



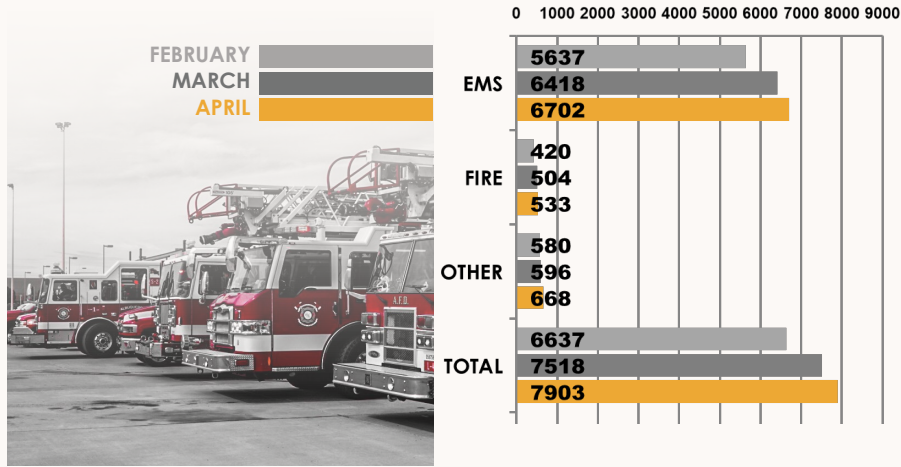
# ALBUQUERQUE FIRE RESCUE

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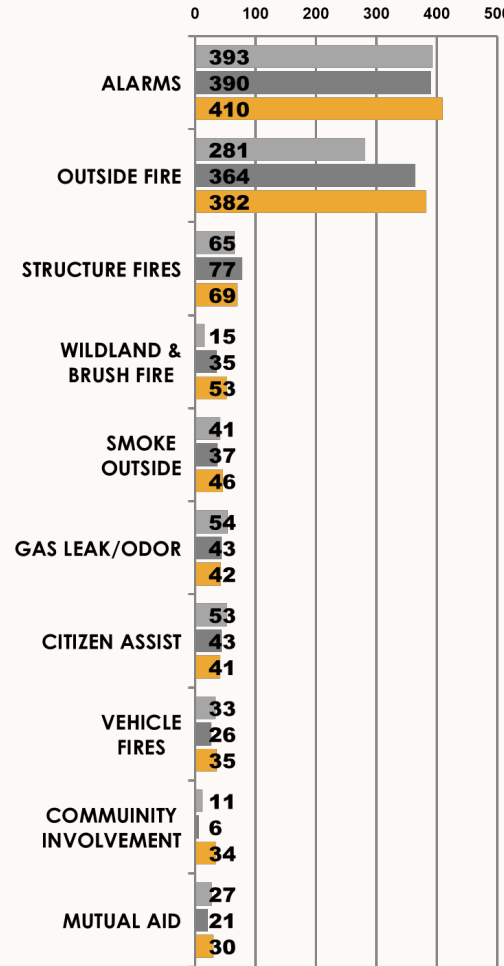
## MONTHLY INFORMATIONAL REPORT

APRIL 2021

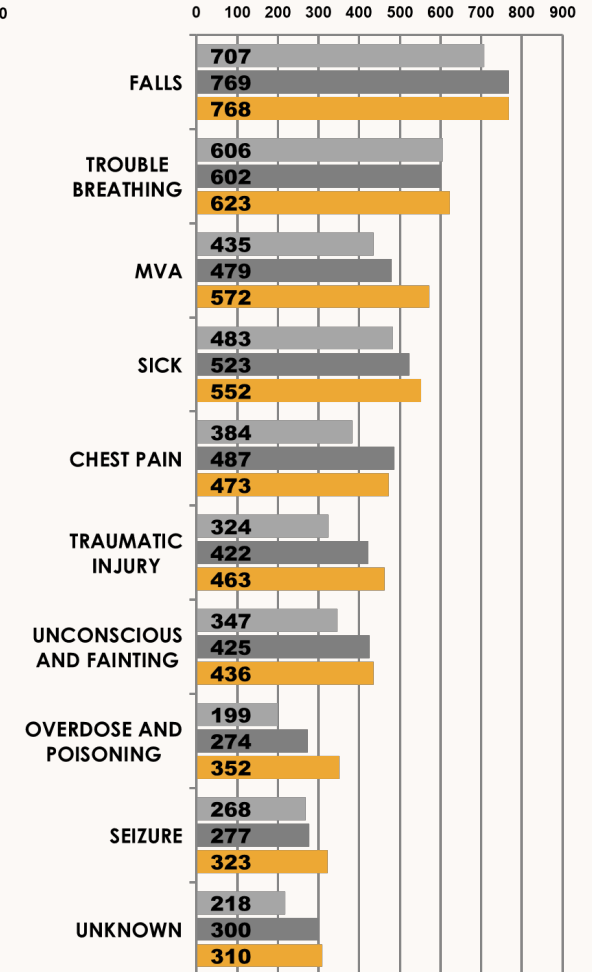
### APRIL CALLS



### TOP 10 NON-MEDICAL CALLS



### TOP 10 MEDICAL CALLS



### EMS STATISTICS

### MEDICAL RESPONSE BY CODE

CARDIAC ARREST W/CPR	63	ECHO	126
ROSC PRIOR TO TRANSPORT	16	DELTA	1,386
LUCAS DEVICE USED	51	CHARLIE	1,664
I/O ACCESS	45	BRAVO	1,661
CPAP ADMINISTERED	13	ALPHA	1,735
<u>AFR TRANSPORTS</u>	<u>52</u>	OMEGA	130
BARIATRIC	1	TOTAL	6,702
ON/OFF DUTY COA EMP/FAMILY	8		
SPOUSE/CHILD OF AFR MEMBER	1		
DELAY OF AAS UNIT	29		
PED PSYCH TRANSPORT	13		
AAS RIDE-IN ASSISTS	197		



