

Albuquerque Police Department 2011 Annual Report



There's More to the Story!

The APD 2011 Annual Report features QR codes that link to videos that provide further insight into APD's projects and achievements. Just scan and watch!



Richard J. Berry
Mayor



Raymond D. Schultz
Chief of Police

2011 Annual Report Enhanced with QR Codes	3
A Message from Mayor Richard J. Berry	4
Emergency Response Team Deployment	5
Albuquerque City Council	6
Albuquerque Profile	7
A Message from the Chief of Police	8
Opening of the Michael R. King / Richard W. Smith, Jr. Memorial Substation	9
About APD	10
Mission and Vision Statements	11
Organizational Chart	12
2011 Highlights	13
Office of the Chief	15
Investigative Bureau	18
Support Services Bureau	26
The PERF Report / Social Media Policy	33
Field Services Bureau	34
Crime by Area Command	40
Crime Summary	41
Uniform Crime Report Arrests	42
Type and Estimated Value of Stolen Property / Crime Clock	43
Awards / Medals	44
Promotions / Retirements	45
Joe Bowdich Lifetime Achievement Award / Chaplain of the Year	46
Fund Raising and Charity	47
Uniformed Officers of the Month	48
Uniformed Officer of the Year	49
Non-Uniformed Officers of the Month	50
Non-Uniformed Officer of the Year	51
Civilian Employees of the Month	52
Civilian Employee of the Year	53
Teams of the Month	54
Team of the Year	55
APD Second Annual Appreciation and Awards Banquet	56
Service Statistics	57
Types of Calls	58
APD FY12 Budget	59
Traffic Accidents / DWI Arrests	60
Use of Force Statistics	61
Remembrances	62
In Memoriam	63



The Albuquerque Police Department is nationally accredited through CALEA (Commission on Accreditation for Law Enforcement Agencies). In 2011, APD achieved a meritorious reaccreditation without any noncompliance issues nor applied discretions, a first for the department. The Department continues to follow CALEA's established guidelines and standards today.

Acknowledgements

The 2011 APD Annual Report was designed and produced by William Slauson of the Planning and Policy Division. Data contributions are by the men and women of the Albuquerque Police Department. Special thanks to Loren Higgins, Melissa Glasgow and Alicia Guerrero-Kassa of APD's Photo Unit for the numerous photos used in this publication; maps and data provided by Kelda Clough and Sarah Masek of the Crime Analysis Unit; and Robert Fox and Wyatt Slauson for assistance in filming and uploading the video portion of the 2011 APD Annual Report.

This document describes projects that were supported by various grants (including 2006CKWX0131; 2008CKWX0553; 2008CKWX0554; 2009CKWX0441; and 2010CKWX0033), awarded by the U.S. Department of Justice, Office of Community Oriented Policing Services. The opinions contained within are those of the author(s), and do not necessarily represent the official position or policies of the U.S. Department of Justice. References to specific companies, products, or services should not be considered an endorsement by the author(s), or the U.S. Department of Justice. Rather, the references are illustrations to supplement discussions of the issues.

Development

During the creation of previous issues of the APD Annual Report, staff always grew frustrated at having to edit the Department's accomplishments and activities due to length. The hardcopy version of the report remains a finite number of pages, and although staff tried to tell as much of the story as possible, inevitably items would be shortened. Also, although individual APD staff members contribute much of the text for each of their respective divisions, their individual personalities and insight are diminished with text alone. APD staff began searching for a convenient, low-cost way to be able to convey the information. Enter QR codes...

QR Codes

QR stands for "Quick Response" and the system was invented by a subsidiary of Toyota in 1994. Although initially used for tracking parts in vehicle manufacturing, QR codes are now used in a much broader context, including both commercial tracking applications and convenience-oriented applications aimed at mobile phone users. QR codes can be used to display text or video; add contact information; open a URL (web address); or compose an email or text message. QR codes can be generated and printed for free from many Internet web sites. Users with a camera phone equipped with the correct reader application can scan the image of the QR code to display text, contact information, connect to a wireless network, or open a web page in the phone's browser. The reader applications are typically free.

How to Use

Download a QR code reader on any camera-equipped device such as a smart phone or iPad using the iTunes or Google Play app store. Install the



There's More to the Story!

The QR code to the left is encoded with a link to the 2011 APD Annual Report. Scan the code with your smart phone and follow the link to the PDF version of this report on APD's website.

application and use the device's camera to scan the QR code. The code will automatically lead you to additional information. When the link appears, choose the "open" option with either your browser or YouTube. The video will load and play shortly.

In the Annual Report

QR codes are scattered throughout the 2011 APD Annual Report, offering supporting news coverage video and commentary from APD staff.

There are several QR codes on this page that lead to APD-related news stories to get you started...



Scan the QR code to watch a KRQE report detailing how APD's homicide rate has dropped to a 20-year low.



Scan the QR code to watch a KOAT report about how APD is preventing shoplifting during the holiday season.



Scan the QR code to watch APD's Open Space Unit patrol the Rio Grande River with their new air boat.



Scan the QR code to watch APD's unveiling of its new Dodge Charger patrol vehicle.



Scan the QR code to watch Chief of Police Raymond D. Schultz discuss crime in Albuquerque as part of the Mayor's State of the City address.



Richard J. Berry
Mayor

The Albuquerque Police Department's 2011 Annual Report is a compilation of a year's worth of exceptional accomplishments by the men and women of APD. I am honored to serve as your Mayor and I congratulate APD on all of their achievements throughout 2011 and their continued dedication to keeping the citizens of Albuquerque safe.

Feeling safe in your community is critical to the quality of life a city offers which is why we made reducing property crime a primary goal. We took some innovative steps to reach that goal. We began by profiling property crime offenders in the Albuquerque Journal which made a huge difference; we've consistently had great success in arresting the most wanted property crime offenders. In fact, throughout the 2011 calendar year the clearance rate has remained above 80 percent.

Other innovations include the smart policing program which features hot sheets, expansion of the bait car program and other burglarized items, violent crime technology, predictive analysis, and substation fingerprint readers...these are just a few examples of an organization that is on the cutting-edge of smart policing. We are running a strong, lean, efficient shop that is able to essentially predict and combat crimes before they even begin. You will learn more about all of these programs and other critical services provided by APD in this report.

Under the leadership of Chief Schultz, the Albuquerque Police Department, I'm confident we will continue to make excellent strides towards ensuring the safety of our community. Our department already stands out nationally as having one of the most progressive training academies in the country. That coupled with the recent collegial changes we made will provide additional avenues for raising the public safety bar for the citizens of Albuquerque. I'm extremely proud of the department's commitment to proactively preparing the next generation of police officers.

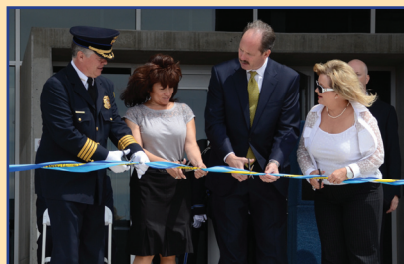
Albuquerque is the safest it's been in two decades. Homicide totals, robberies, burglaries, auto thefts, and property crimes are all down. That alone is a monumental accomplishment but combine it with the other items listed in this report and you will see that our Albuquerque Police Department is truly one of the finest law enforcement agencies in the country.

Lastly, I want to mention "Friday's Heroes." We have honored more than 100 officers, since I took office, for going above and beyond their jobs. We have honored many of our officers and I appreciate that opportunity, but we all know that they are not only our heroes one day a week; rather they are our heroes every day of the week.

I look forward to another year of successes in 2012.

Best Regards,

Richard J. Berry
Mayor



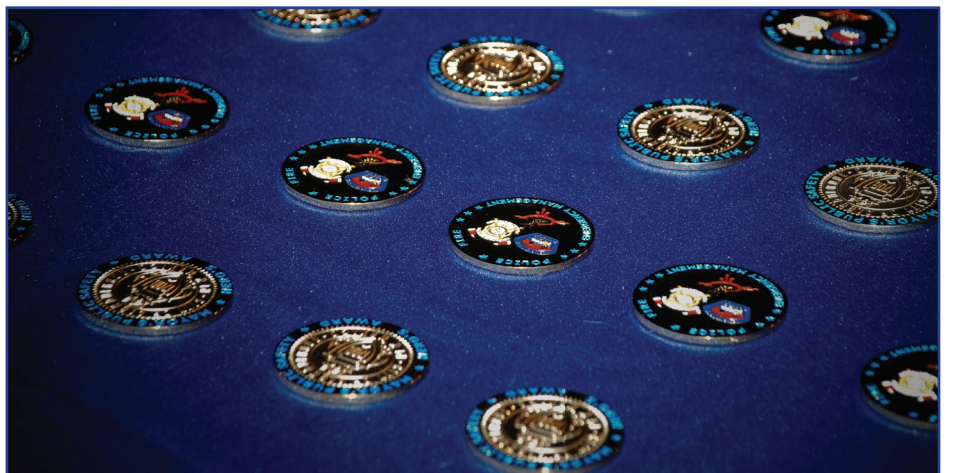
An unprecedented arctic cold front descended on New Mexico in early February, resulting in a major natural gas outage in northern New Mexico. The dramatic cold left hundreds of residents without heat and burst pipes. On February 7, APD assembled an Emergency Response Team detachment of 42 officers and five supervisors to convoy to Espanola, New Mexico to assist in interagency operations and to assist with the record cold temperatures and loss of heating. The team rapidly deployed and were in Espanola within four hours of notification.

Once the team arrived, they joined with the New Mexico National Guard, New Mexico State Police and the Espanola Police Department. APD personnel were trained by the New Mexico Gas Company on the correct procedure to restore natural gas service to Espanola, Alcalde, Chimayo and surrounding neighborhoods.

APD teamed up with New Mexico Gas Company technicians and the New Mexico National Guard to form restoration teams. The teams worked throughout the night until they were relieved the next evening. The total deployment time was approximately 31 hours. Several hundred homes were restored with natural gas service as a direct result of the team's involvement. The team's presence sped an acceleration of gas restoration to the majority of the area.

The total cost for the operation was about \$53,000 and is expected to be reimbursed by FEMA.

The ERT was honored at a ceremony that was attended by New Mexico Governor Susana Martinez and City of Albuquerque Mayor Richard Berry.



Scan the QR code to watch video of the APD ERT response team heading to Espanola and Taos to help relight gas furnaces.





Back row standing, left to right:

Councilor Dan Lewis, District 5;
Councilor Brad Winter, District 4;
Council Vice-President Debbie O'Malley,
District 2;
Councilor Rey Garduño, District 6.

Middle row, left to right:

Councilor Isaac Benton, District 3;
Councilor Michael Cook, District 7.

Front row, left to right:

Councilor Don Harris, District 9;
Councilor Ken Sanchez, District 1;
Council President Trudy Jones,
District 8.



\$4,515,083

amount of expected grant
revenue that City Council
approved in the FY12 Grant
Omnibus Bill

Founded	1706	14 high schools	Total Population	
		10 alternative schools	18 years and over*	76.0%
Government	Mayor, Chief Administrative Officer, Chief Operating Officer and a nine member City Council	21 charter schools	Total Population	
		Colleges and Universities 18	65 years and over*	12.1%
		Population* 545,852	Female*	51.4%
		Percent change from 2000 to 2010 21.7%	Male*	48.6%
City Operating Budget (FY12)	\$878 million	Population by Race*	Median Household Income 2006-2010*	
City Employees (FY12)	5,822	White 69.7%		\$46,662
Elevation	5,326 feet	Black or African American 3.3%	High School Graduates 2006-2010	
Area	187.7 square miles 2,907 persons per sq. mile	American Indian or Alaska Native 4.6%	percent of persons age 25+*	87.1%
		Asian 2.6%	Bachelor's Degree or higher	
		Native Hawaiian and Other Pacific Islander 0.1%	percent of persons age 25+*	32.2%
		Two or more races 4.6%		
Recognized Neighborhood Associations	237	Hispanic or Latino Origin 46.7%		
		White, not Hispanic 42.1%		
Public School System	approximately 88,000 students 89 elementary schools 27 middle schools	Number of Households* 217,256		
		Total Population under 5 years* 7.0%		

* Source: U.S. Census Bureau; <http://quickfacts.census.gov/qfd/states/35/3502000.html>





Raymond D. Schultz
Chief of Police

First of all, I would like to acknowledge and congratulate the over 1,600 dedicated men and women of the Albuquerque Police Department (APD) for their effort in providing exemplary service to the residents of Albuquerque and beyond.

In 2011, our officers once again focused on reducing property crimes. Strategic implementation of technology, the formation of the Organized Crime Unit, and the utilization of up-to-the-minute analysis of crime data resulted in major advances in reducing the occurrence of property crimes. Crime analysis data and dedicated police work led to the identification of several major theft rings, including dozens of criminals that were snared by our ever-expanding fleet of bait vehicles, trailers and ATVs.

Copper and other precious metal theft has become a serious problem throughout our nation, and Albuquerque is not immune from the crime that ranges from the bothersome to the sometime reckless, dangerous thefts of wiring infrastructure. In 2011, APD used a multi-level approach to address not only the thieves of the material, but the recyclers who had purchased the stolen materials.

APD's Vice Unit discovered a large, well-organized internet prostitution ring that had deep roots in New Mexico. APD's investigation techniques have become a national model, as other investigative units throughout the United States have inquired about the Department's procedures. The Vice Unit also investigated nine human trafficking cases in Albuquerque, a crime that was very rare locally. I am especially proud of their effort in arresting predators that literally enslave victims, forcing them into prostitution.

I believe that 2011 will be noted in APD history as the year that the Department fully implemented and utilized crime analysis data to its fullest potential. Each area command developed a program to make use of the data, operating focused patrols. Operation Hot Spot in the Southeast Area Command and START in the Southwest Area Command have resulted in double-digit reductions in crime categories within their respective areas. I urge you to read further within the pages of this annual report to discover success stories of these programs that ultimately result in a safer, more livable Albuquerque.

Finally, I would like to officially recognize and commend APD's Emergency Response Team and supporting staff who travelled to northern New Mexico to team with New Mexico Gas, the National Guard, and the New Mexico Department of Public Safety to assist area residents with restoration of heat to their homes and businesses following a record cold front and subsequent natural gas shortage. It is their spirit and willingness to help, no matter where they reside, that best exemplifies the Albuquerque Police Department.

Sincerely,

Raymond D. Schultz
Chief of Police



Scan the QR code to watch **Chief of Police Raymond D. Schultz** talk about 2011 and the accomplishments of the Albuquerque Police Department.



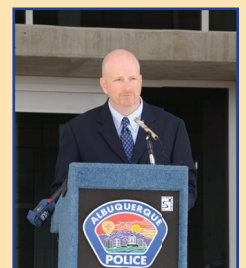
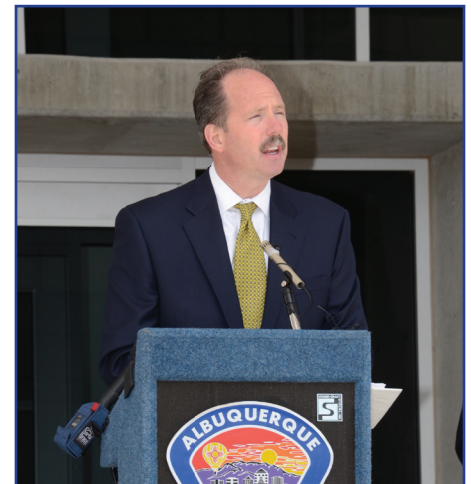
The city of Albuquerque dedicated the new Northwest Area Command in memory of fallen APD Officers Michael R. King and Richard W. Smith, Jr., who were killed in the line of duty in 2005.

Their widows, Debbie King and Susan Smith-Johnston, joined Mayor Richard Berry and APD Chief Raymond Schultz for the dedication. Chief Schultz noted that "This was a great day for the citizens of Albuquerque, as they dedicated the substation in honor of the work Mike and Rich did for the city of Albuquerque."

The new command center is at 10401 Cibola Loop NW, west of Coors Boulevard. At 26,000 square feet, it's the largest APD substation built to date. Construction on the \$5.1 million substation began in December 2009. It is APD's sixth area command and will oversee the patrol of the city north of Interstate 40 and west of the Rio Grande River.

The substation was built in response to a growing northwest area. It features geothermal heating and cooling, water reclamation strategies and 10 percent of its electric energy is provided by photovoltaic panels.

Later in 2011, APD's Northwest Area Command Headquarters received the highest accolade from the Albuquerque chapter of the American Institute of Architects, the Honor Award. The facility is one of the City of Albuquerque's first LEED Gold Certified projects. In recognition of its design excellence, the facility was included in the AIA's 2010 Justice Facility Review. In September, the International Association of Law Enforcement Planners (IALEP) selected the facility as "2011 Project of the Year."



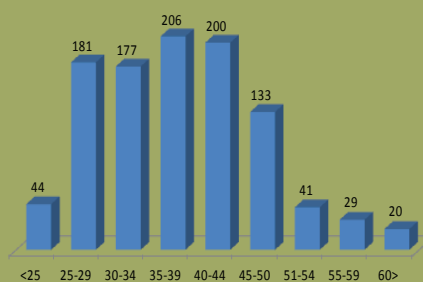
Department Founded	1898
Police Officers	1,097
Civilian Personnel	613
Budget FY12	\$153,899,000
Calls For Service	544,356

Chief of Police	1
Deputy Chief	3
Commander	12
Lieutenant	35
Sergeant	113
Patrolman/Detective	873
Cadet	35
Average Age (Sworn)	38
Average Years of Service	9

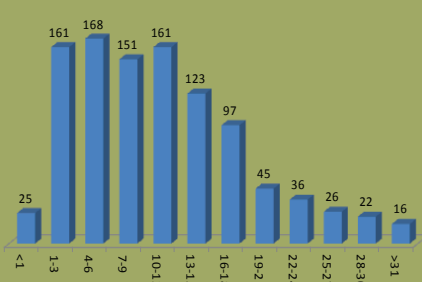
Marked Vehicles	753
Unmarked Vehicles	236
Bicycles	44
Motorcycles	24
Aircraft	1
Helicopter	1
Hovercraft	1
Horses	10
Canines	10
Bomb Squad Canines	2

Main Station	1
Area Commands	6
Community Substations	5
Training Academy	
Firearms Ranges	2
Horse Mounted Unit Stables	
Training Grounds	
Metro Crime Lab	

Sworn Officers - Age



Sworn Officers - Years of Service



Mission Statement:

We, the members of the Albuquerque Police Department, believe in the shared responsibility of police personnel, government leaders and citizens to improve Albuquerque's quality of life and to defend our community. We vow to uphold the U.S. Constitution, to fairly enforce the laws of New Mexico and the City of Albuquerque in order to protect life, property and rights. In partnership with the community, we will engage in policing to maintain order, reduce crime and the fear of crime through education, prevention and enforcement.

Vision Statement:

The Albuquerque Police Department envisions a safe and secure community where the rights, history and culture of each citizen are valued and respected. We will achieve this vision by proactively collaborating with the community to identify and solve public safety problems and improve the quality of life in Albuquerque.

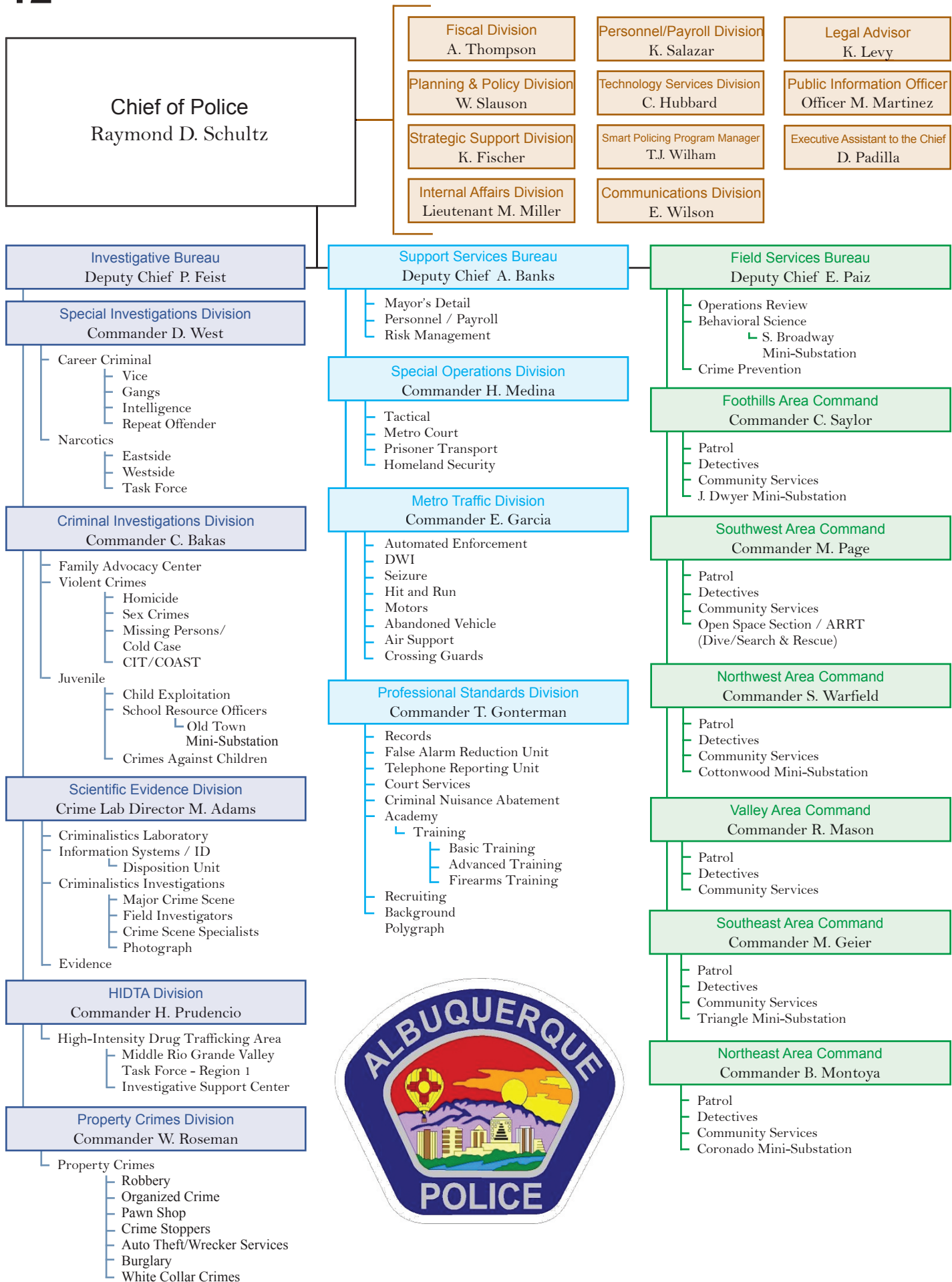
Core Values:

Integrity • Respect • Fairness • Pride

Community Policing:

Community Policing is a proactive partnership between the Albuquerque Police Department, the citizens of Albuquerque, other agencies within the City of Albuquerque, and other levels of State Government, Federal Government and the private sector. This partnership seeks to expose the root causes of crime and disorder, and to eradicate such conditions through the aggressive enforcement of laws, ordinances and City policies and through positive community collaboration.





