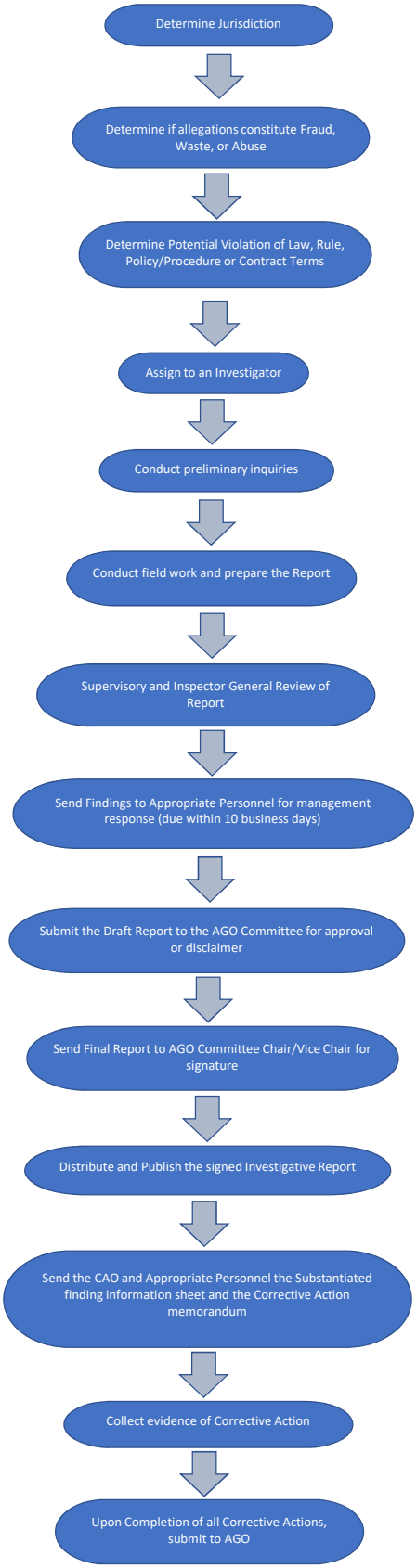The Investigative Process