## Structure Fire Responses

	FEB	MARCH	APRIL	AVG
Alarm Answering Time	0:05	0:06	0:05	0:05
Alarm Process Times	2:00	2:06	2:04	2:03
Turnout Time (Day)	0:53	1:05	1:01	0:59
Turnout Time (Night)	1:50	1:46	1:36	1:44
Travel Time (1st Engine arrives)	3:43	3:59	3:56	3:52
Travel Time (Balance of assignment arrives)	8:20	8:27	8:13	8:20

## ALS Incident Responses

	FEB	MARCH	APRIL	AVG
Alarm Answering Time	0:05	0:06	0:05	0:05
Alarm Process Times	2:09	1:59	2:03	2:03
Turnout Time (Day)	1:22	1:18	1:20	1:20
Turnout Time (Night)	2:14	2:09	2:11	2:11
Travel Time (1st BLS unit arrives)	4:39	4:34	4:34	4:35
Travel Time (1st ALS unit arrives)	5:14	5:20	5:19	5:17

## Bravo Incident Responses

	FEB	MARCH	APRIL	AVG
Alarm Answering Time	0:05	0:06	0:05	0:05
Alarm Process Times	1:56	1:52	1:54	1:54
Turnout Time (Day)	1:20	1:16	1:21	1:19
Turnout Time (Night)	2:04	2:04	1:52	2:00
Travel Time (1st BLS unit arrives)	5:19	5:35	5:17	5:23

## Alpha Incident Responses

	FEB	MARCH	APRIL	AVG
Alarm Answering Time	0:05	0:06	0:05	0:05
Alarm Process Times	2:09	2:00	2:05	2:04
Turnout Time (Day)	1:23	1:23	1:22	1:22
Turnout Time (Night)	2:11	2:03	2:07	2:07
Travel Time (1st unit arrives)	6:15	6:14	6:10	6:13



### ALARM PROCESS TIMES

The time from when a 911 call is received until the information is gathered and the call is dispatched.

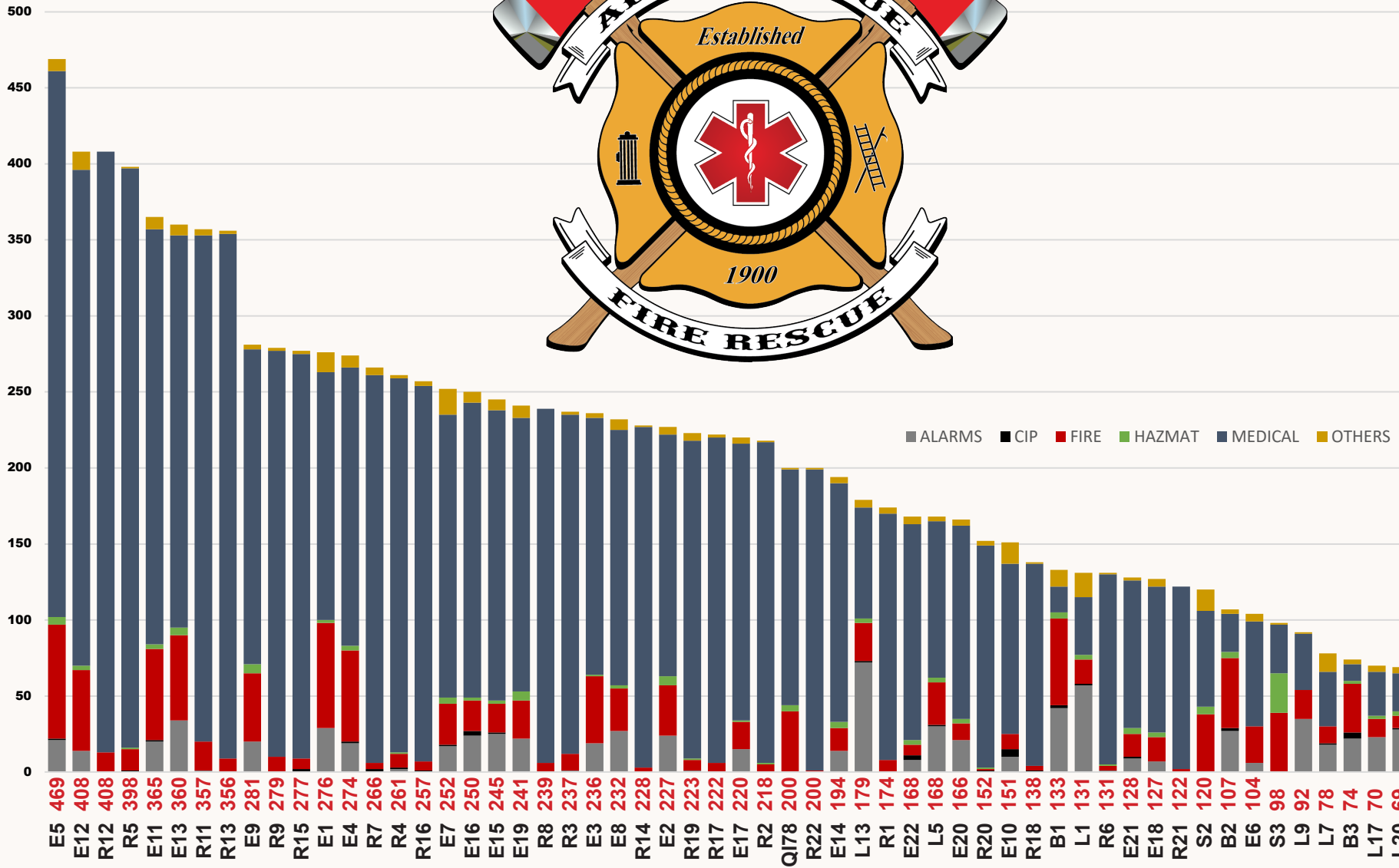
### TURNOUT TIME

The time a station is alerted until the apparatus is en route.

### TRAVEL TIME

The time from apparatus en route to arrival at the incident.





