

Response to Behavioral Health Incidents



December 1, 2021 – June 30, 2022

Crisis Intervention Section
Albuquerque Police Department





Documenting Behavioral Health Contacts

APD officers are directed by SOP 2-19, Response to Behavioral Health Issues, to complete a CIT contact sheet for any interaction with any individual who is experiencing a Behavioral Health Issue or a Behavioral Health Crisis. CIT contact sheets are recorded in APD's Records Management System (RMS) and document the interaction with the individual, circumstances of the encounter, and the outcomes of the contact. These data are used for management purposes to ensure that APD has appropriate services for people in crisis. In December 2021, APD transitioned to a new records management system. Due to the transition, this report covers the period of December 1, 2021 through June 30, 2022.

APD is also able to identify calls for service that are most likely behavioral health related using the Computer-Aided Dispatch (CAD) system. Calls for service classified as behavioral health or suicide are used to ensure that behavioral health contacts are identified. The CAD system also tracks all officers who responded to a call for service, including supervisors. Some calls originally classified as behavioral health or suicide may be found to not be crisis-related during the response.

If a use of force occurred during the interactions, APD investigates the incident according to the use of force policy. Information related to the use of force is recorded in the department's use of force database. Data related to use of force in this report is retrieved from the use of force database.



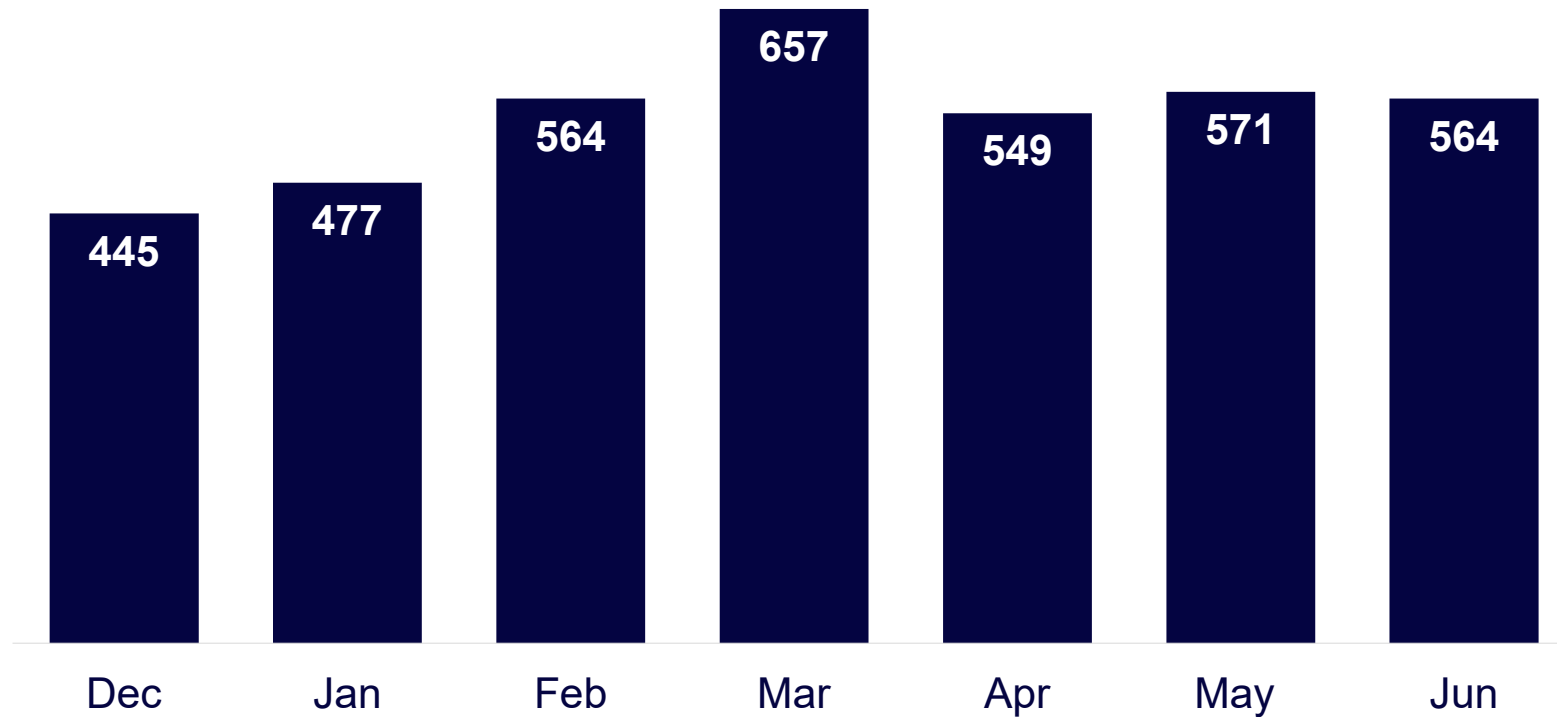
Types of Behavioral Health Response

1. Field Services officers assigned to Area Commands respond to calls for service that may have a behavioral health component. All officers receive training on responding to behavioral health crises; additionally, over 50% of Field Services officers have received Enhanced Crisis Intervention Team (ECIT) training. In behavioral health crisis situations, when feasible, officers are instructed to request backup from ECIT trained officer if they are not ECIT certified.
2. Crisis Intervention Unit (CIU): Detectives specialized in crisis intervention are assigned cases with individuals who are suffering from more severe behavioral health issues and may pose a safety risk to others.
3. Mobile Crisis Team (MCT): MCT is a two-person unit comprised of one independently licensed mental health clinician paired with an ECIT trained officer. MCTs can provide assessments of people with behavioral health concerns and consultation to other officers.
4. Crisis Outreach And Support Team (COAST): Civilian staff meet with individuals with less severe behavioral health issues and/or homeless individuals and provide crisis intervention, access to mental health services, and education in response to police referrals.