Southwest Companions Investigation

Detectives conducted an investigation into Southwest Companions, one of the most well-organized websites in New Mexico used to facilitate prostitution. As a result of the investigation, the individuals running the website in both New Mexico and New Jersey were identified. With the assistance of the FBI, they were arrested and the website was shut down. Due to the efforts of the Vice Unit detectives, agencies from all over the country have inquired into the techniques employed in an effort to target additional prostitution websites in their respective areas.

Operation Spring Fever

In the Spring of 2011, the APD Gang Unit organized Operation "Spring Fever", a New Mexico Gang Task Force tactical operation involving personnel from numerous divisions within APD as well as the U.S. Marshals; Immigrations and Customs Enforcement; New Mexico Children, Youth and Families; Bernalillo County Sheriff's Office; U.S. Probation and Parole; and the Rio Rancho Police Department. The operation resulted in 34 felony Arrests, 39 misdemeanor arrests, and 60 outstanding warrants being cleared.

Operation Full-Auto

In 2011, FBI Task Force officers developed two cases involving members from two different Mexican drug cartels. Operation White involved a large-scale drug trafficking organization (DTO) that was located in Albuquerque that was trafficking drugs supplied by a Mexican cartel. Operation Full-Auto involved individuals from another Mexican cartel who wanted to exchange methamphetamine for machine guns.

Lab Achieves a Successful Reaccreditation

APD's Metropolitan Forensic Science Center was successfully assessed (inspected) by ASCLD/LAB. For the first time the inspections used the more stringent international standards (ASCLD/LAB-International, ISO/IEC 17025).

Lapel Cameras for All Officers

New lapel cameras were distributed to all field officers early in 2011 to record all encounters with the public. The devices have already proved to be extremely useful.

Operation Hot Spot

The Southeast Area Command implemented a new problem-oriented policing initiative, "Operation Hot Spot" to address criminal activity and quality of life issues. Officers were provided ongoing crime analysis information using predictive analytics, crime data and citizen complaints to develop response strategies to reduce or eliminate identified problems and concerns. Hot spots were identified weekly and updated daily. All officers were responsible for directing their patrol activities to the identified areas during the times the reported incidents were most prevalent.

Mexican Mafia Arrests

Team 5 bike officers proved instrumental in the arrest of three Mexican Mafia subjects after the Coronado Mall had received a tip that a heist was being planned. Officers had been proactive in conducting surveillance at one of the large retailers the day prior. Officers responded to a report of suspicious subjects at the retailer. The three suspects were taken into custody.

Strategic Targeted Area Response Team (START)

The Southwest Command implemented the Strategic Targeted Area Response Team (START) initiative in March. The START initiative involved the Public Safety Partnership, citizens from several of the Southwest Area Command neighborhood associations, and officers. An apartment complex in Beat 124 was selected for START because of the amount of crime in the area and the lack of community involvement. The initiative consisted of a door-to-door informational campaign and the distribution of a survey along with crime prevention material. Over 500 homes were visited, and 235 surveys were returned. The officers initiated hundreds of tactical plans. Officers focused their tactical plans in and around identified "hot spots" and targeted areas related to property crime trends. The project resulted in a 38% decrease in commercial burglaries.

New Organized Crime Unit

In September, the Organized Crime Unit (OCU) was created to focus on offenders that commit crimes impacting APD's private sector partnerships and to utilize the CONNECT website and alert platform. These partnerships include ARAPA (retail); hospitality/hotel-motel & restaurants; CICA (construction & contracting); FISOA (financial and banking). OCU detectives have submitted 49 cases to be prosecuted resulting in the arrest of 67 property crime offenders. These arrests have also resulted in the recovery of property valued at approximately \$111,500.

Increase in Bait Vehicles

At the start of 2011, the Auto Theft Unit had two bait vehicles. By the end of 2011, the fleet had grown to six. In addition to passenger vehicles, the Unit added a bait ATV and bait trailer to the



Scan the QR code to watch the Southwest Companions news coverage from June of 2011 (Abq. Journal)



67 property crime offenders arrested by the Organized Crime Unit in three months

fleet. A total of ten bait car systems were purchased in 2011 and six are currently installed in cars.

High-Level CALEA Accreditation

The on-site CALEA assessment occurred in August and consisted of a review of files, interviews of departmental personnel, city officials, tours of department facilities, and a public hearing. This was the seventh re-accreditation cycle that the department has gone through. The assessors did not find any issues of concerns or non-compliance of standards issues during the on-site. This has never occurred in the history of the department. In November, the department was awarded a Meritorious Accreditation and is now eligible to receive Accreditation with Excellence in 2014 which is the highest level of accreditation that CALEA confers on a law enforcement agency.

Opening of the Michael R. King / Richard W. Smith Memorial Substation

APD opened and dedicated the Michael R. King / Richard W. Smith, Jr. Memorial Substation in May. Since the opening, the facility has been awarded a Gold level designation through the Leadership in Energy Efficiency and Design (LEED); recognition for design by the Albuquerque chapter of the American Institute of Architects, and Project of the Year by the International Association of Law Enforcement Planners.

New Phone System

In 2011, the ECC began the process of preparing and training to replace all portions of the phone system. The system at the ECC handles 911 and 242-COPS volume along with the administrative telephones for the Emergency Operations Center and Fire Department personnel collocated within the ECC building. This complex project

required numerous ECC staff hours to coordinate and facilitate a successful upgrade operationally. There were unexpected vendor issues and challenges, which have since been remedied.

Predictive Policing

APD staff researched and developed a method to utilize spatial statistics for predictive policing. The information provides APD officers with areas of concentration throughout Albuquerque where a particular crime may occur and the likelihood that it will occur. The predictive hot spot mapping is now presented and delivered each week at the Chief's weekly staff meeting. Some Commands utilize the information and have developed weekly tactical operations based upon the information it provides.

2011 Southwest Organized Retail Crime Conference

In October, APD and ARAPA hosted the 2011 Southwest Organized Retail Crime Conference with over 400 persons registering to attend. Presentations at the conference included topics such as: Using Public-Private Partnerships to Combat Organized Crime; Fraud of the Future: Smart Phone Technology and Crime; Using Technology to Combat Organized retail Crime; Counterfeit Currency: Production & Detection; An Albuquerque ORC Case Study; and, ORC and Impact on Southwestern Border States.

Neighborhood Watch Block Captain Hot Sheet

In December, APD began the rollout of the Neighborhood Watch Block Captain Hot Sheet in CONNECT. This program seeks to engage persons who are registered members of the APD's Block Watch Captain program to be citizen partners with the APD via the CONNECT Crime Alert system.

This new citizen based system will be tested as a pilot project in the SE area command, with the goal of citywide implementation in 2012.

International Association of Chiefs of Police Awards

APD staff attended the 2011 International Association of Chiefs of Police Conference to accept two awards. The recognition was for the work on two initiatives that link public and private entities that seek to address crime and public safety through community partnership and joint crime fighting efforts.

APD-TV

APD-TV was fully launched in December. Every briefing room in every area command now has a television displaying APD-TV. The programming is one-hour long and displays the latest predictive modeling data from APD's Crime Analysis Unit. It shows wanted property crime offenders, department announcements, Duke City Blues and training videos. In addition, significant event alerts are posted.

Smart Policing

In June, Chief of Police Raymond Schultz launched APD's Smart Policing Initiative (SPI). The initiative is designed to identify law enforcement tactics and strategies that are effective, efficient, and economical. The program implements the basic concepts of a system wide and strategic view of policing and impact on other justice components. It is science-driven using data, analysis, and research to make informed decisions. It uses analytics and emerging technologies to improve police operations in a cost effective manner. APD was recognized by the national Smart Policing Initiative as an affiliate member making it the first department in the country to reach this status.

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Non-compliance or issues of concern during the 2011 CALEA accreditation



The Office of the Chief is comprised of the Fiscal Division, Planning and Policy Division, Strategic Support Division, Personnel/Payroll Division, Technology Services Division, Communications Division, the Smart Policing Program Manager, the Internal Affairs Unit, Public Information Officer Unit, the Chief's Legal Advisor, and administrative staff.



Aubrey Thompson,
Fiscal Division

The Fiscal Division is responsible for managing the general fund

budget of almost \$154 million as well as a special revenue fund budget in excess of \$2 million. Throughout the year, the Division assisted APD units in acquiring goods, services and training to support their daily operations. The Off-Duty Overtime Program provided security, traffic control and other services to local vendors. The Division continues to maintain, track and issue property to officers as well as maintaining the general inventory for each division within APD. Other internal service responsibilities include budget monitoring and various accounting services.



Scan the QR code to watch **Karen Fischer** discuss the 2011 accomplishments of the **Strategic Support Division**.

Strategic Support Division staff attended the 2011 International Association of Chiefs of Police (IACP) conference to accept awards for the work linked to two public-private initiatives that addressed crime and public safety through community partnership and joint crime fighting efforts. APD was recognized as a finalist for an IACP Community Policing Award for the development of a hospitality partnership within Albuquerque's hotel/motel industry. APD was also recognized as a Top 10 Finalist for the Webber-Seavey Quality in Law Enforcement Award for its work linked to building the Construction Industry Crime Alliance (CICA) with Albuquerque's construction contractors.

In October, APD and the Albuquerque Retail Assets Protection Association (ARAPA) hosted the 2011 Southwest Organized Retail Crime Conference. ARAPA was recognized as a national leader for establishing effective public-private crime-fighting partnerships.

The stopabqgang.org website went live in March. As of January 2012, a total of 29,310 hits were registered on the website, an average of 91.881 visitors per day.

In December, APD launched the Neighborhood Watch Block Captain Hot Sheet in CONNECT.



Scan the QR code to watch **William Slauson** and his staff discuss the 2011 accomplishments of the **Planning and Policy Division**.

In 2011, APD was reaccredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA). The Inspection/Accreditation Unit prepared files, reviewed policy and procedures to ensure that the department met the 437 standards that CALEA has established. The on-site assessment occurred in August and the assessors did not find any issues of concern or non-compliance of standards, which had never occurred in the history of the department.

APD opened and dedicated the Michael R. King / Richard W. Smith, Jr. Memorial Substation in May. Since the opening, the facility has been awarded a Gold level designation for Leadership in Energy Efficiency and Design (LEED) by the US Green Building Council; recognition for design by the Albuquerque chapter of the American Institute of Architects, and Project of the Year by the International Association of Law Enforcement Planners.

Planning staff developed two SharePoint sites, one to better manage the elements of the Department's Strategic Plan and the other to track compliance with the PERF study recommendations. The Strategic Plan site allows users to update assigned strategies more frequently than a static hard copy of the Plan. The SharePoint site is also accessible via the internet, providing the Chief with up-to-date information about the Department's progress at a glance.



Scan the QR code to watch KOAT's coverage of APD's gang website stopabqgangs.com





Scan the QR code to watch **Erika Wilson** and her staff discuss the 2011 accomplishments of the **Communications Division**.

In 2011, the Emergency Communications Center (ECC) began the process of preparing and training to replacing all portions of the phone system. The system at the ECC handles 911 and 242-COPS volume along with the administrative telephones for the Emergency Operations Center and Fire Department personnel collocated within the ECC building. The complex project required numerous ECC staff hours to coordinate and facilitate a successful upgrade.

The ECC building security system was converted from an analog to a digital system. Additional cameras and badge access points were placed at critical locations. The upgrade allows for future additional security provisions that will enhance the security of the facility.

In 2011, 911 and 242-COPS call answering times continued to be above the national standard of 90%. There was a 2.9 % increase in the number of incoming phone calls compared to 2010 and the ring time remained at a high level.

In preparation for being accredited by CALEA as a separate entity, significant upgrades and changes were made to ECC policies and a revised policy book was submitted for review. The revisions are expected to be completed in 2012.



Clint Hubbard,
Technical
Services
Division

In 2011, the Technical

Services Division delivered 30 of APD's older Toughbooks to the Academy. For the first time ever, Toughbooks were used as part of the cadet basic training.

Division staff equipped the Mobile Crime Van, Traffic truck, DWI BAT, SWAT truck, and Mobile Command Post to function as a wireless hot spot. Each of the vehicles broadcasts a wireless signal wherever the vehicle may be in use, allowing nearby staff to access the internet and critical data.

In 2011, the Division increased its effort to enhance the prompt and complete delivery of discovery to the District Attorney's Office. New scanners were installed at each substation and at the Prisoner Transport Center so that officers can forward breath cards and other information directly to the Partner SharePoint, which is used by district attorneys to support their cases.

One of the Division's greatest challenges came at the end of 2011, with the repeated failures of the RadioIP system. Division staff worked tirelessly to support officers when each Toughbook had to be diagnosed to provide a solution. The Division continued to investigate the causes of the failures and continue to look for solutions, including alternative systems, that will meet the Department's needs in the coming years.



Scan the QR code to watch **Smart Policing Program Manager T.J. Wilham** present the 2011 accomplishments of his program.

APD was recognized by the national Smart Policing Initiative as an affiliate member, making it the first department in the country to reach that status.

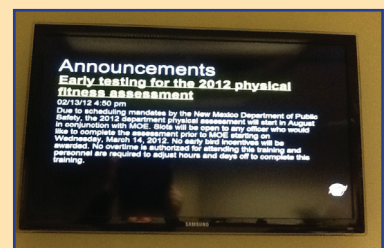
APD-TV was fully launched in December. Every briefing room in every area command now has a television displaying APD-TV. The programming is one-hour long and displays the latest predictive modeling data from APD's crime analysis unit. It also shows wanted property crime offenders, department announcements, and other information. Working with the New Mexico Department of Public Safety, APD started participating in a pilot project to test mobile biometrics devices. The department is looking at purchasing these devices that will allow officers in the field to scan a suspect's finger and instantly search the AFIS database for an identity.

600

minimum
training hours
required to be
an Emergency
Communications
Center Telecommunications
Operator I.

30

number of
Toughbooks given to
the Cadet class for
training purposes.





**Karen Salazar,
Personnel/
Payroll
Section**

The Personnel and Payroll Division consists

of the Personnel Section and Payroll Section of the Administrative Support Bureau. Personnel and Payroll Division personnel are assigned specific job duties; however, each employee is required to assist in both aspects of human resources and payroll. This requires knowledge of five collective bargaining agreements, employment rules and procedures as it pertains to new hires, promotional procedures, transfers, demotions and retirement procedures; and the systems that support each action.

Payroll personnel have also been successful in explaining the pay process and pay history concerns and questions by department personnel. Payroll staff attended briefings and meetings to reach out to department employees in explaining pay stub information, as well as general time sheet and payroll questions and concerns.

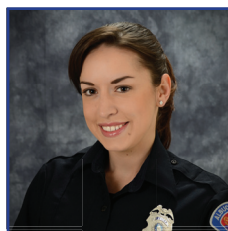
Payroll timekeepers completed 150,528 entries to payroll time cards, an average of 1,447 payroll time card entries per pay period by each timekeeper. In addition, Payroll personnel processed 229 termination payouts for the 2011 calendar year. Terminations included retirements.



**Kathy Levy,
Legal Advisor**

The APD Legal Advisor provides legal advice and reviews

ordinances, resolutions and agreements relating to APD legal issues. The Legal Advisor also assists in drafting and reviewing APD policies and procedures. In addition, the Legal Advisor oversees APD civil liability investigations and recommendations, renders legal advice concerning personnel matters and advises the Chief of Police regarding the status of pending litigation involving APD activities.



**Tasia Martinez,
Public
Information
Officer Unit**

The Public Information Officer Unit

coordinates the release of timely and accurate information through the media to promote a positive image of the Albuquerque Police Department and to keep citizens informed of public safety issues.



**Lieutenant
Mike Miller,
Internal Affairs
Unit**

In 2011, the Internal Affairs

Unit implemented many changes of their policies and procedures based on recommendations from the Police Executive Research Forum (PERF) report that have strengthened the Albuquerque Police Department and increased the effectiveness of the Internal Affairs Unit (IA).

Through the use of the early intervention database (MRIAD), APD implemented more stringent guidelines. As suggested in the PERF report, APD now identifies employees that have reported three or more uses of force in a 12-month period. The new procedure was implemented and immediately provided APD with a better insight into monitoring of use of force by officers.

The Internal Affairs Unit conducted 233 internal investigations in 2011. In addition to the internal investigations, IA supplemented the Independent Review Office by investigating citizen complaints that were forwarded to IA for further review.

150,528

Number of time card entries that APD Payroll timekeepers completed in 2011



Scan the QR code to watch Albuquerque Journal coverage of Officer Tasia Martinez's response to a homicide.

59

number of recommendations included in the PERF Report

The Investigative Bureau is headed by Deputy Chief Paul Feist. The Bureau is comprised of the Special Investigations Division, the Criminal Investigations Division, the Property Crimes Division and the Scientific Evidence Division.

Special Investigations Division

Vice Unit

Detectives conducted an investigation into Southwest Companions, one of the most well-organized websites in New Mexico to facilitate prostitution. As a result of the investigation, the individuals running the website in both New Mexico and New Jersey were identified and with the help of the FBI, they were arrested and the website was shut down. Due to the efforts of the Vice Detectives, agencies from all over the country have inquired into the techniques employed in an effort to target additional prostitution websites in their respective areas.

In 2011, a noticeable increase in human trafficking incidents was identified. To address these incidents, the Vice Unit developed a collaborative relationship with the New Mexico Attorney General's Office and the FBI in an effort to prosecute these cases successfully. A total of nine human trafficking cases were investigated by the Vice Unit in 2011, one of the most notable involved a female whose four-year-old daughter was being held in California by an unidentified individual in order to force the female into prostitution. Through the efforts of both Vice Detectives and CYFD, the child was transported to New Mexico and reunited with her mother.

Gang Unit

The Albuquerque Police Department Gang Unit is made up of both the street level officers and the undercover



Scan the QR code with your smart phone to view **Deputy Chief Paul Feist's 2011** overview of the **APD Investigative Bureau**.

detectives. Both units are used to effectively address gang activity occurring within the Albuquerque metro area. Due to their efforts, in 2011 they made 246 felony arrests, 161 misdemeanor arrests and cleared 464 warrants.

In the spring of 2011, the APD Gang Unit organized Operation Spring Fever, a New Mexico Gang Task Force tactical operation. Participants in the operation included APD, as well as the U.S. Marshal's; Immigrations and Customs Enforcement (ICE); New Mexico Children, Youth and Families; Bernalillo County Sheriff's Office; U.S. Probation and Parole; and the Rio Rancho Police Department. The operation resulted in 34 felony arrests, 39 misdemeanor arrests, and 60 outstanding warrants being cleared.

The Gang Unit is often called to assist the Homicide Unit in their investigations. During 2011, Gang Unit detectives located and captured 17 suspects in relation to full homicide/ violent crime call-outs.

Criminal Intelligence Unit (CIU)

CIU is responsible for conducting intelligence background investigations for the Albuquerque Police Department Special Investigations Division as well as assisting federal agencies by providing intelligence support. In 2011, CIU responded to and conducted background



Watch the lieutenants of the **Special Investigations Division** discuss their accomplishments in 2011. (Doug West, Commander)

investigations on all APD officer involved shootings in 2011.

CIU was the primary unit to identify and investigate a mid-to-upper level narcotics dealer in Albuquerque. With the assistance of Eastside Narcotics, the investigation resulted in the seizure of \$19,000 and four ounces of heroin.

Repeat Offender Project (ROP)

In 2011, the ROP Unit was responsible for making 108 felony arrests and assisted in the arrests of 127 offenders with prior felony offenses on their record. The ROP Unit recovered 67 firearms, many of which were found to be in the possession of convicted felons. In 2011, the ROP Unit continued to conduct ETS training for Field Service Officers in an effort to target and arrest bank robbers. Working with the FBI, the ETS program led to nine bank robbery arrests. The bank robbery rate in Albuquerque remains low due to a successful ETS program and a good working relationship with the FBI.

Eastside Narcotics Unit

Detectives followed up on leads concerning Mexican cartel members trafficking narcotics in the Albuquerque area. Eastside detectives conducted surveillance and observed an exchange of narcotics. Detectives stopped the vehicle and identified the driver as Mario Diaz-Bazan. After an interview with the driver, detectives were able

9

cases of human
trafficking
investigated

In 2011, APD
Narcotics seized:

1,017 pounds of marijuana
400 ounces of meth
802 ounces of cocaine
428 ounces of heroin
\$2,000,000 money and property*

*(with federal partners)

to obtain a search warrant for the vehicle and recovered one kilogram of methamphetamine which had just arrived from Mexico.

The Eastside Narcotics Unit conducted a search warrant at a southeast location in response to several controlled narcotics purchases. As a result of the warrant, detectives seized five ounces of heroin, \$62,000, and a F-350 pickup truck worth \$12,000. Two Mexican cartel members were identified and found to be in possession of an additional five ounces of heroin.

Westside Narcotics Unit

The Westside Narcotics Unit conducted a buy-bust operation at northeast location, yielding a seizure of 17 grams of heroin. The suspect agreed to cooperate and led detectives to two additional seizures of approximately four pounds of heroin. A subsequent investigation uncovered an interstate nexus involving cartel members operating out of Seattle, Washington. Four felony arrests were made in connection with this case.

Westside Narcotics conducted a search warrant at a northeast location that resulted in the seizure of three pounds of marijuana and \$5,000. The arrested offender agreed to become a confidential informant, assisting detectives with another buy-bust, resulting in the seizure of five pounds of marijuana and one pound of methamphetamine. The suspect was an illegal immigrant and the case was adopted by Homeland Security.

FBI Task Force

In 2011, the FBI Task Force officers developed two cases involving members of two different Mexican drug cartels. Operation White involved a large-scale drug trafficking organization (DTO) located in the Albuquerque area that

was trafficking drugs supplied by a Mexican cartel. Operation Full-Auto involved individuals from another Mexican cartel who wanted to exchange methamphetamine for machine guns. At the conclusion of both operations, FBI Safe Street officers seized over \$129,000 in U.S. currency, 34 ounces of methamphetamine, eight pounds of heroin, 12 handguns, six rifles, and nine vehicles.

