



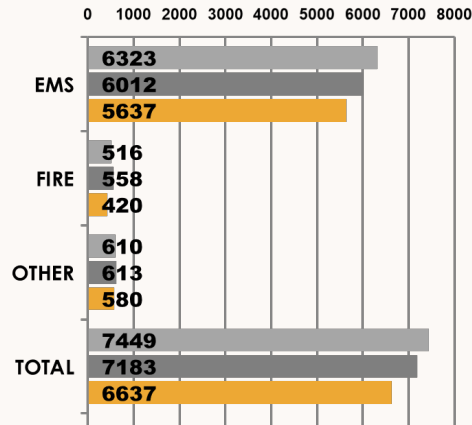
# ALBUQUERQUE FIRE RESCUE

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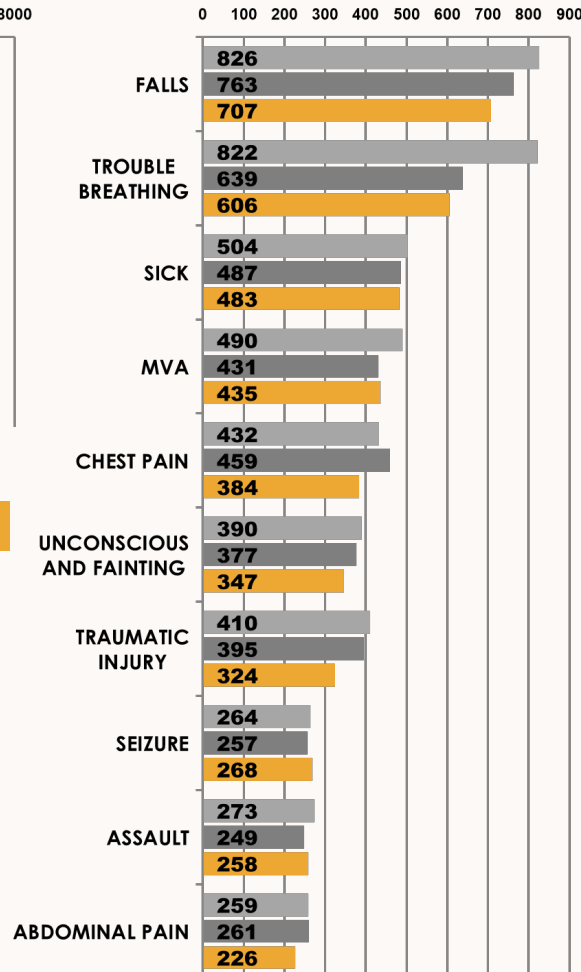
## MONTHLY INFORMATIONAL REPORT

FEBRUARY 2021

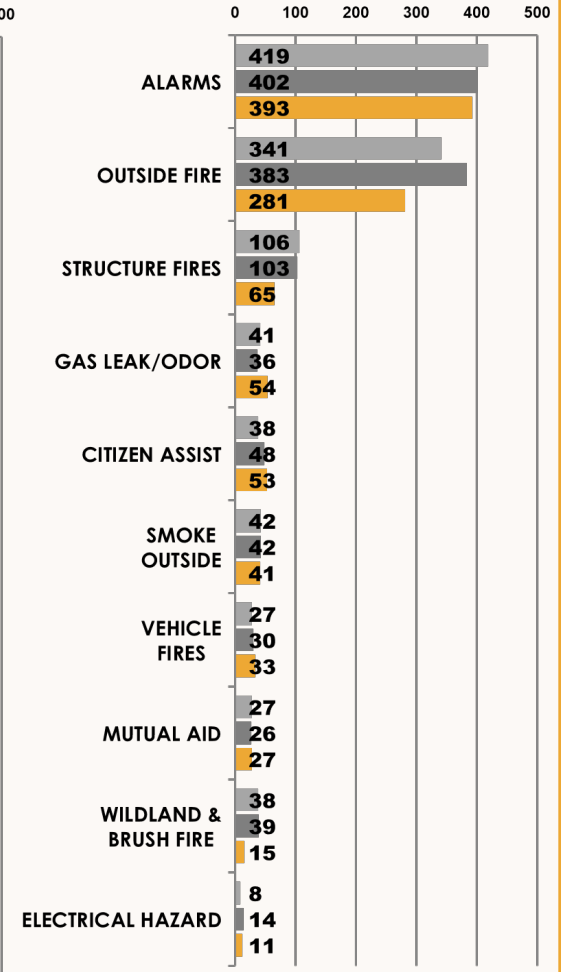
### FEBRUARY CALLS



### TOP 10 NON-MEDICAL CALLS



### TOP 10 MEDICAL CALLS



### EMS STATISTICS

### MEDICAL RESPONSE BY CODE

CARDIAC ARREST W/CPR	52
ROSC PRIOR TO TRANSPORT	12
LUCAS DEVICE USED	42
I/O ACCESS	58
CPAP ADMINISTERED	18
<b>AFR TRANSPORTS</b>	<b>22</b>
BARIATRIC	1
ON DUTY COA EMP/FAMILY	2
SPOUSE/CHILD AFR MEMBER	2
DELAY OF AAS UNIT	13
PED PSYCH TRANSPORT	4
<b>AAS RIDE-IN ASSISTS</b>	<b>164</b>

ECHO	92
DELTA	1,225
CHARLIE	1,366
BRAVO	1,346
ALPHA	1,496
OMEGA	112
<b>TOTAL</b>	<b>5,637</b>



## STRUCTURE FIRE RESPONSES

	JAN	FEB	AVERAGE
Alarm Answering Time	0:05	0:05	0:05
Alarm Process Times	2:12	2:00	2:06
Turnout Time (Day)	1:05	0:53	0:59
Turnout Time (Night)	1:44	1:50	1:47
Travel Time (1st Engine arrives)	3:55	3:43	3:49
Travel Time (Balance of assignment arrives)	8:42	8:20	8:31

## ALS INCIDENT RESPONSES

	JAN	FEB	AVERAGE
Alarm Answering Time	0:05	0:05	0:05
Alarm Process Times	2:23	2:09	2:16
Turnout Time (Day)	1:24	1:22	1:23
Turnout Time (Night)	2:12	2:14	2:13
Travel Time (1st BLS unit arrives)	4:35	4:39	4:37
Travel Time (1st ALS unit arrives)	5:13	5:14	5:13

## BRAVO INCIDENT RESPONSES

	JAN	FEB	AVERAGE
Alarm Answering Time	0:05	0:05	0:05
Alarm Process Times	2:05	1:56	2:00
Turnout Time (Day)	1:21	1:20	1:20
Turnout Time (Night)	2:02	2:04	2:03
Travel Time (1st BLS unit arrives)	5:32	5:19	5:25

## ALPHA INCIDENT RESPONSES

	JAN	FEB	AVERAGE
Alarm Answering Time	0:05	0:05	0:05
Alarm Process Times	2:17	2:09	2:13
Turnout Time (Day)	1:24	1:23	1:23
Turnout Time (Night)	2:11	2:11	2:11
Travel Time (1st unit arrives)	6:10	6:15	6:12



### ALARM PROCESS TIMES

The time from when a 911 call is received until the information is gathered and the call is dispatched.