UNITS AND TOTAL CALLS

# ALBUQUERQUE FIRE RESCUE UNIT RESPONSES

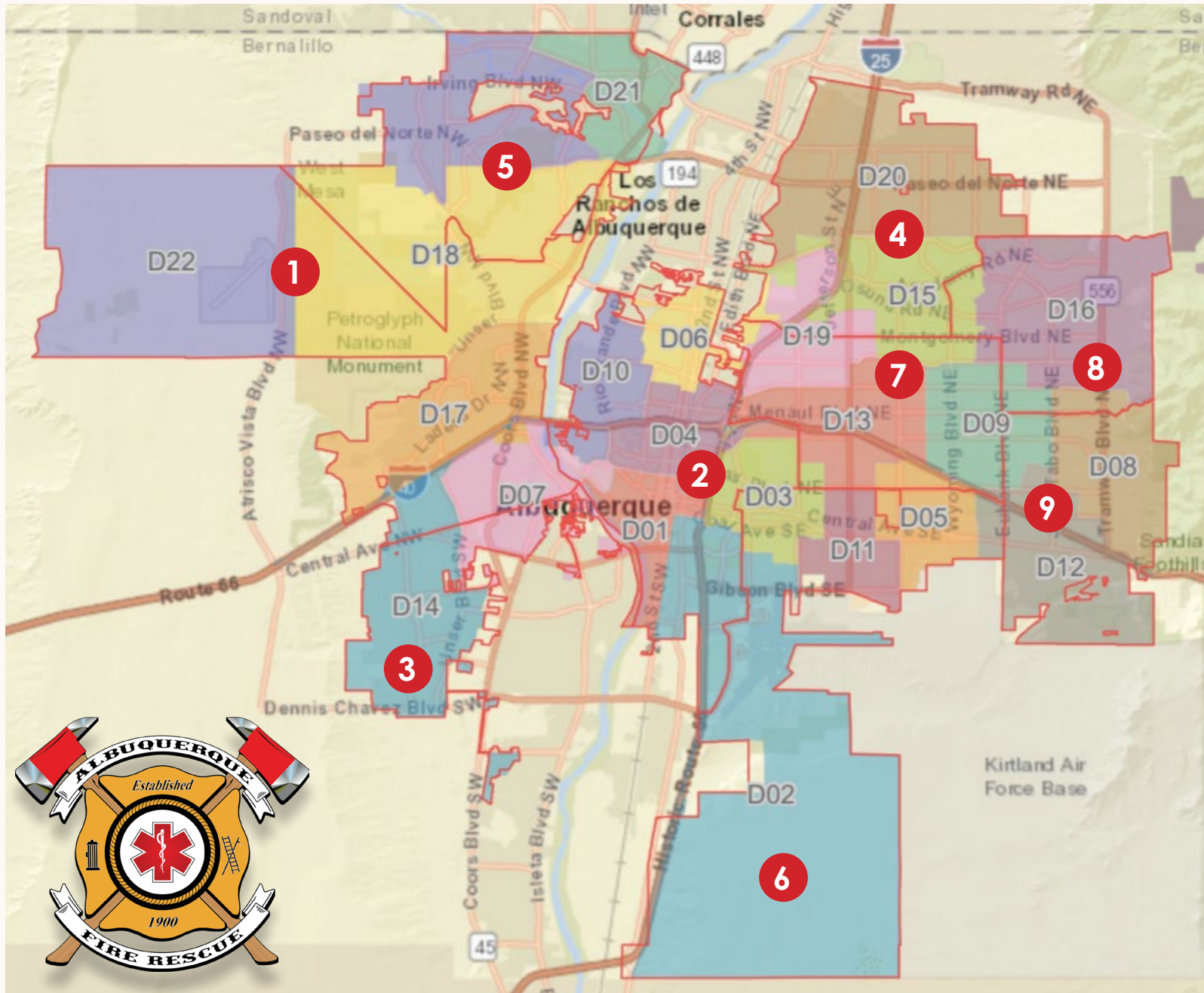
APRIL 2021

	ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL
E5	21	1	75	5	359	8	469
E12	14	0	53	3	326	12	408
R12	0	0	13	0	395	0	408
R5	0	1	14	1	381	1	398
E11	20	1	60	3	273	8	365
E13	34	0	56	5	258	7	360
R11	1	0	19	0	333	4	357
R13	0	0	9	0	345	2	356
E9	20	0	45	6	207	3	281
R9	0	0	10	0	267	2	279
R15	0	2	7	0	266	2	277
E1	29	0	69	2	163	13	276
E4	19	1	60	3	183	8	274
R7	0	2	4	0	255	5	266
R4	2	1	9	1	246	2	261
R16	0	1	6	0	247	3	257
E7	17	1	27	4	186	17	252
E16	24	3	20	2	194	7	250
E15	25	1	19	2	191	7	245
E19	22	0	25	6	180	8	241
R8	0	0	6	0	233	0	239
R3	1	0	11	0	223	2	237
E3	19	0	44	1	169	3	236
E8	27	0	28	2	168	7	232
R14	0	0	3	0	224	1	228
E2	24	0	33	6	159	5	227
R19	1	0	7	1	209	5	223
R17	0	0	6	0	214	2	222
E17	15	0	18	1	182	4	220
R2	0	0	5	1	211	1	218
QI78	0	0	40	4	155	1	200
R22	0	0	1	0	198	1	200
E14	14	0	15	4	157	4	194
L13	72	1	25	3	73	5	179
R1	0	0	8	0	162	4	174
E22	8	3	7	3	142	5	168
L5	30	1	28	3	103	3	168
E20	21	0	11	3	127	4	166
R20	0	1	1	1	146	3	152
E10	10	5	10	0	112	14	151

	ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL
R18	0	1	3	0	133	1	138
B1	42	2	57	4	17	11	133
L1	57	1	16	3	38	16	131
R6	1	0	3	1	125	1	131
E21	9	1	15	4	97	2	128
E18	7	0	16	3	96	5	127
R21	0	0	2	0	120	0	122
S2	0	0	38	5	63	14	120
B2	27	2	46	4	25	3	107
E6	6	0	24	0	69	5	104
S3	0	0	39	26	32	1	98
L9	35	0	19	0	37	1	92
L7	18	1	11	0	36	12	78
B3	22	4	32	2	11	3	74
L17	23	0	12	2	29	4	70
L20	28	1	8	3	25	4	69
S1	0	0	17	14	10	0	41
B4	11	2	10	0	11	5	39
L21	14	0	3	0	19	0	36
L4	1	0	0	0	2	0	3
<b>Total</b>	<b>794</b>	<b>45</b>	<b>1,317</b>	<b>147</b>	<b>10,022</b>	<b>337</b>	<b>12,662</b>