DEA Task Force

In 2011, DEA Task Force officers conducted two major cases entitled Operation Line Breaker and No Sanctuary. Operation Line Breaker involved members from the Chapo Guzman Mexican Cartel. Several wiretaps were initiated, resulting in multiple arrests and forfeitures. Operation No Sanctuary involved several local residents from Santa Fe and Las Vegas, New Mexico who participated with the Mexican cartel in an effort to supply drugs throughout the state. The operation involved several wiretaps and numerous arrests. As a result of these cases, DEA Task Force members seized five firearms, eight vehicles, 4.6 pounds of heroin, 136 pounds of cocaine, 75 pounds of methamphetamine, and 60 pounds of marijuana.

Meth Unit

The APD Meth Unit responded to 15 methamphetamine labs in 2011. The APD Meth Unit completed 27 felony cases for individuals who were responsible for procuring the raw materials to make methamphetamine "smurfers" and assisted on several other cases. All the cases have been indicted and several have pled out. The Unit collaborated with the District Attorney's Office to determine best practices to make a "smurfing" case and trained officers around the state on this procedure.

High Intensity Drug Trafficking Region (HIDTA)

The Albuquerque Police Department assumed the fiduciary responsibilities of the Middle Rio Grande Valley Task Force on July 1. The Task Force is comprised of detectives from the Albuquerque Police Department and many other local agencies as well as one lieutenant. They work in conjunction with the Drug Enforcement Agency (DEA) and are responsible for assisting agencies located in Region 1 of HIDTA. The Task Force provides support for investigations involving mid-to-upper level drug trafficking offenders.



Scan to watch KRQE's report about human trafficking and APD's efforts to apprehend those responsible.

Operation Spring Fever
Operation Full-Auto



\$129,000 in U.S. currency
34 ounces of meth, 8 pounds of heroin
12 handguns, 6 rifles and 9 vehicles

Criminal Investigations Division

Homicide Unit

For the past two years, the Unit has maintained a solve rate of above 85 percent. This was completed by using a team approach in all homicide investigations. The Unit's members work in conjunction with the Office of the Medical Investigator, the District Attorney's Office, and numerous units within the department. The Homicide Unit collaborates with the Repeat Offender Project (ROP), and the Gang Unit to obtain as much information on victims and suspects so as to more quickly identify offenders and ultimately arrest them.

The Homicide Unit created a 40-hour class on Basic Investigations. The class subject matter included the writing of search and arrest warrants, officer involved shooting investigations, death notifications, and courtroom testimony. In 2011, the Homicide Unit conducted the Basic Investigations class twice, and trained more than 50 sworn personnel.

Robbery Unit

Beginning in July 2011, the Robbery Unit implemented the Crime Analysis Unit's "hot zone" data and predictive analysis information in apprehending robbery suspects. The information is used by detectives to predict serial robbery patterns and to be distributed to area commands staff for their concentrated patrol efforts. The Robbery Unit revamped their entire training program so that it incorporated Crime Prevention through Environmental Design (CPTED). Detectives used crime prevention information to assist businesses in making their employees safer and minimizing their chances of becoming an easy target.



Watch **Commander Chris Bakas** and his lieutenants discuss the accomplishments of **APD's Criminal Investigations Division**.

Sex Crimes Unit

Detectives from the Sex Crimes Unit attended Albuquerque Public School functions which allowed detectives to engage the students in discussion regarding sexual assaults. Detectives from the Sex Crimes Unit attend monthly meetings comprised of law enforcement and civilian agencies; all working towards successful prosecution of offenders and successful intervention in assisting victims.

Family Abuse Stalking/Training Team (FASTT) Unit

Ten Field Services Bureau sworn personnel were trained as domestic violence specialty officers (DVSOs) by the FASTT Unit. The DVSOs received approximately 24 hours of specialized stalking and domestic violence training. DVSOs reported statistical information monthly to the DVSO Coordinator and had access to an on-call FASTT Unit member for any needed advice.

FASTT reviewed 442 cases in 2011 that potentially needed further specialized analysis. Of those, 333 received a lethality review and/or an intervention by FASTT. In total during 2011, FASTT reviewed 3,691 cases. FASTT detectives and victim liaisons assisted 333 domestic violence and stalking victims in 2011 to assess the severity of their situation and the need for further investigation.

Crisis Outreach and Support Team (COAST) Unit

COAST continued joint efforts with the Community Collaborative Outreach program (CCOP). The CCOP gathers all of the Albuquerque Family Advocacy Center's resources and moves them to a mobile location where they provide services to the population that is in most need. During the year, two outreach programs were conducted. The first outreach was done in the Southeast Area Command and the second was conducted in the Valley Area Command.

On November 10, the Division assisted with a community summit that specifically focused on people living with mental illness. The summit included representatives from law enforcement agencies, legislative groups, judges, service providers and consumers. The event provided a forum for criminal justice and behavioral health systems to collaborate with the ultimate goal of reducing the risk of tragedy. The summit identified five significant and attainable goals to bridge the gaps between the participants.

Missing Persons Unit/Cold Case Homicide Unit/118th Street Task Force

A database was created so that the Unit could track and identify runaways, including chronic offenders. Another database was created to index tips and leads for the 118th Street Task Force. Over 400 tips/leads were registered and investigated.

A missing persons email account was created by APD's Technology Services Unit to speed filing of reports by field officers. The new email account provides officers a way of submitting the report to the Missing Persons Unit easily instead of having to fax or interoffice

442

number of
stalking
cases
reviewed
by FASTT



mail the reports. The new method helped detectives receive reports more quickly, providing Unit detectives with the information to start the investigation faster.

Juvenile Section

The Juvenile Section consists of the Crimes Against Children Unit, School Resource Officers, Sex Offender Registration Detail, and the Child Exploitation Detail.

Crimes Against Children Unit (CACU)

The CACU screened 10,317 referrals of possible child abuse that included neglect, sexual molestation, physical abuse, and institutional abuse. Detectives investigated 1,041 cases in 2011:

- 422 physical abuse;
- 288 criminal sexual penetration of a minor;
- 331 sexual contact of a minor.

CACU detectives executed 62 search warrants, served 67 arrest warrants and booked the offenders. CACU investigated 14 child deaths. Charges for abuse resulting in death were assessed in three cases, and resulted in full confessions. Charges for negligence resulting in death were assessed on three additional cases. All of the negligent death cases were reviewed by the District Attorney's Office.

All CACU and CED detectives are certified to conduct forensic interviews of children due to recent training. Three forensic interview rooms at the Albuquerque Family Advocacy Center were planned. Although there was some delay in the implementation, two of the rooms are functioning.

Sex Offender Registration Detail (SORD)

The SORD conducted two statewide sex offender compliance tactical plans with Bernalillo County Sheriff's Office and the New Mexico State Probation and Parole Office. The SORD conducted 540 verifications on sex offenders registered in Albuquerque. The SORD conducted 340 hours of surveillance to ensure compliance of sex offenders. The SORD completed eight felony arrests in 2011.

Child Exploitation Detail (CED)

The CED issued the first two Amber Alerts in APD history and successfully located both children. The CED also took the lead in an abduction by a violent stranger. The CED located evidence which lead to a first-degree kidnapping charge placed on the offender. The CED obtained undercover chat training to proactively assume the identity of a underage child and search for those who prey on them. The ruse resulted in 12 arrests for the sexual solicitation of a minor.

School Resource Officers (SRO)

The School Resource Officer Unit continued to keep Albuquerque Public School campuses safe in 2011. Their enforcement efforts led to 244 misdemeanor arrests and 594 felony arrests on and around APS school grounds. The Unit also recovered 18 firearms during the course of their duties.

In 2011, the SRO Unit started a truancy action plan targeting elementary school children at La Mesa and Emerson elementary schools with the assistance of Albuquerque Public Schools. The action plan will attempt to reduce truancy rates.



540 verifications
of sex
offenders



The Property Crimes Division is comprised of the Auto Theft Unit, Burglary Unit, Crime Stoppers Unit, Pawn Shop Detail, Wrecker Services Unit, and the White Collar Crimes Unit. The Property Crimes lieutenant is also responsible for the Problem Solving Initiative (Top 5 Program), and plays an active role in the Albuquerque Retail Assets Protection Association (ARAPA).

Auto Theft Unit

Despite a small, late increase in auto thefts from June through October, 2011 still compared favorably to 2010, resulting in a 2% decrease. A 13% decrease was recognized from 2010 to 2011 for those vehicles that were reported to be stolen or stolen and recovered. The reductions are due in large part to concentrated efforts and planning by the Auto Theft Unit.

At the end of 2011, the Auto Theft Unit increased their bait vehicle fleet from two to six. In addition to bait vehicles, the Unit added a bait All-Terrain Vehicle and bait trailer to the fleet. A total of 10 bait car systems were purchased in 2011 and six were installed in cars.

In October, the Auto Theft Unit conducted Operation Orange Glow. The operation was implemented in conjunction with the International Balloon Fiesta. The operation placed bait vehicles near Balloon Fiesta Park and local hotels. The operation resulted in 12 arrests for the theft of the bait vehicle.

The Auto Theft Unit continued to deploy license plate reader (LPR) vehicles throughout the city in attempt to apprehend auto theft offenders. A total of five vehicles were outfitted with



Watch **Commander William Roseman** and his lieutenants provide an overview of the **APD Property Crimes Division's** successes in 2011.

technology, three fully-marked patrol cars and two systems that were mounted on unmarked vehicles. The marked vehicles were loaned to area commands for a week at a time. While checked out to the area commands, officers were able to recover several vehicles and return them to their owners. Auto Theft detectives also deployed the unmarked LPR systems in predictive hot spot areas. On one occasion, an LPR was deployed in the area of Carlisle and Claremont NE. The system read the plate of a vehicle in the area and notified detectives that the vehicle was an active stolen vehicle. Detectives conducted a stop on the vehicle and contacted the driver. The driver confirmed that the vehicle was stolen. The driver was booked and the vehicle was returned to its rightful owner.

In 2011, the Auto Theft Unit conducted several VIN etchings and etched 1,400 vehicles. The VIN etchings are a great way to build a partnership with the community and serves as an excellent auto theft prevention method.

Burglary Unit

In 2011, the Burglary Unit began to use APD's Crime Analysis Unit to get up-to-date information on all residential and commercial burglaries.

In October, Lieutenant S. Lopez formed the Burglary Unit Street Team (BUST). The main focus of the team is to locate

and conduct surveillance on repeat offenders; locate prolific property crime offenders and conduct zero tolerance operations to keep offenders incarcerated.

In 2011, the Burglary Unit utilized the Integrated Criminal Investigation and Identification System (ICRIIS) data to improve their effectiveness. ICRIIS confirms fingerprint presence (AFIS hits) in a burglary and matches it with fingerprints from felons who are in the judicial system. Once a hit is confirmed, the Burglary administrative team confirms that the targeted suspect did not have permission to enter the residence. The use of ICRIIS system has resulted in many arrests, including Joseph Watts. With the help of ICRIIS, Mr. Watts had been linked to over 30 residential burglaries.

White Collar Crime Unit

In 2011, the total value of the cases cleared by the White Collar Crimes Unit was \$1,720,389.

On September 22, Detective M. Sandoval arrested Shelly Nichols-Lopez. Mrs. Nichols-Lopez was a suspect in several large-scale investigations involving white collar crimes. She has been linked to over \$750,000 worth of fraudulent checks, titles, and credit cards. The arrest was conducted with the assistance of the U.S. Secret Service. When Mrs. Nichols-Lopez was apprehended, she was in possession of illegal narcotics and stolen property.

The White Collar Crimes Unit developed an educational presentation for APD which was presented at every area command briefing. The training was also provided to the public at senior centers and community groups. The Unit is developing a training package that will help Field Services Bureau

31 arrests in 2011 from the bait vehicle program



Scan the QR code and watch KOAT's report on APD's successful Bait Car Program.

20 storm grates belonging to the City were recovered by the Pawn Shop Detail

officers on how to investigate white collar crimes.

The White Collar Crime Unit intern program was revamped in 2011 so interns could assist with the development of training. The interns collaborated with detectives to build a training block that could be taught at local high schools to help prevent the students from being victims of white collar crime. The program is also being expanded to incorporate interns in the investigation of white collar offenses.

Pawn Shop Detail

In 2011, the Pawn Shop Detail made significant gains in the recovery of stolen items and the prosecution of suspects.

Early in 2011, Pawn Shop Detail staff instructed APD officers during regularly scheduled annual training. The classes gave Pawn Shop Detail staff the opportunity to educate officers about the activities of the Pawn Shop Detail and how the staff can help solve cases.

Foothills Area Command Impact Team detectives contacted Pawn Shop Detail staff for assistance with one of their serial burglary cases. Using the pawn shop database, the Pawn Shop Detail was able to identify several suspects that had pawned stolen items. Due to the information gleaned, officers were able to recover items and shut down a large burglary ring known as the Pillowcase Bandits.

Late in the year, Pawn Shop Detail staff began using Leads Online. Leads Online is a national database used by hundreds of police departments across the United States to track pawned items. The new system cut investigation times in half and increased the recovery of stolen items.

Pawn Shop Detail detectives used the state recycling database to track recycled items that were being sold and purchased by recycle centers in the city. Using the system, detectives were able to recover 20 storm grates that were stolen from the City of Albuquerque.

Organized Crime Unit (OCU)

In September, the Organized Crime Unit was created to focus on offenders that commit crimes impacting APD's private sector partnerships and are frequently identified on the CONNECT website and alert platform. The private sector partnerships include the Albuquerque Retail Assets Protection Association (ARAPA); hospitality/hotel-motel and restaurants (GAIA); construction and contracting (CICA); and financial and banking (FISOA).

OCU detectives submitted 49 cases to be prosecuted in 2011, resulting in the arrest of 67 property crime offenders. The arrests resulted in the recovery of property valued at approximately \$111,500.

Two OCU investigations resulted in the recovery of City of Albuquerque property valued at \$43,000. The property included stolen water meters, manhole covers, and storm grates that were being sold to recyclers.

Lisa Griego, Monique Griego, and Pedro Cazares were all identified and arrested for running a fencing operation. The arrests resulted in the recovery of \$21,000 of stolen clothing which was returned to APD's retail partners. Over 41 retail businesses were identified as victims in the investigation.

Crime Stoppers Unit

In 2011, the Crime Stoppers Unit received 1,748 tips. The tips resulted in 123 arrests. Of those, 51 were listed

in APD's "Most Wanted Property Crime Offenders" advertisement in the Albuquerque Journal.

Crime Stoppers paid \$34,330 in rewards in 2011 for tips received that led to an arrest.

In 2011, the Crime Stoppers Unit hosted the 17th Annual Cops for Kids event. Crime Stoppers staff were responsible for all of the fund raising and organizing of the event. Nine law enforcement agencies and 104 children participated in the event. Crime Stoppers detectives prequalified all of the children and their families who applied for the program.

NITe Detectives

The Night Investigation Team (NITe) continued to focus on locating and apprehending wanted property crime fugitives. NITe was also tasked with focusing on reducing auto burglaries citywide. NITe conducted daily operations and surveillance which resulting in many arrests.

In 2011, NITe detectives completed 160 felony arrests which resulted in the clearance of 230 warrant charges. The Team's daily bait car operations and knack for locating wanted property crime offenders have made them an effective unit in combating property crimes.

NITe received Federal Commission Title 19 authorization from the Border Enforcement Task Force. The authorization enables NITe to assist the Border Enforcement Task Force in their operations as well as being able to seize assets at the federal level.

\$1,720,389

total value of cases cleared by
APD's White Collar Crimes Unit



Scan the QR code and watch the KRQE report on the Organized Crime Unit's successful bust of Romanian grifters.

The Scientific Evidence Division includes the Albuquerque Police Department's Metropolitan Forensic Science Center which was successfully assessed by the American Society of Crime Laboratory Directors (ASCLD) ASCLD/LAB. The successful accreditation occurred using the newer, more stringent international standards (ASCLD/LAB-International, ISO/IEC 17025). Out of 275 standards, the crime laboratory required only seven minor changes to its policies and procedures. All of the changes were resolved sooner than had been anticipated and the crime laboratory was awarded ASCLD/LAB-International accreditation on September 17. The crime laboratory's annual internal audit, which is required by ASCLD/LAB, was conducted in November.

Evidence Unit

In 2011, the Evidence Unit spearheaded the implementation of an automated evidence disposition review initiative that resulted in a 20% reduction in evidence inventory (53,388 items disposed). The system allows officers to receive evidence disposition review notices via email and to complete disposition actions online. Officers review and sign off on a record 5,500 items per month through the evidence portal. The new process resulted in the destruction of 5,934 unclaimed or illegal firearms; 1,694 pounds of narcotics, with an estimated street value of more than \$3 million dollars, were incinerated; and 2,898 personnel items were successfully returned with \$49,351 recovered from auction income. New technology was key to improving operational effectiveness as well. Wireless laser scanners increased tagging operations and enhanced oversight of all aspects of the evidential chain of custody.



Watch **Lab Director Marc Adams** provide an overview of the **APD Scientific Evidence Division's** successes in 2011.

Identification/Disposition Unit

The Unit maintained an annual average response rate of five minutes for more than 22,000, 10-digit fingerprint verifications from old and new arrests in 2011. Workflow changes to criminal history data entry processes resulted in a reduction of the lag time to enter arrest demographics from 180 days to 35 days. Identification technicians also responded to 2,800 background requests and reduced the average time required for processing background requests to less than five work days. Senior technicians spearheaded a massive review of pending firearm case dispositions and eliminated a backlog of 450 firearm cases pending disposition.

DNA Unit

Due to the departure of several scientists, the Unit was shorthanded for most of 2011. The Unit still passed national and local audits required for accreditation purposes. The Unit also secured grant funding to outsource cases to assist with the current DNA backlog. The contracted vendor analyzed 60 high-profile cases, resulting in 12 Combined DNA Index System (CODIS) hits.

Latent/Fingerprint Unit

In 2011, the Latent/Fingerprint Unit was instrumental in the apprehension and capture of a notorious property crime offender. While performing routine print identification procedures, the suspect was found to have been

involved in more than 20 burglaries in Albuquerque. As a result, the information was relayed to the Burglary Unit, a warrant was secured, and the suspect was arrested.

Physical Identification Unit

The Unit accomplished the goal of submitting at least one article per scientist to a peer-reviewed scientific journal. Lab scientists researched and submitted articles about gunshot residues, rifling impressions, breath alcohol, synthetic cannabinoids, and bath salts. All scientists in the Unit devoted extra time and energy to spreading their wealth of knowledge to the forensic community as a whole.

Firearms/Toolmark Section (PIU)

Scientists in the PIU worked 101 cases which covered 931 items of evidence. Unit scientists and a technician entered 717 cartridge casings into the National Integrated Ballistic Information Network (NIBIN) database. The Unit recorded 2,559 entries into the Alcohol, Tobacco and Firearms' (Etrace) database. Revisions and changes to gunshot residue detection procedures were implemented, enabling examiners to more readily analyze clothing for traces of nitrites. This analysis is common in cases where close-range firings are suspected in shooting scenarios. Additionally, the PIU began a two-year project to examine individual characteristics imparted to cartridge casings by over 1,250 different pistols. This study has the potential to be the largest such study in forensic firearm history, and will be both published and presented to scientific journals upon completion. Members of the PIU have also been making arrangements to host the international conference for the Association of Firearm and Tool Mark Examiners (AFTE) in 2013. The weeklong forensic meeting is the premier

30 tours of the
Crime Lab were
conducted in 2011
(717 can goods
donated)



Scan the QR code and watch the KRQE report on APD's Crime Lab and their ground-breaking use of a three-dimensional laser scanner.



Scan the QR code and watch KRQE's report on APD's Crime Lab and their role in the unusual greek yogurt case.

venue for the sharing of information in forensic fields.

Blood and Breath Alcohol Scientific Unit

The Unit made advancements in consistency, simplicity, and reliability in the area of the Department's breath testing program by switching from older, wet-bath calibration check technology to newer gas cylinder technology. The change has allowed the breath-testing program of the National Institute of Standards and Technology (NIST) to become traceable with regard to these standards. The single scientist assigned to the Unit analyzed 185 blood samples for ethanol concentration, while maintaining 22 Intoxilyzer 8000 instruments, which were used by the Department to perform 3,965 breath tests.

Chemistry Unit

While the State Legislature debated issues regarding synthetic cannabinoids and bath salts, the Chemistry Unit evaluated testing methods of these dangerous substances. Additionally, the Unit worked with detectives from the Narcotics Unit to insure that the valuable information was integrated into plans of enforcement. The Unit also assisted Narcotics Unit detectives by demonstrating "cooking" methods of methamphetamine for a variety of undercover and investigative officers from around the nation. The Unit's chemists will travel to the American Academy of Forensic Sciences (AAFS) Conference in February 2012 to participate in a specialized workshop regarding the dangers and analysis of synthetic cannabinoids and bath salts. The Unit's two scientists analyzed 727 cases totaling 1,451 evidence items.

New Mexico DNA Identification System (NMDIS)

The New Mexico DNA Identification System - Administrative Center continued to operate New Mexico's DNA database (NMDIS). In 2011, the NMDIS collected over 7,900 new felony arrestee and convicted offender samples, an increase of 39% over the 2010 rate of collection. The database now consists of over 71,000 searchable arrestee/offender DNA profiles, an increase of 14% from 2010. Over 3,400 crime scene profiles were also entered into the database, representing an increase of 20% over 2010. The NMDIS generated 211 state and national level offender/arrestee matches (an increase of 22%), resulting in 196 investigations being aided (an increase of 25%), since 2010. Much of the increase in the number of samples collected is due to the expansion of Katie's Law in July. The expansion required collection of DNA samples from all felony arrestees.

Major Crime Scene Unit

The Unit responded to more than 60 call-out investigations in 2011. Of those, 35 were homicides and six were officer-involved shootings. Additionally, the Major Crime Scene Unit personnel facilitated a "crime scene investigator (CSI) experience" for a victim advocates conference. The "CSI experience" was a large project containing two full mock crime scenes that were viewed by small groups of conference attendees. The attendees were given investigative information and allowed to examine evidence from the scenes. Participants were then asked to name the offender. The name of the offender was revealed the last day of the conference. The attendees that chose correctly were given a door prize.

Field Investigator Unit

2011 was the first full year under the revised property crime response program that required a Field Investigator or a Field Evidence Technician to respond as a primary unit to residential and auto burglaries. Over 900 latent prints per month were collected, with a total of 10,500 for the year. The new policy, in addition to better coordination and arrested suspects being fingerprinted at the Prisoner Transport Center, resulted in 519 offenders being identified.

Photography Unit

The three Unit employees averaged 214 requests for photographs per month, resulting in 8,000 prints and 3,000 CDs being produced. The Photography Unit completed the issuance of cameras and training of supervisors that did not possess the equipment at the end of 2010.

65

training classes
conducted at the
Crime Lab
(1,259 students)



Scan the QR
code and watch
the KRQE
report on the
APD Evidence
Room's effort
to reduce its
inventory.

