Timothy M. Keller
Mayor

Annette Paez
Acting Director

ABQ RIDE Ridership Statistics by Route

Fiscal Year 2017 (July 2016 through June 2017)

What You Should Know:

ABQ RIDE tracks route ridership through the use of a "farebox"; each time someone boards a bus an appropriate farebox key is activated by the bus driver or automatically by the farebox. In the accompanying tables, one table shows total ridership by route by transit service type. In a second set of tables, ridership information is combined with schedule information to show the number of boardings per in-service hour, by route, by time of day, and by service type.

The routes are categorized by route type in each table: Rapid Ride routes, Local all-day routes, and Commuter routes (routes that operate only during peak morning and evening commute hours and in the peak commuting direction).

- Routes are shown in order by overall ridership, from highest to lowest.

- Boardings are the number of times people get on a bus – commonly called "ridership." Five people boarding a bus = five boardings.

- An "in-service hour" is one hour that an individual bus is operating in service for people to ride. If two buses are used on a route for an hour each, whether at the same time or at different times, that is two in-service hours.

- Boardings per in-service hour are the total boardings divided by the total in-service hours over the course of a specified time period.

Why these numbers matter:

Total ridership by route tells us how heavily each route is used and is useful as an overall gauge of how much benefit the route provides to the community. But it does not take into account the number of in-service hours operated on each route. If a route does not operate many in-service hours, its ridership will naturally be lower than a route that operates a lot of in-service hours.

Boardings per bus per hour (in service) measures both ridership and how much service is provided on a route – basically how "busy" the route is per day.

Why measure by time of day?

Transit ridership varies according to the time of day, just as roads are less used late at night. By doing this, we are able to identify routes that may need more service at specific times of day or see which routes are used at peak commute times and used less at other times. Occasionally, certain times of day will be less productive but are considered important because they allow bus riders to use the bus at other times of the day. For example, someone who works in the evening may go to work in the afternoon peak time and return at night; if less productive evening service were eliminated, that person wouldn't be able to ride the bus at all resulting in a loss of both evening and afternoon ridership.

What are other important things to consider?

A route with low productivity might be important to maintain if it's the only transportation in an area for people without a vehicle. Something else to consider is boardings per hour compared with the length of passengers' trips. For example a route that has many passengers who ride all the way from one end of the route to the other might not have very high boardings per hour, but it might be considered crowded compared to other routes because there are infrequent de-boardings from the buses until arrival at the primary destinations – everyone's on the bus at the same time.

Why concentrate on these statistics if other factors are important, too?

ABQ RIDE considers other factors in making any decisions about service changes on a case-by-case basis and may develop other system-wide statistics in the future if needed. However, total ridership and ridership per in-service hour are two measures that are essential statistics to consider in all cases. The underlying data is readily available, and they provide basic indications of the value of the service to the community and the value generated per unit of service provided.

ABQ Ride - Total Annual Ridership By Route
Fiscal Year 2017 Ridership*

*Also known as Fixed-Route Unlinked Passenger Trips.

Rapid Ride Routes	Weekday	Saturday	Sunday	Grand Total
766 - Red Line Rapid Ride	747,063	99,839	50,287	897,189
777 - Green Line Rapid Ride	618,028	79,720	31,527	729,275
790 - Coors Blue Line Rapid Ride	278,301	13,572		291,873
Rapid Ride Total	**1,643,392**	**193,131**	**81,814**	**1,918,337**

