

ALBUQUERQUE FIRE RESCUE

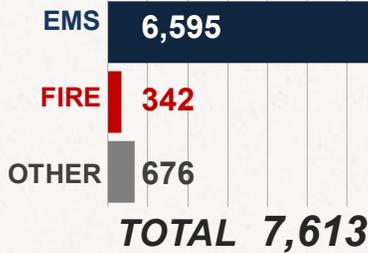
MONTHLY INFORMATIONAL REPORT



NOVEMBER 2019

ONE ALBUQUERQUE

NOVEMBER CALLS



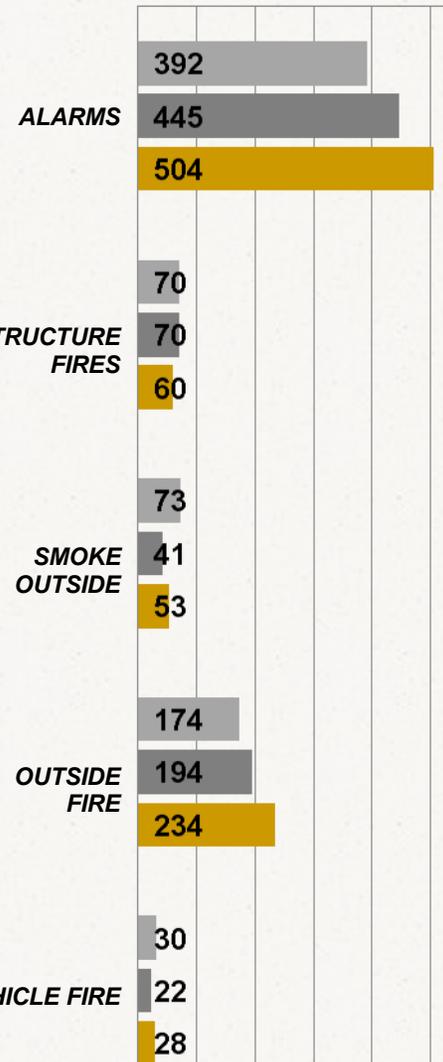
TOTAL CALLS

JANUARY - NOVEMBER
2018 - 100,894
2019 - 96,958

TOP 5 FIRE CALLS

SEPTEMBER OCTOBER NOVEMBER

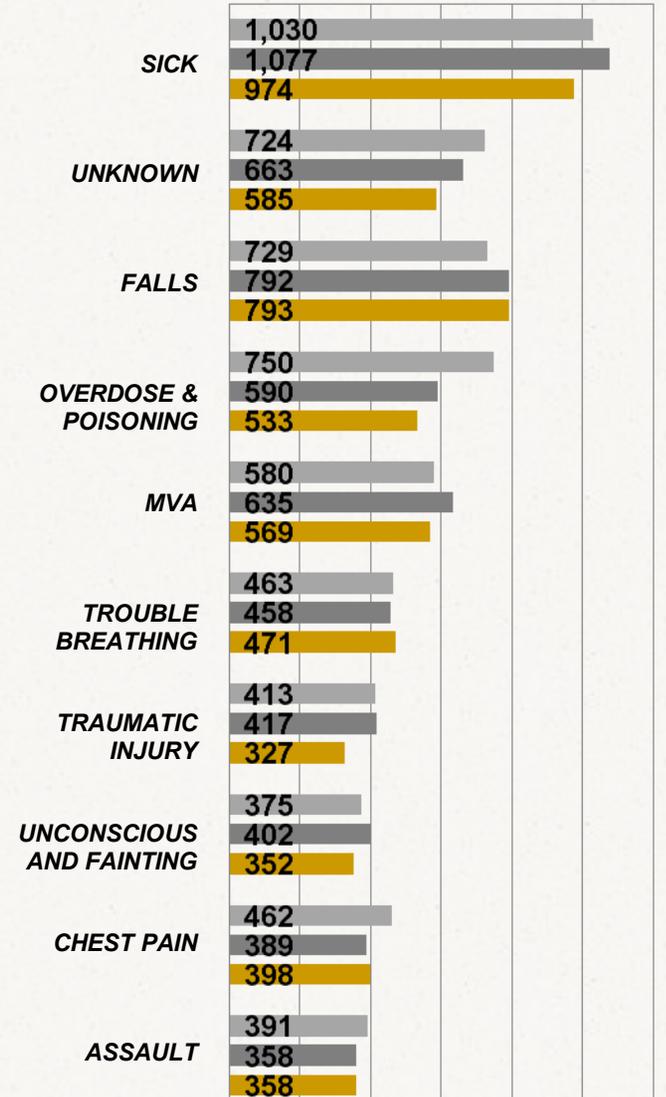
0 100 200 300 400 500



TOP 10 MEDICAL CALLS

SEPTEMBER OCTOBER NOVEMBER

0 200 400 600 800 1,000 1,200



EMS STATISTICS & RESPONSE BY CODE

TOTAL CARDIAC ARRESTS WITH CPR	50
ROSC PRIOR TO TRANSPORT	12
AAS RIDE IN ASSISTS	139
AFR TRANSPORTS	72
BARIATRIC UNIT	1
COA EMP. / FAMILY	9
CRITICAL PATIENT	11
DELAY OF AAS	9
LEVEL ZERO	8
BLS UNITS	33
ECMO	0
CPAP ADMINISTRATION	13
IO ATTEMPTS	55
SUCCESSFUL	52
UNSUCCESSFUL	3
LUCAS DEVICE ADMINISTRATION	41

* ALPHA	1,970
BRAVO	2,540
CHARLIE	1,320
DELTA	1,218
ECHO	95
OMEGA	61
TOTAL MEDICAL CALLS	7,204
*ALPHA - ECHO	
MINOR - EMERGENT	
OMEGA	
NON PRIORITY	

