

# CITY of ALBUQUERQUE TWENTY-FOURTH COUNCIL

COUNCIL BILL NO. \_\_\_\_\_ ENACTMENT NO. \_\_\_\_\_

SPONSORED BY:

1

## RESOLUTION

2 ESTABLISHING ONE-YEAR OBJECTIVES FOR THE CITY OF ALBUQUERQUE  
3 IN FISCAL YEAR 2021; TO MEET FIVE-YEAR GOALS.

4 WHEREAS, Section 4-10(b) of the City Charter specifies that the Council  
5 shall annually review and adopt one-year objectives related to the five-year  
6 goals for the City, which goals and objectives are to serve as a basis for  
7 budget formulation and other policies and legislation; and

8 WHEREAS, on August 1, 1994 the Council adopted what became  
9 Ordinance Enactment 35-1994 revising the goals and objectives process, and  
10 on August 19, 1994 the Mayor approved it; and

11 WHEREAS, on October 20, 1997 the Council amended Enactment 35-1994,  
12 revising the goals and objectives process (Enactment Number 39-1997), and  
13 on November 10, 1997, the Mayor approved it; and

14 WHEREAS, on April 25, 2001 the Council repealed Chapter 14, Article 13,  
15 Part 3 and amended Chapter 2, Article 11 of ROA 1994, adapting the process  
16 for the establishment of Five-Year Goals and Annual Objectives, as part of the  
17 annual budget process; and

18 WHEREAS, the Mayor and Council adopted five-year goals for the City (R-  
19 18-97; Enactment Number R-2018-084), and are prepared to adopt one-year  
20 objectives for the City for Fiscal Year 2021 (FY/21).

21 BE IT RESOLVED BY THE COUNCIL, THE GOVERNING BODY OF THE CITY OF  
22 ALBUQUERQUE:

23 Section 1. That the City of Albuquerque adopts the following one-year  
24 objectives for FY/21, grouped under the eight five-year goals of the City.

25 HUMAN AND FAMILY DEVELOPMENT GOAL: People of all ages have the

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1 opportunity to participate in the community and economy, and are well  
2 sheltered, safe, healthy, and educated.

3 OBJECTIVE 1. Connect Albuquerque's youth to opportunities for  
4 education, enrichment, employment, physical activities and recreation to  
5 include options for expanding youth programs on the East side. Submit a  
6 status report on SharePoint by the fourth quarter FY/21. (Family & Community  
7 Services)

8 OBJECTIVE 2. Develop new and preserve existing affordable  
9 housing; promote homeownership; and provide fair housing services. Submit  
10 a status report on SharePoint by end of FY/21. (Family & Community Services)

11 OBJECTIVE 3. Create a marketing and volunteer recruitment  
12 strategy targeting individuals 50 years of age or older, including recent  
13 retirees and low-income seniors, to increase the number of volunteers in the  
14 Department for innovative opportunities such as addressing senior  
15 challenges, promoting age-friendly initiative and utilizing skills and  
16 specialized expertise to improve services offered by the Department. Submit a  
17 status report on SharePoint by the fourth quarter FY/21. (Senior Affairs)

18 OBJECTIVE 4. Continue to work on the One Albuquerque: Age-  
19 Friendly plan by focusing on the eight domains of livability and creating  
20 partnerships with a variety of stakeholders, including internal City  
21 departments and external businesses and organizations, to improve existing  
22 and/or create new age-friendly initiatives. Submit a status report on  
23 SharePoint by the fourth quarter FY/21. (Senior Affairs)

24 PUBLIC SAFETY GOAL: The public is safe and secure, and shares  
25 responsibility for maintaining a safe environment.

26 OBJECTIVE 1. Implement an internal mental health and wellness  
27 program that addresses the needs of our firefighters. Update SharePoint with  
28 status by end of FY/21. (Fire)

29 OBJECTIVE 2. Improve the collection, analysis, and sharing of our  
30 data to improve response and service to the public. Adding a more robust pre-  
31 incident planning software and additional positions to improve our data  
32 tracking capabilities will greatly improve our fire and EMS response to the  
33 community. Update SharePoint with status by end of FY/21. (Fire)