Local Routes	Weekday	Saturday	Sunday	Grand Total
66 - Central Avenue	1,774,239	287,643	199,814	2,261,696
5 - Montgomery/Carlisle	699,813	54,961	33,443	788,217
8 - Menaul	588,784	54,160	30,683	673,627
11 - Lomas	580,906	55,274	26,778	662,958
157 - Cottonwood/Montano/UTC	535,288	60,940	30,303	626,531
141 - San Mateo	427,169	86,410	42,762	556,341
10 - North Fourth Street	385,674	46,749	14,227	446,650
140 - San Mateo / CNM Work Force	420,594			420,594
155 - Coors	214,275	28,373	10,896	253,544
16 - University/Gibson/Broadway	161,749	19,316	8,362	189,427
31 - Wyoming	162,313	15,039	4,971	182,323
53 - Isleta	139,364	17,024		156,388
54 - Bridge/Westgate	132,985	15,755		148,740
1 - Juan Tabo-Four Hills	126,518	7,671	4,797	138,986
50 - Airport/Downtown	121,996	7,945		129,941
2 - Eubank-Ventura	103,350	8,775	4,227	116,352
40 - D-RIDE	114,460			114,460
198 - 98th / Dennis Chavez	81,654	11,182	8,260	101,096
97 - Zuni Express	73,755			73,755
51 - Atrisco/Rio Bravo	45,022	6,859		51,881
36 - 12th Street/Rio Grande	34,078	4,100		38,178
Special Event/ Other	5,705	3,050	907	9,662
Local Total	**6,929,691**	**791,226**	**420,430**	**8,141,347**

ABQ Ride - Total Annual Ridership By Route
Fiscal Year 2017 Ridership*

*Also known as Fixed-Route Unlinked Passenger Trips.

Commuter Routes	Weekday	Saturday	Sunday	Grand Total
96 - Crosstown Commuter	34,982			34,982
251 - Rail Runner Shuttle	33,502			33,502
222 - Rio Bravo Rail Runner Connection	18,906			18,906
7 - Candelaria Commuter	14,564			14,564
12 - Constitution Commuter	12,549			12,549
98 - Wyoming Commuter	10,045			10,045
6 - Indian School Commuter	9,953			9,953
217 - Downtown-KAFB Ltd.	9,050			9,050
92 - Taylor Ranch Express	8,531			8,531
93 - Academy Commuter	8,257			8,257
13 - Comanche Commuter	7,055			7,055
551 - Jefferson - Paseo del Norte Express	6,107			6,107
94 - Unser Commuter	5,847			5,847
162 - Ventana Ranch / Unser	5,614			5,614
250 - Airport/Downtown	5,064			5,064
34 - San Pedro Commuter	4,621			4,621
Commuter Total	**194,647**			**194,647**

Grand Total	**8,767,730**	**984,357**	**502,244**	**10,254,331**

Note: several routes are operated on behalf of other agencies that fund their operations.

10 – North Fourth Street: Partly funded by Bernalillo County

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53 – Isleta: 100% funded by Bernalillo County

54 – Bridge/Westgate: Partly funded by Bernalillo County

96 – Crosstown: Service between NW Transit Center and Rio Rancho funded by Rio Metro Regional Transit District

155 – Coors: Service between NW Transit Center and Rio Rancho funded by Rio Metro Regional Transit District

222 – Rio Bravo Rail Runner Connection: 100% funded by Rio Metro Regional Transit District

250 – Airport/Downtown: 100% funded by Rio Metro Regional Transit District

251 – Rio Rancho/ABQ Rail Runner Shuttle: 100% funded by Rio Metro Regional Transit District

Rio Metro Regional Transit District provides general funding support, through the county regional transit gross receipts tax, for ABQ RIDE's fixed-route service.

ABQ Ride - Ridership Productivity by Route by Time of Day
Fiscal Year 2017 Ridership

Total Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

Rapid Ride Routes	AM	Mid-Day	PM	Evening	Overall
777 - Green Line Rapid Ride	33.3	42.4	48.5	29.4	40.4
766 - Red Line Rapid Ride	30.7	38.6	40.6	23.6	35.3
790 - Coors Blue Line Rapid Ride	17.9	15.7	17.4	8.9	16.3
Rapid Ride Total	**27.2**	**33.7**	**36.0**	**21.7**	**31.3**

