### SEPTEMBER CALLS

<table>
<thead>
<tr>
<th></th>
<th>JULY</th>
<th>AUGUST</th>
<th>SEPTEMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMS</td>
<td>7,659</td>
<td>7,897</td>
<td>7,513</td>
</tr>
<tr>
<td>FIRE</td>
<td>480</td>
<td>379</td>
<td>463</td>
</tr>
<tr>
<td>HAZMAT</td>
<td>83</td>
<td>88</td>
<td>81</td>
</tr>
<tr>
<td>OTHER</td>
<td>699</td>
<td>580</td>
<td>574</td>
</tr>
<tr>
<td>RESCUE</td>
<td>38</td>
<td>21</td>
<td>25</td>
</tr>
<tr>
<td>WILDLAND</td>
<td>20</td>
<td>30</td>
<td>28</td>
</tr>
</tbody>
</table>

### TOP 10 NON-MEDICAL CALLS

<table>
<thead>
<tr>
<th></th>
<th>0</th>
<th>100</th>
<th>200</th>
<th>300</th>
<th>400</th>
<th>500</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALARMS</td>
<td>437</td>
<td>419</td>
<td>387</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>OUTSIDE FIRE</td>
<td>344</td>
<td>356</td>
<td>302</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>STRUCTURE FIRES</td>
<td>66</td>
<td>52</td>
<td>67</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>COMMUNITY INVOLVEMENT</td>
<td>78</td>
<td>42</td>
<td>65</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SMOKE OUTSIDE</td>
<td>26</td>
<td>37</td>
<td>61</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CITIZEN ASSIST</td>
<td>78</td>
<td>62</td>
<td>49</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>GAS LEAK/ODOR</td>
<td>54</td>
<td>43</td>
<td>48</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MUTUAL AID</td>
<td>34</td>
<td>39</td>
<td>43</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>VEHICLE FIRES</td>
<td>44</td>
<td>34</td>
<td>33</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>WILDLAND &amp; BRUSH FIRE</td>
<td>20</td>
<td>30</td>
<td>28</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### TOP 10 MEDICAL CALLS

<table>
<thead>
<tr>
<th></th>
<th>0</th>
<th>200</th>
<th>400</th>
<th>600</th>
<th>800</th>
<th>1000</th>
</tr>
</thead>
<tbody>
<tr>
<td>FALLS</td>
<td>826</td>
<td>848</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SICK</td>
<td>623</td>
<td>692</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>TROUBLE BREATHING</td>
<td>730</td>
<td>795</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MVA</td>
<td>616</td>
<td>608</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>UNKNOWN</td>
<td>442</td>
<td>418</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>TRAUMATIC INJURY</td>
<td>448</td>
<td>479</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CHEST PAIN</td>
<td>499</td>
<td>519</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>UNCONSCIOUS AND FAINTING</td>
<td>503</td>
<td>505</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>OVERDOSING</td>
<td>454</td>
<td>437</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ASSAULT</td>
<td>355</td>
<td>359</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### YEAR TO DATE CALLS

<table>
<thead>
<tr>
<th></th>
<th>62,893</th>
<th>4,413</th>
<th>652</th>
<th>5,085</th>
<th>177</th>
<th>324</th>
</tr>
</thead>
</table>

ALBUQUERQUE FIRE RESCUE | MONTHLY INFORMATIONAL REPORT | SEPTEMBER 2021
## AFR Transports 2021

<table>
<thead>
<tr>
<th>Reason for Transport</th>
<th>Sept</th>
<th>YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>AAS Delayed</td>
<td>134</td>
<td>682</td>
</tr>
<tr>
<td>COA On Duty</td>
<td>2</td>
<td>49</td>
</tr>
<tr>
<td>COA Off Duty</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>Pediatric Behavioral Health</td>
<td>8</td>
<td>63</td>
</tr>
<tr>
<td>Spouse/Child of AFR Member</td>
<td>1</td>
<td>10</td>
</tr>
<tr>
<td>AFR Retiree/SPOUSE</td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td>Bariatric</td>
<td>0</td>
<td>5</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>147</td>
<td>819</td>
</tr>
</tbody>
</table>

## EMS Statistics

### Medical Response by Code

- **Cardiac Arrest with CPR**: 43
- **ECHO**: 126
- **Rosc Prior to Transport**: 15
- **Delta**: 1,601
- **Lucas Device Used**: 37
- **Charlie**: 1,871
- **IO Access**: 59
- **Bravo**: 2,053
- **LMA/Intubations**: 52/6
- **Alpha**: 2,068
- **CPAP Administered**: 23
- **Omega**: 81
- **IV**: 511
- **Total**: 7,801

### YTD by Month

- **January**: 20
- **February**: 22
- **March**: 39
- **April**: 52
- **May**: 68
- **June**: 136
- **July**: 131
- **August**: 180
- **September**: 145

**Total YTD**: 793
## Outside Agency Responses

911 calls that do not require AFR services are dispatched to the following agencies in an effort to send the appropriate resources to each call for better patient care and ensure AFR crews are available for true emergency responses.

