



**Para-Transit Advisory Board
Tuesday, July 15, 2025
Alvarado Transportation Center
100 First Street SW, 2nd Floor
4:00 p.m. to 5:30 p.m.**

Members Present

Christopher Love, Chair (ATC), Jeffrey Blair, (ABSENT); Keely Frazier (ZOOM); Anthony Harkness (ATC); Ernie Esquibel (ATC), Rachel Hoffman (ZOOM); Deborah Gray (ABSENT); Shannon O'Quinn (ATC)

Transit Staff Members Present

Mike Davis, Deputy Director (ZOOM); Robert Romero, Transit Manager, Paratransit Operations (ZOOM); Margaret Lucero, Executive Assistant (ATC); Eugene Lujan, Training Specialist (ZOOM); Skark, Marketing and Communication Specialist (ZOOM); Leslie Keener, Director (Phone)

Visitors Present

Diana Marquez, (zoom); Ellen Sorenson, (zoom); Joe Sorenson, (zoom); Dara Osher (ZOOM); Irenner Clough (ATC); Albert Chavez (ATC); Lauren (Zoom); Cristobal Rocha (Zoom)

Call to Order

Chris Love, Vice-Chair called meeting to order at 4:02pm.

Approval of Agenda or Additions

Chair Love asked for a motion to approve July 15 agenda. Keely Frazier made a motion, Ernie Esquibel 2nd the motion. The motion was voice approved by Ernie Esquibel, Keely Frazier, Anthony Harkness, Rachel Hoffman, Shannon O'Quinn and Chris Love.

Approval of Minutes

Chair Love asked for a motion to approve the May 20 meeting minutes. Anthony Harkness made a motion, Keely Frazier 2nd the motion. The motion was voice approved by Ernie Esquibel, Keely Frazier, Anthony Harkness, Rachel Hoffman, Shannon O'Quinn and Chris Love.

Public Comments (2 minute time limit)

Irenner Clough needed confirmation on door to door service.

Robert Romero explained the service.

P-TAB Member General Comments:

Anthony Harkness is resigning from PTAB.

Ernie Esquibel thanks Customer Service for fixing an address issue.

Shannon O'Quinn: We have quarterly meeting with supported employment providers with DVR, one issue brought up is transportation in rural areas. We need direction on who can be part or attend that meeting from ABQ Ride to help with direction to use Sun Van or utilize fixed route.

Mike Davis: Please let ABQ Ride know when the meetings are.

PTAB Chairperson's Report- Chris Love, Chair

Cristobal Rocha discussed Appointment and Terms Overview, who appoints members, term lengths and eligibility, step by step process, application and vacancy process.

PTAB members asked questions about vacancies renewing terms and resigning.

Chris Love: Discussed having a subcommittee for recruiting new PTAB members.
Subcommittee members Ernie Esquibel, Shannon O'Quinn and Chris Love.

Ernie Esquibel made a motion to approve Subcommittee PTAB members, Keely Frazier 2nd the motion. The motion was voice approved by Ernie Esquibel, Keely Frazier, Anthony Harkness, Rachel Hoffman, Shannon O'Quinn and Chris Love.

Chris Love would like to have PTAB retreat for training, PTAB goals and team building.
PTAB members are interested in retreat and ABQ Ride can help with hosting and planning.

Director's Report- Mike Davis, Deputy Director

Mike Davis: Sun Van ridership YTD has increased by 3.5%, the last four month have seen a greater increase. Connect ridership has had a slight drop in May and June. Sun Van staffing is at an 11.9% vacancy rate. ABQ Ride had a Hiring Fair and we have 6 Sun Van applicants that are moving forward. On-Time Performance for pick-ups is 86.9%, appointments is 94.2% and 129 applications for June.

Robert Romero: Call Volume 16,675 calls and average handle call times 2:34 for May. Call Volume 16,490 calls and average handle call times 2:34 for June.

Action Items:

Chair Love opened up discussion for Vice-Chair Elections.

Ernie Esquibel self-nominated for Vice Chair

Ernie Esquibel-Yes
Keely Frazier-Yes
Anthony Harkness-Yes
Rachel Hoffman-Yes
Shannon O'Quinn-Yes
Chris Love-Yes

New PTAB Vice-Chair is Ernie Esquibel.

Second Round of Public Comment (2 minute time limit)

Diana Marquez: Congratulations to Ernie Vice-Chair

Ellen and Joe Sorenson: Congratulations to Ernie, appointment times are improving.

Chris Love: Does ABQ Ride work with Rio Rancho or Sandoval County?

Mike Davis: Rio Rancho has an On Demand Service, but not Para Transit.

Next meeting: Tuesday, September 16, 2025; 4:00 PM via online (ZOOM) or in person

Adjournment

Meeting ended at 5:08 pm.