



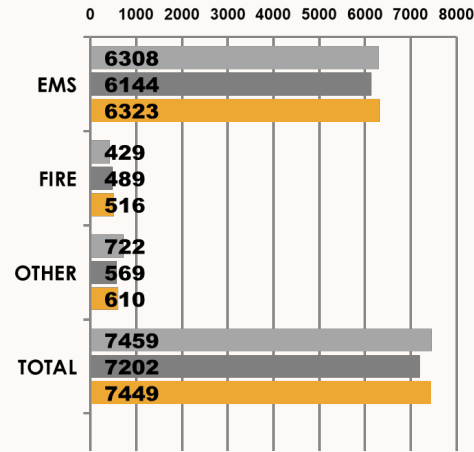
# ALBUQUERQUE FIRE RESCUE

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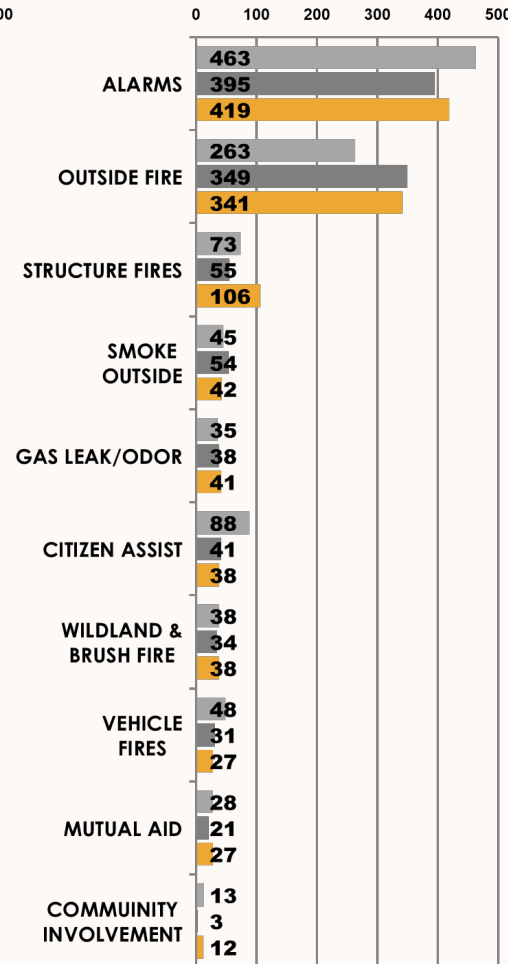
MONTHLY INFORMATIONAL REPORT

DECEMBER 2020

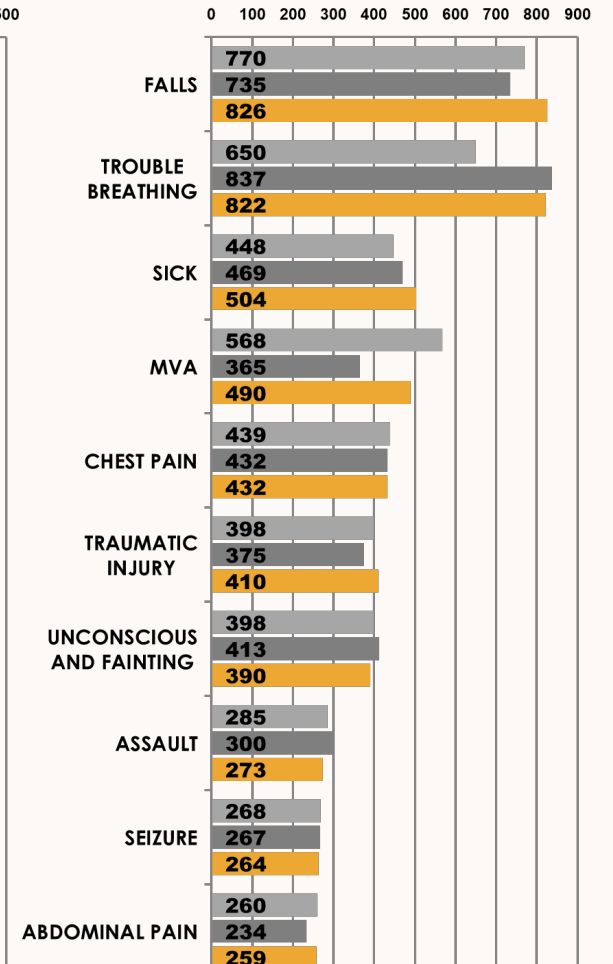
## DECEMBER CALLS



## TOP 10 NON-MEDICAL CALLS



## TOP 10 MEDICAL CALLS



## EMS STATISTICS

## MEDICAL RESPONSE BY CODE

CARDIAC ARREST W/CPR	60
ROSC PRIOR TO TRANSPORT	19
LUCAS DEVICE USED	54
I/O ACCESS	48
CPAP ADMINISTERED	15
<u>AFR TRANSPORTS</u>	<u>36</u>
BARIATRIC	1
ON DUTY COA EMP/FAMILY	6
OFF DUTY AFR MEMBER	1
DELAY OF AAS UNIT	27
PSYCHIATRIC TRANSPORT	1
AAS RIDE-IN ASSISTS	140

ECHO	94
DELTA	1,413
CHARLIE	1,666
BRAVO	1,476
ALPHA	1,617
OMEGA	57
TOTAL	6323



## Structure Fire Responses

	Oct-20	Nov-20	Dec-20
Alarm Answering Time	0:06	0:05	0:05
Alarm Process Times	2:27	2:36	2:19
Turnout Time (Day)	1:03	0:59	1:02
Turnout Time (Night)	1:41	1:56	1:57
Travel Time (1st Engine arrives)	3:46	3:40	3:56
Travel Time (Balance of assignment arrives)	7:33	7:35	7:44

## ALS Incident Responses

	Oct-20	Nov-20	Dec-20
Alarm Answering Time	0:06	0:05	0:05
Alarm Process Times	2:14	2:21	2:18
Turnout Time (Day)	1:20	1:28	1:23
Turnout Time (Night)	2:13	2:16	2:15
Travel Time (1st BLS unit arrives)	4:33	4:38	4:42
Travel Time (1st ALS unit arrives)	5:08	5:13	5:23

## Bravo Incident Responses

	Oct-20	Nov-20	Dec-20
Alarm Answering Time	0:06	0:05	0:05
Alarm Process Times	2:02	2:08	2:06
Turnout Time (Day)	1:18	1:23	1:15
Turnout Time (Night)	2:11	2:05	2:00
Travel Time (1st BLS unit arrives)	5:21	5:38	5:27

## Alpha Incident Responses

	Oct-20	Nov-20	Dec-20
Alarm Answering Time	0:06	0:05	0:05
Alarm Process Times	2:16	2:22	2:18
Turnout Time (Day)	1:20	1:24	1:26
Turnout Time (Night)	2:09	2:17	2:14
Travel Time (1st unit arrives)	6:14	6:22	6:14



### ALARM PROCESS TIMES

The time from when a 911 call is received until the information is gathered and the call is dispatched.