<table>
<thead>
<tr>
<th>Agency</th>
<th>Sept</th>
<th>Ytd</th>
</tr>
</thead>
<tbody>
<tr>
<td>CABQ Community Safety</td>
<td>198</td>
<td>213</td>
</tr>
<tr>
<td>CABQ City Security</td>
<td>134</td>
<td>1,561</td>
</tr>
<tr>
<td>ABQ Ambulance Service</td>
<td>1,120</td>
<td>10,306</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,452</strong></td>
<td><strong>12,080</strong></td>
</tr>
</tbody>
</table>
1. LAN SENA
2. ISAAC BENTON
3. KLARISSA J PEÑA
4. BROOK BASSAN
5. CYNTHIA D BORREGO
6. PAT DAVIS
7. DIANE G GIBSON
8. TRUDY E JONES
9. DON HARRIS
These events are activated by the AFR Dispatch Center as a “Significant Event” based on specific criteria and emailed to media and specific AFR members but does not include all responses by AFR to emergency calls.

9/2 - Residential Fire: AFR At approximately 11:00 pm, Albuquerque Fire Rescue crews were dispatched to a single story residential home located at 1344 Edith NE in fire district 4. Units encountered smoke and flames coming from the home. A total of 9 units responded. Initially an offensive fire attack was attempted and was quickly transitioned to a defensive fire. Swift efforts of firefighters brought the fire under control and extinguished within 18 minutes after arrival. The fire was contained to the room of origin and fire extension was minimal. There were no injuries reported and the home was found to be a vacant structure.

9/3 - Residential Fire: AFR was dispatched to a single story residential home located at 2917 Claremont Pl. NE in fire district 13. Upon arrival units saw smoke coming from the eves of the home. Fire crews had discovered a working fire in the attic over the laundry room and extinguished the fire within minutes. Two residents were displaced but no injuries were reported.

9/3 - Residential Fire: AFR was dispatched to a residential structure fire located at 12921 Carrie Pl. SE in fire district 12. When units arrived on scene they encountered light smoke coming from the back of the home. Upon further investigation, firefighters encountered a working fire in a casita coming from that area. The fire was contained to the back bedroom. It was a very small fire and crews had it extinguished within minutes of discovery. There were no occupants in the casita at the time of the incident.

9/6 - Commercial Fire: AFR crews were dispatched to a commercial structure located at 1720 Wyoming NE in fire district 9. Upon arrival crews noticed light smoke coming from the back of the building. Upon further investigation firefighters found some rubbish that was on fire next to the building. The fire was quickly extinguished within minutes. Crews made entry into the vacant surgery center building and checked for fire extension into the building. There were no injuries to firefighters or civilians.

9/7 - Residential Fire: AFR units responded to a single story residential structure located at 13504 Auburn NE in fire district 8. Upon arrival crews reported smoke and flames showing from the home. Firefighters quickly made entry, found the seat of the fire and initiated a fire attack. The fire was contained to the room of origin and quickly brought under control within minutes. No firefighters were injured. The home owner was evaluated by EMS on scene but did not need to be transported.

9/8 - Residential Fire: AFR crews were dispatched to 4416 Woodrose Northwest in fire district 21 with reports of smell of smoke and smoke detectors going off. Upon arrival, crews found the homeowner trying to extinguish the fire in the garage and roof area. AFR crews made a quick attack but had to turn to a defensive attack. The fire displaced two adults and one baby who were taken in by family members. There were no injuries to civilians or a fire crews.

9/12 - Apartment Fire: AFR responded to reports of a structure fire on the 700 block of Juan Tabo Blvd. NE in fire district 12. Engine 12 arrived 2 mins after dispatch and declared a working fire with flame and smoke showing from an apartment on the second floor. The fire occupancy and exposures were searched and the fire was declared under control 15 mins into the event. No injuries to occupants or firefighters were reported.

