

SOP 1-46 (Currently 6-1-5)

OPA Draft 07/01/20

1-46 FIELD TRAINING AND EVALUATION PROGRAM (FTEP)

Related SOP(s), Form(s), and Other Resource(s):

- A. Related SOP(s)
 - 3-15 Sworn Personnel Positions
 - 3-41 Complaints Involving Department Policy or Personnel
 - 6-1 Training Division
- B. Forms(s)

None

- C. Other Resource(s)
 - ——Field Training and Evaluation Program Operational Manual

1-46-1 Purpose

The purpose of the Field Training and Evaluation Program (FTEP) is to provide a standardized and objective program to facilitate an officer's transition from the academic setting to the actual performance of law enforcement duties. FTEP will ensure that new officers, lateral officers, and newly promoted supervisors develop the necessary technical and practical skills required to perform in accordance with Albuquerque Police Department (Department) policy and applicable law. The FTEP will reinforce the Department's values, core principles, and commitment to community-oriented policing. Field Training Officers (FTO) should demonstrate the highest levels of competence, professionalism, impartiality, and ethics.

1-46-2 Policy

It is the policy of the Department to assign all new police service aides, new police officers, and all newly promoted officers to a structured FTEP that is designed to ensure that the participants possess all the skills necessary to proficiently perform their duties. This policy is intended to define the roles, responsibilities, and qualifications for FTEP personnel and participants.

1-46-3 Definitions

A. Collateral Duty

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An assigned task or tasks that is secondary and supplemental to the primary duty of the position.

B. Community-Oriented Policing

Is a policing philosophy that promotes and relies on collaborative partnerships between law enforcement agencies and the individuals and organizations they serve to develop solutions to problems, increase trust in police, and improve the effectiveness of policing efforts.

C. Daily Observation Report

A document used to record a trainee's performance, specific training, or instruction presented, and any other information of importance related to the trainee's activities in the training program during the training day.

D. Experienced Lateral Officer

An officer previously certified as an officer, with law enforcement experience who, after graduating from the Academy, holds the rank of Police Officer 2nd Class, but has not completed on-the-job training (OJT).

E. Field Training and Evaluation Program (FTEP)

The name of the Department's program for officers, which develops, oversees and provides OJT and refresher training.

F. Field Training and Evaluation Program (FTEP) Operations Manual

A comprehensive, step-by-step handbook, which provides detailed information for all aspects of the program.

G. Field Training Area Lieutenant (FTAL)

A uniformed FSB Lieutenant assigned as a collateral duty to train newly promoted Lieutenants and provide refresher training for Lieutenants.

H. Field Training Area Sergeant (FTAS)

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A uniformed FSB Sergeant assigned as a collateral duty to train newly promoted sergeants and provide refresher training for sergeants.

I. Field Training Evaluation Program (FTEP) Coordinator

The coordinator is the Lieutenant responsible for overseeing the entire program.

J. Field Training Guide

A detailed description of the individualized training and standards for each step of OJT, specific to rank or position.

K. Field Training Officer (FTO)

A uniformed Field Services Bureau (FSB) officer assigned as a collateral duty to train Recruit Officers (RO) and Lateral Officers on OJT and provide refresher training for officers.

L. No Experience Lateral Officer

An officer previously certified as an officer with no law enforcement experience, after graduating from the Academy, holds the rank of Police Officer 2nd Class, but has not completed on-the-job training (OJT).

M. On-the-Job Training (OJT)

Consists of training phases received by RO's, Lateral Officers, Police Service Aide (PSA) recruits, and newly promoted supervisors after completing their prescribed Department training. All OJT participants will be trained by members of the FTEP.

N. Police Service Aide Recruit

An individual who has completed prescribed Department PSA training but has not completed OJT.

O. Recruit Officer

An officer who holds the rank of Police Officer 2nd Class and has graduated from the Academy, but has not completed OJT.

P. Refresher Training



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A training program designed for former or existing employees of the Department, to reacquaint them with the skills, methods, and processes required to perform the job and to update on new developments.

Q. Remedial Training

A correction or review of previously taught information. Remedial training is necessary when the job performance of the FTEP participant is evaluated and is less than acceptable after having been provided with training or intervention, which should have taught, corrected and/or improved the job performance.