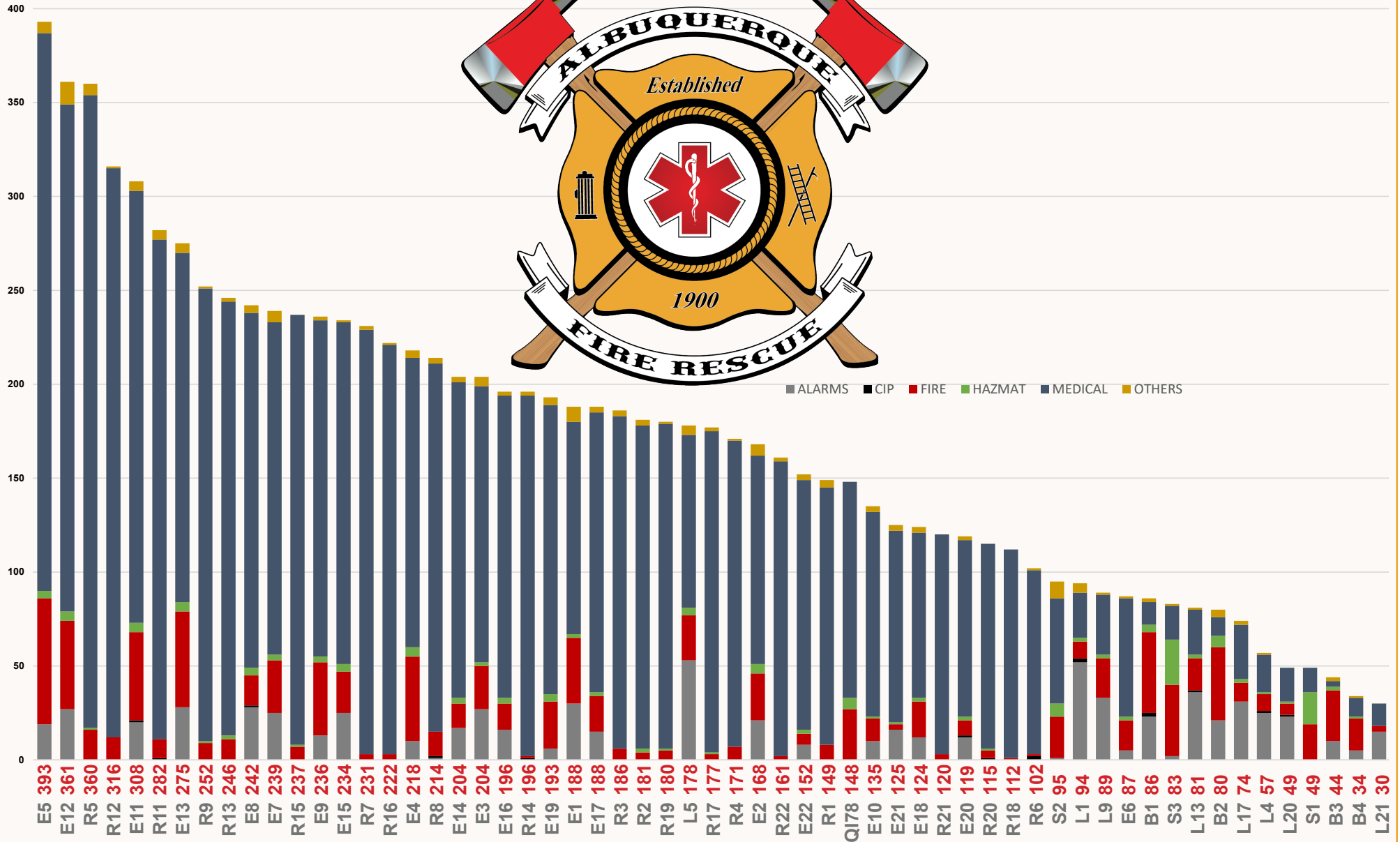
### TURNOUT TIME

The time a station is alerted until the apparatus is en route.

### TRAVEL TIME

The time from apparatus en route to arrival at the incident.





## UNITS AND TOTAL CALLS

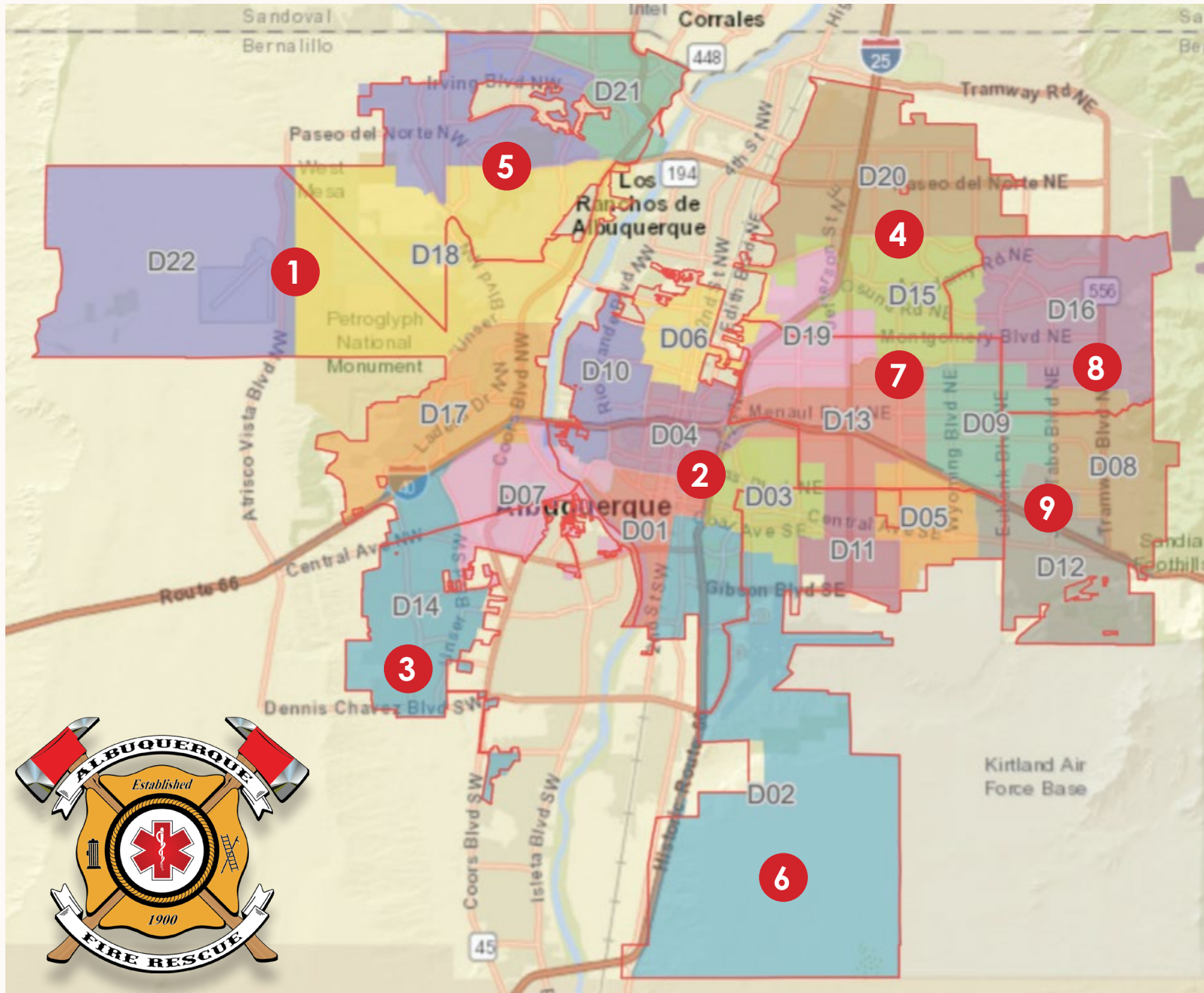
# ALBUQUERQUE FIRE RESCUE UNIT RESPONSES