9/19 - Residential Fire: Engine 21 arrived on scene to a working structure fire on the 10100 block of Norwich Ct. NW in fire district 22. 15 AFR units responded and AFR units gained control of the fire quickly and efficiently. This was a Fire that was contained to one room. There are no injuries to report by civilian or AFR personnel.
1. It was an honor and privilege for Albuquerque Fire Rescue to host Fueled By The Fallen and the Spirit of Liberty Foundations’ Angel Tribute Cars’ Crossing America Tour, honoring those that died on 9/11. A special thanks to Kevyn Major Howard for your work in recognizing those that have paid the ultimate sacrifice so we will “Never Forget”.

2. AFR attended a safety demonstration presented by PNM and Balloon Fiesta Officials to discuss hot air balloon emergencies and our response in preparation for the Balloon Fiesta. Thank you to PNM for this annual presentation on how to stay safe in case of a balloon incident.

3. September 21-25th is Falls Prevention Week and AFR was recognized by Abq Senior Affairs for our continuing effort all year long to help older adults assess their falls risk and take steps to prevent them. Thank you to our HEART Division members for making this program a success!

4. PAO Captain Martin Salazar along with Mayor Keller recently helped distribute several more boxes of PPE kits to small businesses helping them stay safe throughout this last year.

5. AFR was invited once again to display the American flag with BCFD as part of the NM State Fair Fire Fighter’s Day. A large display of fire apparatus from several agencies lined Main St. to display equipment and talk to fair-goers about the fire service.
On Saturday September 11, 2021 Albuquerque Fire Rescue honored our vow to never forget those lives that were lost by the tragic events of the 9/11 terrorist attacks which included 343 firefighters from FDNY. At 8:46am firefighters from AFR and BCFD climbed 110 flights to remember those who did the same 20 years ago to save thousands of lives. It is a tradition started by retired Albuquerque Fire Department Lieutenant Chuck Cogburn in 2003. Following the stair climb, a memorial ceremony was held in Civic Plaza with speakers that included State and City leaders as well as high ranking officials from our local public safety agencies. AFR helped raise money this year to benefit the IAFF Local 244 Survivor’s Fund by selling t-shirts to firefighters and civilians with original artwork that highlights the 20th anniversary 9/11. Thank you to all those who donated their time and services for this event to take place and to everyone that purchased shirts while they lasted!
September is officially Childhood Cancer Awareness Month! The IAFF Local 244, AFR and APD participated in a campaign to help raise money to benefit the UNM Pediatric Hematology and Oncology clinic and bring awareness to childhood cancers. CCAM t-shirts and stickers were created with original designs and sold to both AFR members and civilians. On September 30, 2021, several AFR and APD members visited pediatric clinics at UNMH to bring a message of hope and express their pride for these kids that are experiencing difficult circumstances. Firefighters and officers also delivered autographed posters displaying artwork drawn by a special pediatric oncology patient and his sister who happen to have an uncle that recently retired from AFR! Representatives of IAFF Local 244, AFR and APD will conduct a press conference to present a check to the UNM Pediatric Hematology and Oncology clinic in mid October. A special thanks to everyone that purchased shirts and donated to this campaign. Also a big thank you to the Public Affairs Office for handling production and sales and the IAFF Local 244 for sponsoring shirts.
Faces of AFR is proud to introduce Fleet Manager Randy Bloomer. Randy joined AFR in 2019 and has an Associate Degree in Automotive Technology. Randy holds (2) Automotive Service Excellence Master Certifications along with holding Master Emergency Vehicle Certification Status. Randy started his career as a mechanic with Yonkers Fire Department in New York. After moving to New Mexico in 2004, Randy was the shop supervisor for Bernalillo County Fire department. Randy’s experience in being in the fire service his whole career brings valuable mechanics, management and a full understanding of what it takes to maintain a fleet of apparatus. In Randy’s short time here, he quickly coordinated the move of the maintenance shop to its new location and is fundamental in keeping the fleet standardized and maintained to the latest standards. “I always had my eye on AFR; coming from a large department in New York with a fast-paced environment. Working for AFR fits everything I have looked for in my career.” Randy is supported by 7 mechanics, a fleet specialist and service writer, each being vital to the operation of AFR’s Maintenance. “My staff allows us all to work together as a team to provide the best support we can to service and repair AFR Apparatus.”