M. Solo Beat Officer

The grading standard of the FTEP, wherein a trainee is able to demonstrate knowledge, skills, abilities, and attitudes to safely and effectively perform the duties of an independent officer, meeting or exceeding proficiency in all categories of the standard evaluation guidelines (SEG's).

N. Solo Sector Sergeant

The grading standard of the FTEP, in which a sergeant is able to demonstrate knowledge, skills, abilities, and attitudes to safely and effectively perform the duties of an independent sector sergeant, meeting or exceeding proficiency in all categories of the SEG's.

O. Standardized Evaluation Guidelines (SEG)

<u>Categorized individual levels of performance standards applied to trainees and reported on the Daily Observation Report (DOR). These performance standards vary by training trainee position.</u>

1-46-4 Program Requirements

A. Staffing[A1]

1. The FTEP shall maintain the necessary staffing to appropriately train ROs and Lateral Officers.

B. Responses to Confidential Critiques

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- 1. The FTEP will elicit anonymous feedback regarding the OJT experience and the performance of individual trainers.
- 2. The [A2]Department shall consider and document the confidential feedback provided by the FTEP trainees regarding the quality of their training, including the extent to which their field training was consistent with what they learned in the Academy, and suggestions for changes to Academy training based upon their experience in the FTEP.
- 3. FTEP Coordinator will review and address the individual FTO and FTAS critiques and will provide a response to the Academy Director with their findings.
- 4. FTEP Operations Sergeant will review and address the OJT experience critiques and will provide a response to the Academy Director with their findings.

C. Training for FTEP Trainers

- 1. All new [A3]FTOs, FTASs, and FTALs shall receive at least 40 hours of initial supervisory-level training and annual eight hour in-service training in the following areas:
 - a. Management and supervision;
 - b. Constitutional and community-oriented policing;
 - c. De-escalation techniques; and
 - d. Effective problem-solving techniques.
- 2. All existing FTOs, FTASs, and FTALs shall receive annual eight hour in-service training.
- 3. All FTOs, FTASs, and FTALs shall be required to maintain, and demonstrate on a regular basis, their proficiency in managing recruits and subordinates, as well as practicing and teaching constitutional, community-oriented policing; de-escalation techniques; and effective problem solving.
- 4. FTEP s[A4]hall maintain records of all evaluations and training of FTOs, FTASs, and FTALs.

D. On-the-Job Training

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- 1. OJT consists of training phases received by ROs, Lateral Officers, No Experience Lateral Officers, PSA recruits, and newly promoted supervisors after completing their prescribed Department training to prepare them to perform their job in a solo capacity.
- 2. All OJT trainees will be trained by FTEP trainers.

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- 3. All ROs, Experienced Lateral Officers, No Experience Lateral Officers, PSA recruits, and newly promoted sergeants will be required to meet the minimum performance standards in accordance with the Field Training Guide to successfully complete OJT.
- 4. A failure to successfully complete OJT will result in a Chief's review.

E. Recruit Officers

- 1. Upon completion of their Academy training, ROs will participate in at least 16 weeks (640 hours) A5lof OJT with FTOs.
- 2. ROs A6 will train with several different FTOs working in multiple area commands and during various shifts.

F. No Experience Lateral Officers

- 1. Upon completion of their Academy training, No Experience Lateral Officers will participate in at least 16 weeks (640 hours) of OJT with FTOs.
- 2. No Experience Lateral Officers will train with several different FTOs working in multiple area commands and during various shifts.

G. Experienced Lateral Officers

- Upon completion of their Academy training, Lateral Officers will participate in OJT with FTOs, which will be conducted for at least 12 weeks (480 hours).
- Lateral Officers will train with several different FTOs working in multiple area commands and during various shifts.
 [A7]

H. Newly-Promoted Sergeant and Lieutenant Training

- Before newly promoted personnel may assume solo performance duties at the rank of sergeant or lieutenant, they must successfully complete an OJT for their designated rank.
- 2. Newly promoted sergeants will be evaluated in accordance with the sergeant SEGs.
- 3. Prior to promotion or prior to solo performance, eligible personnel promoting to the rank of sergeant will receive a minimum of 80 hours of mandatory supervisory, management, leadership, and command accountability training before assuming supervisory responsibilities.

