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**Transit Advisory Board**

**Meeting Minutes**

**March 13, 2014**

Board Members:

In attendance: Cristen Conley, Annie JonesFrancis, William Richardson, David Schott, Bob Tilley

Excused

Lucy Birbiglia, David Kesner, Orville Pratt, Warren Smith

ACTMI Liaison

Jane Frandsen

Public:

Richard Daugherty, Livia Jones

Transit:

In Attendance: Bruce Rizzieri, Director; Dana Crawford, Deputy Director

Meeting:

The meeting was called to order by Ms. JonesFrancis at 12:04 p.m.

**Public Comment:**

Ms. Jones provided the following comments:

1. Her son uses the Sun Van service and occasionally a few of the Sun Van drivers do not secure the shoulder strap before departing; her son has to secure the strap himself.

2. She complimented the ABQ RIDE staff on its customer service. She says the individuals who answer the telephones at 5 a.m. are fabulous.

Mr. Daugherty provided the following comments:

1. Buses on Central Avenue are departing from bus stops earlier than the times shown on the schedules.

2. He files a complaint and asks for a return telephone call, however, no one from Transit calls him back.

3. The bus stop signs have the 243-RIDE telephone number, however, the calls go to 311.

4. The current bus bicycle racks do not accommodate larger sized bicycles.

**Acceptance of Agenda:**

Ms. Conley moved that the Agenda be approved. Mr. Schott seconded the motion. Board members agreed to approve the Agenda.

**Minutes from February’s meeting:**

Ms. Conley moved that the February 2014 Minutes be approved. Mr. Schott seconded the motion. Board members agreed to approve the Minutes.

**Chairperson’s Report:**

Ms. JonesFrancis had not items to report at this time.

**Director’s Report:**

Mr. Rizzieri went over the ridership report for February. From July 2013 through February 2014, ridership is up 1.36% compared to the same 2012/2013 time period. He also told the Board that on Tuesday, March 18, a public meeting would be held at the Albuquerque Museum at 6:00 p.m. to discuss the Sun Van eligibility review process.

Vanessa Baca, Marketing Manager, ABQ RIDE gave a presentation regarding public outreach efforts. These efforts include:

 a. Travel training program

 b. Clean-the-Air

 c. Ride-to-work

 d. Albuquerque Convention and Visitors Bureau

 e. Hotel Inn Keepers

 f. Text2Ride

 g. My Transit Story on social media

Mr. Tilley suggested that ABQ RIDE have a “mobile” bicycle rack” that would be used to train individuals on how to load and unload a bicycle.

**Advisory Committee on transit for the Mobility Impaired:**

There was no report.

**Unfinished/New Business:**

There was no discussion due to time constraints

**Next Meeting:**

The next TAB meeting is April 10, 2014

**Adjournment**

The meeting was adjourned at 1:17.