STRUCTURE FIRES

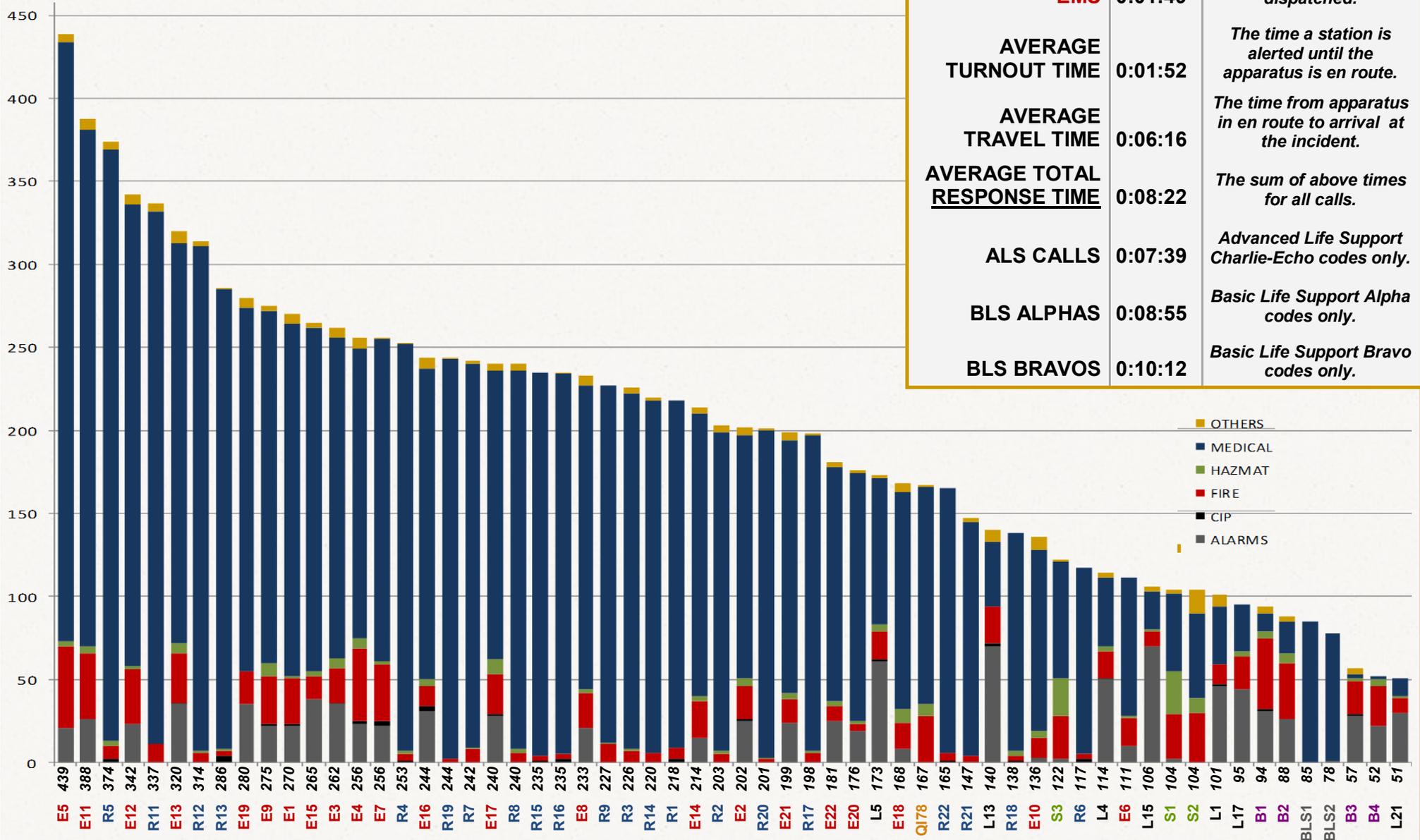
SMOKE OUTSIDE

OUTSIDE FIRE

VEHICLE FIRE



UNIT RESPONSES NOVEMBER 2019



TOTAL INCIDENTS PER UNIT

RESPONSE TIMES		
AVERAGE ALARM HANDLING TIME		
EMS	0:01:51	The time from when a 911 call is received until information is gathered and the call is dispatched.
NON-EMS	0:01:49	
AVERAGE TURNOUT TIME	0:01:52	The time a station is alerted until the apparatus is en route.
AVERAGE TRAVEL TIME	0:06:16	The time from apparatus in en route to arrival at the incident.
AVERAGE TOTAL RESPONSE TIME	0:08:22	The sum of above times for all calls.
ALS CALLS	0:07:39	Advanced Life Support Charlie-Echo codes only.
BLS ALPHAS	0:08:55	Basic Life Support Alpha codes only.
BLS BRAVOS	0:10:12	Basic Life Support Bravo codes only.



UNIT RESPONSES NOVEMBER 2019

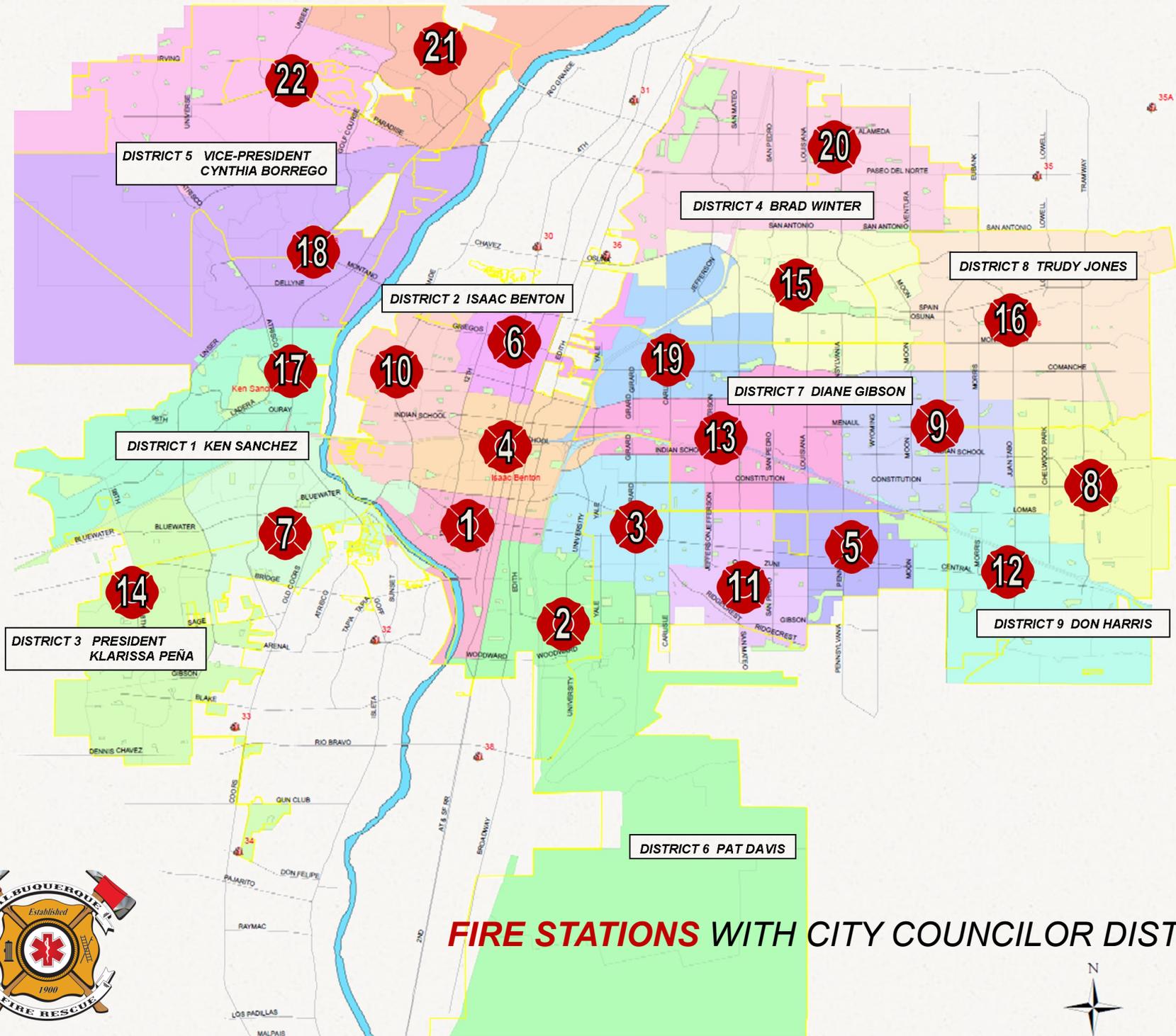
	ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL
E5	21	0	49	3	361	5	439
E11	26	0	40	4	311	7	388
R5	0	2	8	3	356	5	374
E12	23	0	33	2	278	6	342
R11	0	0	11	0	321	5	337
E13	35	1	30	6	241	7	320
R12	0	0	6	1	304	3	314
R13	0	4	3	1	277	1	286
E19	35	0	20	0	219	6	280
E9	22	1	29	8	212	3	275
E1	22	1	28	1	212	6	270
E15	38	0	14	3	207	3	265
E3	35	1	21	6	193	6	262
E4	23	2	44	6	174	7	256
E7	22	3	34	2	194	1	256
R4	0	1	4	2	245	1	253
E16	31	3	12	4	187	7	244
R19	0	0	2	0	241	1	244
R7	0	0	8	1	231	2	242
E17	28	1	24	9	174	4	240
R8	0	0	6	2	228	4	240
R15	0	1	3	0	231	0	235
R16	0	2	3	0	229	1	235
E8	21	0	21	2	183	6	233
R9	0	0	11	1	215	0	227
R3	0	0	7	1	214	4	226
R14	0	0	6	0	212	2	220
R1	0	2	7	0	209	0	218
E14	15	0	22	3	170	4	214
R2	0	0	5	2	192	4	203
E2	25	1	20	5	146	5	202

