



Richard J. Berry  
Mayor



Bruce Rizzieri  
Director

## **ABQ RIDE Ridership Statistics by Route**

### **Fiscal Year 2015 (June 2014 through July 2015)**

#### **What You Should Know:**

ABQ RIDE tracks route ridership through the use of a “farebox”; each time someone boards a bus an appropriate farebox key is activated by the bus driver or automatically by the farebox. In the accompanying tables, one table shows total ridership by route by transit service type. In a second set of tables, ridership information is combined with schedule information to show the number of boardings per in-service hour, by route, by time of day, and by service type.

The routes are categorized by route type in each table: Rapid Ride routes, Local all-day routes, and Commuter routes (routes that operate only during peak morning and evening commute hours and in the peak commuting direction).

- Routes are shown in order by overall ridership, from highest to lowest.
- Boardings are the number of times people get on a bus – commonly called “ridership.” Five people boarding a bus = five boardings.
- An “in-service hour” is one hour that an individual bus is operating in service for people to ride. If two buses are used on a route for an hour each, whether at the same time or at different times, that is two in-service hours.
- Boardings per in-service hour are the total boardings divided by the total in-service hours over the course of a specified time period.

#### **Why these numbers matter:**

Total ridership by route tells us how heavily each route is used and is useful as an overall gauge of how much benefit the route provides to the community. But it does not take into account the number of in-service hours operated on each route. If a route does not operate many in-service hours, its ridership will naturally be lower than a route that operates a lot of in-service hours.

Boardings per bus per hour (in service) measures both ridership and how much service is provided on a route – basically how “busy” the route is per day.

### **Why measure by time of day?**

Transit ridership varies according to the time of day, just as roads are less used late at night. By doing this, we are able to identify routes that may need more service at specific times of day or see which routes are used at peak commute times and used less at other times. Occasionally, certain times of day will be less productive but are considered important because they allow bus riders to use the bus at other times of the day. For example, someone who works in the evening may go to work in the afternoon peak time and return at night; if less productive evening service were eliminated, that person wouldn't be able to ride the bus at all resulting in a loss of both evening and afternoon ridership.

### **What are other important things to consider?**

A route with low productivity might be important to maintain if it's the only transportation in an area for people without a vehicle. Something else to consider is boardings per hour compared with the length of passengers' trips. For example a route that has many passengers who ride all the way from one end of the route to the other might not have very high boardings per hour, but it might be considered crowded compared to other routes because there are infrequent de-boardings from the buses until arrival at the primary destinations – everyone's on the bus at the same time.

### **Why concentrate on these statistics if other factors are important, too?**

ABQ RIDE considers other factors in making any decisions about service changes on a case-by-case basis and may develop other system-wide statistics in the future if needed. However, total ridership and ridership per in-service hour are two measures that are essential statistics to consider in all cases. The underlying data is readily available, and they provide basic indications of the value of the service to the community and the value generated per unit of service provided.

**ABQ Ride - Total Annual Ridership By Route  
Fiscal Year 2015 Ridership\***

\*Also know as Fixed-Route Unlinked Passenger Trips.

<b>Rapid Ride Routes</b>	<b>Weekday</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Grand Total</b>
766 - Red Line Rapid Ride	1,076,358	149,270	66,388	1,292,016
777 - Green Line Rapid Ride	865,467	107,720	41,864	1,015,051
790 - Coors Blue Line Rapid Ride	396,618	19,153		415,771
<b>Rapid Ride Total</b>	<b>2,338,443</b>	<b>276,143</b>	<b>108,252</b>	<b>2,722,838</b>