### CITY COUNCIL DISTRICTS

1. LAN SENA
2. ISAAC BENTON
3. KLARISSA J PEÑA
4. BROOK BASSAN
5. CYNTHIA D BORREGO  
PRESIDENT
6. PAT DAVIS
7. DIANE G GIBSON  
VICE-PRESIDENT
8. TRUDY E JONES
9. DON HARRIS

### FIRE STATION DISTRICTS

	D01		D12
	D02		D13
	D03		D14
	D04		D15
	D05		D16
	D06		D17
	D07		D18
	D08		D19
	D09		D20
	D10		D21
	D11		D22





These events are activated by the AFR Dispatch Center as a “Significant Event” and emailed to media and specific AFR members but does not include all responses by AFR to emergency calls.

**4/1 - Residential Fire:** At approximately 10:57 am AFR was dispatched to the 400 block of Alcazar St SE for a residential structure fire in fire district 5. Engine 5 arrived on scene and reported a working fire with a moderate amount of smoke showing from the single story duplex. Fire crews proceeded to gain entry into the structure for fire control and simultaneous search as additional fire crews arrived on scene to assist with ventilation operations. The interior fire crews were able to quickly locate and extinguish the fire that was located in a back bedroom. The homeowner was able to safely evacuate and was assessed by EMS crews for minor smoke inhalation injuries, he was later transported to a local hospital for observation. No firefighters were injured.

**4/2 - Residential Fire:** AFR crews were dispatched to the 6100 block of Silver Leaf NE in fire district 16 around 11 pm for reports of a structure fire. The gated community created a slight delay of arrival of the first unit, but a occupant of the community opened the gate for fire crews. Upon arrive the first unit reported fire coming from the roof of a two story house. Offensive fire attack operations were conducted and the fire was reported under control within 5 minutes of the arrival of the first unit. Fortunately the damage was contained to the area of origin. Great job AFR. There were no injuries to civilians or firefighters during fire operations.

**4/11 - Residential Fire:** AFR units were dispatched to the 600 block of Georgia St SE in fire district 11 for reports of a structure fire. Upon arrival at 0630, AFR units reported smoke and flames showing from an abandoned home. AFR units made a quick attack of the fire and had a fire under control at 0643. Crew reported there was no one inside the structure. No injuries were reported.

**4/15 - Commercial Fire:** AFR units responded to a lumber yard fire at 7715 Tiburon St. NE in fire district BCFD 36. First incoming units encountered a shed approximately 1200 sq. ft. that was fully involved. Despite high winds, units surrounded the fire and had it out within 15 minutes. The cause of the fire is unknown at this time.

**4/22 - Bosque Fire:** AFR was dispatched to Tingley Dr SW and Alcalde in fire district 1 for reports of smoke in the Bosque. Engine 1 arrived on scene and reported two separate fires in the Bosque near Tingley Beach, east of the river. The full Wildland Task Force was dispatched and were able to get both fires contained and under control. The southern most fire was approximately 20'x30' in size and was quickly controlled within 20 minutes. The northern fire was approximately 1/4 acre in size and after firefighters created a perimeter around the fire, was brought under control. A total of 11 fire apparatus were dispatched to get these two fires under control. There were no injuries reported to civilians or firefighters and the fires are under investigation.





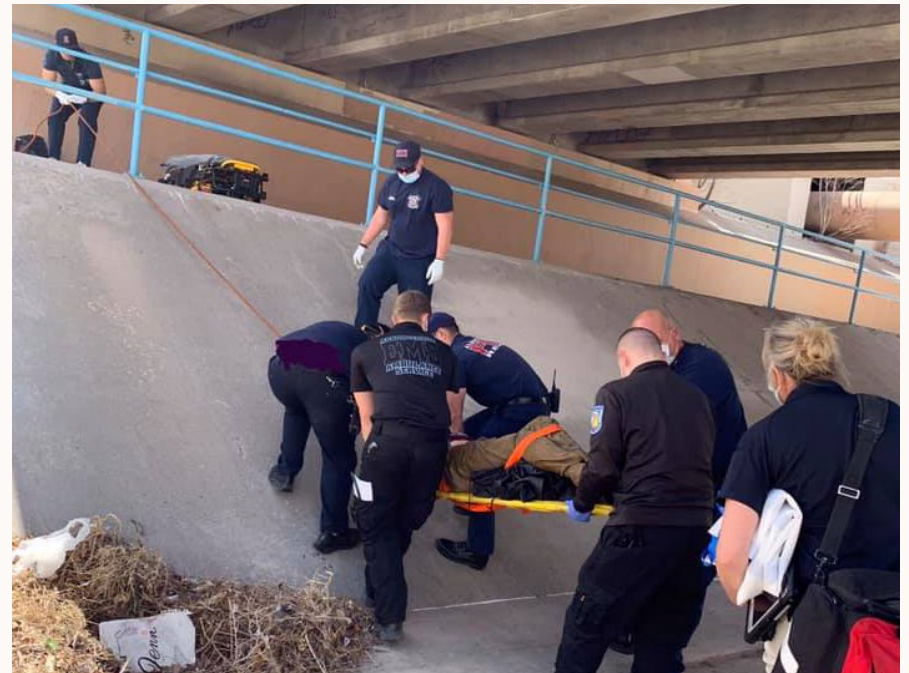
**4/23 - Residential Fire:** AFR units were dispatched to a residential property located on the 1100 block of Iron Av SW in fire district 1. Upon arrival fire crews encountered smoke and flames coming from the home. Firefighters quickly made entry and extinguished the fire using two hand lines. The fire was located in the front living room at the floor heater and was quickly extinguished within 9 minutes from the time of call. Unfortunately, the residents of this property will need to be displaced due to property damage. There were no injuries to civilians or firefighters.