Encounter data - CIT Contacts by Month

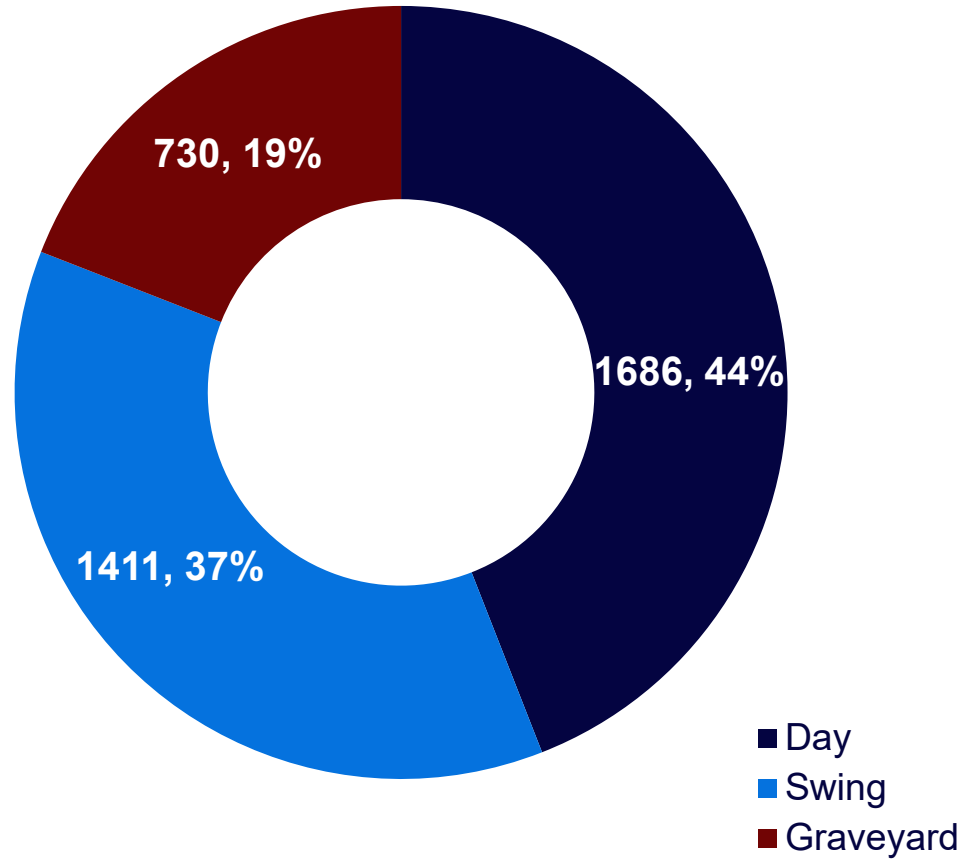
During December 2021- June 2022 there was a monthly average of 547 Crisis Intervention Contacts



Total amount of contacts 3,827



Encounter data - CIT Contacts by Shift

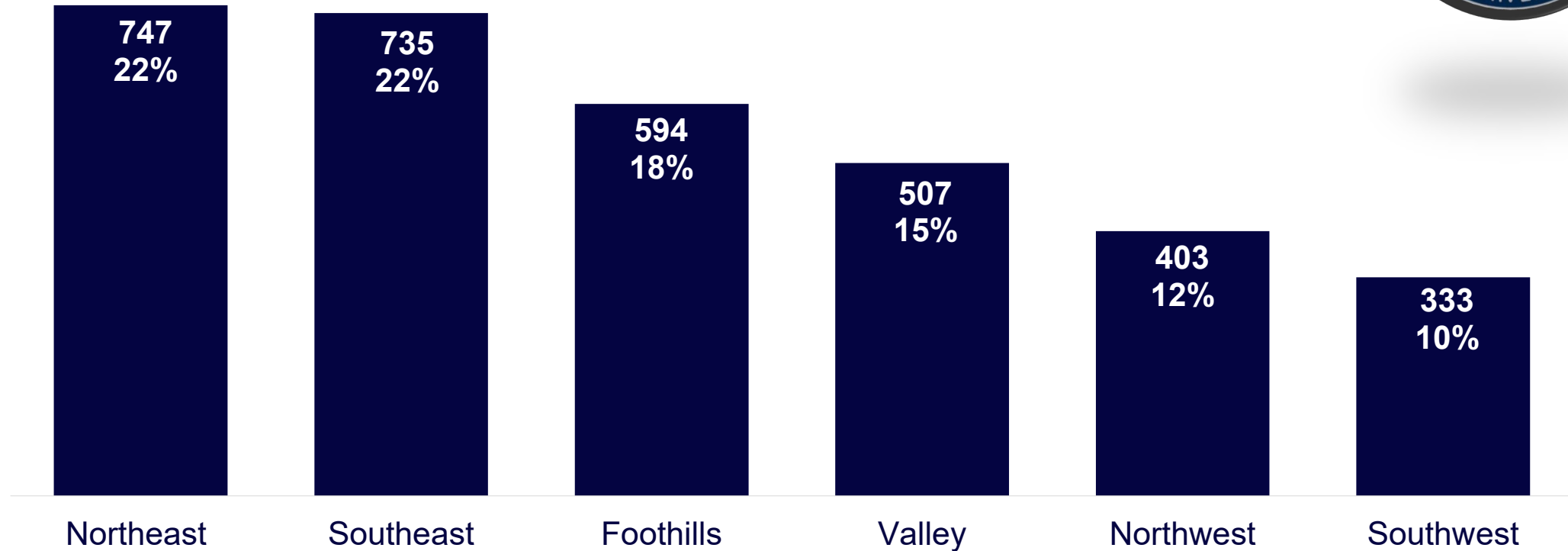


Forty four percent of crisis intervention contacts occurred during the day shift, followed by the swing shift and grave shift.

Day (7am to 3pm)
Swing (3pm to 11pm)
Graveyard (11pm to 7am)

n=3,827

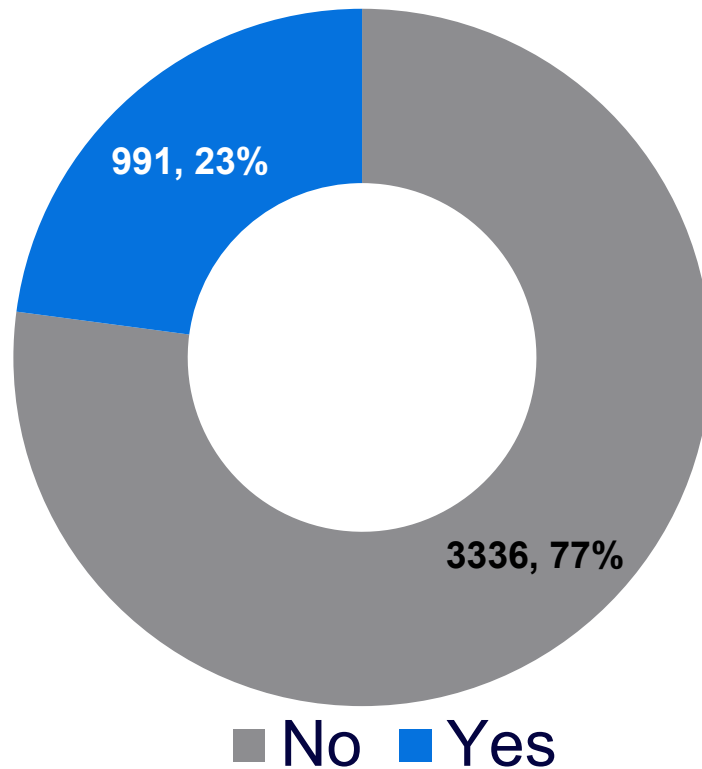
Encounter data - CIT Contacts by Area Command – Field Services Officers*



*For this analysis, the information presented is displayed based only in the responses provided by the Field Services officers. COAST and other specialized units are removed from the results.



