



Supportive Housing Vouchers



Permanent Exits from Homelessness

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Unmet Needs

- **2,200** Unhoused households needing permanent supportive housing
- **13,224** new market-rate apartments needed
- **26,839** market-rate single family homes needed
- **15,500** housing units needed for people at 30% AMI or below
- **28,240** housing units needed for people at 50% AMI or below



What are Vouchers?

- Supportive housing vouchers help unhoused people obtain and maintain permanent housing by providing rental assistance and support services.
 - Households pay up to 30% of income
 - Utilities, deposits, damages, application fees covered
- Many types of vouchers: HUD, City General Fund, Section 8/ Public Housing, MFA, VA
 - Funding source determines qualifications
- City serves homeless individuals, families, youth, medical respite
- Data shows that 95% of these 1,365 households will maintain housing stability
- Referred through Coordinated Entry Program, Case Conferencing, and project-based referrals.

ONE
ALBUQUE
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505-768-HELP HOMELESS HELPLINE

PROVIDING RESOURCES TO
PERSONS IN ALBUQUERQUE
EXPERIENCING A HOUSING
CRISIS.



The City of Albuquerque homeless helpline is operated by the New Mexico Coalition to End Homelessness

Albuquerque Coordinated Entry Team. Two advocates are available to provide resources and referrals related to homelessness. Helpline staff can be reached via phone, text, and email.

- ❖ Shelter Information
- ❖ Housing Resources
- ❖ VI-SPDAT housing Assessments
- ❖ Referrals to APS Title 1
- ❖ Food, shower, and clothing resources
- ❖ Assistance applying for Subsidized and Tax Credit Housing

Hours of operation
Monday - Friday
8:00 am – 5:00 pm

☎ 505-768-4357
📱 505-600-2835
✉ 768-help@nmceh.org

Permanent Supportive Housing

- **Not time limited**

- Households can receive ongoing assistance
- The City has PSH programs to serve generically homeless households and specialized populations: Chronically homeless, Families, Youth, Medical Respite, Victims of Human Trafficking
- City Programs are funded by HUD CoC and City General Fund
- Other community PSHs are MFA-Linkages and HUD CoC Programs

- Supportive Services includes case management and connection to social services

- **Two types of PSH**

- Scattered Site: leased units with private landlords throughout the community
- Site-Based: Unit is subsidized so as long as household lives in the unit they receive the subsidy and assistance



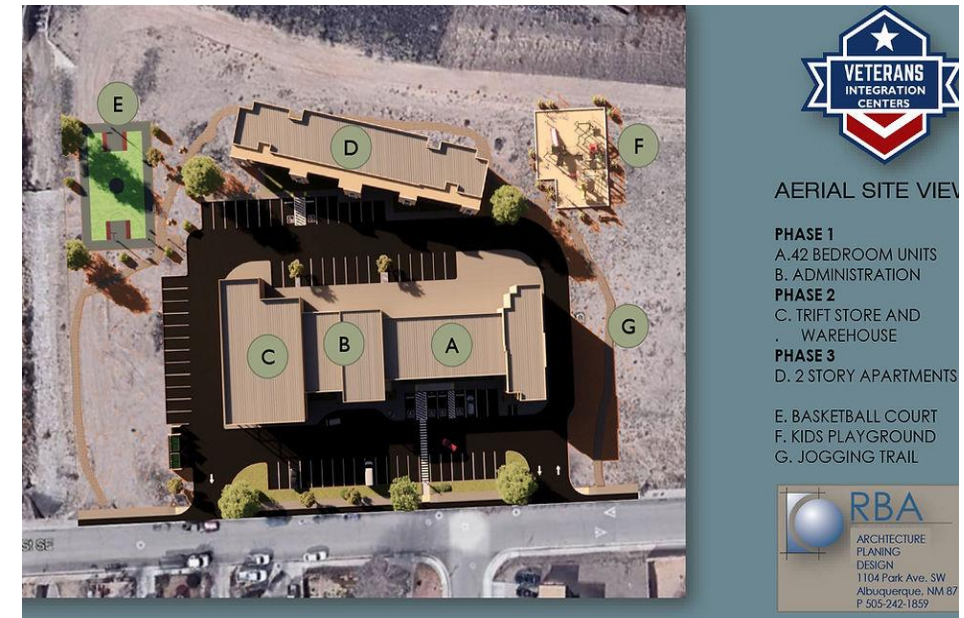
Rapid Rehousing

- **Is time limited**

- Households can receive for up to 24 months.
- The City has RRH programs to serve homeless Individuals, Families, Youth, Victims of Human Trafficking
- City Programs are funded by HUD CoC , City General Fund, ARPA and ESG
- Other community RRH programs are through HUD CoC Programs
- Supportive Services includes case management and connection to social services

- **Two types of RRH**

- Scattered Site: leased units with private landlords throughout the community
- Site-Based: Unit is subsidized so as long as household lives in the unit they receive the subsidy and assistance





HUD Funding

City Awarded HUD Funds: Continuum of Care and Emergency Solutions Grant

- 9 PSH and RRH programs
- All Households must be referred through the Coordinated Entry System using VISPDAT vulnerability index
- PSH: Must be documented Chronically Homeless (disabled and 1 year or more homeless)
- RRH: Must Score 7-11 on VISPDAT
- HUD funds require high level of administrative oversight, monitoring, documentation, and have limits to the covered costs

Other HUD Funds in the Community

- CoC Programs with Non-Profits
- Housing Authority Programs (ABQ and Bernco)
- Section 8 (Housing Choice Voucher)
- Public Housing (site based)
- Emergency Housing Vouchers