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1           **OBJECTIVE 3. Implement new positions to meet the growing**  
2 **demand of EMS in the community. With additional staffing, our internal quality**  
3 **assurance process for EMS will improve. Reorganizing the departments' fiscal**  
4 **division will expand our ability to meet the increased demand to support our**  
5 **EMS operations. Update SharePoint with status by end of FY/21. (Fire)**

6           **OBJECTIVE 4. Improve the security of the 911 Communications**  
7 **Center. This is an essential component of public safety in the City of**  
8 **Albuquerque. Update SharePoint with status by end of FY/21. (Fire)**

9           **OBJECTIVE 5. Encourage and inspire our community to become**  
10 **more disaster prepared and resilient by providing preparedness education and**  
11 **outreach to residents, neighborhoods, nonprofits, faith-based organizations,**  
12 **schools, businesses and vulnerable populations, including individuals with**  
13 **disabilities and access and functional needs. By enhancing the community**  
14 **preparedness and strengthening the support for the traditionally overlooked**  
15 **and underserved populations, it supports community-wide equity and**  
16 **inclusion priorities. Update SharePoint with status by end of FY/21.**  
17 **(Fire/OEM)**

18           **OBJECTIVE 6. Develop Community Emergency Response Teams**  
19 **(CERT) to augment City resilience. The CERT program promotes community**  
20 **preparedness and is OEM's most publicly-facing program with over 200 active**  
21 **volunteers that cover all four quadrants of the City. CERT volunteers are**  
22 **actively used to supplement the City's emergency response efforts. Priorities**  
23 **for this objective include 1) developing, implementing and following**  
24 **consistent standards throughout Albuquerque CERT; 2) expanding the**  
25 **number of trained and active CERTs in Albuquerque to 400 (5-year goal); 3)**  
26 **developing and maintaining CERT skills; and 4) increasing awareness of the**  
27 **value of CERT and ensuring continued funding of the CERT program. Update**  
28 **SharePoint with status by end of FY/21. (Fire/OEM)**

29           **OBJECTIVE 7. Continue to develop and maintain comprehensive**  
30 **emergency management plans and documents. Through this goal, OEM will**  
31 **focus on collaborative planning, participate in regional efforts, and use an**  
32 **equity framework to inform resilience planning and prepare historically**  
33 **underserved communities more effectively for disasters through**

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1 neighborhood led efforts. Priorities are to ensure that all plans are kept up-to-  
2 date to conform to relevant national standards and local priorities, concise,  
3 and actionable. Update SharePoint with status by end of FY/21. (Fire/OEM)

4 **OBJECTIVE 8. Advance Emergency Operations Center (EOC)**  
5 readiness and response by 1) investing in training and exercises that  
6 strengthen skills for EOC personnel to respond to the needs of residents  
7 during disasters; 2) enhancing the City's emergency management facilities,  
8 equipment, communication and data systems and supplies to ensure the City  
9 is prepared to address the needs of any natural or human-caused emergency  
10 or disaster; and 3) strengthening Joint Information Center (JIC) and  
11 emergency public information and warning capabilities so that the entire  
12 community has ample access to emergency information and instructions.

13 Update SharePoint with status by end of FY/21. (Fire/OEM)

14 **OBJECTIVE 9. One hundred percent of all offense and incident**  
15 reports will be entered into the Records Management System within 60 days.

16 Update SharePoint with status by end of FY/21. (Police - Administrative  
17 Support)

18 **OBJECTIVE 10. Increase overall operational compliance rate with**  
19 the Department of Justice Court-Approved Settlement Agreement (CASA) to  
20 68%. Update SharePoint with status by end of FY/21. (Police – Professional  
21 Accountability)

22 **OBJECTIVE 11. APD Crime Lab will reduce its Violent Crimes and**  
23 **Property Crimes Forensic Backlog by 35%. Update SharePoint with status by**  
24 **end of FY/21. (Police -Investigative Services)**

25 **OBJECTIVE 12. The RTCC will provide data driven policing**  
26 **visualization tools/dashboards to all six area commands. Update SharePoint**  
27 **with status by end of FY/21. (Police -Investigative Services)**

28 **OBJECTIVE 13. By the end of FY/21, APD will recruit 100 sworn**  
29 **officers. Update SharePoint with status by end of FY/21. (Police -**  
30 **Neighborhood Policing)**

31 **OBJECTIVE 14. Work on the implementation of a Benchmark**  
32 **Management System, an analytics-based law enforcement management and**  
33 **early intervention software solution. By the end of FY/21, APD will finalize and**

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1 incorporate the officer performance evaluation dimension for all sworn ranks,  
2 within the Benchmark system. APD will update the SharePoint site with a  
3 status report by the end of FY/21.