Encounter data – Supervisor responded

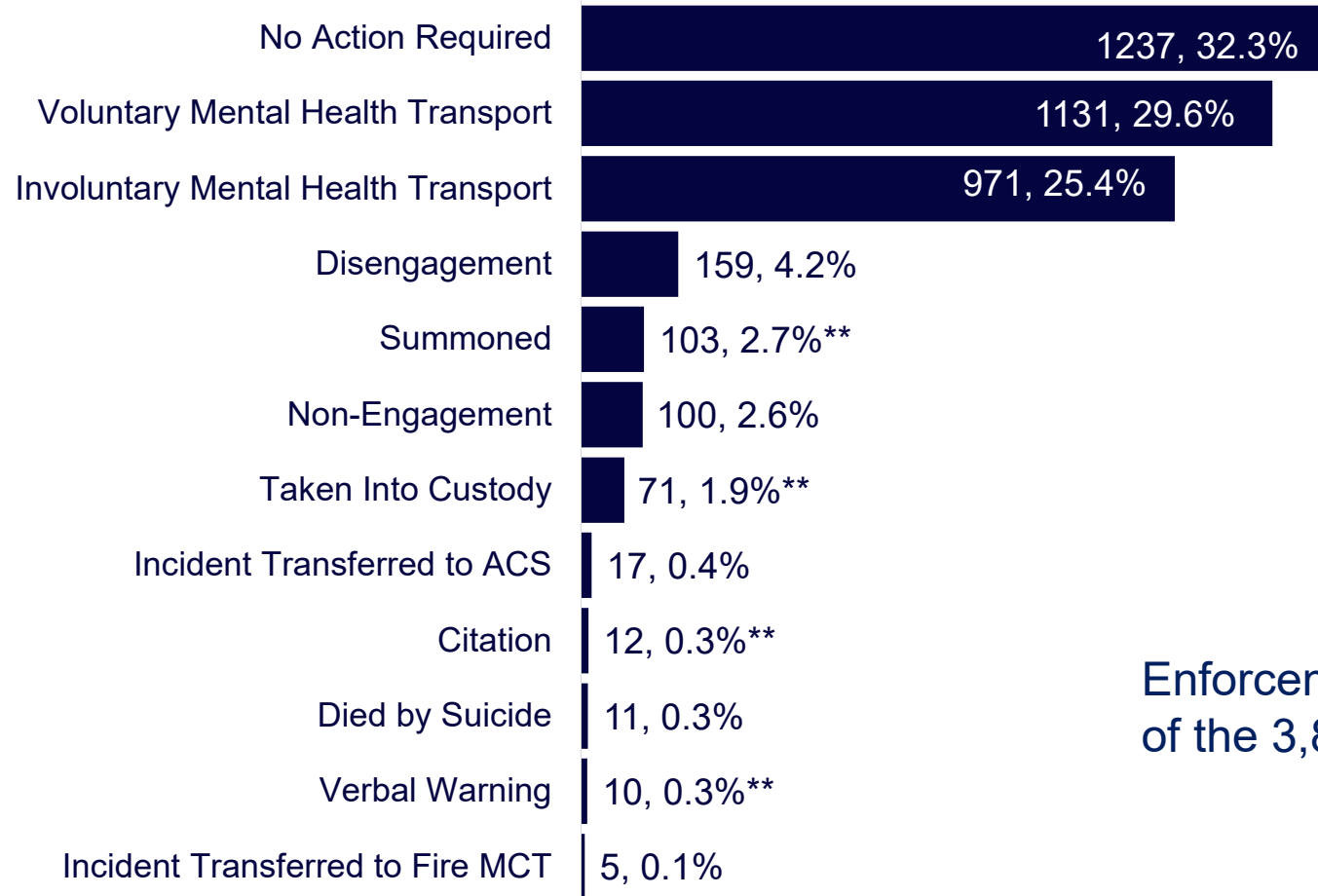


APD dispatch policy requires supervisors respond to calls which are the “most serious in nature,” generally incidents where a person is armed with a deadly weapon or where a circumstance exists where there is a high likelihood of death or great bodily injury.

For this analysis, a call for service is counted as one distinct CAD number where the original or final call types were Behavioral Health or Suicide. Calls that were cancelled, BOLOs (be on the lookout), and calls where no officer arrived on scene are excluded. Call dispositions are limited to 8 (Back on Service), 42 (Officer report), and 42A (Officer report with Arrest).



Encounter data – Outcomes for CIT Encounters*



Enforcement actions took place in 196 (5.12%) of the 3,827 contacts.

n=3,827 *See Appendix for definitions; **Enforcement action



Crisis Intervention Section Activities

CIU Home Visit Detective	Number of Detectives	Count of In Person contacts
	7	247
MCT Unit	Number of Officers	Count of contacts
	4	282
COAST Unit	Number of non sworn employees	Count of contacts**
	3	390

