THE JANUARY 2, 2022 - DECEMBER 31, 2022
Learn more at cabq.gov/zerofares
Download the Transit app!

WHY ZERO FARES?

Promote Equity

Improve Ridership

Promote a Healthy Lifestyle

Economic Development

Reduce Traffic

Help the Environment

Download the Transit app!

transit

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The ABQ RIDE Guide to

THE ZERO FARES PILOT PROGRAM

JANUARY 2, 2022 - DECEMBER 31, 2022

Learn more at cabq.gov/zerofares

During 2022, passengers will not have to pay to ride our public transit: Sun Van, ART, and ABQ RIDE.

ABQ RIDE Customer Service (505) 243-7433 or (505) 243-RIDE

Alvarado Transportation Center - 100 1st SW
Albuquerque NM 87102

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FAQs | Frequently Asked Questions

Are the Sun Vans also part of the Zero Fares pilot program?
Yes! The Sun Vans are participating in the Zero Fares pilot program.

Is the Rail Runner part of the Zero Fares pilot program too?
No. Decisions about how the Rail Runner operates are made by the State of New Mexico, not the City of Albuquerque.

How is this being paid for?
This program is being paid for with a one-time non-recurring appropriation by the City Council.

I bought a one/three/six/twelve month bus pass. Can I get a refund?
If a one month pass has been activated, refunds will not be provided. Non-activated passes will be provided a full refund. Pro-rated refunds will be provided for 3, 6, and 12 month passes. Refunds will be made by check to the requesters’ home address and will take 1-2 weeks to process. Requests can be made through ABQ RIDE’s Customer Service Office.

Is this program permanent?
The current timeline for this program is January 2, 2022 through December 31, 2022.

Does the Zero Fares Program apply to all of Albuquerque?
Yes, this pilot program is being implemented in all of ABQ RIDE’s services.