AFR would like to congratulate Battalion Chief Zar Horton on his retirement after proudly serving his department and the community for 32 years. Zar recently retired in June of this year and the acknowledgment of his contributions and commitment to the department that he proudly served is long overdue. Zar began his career in 1989 as a member of the 47th Cadet Class and was initially assigned to Station 3 then to Station 11. After completing Paramedic School Zar was assigned to Station 1 for his internship then was assigned to Station 13. After being promoted to the rank of Driver Zar was assigned to Rescue 13 for approximately 6 years, then was assigned to several other Rescue units including Rescue 1, 16, and Rescue 9. In 1997 Zar was promoted to the rank of Lieutenant and was assigned to Rescue 7 for approximately 7 years. In 2004 Zar was promoted to the rank of Captain and after a short assignment at Engine 5, he was assigned as the Captain of the Training Division at the Fire Academy. It was then that Zar implemented the Physical Fitness Program for the Department which was proven to be a vital program to keep firefighters in excellent condition for the rigorous tasks that the job requires. In 2006 Zar was assigned as the Special Operations Captain that was tasked in overseeing the HTR, Haz-Mat, and Wildland Divisions of the Department. In 2009 Zar was promoted to the rank of Battalion Chief and was assigned as the Special Operations Chief. In 2011 he was assigned as Battalion 1 then in 2013 he was assigned to Battalion 2 where he remained until his retirement. Over the span of his 32 honorable years of service, Zar has exhibited what public service truly is and the department will forever be grateful for his service. Thank you Battalion Chief Zar Horton for you commitment to the community and the Department. Congratulations on your retirement and good luck with your future endeavors.

Albuquerque Fire Rescue would like to congratulate Driver Vic Padilla on his retirement after serving the department for 23 years. Vic completed his last shift serving at the Alarm Room where he has been assigned for the past three years. Vic began his career as a member of the 59th Cadet Class in 1998. Early in his career Vic served several years at Station 15 as a Firefighter and after his promotion to Driver in 2012 he was assigned to Ladder 21 on Albuquerque's west side. In 2001 as a member of NM Task Force 1, Vic responded to the Pentagon to help in the recovery efforts following the attacks on 9/11. Vic has served his department and the community with a calmness and reassuring demeanor that will be missed by all that had the pleasure of working with him. Thank you Driver Vic Padilla for your commitment and dedication to the department and the community. Congratulations on your retirement and good luck in your future endeavors.
FIRE INSPECTIONS

- In the final preparations for the 49th Balloon Fiesta, FMO has inspected, re-inspected, and permitted for over 120+ food vendors, hospitality, and mercantile tents. We worked with NM State Propane to devise a system to utilize multiple 100lb propane tanks in lieu of the normal 500lb tanks due to a state-wide shortage. All the work leading up to the fiesta will hopefully ensure a safe and fun event.
- September was the National Children’s Cancer Awareness month. FMO visited the UNMH’s Children’s Unit with Sparky, his fire truck, and Hydro. Sparky, who is always the fan favorite, interacted with all the children and staff. He talked with everyone and put a smile on every face. Hydro, our remote-controlled fire hydrant and the Sparky driven fire truck were also big hits with the children. With his lit-up eyes and his siren, Hydro was literally spinning circles around the children and staff. The Sparky drive fire truck drove in and out of each room and put a smile on every child’s face.
- Our office met with Fire Marshal’s from across the state to begin in a joint effort to review the 2021 International Fire Code (IFC). This collaboration is to help interpret the code and assist smaller agencies with their adoption, making sure the code fits their needs. To maintain our ISO rating, AFR is required to be within 2 editions of the Fire Code. The adoption of the 2021 IFC will take 6+ months and require input from our entire division and the business community since code impacts the entire city.

ADAPT

- ADAPT has 74 properties that have been formally brought into the program, 30 have been cleared from the program and 44 are still in the program at different stages. ADAPT continuously monitors the properties that are in the program to track their compliance with the Nuisance Abatement Agreement.
- There are 153 properties on the Unsafe Buildings list, 3 new properties were added to the list. The properties are labeled on the First Due application with a white “X” on a red background.
- The APD Crime Prevention Specialists inspected 10 properties.

PLANS CHECKING

- The Albuquerque Fire Rescue Plans Checking Division worked closely with Contractors and Faculty members of the Tierra Adentro of New Mexico Charter School (TANM) located at 1781 Bellamah NW to expedite the grand opening of their new facility. Our goal was to get the kids of this community back in school safely and quickly so they can continue their focus on cultural studies rich in New Mexican Heritage.
- Extra space storage now has another location in Albuquerque at 4100 Yale Blvd. NE. It is a multi-story storage facility with over 100,000 ft.² of space. The Plans Checking Division worked closely with the members of this design team to ensure that maximum safety precautions are in place for both the occupants and the firefighters that may respond to this facility.
DIVISION UPDATES
SEPTEMBER 2021

FIRE INVESTIGATIONS DIVISION

• Captain Jason Ramirez started the testing process for the 114th cadet class with the Albuquerque Police Department which is set to start in December.
• The Fire Investigations Division wrote a warrant for a frequent and well known fire setter in the downtown area. Two days later Mr. Ferguson was arrested on felony arson charges and he remains in custody.
• Driver Gunderson attended and assisted with training for the Arizona chapter of Arson Investigators on behalf of the ATF. Wheezy and Gunderson represented our division and department well as they always do!