**Includes phone contacts and services provided.

2021- 2022 CIT Contact Sheets Demographics



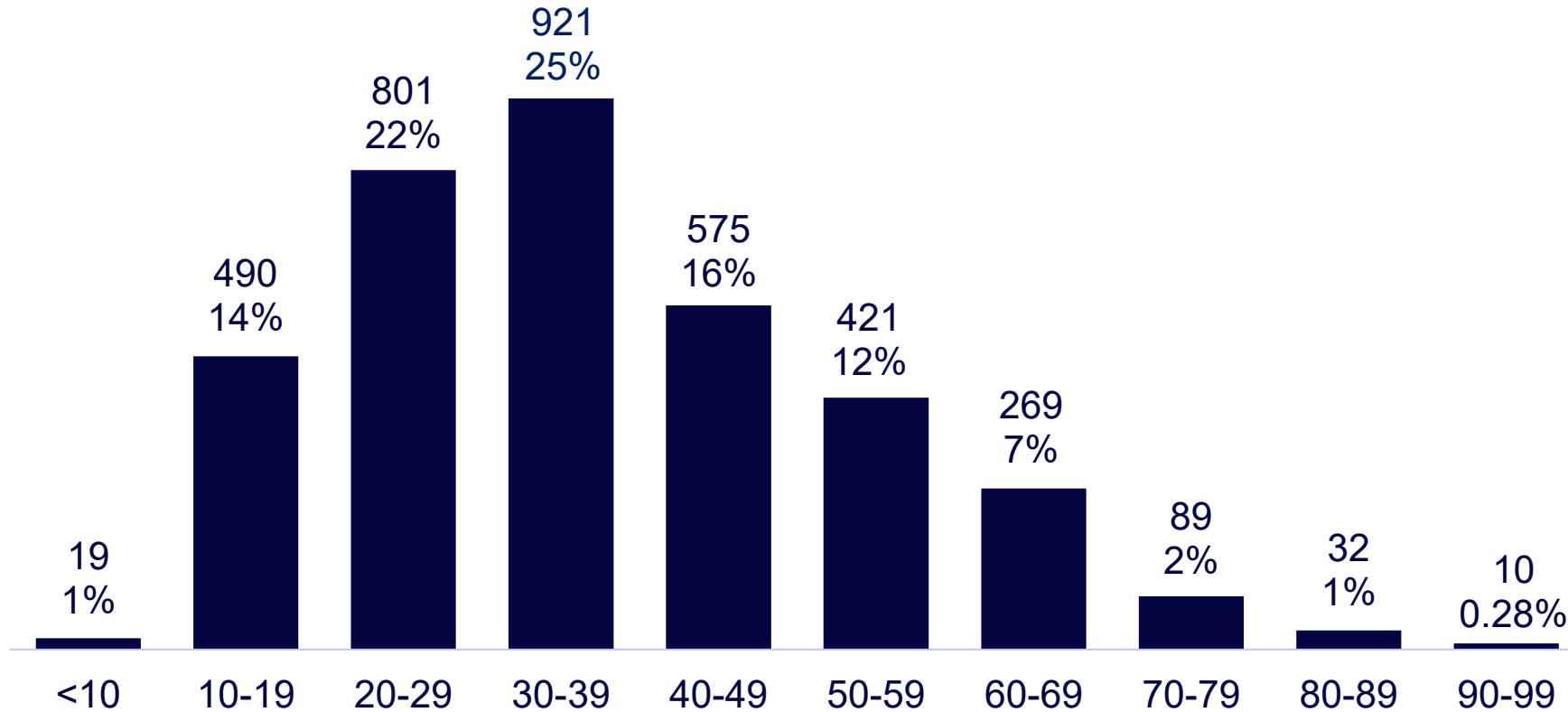
- For this report, data analysts in the Data Analysis Division examined all the records and assigned a unique identifier to individuals based on multiple matching indicators.
- A total of 2,752 unique individuals were identified across the 3,827 records included in the CIT Contact Sheets.

CIT percentage of Individuals by Race and Ethnicity



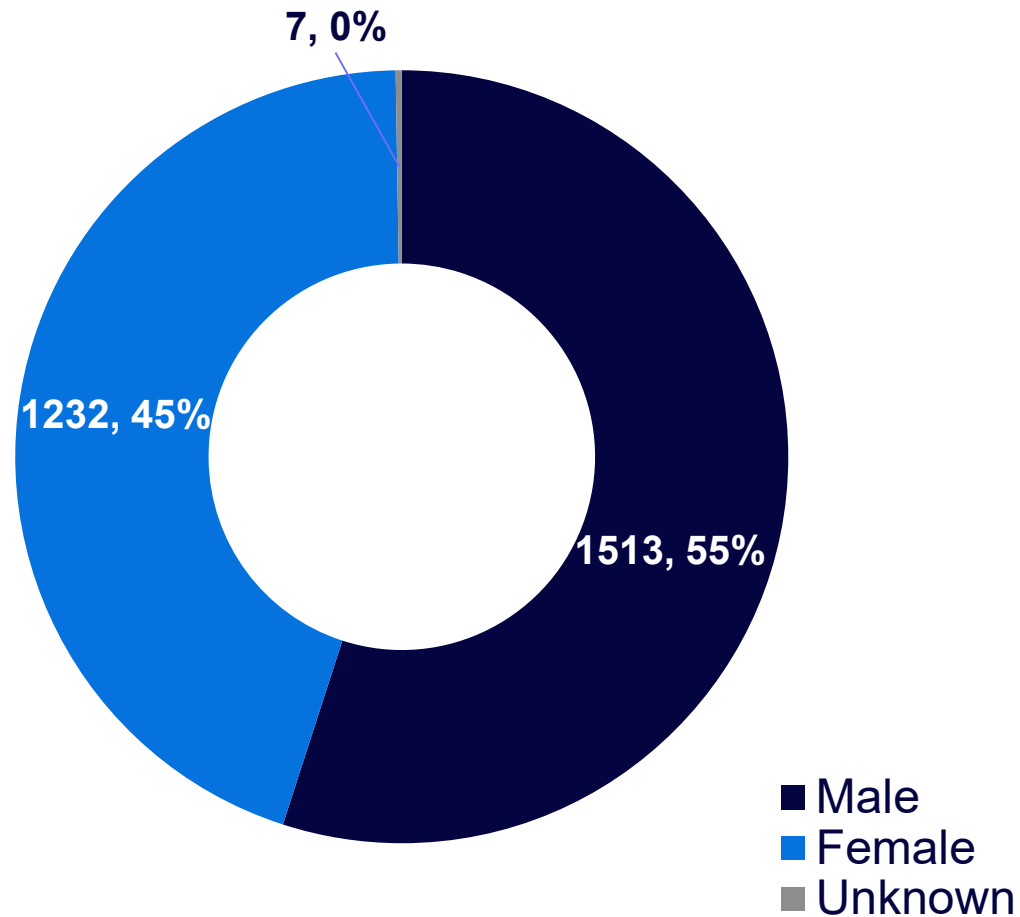
Distinct Involved Individuals		Race													
		White		Black		American Indian or Alaska Native		Asian		Native Hawaiian or Other Pacific Islander		Unknown		Total	
		n	%	n	%	n	%	n	%	n	%	n	%	n	%
Ethnicity	Hispanic Or Latino	817	31%	7	0%	16	0%	0	0%	6	0%	59	2%	905	34%
	Not Hispanic Or Latino	701	27%	144	6%	115	4%	14	1%	7	0%	27	1%	1008	38%
	Unknown	272	10%	34	1%	49	2%	3	0%	2	0%	202	7%	562	19%
	Records missing data	180	5%	23	1%	18	1%	1	0%	3	0%	52	1%	277	8%
Total		1970	72%	208	8%	198	6%	18	1%	18	0%	340	12%	2752	100%

Age of individuals at the time of contact



Age data was not recorded for 45 CIT contacts. COAST contacts were removed from the data set. Age was calculated with date of contact against date of birth. The results can be showing interactions with the same individual more than once.