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I. Sworn Personnel Returning to FSB

- 1. Officers, sergeants, and lieutenants returning to FSB after an absence of one year or more must complete refresher training provided by FTEP trainers.
- 2. The refresher training must be completed with an FTEP officer of equal rank. For example, a returning sergeant will complete refresher training with an FTAS.
- 3. The length of time the officer, sergeant, or lieutenant was absent from the field will determine the length of the refresher training but all refresher training will last at least two weeks.
- 4. Refresher assignments will be determined by the FTEP Coordinator.

J. Currently Certified Officers Returning to the Department

- Officers who are returning to sworn status with the Department who have been separated for 31 days to 364 days shall be required to attend any training they may have missed and acquire all certifications and are not required to complete a period of OJT.
- 2. Officers who are returning to sworn status with the Department after a separation and who have been separated for one year or longer must successfully complete, and be released from, OJT as an Experienced Lateral Officer with a certified FTO.
- 3. DORs will be completed for officers returning to sworn status with the Department.

1-46-5 Qualifications

A. Qualifications for FTEP Positions

1. FTO Candidate

- a. Must have [A8]completed three years' non-probationary status with a law enforcement agency, and must be off probation with APD;
- b. Must not have any suspensions within the previous two years;
- c. Disciplinary history must not contain any incident or pattern that would undermine the FTO's ability to set a positive example;
- d. Must be currently assigned to FSB; and
- e. Must demonstrate [A9] a commitment to constitutional policing, ethics, and professionalism through their actions while performing their normal duties.

2. FTAS Candidate

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- a. Must currently hold the rank of sergeant;
- b. Must not have any suspensions within the previous two years:
- c. Disciplinary history must not contain any incident or pattern that would undermine the FTAS' ability to set a positive example:
- d. Must currently be assigned as a FSB Sector Sergeant; and
- e. Must demonstrate a commitment to constitutional policing, ethics, and professionalism through their actions while performing normal duties.

3. FTAL Candidate

- a. Must currently hold the rank of Lieutenant;
- b. Must not have any suspensions within the previous two years;
- c. Disciplinary history may not contain any incident or pattern that would undermine the FTAL ability to set a positive example;
- d. Must currently be assigned as a FSB Lieutenant; and
- e. Must demonstrate a commitment to constitutional policing, ethics, and professionalism through their actions while performing normal duties.

B. Selection, Evaluation and Retention of FTEP Personnel

- 1. All selections, evaluation, and retentions will be in accordance with the FTEP Operational Manual.
- 2. The FTEP Operational Manual provisions regarding strikes for performance will be followed. Strikes for performance may result in removal from the program.

1-46-6 On-the-Job Training Requirements

- A. Detailed program procedures for OJT are contained within the FTEP Operational Manual.
 - 1. Violations of any of the provisions of the FTEP Operational Manual may result in removal from the program any misconduct/policy violations will handled in accordance with SOP Complaints Involving Department Policy or Personnel.
- B. Training deficiencies may be noted by anyone in the OJT trainee's chain of command.
- C. The Field Training Guide will be maintained by the FTEP Coordinator.

D. Remediation, Extension, or Dismissal

- 1. An RO or Lateral Officer (experienced/no experience) who has failed to meet the minimum performance standards in either of the first two phases of training will be given a remedial phase to focus on remedial training.
- 2. The FTEP Operations Sergeant will evaluate the DOR tracking for progression and base recommendations upon the recruit's performance in deficient categories.



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- 3. If the RO is not functioning as a Solo Beat Officer after the third phase, they may be allowed one extension phase or be subjected to a Chief's review.
- 4. The purpose of a Chief's review is to determine if the RO or Lateral Officer shall be extended or dismissed.
- E. The Chief of Police or designee may dismiss an RO or Lateral Officer (experienced/no experience) for failure to meet minimum performance standards based on the recommendations from the FTEP Coordinator or their designee.
 - Failure to meet minimum performance standards in final phase will result in a
 recommendation of dismissal from the FTEP coordinator or their designee to the
 Chief of Police.
 - 2. Under no circumstances shall an RO or Lateral Officer be released early from OJT without completing all training.

