

Technology Study

Thank you for taking the time to complete this survey as it will help our team at the Department of Senior Affairs evaluate how to continue providing you and other members of our senior population with services during this challenging time when face-to-face interactions are limited. This survey should only take you 10 minutes to complete and can be returned to a member of our staff. Thank you for your participation!

1. Do you have internet access at your home?

If so, please list your internet provider: _____

2. Do you have an email address that you use regularly? ___ Yes ___ No

If no, why not? _____

If no, would you like to have an email address? ___ Yes ___ No

3. Please indicate if you own or have access to any of the following devices? If you do not have any devices, **go to question #6.**

Desktop computer

Tablet (I-pad, Samsung Galaxy etc.)

Laptop computer

Smart Phone

4. If you do have one of these devices, how comfortable are you using your device?

- Not at all comfortable
- Somewhat comfortable
- Not very comfortable
- Very comfortable

5. Which of the following activities **do or would** use your device for? (check all that apply)

- Social Media (e.g., Twitter, Instagram, Facebook, etc.)
- Work or similar activities (Word, Excel, PowerPoint, etc.)
- Apps (Games, Music, Movies, etc.)
- Email
- Digital Art
- Telehealth Visits
- Media (e.g., online magazines, news, TV shows, etc.)
- Paying Bills
- Staying connected to loved ones (Facetime, Zoom, phone calls, etc.)
- Grocery Shopping
- Other (Please specify) _____

6. If you do not have any of these devices, would you be interested being given a loaner device to use at your home from the Department of Senior Affairs? ___ Yes ___ No

7. If you are interested in training support through our partners at Adelante or Teeniors, where they provide either one-on-one training or group workshops, please provide your information below.

Name _____

Email _____

Phone number _____

8. Do you know about the Comcast Internet Essentials program? ___ Yes ___ No

Comcast Internet Essentials is a program that offers 2 months of high-speed internet for free to qualifying customers with a rate of \$9.95 plus tax per month after that period. No contract required. Learn more at internetessentials.com or by calling 1-855-8-INTERNET (1-855-846-8376)

9. If you are super tech savvy, would you be willing to help teach some classes? ____ Yes ____ No

10. Please indicate your age range:

- Under 50
- 50-59
- 60-69
- 70-79
- 80-89
- 90-99
- 100+

Thank you for taking time to complete our survey. Please return to the Department of Senior Affairs by December 31, 2020. You can drop off the survey with any members of our staff or complete the fillable PDF available at cabq.gov/seniors/virtual and email it to jenifergonzales@cabq.gov.