20%

reduction in
Crime Lab
evidence
inventory in
2011.

The Support Services Bureau is headed by Deputy Chief Allen Banks. The Support Services Bureau is comprised of the Special Operations Division, the Metro Traffic Division, the Support Services Division and the Professional Standards Division.

Tactical Division K-9 Unit

In 2011, the K-9 Unit lost several key staff due to promotion or transfer. As a result, a large portion of the year was dedicated to testing and training new handlers. The Unit also acquired one new police service dog, which returned from training at the end of December.

Horse Mounted Unit (HMU)

The Horse Mounted Unit's primary mission is to provide high profile, mobile patrols in areas where there may be complaints of high crime and or large numbers of people. The HMU assists the Emergency Response Team during demonstrations and riot control. During 2011, the HMU focused its resources in the Bosque for the fire watch tactical plan. The HMU also utilized the horses to present a positive image of the Albuquerque Police Department as well as developing and maintaining favorable relationships with the citizens of Albuquerque. The HMU conducted a wide variety of law enforcement activities during 2011. The activities included a large number of special events and tactical operations either with SWAT or various investigative units.

The HMU responded to 320 calls for service in 2011; conducted 450 onsite activities; patrolled on horseback for 1,809 hours, and participated in 1,681 special event hours. The HMU responded to 26 SWAT or horseback call outs and conducted 171 separate events/patrols.



Scan the QR code and watch KOAT's report on the APD's Horse Mounted Unit's role in patrolling the bosque during high-fire season.



Scan the QR code and watch the KRQE report on APD's SWAT resolving a kidnapping situation peacefully.



Watch **Deputy Chief Allen Banks** provide an overview of the **APD Support Services Bureau's** successes in 2011.

Bomb Squad

The Bomb Squad saw three certified bomb technicians retire in 2011 (Sergeant S. Hall, and Officers R. Saul, and D. Walter). The sergeant vacancy was filled by Sergeant C. Gallegos, and he is scheduled to attend the FBI's Hazardous Devices School in February 2012 to certify him as a bomb technician. The other two vacancies have not been filled.

In 2011, the Bomb Squad responded to 144 call outs. The Bomb Squad participated in 50 training days either as students or instructors. The team assisted federal agencies with dignitary protection 26 times throughout the year. The dignitaries included Governor Susana Martinez; U.S. Supreme Court Justices Ginsburg, Keagan, and Sotomayor; as well as Secretary of Homeland Security Janet Napolitano. In December, the Bomb Squad also provided protection for former First Lady Laura Bush.

In January, the Bomb Squad responded to numerous bomb call outs including a hoax time bomb in Cedar Crest that consisted of a clock, wires, and battery, but no actual explosives. The Bomb Squad recovered rocket mortars, TNT, homemade M-80s, detonating cord, and blasting caps.

In May, the Bomb Squad responded to an emergency landing of a commercial



Watch **Commander Harold Medina** and his lieutenants provide an overview of the **APD Special Operations Division's** successes in 2011.

flight at the Albuquerque Sunport. A flight crew found a napkin with the word "bomb" written on it and stuck to the mirror inside one of the airplane's bathrooms. The Bomb Squad did a complete search of the plane and all of the luggage. No explosives were located.

Special Weapons and Tactics Team (SWAT)

In 2011, SWAT was activated 62 times within the city and four times to assist outside agencies with SWAT incidents. In addition, SWAT completed the following:

- 1,290 moving citations
- 2,156 calls for service
- 598 reports
- 41 felony arrests
- 203 hours for tactical plans
- 3,010 hours of instruction.

SWAT participated in four Federal Bureau of Investigations Tactical Assessments and Training Scenarios conducted in Rio Rancho (NM Armory and air assault exercises) and in Albuquerque (Rail Runner and Amtrak exercises). The exercises were designed to test the response and interoperability of SWAT while working with other agencies to address a tactical incident occurring over multi-jurisdictional areas.

As part of the community outreach program, SWAT conducted 65 demonstrations, 10 site surveys, seven active shooter courses and helped staff

with the 2011 Balloon Fiesta and KRQE Telethons in September and December. SWAT provided advanced firearms training to U.S. Air Force, Marine Corps, and to the New Mexico Army National Guard's 200 Infantry Battalion in preparation for their overseas combat tours.

Prisoner Transport Unit (PTU)

The Prisoner Transport Unit continued to support the mission of the Albuquerque Police Department by maintaining safe and secure custody of prisoners being transported to the Metro Detention Center. Although the APD Transport Unit experienced demanding staffing issues in 2011, the PTU provided quality service without sacrificing any operational hours. In 2011, the PTU transported 20,425 prisoners and completed 2,359 trips to the Metro Detention Center.

Metro Court Specialists

Metro Court Specialists are responsible for the arrest, custodial placement, or remand of accused or convicted individuals anywhere within the Courthouse.

Metro Court Specialists were physically present at main entrance in the Courthouse Rotunda. Their presence acted as a deterrent to individuals who entered the court with the intention to disrupt court business. Their presence allowed officers to respond quickly to situations that needed law enforcement involvement within or on the property of the Courthouse.

Officers continually monitored security cameras within the Courthouse to keep court staff and the public safe and patrolled all floors of the Courthouse.

Specialists executed court orders, remands and warrants of the court,

and enforced City ordinances and state statutes within the Courthouse and Courthouse premises.

Homeland Security Section

In 2011, the Homeland Security Section established a strong functional task force with Bernalillo County Fire Department to respond to a Chemical, Biological, Radiological, Nuclear and high-yield Explosives (CBRNE) incident. Bernalillo County Fire Department worked with members of the Section in several training scenarios and training events in which they provided decontamination corridors for Department personnel.

The Weapons of Mass Destruction (WMD) Tactical Operations Course was brought to Albuquerque three times in 2011 and was hosted by the Homeland Security Section. Sixty-eight APD officers were trained to operate in a CBRNE environment. Of those, 63 were members of the Emergency Response Team (ERT).

The Silver ERT completed the WMD Tactical Operations Course and was outfitted with the appropriate personal protective equipment to respond to a CBRNE or industrial incident. Not only did the Silver ERT complete the course, they participated in an exercise with the Bernalillo County Fire Department and the 64th Civil Support Team to provide more training in operating in a CBRNE incident.

APD supported the Annual Metropolitan Medical Response System (MMRS) exercise. The exercise focused on a collapse of a multi-level special needs facility due to a gas explosion. The exercise included various hospitals, the Albuquerque Fire Department (AFD), the Albuquerque Police Department, the Albuquerque Office of Emergency

Management, and Albuquerque Ambulance Services. Several goals were satisfied, including establishing a unified command, activating the City's Emergency Operations Center, tracking patients from incident site to hospital using EMTrack, and shoring operations.



\$441,808

estimated amount of hours and fuel costs saved by officers utilizing the Prisoner Transport Center instead of driving to the MDC.

The Metro Traffic Division consists of the Motor Unit, Automated Enforcement Unit, Abandoned Vehicle Unit, Hit and Run Unit, and the Traffic Safety Crossing Guard Unit. The Section is responsible for making the city's transportation system as safe as possible for motorists and pedestrians through traffic enforcement, education, and engineering.

Motor Unit

The dual primary roles of the Motor Unit are traffic enforcement and the investigation of vehicle crashes. The Motor Unit also has the responsibility of maintaining expertise in crash reconstruction, commercial vehicle inspections, and the planning and conducting of special event/escort/dignitary protection assignments. The Unit's freeway vehicles primarily patrol the interstate highways for traffic violations, highway interdiction, Department of Transportation inspections and crash investigations. The Motor Unit investigates all fatal and serious injury crashes in Albuquerque.

In 2011, the Motor Unit issued 27,788 citations, investigated 3,117 crashes and implemented 411 tactical plans.

Automated Enforcement Program

The Automated Enforcement Unit is tasked with monitoring and maintaining the red light cameras and speed-enforcement vans. The Unit determined which citations would be forwarded for prosecution, answered questions regarding the program from the general public, prepared and testified at city hearings, and handled the administrative duties associated with the operation of the program.

In 2011, the Automated Enforcement Program issued 52,689 notices of



Watch **Commander Eric Garcia** provide an overview of the **APD Metro Traffic Division's** successes in 2011.

violation, including 33,273 red light violations; 14,676 speed van citations; and 2,714 school zone violations.

Abandoned Vehicle Unit

The Abandoned Vehicle Unit consists of one officer and two police service aides. They respond to citizen complaints of abandoned vehicles throughout the city. They investigate each call and take any necessary enforcement action, up to and including removing the abandoned vehicle. In 2011, the Unit investigated 2,897 abandoned vehicles; red-tagged 1,517 vehicles; and towed 147 vehicles.

Crossing Guard Unit

The Traffic Safety Crossing Guard Unit consists of one School Safety Officer and 150 school crossing guards. The guards are tasked with the safety of children while they are traveling to and from school grounds. The guards monitor 304 crossings (morning and afternoon) at 74 elementary schools within Albuquerque.

DWI Seizure Unit

The DWI Seizure Unit generated approximately \$1.8 million in revenue in 2011. In 2011, the Unit seized 2,342 vehicles, a 17% increase over 2010's total of 2,001. The Unit returned 793 of the seized vehicles to their owner without a boot. In 2011, the Unit booted 837 vehicles and auctioned 773 vehicles, which netted the Unit \$1,765,915, a 13% increase over 2010's total. The Unit paid approximately \$172,000 in tow bills.

In 2011, the DWI Seizure Unit advanced their education program. The Unit conducts regular classes at the University of New Mexico for incoming scholarship athletes. Unit officers also teach at driver's education programs in several high schools. The Unit has developed several class curriculums that address different age groups and has integrated the Intoxiclock (a digital board that demonstrates how the number of alcoholic drinks affect blood alcohol content for each gender and the time needed to become sober again) into their teaching.

The Unit implemented a new tracking program. The Unit began using the Prolaw program to track all DWI seizure cases. The Unit now has the ability to run several different queries to track trends and the gauge the effectiveness of the seizure program. The new software has helped move vehicles through the program at a much quicker rate. Only two vehicles are remaining from 2008, and one from 2009. The amount of vehicles that are auctioned has been reduced by 30% since the implementation of the software.

DWI Unit

In 2010, the DWI Unit made 2,063 DWI arrests and seized 497 vehicles. In 2011, the DWI Unit increased DWI arrests to 2,356 and seized almost a hundred more vehicles (591) than in 2010.

In 2011, felony DWI arrests of offenders increased 28%. The felony DWI arrests are from offenders who have four or more DWI violations.

The DWI Unit set a goal to conduct 30 sobriety checkpoints and 585 saturation patrols. The DWI Unit met the expectations for checkpoints, conducting exactly 30. The DWI Unit exceeded



the number of saturation patrols by approximately 5%, conducting 616 patrols.

Studies have indicated saturation patrols are more effective in catching impaired drivers than sobriety checkpoints. Since 2004, there has been a continual drop in the number of arrests at sobriety checkpoints. Studies show that with technological advancements, sobriety checkpoints are waning as a deterrent because of the ease of shared information. In addition, APD DWI Unit officers have worked hard to educate and make the community more aware of DWI issues. The awareness helps the reduce the occurrence of DWI; and reduces DWI arrests at checkpoints. An indicator of the DWI Unit's success is the reduction in alcohol-related crash fatalities.

A Drug Recognition Expert (DRE) is a law enforcement officer who has been trained to evaluate the driving under the influence (DUI) driver that appears to be under the influence of some substance other than alcohol. The DWI Unit increased drug recognition examinations from 44 in 2010 to 64 in 2011, which was a substantial increase of 45% for the DWI Unit. In 2010, 58 total drug recognition examinations were conducted by the entire Department, including the 44 conducted by DWI. In 2011, the Department increased the total to 120 examinations.

Fatal Crash Analysis

In 2011, the Traffic Section responded to 3,715 crashes and wrote 21,304 citations. Fatal crashes continued to fall from a high of 48 in 2006 to 28 in 2011.

The department relies on the Records Section to process crash reports and input them into the records management system. A traffic analyst

is able to retrieve this data and provide information for the Traffic Section. For a number of years the Department has utilized clerical staff to analyze crash data; however, in 2008 the Division was able to hire a traffic analyst and the functions continue to be performed.

Hit and Run Unit

The Hit and Run Unit consists of two officers. The Unit serves as a clearinghouse for hit and run crashes that occur within Albuquerque. The officers follow up on cases for prosecution or until there are no further leads. In 2011, there were 556 hit and run crashes in the Albuquerque area.

Air Support Unit

In 2011, the Air Support Unit developed an in-house Tactical Flight Officer (TFO) Training Program. The program was staffed by current senior TFOs, along with input and assistance from the Los Angeles Police Department's Astro (Air) Division who manage an established TFO program. The Unit's new TFO program was certified and accredited by the New Mexico Department of Public Safety (NMDPS). APD is currently the only department in New Mexico to have a NMDPS-certified Tactical Flight Officer Training and Certification program.

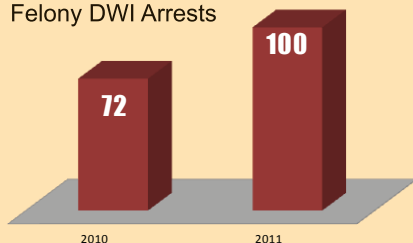
To maintain safety standards as well as maintain compliance with Federal Aviation Administration regulations, Air1 has been converted for and fully FAA-certified as night-vision goggles compliant by REB Tech Industries.

In 2011, Air1 was outfitted with a new forward-looking infrared (FLIR) camera. The unit provided better resolution and features that will make the helicopter more effective in all situations and incidents. The new unit will also allow ASU to move the FLIR unit currently

mounted on the helicopter to be mounted on the airplane. This will make the airplane a more effective tool providing better support to all ground units. The new FLIR U8000 system was purchased and installed on Air1 by unit mechanic Don Correia with minimal help from Bode Aviation.

In 2011, the Air Support Unit took 709 calls for service, a decrease of 21.91% from 2010. Much of the decrease was due to an extended period that the helicopter was unavailable, awaiting its rebuilt engine. The Unit did a tremendous job in replacing the lost helicopter time by flying the fixed wing airplane to make up for the unavailability of the helicopter.

Felony DWI Arrests



\$1.8 million
in DWI seizure revenue

The Professional Standards Division consists of the APD Academy, Recruiting, Backgrounds, Polygraph, Records Division, the False Alarm Reduction Unit, the Telephone Reporting Unit, Court Services, and Criminal Nuisance Abatement.

Recruiting Unit

In 2011, the Recruiting Unit answered 3,198 interest cards from the APD website. Of the applicants that were qualified, the Unit tested 495 cadet and 102 Public Service Aide applicants.

The Recruiting Unit administered the city entrance exam to 814 applicants. Of those, 597 passed the entry level exam while 217 failed. The Recruiting Unit qualified 211 Prisoner Transport Officer applications and tested 49 applicants.

The Recruiting Unit attended 81 events throughout the year to increase the Department's visibility and to enhance their recruiting efforts.

Backgrounds Unit

The Backgrounds Unit seated 50 cadets for the 106th Cadet class. This included 199 write-outs of applicants that did not pass the background process.

Thirteen Police Service Aides were seated with 15 write-outs.

Eight Prisoner Transport officers were seated with 120 write-outs.

The Background Unit also completed 30 civilian employee folders for dispatch, records and psychological services staff.

Basic Training Unit

The Basic Training Unit completed training of the 105th Cadet Class on May 20, graduating 28 cadets. During training, cadets were placed into



Watch **Commander Tim Gonterman** and his lieutenants provide an overview of the **APD Professional Standards Division's** successes in 2011.

dynamic, complex situations. During the scenario, they were taught de-escalation techniques to resolve the situation. Behavioral Sciences Division staff implemented additional scenario-based training specifically designed for the cadet class to teach verbal de-escalation and how to deal with individuals in crisis. Real actors were utilized to portray typical interactions with identified individuals.

Cadet training included enhanced training in decision-making skills. The training emphasized the need to evaluate and "slow down" the situation whenever practical.

The New Mexico Department of Public Safety (NMDPS) introduced changes to the basic cadet curriculum. Basic Training Staff was proactive and implemented the changes into APD's curriculum prior to the effective date. The curriculum was not only updated to meet current policy and procedures, but enhanced to exceed the current requirements of APD.

Advanced Training Unit

The Advanced Training Unit completed a mental health training series aimed at informing as many APD officers as possible regarding the latest mental health issues. The courses included hearing voices, active listening, and Post Traumatic Stress Disorder (PTSD). Nineteen classes were held, providing

training to 210 sworn officers and civilians.

The Advanced Training Unit implemented a professional development training series which allows officers to receive training by different units within the Department. The goal was to allow officers to gain knowledge in different areas which would assist them in selecting different positions during their career. The courses included vice operations; narcotics operations; SWAT operations; basic investigations; homicide investigations; property crimes; forensics; repeat offender project (ROP) surveillance; gang operations; academy instructor training; white collar crimes, and many others. The block of training was implemented in early 2011; coincidentally, the training became a recommendation of the PERF Report in mid-2011.

Two new firearms simulator machines were purchased and assembled. The simulators were instrumental in training over 1,000 officers during the 2011 Phase I Maintenance of Effort (MOE) training. Another 100 officers used the simulator for individual training.

Over 1,200 officers completed Phase II MOE training. Training for Phase II included use of force review; Crisis Intervention Team (CIT); verbal de-escalation; Taser/bean bag shotgun recertification and firearms simulator training.

All New Mexico Department of Public Safety (NMDPS)-mandated requirements for the cycle of 2010/2011 were met and APD was 100% in compliance.

Officer G. Sandoval continued to be recognized on a national level due to his work with various charities. His work



over 1,200

officers completed Phase II Maintenance of Effort (MOE) training in 2011.

with the Citizen's Police Academy and the Junior Police Academy earned him numerous awards, including the Citizen's Police Academy Director of the Year.

Polygraph Unit

The Polygraph Unit conducted 247 polygraphs in 2011. The polygraphs conducted were for pre-employment hire or criminal cases. The Unit works closely with the Bernalillo County Sheriff's Office (BCSO) and the District Attorney's office to provide polygraphs or expert opinions on polygraphs for criminal cases. Both detectives attended and successfully completed a recertification course to maintain their current polygraph license and certification.

In response to the PERF Report's recommendations, the Unit worked with APD's Behavioral Science team to hire an outside psychologist from Colorado to conduct APD's pre-employment psychological interviews. The new process was initiated beginning with the 107th Cadet class.

Firearms Ranges

The Tactical Range ("Tac Range") continued to host numerous firearm courses throughout the year. The courses were offered to both APD personnel and to other law enforcement agencies. Tac Range personnel drastically improved the quality and level of training offered to APD officers. One of the major additions to all firearms curricula was the implementation of scenario/situational based shooting which included a verbal dialogue component. The utilization of live actors, verbal de-escalation, tactical movement, and cover and concealment were a significant part of training when appropriate. The training concept emphasized that range training does not always have to incorporate a live-fire

component.

The PERF Report addressed this specific training (scenario-based training) in their report to the APD. Scenario-based training was implemented in early 2011 by Tac Range staff.

The APD Tac Range logged a total of 2,118 officers who utilized the range for individual firearms practice during 2011. Approximately 55 courses of fire were offered at the Tactical Range during 2011.

The West Side Range was primarily responsible for all NMDPS qualifications for all APD officers. Because the APD is a satellite academy, surrounding law enforcement agencies were allowed to participate during APD's qualifications as well. The NMDPS day and night combined qualifications began in March and were completed by September. Prior to each qualification session, handgun refresher training was implemented. The training included use of a barricade from the 25-yard line, shooting with movement, support hand shooting, one hand shooting, and failure drills.

During the 2011 qualification (qual) schedule, 2,809 quals were fired. In addition to the NMDPS-mandated qualifications, Range staff mandated a backup handgun qualification. The purpose of the qualification was to ensure the functionality of all backup weapons and ensure proficiency by all officers who carry a backup weapon system.

Wellness Unit

The Albuquerque Police Academy welcomed a new Wellness Unit Coordinator. Mr. J.D. Maes transferred to the APD from within the City and has brought with him an extensive background in Exercise Science. Mr.

Maes updated and restructured the APD cadet physical training curriculum. The cadet physical training program was restructured with an increased emphasis on injury prevention and the optimal improvement of strength, cardiovascular endurance, and flexibility.

The 105th cadet class graduated with an overall fitness level of 91.83% in the Cooper Fitness Testing Battery.

Criminal Nuisance Abatement Unit (CNAU)

During the past year, CNAU implemented a new database in order to track the cases assigned to each detective. The database is searchable by detective, address, area command, and responsible person in order to track patterns and provide up-to-date, usable information.

In 2011, CNAU posted 227 units as substandard; identified 247 problem properties; and visited 4,533 properties.

Court Services

Court Services collaborated with the APD Technical Services Unit to work on a scheduling interface for the new court dockets implemented by the New Mexico State Supreme Court. The two groups also finalized a pretrial scheduling database that will be accessible by the Bernalillo County District Attorney's office in the courtroom for increased accountability. The numerous databases used by Court Services are also being redesigned into one user-friendly database.

Scanners were installed in each substation for officers to scan both DWI breath cards and domestic violence statements for direct, digital delivery to the District Attorney's office.



Watch a video from one of the competitions from the 2011 NRA's Tactical Police Competition that was held in Albuquerque.



False Alarm Reduction Unit

The False Alarm Reduction Unit completed an upgrade to the CryWolf software, including the addition of WebEx. WebEx allows citizens to view their account securely online and make necessary changes to their account. In the future, WebEx will also provide the ability to pay online.

In 2011, the Unit enforced the alarm ordinance, issuing 24 citations and five criminal summonses. Overall, false alarms decreased by 23.4% in 2011.

Telephone Report Unit

In 2011, the Telephone Report Unit made advances in automated reporting and has continued to reduce the workload of officers in the Field Services Bureau. During the past year, CopLogic kiosks have been installed at the Southwest and Foothills Area Command substations. The kiosks offer the option of filing certain types of reports online for the walk-in customer.

The voicemail system was also revamped in order to be less confusing for the call-in customer. As a result, CopLogic reports and after-hours voicemails have increased.

In 2011, the Telephone Report Unit wrote 4,988 reports; 1,839 supplemental reports; 2,814 CopLogic reports; and received 34,684 calls.

The Telephone Report Unit estimates that it saved Field Services Bureau officers 25,066 hours and approximately \$385,640 in 2011.

\$385,640

estimated savings by residents filing telephone reports instead of a field officer call in 2011.