Local Routes	AM	Mid-Day	PM	Evening	Overall
66 - Central Avenue	38.2	52.1	58.1	36.8	47.7
141 - San Mateo	39.4	54.0	51.3	28.3	45.7
140 - San Mateo / CNM Work Force	30.6	37.2	50.9		39.6
5 - Montgomery/Carlisle	33.7	43.1	44.2	22.5	39.0
11 - Lomas	33.2	38.5	40.1	22.4	36.4
10 - North Fourth Street	32.9	40.7	34.6	20.4	35.4
8 - Menaul	27.0	41.4	38.4	18.5	34.0
97 - Zuni Express	26.4	29.1	26.6		27.3
53 - Isleta	22.2	25.7	29.7	10.6	24.9
1 - Juan Tabo-Four Hills	18.3	29.9	24.4		23.6
50 - Airport/Downtown	22.7	26.4	22.4	11.6	23.1
31 - Wyoming	18.0	27.5	23.9	13.6	22.3
40 - D-RIDE	20.5	24.7	20.7		22.1
157 - Cottonwood/Montano/UTC	16.1	21.6	28.0	20.0	21.8
16 - University/Gibson/Broadway	17.1	18.9	21.3		19.1
54 - Bridge/Westgate	18.3	23.8	20.1	8.7	18.8
198 - 98th / Dennis Chavez	18.5	19.4	21.2	12.5	18.5
2 - Eubank-Ventura	15.6	25.3	16.3		17.8
155 - Coors	12.7	18.6	19.9	12.8	16.7
51 - Atrisco/Rio Bravo	13.9	17.2	16.2		15.7
36 - 12th Street/Rio Grande	16.7	15.3	13.4		14.8
Local Total	**26.4**	**35.2**	**35.9**	**24.7**	**32.0**

ABQ Ride - Ridership Productivity by Route by Time of Day
Fiscal Year 2017 Ridership

Total Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

Commuter Routes	AM	Mid-Day	PM	Evening	Overall
7 - Candelaria Commuter	19.6		17.5		18.6
12 - Constitution Commuter	17.6		14.4		15.9
6 - Indian School Commuter	19.4		8.5		13.5
217 - Downtown-KAFB Ltd.	15.1		10.9		13.0
93 - Academy Commuter	14.3		11.4		12.8
162 - Ventana Ranch / Unser	9.8		11.2		10.7
96 - Crosstown Commuter	11.4		9.5		10.4
13 - Comanche Commuter	10.3		8.7		9.5
222 - Rio Bravo Rail Runner Connection	12.0		6.8		8.8
34 - San Pedro Commuter	9.6		6.0		7.9
92 - Taylor Ranch Express	6.8		8.7		7.8
551 - Jefferson - Paseo del Norte Express	7.2		7.4		7.3
250 - Airport/Downtown	8.0		9.6	2.5	7.2
98 - Wyoming Commuter	8.8		5.4		7.0
94 - Unser Commuter	8.2		5.3		6.7
251 - Rail Runner Shuttle	5.5	9.6	6.2	2.7	5.7
Commuter Total	**9.9**	**9.6**	**8.4**	**2.6**	**8.9**

Note: several routes are operated on behalf of other agencies that fund their operations.

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    96 – Crosstown: Service between NW Transit Center and Rio Rancho funded by Rio Metro Regional Transit District

    155 – Coors: Service between NW Transit Center and Rio Rancho funded by Rio Metro Regional Transit District

    222 – Rio Bravo Rail Runner Connection: 100% funded by Rio Metro Regional Transit District

    250 – Airport/Downtown: 100% funded by Rio Metro Regional Transit District

    251 – Rio Rancho/ABQ Rail Runner Shuttle: 100% funded by Rio Metro Regional Transit District

    Rio Metro Regional Transit District provides general funding support, through the county regional transit gross receipts tax, for ABQ RIDE's fixed-route service.

