Notes for the Advisory Committee on Transit for the Mobility Impaired 8/20/13

Members present: Mike D’Arco, Douglas Miller, Darleen Fattorusso, Tania Trapp, Joseph Yake, Jim Copeland, and Bill Richardson

Transit Representatives present: Bruce Rizzieri (Transit Director), Amanda Trujillo (Administrative Assistant)

Members of the public present: Mr. and Mrs. Gallegos, Students from Darlene’s class

Because the Chairman and Vice Chairman were not present, Mr. Rizzieri called the meeting to order and asked for a motion to vote for a Chairperson Pro-Temp. The committee voted for Mike D’Arco.

Approval of Agenda and Past Minutes:

Agenda – Approved

Minutes for 7/16/13 – Approved

Public Comment:

Marcella Gallegos asked if the wheel chair should move when locked down. She says her wheel chair keeps breaking. Mr. Rizzieri told Ms. Gallegos that he would speak with her after the meeting to get her wheelchair information.

Ms. Gallegos asked why people that are going to the same place at the same time aren’t riding the same van. Bruce said it depends on what time the reservation is booked. He said as the reservations are made the scheduling software assigns passengers to vans. When a van is filled, the software system starts filling up the next van. He also said that they are looking into purchasing bigger vans but have to see how it will impact Sun Van drivers/ABQ Ride.

Mr. Gallegos wanted to know how “weight” worked. Bruce explained that weight = the most optimal route.

Marcella asked why she can’t get the times she wants when requesting a Placement. Bruce explained how Placements work. Bruce also said, it would help that problem if he were able to purchase more vans, and hire more drivers, but it depends on the budget.

Darlene says it is very difficult to schedule rides from the Four Hills Area. Bruce said scheduling is not based on the geographical area it depends on when the call to schedule a ride is made. Barbara said they’ve been having scheduling problems in the Four Hills Area for the past four years. Bruce said there has been no increase in budget for the past four years. There has not been more vans or drivers added. There are more trips with the same recourses.

Bruce explained the Performance Statistics. He introduce Amanda Trujillo to the committee.

Jim Copeland asked how it was going with the consultant. Bruce said he will have the results in about a month. He will then see what the next steps are.

Old business:

Mike asked about the 311 call separation update. Bruce said he will have Amanda talk to Roberto about customizing a report.

Darlene asked if Jim had heard anything about Temporary Certification. Bruce said he will ask Annette Paez what the Temporary Certification process is.

Mike asked for approval of the FY 2014 meeting schedule resolution. The Resolution was approved.

New Business:

Mike brought up the Temporary Certification and 311 update. Those topics were already discussed.

Tania said there is an Issue at the Student Services stop at UNM. She said the stop was moved and the drivers are still going to the old stop. She said Sun Van passengers are missing their rides. Bruce said he would look into it.

Mike introduced Jayne f?? at 11:45.

Mike adjourned the meeting at 11:48.