Response to Behavioral Health Incidents

January 1, 2021 – June 30, 2021

Crisis Intervention Section
Albuquerque Police Department
Encounter data - CIT Contacts by Month

January to June 2021 there was an average of 630 Crisis Intervention Contacts each month

Total amount of contacts 3779
Forty two percent of crisis intervention contacts occurred during day shift, followed by the grave shift and swing shift.
Encounter data - CIT Contacts by Area Command

Northeast Area Command reported the most crisis intervention contacts (20 percent), followed by the Southeast Area Command (19 percent) and Foothills Area Command with (18 percent).
Encounter data – Supervisor responded

APD dispatch policy requires supervisors respond to calls which are the “most serious in nature,” generally incidents where a person is armed with a deadly weapon or where a circumstance exists where there is a high likelihood of death or great bodily injury.

Data source: CIT Contact Sheets, 2021 “Was a supervisor on scene?” FSB Only, CIU removed
Encounter data – Outcomes for CIT Encounters

- Voluntary Mental Health Transport: 1337
- No action required: 1195
- Involuntary Mental Health Transport: 950
- Enforcement: 154
- Disengagement: 97
- Non-Engagement: 23
- Deceased (Suicide): 12

Enforcement Action (154):
- Arrest 93, Summons Issued 45, Issued Verbal Warning 11, Citation 5
- 11 Contacts missing data. 11 records removed n=3768
## Crisis Intervention Section Activities

<table>
<thead>
<tr>
<th>CIU Home Visit Detective</th>
<th>Number of Detectives</th>
<th>Count of In Person contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>8</td>
<td>512</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MCT Unit</th>
<th>Number of Officers</th>
<th>Count of contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>4</td>
<td>625</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>COAST Unit</th>
<th>Number of non sworn employees</th>
<th>Count of contacts**</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3</td>
<td>392</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CIU Training Coordinators</th>
<th>Number of Detectives</th>
<th>Hours of instruction</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>5</td>
<td>1087</td>
</tr>
</tbody>
</table>

Behavioral Health Training January through June:
- **Cadets:** February 1
- **CIT 40 hour class:** February 22 and April 26
- **ECIT Basic:** January 7 and 11, February 10, April 14, May 26
- **ECIT Recertification:** January 13, June 30
- **Crime Scene Specialists:** February 17
- **Telecommunicators:** February 3
- **Law Enforcement Assisted Diversion:** March 25 and 30
- **Weekly ECHO Sessions and Other Trainings**

**Includes phone contacts and services provided**
• TraCS does not assign a unique identifier to the individuals included in the data. For the purpose of this report, data analysts in the Compliance Bureau examined all the records and assigned a unique identifier to individuals based on multiple matching indicators.

• A total of 2552 unique individuals were identified across the 3779 records included in the TraCs worksheets.
The majority of individuals, 56%, during crisis intervention contacts were males.

2 Contacts missing data. 2 records removed n=2550
The majority of individuals, 70%, during Crisis Intervention contacts were identified by the officer as White followed by American Indian/Alaskan Native.
Thirty seven percent of individuals during crisis intervention contacts were identified by the officer as Not of Hispanic Origin.
Age of individuals at the time of contact

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;10</td>
<td>12</td>
</tr>
<tr>
<td>10-19</td>
<td>446</td>
</tr>
<tr>
<td>20-29</td>
<td>841</td>
</tr>
<tr>
<td>30-39</td>
<td>834</td>
</tr>
<tr>
<td>40-49</td>
<td>534</td>
</tr>
<tr>
<td>50-59</td>
<td>394</td>
</tr>
<tr>
<td>60-69</td>
<td>204</td>
</tr>
<tr>
<td>70-79</td>
<td>80</td>
</tr>
<tr>
<td>80-89</td>
<td>22</td>
</tr>
<tr>
<td>90-99</td>
<td>5</td>
</tr>
</tbody>
</table>

Age data was not recorded for 11 CIT contacts. COAST contacts were removed from the data set. Age was calculated with date of contact against date of birth. The results can be showing interactions with the same individual more than once.
Was the individual armed during the CIT contact? – Type of Weapons

The majority of individuals were not armed during the contact

Individual armed

- Unarmed, 3456, 91%
- Armed, 319, 8%

Type of Weapon

- Knife/cutting instrument: 225
- Firearm Only: 58
- Other / Unknown: 28
- Multiple Including Firearm: 7
- Other/Incendiary: 1
Individuals self-identified as Veterans

The majority of people involved in Crisis Intervention contacts did not self-identify as veterans.

5 Contacts missing data. 5 records removed n=2547
Mental Health Transport Destinations

<table>
<thead>
<tr>
<th>Location</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNMMH</td>
<td>899</td>
</tr>
<tr>
<td>Kaseman</td>
<td>864</td>
</tr>
<tr>
<td>Lovelace</td>
<td>236</td>
</tr>
<tr>
<td>Presbyterian</td>
<td>186</td>
</tr>
<tr>
<td>VA</td>
<td>78</td>
</tr>
<tr>
<td>Rust</td>
<td>77</td>
</tr>
<tr>
<td>Other</td>
<td>14</td>
</tr>
<tr>
<td>St. Joseph</td>
<td>3</td>
</tr>
<tr>
<td>Central Desert Center</td>
<td>1</td>
</tr>
<tr>
<td>Unknown</td>
<td>1</td>
</tr>
<tr>
<td>PTC/MDC PSY SERVICES2</td>
<td>1</td>
</tr>
</tbody>
</table>

CIT Contact Sheets, Yes answer to the CIT contact sheet question: Mental Health Transport?
Force and Behavioral Health

APD uses two methods to report force during behavioral health incidents.

