

Community Dialogues on Mental Health – Greater Albuquerque Region



ACTION TEAM #1

RECOMMENDED ACTION REPORT

DATE: April 14, 2015

Team Lead: AFD Chief Dave Downey

Team Members: Jim Ogle, Tom Gagliano, Sherry Pabich, APD CIT Detectives

Recommended Action #1	Provide CIT Training to ABQ Fire Department paramedics. Consider offering CIT training to private paramedic first responders.
RECOMMENDED SOLUTION	<p>Train all ABQ Fire Department staff — 650 – 670 individuals in a 1-day Crisis Intervention Team (CIT) to help first responders react appropriately to situations involving mental illness or developmental disability.</p> <p>Implementation includes 25-30 students per session — consisting of 20-25 representatives from each station, and 4-5 individuals in support roles of various ranks and assignments.</p> <p>Additionally, the 90-minute NAMI <i>In Your Own Voice</i> module, where families share their personal stories, will be integrated into the training.</p>
STATUS	Training Division determining scheduling and costs
COSTS	Anticipated costs to be \$75,000
IMPLEMENTATION TIMELINE	July 2015 – December 2016
OTHER CONSIDERATIONS	<ul style="list-style-type: none"> ▪ Will be one of the first Fire Departments in the country to have all personnel trained in CIT ▪ Training has been developed by Dr. Rosenbaum and APD Detective Tinney for what may be offered to other first responders around the country once AFD training is concluded ▪ Review EMS protocols for patient navigation options ▪ Recommend 911 Call Triage – This change may require an ordinance revision. If passed, a savings of \$125,000/year would be realized. <ul style="list-style-type: none"> – <u>Current Response Cost:</u> 250,000 (4 responders + apparatus) Based on 2,500 calls/year that do not need such a high use of resources – <u>EMS Response Change:</u> 2 responders dispatched in a SUV type truck would cut costs in half ▪ Addition cost savings could be realized by proactively addressing chronic 911 callers – individuals who have called 12 or more times/year. Cost to respond to chronic 911 callers over the past 3 years is \$213,000.