**4/23 - Residential Fire:** AFR was dispatched to a residential structure fire located on the 1200 block of San Mateo Blvd SE in fire district 11. Upon arrival Engine 11 noticed that the fire was on the outside of the structure. Attack hand lines were used to quickly extinguish the fire. The fire was under control in about 11 minutes. Unfortunately the fire was able to get into the structure and cause enough damage that the resident will have to be displaced.

**4/23 - Residential Fire:** AFR was dispatched to a residential structure fire located on the 400 block Alcazar St SE in fire district 5. A total of 15 units were dispatched. Engine 11 was first on scene at approximately to find smoke and flames coming from a vacant structure. The fire was quickly extinguished and under control within 2 minutes. Most of the fire damage seemed to be in the attic space. There were no injuries to firefighters or civilians.

**4/27 - Residential Fire:** AFR was dispatched to 430 Cordova Ave NW in fire district 4 for a residential structure fire. Rescue 6 arrived within two minutes of the dispatch and reported a working fire with smoke and flames coming from the garage of a two story home. Fire crews from stations 6, 4, 1 and 13 were able to conduct fire control and simultaneous search of the home to ensure that all of the residents were safe. As additional units arrived on scene, fire control was accomplished and firefighters were able successfully extinguish the fire and prevent it from spreading. Due the extent of fire and smoke damage the home owners will be displaced for an extended period of time. There were no injuries to civilians or firefighters, the cause of the fire is under investigation.

**4/28 - Residential Fire:** AFR was dispatched to a house fire on the 400 block of Vermont St. NE in fire district 5. Upon arrival crews reported smoke and flames coming from a vacant single story home. AFR units attacked the fire from the interior and quickly were reassigned to extinguish it from the exterior because of unsafe conditions. After about 20 minutes, the fire was extinguished and was declared safe to enter to extinguish hot spots. There were no injuries reported.





1. AFR recognized National Public Safety Telecommunicators Week this month. Our uniformed dispatchers were responsible for handling 101,482 calls for service in 2020. A truly dedicated and vital piece in the daily operations of our department, we thank you for all that you do for our community.
2. Cottonwood Mall, Sam's Club and Albuquerque Fire Rescue partnered to give APS teachers PPE they need to safely return to in-person learning.
3. Congratulations to AFR Lt. John McGee who was awarded the first ever New Mexico Firefighter of the Year award from AT&T and the American Lung Association for his work at the Training Academy including creating podcasts for training and his above and beyond dedication to AFR his peers.
4. The AFR apparatus spec committee completed the final inspection on the new Ferrara Cinder Pumper that will be placed into service at Station 19 and is equipped with a 500 gallon tank, a 2000gpm pump, a Cummins 450 HP L9 engine, and a custom clean cab design which helps keep harmful contaminants from coming in contact with firefighters.
5. April 30th was National Therapy Animal Day. AFR recognized our own Crisis Response K9 Wrigley. Wrigley is a member of the HEART program and helps community Paramedics with client interactions. She is also a member of the Peer Support team.
6. AFR hosted the Fight For Air Climb and Firefighter combat challenge to raise money for the American Lung Association in New Mexico in addition to selling t-shirts that raised approximately \$2000.



1



2



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4



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6





Faces of AFR is proud to introduce Suppression **Driver Erin Brandow**. Erin joined AFR in August of 2012 as a member of the 82nd Cadet Class and has a Bachelor's Degree of Exercise Science from UNM. Early in her career Erin floated as a rookie firefighter then was assigned to Station 1 on B-Shift for three years. In 2016 she was promoted to the rank of Driver and was assigned to the Training Academy for 4 1/2 years. Erin is currently assigned to Engine 11 B-Shift, which continues to be one of the busiest units in the department. While she was assigned to the Training Academy Erin made numerous contributions and played a vital role in the success of the academy. She was a critical contributor to the reorganization of the Cadet Program, Driver Certification Process and Suppression CEs and one of the primary architects for Field Transition Night during the Cadet Fire Academy. Erin has been one of the lead instructors for 8 Academy Classes training 170 Cadets, and as part of the Driver Certification process, she has trained approximately 135 drivers. Erin's willingness and desire to teach the young firefighters of AFR has played a key role in building a bright and sustainable future for our department and the community.



Albuquerque Fire Rescue would like to congratulate Paramedic **Driver Gabe Criswell** on his retirement. Gabe completed his last shift at Fire Station 3 after a dedicated 23 years of service to the department and our community. Gabe joined the department in 1998 as a member of the 58th Cadet Class and has served the majority of his career at Station 3. Early in his career Gabe was assigned to Ladder 3, then was assigned to Engine 3 and Squad 2. In 2001 as a member of New Mexico Task Force 1, Gabe responded to the Pentagon and again responded in 2005 to Hurricane Katrina. Gabe played a vital role in the development of what is now a very successful Heavy Technical Rescue program. In 2011 Gabe was promoted to the rank of Driver and was assigned for two years at the Tech Services Division. In 2014 he went to Paramedic School and was assigned to Rescue 3 where he has served the remainder of his career. While assigned to the Rescue Division, Gabe has mentored several AFR Paramedic Students and USAF *ParaRescue* Students during their internship on the Rescue. Throughout his career Gabe has served both the community and the Department with exceptional pride and commitment. The crew at Station 3 will miss you and the memories you have helped create. Thank you Paramedic Driver Gabe Criswell for your commitment to the community and the department. Congratulations on your retirement and good luck with your future endeavors.



