Northeast Area Command Community Policing Council
Annual Report for 2015
submitted 12 January 2016 by Penny Hoe, Vice Chair

This report covers the actions of the Northeast Area Command Community Policing Council (NE/CPC) from our first meeting in November 2014 through our November 2015 meeting. We did not meet in December. We began with six citizen members. One member, unable to attend regularly, dropped out. The remaining citizen members are Annie Onderdonk (Chair), Penny Hoe (Vice Chair), Constance Banuelos, Darlene Couchman, and Dwight Drake. Commander Randy Remiker appointed Detective Christian Baker and Officer Simon Drobik as regular members. At least one other Officer usually was present, but changes in shifts and promotions affected which officer(s) attended. Cdr. Remiker usually attended also, as did Albuquerque Police Department (APD) Communications and Outreach Director Celina Espinoza. All but one of our meetings were held at the North Domingo Baca Multigenerational Center, 7521 Carmel NE. Our chosen meeting night was the 2nd Tuesday of each month, but we met on Mondays while three members attended the Citizen Police Academy on Tuesdays.

The purpose of each CPC is to “generate collaborative, diverse, and candid dialogue between the Albuquerque Police Department and the community,” with the goal of “identifying concerns, problems, successes, and opportunities within each area command and to tailor solutions specifically aimed at the needs of each neighborhood.” [CPC Guidelines, 10/14/14]. The DOJ Settlement Agreement [paragraph 269] spells out the following five ways the CPCs shall assist APD.

(a) Review and assess the propriety and effectiveness of law enforcement priorities and related community strategies, materials, and training.

(b) Review and assess concerns or recommendations about specific APD policing tactics and initiatives.

(c) Provide information to the community and convey feedback from the community to APD.

(d) Advise the Chief on recruiting a qualified, diverse workforce.

(e) Advise the Chief on ways to collect and publicly disseminate data and information, including information about APD compliance with the DOJ Agreement, in a transparent, public-friendly format to the greatest extent allowable by law.

This report considers how the NE/CPC has worked toward these goals in our past 12 meetings.

Recommendations -- During the past year the NE/CPC considered four Recommendations. One was withdrawn and the other three, which were passed by vote of the council members and sent to Chief Eden, are as follows:

(1) 9 June 2015: A Recommendation to the Mayor, City Council, and Chief Eden that expressed concern that the City is seeking to operate a Police Force that can only reach appropriate staffing levels by relying on overtime pay. The NE/CPC wishes to continue a dialogue about staffing, recruitment, salaries, and benefits once the Staffing Report has been done.

(2) 14 July 2015: A Recommendation to Chief Eden to convene a gathering of all the six area command CPC members to assess how we are doing, to enhance communication among the CPCs, and to receive instruction to better equip us to do our DOJ-assigned tasks. Celina Espinoza chaired a meeting of the six CPCs on 26 September 2015.

(3) 14 July 2015: A Recommendation to Chief Eden to expedite setting up web pages for all six area commands and link them to the City web page. All area command websites are now online.

Communication from APD Northeast Area Command (NEAC) to the community has been enhanced by monthly reports which included crime statistics for the NEAC, issues of concern, crime prevention tips, holiday tactical plans, and experiences in officer-related shooting. Celina Espinoza has updated council and members of the public on APD and DOJ Agreement compliance. The NE Area Command has a new website which is up and running well with areas for public comment and questions.

Feedback to APD from those attending – Members of the public have asked the APD members of the council for explanations, expressed their concerns, and made suggestions to the officers and Cdr. Remiker. The NE/CPC makes provision for attendees to submit additional questions and concerns in writing.
Agendas and minutes are posted at each meeting, and notice of meeting and agendas are sent by email to attendees who request them.

**Publicizing the meetings and attendance by the public** — Agendas and minutes are posted at each meeting, and notice of meeting and agendas are sent by email to attendees who request them. In order to inform more residents of the NEAC about our meetings, NE/CPC members reached out to the City Councilors and Coalitions of Neighborhood Associations for City Council Districts 4, 7, and 8. The chair and other members attended coalition meetings, neighborhood association meetings, and contacted others by phone and email. An Op-Ed piece about getting to know APD officers and communicating with the area command where one lives was submitted to, and printed by, the *Albuquerque Journal*. The NEAC gives notice of our meetings on their website. Several block captains and neighborhood Crime Watch coordinators who attend regularly have sent reports on the meetings to their email lists.

