

# DEPARTMENT OF SENIOR AFFAIRS POINT OF SALE SYSTEM MEMBERSHIPS TRAINING COURSE

### Section 1

An Overview of Siriusware & SAMS Software Applications Systems-Self-Paced Course

Revised December 6, 2016

Section 1-Siriusware & SAMS Software Applications systems

- Goals and Objectives of Section 1:
  - Through this DSA Membership Course Section 1, you will understand the difference between the **Siriusware** and **SAMS** systems and how to process transactions in the **point of sales system** and understand the congregate lunch meal tracking process for DSA in **SAMS**.

# DSA Memberships Course Section 1-Siriusware & SAMS Software Applications systems

• What is Siriusware and what is SAMS? Siriusware and SAMS are separate software application systems utilized by DSA to issue memberships, process various point of sales transactions and capture information for the Area Agency on Aging (AAA) Federal reporting requirements. Each system is housed on its own computer at the front of each DSA facility.



# DSA Memberships Course Section 1-Siriusware & SAMS Software Applications systems

#### What is Siriusware?

• Siriusware is the Point of Sales system application of record for the City of Albuquerque Department of Senior Affairs and is used to issue and renew memberships, print and reprint membership cards and process point of sales transactions.



## Section 1-Siriusware & SAMS Software Applications systems

#### What is the Social Assistant Management System (SAMS)?

• SAMS is the Reporting System for Qualifying Services for the Area Agency on Aging Activities. Member information, meals, activities and other items are tracked in SAMS for federal reporting and funding requirements for 60+ members who have filled out a SAMS form and have been entered into the SAMS system.

City of Albuquerque Bernalillo County Area Agency on Aging

• **SAMS/DSA Membership Form:** The highlighted areas on the SAMS/DSA Membership form are required to be entered into the SAMS system.

SAMS/DSA Membership Form	SAMS2000 Consumer Registration Form For Senior Centers	
	Header	5) State:
	- The Siriusware Software is housed on	6) Zip :
	· The Parks and Recreation Departmen	7) Municipality: City of Albuquerque Unincorporated Bernalillo County Village of Los Ranchos De Albuquerque
	<ul> <li>Once a member has completed a SA!</li> </ul>	-Vilage of Tijeras     -Other
	· DSA employees will swipe the membe	Mailing Address
	1) Submitted On://	1) Same as Residential?  -Yes  -No
	2) Site & Name:	2) Street 1:
	3) Registration Type:  -Original  -Update  -Renewal	3) Street 2:
		4) County:
	General - Personal	5) Town:
	1) First Name:	6) State: 7) Zip:
	2) MI:	NAPIS
	3) Last Name:           4) Suffix:           5) AKA:	1) Ethnicity:  -Hispanic or Latino -Not Hispanic or Latino -Unknown
	6) Marital Status: Divorced D-Legally Separated D-Married Single D-Widowed	2) In Poverty D-Don't Know D-No D-Yes 3) Lives Alone D-Don't Know D-No D-Yes
	7) Gender.	Status
	D-Female D-Male	1) Active: Default is "YES"
	8) Birth Date://	2) Reason: If Status is set to "No" Provide a reason
	9) SSN: 000-00	3) Status Date: / /

## Section 1-Siriusware & SAMS Software Applications systems

Once a member has completed a SAMS/DSA membership form, their information is entered into the Siriusware system to create their Membership and Membership Card.

\*If the member is 60+ years old, the same member information that is entered in the Point of Sales system must be entered in the SAMS system PLUS additional information based on AAA requirements to create a member profile for case review and to determine AAA federal reporting qualifications

# Section 1-Siriusware & SAMS Software Applications systems

- The **Siriusware** Software is housed on its own computer with its own:
  - Card Swipe Hardware (to swipe membership cards)
  - Camera Hardware (to take member pictures) and
  - **Printer Hardware** (to print membership cards)
- The **Siriusware** point of sales software system is on a computer at the front desk of DSA facilities next to, but separate from the **SAMS** application computer.

\*The Parks and Recreation Department also uses the Siriusware system to issue their own membership cards for golf activities.

Section 1-Siriusware & SAMS Software Applications systems

DSA Membership Card Use: Once a member has a membership card, DSA employees will swipe the membership card through the Card Swipe Hardware on the Siriusware computer system to process transactions for meals, trips, activities, etc. when a member visits a DSA facility.



Section 1-Siriusware & SAMS Software Applications systems

• **Process Transactions in Siriusware and Track eligible activities in SAMS:** Some transactions for qualifying congregate meals (lunch) and activities will need to be run through both Siriusware and SAMS systems depending on the member's age and eligibility qualifications.



Section 1-Siriusware & SAMS Software Applications systems

 Congratulations! You have completed Section 1- Overview of the Siriusware and SAMS applications systems for the DSA Memberships Course.