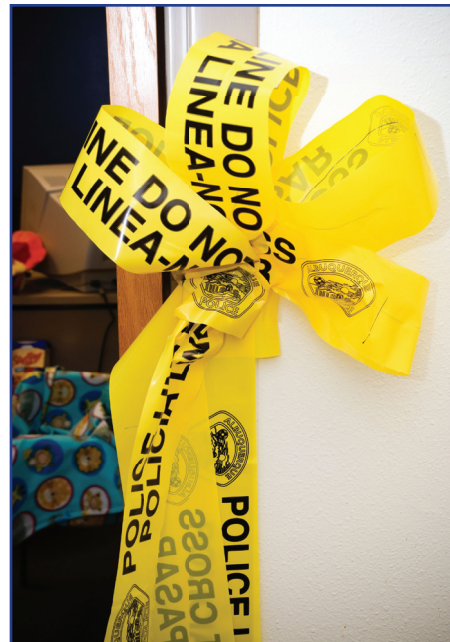
APD Chaplains Provide Support Throughout 2011

The APD Chaplains continued to provide mental and spiritual support throughout the year:



APD Chaplains Open New Office in Foothills Area Command

On October 21, the Foothills Area Command welcomed the APD chaplains with a new office and lounge.



93

families were assisted during the holidays due to Foothills Area Command staff donating food, money, and time to create gift and food baskets



APD Contracts with the Police Executive Research Forum (PERF)

The City of Albuquerque Police Department contracted with the Police Executive Research Forum (PERF) in early 2011 to review the Department's officer-involved shootings. The PERF Report contained 39 training and operational recommendations. The Department added 19 additional policy changes to reduce the number of officer-involved shootings. The recommendations included adding a requirement that all officers carry Tasers and receive eight hours of additional scenario training. Prior to the PERF visit, a vast majority of the recommendations had been implemented by the APD Training Staff which included Basic Training, Advanced Training, Recruiting and Selection, and Range staff.

After the release of the PERF Report, all areas of training and recruiting were enhanced. The PERF Report detailed how the APD has taken many positive steps in response to officer-involved shootings. Several recommendations were made after extensive interviews with personnel from the APD including key personnel from the Academy Staff. The Training staff recognized potential areas of improvement to the existing training and made changes that were in concert with recommendations from the PERF report. The changes were implemented, both prior to and upon

completion of, the PERF report.

The purchase of two Meggitt Training Simulators was completed in 2011. Training utilizing the simulators was incorporated immediately and provided to all APD sworn personnel. The APD Academy purchased an authoring system used in addition to the Meggitt Simulator. The authoring system allows APD to create their own simulator scenarios and gives the Department the ability to recreate an actual event.

The entire recruiting and selection process was revisited and numerous changes were made. Changes included updating the Personal History Statement (PHS), Personal Integrity Questionnaire (PIQ), and contracting psychological testing to an outside agency.

All training units at the APD Academy have incorporated scenario-based training (including range, basic, and advanced training). The Professional Standards Division also incorporated an Airsoft training program which utilizes a weapon platform identical to what APD officers are currently carrying. The training guidelines and curriculum were developed by Advanced Training staff and follow policy and procedure currently utilized by the Department of Energy's (DOE) National Training Center (NTC). Airsoft training was provided to all School Resource Officers (SROs) and is continuously being utilized by the Department's tactical team (SWAT).

APD Creates and Implements a Social Media Policy

After careful research by a multi-disciplinary APD panel, collaboration with the International Association of Chiefs of Police (IACP), and review by the Policy and Procedures Review Board, the Albuquerque Police Department adopted a comprehensive social media policy in 2011.

The policy presents guidelines for all APD employees who wish to use social media like Facebook, Twitter, and other venues. The guidelines stipulate that photographs or other depictions of department uniforms, badges, patches, marked patrol cars, or any other item or material which is identifiable to the Albuquerque Police Department shall not be used on personal employee internet postings without written permission from the Chief of Police or his designee.

The separation is crucial to preventing confusion of the public as to what is a personal opinion and what is an official release of information. The policy also preserves sworn officers' neutrality in court proceedings.

The new social media policy gained national recognition as a model for other law enforcement agencies and the Department received inquiries from New York, Iowa, and other locations throughout the country inquiring about the creation and implementation of the directive.



Watch KKOB's report on the details of the PERF report and the plans that APD has to implement it successfully.



Watch KOAT's report on how APD plans to monitor its social media policy.



Watch KOAT's report on APD's social media policy that has been nationally recognized.

The Field Services Bureau is headed by Deputy Chief Elizabeth Paiz. The Field Services Bureau is comprised of six area commands, the Behavioral Sciences Division, the Reserve Officer Program (approximately 52 active reserve officers), Crime Prevention, the Chaplain Program, the Emergency Response Team, and Operations Review. Staffing for the six area commands requires 476 patrol officers, 36 impact team detectives, 54 field sergeants, six investigative supervisors, 18 lieutenants, and six area commanders.

Northeast Area Command Community Partnerships

Team 5 bike officers proved instrumental in their performance and assistance in the arrest of three Mexican Mafia subjects after the Coronado Mall had received a tip that a heist was being planned. Officers were proactive in conducting surveillance at one of the retailers the day prior. Just before they were scheduled to come on shift, the day shift officer responded to a report of suspicious subjects at the retailer. The three suspects were taken into custody. Officers provided immediate response to the scene, assisting Immigration and Customs Enforcement (ICE) agents and the Northeast Impact Team with security and obtaining a warrant on the suspect's vehicle. Officers assisted ICE with Spanish translation, enabling the agent to glean important information regarding caches of weapons and stolen property.

Narcotics Arrests

Team 6 officers located an active methamphetamine lab in a condominium and arrested one suspect. The discovery and arrest was especially important because the lab was a "shake and bake"



Watch **Deputy Chief Elizabeth Paiz** provide an overview of the **APD Field Services Bureau's** success in 2011.

lab, which according to Narcotics detectives is a new and highly dangerous method of making meth. This was the first known "shake and bake" lab to be found in the entire state.

Officers were dispatched to a home improvement store in response to an attempted robbery of a subject involving an AK-47. Upon arrival, officers were able to determine that the event was a robbery and drug deal gone bad. Officers conducted interviews which revealed that one subject transported five pounds of marijuana within 40 pounds of hay from Texas. The subject then attempted to sell the marijuana to a local drug dealer. In the process, the local dealer attempted to rob the man from Texas. Both subjects were taken into custody along with the drugs, officers seized \$12,500.

Burglary Arrests

A residential burglary was reported in the Northeast Heights. A 14-year-old was locked in a bathroom and on the line with 911. Sergeant C. George was within a block of the incident and observed a silver vehicle leaving the area which matched the description of a vehicle involved in another residential burglary earlier in the week. The description was given to a Traffic Unit officer who was able to conduct a traffic stop of the vehicle at Louisiana and Wilshire. The victim went to the traffic stop and could see the property stolen



Watch **Commander Bonnie Montoya** provide an overview of the **Northeast Area Command.**

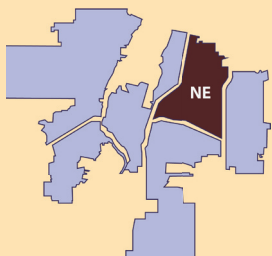
from his residence. Based on the method of burglary, the suspects were likely to have been involved in over 20 burglaries in the Northeast Area Command.

Officers were able to assist in the recovery of 15 stolen high-powered rifles from a pawn shop, making the arrest of two offenders as well as the identification of another suspect. The guns were taken during a commercial burglary where the offenders drove a car through the front windows and later burned the car that was used.

Cash and Merchandise Recovery

Officers located a vehicle that was related to a shoplifting report and stopped the vehicle. The officers located stolen merchandise in the vehicle. The officers learned that the items had been stolen from a local retailer. The officers were able to contact employees of the store and the items were recovered. The total value of the recovered items was more than \$11,000.

The Northeast Impact Team conducted a shoplifting/fraud tactical plan at Coronado Mall. Fifteen suspects were arrested and \$3,000 dollars of merchandise was recovered.



Area Command
Location:
8201 Osuna Rd.
NE

Geographical
Area: 33.51
Square Miles

2011 Holiday Tactical Plan

- 65 felony arrests
- 120 shoplifting arrests
- 152 misdemeanor arrests
- 381 parking tickets issued
- 39 vehicles towed
- 8 DWI arrests

- officers responded to 58 vehicle crashes
- issued 166 trespass notices
- responded to 1,472 calls for service
- recovered \$24,061 in stolen property

The Southeast Area Command implemented a new Problem Oriented Policing initiative entitled "Operation Hot Spot" to address criminal activity and quality of life issues. Officers were provided crime analysis information using predictive analytics, crime data, and citizen complaints to develop response strategies to reduce or eliminate identified problems. All officers are responsible for directing their patrol activities to these areas during the times the reported incidents are most prevalent. Southeast officers collaborated with Impact Team detectives, bike units, Power Teams, and other specialized units to design operational plans. Officers utilized innovative technology such as license plate reader cars, bait cars, and tracking devices to combat the rising trend in property crimes.

Two crimes were able to be stopped during their commission. An officer on a hot spot patrol of an abandoned property was able to stop a sexual assault in progress. Impact Team detectives prevented a stabbing while checking a problem area frequented by transients. The intervention of Southeast officers averted potential tragedies in both of these incidents and can be attributed to the enhanced awareness of criminal activity based on the predictive analysis component of the program.

Community Relationships

Crime Prevention efforts were a major focus throughout the Area Command in 2011. Southeast personnel attended numerous community events, neighborhood meetings, and other activities throughout the year in an effort to improve relations and maintain open communication with the residents, businesses, and schools in the area. Area Command staff made an active commitment towards increasing the



Watch **Commander Mike Geier** and his staff provide an overview of the **Southeast Area Command** in 2011.

Neighborhood Watch Program. A total of 14 new neighborhood watches were established in 2011.

Major Events

The Southeast Area Command was tasked with handling a number of major events including parades, UNM and Isotope Stadium sports events, the Nob Hill Shop and Stroll, and the Open House at Kirtland Air Force Base which attracted over 70,000 people.

The Southeast Area Command was the first to address one of several planned protests associated with the Occupy Albuquerque movement. Southeast officers worked with the Emergency Response Team to effectively handle these events without major incident.

Significant Incidences / Arrests

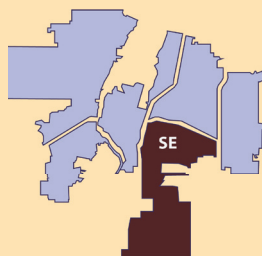
On July 25th, Southeast Field officers responded to a disturbance call. Investigation of the incident revealed a shotgun with a price tag attached in a nearby apartment. Officers also found another shotgun barrel and remnants of a second price tag at the same location. Aware of a pawn shop burglary the previous night, officers verified that the weapons were stolen. A large cache of 18 stolen rifles taken in the burglary were located and taken off the street as a result of the work of Southeast field officers.

A Southeast field officer was dispatched

to a call to a state administrative building regarding threats that two supervisors had received from an employee who had recently been fired and denied unemployment benefits. A large number of emails were sent that demonstrated the potential for imminent harm. A safety plan was initiated under the Department's Project Guardian protocol and Southeast personnel provided round-the-clock protection for the two state officials until the suspect could be contacted. With the help of detectives from CIT and FASTT, contact was made and the appropriate mental health intervention was provided to resolve this potential threat.

In response to citizen concerns, Southeast officers collaborated with the Vice Unit on two operations. Both operations were extremely successful, netting a combined total of nine felony arrests, one for possession of methamphetamine; 54 misdemeanor arrests; 13 gang cards; one firearm recovered; one missing person found; 35 traffic citations and 13 vehicles towed.

In early 2011, the Southeast Impact Team followed up on an investigation of a series of vending machine thefts that had been occurring in the Area Command and throughout other locations in the city. Vendors were experiencing substantial losses due to this ongoing crime. Surveillance footage was obtained and it appeared that the same group of offenders were responsible for the thefts. The information was relayed to the public via Crime Stoppers and detectives obtained a possible license plate of the suspect's vehicle from an employee at a local hotel. They were able to identify and charge the offenders as a result of an extensive investigation. Detective Jason Sanchez was recognized as "Hero of the Week" by the Mayor's Office for his work.



Area Command
Location:
800 Louisiana
SE

Geographical
Area:
88.11 Square
Miles

Operation Hot Spot (September to December)

138 felony arrests
149 misdemeanor arrests

13 stolen vehicles recovered
7 firearms recovered
14 arrests for meth, crack
cocaine, and heroin

In 2011, the Foothills Area Command continued to focus on improving their relationship with hotels and motels with the Command and the improving the quality of life of residents of multi-family residential complexes. Area Command officers and detectives continued to address the transient criminal population that frequents the hotels in parts of the Area Command. In February, the focus resulted in a significant increase in felony arrests coming from the hotels and the recovery of narcotics, weapons, and wanted subjects.

Hotel / Motel Partnership

The Area Command's relationship with local hotel owners and managers continued to improve. Officers targeted criminals that were using the hotels as a base of operation in order to prevent them from preying on residences, merchants, and citizens.

Several motels provided excellent information regarding drug and prostitution activity on their properties. The information resulted in nine felony arrests, seizure of methamphetamine, ecstasy, stolen credit cards, a firearm, and blank MVD temporary tags.

Officers T. Chavez and J. Dear identified a prostitution ring. The Vice Unit was notified and took case responsibility. The arrests included a felon in possession of a firearm; one subject on probation from South Carolina who was extradited; and a violent career criminal who had served time in prison for killing her sister with a hammer. The operation identified prostitution operations within three properties.

Impact Team

The Foothills Impact Team implemented a four-week program for officers interested in expanding their knowledge



Watch **Commander Cliff Saylor** provide an overview of the **Foothills Area Command** in 2011.

and skills. Officers were given case responsibility and assisted with on-call duties as part of their training. The officers received formal education regarding department investigation resources, warrant writing, investigation methods, undercover operations, interview and interrogation, and problem solving.

Murder Plot Revealed

Members of the Foothills Impact Team prevented a murder plot within the Area Command. A 911 call was received regarding an armed male that was walking around an apartment complex. Detective Lund, from a distance, observed the suspect enter a vehicle with several other subjects inside. Detective Lund clearly observed the shotgun concealed under the male's baggy jacket. The offenders were taken into custody without incident. One of Albuquerque's oldest drug offenders was in the vehicle and was found to be in possession of 12 rocks of crack cocaine. Two males were taken into custody and both were convicted felons. Alcohol, Tobacco and Firearms (ATF) is pursuing federal firearms charges. The male offender was later sentenced to 15 years at a federal prison for weapons charges.

Homeless Camp Cleanup

The Foothills Area Command spearheaded a homeless camp cleanup project on April 15. Several problems were generated from the camps, including litter blowing into commercial

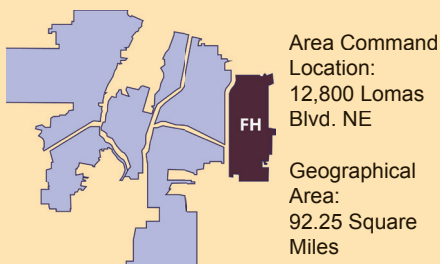
and residential areas, an increase in panhandling in the areas that have the camps, biohazards (fecal materials), and fire hazards due to open fires and debris. Foothills, Northeast, and Southeast Area Commands along with help from Criminal Investigations Bureau, and the City's Solid Waste Department cleaned the homeless camps near Interstate 40. APD's COAST set up an intake center to assist the homeless found in the camps in obtaining resources. The Foothills Impact Team, Command staff, and bike units staffed the Foothills team.

Crime Free Multi-Housing

Crime Prevention Specialist Jill Garcia worked very hard to build relationships with the management teams of multi-family apartment complexes. She signed 31 managers/employees to attend the October 20 Crime Free Multi-Housing training at the Foothills Substation. In addition, all officers are assigned as liaisons to an apartment complex. The officers work with management, security (in some cases), and residents to respond to issues on the property. As a result, the area command has noted a reduction in calls for service at some locations by as much as 70%.

Substation Open

The James Joseph Dwyer Memorial Substation opened to the public in 2011. Citizens can file and retrieve police reports, request crime statistics, and access neighborhood crime information at the location.



BEFORE



AFTER



Strategic Targeted Area Response Team (START)

The Southwest Area Command implemented the Strategic Targeted Area Response Team (START) initiative in March. The START initiative involved the Public Safety Partnership, citizens from several of the Southwest Area Command neighborhood associations, and officers. An apartment complex in Beat 124 was selected for START because of the amount of crime in the area and the lack of community involvement. START began with a door-to-door informational campaign including the distribution of a survey and crime prevention material. Over 500 homes were visited and 235 surveys were returned. A follow-up meeting was attended by citizens from the apartment complex. A neighborhood watch was organized because of START and a new line of communication was opened with the community. Several tactical plans were conducted as a result of START which resulted in a reduction in the number of calls for service at the location.

Southwest Area Command officers initiated hundreds of tactical plans that were directed by information provided by Crime Prevention Specialist Bill Jackson, who identified specific data on property crimes. Officers focused their tactical plans in and around identified "hot spots" and targeted areas related to property crime trends. Officers consistently saturated commercial business areas as a deterrent and to decrease response times to in-progress burglaries. The tactical plans resulted in a 38% decrease in commercial burglaries. Additional tactical plans focused on traffic enforcement and quality of life concerns.



Watch **Commander Mac Page** and his lieutenants provide an overview of the **Southwest Area Command** in 2011.

Property Crime Focus

Watch Two officers continued to focus on property crimes in 2011. The Southwest Impact Team focused on beats that historically were prone to crime. Beats 124 and 134 were consistently among the highest areas for property crimes in the command. By utilizing problem-oriented policing methods, crime-indexing tactical plans, and working corroboratively with the Burglary and Auto Theft Units, Southwest officers were able to decrease residential burglaries in Beat 124 by 18% and auto burglaries by 18% (compared to 2010). In Beat 134, residential burglaries were down 17% and auto burglaries were reduced 36%. Overall, the Southwest Area Command's property crime was down 12% from 2010.

The Southwest Impact Team conducted hotel/motel operations during September and October during the International Balloon Fiesta.

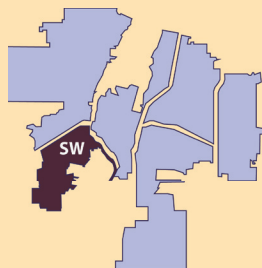
Southwest Area Command swing shift officers developed and implemented an ongoing tactical plan that targeted illegally parked vehicles, abandoned vehicles, and illegal vehicles for sale. PSA T. Carman spearheaded the tactical plan from May through December. The plan resulted in 569 citations, 84 red-tagged vehicles, and 30 yellow-tagged vehicles.

The Southwest Area Command's Crime Prevention Specialist and the Impact Team collaborated with Homeland

Security and the ATF to implement a program that generated a notification to the federal agencies whenever a home or auto burglary resulted in the loss of a firearm. Once notified, the agencies contacted the victim and attempted to obtain the serial numbers of the stolen firearms. One case and subsequent investigation led to the recovery of a .50 caliber sniper rifle that was stolen during an auto theft at a local motel. The weapon was recovered two months later in Mexico by the U.S. State Department.

There were no large-scale fires within Open Space areas in 2011, primarily due to a highly proactive prevention and response program. Open Space Unit officers spent the early summer clearing the Bosque of squatters and conducted hundreds of hours of patrol over rough terrain to ensure users were observing fire restrictions. Fires which did occur were spotted and extinguished quickly.

In 2011, the Search and Rescue Team was completely overhauled and the Dive Team was expanded further. The combined team is comprised APD Open Space Unit officers, the Albuquerque Fire Department, Bernalillo County Fire Department, and the Bernalillo County Sheriff's Office were worthy of recognition for their ability to seamlessly work together throughout multiple search and rescue operations in open space areas. The Search and Rescue Team responded to 21 rescue calls and successfully rescued 37 people in 2011. A new airboat was added to the Open Space Unit's inventory of vehicles.



Area Command
Location:
6504 Los
Volcanes Rd.
NW

Geographical
Area:
30.99 Square
Miles

12% reduction
in property crime in the Southwest Area
Command compared to 2010.



Downtown Patrol

The Valley Area Command uses eight bicycle patrol officers and two walking beat officers to patrol Downtown Albuquerque. The bike units are assigned to both day shift and swing shift and the walking beat units are assigned to day shift.

The walking beat units have been instrumental in the reduction of incidents within the downtown area. All Downtown business owners have the cell phone numbers of both of the officers that they can call if they have a problem that doesn't require immediate response or if they have questions or concerns. The collaborative, joint effort has provided the business owners with a direct line to Valley Area Command officers.

The bicycle officers coordinate their patrol areas and provide coverage throughout the Downtown area. The officers work in both uniform and undercover capacity. The dual patrol methods have been very successful in making numerous arrests and issuing citations. The patrols discourage loitering, transients, panhandling, drug activity, and other crimes.

Valley Area Command staff continued to hold meetings with merchants, neighbors, and the Downtown Action Team on a monthly basis. The meetings have provided a great avenue for information sharing and brainstorming.

The Downtown bar scene continued to be a hot spot each night, especially on weekends and holidays. In 2011, Command staff continued to seek out different ways to enforce laws, yet make the Downtown area attractive to residents who wanted a place to go for entertainment.



Watch **Commander Rae Mason** and her staff provide an overview of the **Valley Area Command's** successes in 2011.

Homeless Initiatives

The Valley Area Command continued to work diligently to improve quality of life issues that are endangered by transient behavior. Area Command staff implemented various tactical plans in 2011 to reduce panhandling, loitering, camping, drinking, and littering that is generally associated with the transient population. In addition, Valley officers worked closely with COAST to help those who are interested in services and who are in need of medical care. The Valley Area Command participated in a citywide tactical plan to clear out numerous homeless camps and reach out to the transients and try to get them the help they need to get off the streets.

Tactical Operations

Valley Area Command officers and detectives were involved in numerous operations in 2011 to keep citizens safe and to safeguard property.

Officers initiated a month-long tactical plan during the Christmas season in Old Town and the Renaissance area. The Area Command registered a significant drop in property crimes in these areas due to the high-visibility patrols and enforcement.

Team Approach

The Valley Area Command collaborated with several different units within the Department to catch offenders who were involved in criminal activity within the Area Command. Officers utilized bait

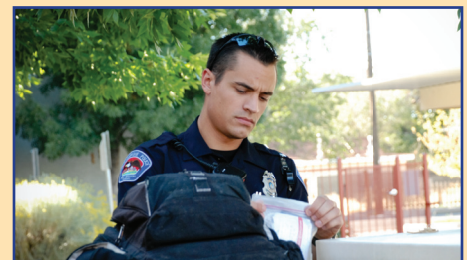
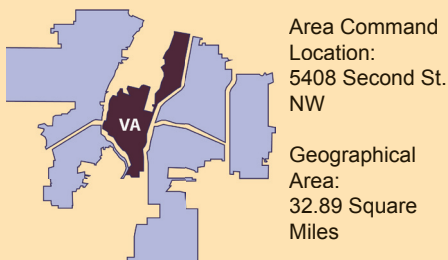
vehicles, the Horse Mounted Unit, the Traffic Unit, the Burglary Unit, the NITe Detectives, and Crime Stoppers. Valley officers made significant arrests of offenders that were identified as being involved in multiple other crimes throughout the city.