<b>Local Routes</b>	<b>Weekday</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Grand Total</b>
66 - Central Avenue	2,086,677	349,826	245,055	2,681,558
5 - Montgomery/Carlisle	785,116	58,990	37,486	881,592
11 - Lomas	657,102	61,064	30,727	748,893
8 - Menaul	652,082	61,894	33,476	747,452
157 - Cottonwood/Montano/UTC	563,698	64,110	33,553	661,361
141 - San Mateo	502,611	103,664	49,724	655,999
140 - San Mateo / CNM Work Force	471,580			471,580
10 - North Fourth Street	387,168	49,219	12,520	448,907
155 - Coors	276,925	38,258	14,013	329,196
16 - University/Gibson/Broadway (16/18) *	213,492	21,781	10,787	246,060
31 - Wyoming	205,075	19,820	5,602	230,497
53 - Isleta	168,464	21,108		189,572
54 - Bridge/Westgate	168,275	19,337		187,612
50 - Airport/Downtown	171,423	12,492		183,915
1 - Juan Tabo-Four Hills	143,733	9,344	5,614	158,691
2 - Eubank-Ventura	114,881	9,197	4,111	128,189
40 - D-RIDE	111,856			111,856
198 - 98th / Dennis Chavez	86,545	13,658	11,134	111,337
97 - Zuni Express	80,741			80,741
51 - Atrisco/Rio Bravo	58,747	7,664		66,411
36 - 12th Street/Rio Grande	40,552	5,347		45,899
Special Event/ Other	13,605	4,098	1,766	19,469
<b>Local Total</b>	<b>7,960,348</b>	<b>930,871</b>	<b>495,568</b>	<b>9,386,787</b>

**ABQ Ride - Total Annual Ridership By Route  
Fiscal Year 2015 Ridership\***

\*Also know as Fixed-Route Unlinked Passenger Trips.

<b>Commuter Routes</b>	<b>Weekday</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Grand Total</b>
96 - Crosstown Commuter	46,981			46,981
251 - Rail Runner Shuttle (Former #151)	44,105			44,105
222 - Rio Bravo Rail Runner Connection	23,883			23,883
7 - Candelaria Commuter	15,845			15,845
98 - Wyoming Commuter	14,645			14,645
6 - Indian School Commuter	12,833			12,833
12 - Constitution Commuter	11,340			11,340
92 - Taylor Ranch Express	11,325			11,325
250 - Airport/Downtown (Former #350)	10,799			10,799
93 - Academy Commuter	10,499			10,499
217 - Downtown-KAFB Ltd. (Former 317)	10,055			10,055
13 - Comanche Commuter	9,775			9,775
94 - Unser Commuter	9,274			9,274
551 - Jefferson - Paseo del Norte Express	8,139			8,139
162 - Ventana Ranch / Unser	6,246			6,246
34 - San Pedro Commuter	5,076			5,076
<b>Commuter Total</b>	<b>250,820</b>			<b>250,820</b>
<b>Grand Total</b>	<b>10,549,611</b>	<b>1,207,014</b>	<b>603,820</b>	<b>12,360,445</b>

\* Route 16 was called "16/18" until Dec 2014; minor route changes accompanied the number change.

Note: several routes are operated on behalf of other agencies that fund their operations.

10 – North Fourth Street: Partly funded by Bernalillo County

51 – Atrisco: 100% funded by Bernalillo County

53 – Isleta: 100% funded by Bernalillo County

54 – Bridge/Westgate: Partly funded by Bernalillo County

96 – Crosstown: Service between NW Transit Center and Rio Rancho funded by Rio Metro Regional Transit District

155 – Coors: Service between NW Transit Center and Rio Rancho funded by Rio Metro Regional Transit District

222 – Rio Bravo Rail Runner Connection: 100% funded by Rio Metro Regional Transit District

250 – Airport/Downtown: 100% funded by Rio Metro Regional Transit District

251 – Rio Rancho/ABQ Rail Runner Shuttle: 100% funded by Rio Metro Regional Transit District

Rio Metro Regional Transit District provides general funding support, through the county regional transit gross receipts tax, for ABQ RIDE’s fixed-route service.

**ABQ Ride - Ridership Productivity by Route by Time of Day  
Fiscal Year 2015 Ridership**

**Total Boardings Per Bus Per Hour (In-Service)\***

\*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<b><u>Rapid Ride Routes</u></b>	<b><u>AM</u></b>	<b><u>Mid-Day</u></b>	<b><u>PM</u></b>	<b><u>Evening</u></b>	<b><u>Overall</u></b>
777 - Green Line Rapid Ride	46.2	58.3	67.1	36.7	55.4
766 - Red Line Rapid Ride	39.7	53.0	63.7	32.7	50.2
790 - Coors Blue Line Rapid Ride	26.1	23.3	24.3	12.7	23.5
<b>Rapid Ride Total</b>	<b>37.1</b>	<b>46.8</b>	<b>53.2</b>	<b>29.0</b>	<b>44.1</b>

