

APD Court Services and Aviation Police sections have access to an application at Metro Court that allows them to receive court notices when officers are expected to appear in court. It is a two way application that allows APD Court Services and Aviation Police staff to then access the Metro Court application to propose alternate dates/times, etc. when officers cannot make the court dates/times scheduled.

The Metro Court system is on a State of New Mexico server. When there are issues being reported concerning Metro Court systems there are a number of possible routes to take depending on the specific problems being reported:

- APD and Aviation both reporting inability to access the system. These tickets should be opened to ISD Network to first investigate whether the cause is with the City.
- User is unable to log into Metro Court and/or has specific questions about the application. These tickets should be opened and assigned to APD Tech Services. Tech Services does not actually deal with these issues, it is another set of IT Staff at APD that responds to the users. We don't have an assignment group for that staff, however. APD Tech Services is responsible for informing the appropriate staff at APD.