Notice of meetings have been posted on Nextdoor.com. Individual emails are sent each month to North East neighborhood association Presidents and Vice Presidents notifying them of the upcoming meeting, times, date, speakers, etc. and asking them to forward the email to their members, friends and neighbors. From time to time, there are special community meetings and town halls in which we have been in attendance and have publicized the NE CPC meetings by inviting everyone to attend.

Thanks to all this coordinated effort, the attendance at the NE/CPC has increased greatly from a low of 9 in November 2014. The maximum attendance this past year was 72, with an average of 51 for the last three meetings of 2015. (Attendance numbers reflect members of the public plus all those seated at the council table.)

**Providing information to the community on topics of concern** — The following guest speakers addressed concerns that were brought to the NE/CPC:

1. **10 Feb 2015 — Celina Espinoza (APD Communications & Community Outreach Director)** — new or enhanced ways for the public to exchange information with APD via Face Book, Twitter, Coffee With A Cop, Talk With A Cop, and links through various websites.
2. **13 Apr 2015 — Sharanne Press (NEAC Crime Prevention Specialist)** — management of crime statistics to aid in Area Command deployment and planning, home security surveys, updating the new NEAC website, supporting Neighborhood Watch and training block captains, crime prevention in apartment complexes.
3. **9 Jun 2015 — Stephanie Lopez (then president of the Albuquerque Police Officers Association)** — role of the union in collective bargaining, family issues, legal and educational assistance, concerns about pay, retirement, and staffing.
4. **11 Aug 2015 — Jodie Jepson (Deputy Director of Albuquerque Heading Home)** — helping chronically homeless persons get into housing and access other resources with partnering agencies to achieve long-term self-sufficiency. Attendees were quite concerned about mentally ill homeless, one individual in particular who hangs around a neighborhood park.
5. **8 Sep 2015 — Brad Winter (District 4 City Councillor)** — overview of actions he was taking to support APD — changes to Police Oversight Board, community policing, increased officer pay, recruiting more APD officers. His staff recorded suggestions from those attending.
6. **13 Oct 2015 — Lt. Glenn St.onge (APD Crisis Intervention Team)** — how crisis intervention helps reduce negative experiences with those who are mentally ill, how officers are receiving extra training.
7. **10 Nov 2015 — Ed Perea (former APD officer now a prosecuting attorney)** — contact information for Center For Law Policy for Public Safety, ways in which the public can get involved, especially with January 2016 legislative session — be informed voters, contact legislators, vote out bad judges.

In order to continue being available as much as possible to the community, the NE/CPC has decided to continue to meet the second Tuesday each month of 2016 (except December). Meetings will be held at the North Domingo Baca Multigenerational Center. The present members will serve until 1 January 2017. Residents of the Northeast Area Command who are interested in applying for the NE/CPC, please go to [https://www.cabq.gov/mayor/police-outreach/community-policing-council-application](https://www.cabq.gov/mayor/police-outreach/community-policing-council-application). If you have questions about this report, contact me at hoebeau@cnsp.net.

Penny Hoe, Vice Chair
The Northwest Area Community Policing Council (CPC) has had a productive year to date. There have been many positive accomplishments including a number of formal proposals that have been accepted for implementation. These items are outlined below.

There have been growing pains as the Council has grown and matured since November of 2014. Membership has been in flux as members realized the time commitment needed to perform as an effective member of the Council. This fact coupled with changes in the lives of some members resulted in a number of changes in the makeup of the original Council members. The Council is working towards the membership more closely reflecting the demographics of our community. We have been recruiting amongst community members as they attend CPC meetings however more public awareness is needed.

The use of social media, especially Nextdoor, has increased the profile of the CPC within the Command but other measures including City-wide publicity of the existence of the Councils is needed.