1. Force by call type (source: CAD)
   - Final call type of behavioral health or suicide (which could vary from original call type)

2. Force involving officer/investigator perception or self report from individual (source: IA Pro)
   - Indicator: “citizen (individual) experiencing crisis” is officer / investigator perception.
   - Indicator: “mental illness reporting” is self-reported by individual.

- One case could meet either or both criteria to be included.
- This dataset includes all force cases, levels 1-3. Some cases may only involve a show of force.
- Some of these reported force incidents have not been fully investigated.
- The total number of events and techniques used could change based on investigation or evaluation by the Force Review Board.
Force - Behavioral Health and Suicide Call Types

1% of Behavioral Health or Suicide Calls Resulted in a Force Incident

Calls categorized as 43-1 or 10-40 January 1, 2021 to June 30, 2021

3,294

- Calls where No Force was used
- Calls where Force was used

47
Force Types- BH Call Types

Force Types Used During Behavioral Health or Suicide Calls for Service

<table>
<thead>
<tr>
<th>Force Type</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Empty Hand: control</td>
<td>50</td>
</tr>
<tr>
<td>Resisted Handcuffing</td>
<td>47</td>
</tr>
<tr>
<td>Empty Hand: takedown</td>
<td>26</td>
</tr>
<tr>
<td>ECW</td>
<td>6</td>
</tr>
<tr>
<td>40mm</td>
<td>4</td>
</tr>
<tr>
<td>Rifle: pointing</td>
<td>3</td>
</tr>
<tr>
<td>40mm: pointing</td>
<td>3</td>
</tr>
<tr>
<td>ECW: Pointing</td>
<td>2</td>
</tr>
<tr>
<td>Handgun: pointing</td>
<td>2</td>
</tr>
<tr>
<td>Empty Hand: strike</td>
<td>2</td>
</tr>
<tr>
<td>Ordered Force</td>
<td>1</td>
</tr>
<tr>
<td>Pain Compliance</td>
<td>1</td>
</tr>
</tbody>
</table>

A force incident could have multiple force types used in a single event
Individual Injuries from Force – BH Call Types

No Injuries Occurred in 30% of Force Incidents During Behavioral Health or Suicide Calls

- Injuries Not Caused by LEO: 19
- No Injuries Reported or Observed: 14
- Abrasions: 11
- Complaint of Injury: 8
- Bruises: 6
- Caused by LEO: Puncture: 2
- Lacerations: 2
- Other: 1

A single force event could result in multiple injuries
Force and Behavioral Health

APD uses two methods to report force during behavioral health incidents.

1. Force by call type (source: CAD)
   - Final call type of behavioral health or suicide (which could vary from original call type)

2. Force involving officer/investigator perception or self report from individual (source: IA Pro)
   - Indicator: “citizen (individual) experiencing crisis” is officer / investigator perception.
   - Indicator: “mental illness reporting” is self-reported by individual.

- One case could meet either or both criteria to be included.
- This dataset includes all force cases, levels 1-3. Some cases may only involve a show of force.
- Some of these reported force incidents have not been fully investigated.
- The total number of events and techniques used could change based on investigation or evaluation by the Force Review Board.
37% of force incidents occur during
- a behavioral health call
- suicide call
- with an individual who is experiencing a crisis
- and / or with an individual reporting a mental illness
Force Types – Investigator or Officer Perception and / or CAD Call

Force Types Used During Behavioral Health or Suicide Calls, or on Individuals Experiencing a Crisis or Reporting a Mental Illness

- Resisted Handcuffing: 174
- Empty Hand: control: 160
- Empty Hand: takedown: 101
- Rifle: pointing: 21
- ECW: 11
- 40mm: 10
- Handgun: pointing: 9
- ECW: Pointing: 8
- ECW: Painting: 8
- 40mm: pointing: 7
- Ordered Force: 5
- 40mm CS Ferret: 5
- Tri-chamber: 3
- Authorized Deployment: 3
- PIT 35 mph or below: 3
- Empty Hand: strike: 3
- K9 Apprehension - Bite: 2
- 40mm OC Ferret: 2
- Beanbag: 2
- OC Vapor: 2
- CS hand ball: 2
- Empty Hand: leg sweep: 2
- Handgun: pointing: 1
- Firearm - OIS: 1
- Pain Compliance: 1
- Beanbag: pointing: 1
- Empty Hand: kick: 1

A force incident could have multiple force types used in a single event.
Individual Injuries from Force – Investigator or Officer Perception + CAD Calls

No Injuries Occurred in 26% of Force Incidents During Behavioral Health or Suicide Calls, or with Individuals Experiencing a Crisis or Reporting a Mental Illness

A single force event could result in multiple injuries
Force - Was an ECIT officer on scene when force was used? Investigator + Officer Perception + CAD Calls

Yes, 129, 83%

No, 27, 17%
Acknowledgements

Encounter Data:
Silvia McElvany
Program Data Analyst II
smcelvany@cabq.gov

Use of Force Data:
Katharine Jacobs
Program Data Analyst II
kjacobs@cabq.gov

Crisis Intervention Division
APDCIT@cabq.gov