Gender of individuals at the time of contact

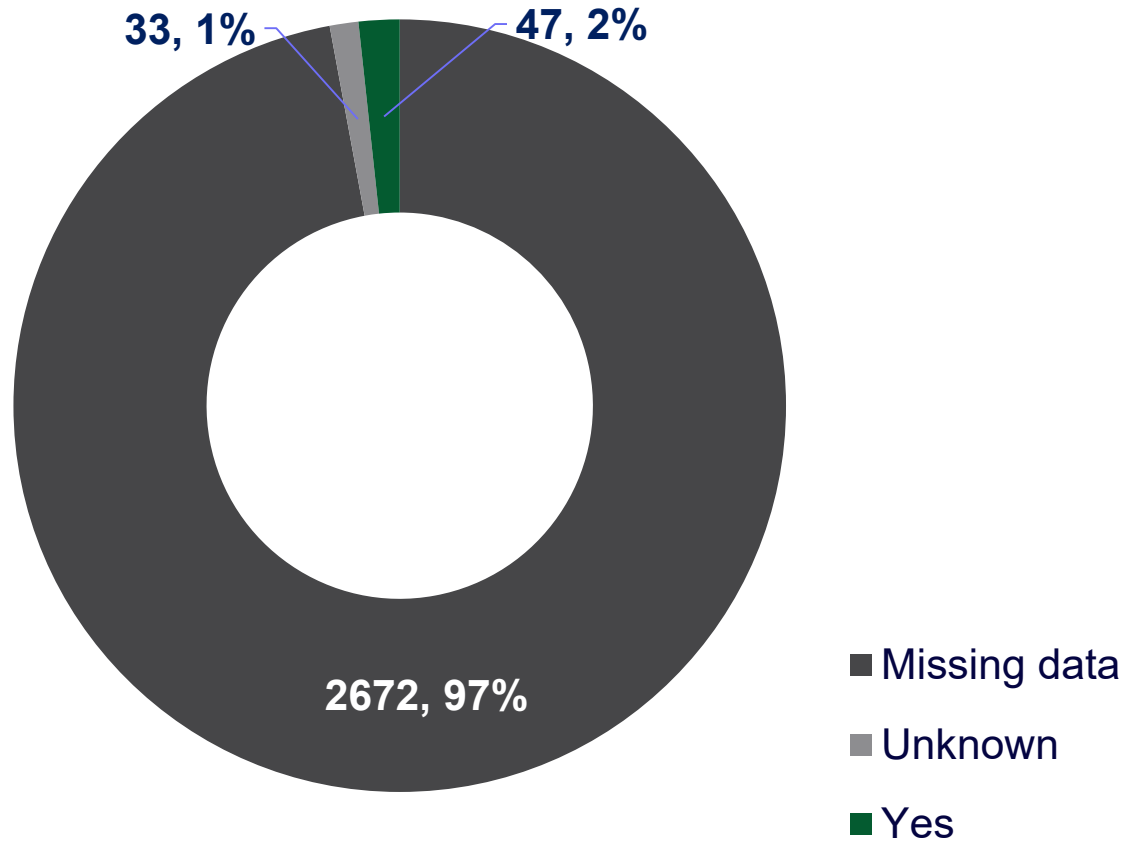


The majority of individuals, 55%, during crisis intervention contacts were male.

n=2,752



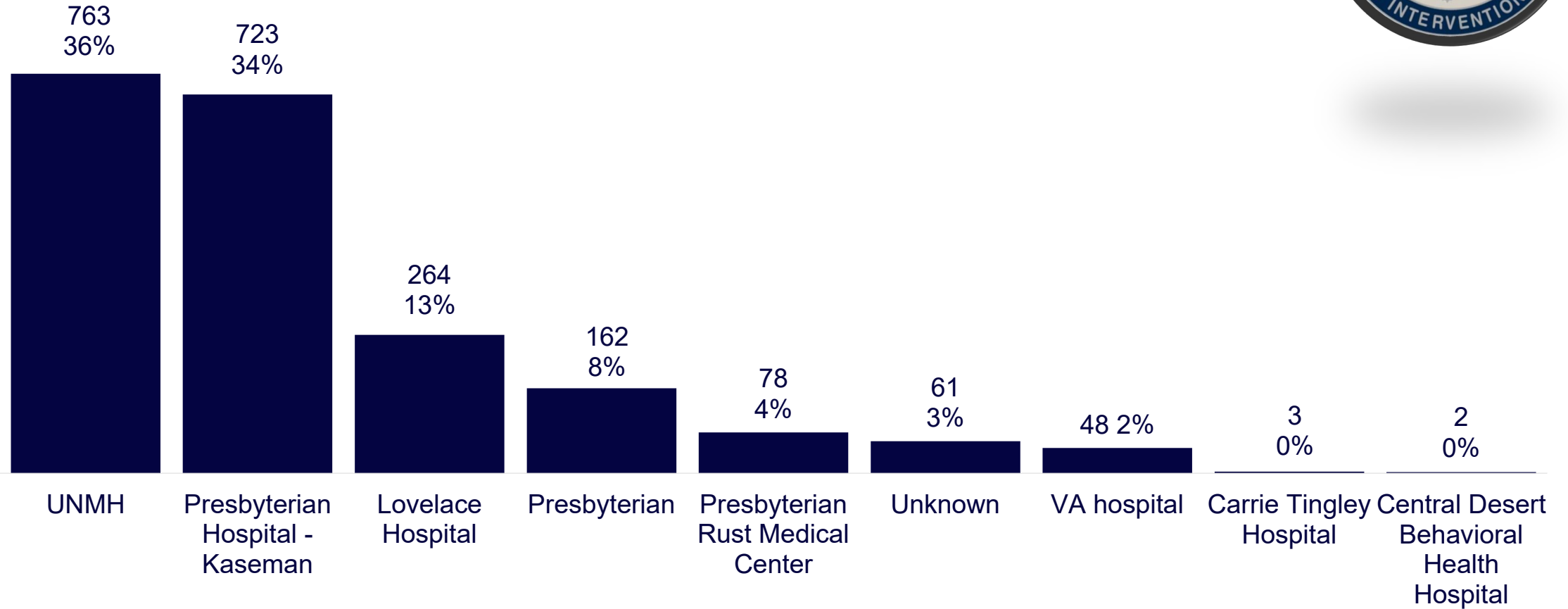
Individuals self-identified as Veterans



n=2,752



Mental Health Transport Destinations



Force and Behavioral Health



APD matches records of behavioral health calls to the use of force records system to identify when force was used. APD uses three different methods to identify the possible behavioral health incidents where force may have occurred.

APD identified 125 total cases using the three methods detailed on the next slide. These cases include levels 1, 2, and 3 force.