FEBRUARY 2021

	ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL
E5	19	0	67	4	297	6	393
E12	27	0	47	5	270	12	361
R5	0	0	16	1	337	6	360
R12	0	0	12	0	303	1	316
E11	20	1	47	5	230	5	308
R11	0	1	10	0	266	5	282
E13	28	0	51	5	186	5	275
R9	0	0	9	1	241	1	252
R13	0	0	11	2	231	2	246
E8	28	1	16	4	189	4	242
E7	25	0	28	3	177	6	239
R15	0	0	7	1	229	0	237
E9	13	0	39	3	179	2	236
E15	25	0	22	4	182	1	234
R7	0	0	3	0	226	2	231
R16	0	0	3	0	218	1	222
E4	10	0	45	5	154	4	218
R8	1	1	13	0	196	3	214
E14	17	0	13	3	168	3	204
E3	27	0	23	2	147	5	204
E16	16	0	14	3	161	2	196
R14	0	1	1	0	192	2	196
E19	6	0	25	4	154	4	193
E1	30	0	35	2	113	8	188
E17	15	0	19	2	149	3	188
R3	0	0	6	0	177	3	186
R2	0	0	4	2	172	3	181
R19	0	0	5	1	173	1	180
L5	53	0	24	4	92	5	178
R17	0	0	3	1	171	2	177
R4	0	0	7	0	163	1	171
E2	21	0	25	5	111	6	168
R22	0	0	2	0	157	2	161
E22	8	0	6	2	133	3	152
R1	0	0	8	0	137	4	149
QI78	0	0	27	6	115	0	148
E10	10	0	12	1	109	3	135
E21	16	0	3	1	102	3	125
E18	12	0	19	2	88	3	124
R21	0	0	3	0	117	0	120
E20	12	1	8	2	94	2	119
R20	0	1	4	1	109	0	115

	ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL
R18	0	0	1	0	111	0	112
R6	0	2	1	0	98	1	102
S2	1	0	22	7	56	9	95
L1	52	2	9	2	24	5	94
L9	33	0	21	2	32	1	89
E6	5	0	16	2	63	1	87
B1	23	2	43	4	12	2	86
S3	2	0	38	24	18	1	83
L13	36	1	17	2	24	1	81
B2	21	0	39	6	10	4	80
L17	31	0	10	2	29	2	74
L4	25	1	9	1	20	1	57
L20	23	1	6	1	18	0	49
S1	0	0	19	17	13	0	49
B3	10	0	27	2	3	2	44
B4	5	0	17	1	10	1	34
L21	15	0	3	0	12	0	30
Total	721	16	1,056	160	8,178	173	10,304





- ### CITY COUNCIL DISTRICTS
1. LAN SENA
  2. ISAAC BENTON
  3. KLARISSA J PEÑA
  4. BROOK BASSAN
  5. CYNTHIA D BORREGO  
PRESIDENT
  6. PAT DAVIS
  7. DIANE G GIBSON  
VICE-PRESIDENT
  8. TRUDY E JONES
  9. DON HARRIS

- ### FIRE STATION DISTRICTS
- |  |     |  |     |
|--|-----|--|-----|
|  | D01 |  | D12 |
|  | D02 |  | D13 |
|  | D03 |  | D14 |
|  | D04 |  | D15 |
|  | D05 |  | D16 |
|  | D06 |  | D17 |
|  | D07 |  | D18 |
|  | D08 |  | D19 |
|  | D09 |  | D20 |
|  | D10 |  | D21 |
|  | D11 |  | D22 |



These events are activated by the AFR Dispatch Center as a “Significant Event” and emailed to media and specific AFR members but does not include all responses by AFR to emergency calls.

**2/2 - Vehicle Fire:** Shortly before 5:00 am AFR units responded to reports of a fire in the vicinity of Edwina and Louisiana NE in fire district 15 to find a fully involved car fire in the front yard of an abandoned home. The fire was extinguished within minutes. Crews went inside of the abandoned house to ensure the fire didn't extend any further. The fire was contained to the outside only. No injuries were reported to firefighters and the cause is unknown.

**2/3 - Residential Fire:** At approximately 5:50 am AFR units responded to a possible structure fire on the 400 block of Camino de la Sierra NE in fire district 8. Upon arrival, units saw smoke and flames coming from an adjacent two-story home from the initial address. The house at this address was not involved in the fire. Units had the fire under control within 25 minutes. There were no injuries to firefighters or occupants.

**2/5 - Residential Fire:** At approximately 2:55 am, AFR units were dispatched to a possible structure fire on the 2200 block of Arno SE in fire district 2. First arriving units encountered very heavy smoke and flames coming from a detached shed at this address. Crews made an offensive attack on the fire and had it out within 20 minutes. Much of the smoke was caused by a pile of car tires that were burning. There were no injuries to firefighters or occupants.

**2/13 - Residential Fire:** At approximately 8:49 am, a fire was reported by the home owner to have started in the garage of their home on the 12200 block of Candelaria NE in fire district 16. AFR responded to the scene within 5 minutes of receiving the call. The fire was under control and extinguished by 9:15 am. The fire was contained to the garage and did not spread to the rest of home. There were no injuries reported.

**2/16 - Apartment Fire:** At approximately 2:00 am, multiple AFR units were dispatched to the 1300 block of Wellesley Dr SE for reports of a structure fire in fire district 2. On arrival, crews identified one victim who was rescued and transported to an area hospital. The incident resulted in one apartment being involved and 6 units affected. No injuries were reported and Red Cross was requested to assist affected residents. (Pictured page 7.)

**2/17 - Motor Vehicle Accident:** At approximately 11:16 am, AFR was dispatched to an extended motor vehicle crash at the intersection of Unser and Bluewater in fire district 14. Rescue 7 arrived on scene and reported that there were three vehicles involved with one vehicle on top of another. A total of three patients that were trapped and in need of extrication. Additional units arrived on scene and began to assess the needs of the patients. After rendering the vehicles safe, crews were able to remove the driver side door off of one of the vehicles, allowing the occupants to be successfully extricated. One patient was able to self-extricate with minimal assistance from firefighters. There were no reported injuries to all occupants on scene and all refused transport to the hospital. A total of 8 AFR units responded to the scene. (See top photo.)

