

Webinar Series

Community Care: Information on Immigration for Health Care Providers

ONE
ALBUQUE
RQUE

Immigrant Friendly policies:
City, Bernalillo County, Albuquerque
Public Schools and
NM Department of Health



Disclaimer:

This presentation is for informational purposes only and does not constitute legal advice.

For specific legal concerns or questions, please consult with a qualified attorney or legal professional to ensure compliance with current laws and regulations.

The City of Albuquerque and its partners are not responsible for any action taken based on the information in this presentation.





Housekeeping

While waiting for others to come in, here are some rules and reminders to keep in mind



- **Be respectful and kind**
- **Feel free to type your questions in the Q&A box in English or Spanish**
- **Questions will be answered at the Q&A section after the presentation**
- **Spanish Interpretation is available**

Overview of The Office of Equity and Inclusion

Vision: People in Albuquerque of all backgrounds are our greatest asset and have what they need to thrive.

Mission: To inspire and equip city government to make Albuquerque a national role model of racial equity and social justice.

The goals of the Office of Equity and Inclusion are to:

- Develop a city workforce that is representative at all levels of the demographics of the city
- Increase local purchasing and business dealings with companies owned by people of color
- Invest in areas of the city that have been under invested
- Ensure that the city delivers city services in an equitable and inclusive manner



Office of Immigrant and Refugee Affairs (OIRA)

Our Mission

The mission of the Office of Immigrant and Refugee Affairs is to improve the lives of all immigrants and resettled refugees who are living in Albuquerque.

OIRA's work

- We facilitate the successful integration of immigrants and refugees into Albuquerque's civic, economic, and cultural life.
- We celebrate diverse cultures of immigrants and refugees and their/our contributions to Albuquerque.
- We advocate on behalf of immigrants and refugees and promote a citywide culture that understands and values the benefits that our whole society receives when immigrants and refugees are successfully integrated.



**ONE
ALBUQUE
RQUE**

equity &
inclusion



Immigrant Friendly City Resolution Fact Sheet August 2018

Albuquerque's Immigrant Friendly Resolution went into effect on April 24, 2018. The resolution directs City departments to review all current City policies, procedures, and practices to ensure they are in accordance with the resolution and report back to the Council within six months.

The general provisions of the resolution are:

- No City entity can collect information regarding the citizenship or immigration status of any individual.
 - Except as required by law to determine eligibility for a federal or state program administered by the City.
 - Except to determine eligibility for City employment.
- City employees cannot disclose any personal information about any person they learned as part of their work for the City of Albuquerque.
 - Personal information includes: SSN; tax ID numbers; place and date of birth; status as recipient of public assistance or as a crime victim; custody release date; home address; sexual orientation; disability status; religion; national origin.
 - Except in order to provide a city service or carry out a function of government.
 - Except in response to an IPRA request where information is not exempted.
 - Except when otherwise compelled by law.



Immigrant Friendly City Resolution Fact Sheet August 2018

- City entities cannot use City resources to facilitate the investigation, detection, apprehension, or detention of an individual based on real or perceived immigration status.
 - City resources include, but are not limited to: moneys; equipment; personnel; and facilities.
- The City shall refuse access to all non-public areas of City property by federal immigration agents who do not present a judicial warrant.
 - Non-public areas of the City include but is not limited to the Prisoner Transport Center.
- All persons who live within the City should have full access to all City services with respect and dignity regardless of their race, disability, national origin, gender identity, religion, sex, sexual orientation, ethnicity, and economic and immigration status.

For additional questions please email us at OIRA@cabq.gov or call us at 505-768-3040.



Executive Order 07/21/2025

Reaffirming Albuquerque's longstanding commitment as an immigrant-friendly city, and outlined specific actions to safeguard the rights and safety of immigrant and refugee communities

Protection of Immigration Due Process

Reaffirms that no City department, agency, or employee shall use City resources to assist in federal civil immigration enforcement, including raids, detentions, or information-sharing, unless legally required.



Implementation and Oversight



- Designates the Office of Equity and Inclusion (OEI) to lead implementation.
- Directs the Immigrant and Refugee Affairs (OIRA) Steering Committee to gather community feedback and coordinate support services with legal providers, schools, and non-profits.
- Requires all departments to designate liaisons and report progress to the Mayor.

Transparency in City Services

- Prohibits City staff from supporting secret ICE activity in public facilities.
- Requires departments to report any ICE activity at City facilities to the Mayor's Office and OEI.
- Allows APD to confirm ICE activity only when requested by the public.
- Commits to prosecuting individuals who impersonate law enforcement to defraud or harm residents.
- Requires City departments to review existing programs and services to identify ways to support families that have been impacted by federal immigration enforcement actions.



Transparency in Federal Immigration Enforcement

- Directs the City Attorney to file regular Freedom of Information Act (FOIA) requests to DHS and ICE and share findings with the public and City departments.
- Reiterates that ICE must clearly identify its officers and avoid harmful or disruptive detainment tactics in public

Protection of Children, Including Migrant Youth

- Led by the City's Child Wellbeing Impact Officer, in collaboration with all City departments serving youth, to develop trauma-informed protocols to support children affected by immigration enforcement.

