



# IMPORTANT TELEPHONE NUMBERS

**TTY USERS:** May call any number listed through Relay New Mexico at 1-800-659-8331. Published **by the City of Albuquerque, Office of Neighborhood Coordination, a division of the Planning Department (924-3914)** (Feel free to reprint.)

**Police/Fire/Rescue (Emergency) 911**  
 ADA Coord. For City Sponsored Programs 768-3969  
**Albuquerque Police Department**  
 Abandoned Cars Hotline 311  
 Crime Analysis Section 244-6645  
 Crime Prevention 924-3600  
 Police (non-emergency) 242-2677  
 Police Substations:  
 Foothills (12800 Lomas NE) 332-5240  
 Northeast (8201 Osuna NE) 823-4455  
 Northwest (4051 Ellison NW) 768-4850  
 Southeast (800 Louisiana SE) 256-2050  
 Southwest (6404 Los Volcanes NW) 831-4705  
 Valley (5408 2<sup>nd</sup> St. NW) 761-8800  
 Meth Alert Tip Hotline 764-6384  
 Records 768-2025  
 Telephone Reporting Unit 768-2030

**ABQ RIDE (Transit Department)**  
 Ridepool, Suntran Information (Bus), Sunvan Information (Handicapped) 243-7433

**Animal Welfare Department**  
 Animal Control (Eastside/Westside) 311

**Bernalillo County**  
 Animal Care Services 468-7387  
 County Assessor (Property Ownership) 222-3700  
 County Clerk (Voter Registration) 768-4090  
 County Commission 768-4000  
 County Zoning & Planning 314-0350  
 Sheriff's Department (non-emergency) 798-7000

**Citizen Contact Center 311**  
**City Council Department**

City Council 768-3100  
 City Council Hotline (Mtgs., Agenda) 768-4777  
 Crime Stoppers 843-7867

**Cultural Services Department**  
 Library (Information & Reference) 768-5140  
 Biological Parks 311  
 Special Events, Block Party Permits 768-3556

**Environmental Health Department**  
 Air Quality Info. Line (Air/Pollen updates) 768-4731  
 Burn/No Burn Advisory 768-2876  
 General Information for (Mosquito Spraying, Noise, Restaurant/Food Poisoning) 311  
 Vehicle Pollution (Emissions/Pollution) 764-1110

**Fire Department**  
 Fire (Non-Emergency/ Illegal Fireworks) 833-7390  
 Fire Marshal's Office 764-6300  
 Gas Leaks/24 hr. 246-5700

**Mayor's/CAO's Office 768-3000**

**Municipal Development Department**  
 Barricades 924-3400  
 Parking Enforcement 924-3950

## **Municipal Development Department (cont.)**

Pothole Repair 857-8025  
 Sandbags 311  
 Sidewalk Obstructions 311  
 Stop Signs (missing) 311  
 Street Maintenance (8-5) 311  
 After Hours (all divisions) 311  
 Trees (Obstructing View) and Traffic Information 311

## **Parks and Recreation Department**

Open Space General Information 452-5200  
 Reservation for Parks 311  
 Lights, Park Maintenance, Vandalism 857-8650

## **Planning Department**

Dumping on Vacant Lots 924-3850  
 Housing Code Enforcement 924-3450  
 Inoperable Vehicles on Private Property 924-3850

## **Neighborhood Coordination 924-3914**

Weed & Litter Complaints (Private Property/Vacant Lots Only) 924-3850  
 Zoning Violations 924-3850  
 Poison & Drug Information 272-2222

## **Solid Waste Management Department**

Information Line for City Landfills 761-8300  
 Don Reservoir Convenience Center 836-8757  
 Eagle Rock Convenience Center 857-8318  
 Montessa Park Convenience Center 873-6607  
 Garbage Collection Problems 761-8100  
 Graffiti Removal Services/24 hr. 311  
 Illegal Dumping/Littering 311  
 Keep Albuquerque Beautiful (KAB) 761-8334  
 Residential Large Item Pick Up 311  
 Recycling Information 761-8100  
 Weed & Litter Complaints (Major Streets/ Medians Only) 311  
 State Police (Albuquerque Area Only) 841-9256  
 State Information 1-800-825-6639  
 Streetlights Out/Down Power lines 246-5700  
 United Way 247-3671

## **Water Utility Department**

Cockroach Hotline 873-7009  
 Customer Service (billing) 768-2800  
 Emergencies (water, sewer) 857-8250  
 Wasted Water Hotline 768-3640  
 Water Conservation 768-3655

**When you make a complaint, be specific, provide addresses and the length of time there has been a problem. (11/2013)**