HUMAN RESOURCES

HEALTH AND WELLNESS OFFICE
• The H&W Office continues its mission to ensure Albuquerque Fire Fighters have valuable and accessible resources to address the health and wellness challenges that present themselves through out a career.
• The BH Director and H & W Officer continues to visit stations to introduce the BH director and overview the program to crews. The goal is to visit 2 stations/divisions a week till the entire membership has had a chance to be introduced and is aware of the benefits available to them.
• The BH Director is in the process of securing a clinical location that is off site of the administration building making it more assessable and amenable to the mission of clinical support for the members of AFR.
• The AFR Chaplaincy cadre attended the IFOC Chaplaincy training (40 hour) course September 13th-17th. The team had a meeting with the Health & Wellness Officer and BH Director to map out the future of the Chaplaincy.
• Continued to network with surrounding agencies to optimize the delivery of our support systems. Met with Clinical group Public Safety Psychology Group (PSPG) to introduce AFR BH Director and discuss collaboration of future services.

SAFETY OFFICE

SAFETY OFFICE STATS

<table>
<thead>
<tr>
<th>SAFETY OFFICE STAT</th>
<th>SEPT</th>
<th>YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>BLOOD DRAWS</td>
<td>22</td>
<td>681</td>
</tr>
<tr>
<td>PHYSICALS COMPLETE</td>
<td>50</td>
<td>652</td>
</tr>
<tr>
<td>PHYSICAL RESCHEDULES</td>
<td>8</td>
<td>76</td>
</tr>
<tr>
<td>NO-SHOWS</td>
<td>4</td>
<td>25</td>
</tr>
<tr>
<td>VEHICLE ACCIDENTS</td>
<td>6</td>
<td>44</td>
</tr>
<tr>
<td>FIREFIGHTER INJURIES</td>
<td>15</td>
<td>141</td>
</tr>
</tbody>
</table>

PUBLIC AFFAIRS OFFICE
• Digital Media
  * Work with Academy on Media Cadet Videos
  * Drone Program
    – 2 Members completed Task Books
• Meetings
  * Public Safety Communications
  * 911 Planning
  * Point Blank Protective Vests
  * ESRI ARC GIS Drone
  * Mental Health Committee
  * Promotional Process Committee
  * AIBF PIO Table Top
  * United Way Department Leaders
  * SHSGP Grant
  * CPSE
• Color Guard 4
  * NM United
  * Isotopes
  * 911
• News Events
  * Angel 911 Tribute Cars at Station 2
  * UNMH Children’s Cancer Center
  * 2021 Balloon Fiesta Safety
  * PNM First Responder Balloon Safety
  * Rescue 20 Push in
  * Rescue 15 Push in
• Recruitment
  * Volcano Vista Football
  * Isotopes Park
  * Virtual college postings
  * Weekly Cadet program Videos to SM
  * CEC EMT B Biweekly Visits

Continued on next page.
**DIVISION UPDATES**

- COVID-19: Provided PPE to local small businesses
- PPE Distribution with CABQ Economic Development
- Balloon Fiesta Vendor Distribution
- Community Risk Reduction
- Risk Assessment debriefs
- Risk Assessment program updates
- First Due contributions
- CPSE contributions
- CORA Outreach
- SE

**TRAINING & COMMUNICATIONS**

**TECH SERVICES DIVISION**
- Ongoing meetings with Motorola for the MACH alerting system.
- Ongoing meetings with Motorola for Premier 1 CAD.
- Meeting regarding changes to Check It.
- Set up CV1 for the AIBF.

**ALARM ROOM**
- Motorola CAD interfaces for Pro QA, ImageTrend, Pulse Point, First Due being developed.
- Mach alerting continues to progress and install is beginning this month.
- ACS has been operating for one month.
- 8th dispatcher position slated to begin January 1st 2022.
- Driver Chris Latter is completing his training and will be manpower within the month of October.
- Driver Michael Tobin in the process of obtaining his EMD/EFD license.
- Multiple dispatchers relicensing their EMD/EFD licenses.
- 911 calls answered in average of 6 seconds.