AM: *<10:00 AM*

Mid-Day: *>10:00 AM & <2:00 PM*

PM: *>2:00 PM & <6:30 PM*

Evening: *>6:30 PM*

ABQ Ride - Ridership Productivity by Route by Time of Day
Fiscal Year 2017 Ridership

Weekday Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

Rapid Ride Routes	AM	Mid-Day	PM	Evening	Overall
777 - Green Line Rapid Ride	34.7	43.5	50.0	29.1	41.4
766 - Red Line Rapid Ride	31.5	39.4	40.9	23.3	35.7
790 - Coors Blue Line Rapid Ride	18.4	15.9	17.8	8.9	16.7
Rapid Ride Total	**27.7**	**33.8**	**36.0**	**21.2**	**31.3**

Local Routes	AM	Mid-Day	PM	Evening	Overall
66 - Central Avenue	41.1	54.1	60.8	36.4	49.3
141 - San Mateo	39.4	54.0	49.8	28.2	44.7
140 - San Mateo / CNM Work Force	30.6	37.2	50.9		39.6
5 - Montgomery/Carlisle	34.1	44.6	45.0	22.6	39.5
11 - Lomas	33.8	39.6	41.1	22.8	37.3
10 - North Fourth Street	32.0	40.5	35.5	21.5	35.4
8 - Menaul	27.3	43.3	39.0	18.4	34.4
97 - Zuni Express	26.4	29.1	26.6		27.3
53 - Isleta	23.4	26.9	31.9	10.6	26.1
1 - Juan Tabo-Four Hills	18.2	33.4	24.9		23.9
50 - Airport/Downtown	22.8	27.1	23.0	12.0	23.6
31 - Wyoming	18.2	28.5	23.8	14.0	22.4
40 - D-RIDE	20.5	24.7	20.7		22.1
157 - Cottonwood/Montano/UTC	15.9	21.2	27.2	19.1	21.2
16 - University/Gibson/Broadway	17.9	20.6	23.1		20.5
198 - 98th / Dennis Chavez	20.9	20.6	23.0	12.9	19.8
54 - Bridge/Westgate	18.6	24.9	21.0	8.8	19.4
2 - Eubank-Ventura	15.5	28.3	16.3		17.9
51 - Atrisco/Rio Bravo	14.9	17.8	16.6		16.3
155 - Coors	12.7	18.3	19.1	12.3	16.2
36 - 12th Street/Rio Grande	17.7	15.9	13.9		15.5
Local Total	**26.6**	**35.7**	**35.9**	**24.3**	**32.0**

ABQ Ride - Ridership Productivity by Route by Time of Day
Fiscal Year 2017 Ridership

<u>Weekday</u> Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

Commuter Routes	AM	Mid-Day	PM	Evening	Overall
7 - Candelaria Commuter	19.6		17.5		18.6
12 - Constitution Commuter	17.6		14.4		15.9
6 - Indian School Commuter	19.4		8.5		13.5
217 - Downtown-KAFB Ltd.	15.1		10.9		13.0
93 - Academy Commuter	14.3		11.4		12.8
162 - Ventana Ranch / Unser	9.8		11.2		10.7
96 - Crosstown Commuter	11.4		9.5		10.4
13 - Comanche Commuter	10.3		8.7		9.5
222 - Rio Bravo Rail Runner Connection	12.0		6.8		8.8
34 - San Pedro Commuter	9.6		6.0		7.9
92 - Taylor Ranch Express	6.8		8.7		7.8
551 - Jefferson - Paseo del Norte Express	7.2		7.4		7.3
250 - Airport/Downtown	8.0		9.6	2.5	7.2
98 - Wyoming Commuter	8.8		5.4		7.0
94 - Unser Commuter	8.2		5.3		6.7
251 - Rail Runner Shuttle	5.5	9.6	6.2	2.7	5.7
Commuter Total	**9.9**	**9.6**	**8.4**	**2.6**	**8.9**

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    250 – Airport/Downtown: 100% funded by Rio Metro Regional Transit District

    251 – Rio Rancho/ABQ Rail Runner Shuttle: 100% funded by Rio Metro Regional Transit District

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AM: *<10:00 AM*

Mid-Day: *>10:00 AM & <2:00 PM*

PM: *>2:00 PM & <6:30 PM*

Evening: *>6:30 PM*

ABQ Ride - Ridership Productivity by Route by Time of Day
Fiscal Year 2017 Ridership