4 OBJECTIVE 15. By the end of FY/21, APD will reduce gun violence  
5 by increasing its overall criminal clearance rate of shootings with injuries by  
6 10% compared to the previous fiscal year. APD will update the SharePoint site  
7 with a status report by the end of FY/21.

8 PUBLIC INFRASTRUCTURE. The community is adequately and efficiently  
9 served with well planned, coordinated, and maintained infrastructure.

10 OBJECTIVE 1. McMahon from Rockcliff to Kayenta under design by  
11 the second quarter of FY/21. Update SharePoint with status by end of FY/21.  
12 (Municipal Development - Engineering)

13 SUSTAINABLE COMMUNITY DEVELOPMENT. Communities throughout  
14 Albuquerque are livable, sustainable and vital.

15 OBJECTIVE 1. In coordination with Municipal Development (DMD),  
16 Cultural Services will complete construction of the International District  
17 Library by June 30, 2021. Update SharePoint with status by end of FY/21.  
18 (Cultural Services - Library)

19 OBJECTIVE 2. Complete the renovation of the indoor track to  
20 continue to host world class track meets with athletes from around the world.  
21 Update SharePoint with status by end of FY/21. (Parks)

22 OBJECTIVE 3. Develop a nature play area and on-going  
23 programming. Update SharePoint with status by end of FY/21. (Parks)

24 ENVIRONMENTAL PROTECTION. Protect Albuquerque’s natural  
25 environments – its mountains, river, bosque, volcanoes, arroyos, air and  
26 water.

27 OBJECTIVE 1. Parks Forestry Crew will plant 225 trees to help  
28 improve overall tree canopy in Albuquerque. Update SharePoint with status by  
29 end of FY/21. (Parks)

30 OBJECTIVE 2. Conduct a litter index survey in spring of 2020 as a  
31 follow up to the fall 2019 study. The purpose of this survey is to show the  
32 impact the Clean and Green Retail Ordinance has had on our City pre and post  
33 ordinance implementation. Update SharePoint with a status report by end of

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1 FY/21. (Solid Waste)

2 OBJECTIVE 3. Work with The Recycling Partnership to reduce  
3 recycling contamination at the Citywide drop off sites through the  
4 implementation of a behavior change education campaign. Update SharePoint  
5 with status by end of FY/21. (Solid Waste)

6 ECONOMIC VITALITY. The economy is vital, diverse, inclusive, equitable,  
7 sustainable and works for all people.

8 OBJECTIVE 1. Work in collaboration with Air Force Research  
9 Laboratory (AFRL) and regional partners to develop and implement program  
10 to recruit Directed Energy and Commercial Space companies to Albuquerque  
11 and the Sunport Investment District. Update SharePoint with the status by the  
12 end of the fourth quarter of FY/21. (Economic Development)

13 OBJECTIVE 2. Develop and implement an ongoing calendar of  
14 events / programming and office hours for various City Departments at the  
15 Small Business Office to serve small, minority, and women-owned business  
16 enterprises. Update SharePoint with the status by the end of the fourth quarter  
17 of FY/21. (Economic Development)

18 COMMUNITY AND CULTURAL ENGAGEMENT. Residents are engaged in  
19 Albuquerque's community and culture.

20 OBJECTIVE 1. Albuquerque Museum will open the Frida and Diego  
21 traveling exhibit to the public in February 2021. Update SharePoint with status  
22 by end of FY/21. (Cultural Services - Museum)

23 OBJECTIVE 2. In coordination with Municipal Development (DMD),  
24 Cultural Services will complete construction of the Heritage Farm expansion  
25 by June 2021. Update SharePoint with status by end of FY/21. (Cultural  
26 Services - BioPark)

27 OBJECTIVE 3. The Balloon Museum will open a new, interactive  
28 exhibit by June 2021. Update SharePoint with status by end of FY/21. (Cultural  
29 Services- Balloon Museum)

30 GOVERNMENTAL EXCELLENCE and EFFECTIVENESS. Government is  
31 ethical, transparent, and responsive to its citizens. Every element of  
32 government contributes effectively to meeting public needs.