Community Involvement

Valley Area Command officers assisted the Blue Star Mothers during their annual care package event, packing boxes of food and other items to be shipped to the troops in Iraq and Afghanistan. Officers participated in Toys for Tots, Cops for Kids, and Movember, where officers grew the biggest moustaches they could for 30 days to raise money for men's cancer awareness.

Cruisers in the Downtown Area

The cruisers tactical plan is an ongoing project in the Area Command. The Valley Area Command's goal is to ensure that cruising is done safely and with minimal impact on the surrounding community. The Valley Area Command conducts tactical operations to address the issue of cruisers in the downtown area. The cruisers cause traffic congestion and noise pollution. The Area Command worked with local businesses, the Downtown Action Team, and the City's Traffic Engineering Division to devise a solution as well as enforcement action. As a result, the cruiser issue and accompanying noise, especially from motorcycles, was greatly improved in 2011.



Michael R. King and Richard W. Smith, Jr. Memorial Substation

The Northwest Area Command dedicated its new 26,000 square foot building on May 17. In attendance for the ceremony were the widows of Michael and Richard, Debbie King and Susie Smith-Johnston; along with Mayor Richard Berry, Chief of Police Raymond Schultz; his staff, and several political dignitaries who represent all or portions of the area command.

Construction on the facility began in December 2009, and was completed in April 2011. The facility has won a number of awards, including regional, national and international-level recognition for design and implementation. In addition, the facility was recognized as a Leadership in Energy Efficiency and Design (LEED) Gold Certified Building with its incorporation of innovative, efficient, and environmentally friendly energy and environmental features.

Crime Reduction

In 2011, the Northwest Area Command conducted 1,448 operational tactical operations, including problem-oriented policing plans to quality of life concerns and traffic issues. The operations were initiated by area command officers and command staff in an effort to mitigate problems and issues which were either identified by command personnel or by community partners. Numerous arrests and enforcement actions were conducted as a result of communications established between the area command and the partners. Due to these efforts, the area command noted its third consecutive reduction in crime categories including violent crimes, burglary, larceny, and public nuisances.

By utilizing crime statistics and crime analysis, Northwest Area Command



Watch **Commander Steve Warfield** and his lieutenants provide an overview of the **Northwest Area Command's** success in 2011.

officers not only reduced crime but opened a dialogue with residents and business owners to further deter and eliminate factors which lead to criminal activity and decrease quality of life within the command. By deploying personnel and equipment throughout the command, police presence was heightened and the ability to attain and distribute information was improved.

In 2011, the Northwest Area Command focused on creating new neighborhood watches to further increase cooperation with residents. A total of 16 new watches were created during the year.

Major Events

During the year, multiple arrests were made of residential, auto, and commercial burglary offenders. As a result of the arrests, the Command's property crime statistics decreased an additional 9%.

The Northwest Impact Team conducted investigations and tactical operations which resulted in numerous felony cases being cleared. Joint operations between the Northwest Impact Team and the United States Secret Service resulted in arrests ranging from fraud, counterfeiting, and felony-level property and violent crimes.

In December 2011, members of the Impact Team initiated a homicide investigation which originated in the

Southwest Area Command and brought the investigation to a resolution in cooperation with Homicide Unit detectives.

Holiday Tactical Operation

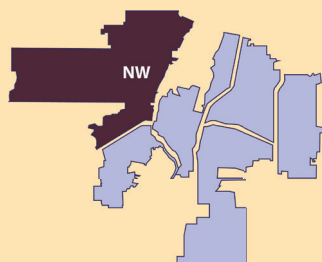
In December, the Northwest Area Command conducted their annual Holiday Tactical Operation. The operation focused on commercial sites within the command and residential neighborhoods. The Command's efforts proved to be successful. The Cottonwood Mall, a Simon's property, was identified as the safest property of its type owned by Simon within the United States.

Traffic tactical operations were conducted on a daily basis within the command. Officer observations, crash statistics, and citizens advisories were utilized as the starting point for each operation. The operations resulted in hundreds of citations and a reduction in crashes on targeted intersections and roads.

During the warm weather months, both day shift and swing shift squads conducted sweeps of open space areas which border the command on the east and west. The sweeps were conducted by officers in an effort to minimize criminal activity and to assist individuals with social services.

New Equipment

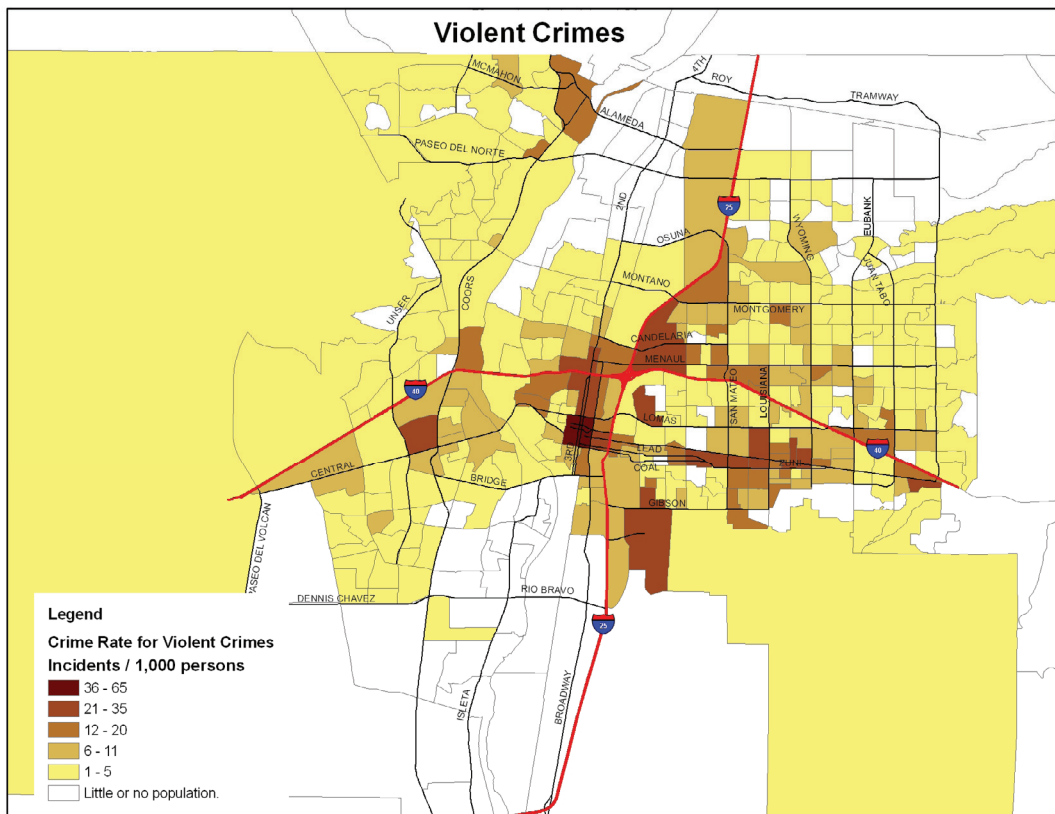
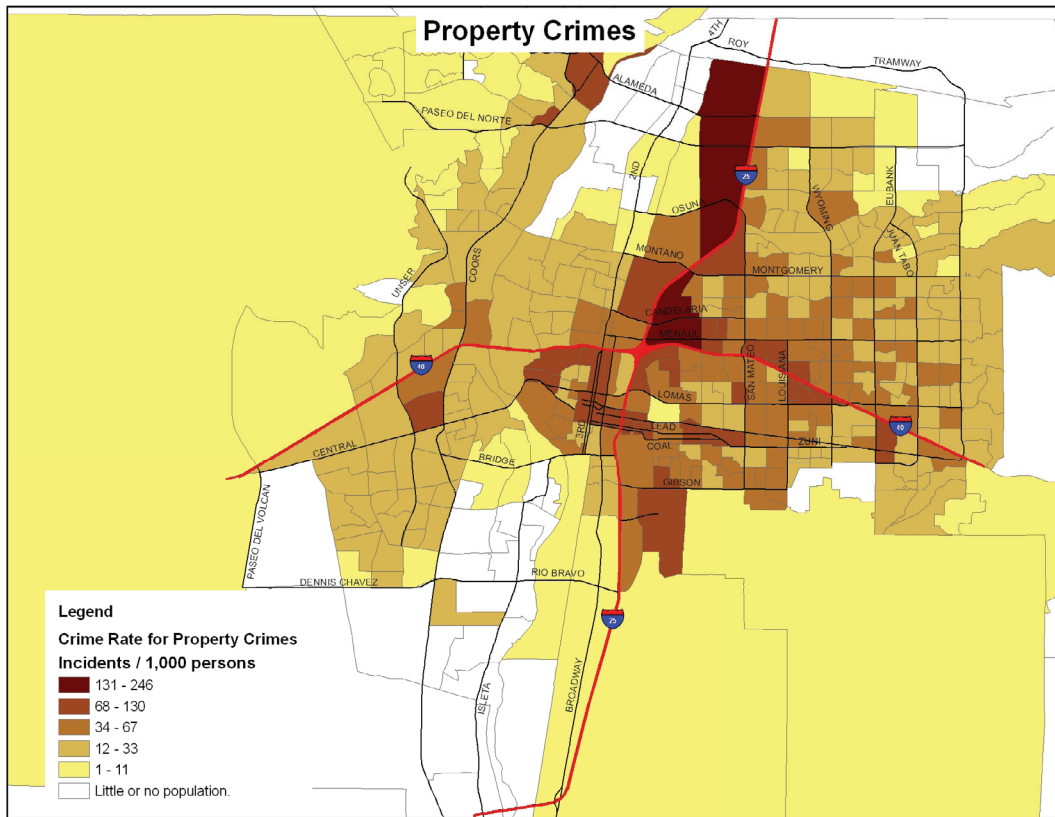
The command purchased five additional bicycles and equipped five officers with associated equipment and training in a effort to increase the Area Command's ability to deploy bicycle operations throughout the command. The bicycles were utilized both in open space areas and along the Coors Boulevard corridor in big box store locations and strip mall businesses within the command.

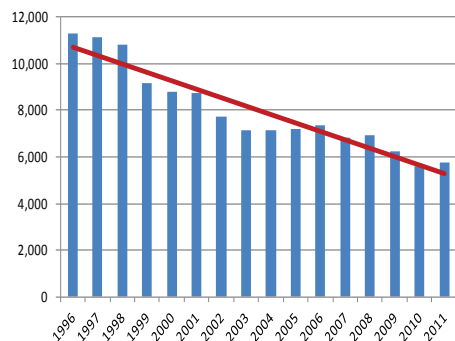


Area Command
Location:
10401 Cibola
Loop NW

Geographical
Area:
154.09 Square
Miles







2011's Crime Rate is the second lowest in at least

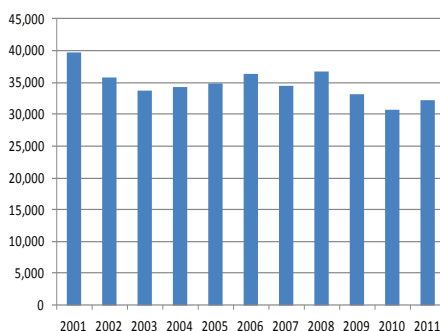
20 years.



Despite a small uptick from 2010, there were over

2,000

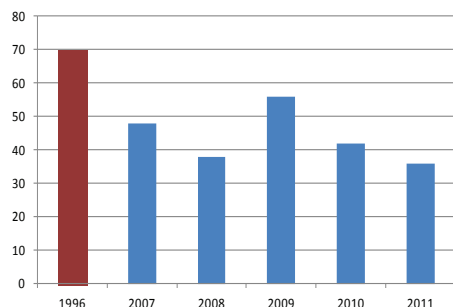
less Part I crimes in 2011 than the 10-year average (34,211; 2001-2011).



Dedicated work by APD has reduced the Robbery rate to less than

half

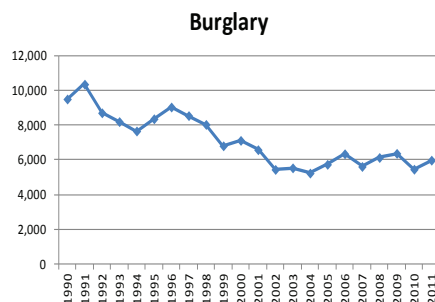
of what it was in 1996 (1,998 robberies in 1996; 998 in 2011).



2011's murder rate was

22%

less than the 20-year average, ties a 10-year low, and has been trending downward over the last three years.

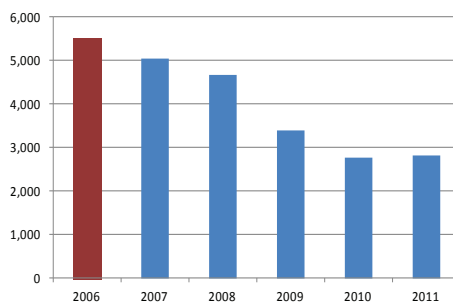


Burglary

After peaking in 2006, Auto Theft has been reduced by

48 %

over the next five years (2007-2011).

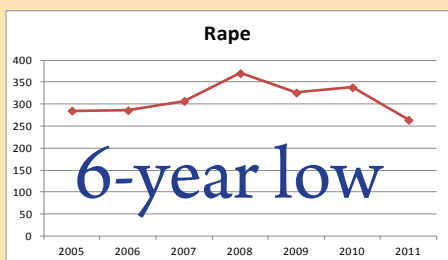


Burglary rates have leveled off over the last ten years, but 2011 was still

1,000

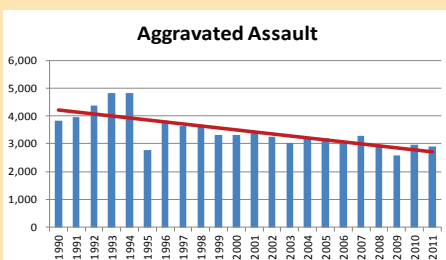
less than the 15-year average (7,128).

Based on Federal Bureau of Investigations Standards. Source: Crime in the United States Uniform Crime Report, U.S. Dept. of Justice, Federal Bureau of Investigation, for the years 1990-2011.

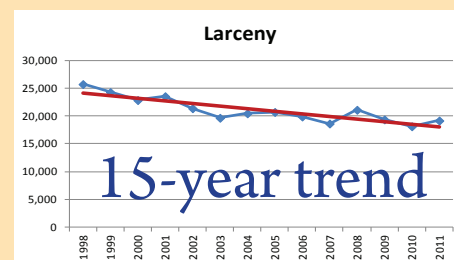


Rape

6-year low



Aggravated Assault



Larceny

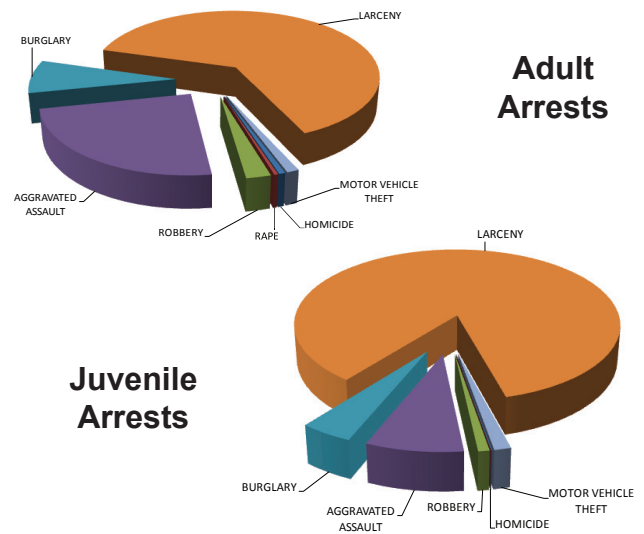
15-year trend

2011 Part I Crime Arrests

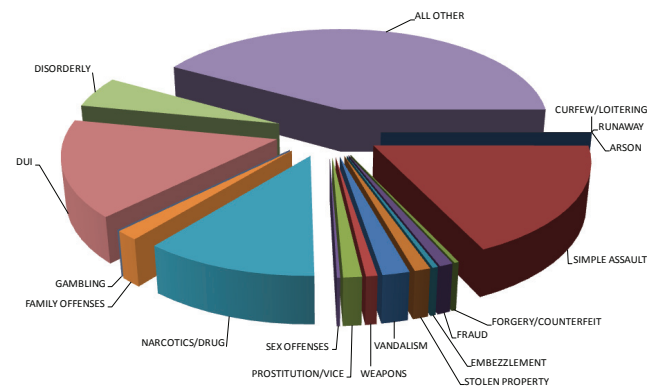
	Adult	Juvenile	Total
Homicide	34	1	35
Rape	20	0	20
Robbery	134	14	148
Aggravated Assault	1,365	121	1,486
Burglary	448	66	514
Larceny	3,630	1,280	4,910
Motor Vehicle Theft	66	21	87
TOTAL	5,697	1,503	7,200

2011 Part II Crime Arrests

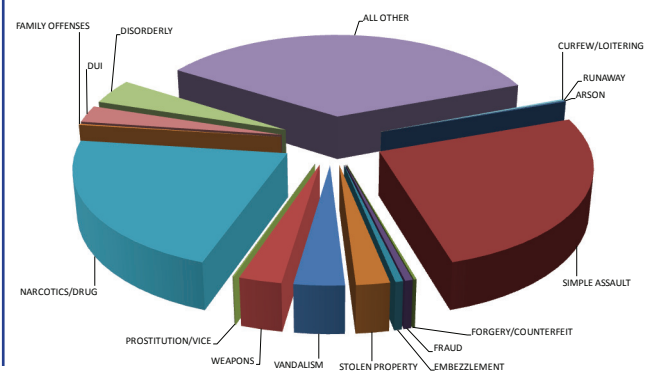
	Adult	Juvenile	Total
Arson	5	2	7
Simple Assault	3,672	303	3,975
Forgery / Counterfeit	61	2	63
Fraud	180	6	186
Embezzlement	73	6	79
Stolen Property	211	26	237
Vandalism	359	39	398
Weapons	150	33	183
Prostitution / Vice	245	1	246
Sex Offenses	43	0	43
Narcotics / Drug	2,293	254	2,547
Family Offenses	315	2	317
Gambling	0	0	0
Driving Under Influence	3,206	32	3,238
Disorderly	1,042	48	1,090
All Other	8,486	410	8,896
Curfew / Loitering	0	3	3
Runaway	0	0	0
TOTAL	20,341	1,167	21,508



Adult Arrests



Juvenile Arrests



Number of Arrests (Total)

Monthly
2,392

Daily
85

Hourly
3.2

Minute
0.05

Type and Estimated Value of Property Stolen

Type of Property	Estimated Value of Property Stolen	Estimated Value of Property Recovered	Percentage
Currency, notes, etc.	\$2,621,746	\$41,596	1.59%
Jewelry and precious metals	\$7,147,779	\$115,927	1.62%
Clothing and furs	\$1,027,923	\$132,384	12.88%
Locally stolen motor vehicles	\$27,164,815	\$23,144,309	85.20%
Office equipment	\$3,392,308	\$78,267	2.31%
Television, radios, stereos	\$4,929,729	\$132,185	2.68%
Firearms	\$453,373	\$57,964	12.79%
Household goods	\$458,248	\$10,459	2.28%
Consumable goods	\$297,529	\$77,352	26.00%
Livestock	\$1	\$2	200%
Miscellaneous	\$14,519,198	\$610,474	4.20%
Total	\$62,012,649	\$24,400,919	39.35%

Crime Clock

Robbery	1 every 8 hours, 46 minutes, 39 seconds	998
Auto Theft	1 every 3 hours, 9 minutes, 33 seconds	2,773
Homicide	1 every 10 days, 3 hours, 20 minutes	36
Rape	1 every 1 day, 9 hours, 10 minutes, 6 seconds	264
Aggravated Assault	1 every 3 hours, 37 seconds	2,910
Burglary	1 every 1 hour, 27 minutes, 49 seconds	5,985
Larceny	1 every 27 min, 25 seconds	19,168
Overall	1 every 16 minutes, 21 seconds	32,134

**International Association
of Chiefs of Police
2011 Community Policing Award Finalist**
Albuquerque Police Department

**International Association
of Chiefs of Police
2011 Excellence in
Victim Services Award**
Albuquerque Police Department
Albuquerque Family Advocacy Center

**International Association
of Chiefs of Police
2011 Webber Seavey Award
Top Ten Finalist**
Construction Industry Crime Alliance (CICA)

**International Association
of Law Enforcement Planners
Project of the Year**
Michael R. King / Richard W. Smith, Jr.
Memorial Substation

**American Institute of Architects
Albuquerque Chapter Honor Award**
Michael R. King / Richard W. Smith, Jr.
Memorial Substation

**United States Green Building Council
Leadership in Energy Efficiency and
Design Gold Level**
Michael R. King / Richard W. Smith, Jr.
Memorial Substation

**American Institute of Architects
2010 Justice Facilities Review**
Michael R. King / Richard W. Smith, Jr.
Memorial Substation

**International Association
of Law Enforcement Planners
Best Annual Report**
Albuquerque Police Department 2010

Outstanding Service Medal
Mark Dietz • Martin Smith

Life Saving Medal
Homero Alvidrez • Tom Cochran • Nathan Cadroy
Henry Landavazo • Eric Smith • Pat Smith



2011 PROMOTIONS**COMMANDER:**

Christopher Bakas • Bonnie Jo Blanco-Montoya
Timothy Gonterman • Harold Medina
William Roseman

LIEUTENANT:

Greg Brachle • Nicholas Gonzales • Tim Lopez
Steven Marez • Gary Reed • Michael Runyan
Louie Sanchez • John Whisonant

SERGEANT:

Adam Barela • Eric Brown • Alexander Catsis
Tyrone Chambers • Zakary Cottrell • Louis Guenther
Thomas Heintz • Thomas Henderson • David Jaramillo Brian
Maurer • Michael Medrano • Mark Norris
Melissa O'Connell • Todd Sierra • Ferris Simmons

**2011 RETIREMENTS****SWORN OFFICER RETIREMENTS:**

Carlos Argueta • Stephen Bieniek • Larry Bitsoih
Brian Carr • Murray Conrad • Timothy Fassler
Frank Flores • Michael Fox • Ricardo Galindo
Manuel Garcia Jr. • Paul Garcia • Richard Garcia
Michael Gonzales • William Green • Ruben Griego
Steven Hall • Paul Heh • Ylaine Hetes
Robert Huntsman • Garrick Inhoff • Donald Keith
Brian Killinger • Mark Krueger • Steven Lopez
Brian Martinez • Leonard Mascarenas
Tammy Jo Massart • Christine Munsey • Thomas Munsey
Ronald Olivas • Jan Olstad • David Parsons
Harold Prudencio • Paul Pryde • Eric Pyszko
Brandon Rail • Stephanie Romero • Dee Sanchez
Herman Sanchez • Richard Saul • Scott Saul • Arthur Silva
Matthew Thompson • Victor Trevino • Rodney Ulibarri
Alfred Walck • Darron Walter • Dino Wroten

CIVILIAN RETIREMENTS:

Bernadette Chavez • Donna Gonzales
Patricia Morse • Cathy Pfefferle • Tina Torres
Jean Uhring • Lillian Vigil





During the Second Annual APD Appreciation and Awards Banquet, the Albuquerque Police Department established the Joe Bowdich Lifetime Achievement Award, eponymously named for the man who logged more than fifty years in various law enforcement positions in Albuquerque with the Bernalillo County Sheriff's Office and the Albuquerque Police Department. Fittingly, Mr. Bowdich was the first recipient of the award which will be bestowed when appropriate to selected members of the law enforcement community that distinguish themselves over many years.