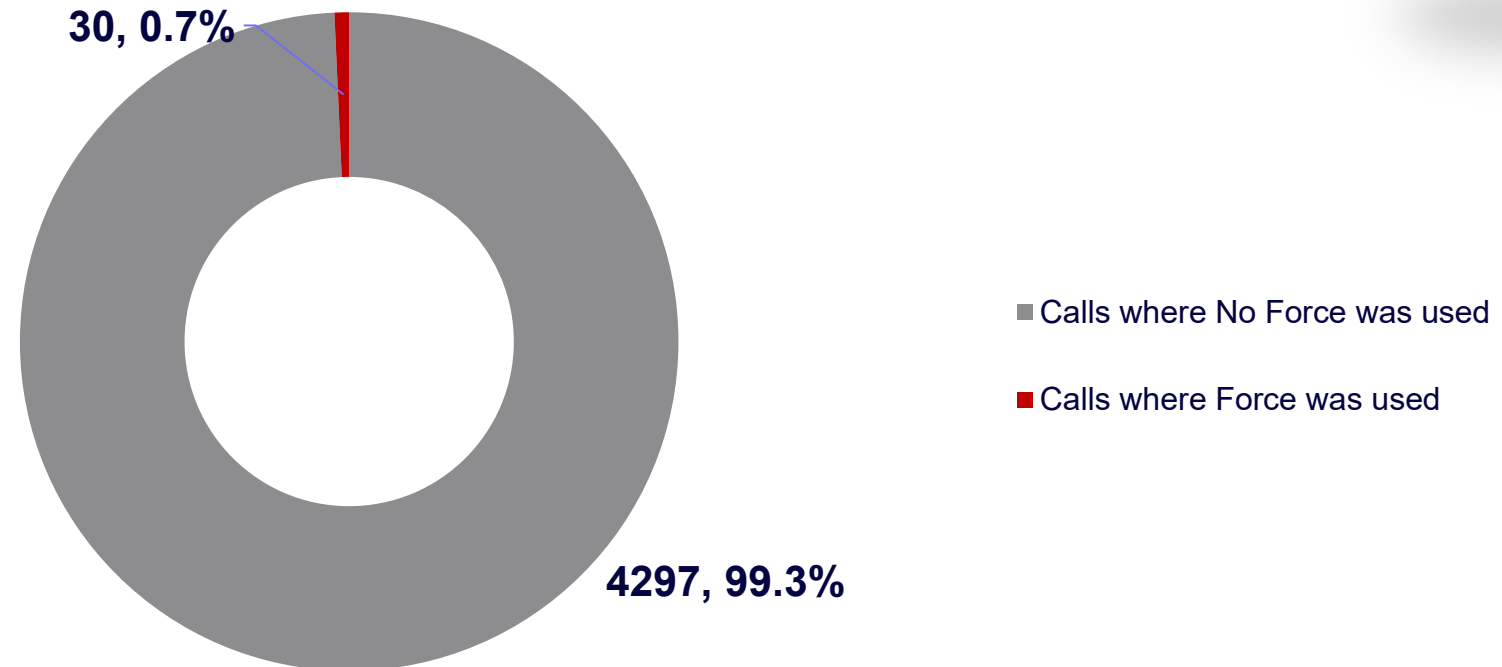
Methods for identifying Force

1. Behavioral health calls for service where force occurred (source: CAD)
For this analysis, a call for service is counted as one distinct CAD call where the original or final call types were Behavioral Health or Suicide. Calls that were cancelled, BOLOs (be on the lookout), and calls where no officer arrived on scene are excluded. Call dispositions are limited to 8 (Back on Service), 42 (Officer report), and 42A (Officer report with Arrest).
2. CIT contact sheets associated with use of force reports (source: RMS)
3. Force investigations where the investigator reported the individual was in crisis or the involved individual self-reported behavioral health crisis (source: IA Pro)
Indicator: “Experiencing Mental Crisis (Officer Assessment)”
Indicator: “Experiencing Mental Crisis (Self Reported)”
 - Cases are included when meeting either or both criteria.