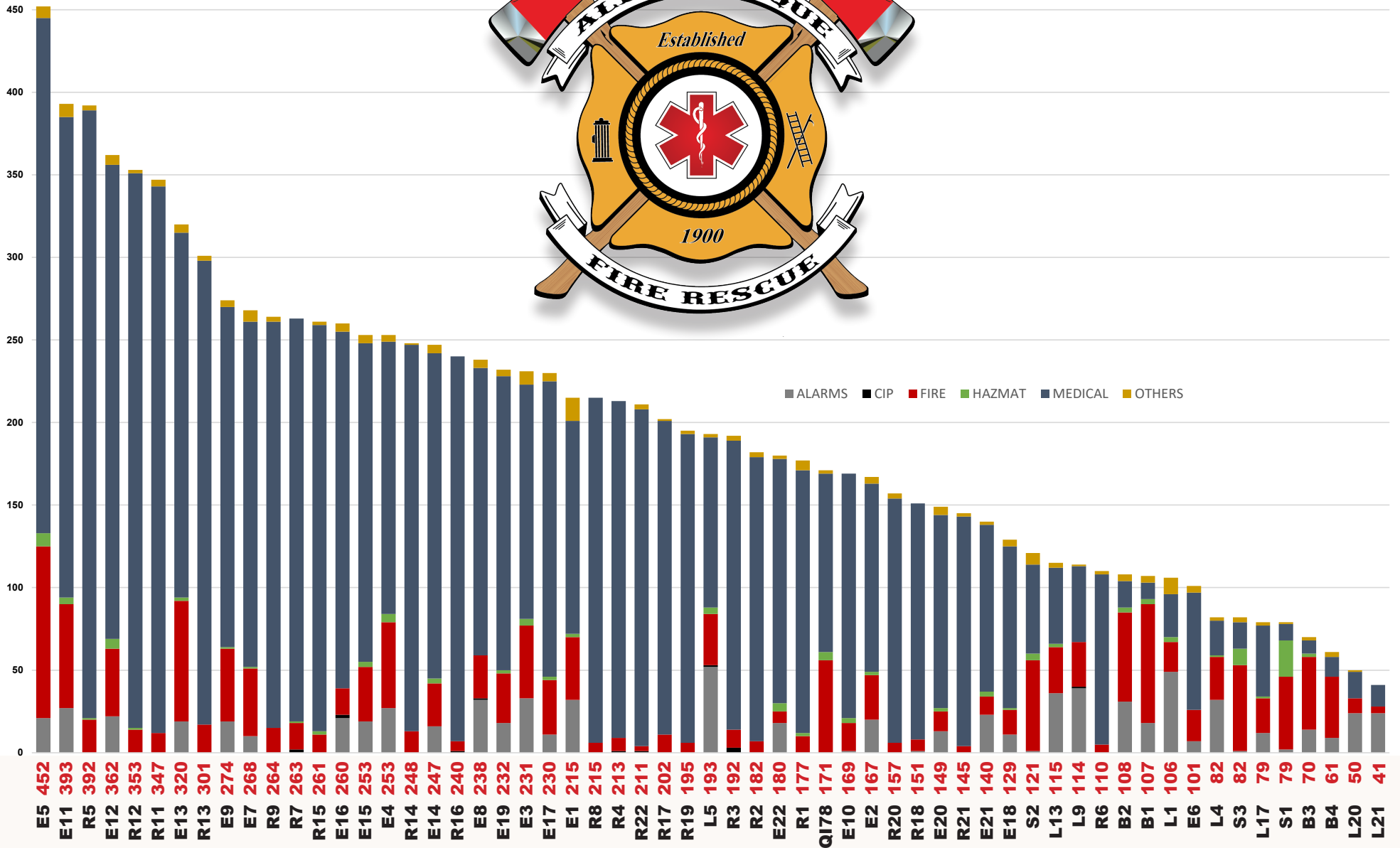
### TURNOUT TIME

The time a station is alerted until the apparatus is en route.

### TRAVEL TIME

The time from apparatus en route to arrival at the incident.





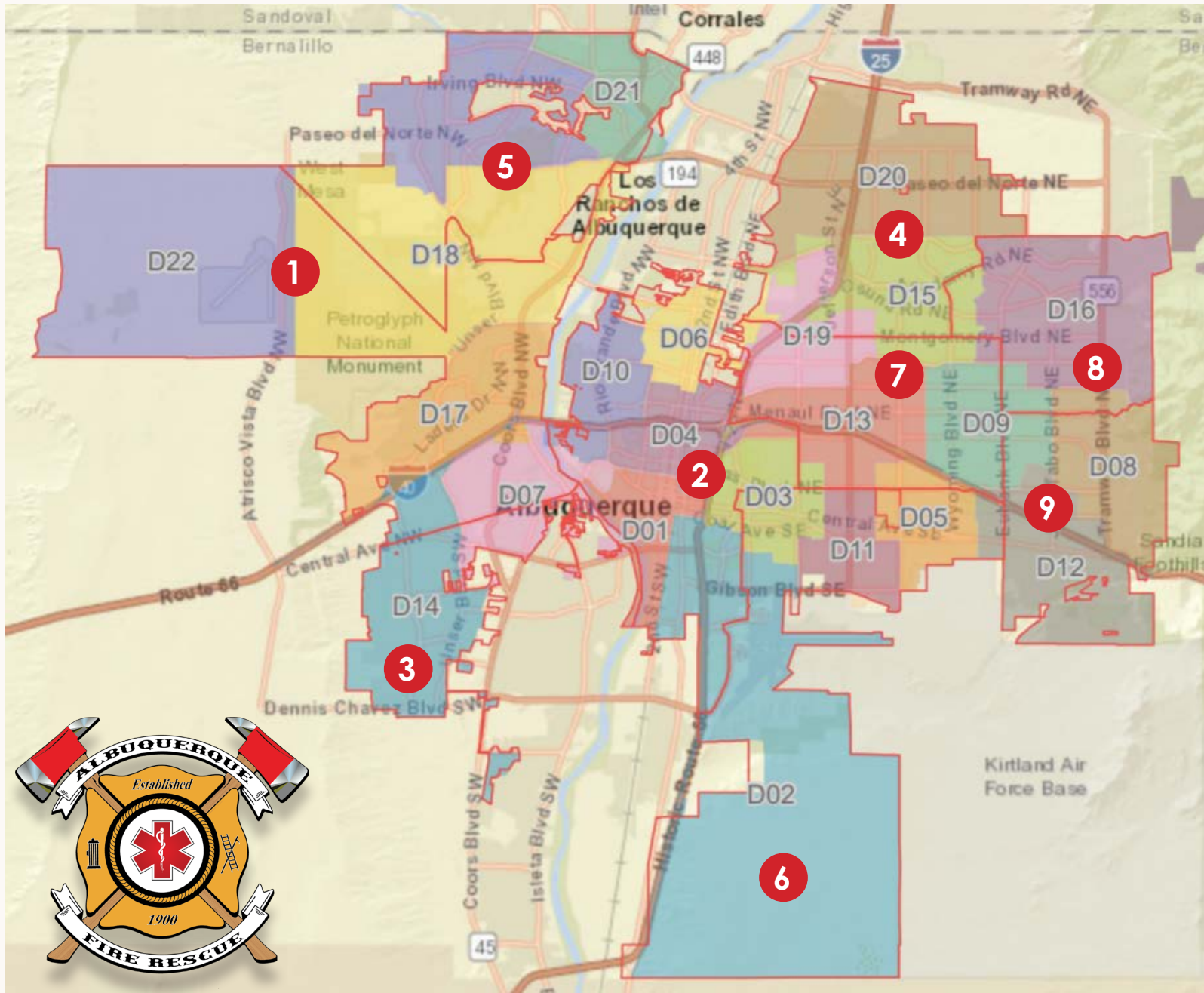
# ALBUQUERQUE FIRE RESCUE UNIT RESPONSES