**2/20 - Residential Fire:** At approximately 3:30 pm, AFR crews were dispatched to a fire at a detached outdoor shed on the 3300 block of Herrera Road in fire district 7. Upon arrival, Engine 7 extinguished the fire within a few minutes while battling high winds in the areas and protecting surrounding structures. AFR treated one individual on scene who suffered dog bites. No other injuries were reported. No injuries were reported. (See bottom photo.)



Squad 2 crews stabilize a rollover vehicle near Unser and Bluewater NW.

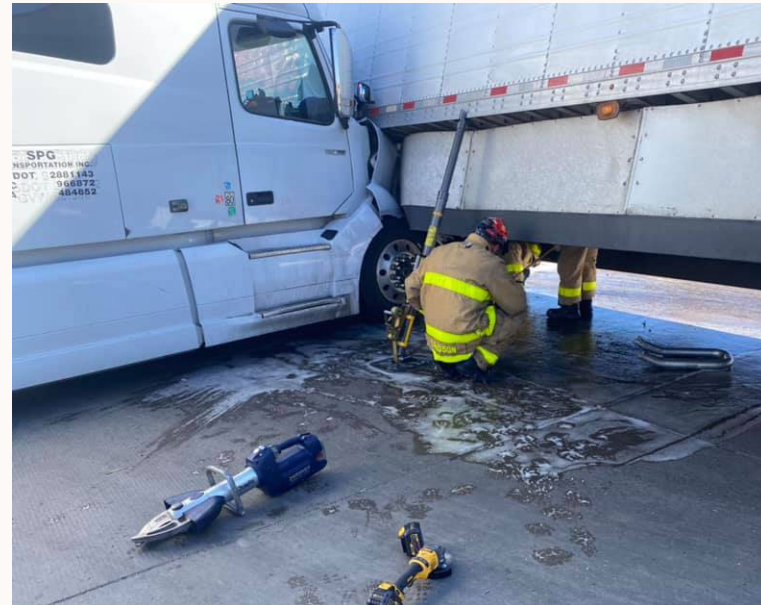


Station 7 crews extinguish a shed fire in their district.

**2/20 - Residential Fire:** At approximately 10:10 am, AFR crews were dispatched to a mobile home fire on the 11700 block of Wild Horse Trail SE in fire district 12. Upon arrival, Engine 12 saw light smoke coming from the residence. Engine 12 made entry with a hand line to investigate the situation. Inside, they found heavier smoke and flames coming from inside. The fire was quickly knocked down. As AFR crews searched the residence, they discovered one male victim of unknown age with an unknown cause of death. No other people were inside the residence. There were no injuries to firefighters and the cause of the fire is unknown and is under investigation.

**2/23 - Residential Fire:** AFR was dispatched to the 700 block of Kathryn Ave SE in fire district 2 for a single story residential structure fire. Units from Station 2 arrived on scene and reported thick smoke coming from multiple sides of the small home. Engine 2 declared an offensive attack and stretched a handline to the front door to perform fire operations while Rescue 2 was tasked with performing a simultaneous search of the home for occupants. Interior fire crews were met with extreme fire conditions while inside and as a result it was determined to switch from an offensive attack to defensive operations. Fire crews exited the structure and at that point Ladder 1 was able to create an opening in the attic space in order to be able to flow water from its master stream, flowing approximately 2000 gallons of water per minute. After approximately 22 minutes of flowing water and defensive tactics, fire crews were able to declare fire under control. Throughout the course of the investigation, two bodies were found deceased inside of the home. Their identities have not been confirmed and the cause of death is being investigated. Albuquerque Police Department is assisting with the investigation and BCSO assisted AFR with the use of their Cadaver K-9. Further details will be released as it becomes available.

**2/25 - Residential Fire:** At approximately 1:49 am, AFR units were alerted to a structure fire on the 1300 block of 7th St in fire district 4. Within minutes AFR units arrived to find a single story structure with smoke showing. After a 360 of the structure, AFR units found the fire had originated in the basement, made its way in to the attic space and caused a partial roof collapse. AFR units then went defensive to protect surrounding exposures. The house was being remodeled and no one had been living there for months neighbors confirmed. No injuries were reported.

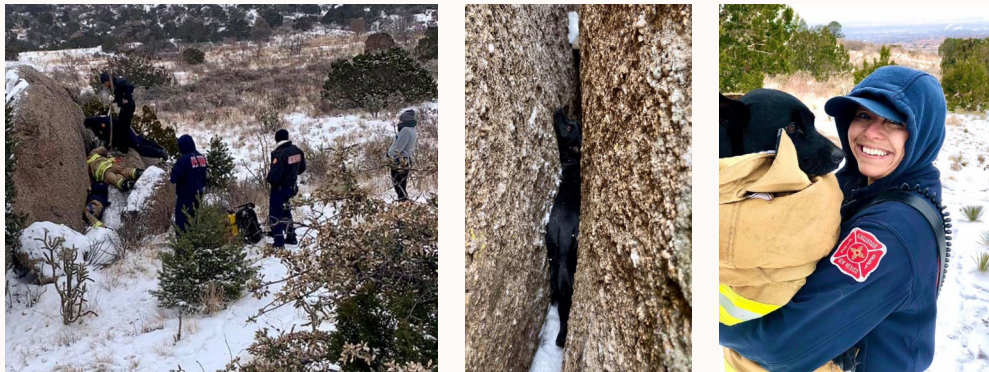


Squad 2 crew stabilize a semi-truck MVA near 98th St and I-40.

Firefighters rescue a victim from a third story apartment using a 24' ground ladder.



Station 16 and Squad 2 crews rescue a trapped canine in the Foothills.



1. Albuquerque Fire Rescue sent four fire officers to Arizona for a “Blue Card” Training Program. Battalion Chief Jimmy Melek, Battalion Chief Joe Lopez, Captain Christopher Epley and Lieutenant Jason Ramirez (pictured from right to left) are hoping to provide AFR members with the highest level of training available nationally from within our own department.
2. The Albuquerque Area Firefighters Association, IAFF Local 244, has awarded Captain William McMullen with the 2020 Firefighter of the Year Award. This award is given to members who perform their duties and job functions to the highest ability at every opportunity, who go above and beyond the normal call of duty, and are an excellent asset to the department and the community alike.
3. Battalion Chief Chris Ortiz received the AFR Leadership Award for his ongoing commitment to build and progress the EMS division and services for our department.
4. The AFR Logistics/CIP Division delivered a new custom kitchen table to Station 9. The new Station 9 has added Ladder 9 and a large table was needed to accommodate the increased crew size.
5. Station 7-B Shift has been selected by AFR Administration for Station of the Year Award for 2020. This crew has been recognized for several accomplishments over the last year as well as exemplary service to their community. Pictured from left to right: Battalion Chief Joe Lopez, Driver Nathan Armenta, FF. Scott Barlow, Lt. Adrian Breen, Firefighter Chris Strong Lt. Joaquin Griego, Firefighter Art Trujillo, Lt. Will Manus.