Support for Working Families

- Directs departments to identify services and assistance for families impacted by federal actions, particularly related to housing, healthcare, employment, and education.
- Expands virtual access to services to support safe interaction with government systems.

For more information, you can contact:
oei@cabq.gov Phone: 505-768-3491



BERNALILLO COUNTY



Enrique Cardiel is a prominent figure in Albuquerque, New Mexico, known for his work in public health and community advocacy. He currently serves as the Executive Director of the Health Equity Council (HEC), formerly the Bernalillo County Community Health Council (BCCHC).



HEALTH
EQUITY
COUNCIL

Serving Albuquerque and Bernalillo County

BERNALILLO COUNTY IMMIGRANT FRIENDLY POLICIES





2019-22

- Strengthening Bernalillo County's Non-Discrimination Policies
- The County shall not disclose any sensitive information about any person who came into contact with County entity. Except when necessary for other issues.
- The County will not invest resources to assist in or otherwise facilitate the enforcement of federal immigration law.
- Bernalillo County shall refuse access to all non-public areas of their property and facilities by federal immigration agents, for the purpose of enforcing federal immigration law, who do not present a judicial warrant (not an administrative warrant) issued specifically requiring provision of such access.
- 26 February, 2019



AR 2017-22

Declaring Bernalillo County as an Immigrant-Friendly County
The Commission declared Bernalillo County to be an
“Immigrant-Friendly County.”

County encourages all public agencies to facilitate the access
of immigrants and their families to basic services.

County supports the equal treatment of all persons and states
that all person who live within the County shall have full access
to all county services with respect and dignity.

14 March, 2017



AR 2018-52

Request the US Federal Government Permanently end the practice of separating migrating children from their parents, family detention and to immediately begin the reunification of separated families.

Asked the Office of the President to permanently end these practices.

Asked the NM Congressional Delegation to push for laws that end these practices.

Commits to further evaluating all County policies to ensure that Bernalillo County is doing its part to promote full immigrant integration and to keep New Mexico's families together.

26 June, 2018

Albuquerque Public Schools and Immigrant Families



APS REFUGEE & NEWCOMER SUPPORTS PROGRAM

- What we do
- APS Policies and Procedures
- Recommendations

Presenter: Antonio Baca
APS Newcomer and Refugee Manager
newcomer.program@aps.edu



Albuquerque Public Schools and Immigrant Families

Refugee/Newcomer Supports Program: WHAT WE DO

- Provide education **case management support** to refugee families resettled through Lutheran Family Services
- Provide **training and support** to schools across the district on best practices for supporting Recently-arrived English Learners
- Provides classroom support for non-English/Spanish speaking newcomers
- Establishing an International Welcome Center in 2025
- Establishing the APS International High School in 2025



Albuquerque Public Schools and Immigrant Families

APS POLICIES IN REGARDS TO IMMIGRATION STATUS

- We do not require social security numbers
- We do not ask you or your child about your immigration status
- We do not allow ICE/CBP on our campuses without a judicial warrant
- We do not share any immigration information about you or your child with outside agencies



Our Schools are
SAFE
for all Students!

APS believes in strong relationships
and communication with families

**Please remember
that our schools
DO NOT:**

- require social security numbers
- ask you or your child about your immigration status
- allow immigration officials on school campus
- share any immigration status about you or your child with outside agencies

Please speak to your child's school counselor if you have any questions or concerns.
For more information, go to www.aps.edu.

Albuquerque Public Schools and Immigrant Families

APS PROCEDURES IF OUTSIDE LAW ENFORCEMENT REQUESTS ACCESS TO A SCHOOL

- Initial access to the campus is denied (beyond front desk)
- Staff must immediately notify the school principal
- Principal notifies APS Police Department
- APS Police are immediately dispatched
- If any paperwork is provided (like a warrant), the superintendent and the APS legal team will review and determine the course of action

***Note: ONLY THE LEGAL TEAM REVIEWS PAPERWORK/WARRANT**



Albuquerque Public Schools and Immigrant Families

Recommendations to families

- Schools are safe and your child's education is important. Keep your children in school and if you have concerns, contact your school principal
- It is important that there are multiple emergency contacts listed in APS system in case a parent/guardian cannot be contacted
- If you or your student experiences discrimination, report it to your principal or the APS Equal Opportunity Services
- If there is not an adult with permission to pick up the child, they will be released to CYFD



Albuquerque Public Schools and Immigrant Families

How to contact us:

- APS Refugee & Newcomer Supports Program
 - newcomer.program@aps.edu
- APS Student service center
 - servicecenter@aps.edu
 - (505) 855-9040
- APS Equal Opportunity Services
 - eosoffice@aps.edu
 - (505) 855-9831



NM DEPARTMENT OF HEALTH



Karen Gonzales is the Refugee Health Program Manager at the New Mexico Department of Health. In this role, she is responsible for providing newly arrived refugees with integrated medical and mental health screenings. Her program serves as the entry point into the US health system, works to prevent the transmission of communicable diseases, and ensures follow-up for health conditions that might impact a client's well-being or resettlement process.