<u>Saturday</u> Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

Rapid Ride Routes	AM	Mid-Day	PM	Evening	Overall
777 - Green Line Rapid Ride	27.9	40.6	46.9	30.9	38.4
766 - Red Line Rapid Ride	27.0	37.0	41.4	25.4	34.3
790 - Coors Blue Line Rapid Ride	9.4	12.5	12.5	8.4	11.3
Rapid Ride Total	**23.4**	**33.7**	**37.1**	**25.4**	**31.2**

Local Routes	AM	Mid-Day	PM	Evening	Overall
141 - San Mateo	37.2	56.0	56.7	28.9	48.3
66 - Central Avenue	33.5	48.9	52.5	40.1	44.7
5 - Montgomery/Carlisle	33.5	40.1	42.0	17.9	39.0
8 - Menaul	26.2	36.7	40.0	20.5	35.0
11 - Lomas	30.3	39.8	36.5	19.4	34.2
10 - North Fourth Street	38.3	37.7	27.1	15.6	32.5
157 - Cottonwood/Montano/UTC	20.0	23.4	37.9	26.8	27.6
1 - Juan Tabo-Four Hills		22.6	23.1		23.4
31 - Wyoming	16.5	24.1	24.9	3.9	22.5
155 - Coors	12.8	19.2	24.7	17.2	19.4
2 - Eubank-Ventura	18.0	20.1	18.2		18.9
53 - Isleta	14.4	19.7	19.4		18.2
50 - Airport/Downtown	18.9	20.0	16.7	5.1	17.6
54 - Bridge/Westgate	16.1	17.7	14.6	8.0	14.6
16 - University/Gibson/Broadway	12.9	14.9	14.1		14.0
198 - 98th / Dennis Chavez	13.6	16.3	14.3	10.3	14.0
51 - Atrisco/Rio Bravo	8.4	14.5	14.4		12.4
36 - 12th Street/Rio Grande	9.8	12.3	9.8		10.8
Local Total	**25.8**	**33.2**	**35.0**	**28.0**	**31.6**

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   ABQ RIDE's fixed-route service.
AM: *<10:00 AM*
Mid-Day: >10:00 AM & <2:00 PM
PM: >2:00 PM & <6:30 PM
Evening: >6:30 PM

ABQ Ride - Ridership Productivity by Route by Time of Day
Fiscal Year 2017 Ridership

Sunday Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

Rapid Ride Routes	AM	Mid-Day	PM	Evening	Overall
766 - Red Line Rapid Ride	25.5	32.2	35.9		31.7
777 - Green Line Rapid Ride	20.8	33.5	32.3		29.7
Rapid Ride Total	**23.7**	**32.7**	**34.4**		**30.9**

Local Routes	AM	Mid-Day	PM	Evening	Overall
141 - San Mateo	45.3	50.5	55.4		51.2
10 - North Fourth Street	49.6	52.6	38.3		47.1
66 - Central Avenue	25.1	44.3	48.6	31.7	40.1
5 - Montgomery/Carlisle	24.9	31.4	34.2		31.0
8 - Menaul	21.3	28.9	27.5		26.8
11 - Lomas	23.7	24.6	30.0		26.4
157 - Cottonwood/Montano/UTC	14.1	25.1	29.3		23.7
155 - Coors		20.5	27.2		22.8
31 - Wyoming	13.2	21.7	24.3		20.3
1 - Juan Tabo-Four Hills		16.9	17.5		17.5
198 - 98th / Dennis Chavez	10.6	16.3	18.1		15.0
2 - Eubank-Ventura		14.7	14.8		14.8
16 - University/Gibson/Broadway	12.4	12.2	14.6		12.9
Local Total	**23.5**	**32.2**	**37.2**	**31.7**	**32.0**

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AM: <10:00 AM
Mid-Day: >10:00 AM & <2:00 PM
PM: >2:00 PM & <6:30 PM
Evening: >6:30 PM