Force - Behavioral Health and Suicide Calls for Service

0.7% of behavioral health or suicide calls resulted in a force incident

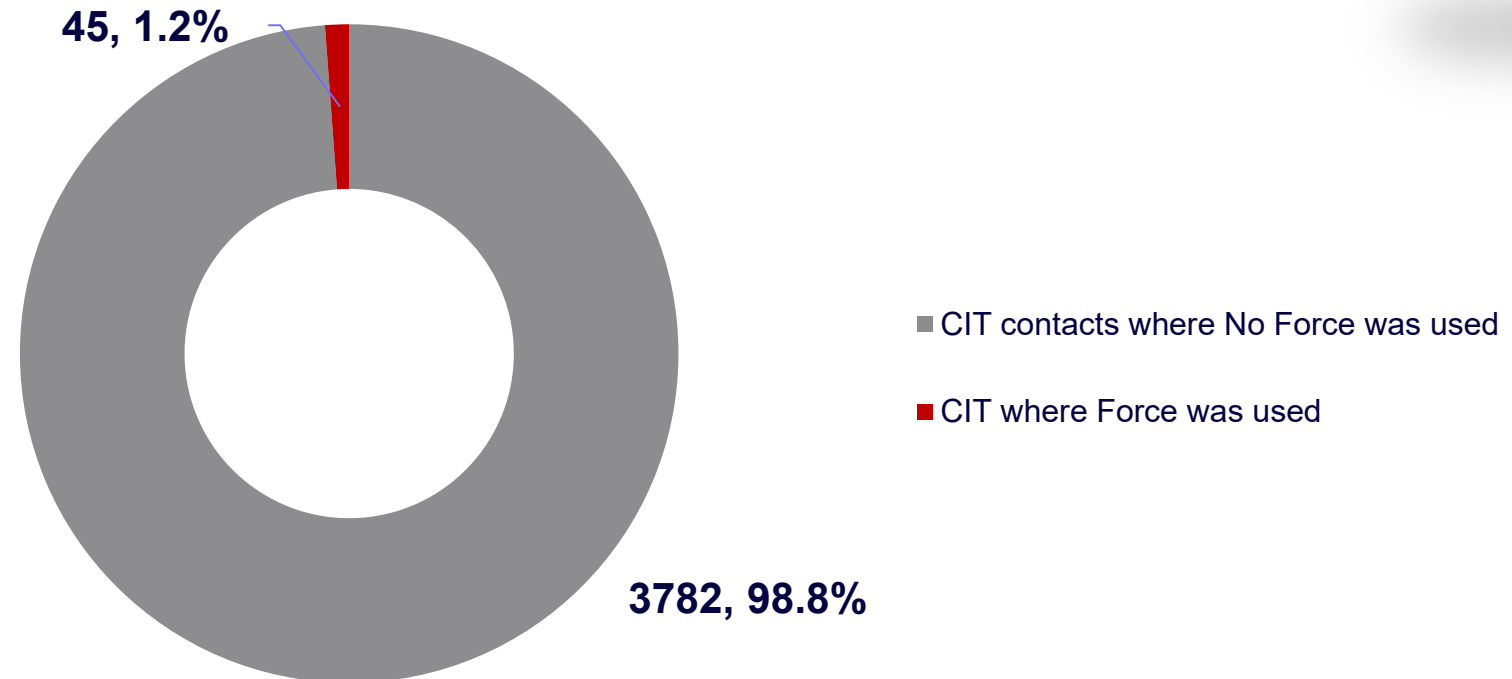


Calls categorized as 43-1 or 10-40 December 1, 2022 to June 30, 2022

Force – CIT Contact Sheets



1.2% of CIT contact sheets involved a force incident



CIT contacts documented from December 1, 2022 to June 30, 2022

Force – Reported During Force Investigation

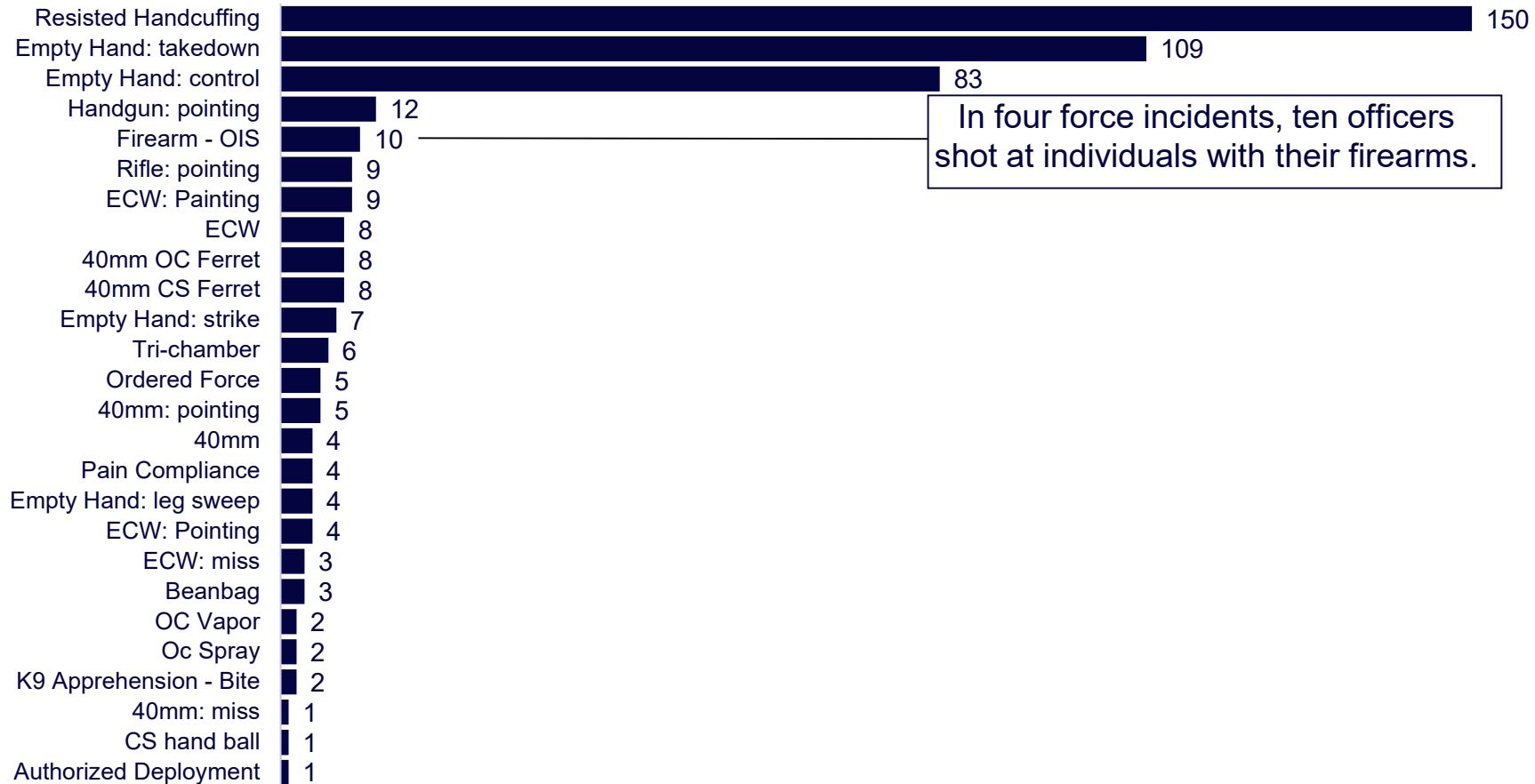


- An additional 70 force encounters were identified based on data from IA Pro that were not related to behavioral health or suicide CADs and were not associated with a CIT contact sheet.



Types of Force used in behavioral health crisis encounters

125 total UOF cases are included, multiple force types are used in a single event