Faces of AFR is proud to introduce Suppression **Driver Nate Thornton**. Nate joined AFR in August of 2014 and is a member of the 86th Cadet Class. Early in his career Nate was assigned to Engine 9 and spent 3 1/2 years assigned to Engine-5 on C Battalion. In 2018 Nate was promoted to the rank of Driver and after a short time at Engine 14 and Engine 12, Nate was assigned to the Alarm Room as a Dispatcher. Most recently while working at the Alarm Room, Nate was a vital piece of the chain of survival that resulted in the successful outcome of a 911 call. A mother had gone into labor and called 911 due to the delivery of her extremely premature baby daughter Milani. Nate was able to calmly coach the mother through lifesaving CPR instructions as they waited the arrival of AFR crews from Stations 7 and 14. The ability for Nate to remain calm while helping give vital information was a crucial piece in the positive outcome for both the mom and her newborn daughter. AFR is only made great by the members we have and Nate is an example of what each AFR member strives to give to each other and our community members.



AFR would like to congratulate Suppression **Lieutenant Mike Palmer** on his retirement after 22 years of dedicated service. Mike began his fire career in 1999 with Las Vegas NM Fire Department, Laguna Fire Department, and The Village of Los Ranchos before being hired by Albuquerque Fire in October 2001 as a member of the 63rd Cadet Class. Mike spent the early part of his career as a firefighter at Station 11 before being assigned at Station 3 near the UNM area. At Station 3 Mike was involved with the HTR program that was in its early beginnings of the department. In 2008 Mike was promoted to the rank of Driver and was officially assigned to Engine 3 as well as being assigned to Squad-2. In 2015 Mike was promoted to Lieutenant and spent three years being assigned to Stations 2, 9, 7, 10 and finally settling at Station 22. Mike has spent the last 3 years assigned to Station 22 where he has served the citizens of the far NW part of Albuquerque. Thank you Lieutenant Mike Palmer for your dedication to AFR and the community. Congratulations on your retirement and good luck with your future endeavors.



Recently retired **Battalion Chief Bob Lujan** was presented with a first of its kind, congratulatory plaque from Fire Chief Paul Dow and Deputy Chief Sean Frazier. Battalion Chief Lujan has served with Albuquerque Fire Rescue for over 23 years. Bob began his career in the fall of 1997 as a member of the 58th Cadet Class. Bob has acquired several College Degrees over his career including an Associates Degree in Sociology/Economics From CNM, Associates Degree in Fire Science, Bachelor's Degree in Fire Administration, and a Master's Degree in Public Administration/Emergency Management from Columbia Southern University. Throughout his career, Bob served in several different roles and assignments including Suppression Driver at Engine 15 and Engine 5 as well as Fire Marshal Inspector. Bob was the 1st Behavioral Health Officer for the Department and also was assigned as Paramedic Lieutenant for Stations 1, 3, 5, and 7. After his promotion to Captain in 2011, he was assigned to Squad 2 and also served as the Health and Safety Officer. In 2018, Bob was promoted to Battalion Chief and after serving as the Battalion-2, Battalion-4, and Fleet Battalion Chief for a short period, spent the last remaining years of his career at Battalion 3 serving the far NE Heights area of Albuquerque. In addition to his service with the Department, Bob also spent a significant period of time being a positive member of the IAFF Local 244 Union for over 15 years. Bob's commitment to serving both the members of the department and the community were a testament of his professionalism and pride. Thank you Battalion Chief Lujan for your dedicated years of service and congratulations on your retirement.

## FIRE MARSHAL'S OFFICE

### FIRE INSPECTIONS

- Inspections- 459
- COVID Educational Interactions- 305
- Movie Standby – 2
- Evacuation/Safety Training – 7 classes, 100 people educated
- In anticipation of APS reopening, FMO visited all 112 schools in the district to ensure all COVID-19 Safe Practices (CSP's) were being followed as determined by NMPED. Our inspectors helped guide each school principal towards the necessary preparations before allowing students back in the classrooms. Working with the superintendent's office and maintenance and operations, we confirmed all schools have their CSPs in place and are ready to reopen when that day comes.
- With the Public Health Order moving from red to yellow, our inspectors have been educating and assisting the business community. With the recent changes in occupancy load percentages and defined business categories, we have had many requests to visit businesses to ensure their numbers are within the PHO guidelines.
- Working with APD, preparations for this year's Camp Fearless has begun. This is a 4-week joint effort with AFR, APD, the National Guard, DEA, and US Attorney's Office that strives to reach at-risk kids in a fun, interactive training environment. We are preparing for an in-person camp and anticipate 160 kids attending. If we are unable to have the camp in-person, we are also preparing for a virtual camp. The plan is four camps through June and July with 40 kids per camp.

### PLANS CHECKING

- Total Inspection – 96
- Total Plans Reviewed – 138
- The Tiny Homes project passed its final Fire inspection this month. They have already welcomed their first few residents. The Tiny Home Village can house about 40 people, and residents will only pay \$30 a month. They expect the village to be full by June.
- Plans Checking's new e-plan software that was purchased in January went through a month of beta testing. We have made all the necessary changes to the software, and live production is underway. The new software will make the plan submittal and review process much more efficient. We want to thank the administration for approving this software purchase.



### ADAPT

- ADAPT has had 67 properties that have been formally brought into the program, 25 have been cleared from the program, and 43 are still in the program at different stages. ADAPT continuously monitors the properties that are in the program to track their compliance with the Nuisance Abatement Agreement.
- There are 204 properties on the Unsafe Buildings list, three new properties were added to the list, and one was removed because of demolition. The list is in Target Solutions file center, under the FMO > ADAPT > Unsafe Buildings tab. The properties are labeled on the First Due application with a white "X" on a red background.
- For February, seven properties were reviewed, and four of those reviewed meet the program criteria. Ten letters have been sent to property owners, and three inspections have been scheduled. Our Lawyer has composed a nuisance abatement agreement and is in negotiations with the owners of 3500 Coors SW.
- Lt. Eric Gonzales has achieved the advanced CPTED certification and has earned the National Institute of Crime Prevention's "Crime Prevention Through Environmental Design Professional" designation.
- ADAPT was contacted by the City Parks and Recreation facilities and program manager requesting an occupant load for Balloon Fiesta Park. We inspected the property to verify usable emergency exits and researched potential occupant load options. Ultimately, we created a document to addresses the standard and expanded use of the park.

### ADAPT STAGES FEBRUARY 2021

PRELIMINARY INSPECTIONS	46
IDENTIFICATION	50
NOTIFICATION	1
COMPLIANCE	3
REFERRED	154
MONITORING	18
CLEARED	175
TOTAL	447

### ADAPT PROPERTIES FEBRUARY 2021

PROPERTIES IN ADAPT	43
PROPERTIES ADDED 2021	5
PROPERTIES COMPLETING PROGRAM 2021	2
TOTAL # PROPERTIES COMPLETING PROGRAM	25

## FIRE INVESTIGATIONS DIVISION

- Total investigated – 5 fires
  - \* Natural- 0
  - \* Accidental – 2
    - Two accidental fires resulted in 3 Fatalities
  - \* Undetermined - 1
  - \* Incendiary - 2
- Captain Ramon Martinez met with Mayor Tim Keller to explain fire investigation scene management and procedures. Mayor Keller walked through a recent fire scene as Captain Martinez spoke about what Fire Investigators look for on scene and what steps are taken throughout a fire scene examination.
- New legislation (SB396) was introduced by Senator Harold Pope on behalf of the Fire Investigations Division. This new legislation hopes to introduce additional language to help protect New Mexico's wildlands.