<b><u>Local Routes</u></b>	<b><u>AM</u></b>	<b><u>Mid-Day</u></b>	<b><u>PM</u></b>	<b><u>Evening</u></b>	<b><u>Overall</u></b>
66 - Central Avenue	44.6	64.2	71.4	42.8	57.6
141 - San Mateo	44.0	63.0	62.6	38.5	54.4
140 - San Mateo / CNM Work Force	33.7	46.0	54.3		44.8
5 - Montgomery/Carlisle	36.9	51.8	48.7	26.0	44.2
11 - Lomas	37.5	42.8	46.0	25.3	41.2
8 - Menaul	31.0	45.1	42.7	20.2	37.8
10 - North Fourth Street	36.6	39.7	33.2	18.0	35.6
50 - Airport/Downtown	30.5	32.0	37.6	17.4	33.0
53 - Isleta	26.4	30.6	37.4	12.7	30.3
97 - Zuni Express	31.1	31.0	31.4		30.2
31 - Wyoming	23.3	33.5	30.7	19.5	28.4
1 - Juan Tabo-Four Hills	21.2	35.1	27.4		27.0
16 - University/Gibson/Broadway (16/18) *	21.0	24.5	30.1		25.2
54 - Bridge/Westgate	23.3	29.7	24.9	12.6	23.7
157 - Cottonwood/Montano/UTC	17.0	23.4	30.0	19.2	23.1
40 - D-RIDE	22.8	23.7	18.6		21.8
155 - Coors	17.7	23.2	26.0	16.2	21.8
51 - Atrisco/Rio Bravo	19.4	20.7	22.2		20.1
198 - 98th / Dennis Chavez	17.5	20.6	23.8	15.4	19.9
2 - Eubank-Ventura	18.3	27.2	19.2		19.7
36 - 12th Street/Rio Grande	17.8	17.3	18.5		17.9
<b>Local Total</b>	<b>30.3</b>	<b>40.9</b>	<b>42.1</b>	<b>28.1</b>	<b>37.1</b>

## ABQ Ride - Ridership Productivity by Route by Time of Day Fiscal Year 2015 Ridership

### Total Boardings Per Bus Per Hour (In-Service)\*

\*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Commuter Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
7 - Candelaria Commuter	19.7		21.3		20.5
6 - Indian School Commuter	23.9		12.4		17.7
93 - Academy Commuter	17.5		15.5		16.4
250 - Airport/Downtown (Former #350)	12.2		21.9	8.2	15.5
217 - Downtown-KAFB Ltd. (Former 317)	14.1		15.2		14.6
12 - Constitution Commuter	15.0		14.1		14.5
96 - Crosstown Commuter	15.6		12.8		14.2
13 - Comanche Commuter	15.4		11.2		13.4
162 - Ventana Ranch / Unser	13.1		11.4		12.1
222 - Rio Bravo Rail Runner Connection	15.6		8.5		11.2
94 - Unser Commuter	12.4		9.3		10.8
92 - Taylor Ranch Express	9.9		11.0		10.5
98 - Wyoming Commuter	11.9		9.0		10.4
551 - Jefferson - Paseo del Norte Express	9.7		9.9		9.8
34 - San Pedro Commuter	10.2		7.2		8.8
251 - Rail Runner Shuttle (Former #151)	7.4	13.2	8.2	2.5	7.6
<b>Commuter Total</b>	<b>12.5</b>	<b>13.2</b>	<b>11.2</b>	<b>4.2</b>	<b>11.6</b>

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AM: <10:00 AM

Mid-Day: >10:00 AM & <2:00 PM

PM: >2:00 PM & <6:30 PM

Evening: >6:30 PM

**ABQ Ride - Ridership Productivity by Route by Time of Day  
Fiscal Year 2015 Ridership**

**Weekday Boardings Per Bus Per Hour (In-Service)\***

\*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<b><u>Rapid Ride Routes</u></b>	<b><u>AM</u></b>	<b><u>Mid-Day</u></b>	<b><u>PM</u></b>	<b><u>Evening</u></b>	<b><u>Overall</u></b>
777 - Green Line Rapid Ride	48.4	59.7	69.5	34.8	56.8
766 - Red Line Rapid Ride	41.1	53.1	64.3	32.1	50.5
790 - Coors Blue Line Rapid Ride	26.8	23.7	24.8	12.8	24.0
<b>Rapid Ride Total</b>	<b>38.2</b>	<b>46.6</b>	<b>53.2</b>	<b>27.8</b>	<b>44.1</b>