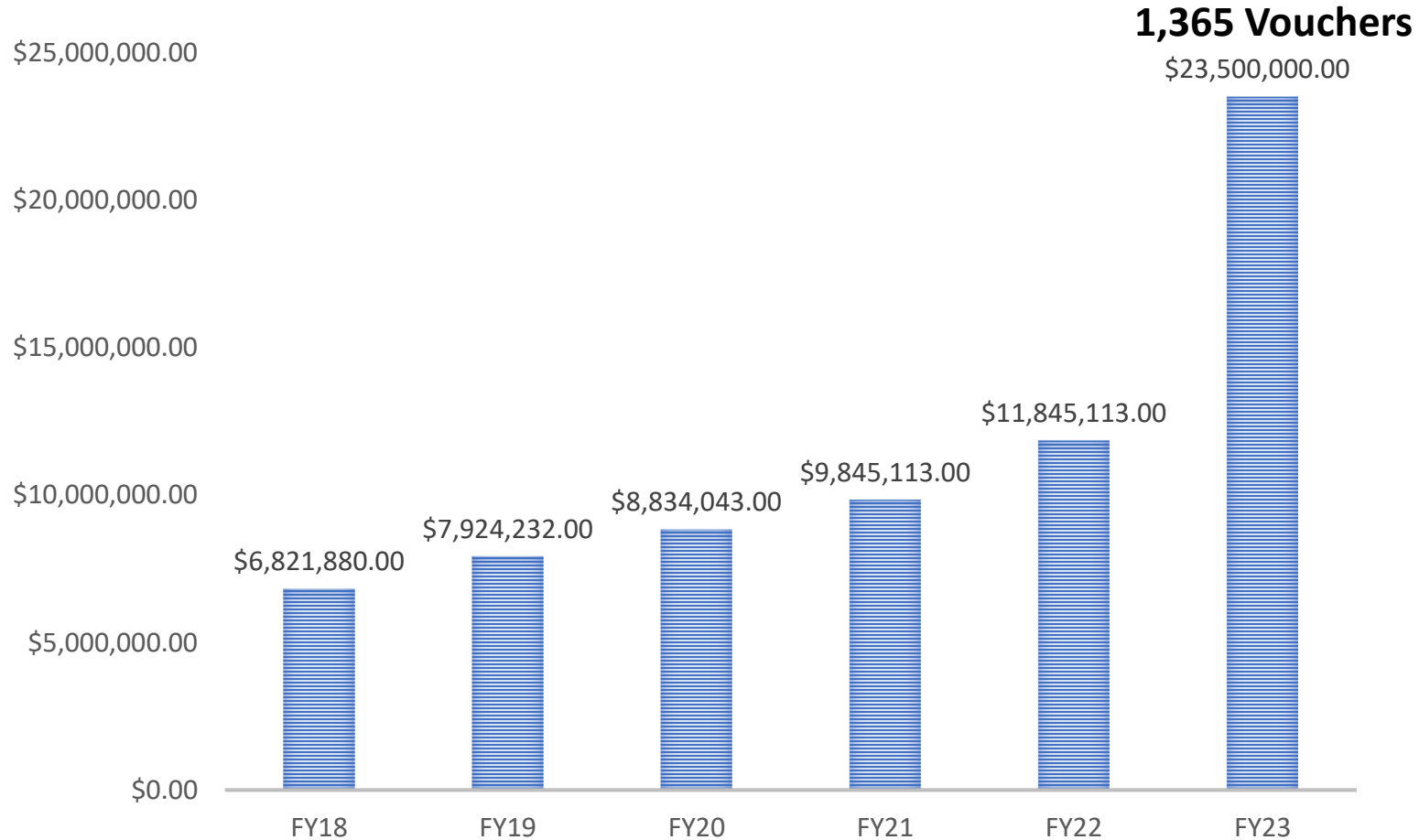


City General Funding

City Programs

- 27 General Funded Programs
- Follows HUD regulations for standard of services
- More flexibility- allow for more covered costs, can cover more staffing, flexibility of population served

Investments in Supportive Housing





New Initiatives with Vouchers



The additional FY23 funding also supports initiatives including:

- Add 129 units of affordable housing at City-owned property (rent subsidy)
- Case Collaboration for housing people relocated from encampments
- Motel vouchers to support transition to housing
- Provide otherwise unavailable security deposits and fees for people who get a Section 8 voucher through Albuquerque Housing Authority
- Evaluation to update and improve the Coordinated Entry System
- Furniture assistance for vouchered households

Gateway and Family Housing Navigation Center have vouchers set aside for those programs

Landlord Engagement Project

- Rolling out in Fall, 2024 to serve est. 850 Permanent Supportive Housing recipients
 - Both City and HUD funded vouchers
- \$535,000 allocated from new housing voucher funding to create Pilot Program
- Landlords can apply for funds to cover:
 - Up to \$2,500 in reimbursement for damages above the security deposit amount
 - Up to \$1,000 in upgrades to meet HQS inspection(s)
 - Up to \$500 in flexible funds to meet housing needs and create housing stability including reimbursement for an HQS delay
 - Pet deposit, Utilities hook up or bill, Application fees, Past due fees
 - One month of Vacancy Loss, equal to one month's rent, if damages prevent a unit from becoming rent ready for 27 or more days
- Program also includes Landlord Liaisons
- MFA will be fiduciary agent, administering funding and paying out claims