Continued on next page



UNIT RESPONSES NOVEMBER 2019

	ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL
R20	0	0	2	1	197	1	201
E21	24	0	14	4	152	5	199
R17	0	0	6	1	190	1	198
E22	25	0	9	3	141	3	181
E20	19	0	4	2	149	2	176
L5	61	1	17	4	88	2	173
E18	8	0	16	8	131	5	168
QI78	0	0	28	7	131	1	167
R22	0	1	5	0	159	0	165
R21	0	0	4	0	141	2	147
L13	70	2	22	0	39	7	140
R18	0	1	3	3	131	0	138
E10	3	0	12	4	109	8	136
S3	2	0	26	23	70	1	122
R6	0	2	3	0	112	0	117
L4	50	1	16	3	41	3	114
E6	10	0	17	1	83	0	111
L15	70	0	9	1	23	3	106
S1	2	0	27	26	47	2	104
S2	0	0	30	9	51	14	104
L1	46	1	12	0	35	7	101
L17	44	0	20	3	28	0	95
B1	31	1	43	4	11	4	94
B2	26	0	34	6	19	3	88
BLS1	0	0	0	0	85	0	85
BLS2	1	0	0	0	77	0	78
B3	28	1	20	2	2	4	57
B4	22	0	24	4	2	0	52
L21	30	0	9	1	11	0	51
HEART3	0	0	0	0	21	0	21
HEART1	0	0	0	0	14	0	14
HEART5	0	0	0	0	10	0	10
HEART4	0	0	0	0	5	0	5
HEART2	0	0	0	0	1	0	1
Total	994	37	963	198	9,673	194	12,059



FIRE STATIONS WITH CITY COUNCILOR DISTRICTS



ALBUQUERQUE FIRE RESCUE

MONTHLY INFORMATIONAL REPORT



NOVEMBER 2019

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SIGNIFICANT EVENTS

11/3 - Commercial Fire: AFR responded to 6300 block of Acoma Rd NE in fire district 5 for reports of a fire. Crews found a large outside fire that spread to a pile of pallets and an electrical pole. The fire was extinguished with one metal building being a total loss but two adjacent structures were saved. There were no injuries reported.

11/5 - Residential Shed Fire: AFR was dispatched to the 5000 block of Rincon NW in fire district 7 for reports of two sheds on fire. Crews found two fully involved sheds on fire and worked quickly to extinguish them. The sheds contained paints and tires.

11/5 - Commercial Fire: AFR crews were dispatched to the 7900 block of Central Ave NE in fire district 5 for reports of smoke. Fire crews found brown smoke coming from the exterior of the building and made entry. Occupants were evacuated and the fire was extinguished. The cause of the fire is unknown but appeared to have originated from the exterior of the building.

11/6 - Residential Fire: AFR responded to the 1900 block of Meadowview Dr NW for reports of smoke coming from roof of a residence in fire district 10. The fire was found to have originated in a workshop and extended into the living room causing significant smoke and fire damage. The occupants self evacuated but will be displaced until the home can be restored.

11/10 - Commercial Fire: Crews were called out to the 1400 block of Gibson SE to a Weinerschnitzel restaurant for a possible fire. AFR units found an electrical room on fire and quickly extinguished it within minutes. No injuries were reported.

11/18 - Residential Fire: AFR was dispatched to the 1100 block of Facio Ct SW for reports of a residential fire in fire district 14. Crews located a small fire caused from a plumbing repair and quickly extinguished it. No injuries were reported.

11/21 - Residential Fire: Crews were dispatched to the 10000 block of Cibola Lp NW for reports of a residential fire. AFR units found a detached garage consisting of 8 units on fire. Crews were able to extinguish the fire within 15 minutes and save 3 of the units from damage. No injuries were reported.

11/23 - Residential Fire: AFR responded to the 200 block of Mesilla Ave NE for a single story house fire found by a Rescue unit that was driving by. A full dispatch was requested and the fire was extinguished within 15 minutes. A resident was evacuated early on and no injuries were reported.

11/27 - Residential Fire: AFR crews were dispatched to the 200 block of 59th St. SW for reports of a residential fire with trapped victims in fire district 7. Two victims found were deceased and a third was transported to UNMH for treatment. The cause is under investigation.

1. AFR Lt. Brian Fox led a Wildland Task Force consisting of members from AFR, Corrales Fire, and BCFD to help battle the "Maria" and "Easy" fires in California

2. Crews helped a dog that that was trapped after wedging its head through an opening in the brick wall.

3. An outside fire spread to a large pile of pallets and encroached on the structure and electrical wires. The fire was quickly extinguished with an aerial ladder.