**INCOMING CALL CATEGORY**

<table>
<thead>
<tr>
<th>Category</th>
<th>Sept</th>
<th>YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency</td>
<td>9,332</td>
<td>N/A</td>
</tr>
<tr>
<td>Non-Emergency (Incoming &amp; Outgoing)</td>
<td>7,639</td>
<td>N/A</td>
</tr>
<tr>
<td>Total Phone Calls Processed</td>
<td>16,971</td>
<td>N/A</td>
</tr>
<tr>
<td>Dispatched Calls</td>
<td>9,927</td>
<td>84,268</td>
</tr>
</tbody>
</table>

**AFR EMERGENCY RESPONSE TOTALS YTD**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan</td>
<td>7917</td>
<td>8629</td>
<td>9011</td>
<td>9100</td>
<td>8706</td>
<td>8,390</td>
<td>-316</td>
</tr>
<tr>
<td>Feb</td>
<td>15567</td>
<td>16485</td>
<td>17312</td>
<td>17269</td>
<td>16863</td>
<td>16,138</td>
<td>-725</td>
</tr>
<tr>
<td>Mar</td>
<td>24084</td>
<td>25290</td>
<td>26240</td>
<td>26464</td>
<td>25075</td>
<td>25,004</td>
<td>-71</td>
</tr>
<tr>
<td>Apr</td>
<td>32303</td>
<td>33793</td>
<td>35265</td>
<td>35667</td>
<td>34268</td>
<td>34,321</td>
<td>+1893</td>
</tr>
<tr>
<td>May</td>
<td>40997</td>
<td>42681</td>
<td>44749</td>
<td>44805</td>
<td>40660</td>
<td>44,095</td>
<td>+3435</td>
</tr>
<tr>
<td>Jun</td>
<td>50132</td>
<td>51648</td>
<td>53769</td>
<td>53997</td>
<td>49200</td>
<td>53,955</td>
<td>+4755</td>
</tr>
<tr>
<td>July</td>
<td>61839</td>
<td>62389</td>
<td>64617</td>
<td>63257</td>
<td>58336</td>
<td>64,131</td>
<td>+5795</td>
</tr>
<tr>
<td>Aug</td>
<td>71074</td>
<td>71529</td>
<td>73994</td>
<td>72044</td>
<td>67261</td>
<td>74,338</td>
<td>+7,077</td>
</tr>
<tr>
<td>Sept</td>
<td>79756</td>
<td>80353</td>
<td>83117</td>
<td>80560</td>
<td>75510</td>
<td>84,268</td>
<td>+8758</td>
</tr>
<tr>
<td>Oct</td>
<td>88420</td>
<td>89372</td>
<td>92273</td>
<td>89024</td>
<td>84327</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nov</td>
<td>96536</td>
<td>97862</td>
<td>100894</td>
<td>96958</td>
<td>92827</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dec</td>
<td>104936</td>
<td>106914</td>
<td>109816</td>
<td>105526</td>
<td>101482</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
TRAINING & PROFESSIONAL DEVELOPMENT

EMS
AFR Inter-division Involvement
• Assisted with training and instruction of 97th Cadet Class.
• Created and assigned September assignment in Target Solutions.
• Worked with Dr. Pruett on training for the department, specifically, giving classes to stations 10 and 6 on glucagon administration. This was accomplished via the MOTU and will give these crews an added tool for an individual patient that calls 911 with frequent hypoglycemic emergencies.
• Attended AFR QA and MCB meeting to better coordinate training with Dr. Pruett and the EMS division.
• Filmed and edited multiple training and recruitment videos using AFR’s studio. Two of which are the new monthly training videos. These videos are short, approximately 3-5 minutes in length and have been added to Vector Solutions home page. Every time someone logs in, a training video automatically plays. These videos briefly review commonly used skills and topics, and hopefully encourage additional station training.

Relicensure
• Met with NM Department of Health EMS relicensing manager to make sure that AFR’s relicensing, amidst the ongoing COVID-19 precautions, is as smooth and seamless as possible.

Paramedic School
• The five current CNM Fast Track students completed their lab, clinical, and online course work. They will start their internships with field units October 10, and are expecting to graduate the program in December.

Community Training
• AFR’s Training Division in coordination with FMO delivered Lifesaver training to 50 members of Balloon Fiesta staff, greatly increasing the first responders available at the AIBF.
• CNM’s security office requested lifesaver training from AFR. We setup and delivered training to approximately 80 staff members on campus. In addition, a train the trainer class was given to 12 CNM employees who will be giving the training to additional personnel in their respective divisions. This will most likely be an ongoing yearly training at CNM.
• Coordinated over 30 field unit ride-alongs for UNM’s EMS Corp students, CNM’s EMT-B students, and FBI Special Agents.
• After 18 months of hard work, the AFR academy is a fully functional Pearson Vue test site. This allows us to deliver National Registry tests for EMT-B, EMT-I, and Paramedic candidates, and affords us the convenience of having an in-house test site.