1-46-7 Roles and Responsibilities

- 6 A. FTEP Coordinator
 - 1. The FTEP Coordinator will:
 - a. Supervise and monitor the FTEP consistent with the FTEP Operations Manual;
 and
 - b. Develop and maintain the FTEP Operations Manual and Field Training Guides for OJT.
- 6 B. FTEP Operations Sergeant
 - 1. The FTEP Operations Sergeant will:
 - a. Develop and implement all training in the FTEP;
 - b. Develop and implement all remedial training plans for recruit and Lateral Officers in the FTEP:
 - c. Perform all duties and fulfill responsibilities outlined in the FTEP Operations Manual; and
 - d. Supervise the FTEP Operations Officer.
- 6 <u>C. FTEP Operations Officer</u>
 - 1. The FTEP Operations Officer will:



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- a. Serve as liaison between FTOs and the FTEP Coordinator and FTEP
 Operations Sergeant in reference to FTEP needs;
- b. Serve as a recruiter of FTOs for the FTEP; and
- c. Perform all duties and fulfill responsibilities outlined in the FTEP Operations Manual.

N/A

D. Field Training Area Lieutenant

- 1. The FTAL has the responsibility acting as a role model; training and evaluating newly promoted Lieutenants on OJT.
- 2. FTALs will counsel, evaluate, supervise, and train in accordance with the Field Training Guide.
- 3. Active FTALs will receive incentive pay. Inactive FTALs will not receive incentive pay.

N/A

E. Field Training Area Sergeant

- 1. FTAS has the responsibility acting as a role model, training, and evaluating newly promoted sergeants on OJT.
- 2. The FTAS will be responsible for monitoring the performance of RO, PSA, Lateral Officers and sergeants who are on OJT.
- 3. FTASs will counsel, evaluate, supervise, and train newly promoted Sergeants to become Solo Sector Sergeants, in accordance with the Field Training Guide.
- 4. Active FTAS will receive incentive pay. Inactive FTAS will not receive incentive pay.

N/A

F. Field Training Officer

- The FTO has the responsibility of acting as a role model, training and evaluating ROs during OJT.
- 2. FTOs will counsel, evaluate, supervise, and train ROs and Lateral Officers to become Solo Beat Officers, in accordance with the Field Training Guide.
- 3. Active FTOs will receive incentive pay. Inactive FTO will not receive incentive pay.
- 4. FTOs are not authorized to wear civilian clothes while working with trainees.

G.

N/A

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G. Recruit Officer and Lateral Officer

- 1. The RO and Lateral Officer (experience/no experience) will enter the FTEP after graduation from the Academy and will adhere to the FTEP Operational Manual, Field Training Guide, and standard operating procedures (SOPs).
- 2. Recruit Officers and Lateral Officers will:
 - a. Demonstrate proficiency based on the SEGs;
 - b. Promptly inform their FTO of any problems, personal or professional, that could have an effect on their job performance;
 - c. Complete the entire period of OJT;
 - d. ROs will not take any leave of absence, such as birthday and vacation, during their OJT;
 - e. Obtain approval from the FTEP chain of command when taking leave for exigent circumstances;
 - f. If leave is taken, the RO's OJT will be extended to make up for any missed time;
 - g. Complete the entire program of OJT; and
 - h. Under no circumstances will RO or Lateral Officers be released early from the mandatory prescribed training period. [A10]

H. All FTEP Personnel, Trainers, and Trainees

 Any misconduct or policy violations will be handled in accordance with SOP Complaints Involving Department Policy or Personnel.

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6-1-5 FIELD TRAINING AND EVALUATION PROGRAM

- A. Program Requirements
- 1. At the completion of their Academy training, recruit officers and lateral officers will participate in on-the-job training (OJT) with field training officers, which will be conducted for at least 16 weeks (640 hours).
- Recruit and lateral officers will train with at least three different FTOs, working in multiple area commands and during various shifts.
- New Field Training Officers and Field Training Area Sergeants shall receive at least 40 hours of initial supervisory-level training and annual eight-hour in-service training in the following areas:
- a. Management and supervision.
- Constitutional and community-oriented policing.
- c. De-escalation techniques.
- d. Effective problem-solving techniques.
- 4. The Field Training and Evaluation Program shall maintain the necessary staffing to appropriately train recruit officers and lateral officers.
- B. Goals
- 1. The primary goal of the Field Training and Evaluation Program is to develop recruit officers who have successfully completed the academic portion of their training, and to provide on-the-job training to ensure officers are capable of performing as independent officers.
- The Field Training and Evaluation Program will supervise and manage its field training program to ensure that new officers develop the necessary technical and practical skills required to use force in accordance with APD policy and applicable law. The field training program should reinforce, rather than circumvent, the agency's values, core principles, and expectations on use of force and engagement with the community. Field Training Officers should demonstrate the highest levels of competence, professionalism, impartiality, and ethics.