IN THE COMMUNITY



1. Firefighters from station 17 stopped to help a motorist with a flat tire. AFR members strive to serve the citizens of Albuquerque with safety being our number one priority.
2. FMO Inspector David Myers discusses fire safety with reporters from KOB and 770 KKOB prior to the holiday season.
3. KOB 4 and AFR celebrate success of the 2019 Socktober drive that helped collect more than 7,000 pairs of new socks for donation to Locker 505. These socks will be given to students in need of clothing.
4. AFR hosted a fire training class for three bomberos from Chihuahua, Mexico as part of the Sister City Program. This training will be taken back to their department with hopes of improving current fire tactics and policies.

1. AFR participated in the Guardian Games this year and Team Fire even brought home the trophy while supporting a good cause.
2. AFR Lieutenant Jason Fejer, Lieutenant Jason Ramirez, Captain Joe Lopez and Captain Will McMullen participated in the Advanced Engine and Truck Operations course in Fairland, Indiana.
3. Station 17 held a push in ceremony for their new engine, a 2019 Ferrara Inferno. This is the first clean cab engine in the AFR fleet.

ALBUQUERQUE FIRE RESCUE RETIREMENTS

CHRIS VENGHAUS



Battalion Chief Chris Venghaus began his AFR career in 2000 and was a member of the 61st Cadet Class. Prior to joining AFR Chris spent two years with Rio Rancho Fire Department and had also obtained his Paramedic License. Chris has earned two degrees, a Bachelors Degree from UNMH in EMS and an Associates Degree in Fire Science. Early in Chris' career he was assigned to Rescue 12 and Rescue 3 as a Paramedic Driver. After being promoted to Lieutenant Chris was assigned to Rescue 12 and then on to Rescue 9 for four years. In 2010 Chris was promoted to Captain at Station 11 in SE Abq. After spending time at Stations 18 and 6 for 3 years Chris was promoted to Battalion Chief and was assigned to Bat-3 where he has spent the past 3 years. During his career Chris earned Paramedic of the year in 2009 and has served with our community with upstanding conviction in providing each patient, community member, and firefighter brother and sister with honor. Thank you Battalion Chief Chris Venghaus for your dedicated service to AFR and the community!

AFR is proud to celebrate the retirement of Paramedic Lieutenant Phil Sanchez. Phil worked his last shift at Fire Station 22 surrounded by his family and his crew. He began his career in 1999 as a member of the 60th Cadet Class. Phil obtained his Paramedic License in 2002, and served the remainder of his career in the Rescue Division of AFR. Phil promoted through the ranks and after being assigned to Rescue Lieutenant at station 19 for three years, his final assignment was at Rescue 22. He comes from a family of firefighters and has served our city with dedication and professionalism. Thank you Paramedic Lieutenant Phil Sanchez for your commitment to AFR and the community!

PHIL SANCHEZ



FACES OF AFR

JARRED BALDWIN



Captain Jarred Baldwin has been a member of AFR since 2004. He graduated from the 67th Cadet Class and has a Bachelors Degree in Fire Science. Prior to joining AFR Jarred served with the NM Army National Guard as a combat medic for 6 years and also was a Rio Rancho Firefighter from 1998-2004. Jarred began his career as a firefighter serving at Stations 15, 10 and station 1. After being promoted to Driver in 2008, Jarred was assigned to the Fire Academy as an Instructor. Throughout his career Jarred has been involved in the Wildland Division of AFR and after being promoted to Lieutenant in 2008 Jarred was assigned to Station 16 as a Wildland Task Force Engine Boss. In 2012 Jarred was promoted to the rank of Captain. In March of 2018 he was assigned to the Planning and Logistics Division which oversees all Capital Improvements and Facility Maintenance of all AFR Stations and Facilities. While in his new position Jarred has made several improvements to the Logistics Division to include identifying and implementing a new bunker gear exchange program and a proposal to identify and inspect AFR facilities. Captain Jarred Baldwin's unwavering work ethic, dedication to always doing what's right and attention to detail have made him an incredible asset to AFR. He upholds the highest standards while strengthening our community and department. Thank you Captain Jarred Baldwin for your commitment to AFR and the community.

ALBUQUERQUE FIRE RESCUE STATION 9 UPDATE

Albuquerque Fire Rescue joined Mayor Tim Keller and Department of Municipal Development for a groundbreaking ceremony in late October 2019 for the new Fire Station 9. The new location is on the South side of Menaul and just West of Eubank, directly across the street from the current station. The fire district will remain the same. This station will accommodate additional apparatus to serve the community and offer better cancer prevention practices than ever before.

Fire Station 9 will be approximately 10,500 square feet with three (3) drive through apparatus bays. The total project cost will be \$5,849,570 with an expected completion date of October 16, 2020. This station has been designed with cancer prevention in mind to include an enclosed and ventilated bunker gear storage room. Councilor Gibson is purchasing a new cascade unit that will be installed in the new station to reduce unit down time after fire events.

Some of the latest updates involve Menaul Rd NE being closed down to one lane to tap into the sewer lines and water main line. Inspections for the footings are complete and concrete has been poured. The stem wall will soon be built and everything is going smoothly and on schedule so far.



Renderings courtesy of Vigil & Associates Architectural Group, P.C.



STAFFING AND THE SAFER GRANT

Last spring, AFR applied for the Staffing for Adequate Fire & Emergency Response (SAFER) Grant through the U.S. Department of Homeland Security. The purpose of the SAFER Grant program is to provide funding directly to fire departments to assist in increasing the number of firefighters responding to emergency incidents. Adequate staffing is necessary to meet industry standards and help maintain our Insurance Services Office (ISO) classification rating. Our Department has a Public Protection Classification rating of "1" from ISO (the highest score possible), resulting in lower insurance rates for residents of Albuquerque.

Several weeks ago, AFR received notification that we were awarded over \$1.2 million to fund 12 new firefighter positions. Once hired and trained, these additional positions are assigned to the field as other floating positions. These new positions will increase our staffing relief factor when vacancies occur.

On Monday, December 2, 2019, the City Council unanimously approved the matching funds of \$3.3 million for AFR to receive this grant. Including the SAFER Grant-funded positions, AFR is now funded for 729 sworn firefighters. On behalf of every Albuquerque Firefighter, I would like to thank the City Administration and Albuquerque City Council for their unwavering support. I would also like to acknowledge Deputy Chief Emily Jaramillo for her work on this grant. Without her vision and commitment, we would not have received the SAFER Grant – thank you!