DECEMBER 2020

	ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL
E5	21	0	104	8	312	7	452
E11	27	0	63	4	291	8	393
R5	0	0	20	1	368	3	392
E12	22	0	41	6	287	6	362
R12	0	0	14	1	336	2	353
R11	0	0	12	0	331	4	347
E13	19	0	73	2	221	5	320
R13	0	0	17	0	281	3	301
E9	19	0	44	1	206	4	274
E7	10	0	41	1	209	7	268
R9	0	0	15	0	246	3	264
R7	0	2	16	1	244	0	263
R15	0	0	11	2	246	2	261
E16	21	2	16	0	216	5	260
E15	19	0	33	3	193	5	253
E4	27	0	52	5	165	4	253
R14	0	0	13	0	234	1	248
E14	16	0	26	3	197	5	247
R16	0	1	6	0	233	0	240
E8	32	1	26	0	174	5	238
E19	18	0	30	2	178	4	232
E3	33	0	44	4	142	8	231
E17	11	0	33	2	179	5	230
E1	32	0	38	2	129	14	215
R8	0	0	6	0	209	0	215
R4	0	1	8	0	204	0	213
R22	0	1	3	0	204	3	211
R17	0	0	11	0	190	1	202
R19	0	0	6	0	187	2	195

	ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL
L5	52	1	31	4	103	2	193
R3	0	3	11	0	175	3	192
R2	0	0	7	0	172	3	182
E22	18	0	7	5	148	2	180
R1	0	0	10	2	159	6	177
QI78	0	0	56	5	108	2	171
E10	1	0	17	3	148	0	169
E2	20	0	27	2	114	4	167
R20	0	0	6	0	148	3	157
R18	1	0	7	0	143	0	151
E20	13	0	12	2	117	5	149
R21	0	0	4	0	139	2	145
E21	23	0	11	3	101	2	140
E18	11	0	15	1	98	4	129
S2	1	0	55	4	54	7	121
L13	36	0	28	2	46	3	115
L9	39	1	27	0	46	1	114
R6	0	0	5	0	103	2	110
B2	31	0	54	3	16	4	108
B1	18	0	72	3	10	4	107
L1	49	0	18	3	26	10	106
E6	7	0	19	0	71	4	101
L4	32	0	26	1	21	2	82
S3	1	0	52	10	16	3	82
L17	12	0	21	1	43	2	79
S1	2	0	44	22	10	1	79
B3	14	0	44	2	8	2	70
B4	9	0	37	0	12	3	61
L20	24	0	9	0	16	1	50
L21	24	0	4	0	13	0	41





### CITY COUNCIL DISTRICTS

1. LAN SENA
2. ISAAC BENTON
3. KLARISSA J PEÑA
4. BROOK BASSAN
5. CYNTHIA D BORREGO  
PRESIDENT
6. PAT DAVIS
7. DIANE G GIBSON  
VICE-PRESIDENT
8. TRUDY E JONES
9. DON HARRIS

### FIRE STATION DISTRICTS

	D01		D12
	D02		D13
	D03		D14
	D04		D15
	D05		D16
	D06		D17
	D07		D18
	D08		D19
	D09		D20
	D10		D21
	D11		D22



These events are activated by the AFR Dispatch Center as a "Significant Event" and emailed to media and specific AFR members but does not include all responses by AFR to emergency calls.

**12/4 - Residential Fire:** AFR was dispatched to the area of Washington St NE/Altura Ave NE in fire district 13 for a residential structure fire. Initial arriving fire crews reported that a vehicle had crashed into a home and subsequently struck the gas meter, causing the car and garage fire. The driver of the vehicle was able to exit the vehicle safely and did not require transport. The home owner self-evacuated and was not harmed. Station 13 fire crews pulled attack lines and were able to extinguish the fire in the garage and contain the blowing gas line fire preventing it from extending into the home. The home owner will be displaced for an unknown amount of time as a result of the fire. No injuries were reported to firefighters.

**12/8 - Commercial Fire:** AFR was dispatched to the 2000 block of Morningside Drive NE in fire district 13 for reports of a commercial structure fire. First arriving units reported smoke and flames coming from the roof of the building and initiated a quick attack and simultaneous primary search of the occupancy. Firefighters were able to safely evacuate the business owner and get the fire under control quickly, preventing it from spreading to the interior of the building. The main body of fire was located in the metal awning located in the front of the office building, and minimal damage was done as a result of the quick response from firefighters on scene. No injuries were reported to civilians or firefighters, the cause of the fire is unknown.

**12/10 - Residential Fire:** AFR responded to a single story abandoned residential structure at the corner of Domingo Rd and Alcazar St NE in fire district 5 for reports of a possible structure fire. Engine 11 was first on scene and found a working fire with smoke showing from the front of the structure. AFR made an aggressive offensive attack and was able to get the fire extinguished within minutes. No injuries were reported.

**12/11 - Residential Fire:** AFR responded to a single story residential structure on the 10300 block of Manzanillo Ave NE in fire district 16 for reports of a possible chimney fire. Engine 16 was first on scene and found light smoke showing from the front of the structure. Firefighters made a quick attack and was able to extinguish the fire that had extended in to the wall from the fire place. There was minimal damage to the home and the residents will not be displaced. There were no injuries to civilians or firefighters.

**12/12 - High-Life Occupancy Fire:** AFR responded to the Motel 1 at 2001 Candelaria Rd NE in fire district 19 for a 3 story, large motel fire. Upon arrival, AFR battalion 3 found a working fire with smoke showing from the second floor. AFR crews made a quick attack and extinguished the fire within minutes while simultaneously performing a primary search. The fire was contained to one fully involved motel room on the second floor. There were no injuries to firefighters or civilians.

**12/14 - Residential Fire: (see top picture)** AFR was dispatched to the 200 block of Yucca Dr NW in fire district 7 for a single story residential structure fire. Fire Crews from Station 7 arrived to find smoke and flames coming from a single story detached garage. Crews initiated a quick interior attack and were able to get the fire under control quickly. A search of the structure was performed by Rescue 7 to ensure there were no occupants inside. After a quick knock down of the fire, secondary crews checked for extension and preformed salvage and overhaul. Minimal damage was done to the house as a result of the fire. No injuries were reported.

**12/14 - Residential Fire: (see bottom picture)** Albuquerque Fire Rescue was dispatched to the 5400 block of Rim Ct SW in fire district 7 for a working structure fire involving a mobile home. The first arriving units reported heavy smoke and flames coming from multiple sides of a single wide mobile home. Station 7 crews performed a simultaneous search and fire attack once making entry into the home. An all clear of the structure was declared as additional fire units arrived on scene to assist with fire attack. The fire was brought under control as multiple units ensured that the fire did not spread to nearby homes. All occupants were able to evacuate the home safely and there were no injuries to civilians or firefighters. The cause of the fire is being classified as accidental. Great job by all responding fire crews getting control of a potentially dangerous fire.





**12/15 - Residential Fire:** (see top picture) Albuquerque Fire Rescue was dispatched to the 6300 block of Dennison Rd SW in fire district 7 for a residential structure fire. Rescue 7 arrived on scene and reported heavy black smoke coming from the garage and took command of the incident. As additional units arrived on scene, command assigned Engine 7 as attack group and they began an interior search of the structure and fire suppression operations. Ventilation was performed to help the visibility of the interior fire crews as they were able to locate and control the main body of fire coming from a bedroom in the back of the house. A primary search of the home was completed and all occupants were accounted for and safe. Additional ventilation operations were performed by Ladder 17 and fire crews called a loss stopped to the incident. Fire crews did an outstanding job getting control of a difficult fire given the interior conditions and complexities of the home. There were no injuries to civilians or firefighters and the cause of the fire is unknown. The homeowner will be displaced as a result of the fire and smoke damage to the home.

