



Para-Transit Advisory Board Agenda
Tuesday, May 18, 2021
Virtual Meeting (Online): Via ZOOM
Meeting ID: 950 5212 7496
Phone#: 1 253 215 8782 or 1 669 900 6833
4:00 p.m. to 5:30 p.m.

Members Present

Jacqueline Smith, Chair (ZOOM), Jayne Frandsen, Vice Chair (ABSENT), Keely Frazier (ZOOM), Regina Mead (ABSENT); Christopher Ramirez, TAB Chair (ABSENT)

Staff Members Present:

Doreen De la Cruz, Facilities Office Manager (ZOOM); Adam Leuschel, Assistant City Attorney, (ZOOM), Margaret Lucero, Executive Assistant (ZOOM), Sandra Saiz, Fixed-Route Operations Manager (ZOOM), Lloyd Williams, Deputy Director (ZOOM)

Public Attendees:

Daniela Alvarado (ZOOM); Jeff Blair (ZOOM); Francine Garcia (ZOOM); Susie Garnanez (ZOOM); Coby Livingstone (ZOOM); Diana Marquez (ZOOM)

Call to Order:

Jacqueline Smith called the meeting to order at 4:08 pm.

Approval of Agenda:

Jacqueline Smith, Chair would like to add to the agenda under unfinished business advertising for PTAB board members. Janice Mead made a motion to approve the amended agenda, Keely Frazier 2nd the motion.

Approval of Minutes:

Jacqueline Smith asked for a motion to approve for the March 16, 2021 meeting minutes. Keely Frazier made a motion to approve the minutes, Janice Mead 2nd the motion.

Public Comments: *Reminder there is a 2 minute limit on Public Comment(s).*

Diana Marquez: When will customer service discontinue asking the COVID safety questions when we make an appointment?

Sandra Saiz: June 1

Susie Garnanez: On April 23 the driver would not come to the door, when I walked to the van I told the driver I'm a door to door and the driver told me "well go back to the door and I'll come and get you" she was pretty mean. I already reported that.

Lloyd Williams: We will look into that.

Sandra Saiz: Thank you for bringing it to our attention

Francine Garcia: Are you still working on being able to drop Sun van passengers off at different locations at the mall? It's dangerous if you want to go to the steak house and you get dropped off at Fuddruckers.

Sandra Saiz: The Steak house, Five Guys, and 23 Seasons have a different address from the 6600, so you can book a ride directly to their door. I will call you with their addresses. The three drop off locations at the mall are Boot Barn, Fuddruckers and food court. We will do a reminder to the customer service reps.

Jeff Blair: If a Sun van comes to pick me up and I have to walk to a location it is inconvenient and the 30 minute plus or minus time frame did not work for me.

Jacqueline Smith: Sun Van is curb to curb service.

Sandra Saiz: The 30 minute window is 15 minutes before or after your scheduled pick time. You have two methods of booking your time, by requested or by appointment time.

Announcements:

No announcements

Presentations:

No Presentations

Action Items:

No Action Items

Chairperson's Report:

Jacqueline Smith: Fares are going to be free for both fixed route and Sun Van approved riders beginning July 1.

Director's Report: Lloyd Williams, Deputy Director:

Lloyd Williams: City Council voted free fares. Passenger allowed on a Sun van has increased from 3 to 5 passengers. April shows a 60% increase in ridership.

Jacqueline Smith: Are face coverings still required on the vans?

Lloyd Williams: Yes, per FTA rules till September 23.

Unfinished Business:

Jacqueline Smith: What is the update on the pay equity and hazard pay for Sun Van Chauffeurs?

Lloyd Williams: We are in the middle of negotiations.

Jacqueline Smith: Can we advertise for board members on social media or advertise on the Sun vans? We are in need of members.

Lloyd Williams: We will bring it up to our Public Information Officer.

Janice Mead: It took nine months to get on the board.

Keely Frazier: The time frame does take a little time. The process can take a while depending on your background.

Jeff Blair: I put in my application to be on PTAB in 2019 and had not heard back at all. Can someone check on it?

Lloyd Williams: Yes we can check on that.

Adam Leuschel: I will also reach out the Boards and Commissions office to check on the application.

New Business:

No New Business

Public Comments: *Reminder there is a 2 minute limit on Public Comment(s)*

Jacqueline Smith: Free fares are really going to benefit everybody. There was a lot of hard work put in by current and former TAB Chair Mr. Ramirez and Mr. Chavez to push for that.

Janice Mead: When will we meet in person?

Lloyd Williams: I do see it happening very soon.

Diana Marquez: I'd like to get a new Sun Van ID, rather than a sticker.

Sandra Saiz: We can check with Customer Service and we can also renew your picture.

Francine Garcia: Thank you for letting us meet on ZOOM and putting this meeting together.

Jeff Blair: Gave ABQRide his contact information

Daniela Alvarado: Are you connected with Alamogordo Transit?

Jacqueline Smith: No we are not.

Next Meeting: Tuesday, July 20, 2021, 4:00pm

Meeting Adjourned: Jacqueline Smith, Chair, adjourned meeting at 4:50 p.m.

Below are chat messages exchanged during the ZOOM meeting:

No chats were exchanged during the meeting