## HUMAN RESOURCES

### HEALTH AND SAFETY

- YTD trending of fire ground injuries information is given to Academy Staff for dissemination at Suppression Day 1 on injuries and strategies to prevent them.
- 6 Vehicle Accidents Reported in February, 10 YTD
- The AFR Safety Committee met on February 10, 2021 for a regular meeting and again on February 16, 2021, to discuss AFR Vehicle thefts.

### FEBRUARY FIREFIGHTER INJURIES

NATURE	#	NON-EMERGENCY	EMERGENCY RESPONSE	FIRE SCENE	TRAINING
BURN	1	0	0	1	0
ILLNESS- OTHER (COVID)	6	6	0	0	0
INJURY - OTHER	0	0	0	0	0
PARTICLE IN EYE	0	0	0	0	0
STRAIN/SPRAIN	0	0	0	0	0
TOTAL	7	6	0	1	0

### YEAR TO DATE FIREFIGHTER INJURIES

NATURE	#	NON-EMERGENCY	EMERGENCY RESPONSE	FIRE SCENE	TRAINING
BURN	4	1	0	3	0
ILLNESS- OTHER (COVID)	16	16	0	0	0
INJURY - OTHER	1	0	1	0	0
PARTICLE IN EYE	1	0	0	1	0
STRAIN/SPRAIN	2	2	0	0	0
TOTAL	24	19	1	4	0

### PHYSICALS & BLOOD DRAWS

	FEBRUARY 2021	YEAR TO DATE
BLOOD DRAWS	70	211
PHYSICALS COMPLETE	61	133
PHYSICAL RESCHEDULES	9	22
NO SHOWS	4	9

## BEHAVIORAL HEALTH & WELLNESS OFFICE

- February was an important month for the Health & Wellness Office. The office continued to lay the foundation to provide collaborative and functional resources for the members of AFR.
- Participated in the interviewing process of hiring AFRs first dedicated behavioral health director.
- Coordinated and hosted (2/25/21) the 1st AFR Peer Support Quarterly Meeting that defined mission, goals, procedure, and future.
- Defined roles and structure of the AFR peer Support Team for operational function.
- Created and disseminated handbook for Peer Support team to guide members to appropriate resources.
- Procured Peer Support Polo shirts with a new logo for station visits starting in March.
- On February 22nd, Maia Dalton-Theodore, LCSW, CSAC, accepted the AFR Behavior Health Director position and will start mid-April.
- Continued to network with surrounding agencies to get guidance for optimal functional methods to run Peer Support Team.

## PUBLIC AFFAIRS OFFICE

### Social Media

- Instagram Posts - 23
- Facebook Posts - 22
- Twitter Posts - 6

### Digital Media

- Work with Academy on Media room
- Drone Program
- Meetings
- Public Safety Communications
- AFR Media Room
- End of Year Report
- NFPA CRR
- Go red
- Mental Health Committee
- American Lung Fight for Air Climb

### News Events

- Public Health Order Press conference
- Mayor Fire Prevention Videos

### Recruitment

- Hand Shake virtual college postings
- Open Enrollment 97th Cadet Class
- CEC EMT B Visits
- Social Media "Countdown to close of open enrollment"

## COVID -19

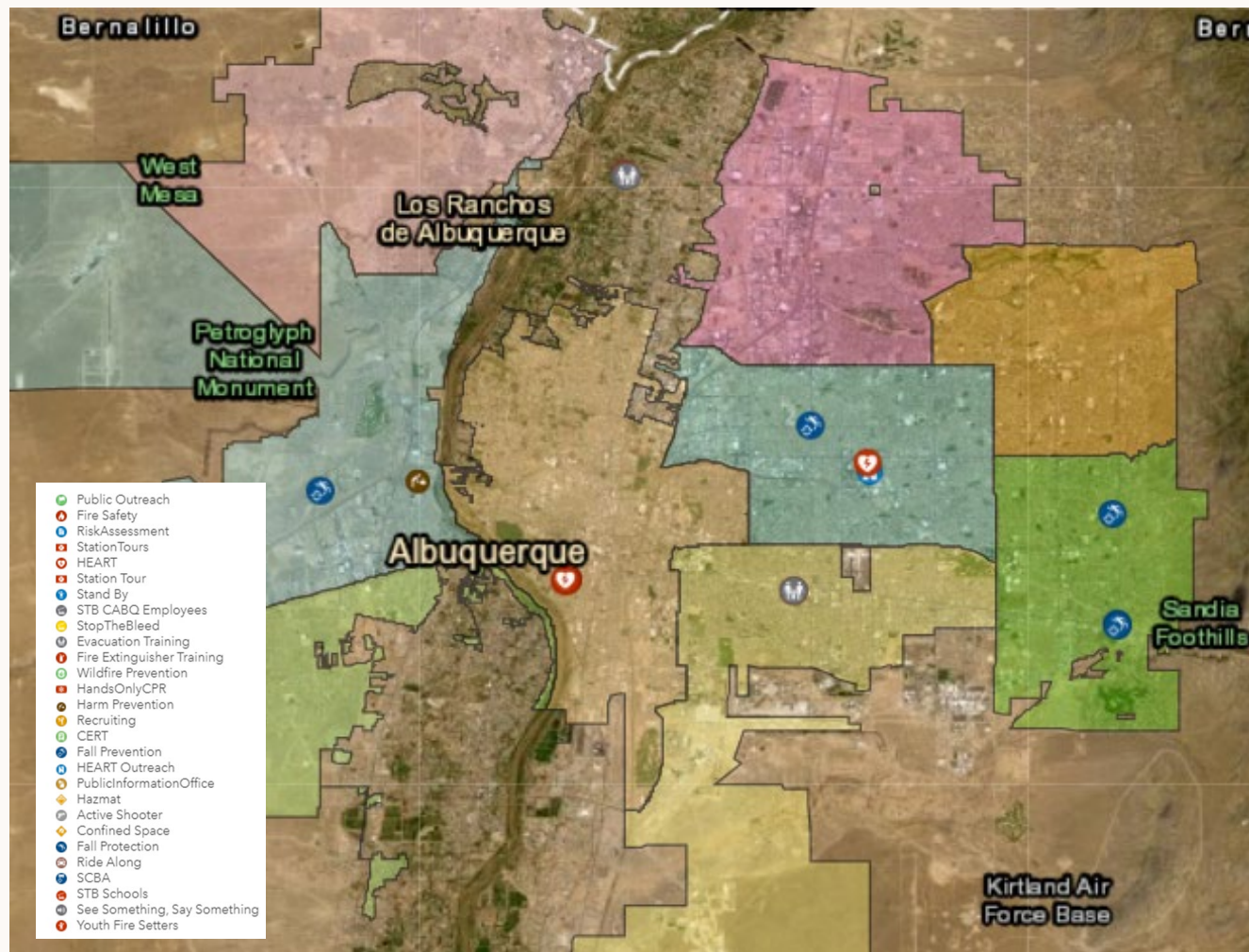
- Provided Testing at NM Expo
- Assisted with Vaccine

## Community Risk Reduction

- Total assessed = 440
- 3 Risk Assessments to include COA libraries and New Mexico Cancer Center
- Population Assessed- 440 to include children, seniors, COA employees
- First Due Contributions

## CORA Outreach

- NE - 1
- SE - 1



**TRAINING & COMMUNICATIONS****TECH SERVICES DIVISION**

- DTEN boards installation has been completed at all stations.
- Tech Services has successfully sent back all MDTs in AFR's Fleet to Panasonic to address connectivity issues.
- 22 computers have been replaced at FMO utilizing the refresh program.
- Two iPads provided to Academy for a new software system to reduce paper usage and manage cadet classes along with professional development.
- The VOIP phone upgrade has been completed, and the computers were refreshed at St. 19. Station 22 will be the final fire station to be upgraded to VOIP. All phone numbers will be updated for all stations by the end of March.
- Charging cords for the vehicle iPhone are disappearing. We are asking members to do their best to keep them on the apparatus.

