

ALBUQUERQUE ANIMAL WELFARE

Committed to Making a Difference

The City of Albuquerque's Animal Welfare Department (AWD) remained firmly dedicated to overcoming the inherent challenges of managing an animal welfare organization. Our strategic approach centered on strengthening the entire department, enabling us to elevate public awareness and foster increased community engagement. These actions have consistently supported our ongoing mission to improve the quality of life for animals.



“We're continuing to simplify the process of finding the perfect pet, and Animal Welfare has played a crucial role in helping countless pets find their forever homes. We remain dedicated to the welfare of animals throughout Albuquerque.”

-Mayor Tim Keller

Dedicated to Saving the Lives of Animals

Neonatal Intensive Care Unit:

- AWD established a Neonatal Intensive Care Unit, a crucial initiative providing life-saving critical care for abandoned kittens and puppies unable to feed themselves. This program relies on the dedication of numerous volunteers who have successfully guided 215 neonate kittens and puppies through this unit, giving them a chance at a brighter future.

Dedicated Volunteers:

- AWD volunteers contributed approximately 14,912 hours of unwavering support to our shelter. Their commitment to in-home pet care is evident, with foster parent volunteers registering a remarkable 190,000 hours of personal care. In recognition of their crucial role, AWD also filled the last vacant Foster/Volunteer Coordinator position, reinforcing the importance of these programs within our department.

**14,912
Volunteer Hours**

Albuquerque Animal Welfare reminds you to always spay or neuter your pets.

The City of Albuquerque Animal Welfare Department's mission is to protect and serve the animals and people of Albuquerque by providing caregiving, awareness, resources, enforcement and service excellence. www.cabq.gov/pets.

Advancements in Staffing and Training

- Robust campaign to recruit Animal Protection Officers resulting in a 31.25% increase in filled positions.
- Animal Protection Officer reclassified to a higher grade.
- Filled key positions of Captain and Deputy Director.
- AWD adopted a creative approach contracting part-time veterinarians to address critical staffing gaps in clinics.
- Strengthened partnerships with institutions such as UNM, CNM, PIMA Institute, and the University of Arizona by accepting interns and externs, with some eventually becoming staff members.
- Comprehensive department-wide training initiative empowering staff to better serve both the people and pets in our community.



Increased Outreach and Partnerships

- AWD launched a dynamic public outreach effort, focusing on recruitment for employees, volunteers, and foster parents, and showcasing adoptable pets.
- AWD rallied citizens to donate dog houses for community members in need. The response was overwhelming, with 350 requests for dog houses. To ensure fair distribution, we implemented a lottery system, with valuable support from partners like NM Woodworkers Association, Job Corps, Johnson Controls, Fiesta Subaru, and local high school wood shop students who assembled the dog houses.
- AWD's collaboration with government departments and the community remains vital in enhancing public awareness and addressing pet-related challenges. We've solidified our commitment through a \$60,000 grant from PetSmart Charities, which will support outreach efforts, animal enrichment, and supplies for volunteers and foster parents, all aimed at increasing pet adoptions.

Animal Welfare Outreach Programs:



14,839
Microchips



3,003
Vaccinations



1,025
Spay & Neuter
Vouchers



9,910
Spay & Neuter
Surgeries

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