C. Objectives

- 1. Train and guide the recruit and lateral officers to apply their academic knowledge and to analyze field situations in the performance of their duties.
- Identify recruit and lateral officers who meet the requirements of a solo beat officer and who successfully complete on-the-job training.

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- Identify recruit and lateral officers who fail to meet the minimum requirements of a solo beat officer and either extend their training or dismiss them after unsuccessful remediation.
- 4. Identify and train qualified officers to function as Field Training Officers.
- 5. Evaluate Field Training Officers on their ability to train and evaluate recruit and lateral officers.
- D. Responsibilities and Evaluations
- Field Training Coordinator
- A sergeant who full time supervises and monitors the Field Training and Evaluation Program, together with the Field Training Area Sergeants and the Field Training Area Lieutenants.
- The field training coordinator will distribute surveys to all recruit and lateral officers to receive anonymous feedback regarding the quality of recruit or lateral officer's field training. The feedback will include the extent to which their field training was consistent with what they learned in the Academy, suggestions for changes to Academy training, based upon their experience in the field training program and the overall effectiveness of the program. The field training coordinator shall review the feedback. The coordinator will handle feedback that is directed at particular instructors or field training personnel by direct communication with such personnel, using counseling or other methods as appropriate. The coordinate will compile feedback for trends and programmatic suggestions and present the data to Field Training Officer Board for consideration.
- Field Training Officer Board
- A board of the Academy lieutenant (Chair), field training coordinator (non-voting), the director of the Academy, each active field training area sergeants, and one active field training officer for each field training area sergeant, voted and approved by the rest of the board. The board monitors and develops the Field Training and Evaluation Program, including performance of new graduates and feedback from current participants and exit interviews of former participants, and provides recommendations to the Chief of Police or his designee.
- The board will discuss different options to address feedback from recruit and lateral officers and the merits for making changes to the program based on this feedback. The discussion and reasons for taking or not taking action with respect to such feedback will be documented in the board's minutes.

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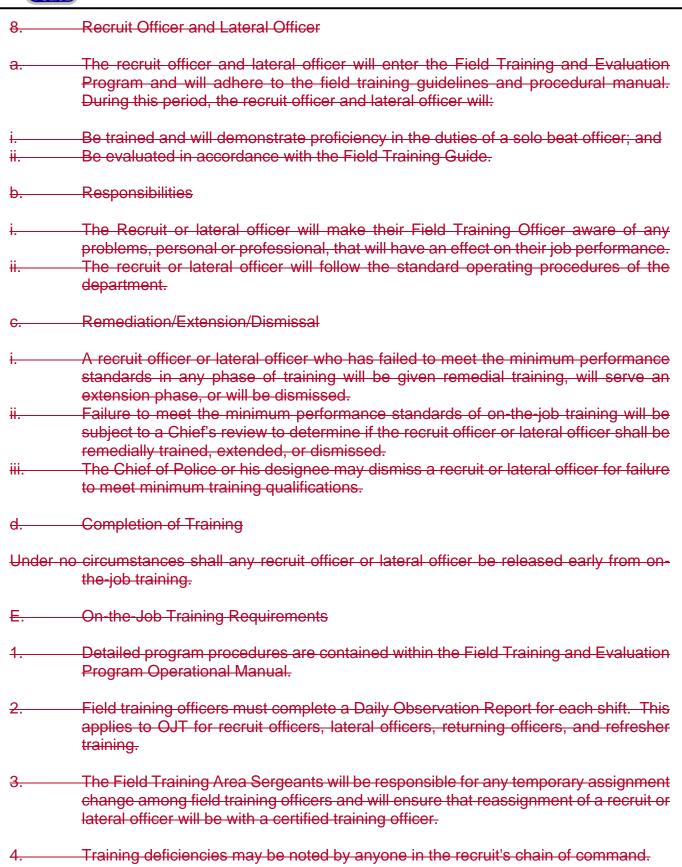
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- Field Training Area Lieutenants
- Monitors all Field Training Area Sergeants, Field Training Officers, and recruit and lateral officers assigned to their command. The field training area lieutenants are field service bureau lieutenants assigned as field training area lieutenants as a secondary duty.
- 4. Field Training Area Sergeants
- Monitors all Field Training Officers and recruit and lateral officers within their assigned area.