**ALARM ROOM**

- 7,748 priority responses created February 1, 2021 – February 28, 2021.
- 13,805 total incoming calls process by Alarm for the month.
- 7,429 emergency calls received.
- 6,376 non-emergency calls.
- 725 incident dispatch reduction for the same period last year.
- 911 calls answered in an average of 5 seconds.
- AFR Dispatch Center has been pre-screening 911 calls for Corona virus since March 2020.
- Captain Marrufo posting Daily COVID-19 Flagged Addresses in Target Solutions.
- All dispatchers trained on new Motorola radio consoles.
- Portable radio training being developed with Tech.
- 8th dispatch console fully activated with the new radio system.

**TRAINING & PROFESSIONAL DEVELOPMENT****Cadet and Probationary Programs – Currently 47 FF 2/C assigned to the Field**

- 95th Cadet Class
  - \* 30 members currently on probation
- 96th Cadet
  - \* 17 FF 2/C's presently assigned to the field on probation
- 97th Cadet Class
  - \* Dates finalized
  - \* Enrollment Ended February 28, 2021
  - \* \$15,000 paramedic bonus
  - \* We have approx. 423 applicants
  - \* Cadet Orientation June 8, 2021
  - \* Start Date August 2, 2021

**Suppression Refresher**

- Begins March 1, 2021

**Professional Development/Facility Usage**

- Lieutenant Certification
  - \* February 1-4
- Fire Officer I February 15 – 19
- Ropes II/Confined Space February 22 – 26
- SCBA Tech Course
- City Security new hire orientation February 1 – 12



PSPG Early Childhood Development Specialist, Jen Rogers, joins Lt. John McGee for a podcast to discuss kids returning to the classroom.

**EMS**

- EMS CE's/Re-licensure
  - \* Completed new CE schedule
  - \* Recorded Child Psych Podcast with Dr. Jenn Rogers
  - \* Recorded Child Rashes presentation with Dr. Danielle Mascarenas
  - \* Recorded Pediatric Seizure Podcast with Dr. Gunderson
  - \* Recorded Pediatric Emergencies presentation with Dr. Moore
  - \* Recorded Critical Care & ECMO presentation with Dr. Darren Braude
  - \* Recorded Austere Mountain Rescue Podcast with Dr. Macias
  - \* Recorded Child Behavioral Interventions podcast with Dr. Jenn Rodgers
  - \* Recorded Brain Injury Basics presentation with Crystal Cantu
  - \* Recorded/Processed EMT Licenses that were received from NM EMS Bureau
  - \* Developed curriculum for Pediatric Jeopardy CE
  - \* Worked on CAPCE Accreditation Plan – preparing the required paperwork
  - \* Developed curriculum for Pharmacology CE
  - \* Continued NM EMS renewal applications for members renewing in 2021
  - \* Worked on scenarios for Mobile Training Unit
  - \* Completed development of curriculum for CE on Fractures & Splinting
  - \* Completed trauma scenario MCI learning objectives and lesson plan
  - \* Completed trauma scenario fall learning objectives and lesson plan
  - \* Worked with Full-code toward developing scenarios for AFR
  - \* Entered EMS Day schedule into SharePoint
- Paramedic School
  - \* Needing Paramedic Preceptors
  - \* Assisted CNM Lab instructors with the operation of lab room cameras
  - \* Worked with FF Hill (UNM Paramedic student) on intubations and trauma scenarios
  - \* Zoom study session with paramedic students
  - \* Assisted with AFR/CNM Fast-Track Hybrid P-school:
  - \* Reviewed/updated NREMT Advanced Coordinator Manual
  - \* Uploaded EMT-Basic textbook resources to X-drive (12th edition)
  - \* Driver Cruz served final IC hours teaching EMT Basic to UNMEMSA students via Zoom
  - \* Driver Cruz followed up on IC status with UNM EMSA, having submitted all final paperwork earlier this month
  - \* Driver Arvizo followed up on IC status with UNM EMSA, having submitted all paperwork over a year ago
- EMT-B School
  - \* Helped Fast Track EMT-Basic students with National Registry testing

**OPERATIONS****WILDLAND**

- Albuquerque Fire Rescue started their annual wildland refresher. The refresher consists of the Work Capacity Test (WCT), aka “The Pack Test” at the arduous level for all uniformed personnel, and the RT-130 refresher class. The pack test consists of a brisk 3-mile walk while wearing a 45-pound vest under 45 minutes and 45 seconds.
- Combining the above-mentioned courses and the wildland training received in the Fire Academy allows all uniformed personnel to be “Red Carded.” Being red-carded enables all firefighters to respond to wildfires.
- The Wildland Division is excited to announce that we have taken possession of the new COVID DECON Unit. This apparatus was purchased using CARES ACT funding and is equipped for decontamination at large incidents.
- The Wildland Division would like to congratulate the following members on completing their advanced wildland firefighting task books:

***Lieutenant Adam Watts – FFT1***

***Lieutenant James Parra – FFT1***

***Lieutenant Jason Hackett – FFT1***

***Lieutenant AJ Breen – FFT1***

***Driver Max Moya – FFT1***

***Driver Hayden Fischer – FFT1***

***Firefighter Mayra Lopez – FFT1***

***Firefighter Julie Santillanes – FFT1***

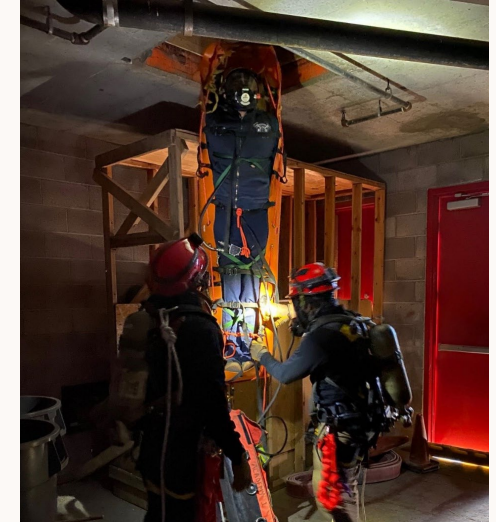


**HAZMAT**

The AFR Hazmat Coordinator attended and presented at a class centered around hazardous materials mutual aid response in the Albuquerque area. Albuquerque Fire Rescue, the 377th CBRNE team, and Kirtland AFB Fire Department discussed a response to radiological and chemical warfare agent attacks. The training consisted of various hazardous materials, monitors and scenarios focused on interoperability with local agencies.