**12/17 - Residential Fire:** Albuquerque Fire Rescue crews were dispatched to a possible structure fire on the 1000 block of Florida St SE in fire district 11. Engine 11 arrived to find smoke and flames coming from a boarded up single-story residential structure. Fire crews had to force entry through plywood and boarded up doors to gain access and begin attacking the fire while simultaneously conducting a search of the structure. Firefighters quickly ensured the structure was clear of occupants and gain control of the fire. There was a partial roof collapse over the back corner bedroom. No injuries were reported.

**12/19 - Residential Fire:** Albuquerque's Fire Rescue crews were dispatched to the 9600 block of Camino del Sol NE in fire district 16 for reports of a possible structure fire. Firefighters from Station 16 quickly arrived and reported smoke and flames coming from the roof of a single-story residential structure. Crews pulled a hose to the front door of the structure where they were met by an elderly male who stated his wife was still inside. Firefighters rapidly began searching the structure while crews were simultaneously attacking the fire. The firefighters located the elderly female and pulled her out to safety. Both patients were treated on scene for smoke inhalation and transported to a nearby hospital. There were no injuries sustained to firefighters. Thanks to the quick action of all the firefighters on scene, while both patients suffered smoke inhalation and burns, early indications are that they will survive.

**12/20 - Apartment Fire:** Albuquerque Fire Rescue units were dispatched to the 6400 block of Academy Rd NE in fire district 15 for reports of a possible structure fire. Upon arrival, the first arriving unit reported smoke and flames coming from the second story of a two-story apartment complex. Firefighters quickly pulled a hose line up to the second story and made entry into the apartment. Firefighters searched the residence to ensure it was clear of any occupants. They quickly extinguished the fire containing it to the apartment of origin and keeping it from spreading to any of the adjacent apartments. Thankfully there were no injuries sustained to firefighters or civilians. The family who occupied the apartment will be temporarily displaced.

**12/21 - Electrical Fire:** (see bottom picture) AFR crews were dispatched to the Albuquerque Sunport in fire district 2 for reports of an electrical fire at an external transformer. Engine 2 arrived on scene and reported heavy black smoke and flames coming from the transformer and called for additional resources to assist in mitigating the event. Once additional resources arrived, AFR Command ensured that the power had been disabled to the transformer by PNM and they began their fire suppression efforts. Firefighters were able to utilize several Dry Chemical Extinguishers to control the flames, as well as use AFFF (Aqueous Film-Forming Foam) to get the fire fully extinguished. A total of 20 fire apparatus were dispatched to help in the firefighting efforts including 2 units from Kirtland Fire. AFR was able to establish unified command quickly, utilize resources appropriately, and get control of an unsafe situation by extinguishing the fire. No injuries were reported to firefighters or civilians. The initial cause of the fire is under investigation.

**12/24 - Residential Fire:** AFR was dispatched to the 4500 block of Rincon Rd NW in fire district 7 for an outside shed fire. First arriving units reported that an outside shed was fully involved and impinging on a nearby house. Crews deployed hand lines and were quickly able to gain control of the fire preventing the flames from extending to the house. As crews were extinguishing the fire, one person was pulled out of the structure by Rescue 7 and was transported to a local hospital for burns and smoke inhalation injuries. The condition of that person is not known and the cause of the fire is under investigation.





**12/26 - Commercial Fire:** Albuquerque Fire Rescue was dispatched to 1560 Juan Tabo Blvd NE in fire district 8 for a single story commercial strip mall fire. Rescue and Engine 8 arrived on scene and reported heavy black smoke and flames coming from the north side of the building and initiated an offensive attack on the fire deploying multiple 2 1/2" hand lines and ground monitors. Due to the size and complexity of the fire, a 2nd Alarm was dispatched and a total of 21 fire apparatus were on scene. Once fire crews were able to gain access into the building, Ladder 9 was used to flow water at 2,000gpm to gain control over the fire. While search crews entered the structure to ensure all occupants of the building were out and safe, the focus remained on containment of the fire to the building of origin. Fire crews were able to keep the fire from spreading to the 6 other businesses of the strip mall and were able to call fire under control. One of the occupants of the building had been transported to the hospital for burn injuries and one firefighter was also transported due to exhaustion. The cause of the fire is under investigation.

**12/28 - Residential Fire:** AFR fire crews responded to a residential structure fire on the 10300 block of Santa Paula Ave NE in fire district 16. Fire crews arrived to find smoke coming from inside the home. AFR crews immediately went inside to investigate and found a fire in the laundry room. Firefighters had the fire under control within minutes. The fire was determined to be accidental. No injuries were reported.

**12/29 - Apartment Fire:** AFR crews were dispatched to the 900 block of Thaxton SE in fire district 2. Crews arrived to find smoke coming from the window of a second story apartment complex. Units brought the fire under control within minutes. No injuries were reported.



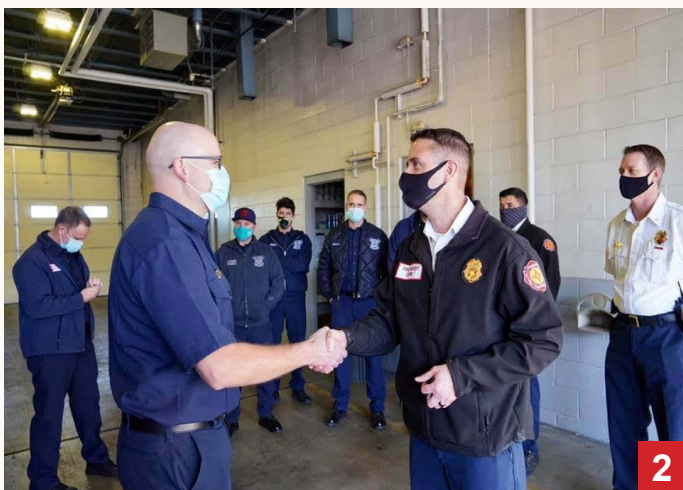
*AFR firefighters battle a large commercial fire on Juan Tabo Blvd. NE.*







1. AFR was happy to partner with The Western Trail Early Head Start Program and deliver Christmas gifts to families in need. This has been a wonderful tradition with the Fire Marshal's Office and AFR is glad to have been able to provide once again for APS Head start Families. A special thank you to Diane Archibeque from Early Head Start and thanks to Family & Community Services for the opportunity for AFR to give to our community.



2. Fire Chief Paul Dow presented the crew of Station 16 and Battalion 3 C-Shift with an AFR Challenge Coin for their rescue efforts at a house fire in mid-December. Their efforts, which included fire suppression along with search and rescue operations, were the direct result of two lives being saved from a fire in NE Albuquerque. As crews entered the home they found one of the home occupants and led him to safety. As they continued fire attack and search, they were able to locate the homeowners wife and were able to successfully rescue her from the home that was filled with smoke. Thanks to these heroic acts of Station 16 and the Command of Battalion 3, both occupants of the home were rescued and transported to a local hospital.



3. AFR joined City Councilor Cynthia Borrego in loading up 300 kits of PPE to be handed out to local Westside businesses. Albuquerque continues to work together in allocating resources for local businesses

4. AFR was honored to work with Dream Big, Albuquerque Police Department, and Cottonwood Mall to help deliver an unforgettable Christmas for several deserving children and their families. These kids were given \$50 to spend on clothes at Old Navy, a box of assorted candies from Shelby's Sugar Shop, a tour of Animal Park and Ride, a visit with Santa Claus, and gifts from Dream Big including a backpack with school supplies!