Albuquerque Fire Rescue would like to congratulate **Deputy Chief Adam Eakes** on his retirement. Chief Eakes completed his assignment as the Deputy Chief of Planning and Logistics on Friday April 23rd. Deputy Chief Eakes has successfully completed 22 years of dedicated fire service to the community, 20 of those years serving with AFR. Chief Eakes began his AFR career in 2001 as a graduating member of the 63rd Cadet Class and has an Associate Degree of Applied Science of Emergency Medical Services from E.N.M.U. In 2000 while serving with LAFD Chief Eakes received a Certificate of Valor for his response and efforts in the Cerro Grande Fire in Los Alamos and also received a Humanitarian Award from The Red Cross for his response in the Emcore shooting in 2009. Early in his career Chief Eakes was assigned to Engine 16 as a rookie firefighter. After attending Paramedic School and promoting to the rank of Driver in 2005, he was assigned to Rescue 15 for two years and then at Rescue 20 for two years. In 2007 Chief Eakes was promoted to the rank of Lieutenant and after being assigned at Rescue 16 for 6 months, he then was assigned to Rescue 13 for four years and Rescue 4 for another year. In 2012 Chief Eakes was promoted to the rank of Captain and was assigned to the RMS Division for three years, then to Squad 1 for two years. In April of 2018 Chief Eakes was promoted to the rank of Battalion Chief as was assigned as the Logistics/ Fleet Division. In July of 2018 Chief Eakes was promoted to the rank of Deputy Chief and took his position as the Chief of Planning and Logistics. It was there that Chief Eakes had his greatest impact on the department, creating a division focused on improving the Department's front line fleet, facilities and equipment. Chief Eakes' positive contributions to AFR has improved the efficiency in which we are able to keep the community safe. Thank you Deputy Chief Adam Eakes for your commitment to the community and to AFR. Congratulations on your retirement and good luck with your future endeavors.







On Friday April 23, 2021, **Fire Chief Paul Dow** completed his final day serving AFR and our community after a dedicated 24 years in fire service. Fire Chief Paul Dow's leadership directed AFR to a modern level of excellence. Fire Chief Dow cultivated his years of experience in the field and the direction of his own leaders to model AFR into a Department that is a standard for other departments nationwide. His hard work, leadership, compassion for community, appreciation of each hard working member, and striving to build on groundwork for further firefighter generations has left an indelible mark on this community as well as current and future members. May each member be the example he led with and lead our department to even more success. "I am blessed to lead the men and women of this incredible Department; it is indeed the highlight of my professional career," said Chief Dow. "We must continuously improve the services we deliver to this community. We are firefighters; we never stop." Chief Dow has been recognized as Firefighter of the Year by two different fire departments and IAFF Local 244. Chief Dow holds numerous certifications in the Fire and EMS field. He has a bachelor's degree in Fire Administration, is designated as a Chief Fire Officer from the Center for Public Safety Excellence, and a member of the Institute of Fire Engineers (MIFireE). He also serves as a member of the International Association of Fire Chiefs / National Fire Protection Association Metropolitan Fire Chiefs Association, the NM Fire Protection Grant Council, the SAFER NM Board of Directors, and Albuquerque American Lung Association Board. On behalf of Albuquerque Fire Rescue, congratulations Fire Chief Paul Dow on your retirement, thank you for your commitment to AFR and the community and good luck on your future endeavors.



*"We must continuously improve the services we deliver to this community. We are firefighters; we never stop."*



## FIRE MARSHAL'S OFFICE

### FIRE INSPECTIONS

- Inspections- 555
- COVID Education- 4
- Tank Pulls- 2
- Blasting Stand by- 8
- Food Truck Inspections- 17
- First Due Pre-Incident Plans- 21
- Fire Safety Training Adults- 360 people
- Fire Safety Training Children- 2500 People
- Extinguisher Training- 60 people
- Businesses With 2+ False Alarms Educated- 6
- FMO would like to welcome our newest member, Driver Jon Justus. In his short time with our office, he has already attended and completed the IFSAC Inspector I course. Driver Justus's positive attitude and willingness to learn make him a great addition to our office.
- For the first time in a long time, our office has almost fully returned to conducting business inspections. With the transition from yellow to green at the end of April, the need to have our inspectors out in the business community is even more pertinent.
- In an effort to maintain consistency with inspections throughout the city, each officer and their inspectors have been assigned an "Area of Expertise". They are developing an inspection guide for each area which will help interpret the code, train new personnel, and weekly education in our office.

### PLANS CHECKING

- Total Inspection – 119
- Total Plans Reviewed – 139
- The Plans Checking division was involved in meetings with the Fire Alarm contractors for the 3 million sq/ft Orion project. The Fire Alarm will cost approximately 10 million dollars and will be a state-of-the-art system using a color touch screen display fire alarm panel. The touchscreen display makes the panel extremely easy to use and provides a wealth of information at a glance.
- Benny E Keith Food distribution facility passed fire final inspection for their Ansul Hood suppression system that is the largest in the City. This Hood suppression system will be used for live demonstration purposes on a national platform.



### ADAPT

- ADAPT has had 73 properties that have been formally brought into the program, 27 have been cleared from the program and 46 are still in the program at different stages. Four new properties were brought into the program. Two properties corrected all of their violations, improved the properties, and were cleared from the program. ADAPT continuously monitors the properties and tracks their compliance with the Nuisance Abatement Agreement.
- There are 216 properties on the Unsafe Buildings list, 4 new properties were added to the list, and one property was removed because of demolitions. The list is in the Target Solutions file center, under the FMO > ADAPT > Unsafe Buildings tab. The properties are labeled on the First Due application with a white "X" on a red background.
- The Crime Only Property Program sent out 8 nuisance identification letters. The APD Crime Prevention Specialists inspected 2 properties. Two properties have been brought into compliance

#### ADAPT STAGES APRIL 2021

PRELIMINARY INSPECTIONS	51
IDENTIFICATION	55
NOTIFICATION	1
COMPLIANCE	3
REFERRED	154
MONITORING	18
CLEARED	175
TOTAL	457

#### ADAPT PROPERTIES APRIL 2021

PROPERTIES IN ADAPT	46
PROPERTIES ADDED 2021	10
PROPERTIES COMPLETING PROGRAM 2021	4
TOTAL # PROPERTIES COMPLETING PROGRAM	27

## FIRE INVESTIGATIONS DIVISION

- Total investigated – 18 fires
  - \* 0 Natural
  - \* 1 Accidental
  - \* 5 Undetermined
    - 12 Incendiary
    - Exceptionally Cleared 2 (CLE 16.6%)
    - 3 of the 12 were Bosque Fires
    - 3 of the 12 were connected fires near downtown Albuquerque
- Investigator Gunderson and Louise “Wheezy” traveled to Nashville, Tennessee for their annual recertification. The team is evaluated over one week to ensure proficiency and gain any new updated policies or best practices.
- Fire Investigators had a busy month of training. In addition to finishing up the suppression refresher and starting the EMS refresher, Fire Investigators completed firearms qualifications and attended 1 day of DPS Law Enforcement training.
- A busier than normal Bosque Fire season prompted a response from the Fire Investigation office. Trail cameras were placed in the Bosque, as well as a trailer camera from APD that has 4 cameras, speakers and light bars all remotely controlled by the Real Time Crime Center. A request for more patrols by APD’s Open Space Officers was also made.