Suppression Training Division
• 96th Cadet Class currently in the field with 17 probationary Firefighters.
• 96th Cadet Class first group at the Academy for 4th Quarterly evaluation, these Probationary Firefighters will have one last evaluation moving towards 11-Month test out in late October.
• 97th Cadet Class currently with 37 Cadets.
• Major topics of training include:
  * HazMat week which concluded with 100% pass rate of NMFTA administered HazMat Exam.
  * Week 8 of the Cadet Program – Ladder Week marks a major step in the Cadet Program working towards proficiency of skills and progress as teams carry and throw ladders.
  * Wildland week sees the 97th Cadet Class step into the Wildland Firefighting arena for training using various equipment and tactics to achieve success.
  * 97th Cadet Class assisted with 20th Anniversary 9/11 Ceremony.
  * 343 sets of bunker gear marked a path from civic plaza to stair climb.
  * 97th Cadet Class paid tribute to the events of 9/11 with a 110-story stair climb at the Training Academy.

Professional Development
• Driver School test-out continues throughout the month as the final step in the certification process for Engines and Ladders
• Officer I Course Sept 27-Oct 1 with test out on the Friday, October 1
• Preparations being made to introduce Fire Service Aide (FSA) Program which will consist of incoming future Cadets that will be integrated through Logistics performing functions across several Divisions of AFR

97th Cadet Class in formation at the 9/11 Memorial.
FF. O’Hea shooting the monthly training video with Lt. Duree and Dr. Romero.
97th Cadet Class Ladder Week!
WILDLAND
- For the month of September, the Wildland Division facilitated the training for the AFR cadet class wildland week. During this week, the cadets participate in wildland fire training and receive all the required certifications to become "red carded". The "red card" signifies that an individual has completed all the required National Wildfire Coordination Group (NWCG) and Federal Emergency Management Agency (FEMA) training necessary to engage in wildland firefighting. This training is crucial in the wildfire management of Albuquerque’s open spaces.
- The Wildland Division filled a resource request from California through the New Mexico Resource Mobilization Plan (NMRMP). AFR deployed a Type 3 engine and four crew members. The resource was assigned to the River Complex Fire on the Klamath National Forest in northern California. AFR and other resources successfully protected the town of Callahan.

HAZMAT
- The AFR HazMat Division completed hazardous materials awareness and operations training for the AFR cadet class. Awareness and operations is a key component to their firefighting curriculum.
- Stinger operation equipment has been placed on Squad 1. Squad 1 will be primary for stinger emergencies.
- 90-day CO monitor calibration on all pumpers and ladders.
- The AFR HazMat Division completed stinger operation training for the crews at Fire Station 17. This training allows AFR to safely transfer fuel from one damaged MC-306 fuel truck to another MC-306. The stinger operation consists of grounding and bonding of the fuel trucks to prevent static electricity from possibly igniting the product then drilling into the damaged MC-306 for transferring of the product. This operation has been done in a real-world emergency twice in the last 5 years. AFR is the only department that can do this operation in the surrounding area.

HEAVY TECHNICAL RESCUE
- AFR crews responded to an injured worker at the bottom of a 25’ deep trench where a 4’ concrete culvert rolled and pinned his leg. This incident was an emergency in the trench and AFR crews were able to assess the trench and ensure safe patient care. Protection systems utilized by the construction crews allowed for the injured worker to be quickly extracted and treated. Thorough work by crews on scene ensured no additional injuries and the trench remained safe to operate within. Efficient work by all!
EMERGENCY SERVICES

RECORDS MANAGEMENT
• RMS Monthly Training- Documentation Contingency Plan.
• Provided data revolving around AFR transport to be able to assess and improve AFR EMS response.
• Started collecting hospital drop times to be able to evaluate delays at the hospital.
• Reviewed and revised some of the NFIRS codings for documenting Fire calls.
• Assisted in implementing agency to agency transfers with Kirtland Fire and Emergency Response.
• Evaluating the City’s ArcGIS systems to identify areas of opportunity for the RMS Division
• Assisting with the implementation plan for the new CAD system.
• Assisting with addressing current radio issues and reorganizing channels and talk groups to make them more intuitive.
• Evaluating how the Department handles subpoenas and other legal request to providers and implementing a consistent process that provides better communication across all parties.

