



Recommendation Submission/Response Form

Referenced CASA area (A,B,C,D,E): E

This response is in reference to recommendation #19-12 Recognition, Identification, and Idemnification of APD Volunteers / Area Command Foothills

Responsible SME: J. Burton

Date received: 12/11/19

Date returned: 12/30/19

RECOMMENDATION (Recommendation/Reasoning):

- a. It is recommended that APD publish a directory of APD volunteers for the city as a whole and for each area command. It would include their function as well as public/city contact information.
- b. It is recommended that the APD/City provide medical and legal protection/insurance for volunteers acting within the scope of their assigned duties.

Reason for Recommendation/Supporting Research

Mayor Keller has made it a priority to utilize volunteers in promoting public safety and quality of life in Albuquerque. In addition, APD has been specifically tasked by the CASA and the public with promoting constitutional, community based, policing. Volunteers are seen as a critical element in these efforts.

A directory of volunteers would promote cooperation and documentation of APD's volunteer utilization. Providing some measure of medical and legal protection would promote volunteer recruitment and participation

The high crime rate requires that APD and the city utilize all available resources to improve public safety and provide additional quantitative measures of anti-crime activity and progress/effectiveness.

APD RESPONSE/REASONING:

- a. APD is currently switching to a new volunteer software and program to be in step with the City's One Albuquerque Volunteer Program. This software allows for volunteers throughout the city to apply at multiple locations and for different opportunities. This

new program will allow for more opportunities for volunteering, but it will also change the dynamic of the volunteer program within the Albuquerque Police Department. Because of the new system, many volunteers will not be assigned to a specific location. They will sign up for events or scheduled opportunities. All personal contact information, volunteer hours and scheduled activities will be maintained in a secure database. However, personal contact information and locations will not necessarily be provided to the general public. The purpose behind this is to protect volunteers from retaliation or targeting. The Department will be able to contact registered volunteers or their emergency contacts, but it will be used for official purposes only.

- b. Any practice involving a change to legal procedures or medical benefits for the Albuquerque Police Department would have to be reviewed by City Human Resources and the City Legal Department.

Chief made aware of recommendation: Yes No

Recommendation Status: Approved Denied Needs more time