Relations with the members of Albuquerque Police Department in the Northwest Area is excellent. APD members, including the NW Commander, regularly attend all meetings and provide valuable input. This is especially true during public input periods of the Council meetings. The public has provided positive feedback on being able to get answers on issues directly from APD Officers.

Committee Membership

- There have been a number of changes to committee membership throughout the year.
  - Several members have resigned due to conflicts with work and family commitments.
- All members of the NWCPC have attended or are attending the APD Civilian Police Academy.

Recommendations

- Bicycle Evidence Disposal
o The APD Evidence unit was sending bicycles out with other items for disposal via auction.
o The auction companies were reluctant to continue taking bicycles as they were a low dollar value but high space item.
o If the bicycles were not sent to auction they would have to be destroyed.
o It was recommended that the APD Evidence Unit be allowed to transfer bicycles to the Esperanza Community Bicycle Program.
o This change was made and bicycles are now transferred rather than auctioned or destroyed.

- PERA Changes
  o The NWCPCE expressed concern with the changes to PERA Cost Of Living Allowance changes.
o There was no action taken as this matter needed to be addressed at the level of the State Legislature.
o Alternatives, such as longevity pay and bonuses, were discussed to offset retirement salary losses.

- Rehiring of Retired Officers
  o The NWCPCE recommended APD increase efforts to rehire retired officers.
o It is understood that this would represent a stop-gap measure to alleviate immediate staffing shortages.
o The NWCPCE continues to seek input about how to improve staffing levels on a more permanent basis.

- APD Outreach Communication
  o The NWCPCE recommended APD utilize social media (Facebook, Twitter, etc.) to communicate with the community.
o Ms Celina Espinoza has done a very good job of keeping the NWCPCE informed about social media initiatives and issues.
o The NWCPCE continues to explore ways to increase and improve social media and other community outreach opportunities.

- APD Show Cars
  o The NWCPCE recommended APD consider making a formal effort to utilize two retired patrol cars as recruiting and community outreach tools.
  o The vehicles are being maintained on an ad hoc basis by APD staff members.
  o The NWCPCE recommended sending the cars to car shows and other events to increase public interaction in more positive ways.

- APD Museum
  o The NWCPCE explored the possibility of opening the APD museum to the public.
o Access to the Museum could be used as a recruiting tool.
o Public access to the Museum could also provide a means for positive public interaction.

Community and Agency Involvement
- The NWCPCE has several external agencies and groups visit throughout the year.
Albuquerque Police Officers Association President Shaun Willoughby discussed issues surrounding retention and rehiring of officer.

Robert Christie of Stand True 4 Blue, a community police support organization, introduced the group and welcomed NWCP members to join.

Eric Harness, Director of the Civilian Police Oversight Agency, attended several meetings and provided updates on the program the NWCP.

Jenny Metzler of Albuquerque Health for the Homeless presented the NWCP with information about their function and services.

Upcoming Areas of Interest

- Policy reviews
  - The NWCP looks forward to assisting APD and the CPOA with providing community review of policies.
  - The NWCP has requested a member of APD attend a meeting to discuss the use of force, including laws, policies, and investigations.

- The NWCP will be increasing outreach to bring in more community members to the meetings.
  - Community involvement has been an issue as space has been severely limited at the Don Newton Community Center.
  - Meetings will be moved to the NW Area Command Substation community meeting room.
SW Area Command Community Policing Council

2015 Annual Report

SUMMARY

October 30, 2014 - The Albuquerque Community Policing Councils (Mayor’s Kick-Off)

The first SW Area Command CPC meeting was held on Thursday, November 12, 2014 at Alamosa Community Center and after that, the meetings were rotated between Alamosa Community Center and West Mesa Community Center.

The SW CPC started with three officers; Bobby Atencio (Chair), Tania Silva (Co-Chair), and Mary Salazar Tafoya (Secretary). In addition to the officer the council consisted of 4 other members: Kathy Esquivel, David Vargas, Joan Jones, Teri McGuire-Gurle.