5. Human Resources Deputy Director Loc Truong was recognized for her 20+ years of dedicated service in assisting AFR with our hiring and promotional process. The plaque was presented by Fire Chief Paul Dow and Deputy Chief Dave Mowery for Loc's outstanding service and dedication to ensuring that the testing and promotional process is always smooth, fair and objective. Thank you Loc Truong, for your exemplary service to Albuquerque Fire Rescue and the community

6. AFR started the first round of COVID-19 vaccinations for our firefighters through a partnership with the NMDOH Midtown office. We believe this is a crucial piece to keeping our community safe. All sworn AFR firefighters respond to medical calls as EMTs and Paramedics, and have been on the front line of the COVID-19 911 response since March. Emergency Medical Service providers are included in the first tier of medical workers, and over the next several weeks, AFR members will continue to receive vaccines. We would like to thank of all of our firefighters for their dedication to serving our community during the pandemic, as well as thank our partners at NMDOH.







Albuquerque Fire Rescue would like to congratulate Suppression **Driver Dennis Branch** on his official retirement after serving for 22 1/2 years with the Department. Dennis began his career in 1998 as a member of the 59th Cadet Class. Early in his career Dennis was assigned as a firefighter to Stations 2 and 4 then to Station 3 for a total of 8 years. In 2006 Dennis was promoted to the rank of Driver and after floating for one year, he was assigned to the Training Academy as an Instructor for one year. Dennis was then assigned to Station 3 as the Driver of Squad 2 and a Member of the Heavy Technical Rescue Task Force. As a member of HTR as well as the USAR (Urban Search and Rescue) Task Force, Dennis was deployed along with 72 other members to rescue efforts following Hurricane Katrina in 2005. Dennis' experience and expertise in the HTR field has played a vital role in the success of the HTR Program. His professionalism, leadership and commitment to the Department will be missed by his fellow firefighters. Thank you Driver Dennis Branch for your dedication to AFR and the community, congratulations on your retirement and good luck in your future endeavors.



Albuquerque Fire Rescue would like to congratulate Suppression **Lieutenant Eric Knight** and his family on his official retirement from AFR. Eric began his career in 2001 as a member of the 63rd Cadet Class and prior to joining AFR, Eric spent 1 1/2 years at Bernalillo County Fire. Early in his career Eric spent several years at Fire Station 3 learning the skills of a rookie firefighter and helped with what was then, the beginning of the Heavy Technical Rescue (HTR) program. The program has now become an instrumental part of AFR and serves the community by providing advanced vehicle extrication, elevator rescue, swift water rescue, structural collapse and confined space rescue. In 2006 Eric was promoted to the rank of Driver and was assigned to the Alarm Room for 2 years. Following that, Eric went on to drive at Engine 1 and, after a short time, went on to drive at Engine 12. In 2014, Eric was promoted to the rank of Lieutenant and took his assignment at Station 19 where he served as the Engine Officer for the remainder of his career. Lieutenant Eric Knight has served the department and the community with a passion for the fire service and adhering to the great traditions of what it means to be a firefighter. Thank you Lieutenant Eric Knight for your dedication to AFR and the community. Congratulations to you and your family on your retirement, and good luck in your future endeavors.



Albuquerque Fire Rescue would like to congratulate **Captain Carlos Montoya** on his official retirement. Carlos has served the City and AFR for nearly 24 years. Carlos graduated in 1996 as a member of the 57th Cadet Class and has an Associates Degree of Fire Science from CNM. Early in his career Carlos was assigned to Engine 13 as well as Engine 19 as a rookie firefighter. In 1998 he was assigned to Engine 7 for two years then was assigned to Engine 2 for 3 years. In 2002 Carlos was promoted to Driver and was assigned to drive at several stations including Station 13, Station 4 and a brief assignment at the Fire Marshals Office. In December of 2005 Carlos was promoted to the rank of Lieutenant and was assigned to Ladder 13 for 6 years. After taking the Captains Promotional Exam in 2014, Carlos was promoted and assigned to Squad 1 at Station 4, then on to Squad 3 at Station 13. As the Captain at each of those stations, Captain Montoya was a part of Haz-Mat Operations at fire scenes and calls that involved the use of our Hazardous Materials technicians. For the last few years of his career Carlos was assigned to Ladder 21 on Albuquerque's north west side. Throughout his 24 years of service Captain Montoya served with dedication to the Department, and has a well deserved retirement awaiting him. Thank you Captain Carlos Montoya for your dedication to AFR and the community, congratulations on your retirement and good luck with your future endeavors.





Albuquerque Fire Rescue would like to congratulate Suppression **Driver Robert Anthony Otero** on his official retirement. Anthony completed his last shift at Fire Station 21 surrounded by his crew and family members. Anthony has successfully completed 32 years of service to the community with The City of Albuquerque, 23 of those years with AFR. Anthony began his fire service career in 1997 as a member of the 59th Cadet Class. In the beginning of his career Anthony was assigned to Station 13 for 1 year, Station 19 for 8 years and Station 27 on Abq's west side for 1 year. In 2007 Anthony was promoted to the rank of Driver and was assigned to Station 18 then to Station 16 for 2 years, and to Station 20 for 8 years. Anthony's last assignment was at Ladder 21 where he served for 1 year. The son of a former Deputy Chief for the department, Anthony served the department with great pride and he will be missed by his fellow firefighters that had the pleasure of working with him. Thank you Driver Anthony Otero for your company to your dedication to AFR and the community. Congratulations on your retirement and good luck in your future endeavors.



Albuquerque Fire Rescue would like to congratulate Paramedic **Lieutenant Tim Woodard** on his official retirement after serving for 22 1/2 years with the department. Tim was a graduating member of the 59th Cadet Class, has an Associate Degree in Emergency Medical Services from Eastern NM University, and a Bachelor's of Emergency Medicine from the University of New Mexico. Early in his career Tim was assigned to Station 13 as a rookie firefighter and after completing Paramedic School in 2000, he was assigned to Rescue 5. In 2001 Tim was promoted to the rank of Driver and spent the next four and half years at Rescue 5. Tim was then assigned to Rescue 7 for 4 years and then off to Rescue 21 for 4 years until 2012. His next assignment was at the Training Academy where he spent the remainder of his career as a Paramedic Instructor. It was here that Tim truly was a vital piece of the Department, training both new and experienced Paramedics/EMT's. Tim's knowledge base, passion for being an instructor, and his ability to teach his peers was a tremendous asset to all that had the pleasure of working with him. Along with being an Instructor, Tim was a member of the Peer Fitness Training Program which helped firefighters establish and maintain a safe and effective workout regimen. Along with an infectious positive attitude, Lieutenant Tim Woodward's steadfast, professional, and diligence to our department is a standard our members strive to achieve. Thank you Lieutenant Woodard for your dedication and commitment to AFR and the community. Congratulations on your retirement and good luck in your future endeavors.



Albuquerque Fire Rescue would like to congratulate Suppression **Lieutenant Lawrence Woods** on his official retirement from the department. Lawrence completed his final shift at Fire Station 3 in December of 2020 after serving for 20 years and 4 months. Lawrence began his career with AFR in 2000 as a member of the 61st Cadet Class. Early in his career Lawrence was at Station 29 for a year and a half and also spent a short time at Station 2. In July of 2004 he was promoted to the rank of Driver and along with floating to several Fire Stations, was assigned to the Fire Academy as an Instructor for 3 years. In 2008 Lawrence was promoted to the rank of Lieutenant and was assigned to Station 3 where he spent his remaining 12 years serving the community. While at Station 3 Lawrence specialized in Heavy Technical Rescue Operations and was utilized as an Instructor in Advanced Vehicle Extrication Classes as well as a member of the USAR (Urban Search And Rescue) Team. Lawrence's experience and knowledge base on HTR was a vital piece in the success on multiple calls while serving for AFR. Thank you Lieutenant Lawrence Woods for your dedication to AFR and the community, congratulations on your retirement and good luck with your future endeavors.