Ensuring Safe and Secure Healthcare Access



- January 2025 – NM Attorney General’s Office issued guidance to assist New Mexico’s healthcare facilities in responding to immigration issues.
- Governing law is the Fourth Amendment
 - Permits law enforcement officers to approach an individual and ask questions without any level of suspicion, as long as, the officer does not act in a manner that causes a reasonable person to believe that the person is not free to leave.
 - Law enforcement officers may not detain an individual in the absence of reasonable suspicion.
 - Law enforcement officers may make warrantless arrest in a public place based on probable cause, even in the absence of exigent circumstances.
 - Immigration officers are permitted to make a warrantless arrest if they witness a person entering or trying to enter the US unlawfully or if they have reason to believe the individual has committed a federal felony.
 - May arrest someone without a court order if they have reason to believe the person entered the country unlawfully and “is likely to escape before a warrant can be obtained.”

Ensuring Safe and Secure Healthcare Access



- US Department of Homeland Security (DHS) has designated hospitals and healthcare facilities as “protected areas” at which immigration enforcement actions should generally not occur.
- Healthcare facilities may choose to designate areas where law enforcement officers are not able to enter without the facility’s consent, a warrant, or exigent circumstances.
- Health Information Portability and Accountability Act (HIPAA)
 - Establishes federal standards for the confidentiality, security, and transmissibility of healthcare information. HIPPA-protected information must be withheld unless limited exceptions apply.

NMDOH Policies Regarding Immigration Status



- NMDOH Public Health Offices provide healthcare services without asking about immigration status or for immigration documentation.
 - Adult/pediatric immunization
 - Family Planning
 - Tuberculosis testing & treatment
 - Harm Reduction Services
 - STI screening & treatment
 - HIV testing & counseling
 - WIC
 - **EXCEPTION:** Refugee Health Services
- Public Health staff adhere to strict HIPAA guidelines. Protected health information is not disclosed without appropriate consent of the client.
- NMDOH Chief Privacy Officer and Office of General Counsel will review and respond to subpoenas, court orders, and other requests for HIPAA protected information.
- Access to Public Health exam rooms is limited to authorized staff and clients to protect the privacy and medical safety of clients.

RESOURCES

Red Cards

Are you worried about remembering your rights or saying the wrong thing when approached by immigration enforcement officers? Red cards are like helpful business cards that you can hand to an officer if he/she approaches you in public or slide under your front door if he/she knocks and begins to ask questions. Red cards are printed with your rights under the Constitution, and a statement that you are exercising your right to remain silent.

[Link to Red Cards](#)



Resources & Next Steps

Local Resources

- [Office of Equity & Inclusion](#)
- [Immigration & Refugee Affairs](#)
- [Small Business Office \(City of Albuquerque\)](#)
- [El Centro de Igualdad y Derechos](#)
- [ACLU of New Mexico](#)
- [Mexican Consulate](#)
- [NM Center on Law and Poverty](#)
- [NM Immigrant Law Center](#)
- [Catholic Charities of NM](#)
- [Lutheran Family Services](#)

National Resources

- [U.S. Department of Labor](#)
- [US Citizenship & Immigration Services \(USCIS\)](#)
- [American Business Immigration Coalition](#)
- [American Federation of Labor | Congress of Industrial Organizations \(AFL-CIO\)](#)
- [Organized Power in Numbers](#)

Next Steps

Be on the lookout for upcoming webinars and resources for the community

Questions?



Enter your Questions into the Q&A Box below!



Beatriz Valencia
**Office of Immigrant
and Refugee
Affairs**
CABQ/OIRA



Enrique Cardiel
**Bernalillo County
Health Equity
Council**
<https://healthequitycouncil.net>



Antonio Baca
**APS Newcomer and
Refugee Manager**
www.aps.edu/language-and-cultural-equity/refugee-newcomer-supports-program



Karen Gonzales
**Center for Healthy and Safe
Communities**
Public Health Division
**New Mexico Department of
Health**
www.nmhealth.org

DO NOT MISS THE UPCOMING WEBINARS

No Pre-registration
necessary



CLICK FOR MORE INFO

WEBINAR SERIES: **COMMUNITY CARE** *INFORMATION ON IMMIGRATION FOR HEALTH CARE PROVIDERS*

FRI, AUG. 1 - 2PM

*Discover immigrant friendly policies:
CABQ, Bernalillo County, NM Dept. of Health*

FRI, AUG 22 - 2PM

*Know your rights training on Medical and
behavioral health spaces*

FRI, SEPT. 5 - 2PM

*Strategies for managing
misinformation effectively*

FRI, SEPT. 19 - 2PM

*Understanding the changes in
Federal policies on Medicaid & SNAP
benefits for Immigrants & Refugees*

FRI, OCT. 3 - 2PM

*Emphasizing Self-care for health
care providers to prevent burn out.*



*Interpretación en
Español disponible*

CABQ.GOV/IMMIGRANT/RESOURCES

RECORDINGS OF WEBINARS AVAILABLE ON WEBSITE

**ONE
ALBUQUE
RQUE** equity & inclusion



PARTNERS AND ORGANIZERS