FIRE MARSHAL'S OFFICE**INSPECTIONS DIVISION**

- **319 building inspections were completed this month.**
- With the expansion of the movie industry in Albuquerque, the Fire Marshal's Office is tasked with conducting inspections of movie sets as well as a large variety of special effect related stunts. To keep up with this demand, we were able to send two inspectors (Lt. T. Smith and Inspector D. LaCour) to a motion picture Fire Safety Officer course. Taking what was learned, they are creating a class which will continue to keep our inspectors current with industry standards.
- Working towards our goal of going paperless, FMO is working with the City's Technology and Innovation Department to have all inspections, past and future, scanned into an online data base system called 'Onbase'. This will eliminate a countless number of stored files and will streamline accessing past inspections.
- In a continued effort to keep our schools and children safe, FMO has created a relationship with the Head of Maintenance and Operations for APS. We've established a system to ensure all safety equipment is tested, maintained and documented regularly. With this system, we will also be able to track and keep all hydrants on APS property in working order.

PLANS CHECKING DIVISION

- **Total Inspections - 72**
- **Total Plans Reviewed - 155**
- Plans Checking's larger projects;
 - * Chuze Fitness, 9350 Eagle Ranch Rd NW, (37,159sqft) Passed Final Inspection
 - * US Army Corps of Engineers, 4101 Jefferson Plaza NE, (62,00sqft) Passed Final Inspection
 - * De Anza Motor Lodge, 4301 Central Ave NE, (15,433sqft) Passed Final Inspection
 - * NBC Universal, 1601 Commercial NE, (53,756sqft) Passed Final Inspection
 - * Space Dynamics, 1720 Randolph SE, (35,000sqft) Passed Final Inspection

Continued on next page.

AFR DIVISION UPDATES

- We are very thankful to have utilized Inspector Sammy Lucero for training purposes. He has been an amazing Leader, Mentor and Training Officer for the new staff. His last day in the Plans Checking Division is Dec19th, 2019. We wish him the very best over in the FMO Inspections Office where we know he will be a huge asset.

ADAPT

- 66 Preliminary inspections were assigned and/or performed. Of the preliminary inspections assigned, 36 FMO inspections or re-inspections were performed. Currently ADAPT has had 28 properties that have been formally brought into the program, 10 have been cleared from the program and 18 are still in the program at various stages.
- Performed 1 Full ADAPT inspections with APD and Code Enforcement
- ADAPT and APD are working with the Property Manager of the Rising Phoenix Apartments, weekly. Addressing crime and dilapidation issues, while the Nuisance and Abatement Agreement (NAA) is being negotiated.
- ADAPT held a meeting for the Wells Park Neighborhood Association to let them know the details of an NAA for a nuisance property in their neighbor. The information was well received and appreciated.
- Inspector Salazar performed a Crime Prevention Through Environmental Design (CPTED) inspection of 12901 Central Ave NE. This is his first CPTED inspection and he did an outstanding job. The report he compiled will be used in the NAA for the apartment complex
- ADAPT and Technical Services have developed an SOG and site on SharePoint, so field units can refer dilapidated properties they come across to ADAPT. Thank you, Driver Brown (AFR Tech Services), for all your help.

INVESTIGATIONS DIVISION

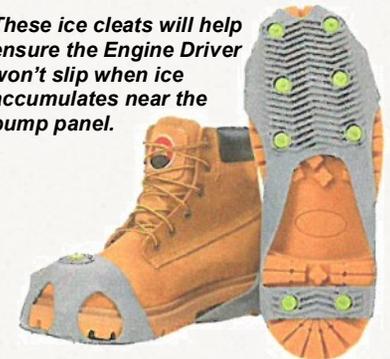
- 12 structure fire investigations total in November:
 - * 3 undetermined
 - * 9 Incendiary
- Injuries and Fatalities:
 - * 3 Civilian Fire Fatalities
 - * 1 Civilian injury
 - * 1 Firefighter injury
- The Fire Investigations Division conducted its preliminary “Station Inspection” and was evaluated by the Fire Marshalls Office.
- Fire Investigation received new ROCO style helmets for the investigators to assist in the safety of personnel while completing their investigations.
- The reserve pool of personnel finished up the last mandatory firearms qualifications for the year.

HUMAN RESOURCES

HEALTH AND SAFETY

- Injuries: 6 for the Month of November, 70 YTD
- Physicals: 35 completed in November, 619 completed YTD.
- Safety Division received approval for **Ice Cleats** from CABQ Executive Safety Committee 11/1/2019. Ice Cleats ordered and received. Distributed out to Engine Companies prior to Thanksgiving holiday storm (11/27/2019).
- November Safety Board Message: *Winter Weather Readiness and Hazards.*

These ice cleats will help ensure the Engine Driver won't slip when ice accumulates near the pump panel.



AFR DIVISION UPDATES

PUBLIC INFORMATION OFFICER

This month our office had 9 media interviews/interactions. The PIO office attended, promoted, or helped coordinate the following events:

- Engine 17 Purchase and Push In Ceremony.
- Worked with Arson Captain Ramon Martinez to wrap up Socktober and set up media with KOB 4 to film promotion.
- Helped set up for and host 2019 Guardian Games at Civic Plaza including live social media coverage and multiple news interviews.
- Coordinated media coverage with KOAT 7 of Bomberos from Mexico that received training at the AFR Training Academy.
- Coordinated safety public service announcement and media television/radio spots for Thanksgiving cooking safety and general home fire safety with KOB 4 and 770 KOB.
- Attended two retirement parties for AFR members including interviews and pictures for social media.
- 1 Faces of AFR with interview and photo for social media.

Social Media

- Instagram Posts- 20
- Facebook Posts- 21
- Twitter Posts- 16

Meetings

- Guardian Games Meeting
- Battle of The Badges Meeting
- Twinkle Light Parade

Recruitment

- Open enrollment for the next AFR Cadet Class is January 6 –February 29 2020
 - * New Recruitment Video Filmed and released to public
- Two members of AFR attended the Glendale CC Career Fair in Mesa, AZ.
 - * Presented to classes: 5 EMT B, 3 Paramedic, 1 Police Science
 - * Mesa CC 2 EMT B classes
- Guardian Games recruitment table 2 days
- Recruitment table at APS Highschool football games
- UNM Hero's Football Recruit Table
- CEC EMT Proctor
- Hand Shake 11 Colleges



Firefighters VS Law Enforcement at the 2019 Guardian Games at Civic Plaza.