## FIRE MARSHAL'S OFFICE

### FIRE INSPECTIONS

- Inspections- 345
- COVID Educational Interactions- 1,069
- In Christmas spirit, FMO collected money from the entire staff to support local, low-income daycares. With the funds collected, we purchased complete outfits, toys, and several books for 14 children. With the help of Engine 17, we delivered the gifts to the daycare. The joy from the children and their families was priceless.
- With the colder weather upon us in December and the restaurants in desperate need to utilize outdoor patios, FMO has worked with the State to come up with ideas to make outdoor dining tolerable. Restaurants can now make certain modifications to their covered patios to help block the cold air and, in some cases, utilize heaters.

### PLANS CHECKING

- Total Inspection – 86
- Total Plans Reviewed – 142
- Ben E. Keith Foods is scheduled to fill their state-of-the-art ammonia refrigeration system early in January. The new food distribution center is getting close to a Fire Final inspection and open soon.
- The Plans Checking Division has purchased new software to help streamline the electronic plan submittal process. The new software is called Project Dox/E-plan and is what the building department is currently using. We should start using it early in the New Year.

### ADAPT

- ADAPT has had 64 properties in the program, 23 have been cleared from the program, and 41 are still in the program at various stages. Three new properties were added to the program this month. ADAPT continuously monitors the properties that are in the program to track their compliance with the Nuisance Abatement Agreement.
- There are 184 properties on the Unsafe Buildings list; 14 new properties were added this month. This list is in Target Solutions file center, under the FMO > ADAPT > Unsafe Buildings tab. The properties are labeled on the First Due application with a white "X" on a red background.
- 167 properties have been identified for the Crime Only Properties Program. 6 APD Crime Prevention Specialists are diligently working on verifying each police report associated with all 167 properties. They have reviewed 90 properties, and 34 of the properties reviewed meet the program criteria. Eight letters have been sent to the property owners, and three inspections are scheduled. 2 of the inspections have been scheduled, and the Nuisance Abatement Agreement is being drawn up.

ADAPT STATISTICS DECEMBER 2020	
PRELIMINARY INSPECTIONS	46
IDENTIFICATION	39
NOTIFICATION	1
COMPLIANCE	3
REFERRED	153
MONITORING	19
CLEARED	171
TOTAL	432

### FIRE INVESTIGATIONS DIVISION

- Total investigated – 10 fires
  - \* Natural- 0
  - \* Accidental - 4
  - \* Undetermined - 1
  - \* Incendiary - 5
    - 1 of which were Exceptionally Cleared
  - \* The clearance rate of 23.1%
    - YTD Exceptional Clearance rate of 35.37%, FBI National average from 2018, 16.5%.
- In compliance with NFPA 921 Guide for Fire and Explosion Investigations, the Fire Investigation Division completed an on-line training covering the new updates and changes to the NFPA standard. This training included an on-line course and a final exam.
- We conducted the final YFAP interview for the year, a total of six for 2020. The Fire Marshal's Office also developed a custom educational plan for each child.
- In a continued effort to always work with our brothers and sisters in uniform, our K9 team participated in cross-training the explosive detection K9s from the ATF and Albuquerque Police Department. This type of training helps us build a great working relationship with all departments and organizations involved with emergency responses.



## HUMAN RESOURCES

### HEALTH AND SAFETY

- 105 COVID-19 related injury complains were filed, these are not included in the 102 total injures for 2020.
- December safety poster topic was best practices to reduce COVID-19 exposure within the fire stations.

### PUBLIC INFORMATION OFFICER

This month our office media interviews/interactions. The PIO office attended, promoted, or helped coordinate the following events:

### Social Media

- Instagram Posts- 24
- Facebook Posts- 25
- Twitter Posts- 35

### Digital Media

- Finalize AFR Web design
- Meetings
- Public Safety Communications
- AFR Media Room

### News Events

- Public Health Order Press conference

### Recruitment

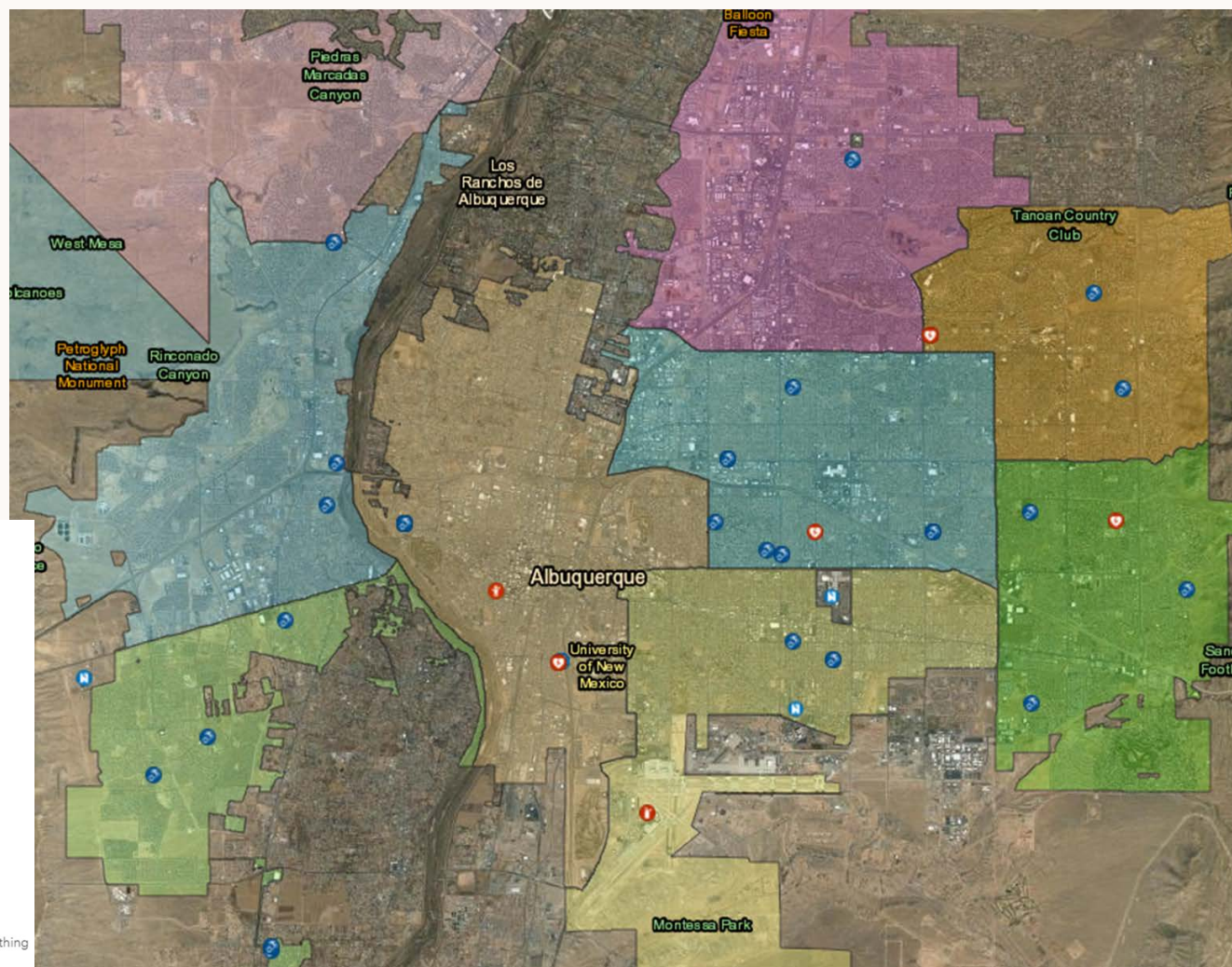
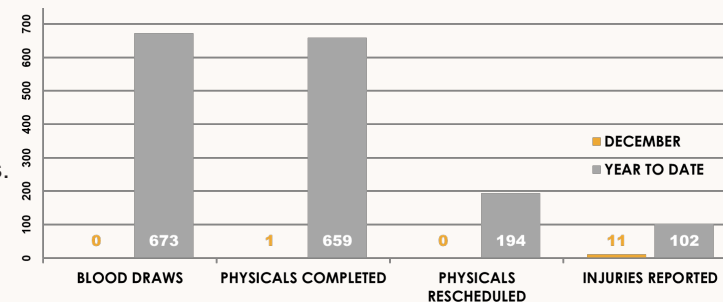
- Hand Shake virtual college postings