Chaplain of the Year



Chaplain Don Bruckner

As part of the Albuquerque Police Department Volunteer Program, Chaplain Bruckner has served faithfully since 2004 and has displayed a great sense of leadership and dedication. This was evident in his response to a fatal DWI accident at Interstate 25 and Montgomery Boulevard where he exhibited a great amount of compassion. Upon arrival, he provided comfort to a young mother and her two children, ages two and five, whose vehicle had been struck by a drunk driver. The impact caused the occupants of the drunk driver's vehicle to die. After praying with the mother and her children, Chaplain Bruckner blessed the two young men who had died and then checked on the welfare of the investigating officers.

In addition, Chaplain Bruckner has responded to calls at all hours of the day to meet the needs of citizens requesting a Catholic chaplain. His compassionate heart is very much appreciated by all that know him. One grateful family wrote, "You helped us much more than you will ever know. You are very good at what you do and are doing God's work and I am sure He is very proud of you."

Versatile in his ability to serve, he also serves as a Deacon of the Archdiocese of Santa Fe, as well as the APD Southwest Area Command Chaplain Team Coordinator and an Albuquerque Aviation Police Chaplain. In his role as the Aviation Chaplain he consistently provides support to those in need at the Albuquerque Support.

Due to Chaplain Bruckner's unselfish desire to serve, the Department and community have benefited greatly.

November

In November, over 20 APD officers and civilians participated in Movember, a fund raising and awareness campaign that encourages men to grow out their mustaches during the month. The donated funds and sponsorships raise awareness for men's health, specifically prostate cancer and other cancers that affect men. APD raised approximately \$11,393 in support of Movember and plan to raise more in 2012. The Northeast Area Command was the winner of the inter-department competition, raising \$3,909. The officer with the most funds raised was Sergeant S. Frick from the Northeast Area Command. The top "Mo Sista" fund raiser was Elizabeth Vaquera from the Bernalillo County Sheriff's Office.



Scan the QR code to see KKOB's coverage of APD's Movember prostate cancer awareness event.



Cops for Kids

The 17th annual Cops for Kids event was held on December 11. The Albuquerque Police Department, along with eight other law enforcement agencies, joined together in providing 104 children a Christmas they would not soon forget.

The event paired a child with an assigned officer and was picked up at their home in a marked police vehicle. The day began with breakfast and continued with a "lights and sirens" caravan to Walmart.

Each child was provided a \$100 Walmart gift card to purchase much-needed items and a backpack that was filled with school supplies, toothbrushes, toothpaste, and gifts.

The caravan continued to Century Rio Theatre where the children and officers watched "Arthur Christmas." The children were then taken home by their officer.



Scan the QR code to watch interviews and video from the 2011 Cops for Kids event!





January
Simon Drobik



February
David Nix



March
Robert Swessel



April
Connor Rice



May
Ryan Stone



June
Richard Locke



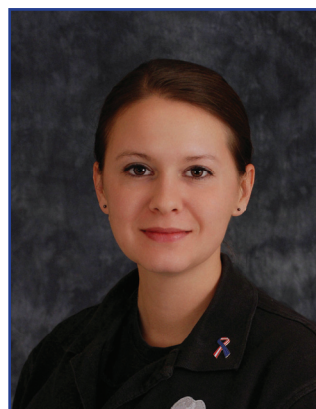
July
Nicholas Pearson



August
Verlanda
Tsethlikai-Natewa



September
Matt Hoisington



October
Ashley Leal



November
Donald Correia



December
Cecily Seidel



Officer of the Year Simon Drobik

Officer Drobik has served the Albuquerque Police Department since July of 1999 and currently works in the Northeast Area Command. During his time in the Department, Officer Drobik has gone above and beyond in his work as a police officer.

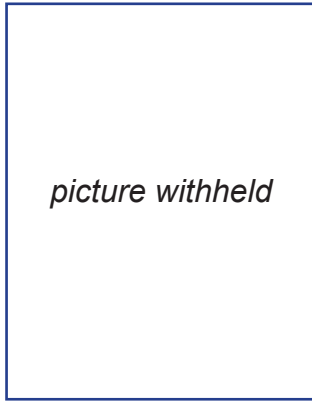
One example of his dedication involved taking a dangerous sexual predator off the streets of Albuquerque. Officer Drobik responded to a call in reference to a man looking under the occupied stalls in the ladies room at a retail store. He was able to obtain the man's information, including his license plate number, and subsequently identified him as a Rio Rancho resident who had two outstanding warrants out of Albuquerque and Tucumcari for voyeurism. He also learned that there were 12 misdemeanor and two felony cases outstanding in which the suspect's description matched that of Officer Drobik's suspect.

Officer Drobik did some additional research and determined that the suspect was on parole and had a criminal history spanning several states from Georgia to Texas. The suspect was arrested following a 48-hour surveillance period. Intense media coverage brought forth several more victims and felony charges were filed.

Officer Drobik's tenacious investigation and diligence brought this felon to justice and resulted in making not only our city, but our nation, a safer place to live. He was honored at the Second Annual Appreciation and Awards Banquet on January 21, 2012 as the 2011 APD Officer of the Year.



January
Tim Harrington



February
Ryan Nelson



March
Adam Barela



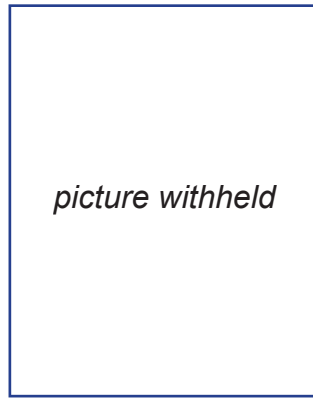
April
Jessie Carter



May
Miles Anderson



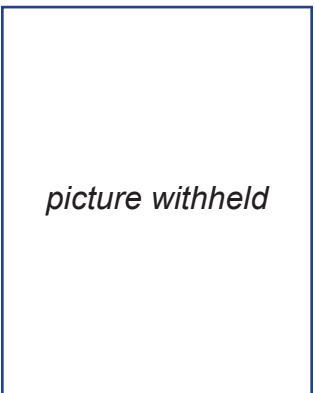
June
Gerald Shelden



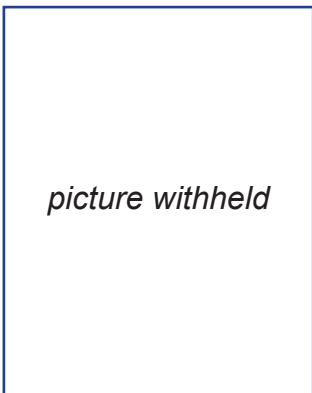
July
Matt Vollmer



August
Rosemary Gallegos



September
Matthew Pound



October
Victor Hernandez



November
Christopher J. Brown



December
Troy Landavazo



Non-Uniformed Officer of the Year Jessie Carter

Detective Jessie Carter has been selected as the Department's Non-Uniformed Officer of the Year. Jessie began his career with the Albuquerque Police Department in March 2008 and currently serves with the Northeast Area Command's Impact Team.

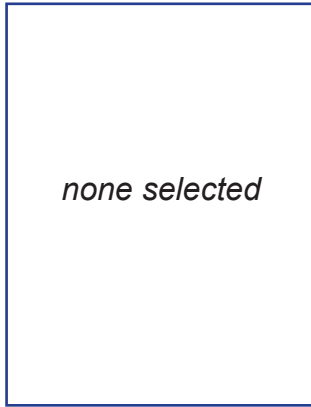
Detective Carter has a never-ending supply of energy and attacks each case as though it is his first. He never hesitates to volunteer despite what the call may involve. When Jessie received a case of involving a stolen ABF semi-trailer full of large flat screen televisions, the first thing that he did was search an internet sales site. Detective Carter located one of the stolen items and the investigation and subsequent long hours began. After one arrest and 15 warrants, Detective Carter ultimately recovered 22 of the stolen televisions.

At the same time as the investigation described above, Detective Carter was working on a case involving a neighborhood association. After an intensive investigation, he completed numerous arrests at a drug house in the area, shutting their operation down. In another instance, Detective Carter was responsible for the arrest of two high-profile subjects. The subjects were notorious for running two major auto theft rings. Fifteen people were arrested that were associated with the case.

Detective Carter takes great pride in being an officer with the Albuquerque Police Department. His positive attitude, enthusiasm and dedication to duty are apparent to everyone who works with him. As such, he was honored at the Second Annual Appreciation and Awards Banquet on January 21, 2012 as the 2011 APD Non-Uniformed Officer of the Year.



January
Laura Kuehn



February



March
JoAnn Farrelly



April
Jennifer Cardona



May
Rick Campos



June
Donald Gomez



July
Dennis McMullen



August
Carolyn Gutierrez



September
Roslin
Nieto-Sandoval



October
Antoinette "Renee"
Maldonado



November
Helen Rogers

December
Dr. Nicole Duranceux



Civilian of the Year

Rick Campos

Rick Campos, of the Albuquerque Police Department's Property Unit, has been selected as the Civilian of the Year. Rick began his career with APD in October 2004 as a receiving inspector, and currently oversees the inventory of all standard issue items for over 1,000 sworn personnel. In addition, Rick oversees the inventory and distribution of body armor, weapons, and the set-up and troubleshooting of over 450 cell phones and devices throughout the department.

Mr. Campos took the initiative to come in on his regularly scheduled days off to set up a clothing rack for the high-visibility jackets and uniforms that are re-issued to APD personnel. It was a time-consuming task, but helped free up much needed space in the Property room for daily shipments of packages and other property items.

The transition to new Smith & Wesson M&P handguns from Glock was also managed by Mr. Campos. He was the key person that was responsible for all the packaging and accounting for over 1,200 Glocks that were sent to the distributor. He also ensured that each M&P was test-fired before being issued to APD officers. The weapons were dispensed in lots of 300 each, and just the loading and unloading was labor intensive. Mr. Campos made sure that everything flowed smoothly and never asked for assistance.

Rick Campos always strives to please all he comes in contact with and is very helpful to anyone who asks for his assistance. He is always looking for innovative ways to improve the Department's processes and is dedicated to doing the best job possible. Rick was honored at the Second Annual Appreciation and Awards Banquet on January 21, 2012 as the 2011 APD Civilian of the Year.



January

Advanced Training Unit



February

Northwest Team 1



March

CIT / COAST



April

Northeast Impact Team



May

DWI Seizure Unit



June

Northeast Team 7



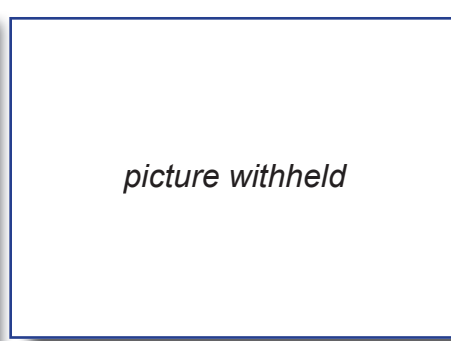
July

Southeast Team 1



August

Southeast Team 10



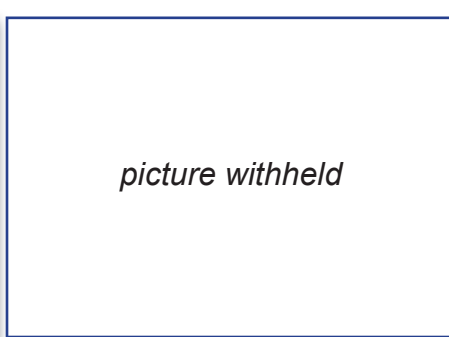
September

Vice Unit



October

Inspections / Accreditation Unit



November

NITe Investigations Team



December

Traffic Unit

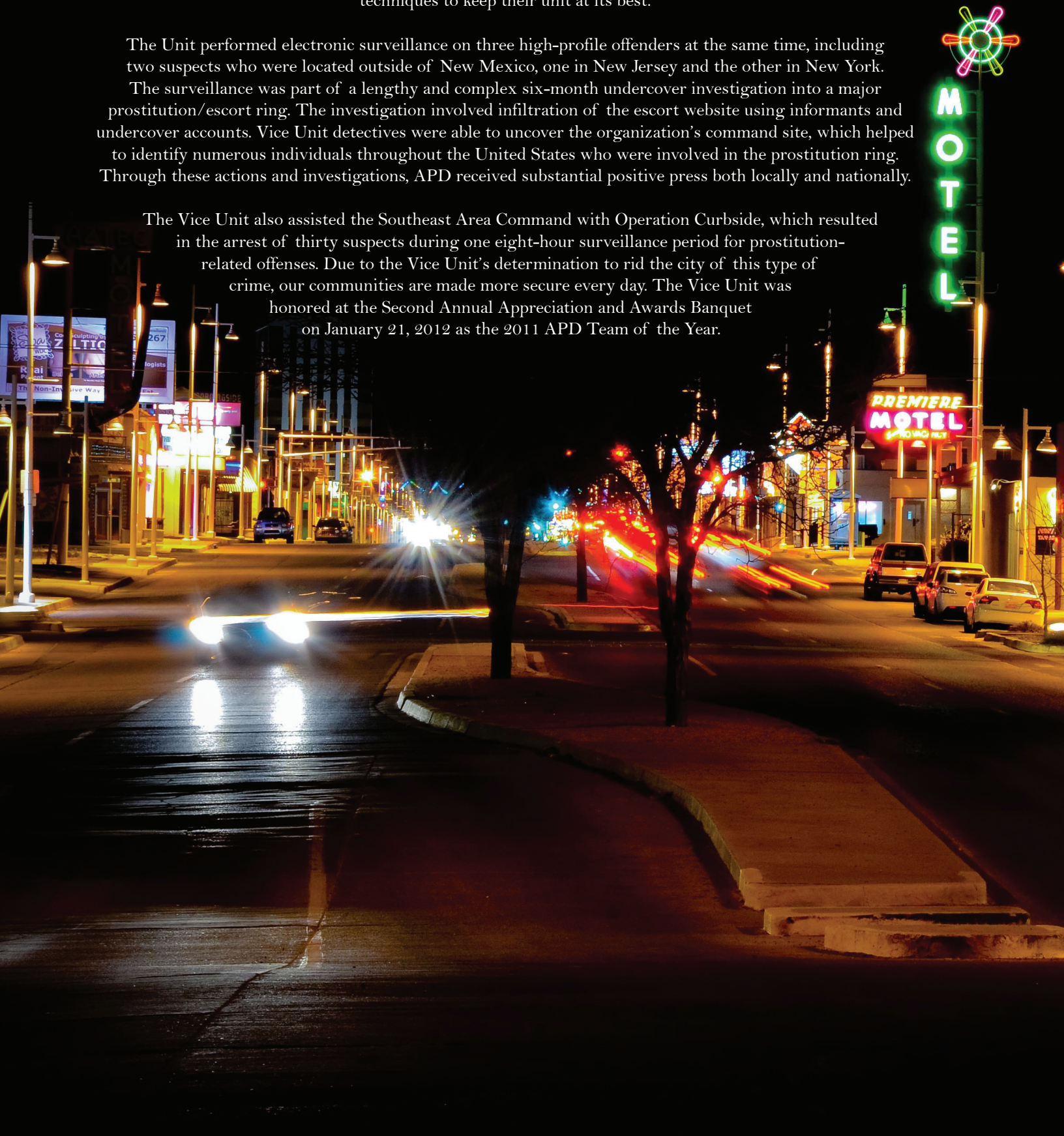
Team of the Year Vice Unit

The Vice Unit of the Special Investigations Division has been selected as the 2011 APD Team of the Year. The team is tremendously motivated and is always willing to try new and innovative crime fighting techniques to keep their unit at its best.

The Unit performed electronic surveillance on three high-profile offenders at the same time, including two suspects who were located outside of New Mexico, one in New Jersey and the other in New York.

The surveillance was part of a lengthy and complex six-month undercover investigation into a major prostitution/escort ring. The investigation involved infiltration of the escort website using informants and undercover accounts. Vice Unit detectives were able to uncover the organization's command site, which helped to identify numerous individuals throughout the United States who were involved in the prostitution ring. Through these actions and investigations, APD received substantial positive press both locally and nationally.

The Vice Unit also assisted the Southeast Area Command with Operation Curbside, which resulted in the arrest of thirty suspects during one eight-hour surveillance period for prostitution-related offenses. Due to the Vice Unit's determination to rid the city of this type of crime, our communities are made more secure every day. The Vice Unit was honored at the Second Annual Appreciation and Awards Banquet on January 21, 2012 as the 2011 APD Team of the Year.





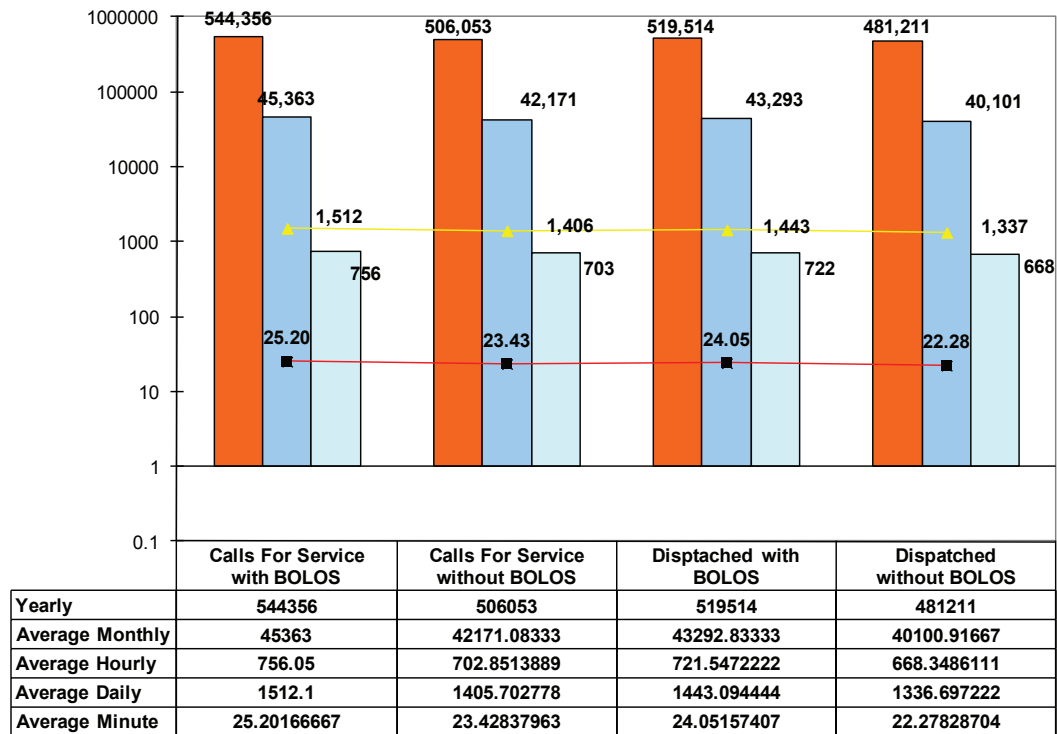
The Second Annual APD Appreciation and Awards Banquet was held on January 21, 2012 to honor all APD employees; recognize the uniformed, non-uniformed, civilians and teams of the month; and to name the 2011 employees of the year.

Attendees were treated to live music, entertainment, a formal dinner, and a drawing for prizes. During the event, APD established the Joe Bowditch Lifetime Achievement Award.

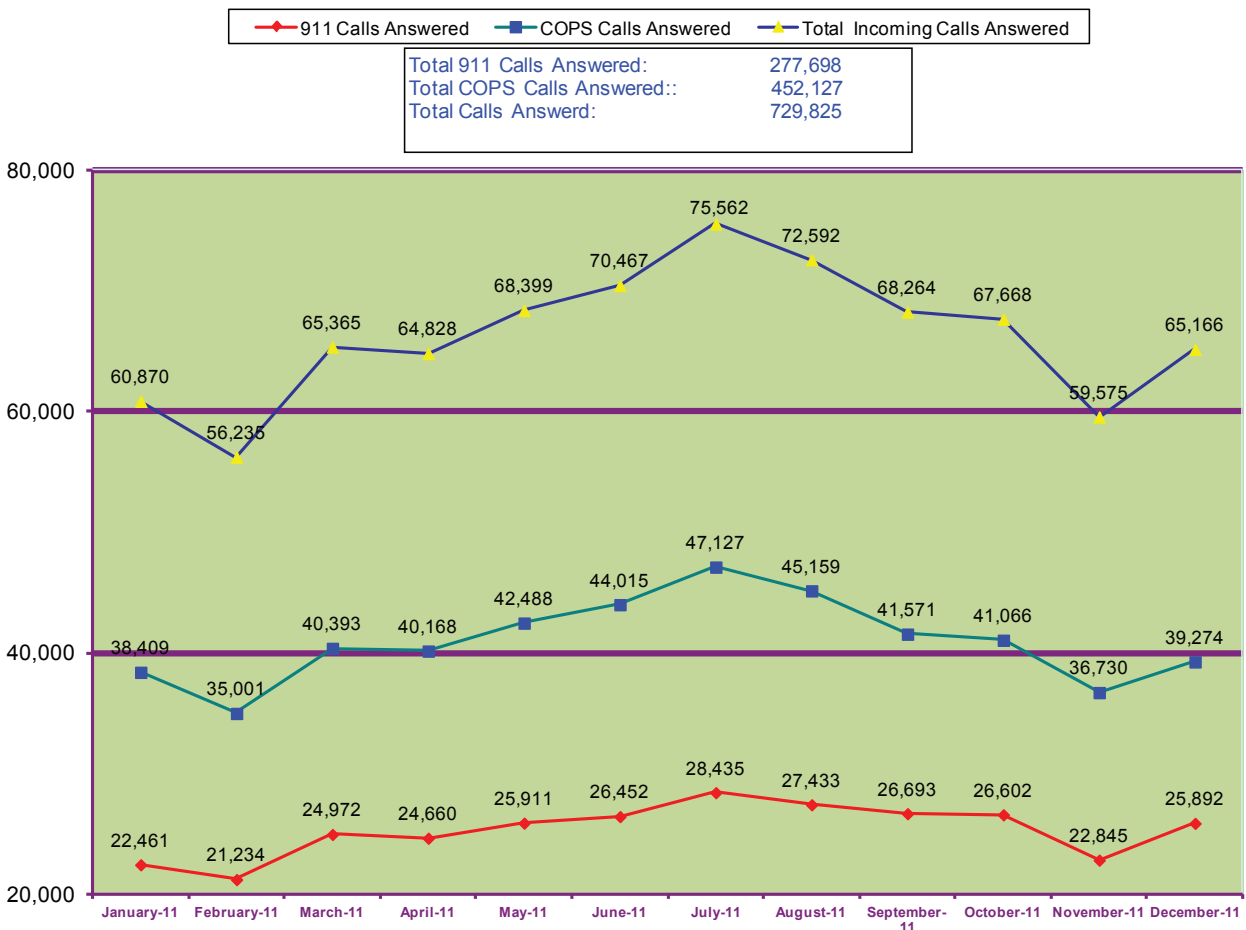
Led by Deputy Chief Allen Banks, the APD Planning Committee for the event consisted of Lieutenant Ray Torres, Planning and Policy Division Manager Bill Slauson, Sergeant Ferris Simmons, Sergeant Jennifer Garcia, Sergeant Renee Dolan, Jeanie Sanchez, Officer Marie Martinez, Detective Rosemary Gallegos, Public Service Aide Ashley Freelin and Robin Martinez. The committee is already planning the third annual event slated for January, 2013.