APD representative included: Ofc. Mike Loftis, Ofc. Deidre Candelaria, Ofc. Toby Gallegos, Ofc. Melanie Carrillo, and Lt. Michelle Campbell. Due to new APD position/swift changes, Officers Loftis, Carrillo, and Candelaria are no longer part of the SW Area command CPC. Currently present are Lt. Campbell and Ofc. Gallegos.

Mid 2015 the CPC meetings did not have a quorum and soon after, Bobby Atercio and Tania Silva resigned from the CPC. In addition, due to personal reasons, Kathy Esquivel resigned, and the CPC also lost in death of CPC member Joan Jones. More recently the SW CPC lost newly elected Chair, Teri McGuire-Gurule to personal reasons.

Present SW CPC members include:
Nick Nieto – Co-Chair
Mary Salazar Tafoya - Secretary
David Vargas
Facilitator: Ray Terhorst

MEETING HIGHLIGHTS

December 4, 2014 –

- SW Area Command CPC Council Resolution was adopted.
- The CPC council agreed to hear public comment by contacting Shannon Triplett (Office of Diversity & Human Rights).

January 7, 2015

- Alan Armijo attended CPC meeting to discuss CPC responsibilities.
- Facilitator, Ray Terhorst presented a mem from Tyson Hummell to provide clarification and guidance for roles of the CPC.

February 4, 2014

- Crime Prevention Presentation by Paula Segura (APD)
- COAST Team Presentation by APD
March 4, 2014
- APD Communication/Community Outreach by Celina Espinoza
- Professional training updates for 911/Dispatch Operators

CPC member Kathy Esquivel addressed concern of confusion in requesting police reports, saying at times reports are difficult to track down since reports may sometimes contain address for the location of the call or her address. Officer Gallegos recommended requesting reports using the CAD number

The CPC agreed to draft a recommendations (resolutions) at next the meeting. The recommendation will address additional training for dispatchers in triaging calls and educate the public (callers) of how their call will be routed and/or dispatched.

May 6, 2015
Emergency Response Team (ERT) Presentation by Lt. Arturo Sanchez (APD)

June 10, 2015 – Meeting cancelled due to lack of CPC attendance/quorum
July 1, 2015 – Meeting cancelled due to lack of CPC attendance/quorum

August 5, 2015 – Meeting cancelled due to lack of CPC attendance/quorum. Attendees present brainstorm on recruitment of new CPC members and discuss email blast to SW Area Neighborhood Associations.

October 7, 2015
Ron Kemp Crime Prevention Specialist (APD) attends meeting and agrees to provide crime stat presentation a next meeting.

November 4, 2015
- DOJ Monitors, Steve Rickman & Laura Kunard
- Crime Prevention Presentation by Ron Kemp (APD)

This meeting also included representation of 4 different neighborhood association representatives.

December 2, 2015
- The present CPC members voted to officially accept resignations of Chair, Bobby Atencio & Co-Chair Tania Silva. Teri McGuire-Gurule was nominated and voted as Chair.

- Reorganization of the SW Area Command CPC included to allow APD officers to vote. This allowed for the SW CPC to move forward with Old Business, specifically the Professional training updates for 911/Dispatch Operators

LOOKING AHEAD
The SW Area Command CPC is hopeful in its recruitment efforts for new members and keeping them on board for year or longer.
On May 30, 2014 Mayor Berry announced the establishment of six Community Policing Councils that coincide with the six APD area commands. The initial meeting of perspective Council members was held on October 28, 2014. Guidelines/purpose of the Council was distributed. Residents of the Valley Area Command (VAC) elected Maxine Cowton as the chairperson. Meetings were scheduled for the 3rd Wednesday of each month, 10 am – 11:30 am.

The VACCPC Chairwoman followed the Community Police Councils Policy Manual established by the Department of Justice and the Albuquerque Police Department. Appropriate sections of the Department of Justice Agreement were followed (C.266-270). Paragraph 270 – “The CPCs shall memorialize their recommendations in an annual public report that shall be posted on the City’s website. Unfortunately no format or suggestions were available. Robert’s Rules of Order were followed.