### COVID -19

- Provided Testing at NM Expo
- POA Personnel assigned to EOC on Rotation List

### DECEMBER 2020 EVENTS: 63

- Public Outreach
- Fire Safety
- RiskAssessment
- StationTours
- HEART
- Station Tour
- Stand By
- STB CABQ Employees
- StopTheBleed
- Evacuation Training
- Fire Extinguisher Training
- Wildfire Prevention
- HandsOnlyCPR
- Harm Prevention
- Recruiting
- CERT
- Fall Prevention
- HEART Outreach
- PublicInformationOffice
- Hazmat
- Active Shooter
- Confined Space
- Fall Protection
- Ride Along
- SCBA
- STB Schools
- See Something, Say Something
- Youth Fire Setters



**TRAINING & COMMUNICATIONS****TECH SERVICES DIVISION**

- Completed walk through of all 22 stations to identify locations of placement of the new DTEN boards
- Provided support and assisted with the install of equipment to help get AFR's new Media Room up and running
- Installed 5 DTEN monitors at designated stations in preparation for Fire Chief Dow's inaugural virtual meeting
- The VOIP phone upgrade has been completed at St. 17. St. 6 will be completed in early January 2021
- Sent back all front line unit MDTs to Panasonic to address connectivity issues with positive feedback from field units

**ALARM ROOM**

- 101,482 priority responses created January 1, 2020 – December 31, 2020
- 15,278 total incoming calls process by Alarm for the month
  - \* 8,195 emergency calls received
  - \* 7,083 non-emergency calls
- 4,044 incident dispatch reduction for the same period last year
- 911 calls answered in an average of 5 seconds
- AFR Dispatch Center has been pre-screening 911 calls for Coronavirus since March 2020
- Captain Marrufo posting Daily COVID-19 Flagged Addresses in Target Solutions
- 768-CARE moved over to APD Dispatch

**TRAINING & PROFESSIONAL DEVELOPMENT**

- 2019 -2020 Paramedic Class
  - \* UNM Paramedic Program
    - 3 AFR members at UNM's program
    - Completed Cardiac Block
    - All are maintaining a GPA over 80%
  - \* CNM Paramedic Program
    - Conducted orientation and will begin January 2021 with 6 AFR members
- Cadet and Probationary Programs – Currently, 30 FF 2/C assigned to the Field
  - \* 95th Cadet Class
    - 30 members in the field working towards completion of probation in mid-2021
  - \* 96th Cadet
    - Completed finals week to include obtaining Firefighter I & II Certification
    - Successful completion of Field Transition Night (FTN). Cadets participate in multiple scenarios developed to closely recreate various EMS and working fire scenes
    - 17 members graduated on December 11th
    - Nine members were assigned to the field on December 12th.
    - Eight firefighters remained assigned to the Academy to complete a 6-week accelerated EMT-B course.
    - The 96th will have more burn experience than any other recent cadet class with two days at NMFTA in Socorro, two days on base with KAFBFD, and two days at the Academy.



New DTEN interactive monitor at Fire Station 9.

CNM Paramedic students receiving orientation at the AFR Training Academy.





- \* 97th Cadet Class
  - Enrollment January 4- February 28, 2021
  - \$15,000 paramedic bonus
  - Start date August 2, 2021
- 2020 Suppression Refresher
  - \* Day 1 – Slotted to begin late February and to be completed by mid-April
  - \* Day 2 – Slotted to start mid-August and to be completed by late September
- Professional Development/Facility Usage
  - \* Lieutenant Certification
    - Rescheduled for January 4 – 8
  - \* Professional development classes scheduled to begin January 2021 continuing through the year
  - \* Academy staff pursuing research and development of a fully digital system to complete testing and certification for ranks ranging from Cadet to Battalion Chief. A pilot program will be tested in an early year Driver Certification.
- EMS
  - \* Delivered toys collected throughout the year to UNMH Child Life Program to distribute to children hospitalized on Christmas.
  - \* Created a schedule for clinical ride-alongs for the EMT-Basic class.
  - \* Assisted with 96th cadet class...
    - PT and recovery.
    - Participated in Field Transition Night.
  - \* Driver Cruz completed the 100-hour Community Health Worker course with HEART.
  - \* Reformatted January HR assignments in TS.
  - \* Re-licensure
    - Audited 350+ users EMS credentials.
    - Assisted 333 members with their EMS license renewal during 85 sessions over 17 days; only 14 members outstanding.
    - Fingerprinted 217 members.
  - \* Set up the AFR Recording Studio.
  - \* Organized production with Carmen Tittmann (Lt. Tittmann's mother). She is an advocate for firefighter's mental health and wellbeing. Topics of discussion include: depression, mental health, PTSD, and the overall wellbeing of firefighters.



FF Kyle O'Hea and Lt. John McGee finalize the AFR recording studio.

## OPERATIONS

### WILDLAND

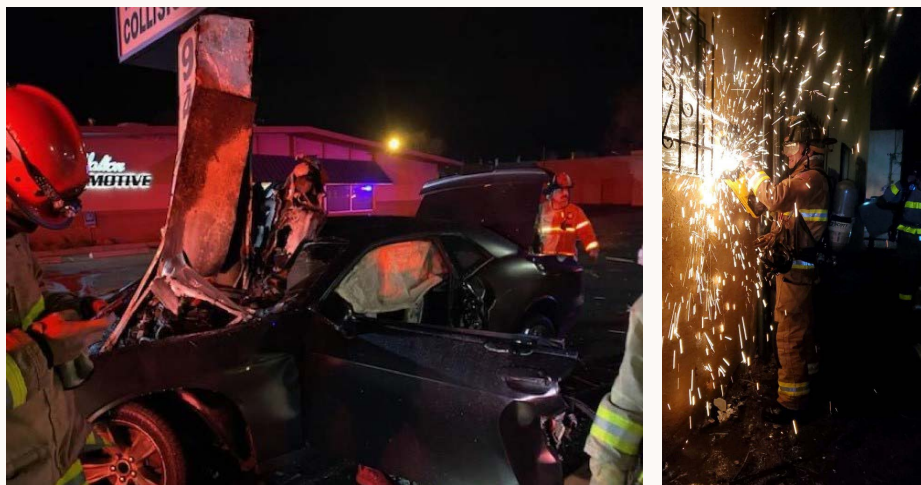
- Due to unusually warm and dry weather this winter, Albuquerque Fire Rescue has continued to respond to numerous outside fires. It is important to remember that fire season is year-round, and members need always to be prepared to respond to wildland fires.
- The Wildland Division has seen a tremendous amount of interest in the program and is preparing for a busy training year. The following classes scheduled in 2021:
  - \* S-131 Advanced Firefighter course scheduled for January
  - \* Annual Wildland refresher and Pack Test will begin in February.
  - \* Engine Academy (date TBD)
  - \* S-212 Wildland Fire Chainsaws (date TBD)
- A few individuals have completed Task Books this month. The Wildland Division would like to congratulate them on their accomplishment!
  - \* Driver David Adame - ENOP
  - \* Firefighter Scott Barlow - FFT1
  - \* Driver Dominic Raimondi - ENOP