AFR DIVISION UPDATES

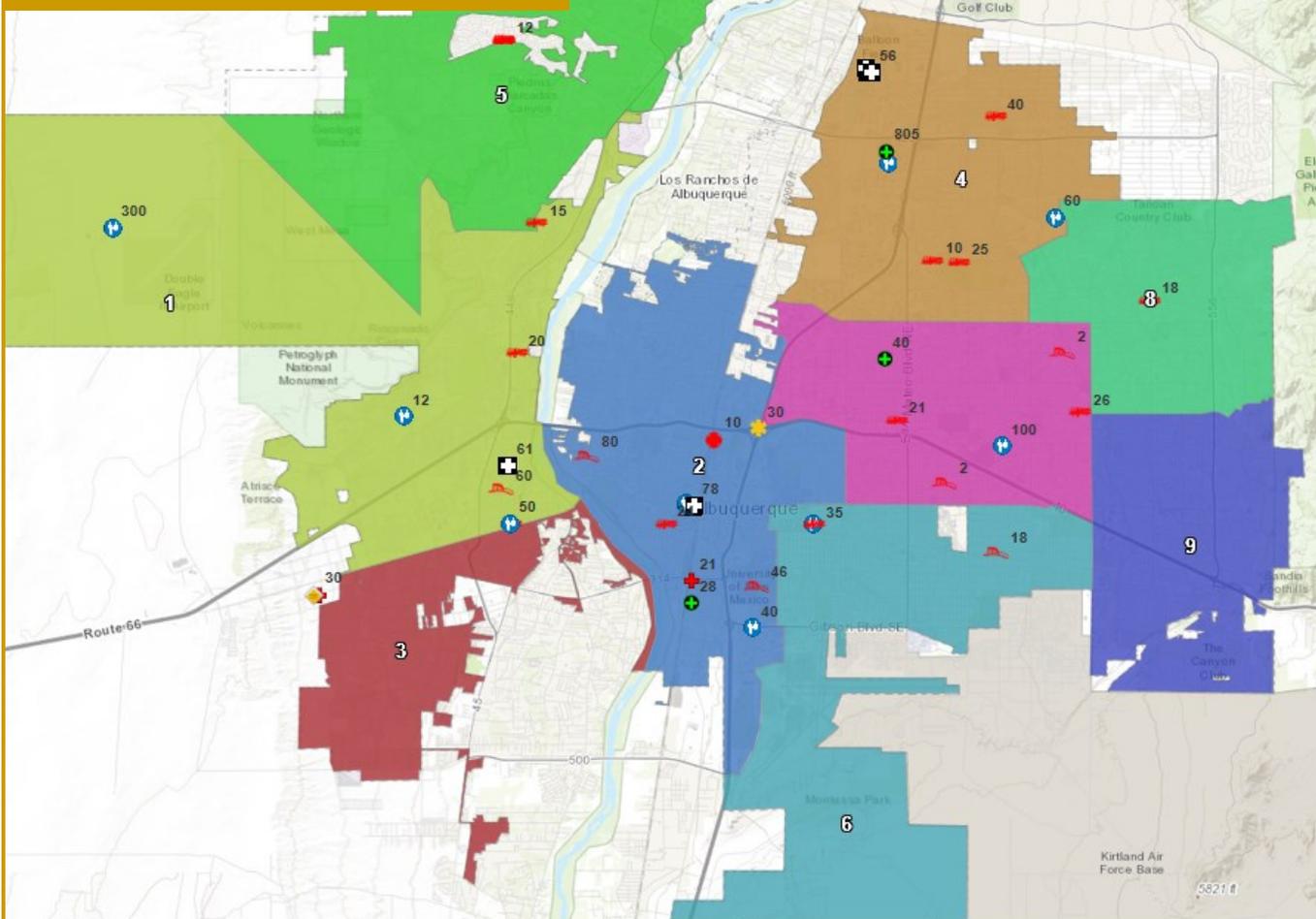
COMMUNITY RISK REDUCTION

- Station Visits, Tours and all other CRR engagements
- Department of Municipal Development Mock Snow Day
- 1 SE Homicide Outreach
- 2 NW Homicide Outreach
- 1 SW triple shooting
- Lung Force walk Fire Prevention Inflatable
- Guardian Games Fire prevention inflatable
- Boy Scout troop With BCFD Fire Prevention Inflatable
- Risk Assessment ; 3 Assessments, Total = 655 reached

LIFESAVER TRAINING

- **November**
 - * CPR, Bleeding Control & Opiate Reversal
 - * 12 Trainings
 - * 634 trained
- **January-November 2019**
 - * 49 training sessions total, of these 28 were for COA employees
 - * 2,140 civilians and COA employees trained, of these 1,343 were COA employees
 - * We have several incidents of our trainees using these skills and saving a life in the public. This training saves lives!

CRR EVENTS MAP NOVEMBER 2019



Community Risk Reduction - Events

- Active Shooter
- CERT
- Confined Space
- EMT - Basic Course
- Evacuation Training
- Fall Prevention
- Fall Protection
- Fire Extinguisher Training
- Fire Safety
- HEART
- Hands Only CPR
- Harm Prevention
- Hazmat
- Public Information Office
- Risk Assessment
- SCBA
- See Something, Say Something
- Station Tours
- Stop the Bleed Training
- Wildfire Prevention
- Youth Fire Setters
- Public Outreach
- Recruiting
- Ride Along
- STB CABQ Employees
- STB Schools
- Stand By

AFR DIVISION UPDATES

CRR EVENTS INFORMATION NOVEMBER 2019

Date of Event	Duration (minutes)	Event Name	Event Address	Training Type	Number Trained	Civilians Description
11/1/2019	45	McKinley Child Development Center Assessment	3401 Monroe St Ne	Risk Assessment	40	
11/5/2019	120	CABQ Lifesaver	5500 Glenrio	STB CABQ Employees	61	
11/5/2019	120	CABQ Lifesaver	5500 Glenrio	STB CABQ Employees	51	
11/13/2019	120	CABQ Employees	1401 Williams	STB CABQ Employees	57	
11/15/2019	150	Cottonwood Classical Assessment	7801 Jefferson	Risk Assessment	805	Teachers, students
11/19/2019	120	CABQ Employees	401 Second St	STB CABQ Employees	78	
11/19/2019	120	CABQ Employees	401 Second St	STB CABQ Employees	78	
11/20/2019	120	CABQ EMPLOYEES	9201 Balloon Museum Dr	STB CABQ Employees	77	
11/21/2019	120	COA Lifesaver	9201 Balloon Museum Dr	STB CABQ Employees	56	
11/21/2019	120	COA Lifesaver	9201 Balloon Museum Dr	STB CABQ Employees	53	
11/1/2019	240	Safer Car Seat Clinic	141 Girard NE	Public Outreach	43	Parents with car seats
11/1/2019	60	Station tour	6600 academy	Station Tours	10	Children
11/6/2019	null	Cottonwood Classical Safety Brief	7801 Jefferson St NE, Albuquerque, NM 87109 DMD's Satellite 2 location located at 1878 Commercial Street NE.	Public Outreach	43	10th Grade Health Class
11/7/2019	60	Department of Municipal Development Mock Snow Day	Street NE.	Public Information Office	10	Public
11/16/2019	120	Lung Force Walk	Hofmann Church	Public Outreach	60	Lung Force 5k Walkers
11/16/2019	360	Guardian Games Special Olympics	Civic Plaza	Public Outreach	100	Special Olympics
11/17/2019	390	Guardian Games	Civic Plaza	Public Outreach	120	Participants and spectators
11/23/2019	120	Feeding at Westside Community Shelter	7440 Jim McDowell NW	Public Outreach	300	Homeless in Emergency Shelter
11/23/2019	60	Homicide Area Canvas CORTE DE LOMA NW	2116 CORTE DE LOMA NW	Public Outreach	12	Neighbors Effected by Tragedy
11/2/2019	90	Station tour	6100 Taylor Ranch Rd	Station Tours	15	Boyscouts
11/4/2019	60	Fire Safety Presentation	2700 Mountain Rd NW	Fire Safety	80	Elementary kids
11/6/2019	60	Station 15 tour	6600 Academy NE 87109 Inez Elementary 1700 Pennsylvania NE	Station Tours	25	Local Citizens
11/8/2019	120	E9 Truck Show and Tell	141 Girard Blvd NE 87106	Public Outreach	100	elementary students
11/8/2019	60	Station 3 Tour	10005 Unser NW 87114	Station Tours	35	local residents
11/9/2019	75	Station 22 tour		Station Tours	15	local residents
Totals:	3,030 Minutes				2,324 Trained	