**HTR**

The AFR Heavy Technical Rescue Division hosted a Rope Rescue and Confined Space Technician course. This course qualified 15 members to fill Heavy Technical Rescue positions for response at AFR Fire Station 3. Members learned and were tested on advanced rope systems to rescue individuals from buildings, towers, and confined spaces. The 50-hour course pushed students to access difficult areas to promptly include atmospheres that could be immediately dangerous to life and health (IDLH) to preserve life.

**EMERGENCY SERVICES****RECORDS MANAGEMENT**

- Contributed data to be considered for a potential City run Sobering Center.
- Provided data and completed the NFPA 2020 Fire Experience Survey.
- Increasing our departments' ability to track exposures on fire scenes.
- Assisted with COVID-19 vaccinations and medical monitoring at several different sites.
- Continued conducting station visits to assist in training, identifying challenges, and discussing improvements for the system.
- Developing better ways to track and document exposures on Fire and EMS scenes.
- Began development of a DCHARTE writing class for Lt. Cert.
- Continuing to trend data revolving around Naloxone Administration, overdoses, and EMS death response.
- Assisting Safety Officer with processing COVID-19 exposures.
- Tracking EMS COVID-19 Data for the EOC.

**HEART**

- The HEART Division has brought in its second Peer Recovery Support Specialist to assist with the Harm Reduction Program.
  - \* Working with the current AFR HEART providers, the new Peers have been able to contact numerous individuals and assist them with getting connected with resources in the community that can help with their struggle with substance addiction and substance use.
- Using the Uber Health app, HEART was able to process 102 ride requests during February for individuals over 50 who are struggling with transportation insecurities.
- Throughout the month, the HEART providers continued assisting the New Mexico Department of Health with COVID-19 swab tests. HEART has been helping the NMDOH with COVID-19 testing since the earliest days of testing in Albuquerque. Starting in March, NMDOH will no longer need the HEART services for COVID-19 testing.
- Wrigley, AFR's Crisis Response K9, continued her training with her handler, HEART Paramedic Lieutenant Jake Gray. During this training, Wrigley will continue to grow a stronger bond and working relationship with her handler and she will learn how to work with individuals in a multitude of settings such as fire stations, hospitals, and shopping centers.
- Many of the HEART providers participated in Peer Support training for the department. As Peers, the HEART providers will be able to assist firefighters in need of support.
- Lastly, HEART continues its work with citizens of the community in need through its Repeat Patient Program and Fall Prevention Program. With the Repeat Patient Program, HEART assists citizens by making the necessary healthcare connections within our community to prevent medical emergencies and to provide a seamless process to obtain the right care, in the right place, at the right time.
- With the Fall Prevention Program, HEART uses a home modification, fall education, and fall recovery education as a tool to prevent falls from taking place.

**PHARMACY**

- Pharmacy Tech workers being interviewed for a civilian position in the pharmacy.
- Coordinated equipment and medications for AFR member assigned to assist State Police.
- Stat pack bags trial ongoing.
- PPE availability is steady; AFR has back stock and no shortages. Glove pricing is very volatile at this time.
- Vaccine car still operational with equipment in the vehicle assigned.

**QUALITY ASSURANCE**

- I Gel trial starts this week. This trial will include a different type of supraglottic airway for field use.

**EMERGENCY SERVICES DIVISION PROJECTS**

- The Emergency Services Division continues to manage COVID-19 Guidelines for AFR. This also includes managing exposures and contact tracing when there are positives.
- BC Ortiz is serving as the Operations Section Chief in the EOC for COVID-19 management. This includes coordinating transport for individuals under suspicion or COVID positive that are unable to isolate at home.
- BC Ortiz continues to manage the COVID-19 guidelines for AFR, including vaccine tracking for members.
- 100% of AFR firefighters have been offered a vaccine, and 340 members have elected to and received a vaccine.
- Completed and submitted the Assistance to Firefighters Grant. The grant was written to cover backfill to extend the Lieutenant Certification an extra week, a new washer and dryer for bunker gear, and a flow test machine for SCBAs.
- Coordination with local NMDOH office to support medical standby and vaccine administration at POD locations across Albuquerque.



The AFR EMS Staff assisting with vaccines at the WEHC.  
From left to right: Lt. Sargent, Lt. Valerio-Hirschfeld, Lt. Martinez.



## PLANNING & LOGISTICS

### LOGISTICS

#### Tickets/Requests Submitted

- Total submitted - 174
- Resolved - 165
- Pending - 9

#### Bunker Gear Laundering

- Number of sets laundered and returned - 124
- Total primary sets turned in for laundering - 25
- Secondary sets laundered and restocked - 99
- Flash hoods laundered - 65
- Sets of gear repaired (primary and secondary) and returned - 62
- Sets of gear still out pending repairs - 0

#### General Information

- PPE Technician hired (civilian), started February 17.
- Logistics is in the process of hiring an Accounting Assistant.
- Each of our eight Ladder apparatus will receive new chainsaws, K12, and PPV fans funded by **Councilors Sena and Borrego** – thank you!
- Constriction project to add office space at Logistics underway.
- Three staff members from Logistics completed the SCBA Technician course
- AFR provided surplus equipment to local fire departments.
- Bunker gear laundering - our goal is to return it laundered by the following cycle; thank you to BC's for helping coordinate pick-up.



### CAPITAL IMPROVEMENT PROJECTS – CIP

#### Tickets/Request Submitted 61

- Reported to DMD/In Process - 38
- Resolved - 15
- Reviewed Requests/Reported/Pending - 8

#### Projects

- Completed Fire Academy office renovation to provide office spaces for new civilian staff.
- Completed the renovation of Fire Station 18 Officer's room conversation to prepare for Battalion Chief 4 relocating to Station 18.
- Station 13 gate installed for added parking lot/station security.
- CIP started on the Logistics remodel to accommodate new staff.
- Cascade installs have begun at Stations 22. Stations 1, 5, 7, 16, and 19 are scheduled for March.
- Planning for Station moves in March.



### FLEET

- Check-It Tickets for Feb. 2021
  - \* Open 323
  - \* Closed 160
- Work Order Turnaround Report:
  - \* 84 (60% being closed within 24hrs.)
- PM Compliance Report
  - \* 22 PM's Completed
- After Hours Call Outs
  - \* 8 (6 repaired, 2 spared out)

#### Status of new apparatus ordered

- Ladder 9 ordered-Pierce- expected Fall 2021
- HUD E19 and one other Pumper- Ferrara ordered, expected 4/2021
- HUD R11- Braun ordered, expected 4/2021
- R21 Rescue remount-Braun ordered, expected 4/2021
- Brush 16 Ordered- Ferrara, expected 6/2021
- Squad 1 Ordered- Ferrara, expected late summer 2021
- 3 civic sedan ordered
- Decon truck in service
- 6 fleet/CIP F-250 service trucks ordered 6/2021
- 2 delivery vans ordered in service
- 2 rescue remounts ordered-Braun 7/2021
- 2 new rescues ordered- Braun 7/2021
- 2 Additional F-150 Battalions ordered 6/2021

**FIRE CHIEF** PAUL W. DOW

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