**HAZMAT**

- The AFR Hazardous Materials Coordinator, Lieutenant Mark Jaquez, taught the Hazardous Materials Awareness level course to thirty-three APD Cadets. A person certified at the Hazardous Materials Awareness level will have demonstrated competency in the necessary knowledge and skills to recognize the presence of hazardous materials or WMD, protect themselves, call for trained personnel, and secure the incident.
- All 22 AFR Engines will be receiving new CGI TP-17 combustible gas indicators. These new gas indicators are capable of detecting natural gas and pinpointing the location of leaks. This capability will be a great asset to our engine companies to assist with early leak detection before requesting additional resources such as a Hazmat Squad or New Mexico Gas.

**HTR**

- In December, AFR crews responded to several complex incidents that required prolonged extrications and tested AFR's skills. AFR crews were able to extract entrapped victims effectively and provided excellent patient care.

**EMERGENCY SERVICES****HEART**

- The HEART team's service dog, Wrigley, has now officially joined the team for training. Once she completes the final training, she will be able to join her handlers on client visits and be utilized for firefighter critical incident stress debriefings.
- The HEART team continues to support the NMDOH COVID testing and vaccine distribution efforts.
- The HEART team expanded the use of the Uber Health ride services for use in the field.

**PHARMACY**

- PPE levels are steady.
- Completed the exchange of expired lot of Fentanyl.
- Henry Schein EMS contract in the renewal process.
- Annual New Mexico Board of Pharmacy clinic license renewed.



**QUALITY ASSURANCE**

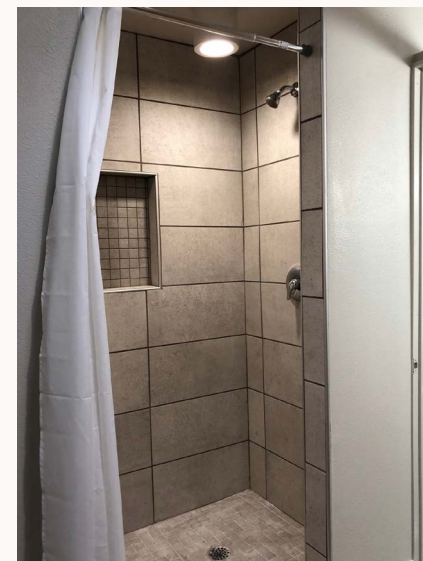
- Total EMS billing received this year- \$92,458
- Total AFR transports for 2020- 478 (371 billable)
- ALS- 352
- BLS- 126
- ECMO- 2
- RMS Monthly Trainings
- December “Requesting Records” created by Lt. Avey
- January “New CQI Format” created by Lt. Tapia
- Streamlined Billing CQI Process
- Tracking EMS COVID-19 Data for the EOC
- Assisting Safety Officer with processing COVID-19 exposure form
- Assisted with COVID-19 Site Assessment at City of Albuquerque Transit Dispatch Center
- Assisted COVID-19 Education and proper PPE usage at Days Inn “Wellness Hotel.”
- NMSTARS Exports- Completed for December
- Fire Cares- No Issues
- Assisted with delivery of food boxes to families affected by COVID-19 with food insecurities.
- Provided December training for field personnel.

**EMERGENCY SERVICES DIVISION PROJECTS**

- The Emergency Services Division continues to manage COVID-19 Guidelines for AFR. This also includes managing exposures and contact tracing when there are positives.
- BC Ortiz is serving as the Operations Section Chief in the EOC for COVID-19 management. This includes coordinating transport for individuals that are under suspicion or COVID positive that are unable to isolate at home.
- The Emergency Services Division coordinated the initial phase of COVID-19 vaccines for personnel. To date, 302 firefighters have elected to receive the vaccine. BC Ortiz and DC Jaramillo are assisting other City Departments will planning their own vaccine distribution.
- DC Jaramillo is working with Lt. Del Greco from APD Special Operations on alternatives to on-duty AFR EMS standby on SWAT call outs.

**PLANNING & LOGISTICS****FACILITIES UPDATE**

- All Stations
  - \* Installed wall mounts for computers/monitors inside all stations for remote training. This equipment is funded by the CARES Act.
- Station 6
  - \* Bathroom remodel project completed.
- Station 13
  - \* Parking lot project near completion – waiting on gate to be installed.
- Station 16
  - \* Bunker room addition is complete and the washer/dryer installed.
  - \* Both bathrooms were tiled and remodeled.
- Fire Academy
  - \* Built and designed rooms inside the old JIC space to refashion into the new AFR Media Room.
  - \* Installed pipe system for lighting and curtain needs in the AFR Media Room.



New bathroom remodel at Station 16.

**SharePoint CIP Work Orders**

- 16 - Reviewed Requests/Reported to CIP
- 32 - Reported to DMD/In Process
- 14 - Station Inspection Issue Acknowledged
- 63 - Completed requests
- 125 - Total CIP Check It requests

**New Equipment**

- Scheduled PPE Technician position interviews
- Currently Updating Bunker Management policy
- Preparing For Logistics Capt. Transition
- Preparing For additional Staff at Logistics facility
- Received 13 Greco Handheld sprayers (training Videos uploaded on Target Solutions)
- Prepared Warehouse to store Special Operations equipment (WLD, HAZMAT, HTR).
- Prepared Warehouse to store one Engine apparatus.
- Receiving Combat challenge gear for newly formed team.
- Received HTR Dual Cert Gear.

**Equipment Repairs**

- (3) Metro 1 Nozzles
- (1) Hurst Power Unit
- (1) Vent Saw
- (1) K-12
- (1) Combi-Tool

**SCBA Service Requests**

- SCBA/Cascade repair requests on check it: 121 created (22 open)
- New Apparatus Ordered
- Ladder 9 ordered (Pierce) – expected Fall 2021
- HUD E19 and one other Engine ordered (Ferrara) – expected 4/2021
- HUD R11 ordered (Braun) – expected 4/2021
- R21 Rescue remount (Braun) – expected 2/2021
- Brush 16 ordered (Ferrara) – expected 6/2021
- Squad 1 ordered (Ferrara) – expected late summer 2021
- Three civic sedans ordered and will arrive in a few weeks
- One Decon truck ordered and will arrive in a few weeks
- Six Fleet/CIP F-250 service trucks ordered – expected 6/2021
- Two delivery vans ordered – expected 6/2021
- Two Braun Rescues ordered – expected 7/2021
- Two additional F-150 Battalions ordered – expected 6/2021

**Fleet Repairs this Month**

- Check-It Tickets for Dec 2020
- Total 177 (1596)
- Open 112 (313)
- Closed 65 (1283)
- Work Order Turnaround Report:
- 90 (43% being closed within 24hrs)
- PM Compliance Report
- 26 PM's Completed
- After Hours Call Outs
- 7 (4 repaired, 3 spared out)

**FIRE CHIEF** PAUL W. DOW

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