MEDICAL DIRECTOR
• Helping with teaching cardiac block at EMSA
• Recorded ortho/splinting CE and prepared some airway CEs
• Chart review - we are doing a fantastic job with SVT - getting several sets of vitals and uploading 12 leads.
• Addressed hospital wait times at MCB, hospitals starting to prioritize EMS drop off, but we need to be pro-active
• Added glucagon to Engine 10 and rescue 6 and updated guideline
• State scope of practice for EMT-I now includes ability to administer narcotics without MCEP approval
• Reviewing and releasing the first AFR case studies for training
• Completed Initial credential for AFR paramedic
• Planning for ECMO-1 restart on Oct 4th

HEART
• In the month of September, HEART provided over 1300 rides with its “Rides with HEART” rideshare service.
• The HEART Home Modification Program provided 37 home installation services. These home installations included grab bar installations and ramp building in order to prevent falls.
• HEART received and processed 39 referrals for service. The patients were processed and moved into one of our many programs.
• In a partnership with the Office of Substance Abuse Prevention HEART provided Stations 1, 3, 4, 5, 7, 11, 12, and 14 with “Leave Behind Narcan Kits” to provide to community members in need. During the month of September, 9 kits were given to community members in need.

PHARMACY
• PPE- still allocations on gloves. Pricing is stable but high
• Balloon fiesta equipment- MCI trailer, 3 sets of ALS (including LP15) equipment and controlled substances delivered to the public safety building.
• Vector solutions- still working on transitioning to Vector Solutions to track controlled substances. We are having a few issues with the software that the company is working on.

PLANNING & LOGISTICS

LOGISTICS
• September 11th, ceremony support.
• Insurance inspection completed.

<table>
<thead>
<tr>
<th>LOGISTICS STATS</th>
<th>SEPT</th>
<th>YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>TICKETS CREATED</td>
<td>137</td>
<td>1,542</td>
</tr>
<tr>
<td>ALL TICKETS CURRENTLY OPEN</td>
<td>75</td>
<td>N/A</td>
</tr>
<tr>
<td>TICKETS CLOSED/RESOLVED</td>
<td>120</td>
<td>1502</td>
</tr>
<tr>
<td>FLASH HOODS LAUNDERED</td>
<td>56</td>
<td>445</td>
</tr>
<tr>
<td>TURNOUT GEAR LAUNDERED</td>
<td>40</td>
<td>412</td>
</tr>
<tr>
<td>WILDLAND GEAR LAUNDERED</td>
<td>4</td>
<td>45</td>
</tr>
</tbody>
</table>

CIP
• Station 15 HVAC installation.
• Station 18 HVAC installation.
• All AFR station’s and facilities roof maintenance inspections completed.
• Station 16 and 22 Cascade systems electric install completed.
• Started academy conference room/breakroom remodel.

<table>
<thead>
<tr>
<th>CIP STATS</th>
<th>SEPT</th>
<th>YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>TICKETS CREATED</td>
<td>78</td>
<td>696</td>
</tr>
<tr>
<td>ALL TICKETS CURRENTLY OPEN</td>
<td>150</td>
<td>N/A</td>
</tr>
<tr>
<td>TICKETS CLOSED/RESOLVED</td>
<td>38</td>
<td>583</td>
</tr>
</tbody>
</table>
FLEET
- New R-15 in service.
- New R-20 in service.
- Ladder 9 Arrived going through make-ready.
- New SQD-1 Arrived going through make-ready.
- Zachary Powell achieved Master EVT Technician Status—CONGRATULATIONS!

FLEET STATS

<table>
<thead>
<tr>
<th></th>
<th>SEPT</th>
<th>YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>TICKETS CREATED</td>
<td>209</td>
<td>1,657</td>
</tr>
<tr>
<td>ALL TICKETS CURRENTLY OPEN</td>
<td>327</td>
<td>N/A</td>
</tr>
<tr>
<td>TICKETS CLOSED/RESOLVED</td>
<td>96</td>
<td>1328</td>
</tr>
<tr>
<td>TOTAL WORK ORDERS</td>
<td>95</td>
<td>845</td>
</tr>
<tr>
<td>WORK ORDERS % CLOSED IN 24 HOURS</td>
<td>40%</td>
<td>53%</td>
</tr>
<tr>
<td>CALL-OUTS</td>
<td>10</td>
<td>92</td>
</tr>
<tr>
<td>PM’s COMPLETED</td>
<td>43</td>
<td>280</td>
</tr>
</tbody>
</table>

INTERIM FIRE CHIEF GENE GALLEGOS

Follow Us! Albuquerque Fire Rescue @abqfire abqfirerescue For more info also visit www.cabq.gov/fire