Perspective members of the VACCPC were required to submit an Albuquerque Police Department Background Investigation Waiver and Liability Release Form. The established VACCPCouncil approved Resolution No.2014-(1). Later the Council was informed by Tyson Hummell, ADR Coordinator and Assistant City Attorney, “that the guidelines were not binding, nor a roadmap or instructional manual – but a template . . . members get to choose operating procedures, by-laws and agendas and how they want to work with the Area Command;
not a revisionist agency of change but as a sounding board or conduit between the community and the APD.” Further, he stated that the Council may develop its own resolution regarding the City published Resolution for Councils.

Communications and Community Outreach Director, Celina Espinoza added that the Council did not create policy or make monetary decisions and was not a government entity. All action must take place in the public form.

Some Council members did not understand this “assignment” and persisted in challenging the established documents instead of addressing the community issues.

During 2015 there were distracting comments during meetings and through e-mails that prompted the Chair to request a closed meeting in August, September, October and November. The requests were rejected. In retrospect, a closed meeting in August would have “quickly and discreetly” addressed whether actions of a Councilor were intentionally or unintentionally diminishing the VACCPC’s ability to function as a unit. In the 2016 VACCPC activities this situation appears to be resolved.

The Council continued to ask where, when and why the agenda and minutes were posted. A website appears to be in place now.

The initial Council consisted of 4 (four) citizens and 2 (two) APD officers. Four applicants were provisionally accepted as Council members in lieu of notification from the City. This brought the Council to 8(eight) citizens and 2 (two) APD liaison officers. Terms of Councilors were established at the January 16, 2016 meeting. Those serving
during the initial year (2015) were eligible to draw lots consisting of 4 positions each for one year term and 4 positions each for 2 year term.

Also, there was not a clear directive regarding the submission of VACCPC recommendations. The VACCPCouncil established a guidelines committee whose recommends has yet to be approved.

RECOMMENDATIONS 2015

Protocol for filing recommendations was not consistent. Tracking the submitted recommendations was difficult.

March 18, 2015

1. requested “that the Valley Area Commander look at utilizing Dragon Dictates to make it easier for officers to submit reports.”

   FOLLOW-UP: September Chairperson Cowton and Councilor Souter met with Commander Olvera who stated he had explored this type of program within the past five years and was not confident that it was effective.

   FOLLOW-UP: LT. Lafayette passed the request on to IT (Information Technology Department) No response at this time.

April 15, 2015

2. “. . . made to the Valley Area Command that patrol officers not be required to do hospital duty.”

   FOLLOW-Up: Uniformed officers are no longer on hospital guard duty.

July 15, 2015

3. “. . . to Chief Eden that the Citizen’s Police Academy (CPA) be streamlined to 6 weeks instead of 12; and that CPA be offered twice a year in March and October, beginning October 2015.”
FOLLOW-UP: Ms. Espinoza, Communications and Community Outreach Director, took the recommendation to the Chief who will do an overhaul and make sure the sessions are cut down. The new APD head of training is from the Sheriff's department.

submitted May 2016

Maxine Cowton, Chairwoman 2015
The Foothills CPC continues to meet the first Monday of each month at the Holliday Park Community Center, 11710 Comanche NE from 6PM to 8PM. The first meeting selected Carolyn Wilson as Chairperson and Douglas Brosveen as Vice-Chairperson. Philip Crump has continued to be our Facilitator and is responsible for the ongoing success of our group.

The Foothills Command has continued to provide us with Outstanding Support. Lieutenants Eric Jordan and Rob Middleton attend all our meetings and provide meaningful insights to our topics and questions. Lt. Jordan provides the CPC and guests with an overview of the previous months' activities within the Command. Foothills Commander Shane Rodgers or his predecessor have also participated in four of our monthly meetings. Nineteen additional APD officers have attended meetings. Celina Espinoza (APD Community Outreach) also attends our meetings. She provides up to date inputs on policy and significant events APD wide. She is our official liaison with the APD hierarchy and consistently provides us with superior service.

As news of our meeting has spread, attendance by citizens of the foothills community continues to increase. Forty-seven have officially signed in with representatives from other organizations attending numerous times. We feel the recurring presentations by Lt. Jordan and the opportunity to participate in our discussions accounts for repeats.