<b><u>Local Routes</u></b>	<b><u>AM</u></b>	<b><u>Mid-Day</u></b>	<b><u>PM</u></b>	<b><u>Evening</u></b>	<b><u>Overall</u></b>
66 - Central Avenue	48.2	66.4	75.5	42.3	59.6
141 - San Mateo	43.6	61.4	59.9	38.8	52.7
5 - Montgomery/Carlisle	37.6	54.9	49.5	26.0	45.0
140 - San Mateo / CNM Work Force	33.7	46.0	54.3		44.8
11 - Lomas	38.7	44.1	47.3	25.6	42.3
8 - Menaul	31.4	47.0	43.6	20.0	38.2
10 - North Fourth Street	35.5	39.2	34.6	19.3	35.7
50 - Airport/Downtown	30.5	32.9	38.0	18.4	33.4
53 - Isleta	27.7	31.8	39.9	12.7	31.6
97 - Zuni Express	31.1	31.0	31.4		30.2
31 - Wyoming	23.3	34.5	30.7	19.8	28.4
16 - University/Gibson/Broadway (16/18) *	22.4	27.6	32.9		27.5
1 - Juan Tabo-Four Hills	21.2	38.8	27.8		27.3
54 - Bridge/Westgate	23.5	31.5	25.9	13.0	24.6
157 - Cottonwood/Montano/UTC	16.8	22.3	29.0	19.6	22.5
40 - D-RIDE	22.8	23.7	18.6		21.8
51 - Atrisco/Rio Bravo	20.9	21.9	23.7		21.3
155 - Coors	17.7	22.6	24.9	15.4	21.0
198 - 98th / Dennis Chavez	20.1	20.5	24.6	15.4	20.6
2 - Eubank-Ventura	18.3	31.2	19.3		19.9
36 - 12th Street/Rio Grande	18.7	17.7	19.1		18.5
<b>Local Total</b>	<b>30.6</b>	<b>41.2</b>	<b>42.1</b>	<b>27.7</b>	<b>37.1</b>

## ABQ Ride - Ridership Productivity by Route by Time of Day Fiscal Year 2015 Ridership

### Weekday Boardings Per Bus Per Hour (In-Service)\*

\*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Commuter Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
7 - Candelaria Commuter	19.7		21.3		20.5
6 - Indian School Commuter	23.9		12.4		17.7
93 - Academy Commuter	17.5		15.5		16.4
250 - Airport/Downtown (Former #350)	12.2		21.9	8.2	15.5
217 - Downtown-KAFB Ltd. (Former 317)	14.1		15.2		14.6
12 - Constitution Commuter	15.0		14.1		14.5
96 - Crosstown Commuter	15.6		12.8		14.2
13 - Comanche Commuter	15.4		11.2		13.4
162 - Ventana Ranch / Unser	13.1		11.4		12.1
222 - Rio Bravo Rail Runner Connection	15.6		8.5		11.2
94 - Unser Commuter	12.4		9.3		10.8
92 - Taylor Ranch Express	9.9		11.0		10.5
98 - Wyoming Commuter	11.9		9.0		10.4
551 - Jefferson - Paseo del Norte Express	9.7		9.9		9.8
34 - San Pedro Commuter	10.2		7.2		8.8
251 - Rail Runner Shuttle (Former #151)	7.4	13.2	8.2	2.5	7.6
<b>Commuter Total</b>	<b>12.5</b>	<b>13.2</b>	<b>11.2</b>	<b>4.2</b>	<b>11.6</b>

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AM: <10:00 AM

Mid-Day: >10:00 AM & <2:00 PM

PM: >2:00 PM & <6:30 PM

Evening: >6:30 PM

## ABQ Ride - Ridership Productivity by Route by Time of Day Fiscal Year 2015 Ridership

### Saturday Boardings Per Bus Per Hour (In-Service)\*

\*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Rapid Ride Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
777 - Green Line Rapid Ride	38.8	54.6	61.0	48.5	52.3
766 - Red Line Rapid Ride	35.7	53.4	68.1	36.5	51.3
790 - Coors Blue Line Rapid Ride	12.6	18.5	18.2	11.0	16.2
<b>Rapid Ride Total</b>	<b>31.7</b>	<b>47.5</b>	<b>55.1</b>	<b>37.6</b>	<b>44.9</b>