33 OBJECTIVE 1. Modernize the city RFP process to enable

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1 Departments to procure needed products and services in a fair and  
2 transparent way that is fast and as easy as possible for both vendors and  
3 Departments. Update SharePoint with status by end of FY/21. (DFAS-  
4 Purchasing)

5 OBJECTIVE 2. Loss Prevention will provide Safety Incentive  
6 Program information along with the annual OSHA report to department  
7 directors. Update SharePoint with status by end of FY/21. (DFAS-Risk)

8 OBJECTIVE 3. Loss Prevention will implement new high tech  
9 video/interactive classes for employee safety training. This would help with  
10 engaging employees in safety training. Update SharePoint with status by end  
11 of FY/21. (DFAS - Risk)

12 OBJECTIVE 4. Install a system for managing Certificates of  
13 Insurance for City contracts. Update SharePoint with status by end of FY/21.  
14 (DFAS - Risk)

15 OBJECTIVE 5. Implement an electronic interface between Medcor  
16 and Origami to have an electronic feed of incident information from Medcor to  
17 Origami, which will reduce manual input and prevent input errors. Update  
18 SharePoint with status by end of FY/21. (DFAS - Risk)

19 OBJECTIVE 6. Relocate Employee Health Center (EHC) once  
20 Bernalillo County and/or ABCWUA vacate City Hall. Look at moving EHC and  
21 bringing in services like physical therapy that are now outsourced, adding  
22 more exam rooms. This will help reduce WC claim costs and help employees  
23 meet their maximum medical improvement more quickly enabling them to  
24 return to work timely. It will also reduce the wait times for employees and  
25 improve the yearly physical process for AFR and APD. Update SharePoint with  
26 status by end of FY/21. (DFAS - Risk)

27 OBJECTIVE 7. Complete projects that support sustainability goals.  
28 Projects include: exhaust system at Civic Plaza Parking and Southwest  
29 Broadway Cultural center lighting retrofit. Update SharePoint with status by  
30 end of FY/21. (Municipal Development - Facilities)

31 OBJECTIVE 8. Begin planning capital improvements with Facility  
32 Condition Assessments, develop practical plan to maintain and update  
33 facilities. Projects include- Boiler replacement and air handling units at

1 Isotopes Stadium, HVAC improvements at Plaza Del Sol, chiller replacement at  
2 APD main, roofing replacements, and work in conjunction with energy section  
3 to achieve both facilities and energy conservation goals. Update SharePoint  
4 with status by end of FY/21. (Municipal Development - Facilities)

5 OBJECTIVE 9. Collaboration by the HR Employment Testing  
6 Division and AFR Subject-Matter Experts (SMEs), selected by the AFR Chief,  
7 on the development and validation of the Cadet Entrance Examination.  
8 Anticipated completion date is March 2021. Update SharePoint with status by  
9 end of FY/21. (Human Resources)

10 OBJECTIVE 10. Increase education, awareness and participation in  
11 Better Health wellness programs such as Full Plate Living, Run for the Zoo,  
12 and Diabetic Prevention Cooking classes. Once campaigns have completed,  
13 asses and survey participants for areas of improvement. Update SharePoint  
14 with status by end of FY/21. (Human Resources)

15 OBJECTIVE 11. Ensure that the City complies with the provisions of  
16 Inspection of Public Records Act and process requests in an efficient manner.  
17 Update SharePoint with status by end of FY/21. (Office of the City Clerk)

18 OBJECTIVE 12. Implement and manage a fair and inclusive public  
19 finance program. Update SharePoint with status by end of FY/21. (Office of the  
20 City Clerk)

21 OBJECTIVE 13. Conduct hearings under various City Ordinances  
22 through its Office of Administrative Hearings. Update SharePoint with status  
23 by end of FY/21. (Office of the City Clerk)  
24 Section 2. That the Mayor shall submit a report by Goal to the City Council at  
25 least semi-annually summarizing the progress made toward implementation of  
26 all the one-year objectives and that any report called for in this resolution shall  
27 be in the form of an Executive Communication from the Mayor to the City  
28 Council, unless otherwise specifically noted.

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