## HUMAN RESOURCES

### HEALTH AND WELLNESS

- Momentum has continued as the H&W office enhances and streamlines resources available to AFR members. These resources include anything that has to do with Health and Wellness.
- Maia Theodore-Dalton arrived On April 12th and began her tenure as the Behavioral Health Director.
- The Peer Support team continues to develop and define roles and structure. 6 members of the team attended the Advanced Group Crisis Intervention class. This class will help key peer support team members identify and access needs as well as facilitate when it comes to CISM.
- The BH Director and H&W Officer sat in on the April monthly 78 meeting to discuss ways the office can serve the 78 cadre as well as help the cadre identify and initiate opportunities to serve the membership.
- The AFR Chaplaincy saw 3 of its chaplains participate in the Federation of Fire Chaplains 20-hour course. Athena Valero-Hirschfeld, Jonathan Hanna and Kyle Stephenson represented the AFR Chaplaincy during this class. Continued to network with surrounding agencies to optimize the delivery of our support systems.

## SAFETY OFFICE

- See attached spreadsheet for break down – 12 non Covid, 6 COVID related.
- Vehicle Accidents Reported: 5 in March 22 YTD
- 2021 Tb Testing ended with 568 completed, 21 with incomplete paperwork and 113 not completing the test.
- April Safety Message Poster is an Introduction the AFR Chaplaincy.

## FIREFIGHTER INJURY REPORT

YTD NATURE	#	Non-Emergency	Emergency Response	Fire Scene	Training
Bruise/Contusion	1	0	1	0	0
Burn	6	2	0	4	0
Cut/Laceration	3	1	1	1	0
Fracture/Break	1	1	0	0	0
Illness- Other (COVID)	25	25	0	0	0
Inhalation	1	0	0	0	1
Injury - Other	4	0	3	1	0
Particle in Eye	1	0	0	1	0
Sting/Bite	1	0	1	0	0
Strain/Sprain	11	4	1	3	3
<b>Total</b>	<b>54</b>	<b>33</b>	<b>7</b>	<b>10</b>	<b>4</b>

APRIL NATURE	#	Non-Emergency	Emergency Response	Fire Scene	Training
Bruise/Contusion	1	0	1	0	0
Burn	1	0	0	1	0
Cut/Laceration	2	0	1	1	0
Illness- Other (COVID)	6	6	0	0	0
Inhalation	1	0	0	0	1
Injury - Other	2	0	2	0	0
Sting/Bite	1	0	1	0	0
Strain/Sprain	4	1	1	1	1
<b>Total</b>	<b>18</b>	<b>7</b>	<b>6</b>	<b>3</b>	<b>2</b>



## PUBLIC AFFAIRS OFFICE

- Conducted media interviews following Bosque Fires.
- Participated in Retirements for Chief Dow, Chief Eakes, and Gabe Criswell.
- Organized media interview with Lieutenant Ron Benavidez.

## Social Media

- Instagram Posts - 20
- Facebook Posts - 19
- Twitter Posts - 10
- Scene Responses - 8
- Media Interviews - 9

## Digital Media

- Drone Program Policy

## Meetings

- Public Safety Communications
- NFPA CRR
- GoSafe QR Code
- CNM Interns for Fleet
- Mental Health Committee

## Recruitment

- Hand Shake virtual college postings
- CEC EMT B Visits
- Glendale Community College in person Presentation.

## COVID -19

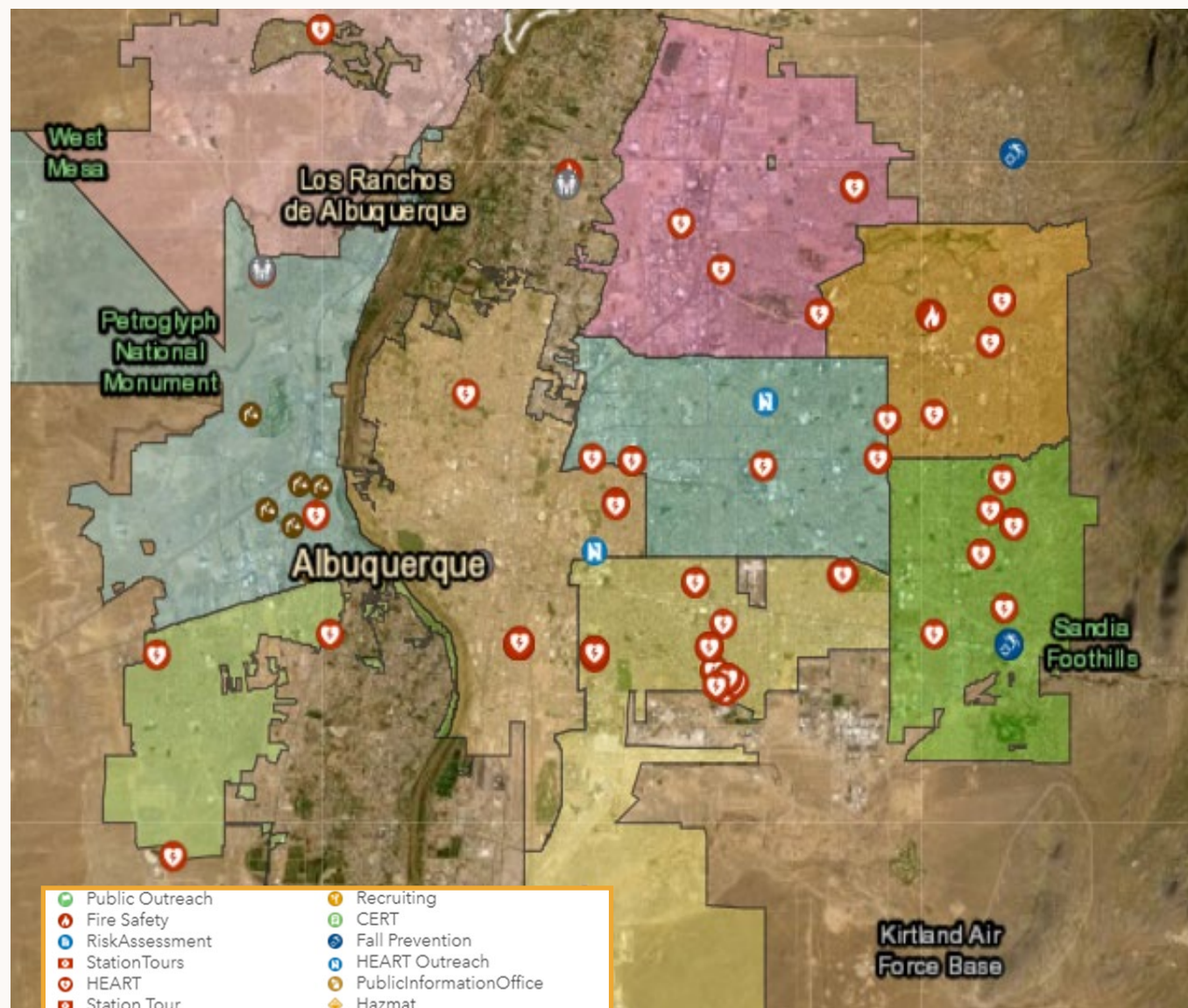
- Provided PPE to local small businesses
- Assisted with Vaccine
- Contact Tracing QR Form