<u>Local Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
141 - San Mateo	44.1	71.0	73.8	36.2	61.0
66 - Central Avenue	39.4	64.1	67.1	47.4	56.1
5 - Montgomery/Carlisle	34.7	42.9	49.4	26.6	43.6
8 - Menaul	32.4	44.5	43.8	25.2	40.8
11 - Lomas	30.8	44.8	42.7	23.7	38.5
10 - North Fourth Street	45.3	42.5	24.4	12.6	34.3
31 - Wyoming	25.7	32.7	31.7	11.6	30.5
157 - Cottonwood/Montano/UTC	22.5	32.7	39.9	17.9	29.8
1 - Juan Tabo-Four Hills		30.4	27.5		29.1
50 - Airport/Downtown	30.8	23.9	34.4	3.1	28.3
155 - Coors	17.5	25.9	34.1	23.7	26.5
53 - Isleta	18.5	24.1	25.1		23.0
2 - Eubank-Ventura	18.0	20.3	21.0		20.2
54 - Bridge/Westgate	21.4	19.7	18.5	10.9	18.0
198 - 98th / Dennis Chavez	11.4	20.0	20.0	15.1	17.1
16 - University/Gibson/Broadway (16/18) *	12.2	17.0	19.3		16.4
36 - 12th Street/Rio Grande	11.2	15.4	14.8		14.4
51 - Atrisco/Rio Bravo	11.8	15.0	15.5		14.1
<b>Local Total</b>	<b>29.9</b>	<b>41.3</b>	<b>42.8</b>	<b>31.2</b>	<b>38.1</b>

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AM: <10:00 AM

Mid-Day: >10:00 AM & <2:00 PM

PM: >2:00 PM & <6:30 PM

Evening: >6:30 PM

## ABQ Ride - Ridership Productivity by Route by Time of Day Fiscal Year 2015 Ridership

### Sunday Boardings Per Bus Per Hour (In-Service)\*

\*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Rapid Ride Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
766 - Red Line Rapid Ride	26.2	51.5	49.5		43.4
777 - Green Line Rapid Ride	24.7	48.5	46.3		41.0
<b>Rapid Ride Total</b>	<b>25.6</b>	<b>50.3</b>	<b>48.3</b>		<b>42.4</b>

<u>Local Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
141 - San Mateo	49.2	63.1	67.4		61.7
66 - Central Avenue	28.4	53.3	54.3		46.0
10 - North Fourth Street	45.2	43.8	29.9		39.1
5 - Montgomery/Carlisle	23.9	33.4	36.2		32.4
11 - Lomas	24.4	27.7	31.9		28.6
155 - Coors		25.2	32.4		27.6
8 - Menaul	22.0	28.6	29.6		27.6
157 - Cottonwood/Montano/UTC	14.6	26.5	31.8		25.2
31 - Wyoming	16.9	21.8	29.4		22.4
1 - Juan Tabo-Four Hills		19.4	19.1		19.3
198 - 98th / Dennis Chavez	10.8	21.6	23.9		18.7
16 - University/Gibson/Broadway (16/18) *	18.8	13.9	18.0		15.8
2 - Eubank-Ventura		14.0	13.0		13.6
<b>Local Total</b>	<b>25.6</b>	<b>36.6</b>	<b>41.3</b>		<b>35.6</b>

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54 – Bridge/Westgate: Partly funded by Bernalillo County

96 – Crosstown: Service between NW Transit Center and Rio Rancho funded by Rio Metro Regional Transit District

155 – Coors: Service between NW Transit Center and Rio Rancho funded by Rio Metro Regional Transit District

222 – Rio Bravo Rail Runner Connection: 100% funded by Rio Metro Regional Transit District

250 – Airport/Downtown: 100% funded by Rio Metro Regional Transit District

251 – Rio Rancho/ABQ Rail Runner Shuttle: 100% funded by Rio Metro Regional Transit District

Rio Metro Regional Transit District provides general funding support, through the county regional transit gross receipts tax, for ABQ RIDE's fixed-route service.

AM: <10:00 AM

Mid-Day: >10:00 AM & <2:00 PM

PM: >2:00 PM & <6:30 PM

Evening: >6:30 PM