 The field training area sergeants are field service bureau sergeants assigned as field training area sergeants as a secondary duty.
- Field Training Officer (FTO)
- Trains, evaluates, and mentors recruit and lateral officers to become solo beat officers in accordance with the Field Training Guide. Field training officers are field service bureau officers assigned as field training officers as a secondary duty.
- Qualifications to Become a Field Training Officer
- a. Four years' non-probationary status
- b. No suspensions within the previous two years, not counting first accident suspension
- Disciplinary history contains no incident or pattern that would undermine the FTO's ability to set a positive example
- d. Presently assigned to Field Services Bureau uniform patrol
- e. Commitment to constitutional policing, ethics, and professionalism through their actions while performing their normal duties
- 7. Evaluation and Retention
- a. Field Training personnel shall immediately notify their Field Training Evaluation Program chain of command when any disciplinary action is taken or is pending against them.
- b. A Field Training Officer may be removed from the program by the Chief of Police, or his designee, or upon the recommendation of the Field Training Officer Board, in accordance with the Field Training and Evaluation Program operational manual.
- c. The Field Training Officer Board may recommend removal of a Field Training Officer if they determine the Field Training Officer has not satisfactorily performed his or her duties as a Field Training Officer, and/or as a police officer, or has failed to take training courses required to stay in the program.
- d. A Field Training Officer may be removed from the program as a result of disciplinary action based on conduct, either on or off duty, which may reflect unfavorably on the Field Training and Evaluation Program.
- e. The decision of the Chief of Police or his designee to remove an officer from the Field Training and Evaluation Program shall be final.

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Field Training Officers are not authorized to wear civilian clothes while working with 5. recruit officers. The recruit officer Training Guide will be maintained by the Field Training Officer Coordinator. Separations or reassignments for more than three days will be coordinated through the Field Training Area Sergeant. Recruits will not take any leave of absence during their on-the-job training (such as birthday and vacation). Leave for exigent circumstances must be approved through the recruit's chain of command. The recruit's on-the-job training will be extended to make up any missed time. Sworn Personnel Returning to Field Services Bureau, Uniformed Patrol Officers and sergeants returning to uniformed patrol after an absence of one year or more must complete refresher training. The refresher training must be completed with a qualified officer of equal rank. For example, a returning sergeant will complete refresher training with a sergeant in Field Services. The length of time that the officer or sergeant was absent from the field will determine the amount of time to be spent in refresher training. If the separation from field services was: one year but fewer than two years, refresher training will last for two weeks; ii. two years but fewer than three years, training will last for four weeks; and three or more years, training will last at least four weeks. Length of time will be iii. determined by the Chief of Police or his designee. Refresher assignments will be determined by the Field Training Officer Coordinator.



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- 3. Officers Returning to Sworn Status with APD (currently certified)
- a. Officers who are returning to sworn status with APD and who have been separated for one year or longer must successfully complete, and be released from, on-the-job (OJT) training with a certified Field Training Officer. The length of an officer's OJT will be determined as follows.
- i. for one year but fewer than two years of separation, OJT will last for four weeks
 ii. for two years but fewer than three years of separation, OJT will last for eight weeks
- b. Release from the OJT requirement must be approved by the Field Training and Evaluation Program chain of command.
- c. Daily Observation Reports will be completed for returning officers during this time.
- d. If the returning officer requires remedial training, refresher training will be extended by two weeks to address any deficiencies noted by the FTO.
- 4. Newly-Promoted Sergeant and Lieutenant Training
- a. Before newly promoted personnel may assume solo performance duties at the rank of sergeant or lieutenant, they must successfully complete a Field Training and Evaluation Program for their designated rank. Prospective sergeants and lieutenants will be evaluated in accordance with the Field Training Guide.
- b. Prior to promotion or prior to solo performance, eligible personnel promoting to the rank of sergeant will receive 40 hours of mandatory supervisory, management, leadership, and command accountability training before assuming supervisory responsibilities.