

12:02:29 From Fireflies.ai Notetaker Zach : Talk to Fireflies: (Web-search enabled)

- Say: Hey Fireflies how can you help?
- Type: /ff help to get started.

12:03:19 From Shawn Maden (Zoom Moderator) : Please remember that this is a legally mandated rulemaking hearing. Please limit all comments to those that impact the proposed rule changes. For concerns outside of the rulemaking process, please call 311.

Comments will be limited to 2 minutes. Please be sure to state your name and who you represent. Also be sure to keep comments related to the proposed rule changes and how you feel they should be adjusted to address your comments.

Chat comments are admissible into the record, so please be sure that comments are appropriate for an official hearing.

12:05:54 From Woody : I can barely hear you

12:10:24 From Woody : We cant hear you at all

12:10:48 From Woody : your audio is very poor quality

12:10:57 From Shawn Maden (Zoom Moderator) : Please remember that this is a legally mandated rulemaking hearing. Please limit all comments to those that impact the proposed rule changes. For concerns outside of the rulemaking process, please call 311.

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12:15:03 From Eileen E : There were inspectors? When is a neighborhood considered 'complete' as mine certainly is not.

12:17:44 From Shawn Maden (Zoom Moderator) : Please remember that this is a legally mandated rulemaking hearing. Please limit all comments to those that impact the proposed rule changes. For concerns outside of the rulemaking process, please call 311.

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12:20:00 From Eileen E : The answer to the question about when a project is considered complete is not an answer. This needs further addressing in the proposed regulation.

12:28:24 From William Schooley : Why are companies commenting?

12:29:11 From Sharon : Reacted to "Why are companies co..." with 👍

12:30:52 From Eileen E : The comments re: the sharing of conduit are confusing for the general public, at least those of us who have seen the size of the conduit compared to the size of the fiber optic line.

12:31:15 From Alicia : I'm sorry I just joined a little late. Who do I need to contact to get my tree replaced from a fiber optics installation. They hit our gas line and dug 3 holes on our street. one was in my driveway and they had to remove my tree for the repair. I filled out a request through 311.

12:32:00 From Shawn Maden (Zoom Moderator) : Please remember that this is a

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12:33:52 From Laura Harrison, NM811, CEO : Catherine - NM811 would be happy to jump in and assist. Can we get the residents phone number?

12:35:36 From Eileen E : How will the proposed regulation address the issues being brought up by attendees?

12:36:02 From Steven Phillips : Joint trenching and shared conduit are widely used in US fiber optic projects, often facilitated by "Dig Once" policies, to achieve cost savings, minimized disruption, expedite deployment and provide future flexibility.

12:36:20 From Charles : Reacted to "Joint trenching and ..." with 

12:36:34 From Eileen E : Reacted to "Joint trenching and ..." with 

12:36:34 From Celeste : Is there a map somewhere showing when our neighborhood will be impacted?

12:37:23 From Celeste : Thanks

12:37:41 From DR.Rich : Can't hear anything

12:37:50 From Celeste : And will they be leaving door hangers?

12:38:10 From Alicia : Replying to "Can't hear anything"

try to test your audio and make sure it's on

12:38:19 From Dominic : I am in support The complaint logos need to be clearly visible. Also dates of which company will work should be in notices. I have so many unmarked trucks in my neighborhood. I have no idea which company is at fault or which company I need to contact to fix sink hole in my front yard.

12:39:48 From Alicia : who do we contact if we filed a complaint request through 311 and haven't received a response? the company that came through hit our gas line and replaced it. but they had to dig out our tree in the process.

12:40:56 From Karen Schwartz : Subcontractor trucks should identify the contractor they are working for.

12:41:06 From Celeste : Shouldn't these companies be required to finish the jobs before moving to new areas?

12:42:06 From Celeste : Repeat that contact info, please

12:42:08 From Eileen E : Reacted to "who do we contact if..." with 

12:42:37 From Eileen E : mleeche@cabq.gov

12:43:04 From Charles : Does the city allow microtrenching? Will you be rolling out this technique across the board? This means there is less damage than with drilling.

12:44:20 From Sharon : How will the city properly enforce these proposed regulations? This is KEY.

12:45:11 From Eileen E : are there financial penalties for noncompliance? I see nothing in the proposed regulation

12:45:58 From Eileen E : Is there a way to request an inspection?

12:46:15 From Steven Phillips : Why is joint trenching and shared conduit not being used in ABQ?

12:47:03 From Colin McConnell : Where can these regulations be seen? I have not seen the proposed rule changes?
12:47:27 From Colin McConnell : I have not seen the changes.
12:48:46 From Shawn Maden (Zoom Moderator) : Replying to "I have not seen the ..."

https://www.cabq.gov/clerk/documents/2025-06-05_broadband-proposed-rule.pdf

12:49:02 From Colin McConnell : Thank you.
12:49:14 From Colin McConnell : Thank you.
12:49:25 From Steven Phillips : Who do residents talk to to get joint trenching and shared fiber in areas to be started.
12:50:45 From Sharon : Will there be a town hall for citizens to express their concerns outside of this hearing?
12:50:55 From Eileen E : Reacted to "Will there be a town..." with 👍
12:50:56 From SamB : Who do we contact for yard landscape damage? My artificial turf has been damaged.
12:51:20 From Alicia : Replying to "Who do we contact fo..."

they just referred us to contact 311 again

12:51:31 From Alicia : Replying to "Who do we contact fo..."

I asked that earlier about my tree

12:51:38 From Alicia : Reacted to "Who do we contact fo..." with 👍
12:52:50 From Alicia : Replying to "Who do we contact fo..."



12:52:59 From Loral Welde : What is the schedule to complete this project. We are in zip code 87112 and there has been no sign of any work done here by us.
12:53:47 From Lucero.Mendoza : Wouldn't it be beneficial for everyone if a town hall meeting were organized to speak directly with the companies? It could provide clarity, address concerns in real time, and ensure everyone is on the same page moving forward.
12:54:03 From Sharon : Reacted to "Wouldn't it be benef..." with 👍
12:54:17 From Alicia : Reacted to "Wouldn't it be benef..." with 👍
12:54:42 From High Desert HOAMCO Office : Thank you