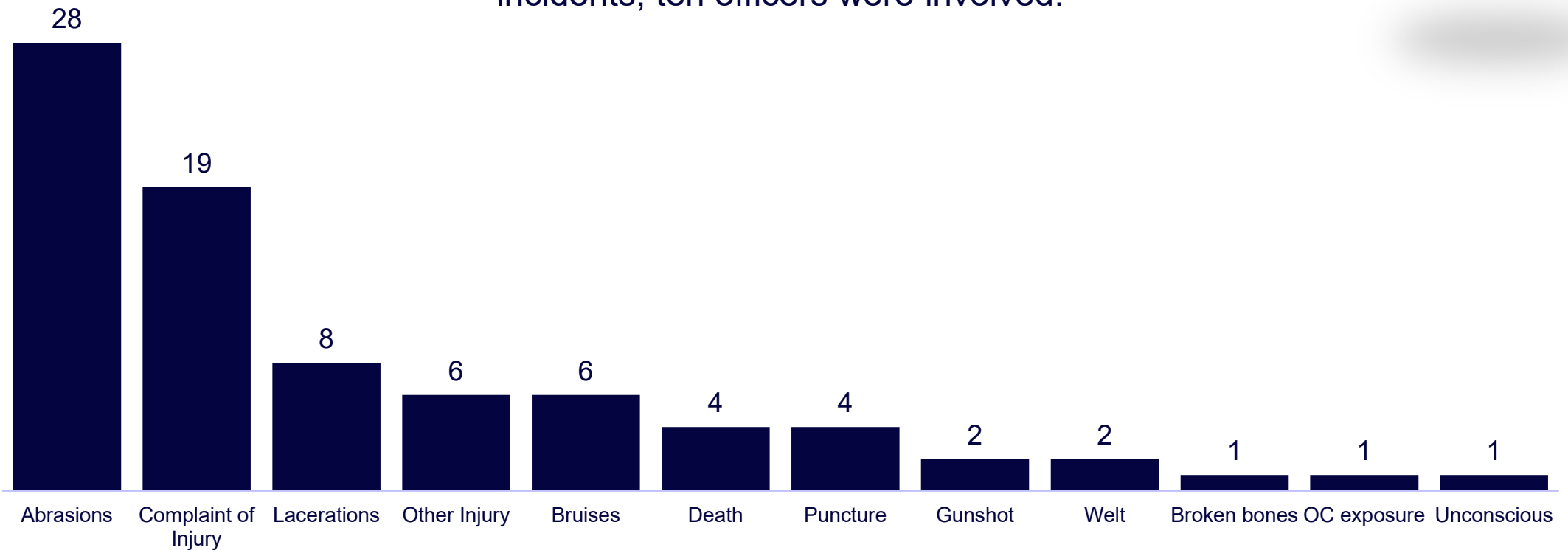




Injuries caused by law enforcement during behavioral health crisis encounters

125 UOF cases are included, 125 distinct individuals

The death of four individuals occurred during four officers involved shooting incidents, ten officers were involved.

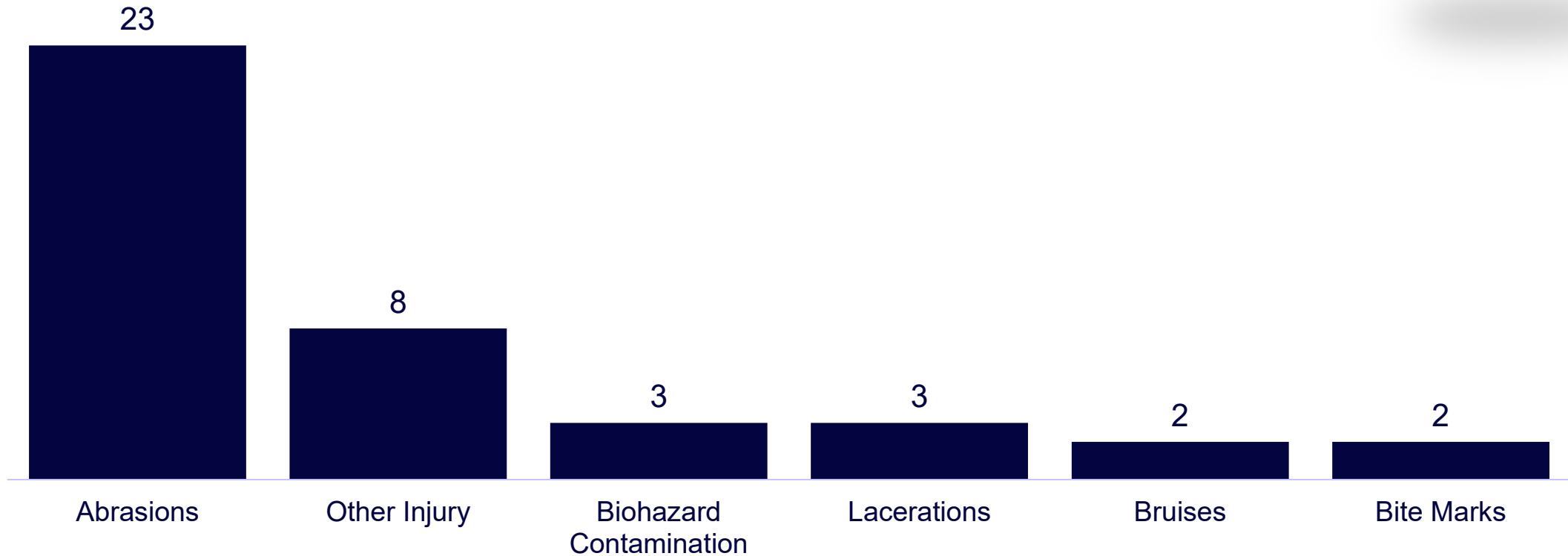


An individual could have suffered multiple injuries in a use of force event



Officer injuries during behavioral health crisis encounters

Thirty five officers were injured in the 125 crisis encounters identified



An officer could have suffered multiple injuries in a use of force event



Was the individual armed during the CIT contact?

Individual armed	Number of CIT contacts
No	82
Yes	29
Unknown	9
Missing information	5
Total	125

For this analysis, the information presented is presented based on the 125 use of force cases identified. From the 125 use of force cases, 82 (66%) of the individuals were unarmed during the CIT encounters, 29 (23%) of the individuals were armed, 9 (7%) are unknown, and 5 (4%) are missing the information in the force system.



Appendix-Key Definitions for analysis:

- **No action required:** officers arrived on the scene, spoke to the individual, and determined that no actions were necessary in the circumstances.
- **Voluntary mental health transportation:** when an individual experiencing a Behavioral Health Issue or a Behavioral Health Crisis is transported voluntarily to a hospital.
- **Involuntary mental health transportation:** when an individual experiencing a Behavioral Health Issue or a Behavioral Health Crisis is transported involuntarily to a hospital.
- **Disengagement:** situations where an officer ceases contact with an individual. This may occur when an individual refuses to talk with officers. Officers attempt to leave appropriate resources and CIU/MCT will often follow up as necessary.
- **Summoned:** when an individual experiencing a Behavioral Health Issue or a Behavioral Health Crisis is summonsed by an officer without further law enforcement action.
- **Non-engagement:** situations where an officer does not engage with the individual. In these circumstances, officers should notify appropriate resources if necessary.
- **Taking into custody:** when an individual experiencing a Behavioral Health Issue or a Behavioral Health Crisis is arrested by an officer.



Appendix-Key Definitions for analysis:

- **Incident transfer to ACS:** when an individual experiencing a Behavioral Health Issue or a Behavioral Health Crisis is connected with Albuquerque Community Safety.
- **Citation:** when an individual experiencing a Behavioral Health Issue or a Behavioral Health Crisis is cited by an officer without further law enforcement action.
- **Died by suicide:** when an individual experiencing a Behavioral Health Issue or a Behavioral Health Crisis died by his/her own means.
- **Verbal warning:** when an individual experiencing a Behavioral Health Issue or a Behavioral Health Crisis receives a verbal warning by an officer without further law enforcement action.
- **Incident Transfer to Fire MCT:** when an individual experiencing a Behavioral Health Issue or a Behavioral Health Crisis and the individuals is transfer to Bernalillo County Fire Department mobile crisis team.