



Scammers take advantage of fears about the coronavirus.

Here are some tips to keep you safe from scammers.

- **COVID-19 phone scams.** Do not provide personal information – like social security numbers – to any callers, even if they say they are a government official or a COVID-19 hotline with test results.
- **Hang up on robocalls.** Don't press any numbers. Scammers are using illegal robocalls to pitch everything from scam Coronavirus treatments to work-at-home schemes. The recording might say that pressing a number will let you speak to a live operator or remove you from their call list, but it might lead to more robocalls, instead.
- **Fact-check information. Scammers, and sometimes well-meaning people, share information that hasn't been verified.** Before you pass on any messages, contact trusted sources. Visit <https://www.usa.gov/coronavirus> for links to federal, state and local government agencies.
- **Know who you're buying** from. Online sellers may claim to have in-demand products, like cleaning, household, and health and medical supplies when, in fact, they don't.
- **Don't respond to texts and emails about checks from the government.** The details are still being worked out. Anyone who tells you they can get you the money now is a scammer.
- Watch for emails claiming to be from the Centers for Disease Control and Prevention (CDC) or Medicare or experts saying they have information about the virus or offer you a test or masks in exchange for your Medicare number or payment. **This is how scams operate.** For the most up-to-date information about the Coronavirus, visit the [Centers for Disease Control and Prevention](https://www.cdc.gov) (CDC) and the [World Health Organization](https://www.who.int) (WHO).
- **Ignore online offers for vaccinations.** There currently are no vaccines, pills, potions, lotions, lozenges or other prescription or over-the-counter products available to treat or cure Coronavirus disease 2019 (COVID-19) — online or in stores.
- Do your homework when it comes to donations, whether a charity or crowdfunding sites. **Don't let anyone rush you into making a donation.**

REPORT SCAMS TO <https://www.ftccomplaintassistant.gov/>

OR call 311 for help