AFR DIVISION UPDATES

TRAINING AND COMMUNICATIONS

TECH SERVICES DIVISION

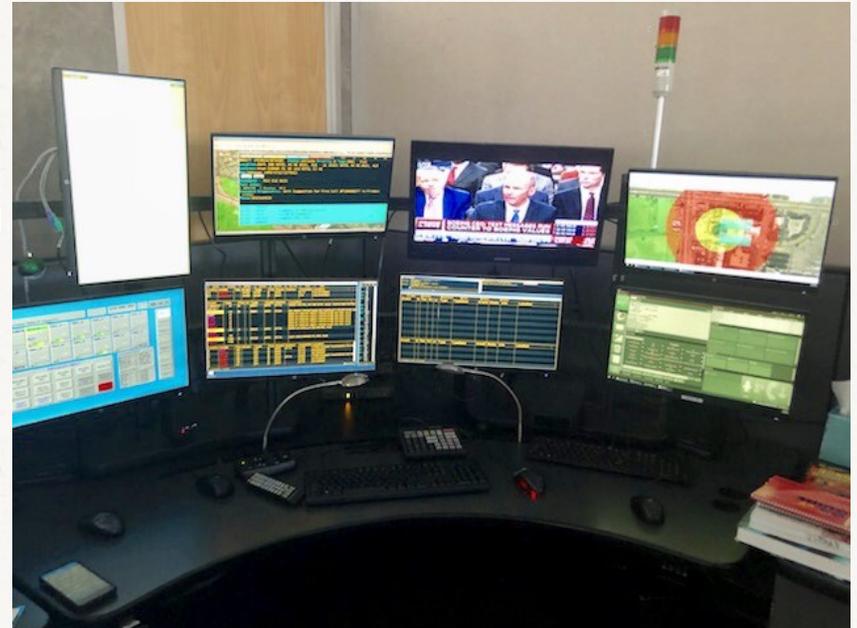
- Tech Services had 68 service requests submitted for the month of November.
- City IT successfully updated SharePoint for the entire City. The upgrade has created several access issues for multiple AFR users. All personnel are being asked to contact Tech Services if they encounter any issues.
- AFR will be utilizing Telestaff to send out notifications to personnel for overtime opportunities and any other message needs. A memo will be sent out in December to further explain this process.
- Tech Services has recently seen an increase in damaged MDTs. Although some of these “accidents” can’t be prevented, please remember that these units need to last AFR for up to 5 years. Do your best to take care of one of the most valuable pieces of equipment on the truck.
- AFR is close to selecting either Motorola or Harris radios for the new radio system. Once decided, the radios should start hitting the field in mid-2020.

ALARM ROOM

- 96,958 priority responses created January 1, 2019 – November 30, 2019. Decrease of 3,936 calls for the same time period last year.
- 7,613 calls created in November. Decrease of 687 calls compared to November of 2018.
- Drivers Ashley Paiz and Zachary Trujillo have both completed EMD/EFD and 2 weeks of AFR Dispatch Training. They are now training as dispatch interns.
- In November, 6,827 or 96.28% of incoming 911 calls were answered under 14 seconds. Goal is 95%.

TRAINING AND PROFESSIONAL DEVELOPMENT

- 2019 -2020 Paramedic Class
 - * The current class average is 87% - great job!
- 91st Lateral Cadet Class
 - * Completed 11 Month Evaluations on Oct. 17.
 - * All members passed and will be promoted to FF 1/C in November. - Congratulations!
- 92nd Cadet Class
 - * All 18 members completed their 11-month evaluations over three days of testing, the week of November 18th. They will promote to FF 1/C December 22nd. - Congratulations!
- 93rd Lateral Cadet Class
 - * 10 currently assigned to the field.
 - * 2nd quarterly completed.



Continued on next page.

AFR DIVISION UPDATES

- 94th Cadet Class
 - * 39 members currently assigned to the field
- 95th Cadet Class
 - * 47 individuals scheduled to begin the 95th Cadet Class on January 6th.
- Currently 67 FF 2/C assigned to the Field.
- 12 Podcasts and PowerPoints with voiceover were created for EMS CEs.
- Four members attended 3 days of training at FDTN for advanced engine operations and advanced truck operations, in preparation of refresher curriculum development and potential drill field props.
- Began collaboration with APD to formulate a plan for interagency Active Shooter training.
- Produced and recorded video for City Council; thank you for support on LUCAS devices and high-fidelity mannequin with FF O'Hea.
- Produced and recorded new recruiting video for 2020 hiring process with FF O'Hea.
- Reviewed and approved multiple AED records on Pulse Point.
- Thanksgiving morning show with KOB for turkey frying safety.
- Thanksgiving morning show with KRQE for turkey frying safety.



OPERATIONS

HAZMAT

- Hazmat Coordinator, Lt. Jaquez, attended a tabletop exercise hosted by Endeavor Oil. This exercise allowed AFR to answer questions regarding Unified Command and show Endeavor how they will fit into the Incident Command structure.
- Hazmat One assisted Squad 1 at an overturned Solid Waste Truck. Solid Waste was contacted to clean up contents from the overturned vehicle.
- AFR purchased a new portable Gas Chromatograph for the Hazmat program utilizing funds from the 2018 State Homeland Security Grant Program. The chromatograph will allow hazmat technicians to detect and measure volatile organic compounds in water, soil and air.

Continued on next page.