Guest presentations have included:
- Alan Armijo, Constituent Services Director from the Mayor’s office
- Annie Onderdonk, Chair of the Northeast CPC
- Roger Mickelson East Gateway Coalition
- Detective Diana Dosal, APD
- Lt. Glenn St Onge, APD Crisis Intervention Teams
- Trudy Jones, Albuquerque City Councilor
- Wayne Johnson, District 5, Bernalillo County Commissioner

**RECOMMENDATIONS Submitted:**

*Return “Positive Mottos” (i.e. To Serve and Protect) to future APD & BCSO vehicle purchases.

*APD Vehicle window tinting needs to meet current law standards

*Following high profile news events add special releases on the Officers Involved to promote their roles and community involvement.

*Increase advertising home alarm system registration requirements

**STATUS:**

APPROVED
RECOMMENDATIONS (Continued)

*The Mental Health community in this metropolitan area is attempting to coordinate all the facilities and available resources. Since APD has inherited the responsibility for mental help crisis’s resolution, they should be part of this entire process.

STATUS:

APPROVED

We added our first new member this year. Sabrina Slauson is also one of the first CPC youth representatives.

For the foreseeable future we will continue meeting the first Monday of each month at the Holliday Park Community Center from 6-8PM and encourage other community organizations and interested citizens to participate in these meetings.

SUBMITTED:

Douglas Brosveen
Foothills CPC Vice-Chair

APPROVED:

Carolyn Wilson
Foothills Chair

4/4/16
The Southeast Area Community Policing Council (CPC) is working to inform the community and make lasting changes alongside the Albuquerque Police Department to ensure the Department is one that the community requires. There has been a turnover in membership and a struggle to garner community participation. As well as a drastic change in the Chair. However, the council has passed four meaningful recommendations and is currently awaiting feedback from the City and the Albuquerque Police Department.

Much like the other councils, there have been growing pains as the Council has matured. The Council has added new members, but has had challenges ensuring they complete the official process. The councils as a consensus are concerned with the need for more public awareness and further support in many ways from the City of Albuquerque and Albuquerque Police Department.

The use of social media, especially Nextdoor, has increased the profile of the CPC within the Command but other measures including City-wide publicity of the existence of the Councils is needed. There are plans to advertise the Councils via the City’s water bills and through digital billboards throughout Albuquerque. The Southeast CPC is also leading the way in creating a unified CPC logo and ‘elevator pitch’ to be able to more effectively market the CPCs as a whole.

Members of the Department attend council meetings and offer valuable input. The Southeast CPC has also experienced a handful of business members who come to the meetings in order to directly address concerns and learn more about enforcement in our area command.

- The Southeast council is currently in the rebuilding phase and working with the City to recruit new members.
- The Southeast council had a strong foundation of officers, but with a new Commander, recently witnessed a turnover in officers as well. The new commander has now dedicated a new Sergeant who brings regular officers to the monthly meetings.
- Members have found ride-alongs with officers to be extremely valuable and that is where most of the current recommendations are derived from.
- The SECPC has also struggled with a productive facilitator, a resource appointed by the City.
SEPC Recommendations:
The Southeast CPC has made the flowing recommendations/resolutions

- All addresses of buildings, homes, businesses, and dwellings shall be clearly marked for the safety of the community and first responders.

- Increased awareness of the online and phone police report system shall lead to a more informed community and more efficiently utilize the time, skills, and experience of the police officers.

- The City of Albuquerque should seriously consider reconfiguring all substations to include an area for servicing the community on issues relating to improving the neighborhood.

- The City of Albuquerque shall evaluate the state-of-the-art Smart Gun Technology similar to technology being offered by Yardarm Firearm Telematics, Inc. Yardarm features include Geo-Location, Holster/Un-holster, Discharge, and Direction of Fire/Aim technology.

What’s Next?

- Policy reviews
  - Much like the NWCPG and additional community policing councils, the SEPC looks forward to reviewing policy and working with the Office of Policy Analysis to incorporate community input into the current policy review process. We have already begun to review the new Use of Force policy.
  - The SEPC is also looking at ways to make communication more effective between the council, the community and the department. Including the in cooperation of a free service called CivNet.