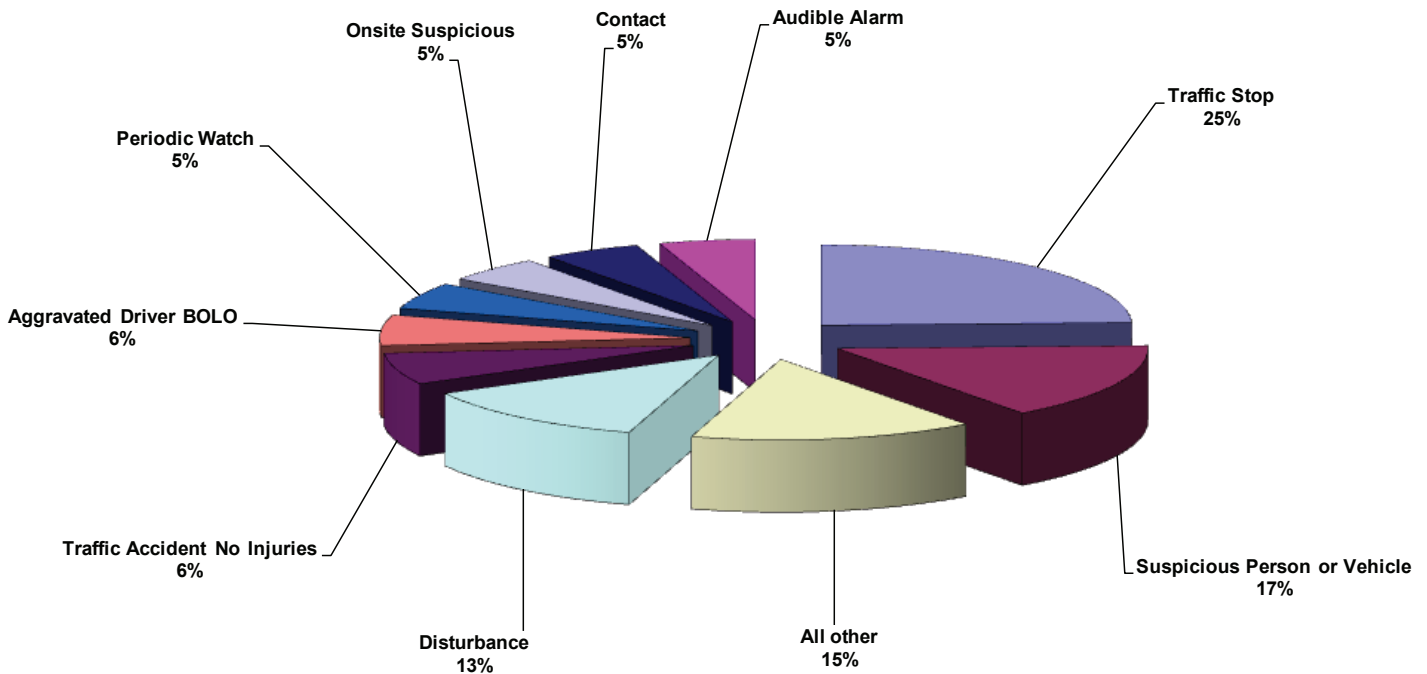
Calls for Service CALENDAR YEAR 2011



APD 911 Communications Center Incoming Calls Answered Calendar Year 2011



Top Ten Call Types - 2011



In 2011, the ECC staff answered **544,356** calls for service including Be on the Lookouts (BOLOs)

That's...

45,363 a month

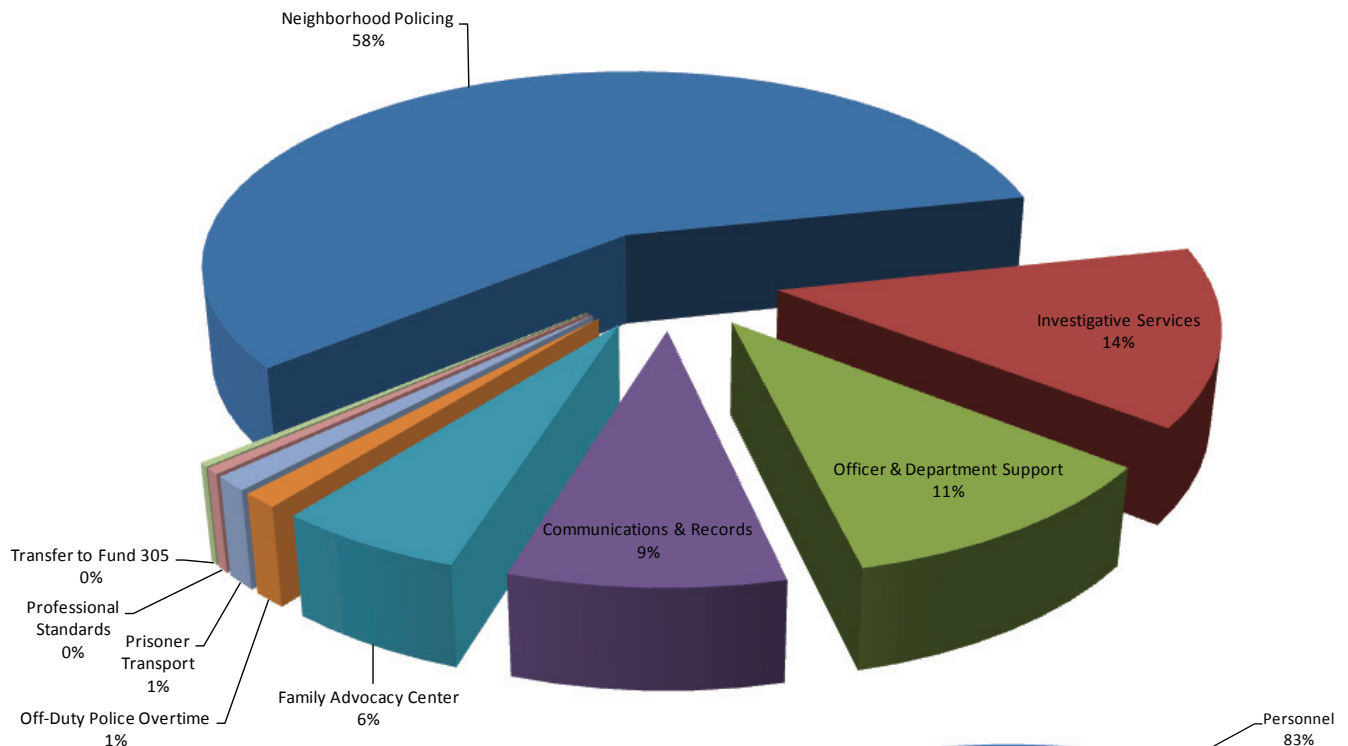
1,512 per day

756 a hour

25 per minute

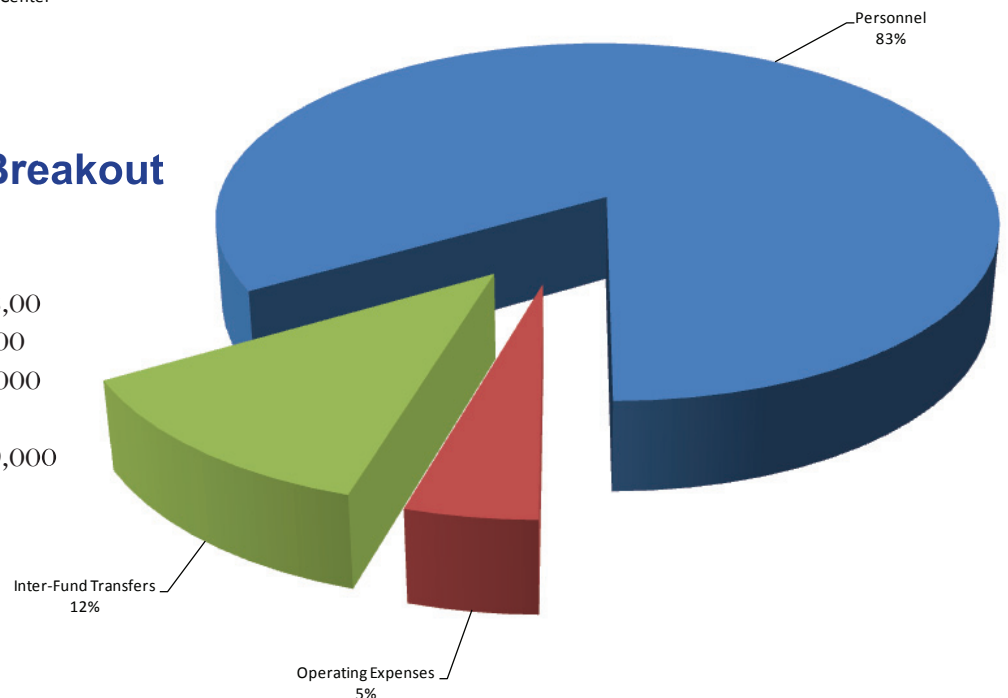
FY 12 General Fund Budget by Program

Neighborhood Policing	\$88,901,000	Investigative Services	\$21,345,000
Officer & Department Support	\$16,642,000	Communications & Records	\$13,144,000
Family Advocacy Center	\$9,009,000	Off-Duty Police Overtime	\$1,825,000
Prisoner Transport	\$1,771,000	Professional Standards	\$762,000
Transfer to Fund 305	\$500,000		
Total	\$153,899,000		



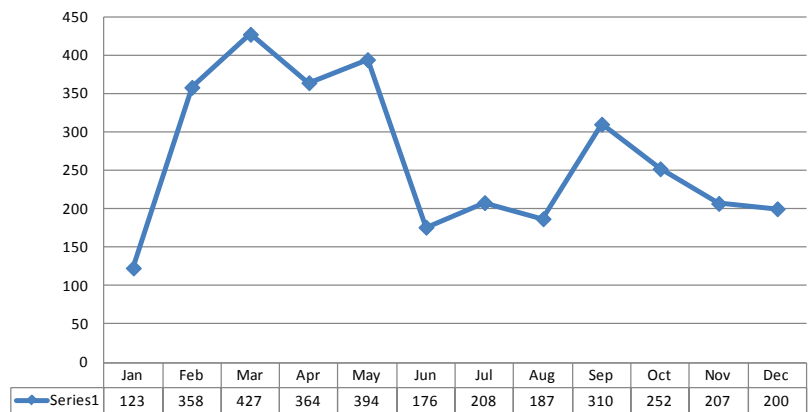
FY 12 APD Budget Breakout by Category

Personnel	\$128,338,00
Operating Expenses	\$6,907,000
Inter-Fund Transfers	\$18,654,000
Total	\$153,899,000

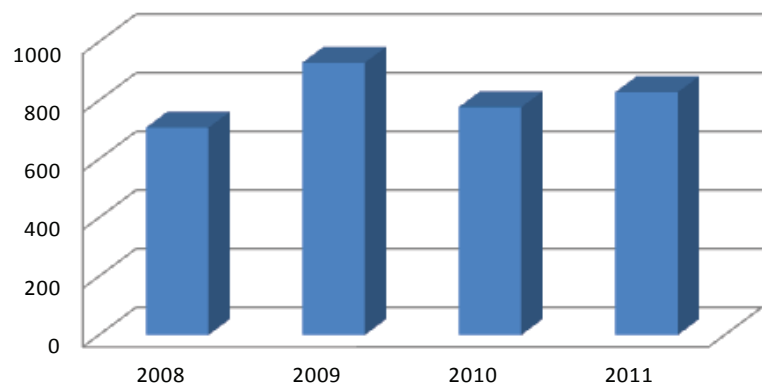


	Total Crashes	Crashes Property Damage Only	Injury Crashes	Alcohol Related Crashes Injury	Alcohol Related Crashes Non-Injury	Fatal Crashes	DWI Arrests
January	1,871	1,678	193	25	36	1	321
February	1,696	1,527	169	28	39	1	322
March	1,909	1,610	299	35	31	2	342
April	1,822	1,528	294	24	41	1	308
May	1,905	1,549	356	42	44	2	321
June	1,857	1,510	347	17	42	2	265
July	1,824	1,492	332	27	49	4	318
August	2,103	1,770	333	31	38	4	286
September	1,945	1,667	278	31	43	3	432
October	2,083	1,806	277	32	53	6	336
November	1,858	1,656	202	26	42	2	318
December	1,979	1,784	195	16	36	0	288
TOTAL	22,852	19,577	3,275	334	494	28	3,857

2011 DWI Arrests



Alcohol-Related Crashes 2008-2011



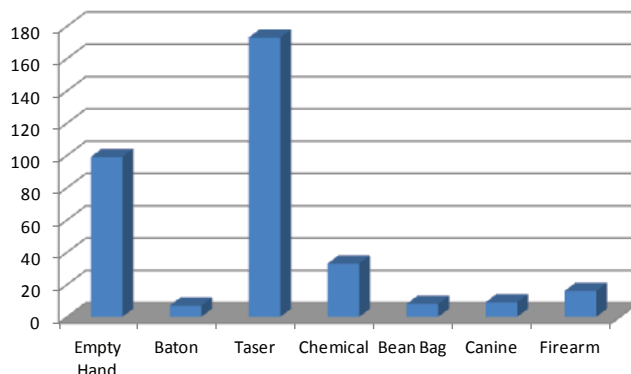
544,356 calls for service
resulted in **345**

uses of force by the
Albuquerque Police Department

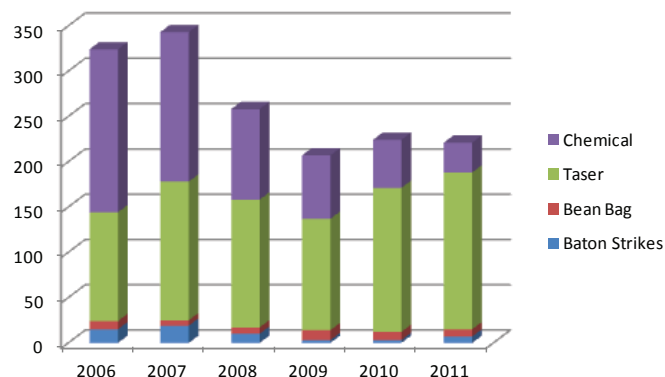
Of those 345 events, almost all (329) were resolved utilizing empty-hand techniques (arm-bar, etc.) or a higher level requiring a baton, taser, canine, or bean bag.

Source: Use of Force Analysis, 2011 (February 1, 2012)

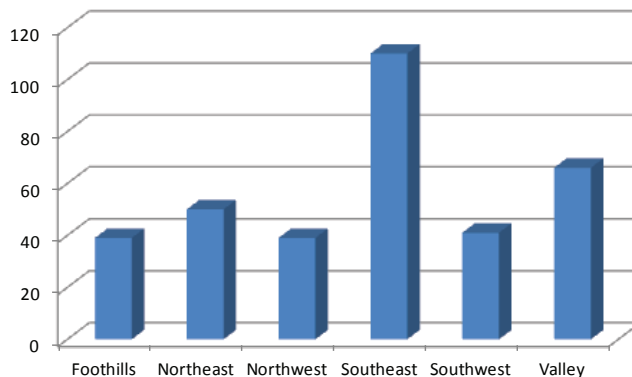
Use of Force 2011



Use of Force Types 2006-2011



Use of Force By Area Command 2011

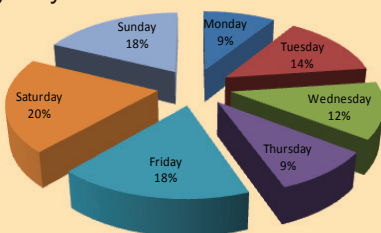


☎ = 1,000 calls

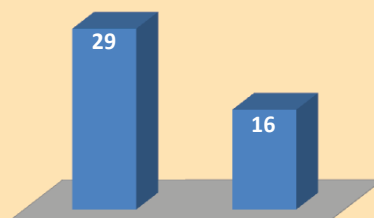
.063%

1 in 1,577

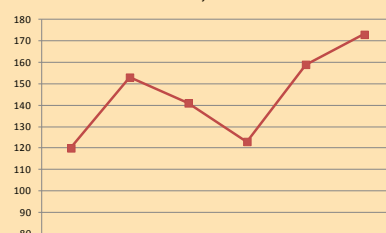
By Day of the Week



Firearms Discharges, 2010-2011



Taser Use, 2006-2011





**Lieutenant
Todd
Armendariz**

Todd Armendariz, born August 23, 1967 in

Albuquerque, passed away on March 12. A veteran police officer, he worked his way through the Department, achieving the rank of Lieutenant. Todd was known for his dedication to work and family as well as for his tremendous sense of humor, from which no one was safe. In his short life, he impacted all those that came in contact with him with his courage, positive attitude and love.



**Deputy
Chief
Ruben
Davalos
(ret.)**

Ruben H. Davalos is a man

who will be remembered by many as a distinguished public servant, a caring son, a loving husband and partner, a devoted father and a constant source of inspiration and joy. He passed away on June 15. He touched a number of lives, most notably during his career in law enforcement which included 27 years with the Albuquerque Police Department earning the role of deputy chief, as well as a member of the HIDTA board, Isleta Police Department Chief, and a member of the Department of Energy's NNSA Personnel Security.

**Sergeant Tony "Googie"
Hernandez (ret.)**

Tony "Googie" Hernandez, age 84, passed away February 14. Tony retired from the City of Albuquerque's Police Department after serving 32 1/2 years as a patrol officer. He started his employment with the police department in January 1951 and he retired in June 1983 as a sergeant.



**Detective
Jeff
Arbogast
(ret.)**

Retired officer Jeffery Arbogast passed away on September

15. Jeff worked in the Office of Medical Investigator, and retired as a detective from the Albuquerque Police Department after 27 years of service. Jeff was very involved with the creation of the Albuquerque Police Museum. He had a love of police memorabilia and old west collectibles and history. Jeff was a generous man and very passionate about his family and friends. He was a hard-working, dedicated, and warm hearted man who will be greatly missed by all.

**Patricia Wright
Evidence Technician (ret.)**

Patricia Jean Wright, 89, passed away on July 3. She was born in Sterling, Colorado in 1921 and was a resident of Albuquerque since 1945.

**Jane Ghahate
Communications Center (ret.)**

Jane Ghahate, 61, passed away on May 8. Jane graduated from Rio Grande High School in 1968. In 1979, she started her career as a 911 emergency operator, Jane retired from the Albuquerque Police Department in 2006 after serving for nearly 30 years and helping countless citizens.

**Janet (Staelin) Dwyer
False Alarms Unit (ret.)**

Janet R. Dwyer died on May 9. Janet retired from APD as a civilian employee after serving 25 years.

Officer Robert Haslett (ret.)

Robert Haslett, age 61, passed away on August 27. Robert lived in Los Lunas and Rio Rancho since 1970. He retired from APD in 1993. He also worked for the U.S. Marshall's office for ten years.



**APD
Chaplain
Marvin
Capehart**

Pastor Marvin Capehart went to be with the

Lord on December 3, 2011. Marvin Capehart affected the life of thousands of Albuquerqueans with his "Ask the Pastor" radio program which aired for decades on KKIM radio. He also served as a police chaplain for decades and established a record for the years of his service to the Albuquerque Police Department.

Lieutenant Ed Brennan (ret.)

Edward J. Brennan passed away on June 25. He was born on February 17, 1937, in Brooklyn, NY. In November of 1955, the entire Brennan family moved to Gallup, NM. Ed worked for the railroad before serving in the U.S. Army during the Korean War. He received an honorable discharge on February 2, 1964. He eventually joined the Albuquerque Police Department and worked as an officer for APD until he retired in 1987 as a lieutenant.



**Volunteer Charles
H. Brown**

Charles H. Brown, passed away at age 82. After 24 years of honorable service, Charles retired from the

United States Air Force and his family settled in Albuquerque. He spent many volunteer hours with the Albuquerque Police Department. He had a very giving spirit, often helping individuals and charities with personal service or contributions.

Officer Patrick Barnes (ret.)

Patrick Earl Barnes, 75, died on November 18. He served with the Albuquerque Police Department before retiring in 1984. Before that, Patrick served in the U.S. Navy and the U.S. Army before retiring from the U.S. Army Reserves. He was a graduate of the University of New Mexico.

Officer Lewis Alexander Knapp
January 12, 1912

Officer Ronald W. Redfern
August 15, 1951

Officer Frank Sjolander
December 1, 1954

Officer Richard Armijo
September 30, 1958

Officer Max R. Oldham
February 21, 1959

Officer Phil Chacon
September 10, 1980

Officer Gerald Cline
February 24, 1983

Officer Kenneth Shawn McWethy
February 1, 1986

Officer John Carrillo
February 22, 1987

Officer Jeffrey Russell
January 8, 2002

Officer Michael King
August 18, 2005

Officer Richard Smith
August 18, 2005



