

ISC Meeting Minutes

DATE: June 8, 2022

X	Joseph Griego, COA City Council	X	Brian Osterloh, COA Dept. of Technology & Innovation		Dr. Stephen D. Burd, UNM
X	Timothy P. Thackaberry, Alius Health		Jesse Muniz, COA City Council	X	Patrick Frias, COA Aviation
	Christopher Maestas, IBM	X	Miriam Diemer COA City Clerk's Office		

WHAT	AGENDA
Call to Order	The meeting was called to order at 1:35pm
Roll Call	There was a quorum.
Announcements	<i>Introduction of new ISC Member Miriam Diemer</i>
Review and Approve Minutes from Previous ISC Meeting	<p>From April 13, 2022</p> <p>Motion to Approve: Timothy Thackaberry Second: Joseph Griego Vote:</p> <ul style="list-style-type: none"> • Brian Osterloh – Yes • Joseph Griego –Yes • Timothy Thackaberry –Yes • Patrick Frias – Yes • Miriam Diemer - Abstain
Public Comment	None
Introductions	None.
ISC Actions	<p align="center"><i>A. Final Action on Proposed Purchases:</i></p> <p><u>POSSE Permitting and Case Management Software Replacement - \$1,970,694.00</u></p> <p>1. Description The Planning Department is requesting review for the replacement of the legacy POSSE software. The selected product is from Tyler Technologies / Energov product line.</p> <p>2. Business Case / Justification The current POSSE product requires too much maintenance and too much vendor intervention to expand POSSE's current functionality. At the time POSSE was selected, POSSE's vendor was believed to be progressive and looking to improve the customer experience. We have found that the technology that the product is built on is stagnant and has not progressed and therefore has not kept up with current industry standards. The Planning Department customer experience has not improved over time. The Tyler product suite is widely used in the Public Sector with over 11,000 named clients. There are 650 distinct public sector clients specifically within the Planning Department's scope of work. Because EnerGov is a mature product, the vast majority of Planning's required functionality already exists. Tyler Technologies is the only company in the sector that is solely dedicated to public sector solutions. Jurisdictions that Tyler services include Los Angeles County; Kansas City, Missouri; Tulsa, Oklahoma; Atlanta, Georgia to name a few. The Planning Department requirements are for a fully cloud-based, fully turn-key solution. The quote is based on a 5 year schedule of recurring maintenance of SaaS annual fee of \$499,013 and annual services of \$67,421.</p>

	<p>3. Maintenance, Training and Other Associated Costs \$566,434</p> <p>4. Impact to City / Dept Resources Annual cloud service fees of \$ 566,434</p> <p>Motion to Approve: Brian Osterloh Second: Joseph Griego Vote:</p> <ul style="list-style-type: none">• Brian Osterloh – Yes• Joseph Griego –Yes• Timothy Thackaberry –Yes• Patrick Frias – Yes• Miriam Diemer – Yes• <p>The motion passed and the item has been approved for purchase.</p>
Technology Overview	None.
General Information	Chairman duties will be transitioned from Brian Osterloh to Joseph Griego beginning in July.
Adjourn	The meeting adjourned at 2:03pm