AFR DIVISION UPDATES

HEAVY TECHNICAL RESCUE

- Structural Collapse Rescue Course.
 - * 50-hour course delivered by Captain Collado, Lt. Woods, and FF Mazotti.
 - * 16 AFR members attended the course.
- Resulted in 12 new AFR HTR Technicians.
- On Thanksgiving night, Station #8 and Station #16 along with Squad 2, 78 and Battalion 2 executed a mountain rescue in difficult conditions. The crews began operating just before sunset and worked into the night in low-light conditions. Despite the challenges presented to them, they were able to safely remove a patient that had fallen approximately 30ft. The patient was transferred to AAS for further treatment and transport to local hospital.

WILDLAND

- Wildfire Safety Working Group meetings with High Desert continue... (topics below)
 - * Evacuation plans.
 - * HOA fire safety website.
 - * RSG presentations.
 - * Homeowners preparing homes against wildfires.
 - * Researching using goats for fuels reduction in HD.
- Additional planning meetings for Bosque School fuel reduction project delayed to December 23rd-January 6th, during school break.
- Two WLD engines and a Task Force Leader sent to California to assist with wildfires October 28th to November 6th. Crews assisted with the Easy Fire and Maria Fire.
- 2020 Wildland Arduous Level Pack test schedule finalized and posted in SharePoint soon.



EMERGENCY SERVICES

AFR MEDICAL DIRECTOR, DR. K. PRUETT

- Finished recording CEs for the year, thanks for everyone's patience to get the required hours for licensure. We are already planning for next year, so hours will be more streamlined. Please send ideas for topics through your chain of command to the EMS training division.
- Currently working on annual guideline/protocol updates for minor changes and some new additions. After they are approved by the medical control board in December, we will publish a short training video reviewing new updates.
- Crews are doing a great job running the ECMO checklist early on cardiac arrest. Please remember, even if ECMO-1 isn't available, if you can arrive within 35 minutes of collapse, you are able to transport appropriate patients 24-7 to UNM.
- Remember to consider using Cyanokit in patients who are pulled from structure fires and have abnormal vitals or altered mental status. If you want to review how to use it, please contact 78.

AFR DIVISION UPDATES

HEART/BLS RESCUES

- Driver Jake Gray obtained an additional \$15,000 donation from Blue Cross Blue Shield to fund the therapy dog program.
- Four HEART members attended the New Mexico Health Information Collaborative Annual Conference. It was a great learning experience and networking opportunity to build contacts in the community.
- HEART and Fall Prevention program presentation given on 100.3 JTD radio show and at UNMH Management Coffee.
- BLS Rescues continue to respond to 26A in addition to 23B and 32B. This has been a very successful additional response for the program.

QUALITY ASSURANCE

- Captain Ferando provided pediatric respiratory training to the field personnel.
- Entire Quality Assurance Cadre completed cardiac ultrasound training.
- Captain Laprise assisted a family stuck in their driveway due to the Thanksgiving snowstorm. The family was stuck in the driveway and could not get their young child to a chemo appointment. Captain Laprise picked them up and got them to the appointment and the child was able to receive their treatment.

PHARMACY

- End of the year Clinic license will be delivered (to the NM Board of Pharmacy) this week.
- Narc box training with the representative completed and new boxes to secure narcotic medications will be installed soon.
- Coordinated with all support divisions at AFR to get Lifesaver kits added to every vehicle.
- Epi and Sodium Bicarb shortages still on-going.

IPRA

- Steady volume of record releases YTD. (1746)
- Next Request- Running well.
- Next request releases monthly (26)

EMS Billing 2019

- Total YTD Adjusted/Written off/sent to collections- **\$217,688.90.**
- Total YTD billed this year to date- **\$524,077.54.**
- Total YTD Received- **\$234,719.64.**
- Total YTD AFR Transports **994.**
 - * ALS **699**
 - * BLS **295**
 - * ECMO1 **0**

AFR DIVISION UPDATES

Report QA

- 78 cadre CQIs (89)
- Medical Director CQIs (153)
- Pharmacist (83)
- Consortiums (0)

OTHER EMS PROJECTS

- The hearings for the full transport authority began in November. BC Ortiz, DC Jaramillo, and Dr. Pruett all testified about the issues with the current system. These hearings will continue in January, with a final vote sometime in the Spring of 2020. The certificate will allow AFR to have comparable authority in the system as the other two agencies that hold the certificate. This will allow the EMS Division to work on changes to provide a more efficient response to EMS calls.
- Piloting an app for customer service, employee satisfaction, and EMS metrics and response times with B2C and the Emergency Services division.

PLANNING AND LOGISTICS

FLEET

We are proud to announce Randy Bloomer as the new fleet manager for AFR. Mr. Bloomer was the fleet manager for BCFD and has over 20 years of experience working on and managing fire fleets.

Status of new apparatus ordered:

- Ladder 13 (Pierce) ordered and expected delivery 8/1/2020, State Capital Outlay
- Squad 1 (Ferrara) ordered and expected delivery 10/1/2020, State Capital Outlay
- Engine 11 (Pierce) prebuild completed. Delivery expected late March 2020
- 3 Engines (Ferrara) ordered (E12, E8, and E14)
- Placed 15 Honda Civics and 3 Ford Fusions in service. Four more Ford Fusions will arrive in early December.
- New Battalion Chief SUVs 1, 3, and 4 are receiving their Radios, light/siren package, accessory equipment and decals. Each apparatus will go in service soon.
- Rescues 1, 6, 16, 19, and 22 (Braun) inspected and have arrived. Each apparatus will go in service soon.
- 2 Ford Explorers expected in January 2020 (Deputy Chief FMO and Medical Director)
- HTR1 and Hazmat 1 pickup trucks expected to arrive February 2020.

Monthly number of work requests and apparatus repaired:

- Pending 90
- Open 15
- Closed 26



New Honda Civic for the FMO fleet.

AFR DIVISION UPDATES

FACILITIES

- Work Orders through the Department of Municipal Development: 46
 - * Completed: 24
 - * Pending: 22
- Work Orders entered through SharePoint
 - * 79 CIP SharePoint requests
- SCBA/Cascade repair requests: 13
- New Fleet Facility Update
 - * Final stages of permitting.
 - * Expected to move in February 2020

State Capital Outlay Update

- Academy Drill Field Repair:
 - * Work to begin 12/16/19 and completed on 12/29/19
- Drive Pad Repairs:
 - * Notice of Obligation has been submitted, expected completion of Station 18 on 2/1/20
- Personal Protective Equipment (New bunkers and boots):
 - * Ordered, expected delivery 2/15/20 for all gear, however, some gear has already started to arrive.
- Platform Ladder:
 - * Ordered, expected delivery 8/1/20
- Hazmat Squad:
 - * Ordered, expected delivery 10/1/20



FIRE CHIEF PAUL W. DOW

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