## Community Risk Reduction

- 4 Risk Assessments -Gibson Medical Center, Hawthorne Suites and COA Libraries
- 1 Assessment debrief completed
- First Due Contributions
- Completed FAA Part 107 testing and certification
- Advanced Communications Meeting - School Safety and Communication Capabilities
- APS Meeting - Risk assessments and School Safety
- JTTF Meeting

## CORA Outreach

- NE- 1 , SE- 1



Public Outreach	Recruiting
Fire Safety	CERT
RiskAssessment	Fall Prevention
StationTours	HEART Outreach
HEART	PublicInformationOffice
Station Tour	Hazmat
Stand By	Active Shooter
STB CABQ Employees	Confined Space
StopTheBleed	Fall Protection
Evacuation Training	Ride Along
Fire Extinguisher Training	SCBA
Wildfire Prevention	STB Schools
HandsOnlyCPR	See Something, Say Something
Harm Prevention	Youth Fire Setters

**TRAINING & COMMUNICATIONS****TECH SERVICES DIVISION**

- Tech Services distributed the Motorola portable radios to all field units. We will be collecting the old Harris equipment during the first few weeks of May and we will redistribute some of the older radio equipment back to the support divisions.
- Motorola will be installing the mobile radios in all apparatus during the month of May. A mobile radio training will be assigned in Target Solutions in the first few weeks of the month.
- Tech Services is currently attending meetings with Mach Alerting to plan the install of the new Fire Station Alerting System. We will be doing station walk-throughs with the contractor in May to finalize install plans.
- AFR successfully moved over to the new P25 Radio System in April. There were a few minor issues but all in all the transition was smooth.

**ALARM ROOM**

- 9,317 priority responses created April 1, 2021 – April 30, 2021
- 16,878 total incoming calls process by Alarm for the month
- 9,267 emergency calls received
- 7602 non-emergency calls
- 1893 incident dispatch increase for the same time period last year
- 911 calls answered in average of 6 seconds
- AFR Dispatch Center has been pre-screening 911 calls for Coronavirus since March 2020.
- Captain Marrufo posting Daily COVID-19 Flagged Addresses in Target Solutions.
- Dispatchers trained and operating on new radio system.

**TRAINING & PROFESSIONAL DEVELOPMENT****Cadet and Probationary Programs – Currently 47 FF 2/C assigned to the Field**

- 95th Cadet Class
  - \* 30 members currently on probation
    - 17 members completed their 11-month evaluation and will get off probation in May
    - 13 will be completed their 11-month in June
- 96th Cadet
  - \* 15 FF 2/C's currently assigned to the field on probation
  - \* 1st quarterly completed
- 97th Cadet Class
  - \* Oral interview process conducted at the Convention
  - \* 45 selected to the Cadet Class, 5 selected as alternates

**Suppression Refresher**

- Suppression day 1 completed

**Professional Development/Facility Usage**

- Wildland Ops April 12 – April 16
- Wildland UTV April 19 – April 23

- City Security new hire orientation April 7 – April 9
- Lieutenant Exam held at the Training Academy April 28
- American Lung Association Stair Climb held at the AFR Training Academy 4/10 with great turnout and participation including AFR's Combat Challenge Team

**EMS**

- EMS CE's/Re-licensure
- Developed curriculum for upcoming Mobile Training Units CEs
- Completed peer review session with Dr. Pruett for Capnography, When Animals Attack, Trauma Scenarios, Pediatric Jeopardy, Fractures and Splinting and BLS/ILS Medications
- Created Lesson Plan Template
- Recorded Fractures and Splinting videos
- Developed curriculum for EMT-Basic and Intermediate Medication Review CE
- Recorded EMT-Basic and Intermediate Medication Review CE
- Created daily rosters for 2021 EMS CE Day
- Created schedule for support personnel for 2021 EMS CE Day
- Created schedule for non-rescue assigned paramedics for 2021 EMS CE Day
- Met with multiple virtual reality companies reference capabilities and possible future collaboration
- Researched possible grants to use for virtual reality training
- Created courses for 2021 EMS Day in NM EMS portal
- Recorded/Processed EMT-D Licenses that were received from NM EMS Bureau
- Created and Uploaded EMS Refresher guideline via TargetSolutions
- Created New Activity for EMS Refresher Day
- Recorded Sepsis presentation with Dr. Femling
- Recorded LVO presentation with Dr. Alunday
- Recorded Snake Bites and Antivenom podcast with Dr. Mascarenas
- Recorded COVID presentation with Dr. Brett
- Recorded Neonatal Resuscitation with Dr. Pruett
- Recorded When Animals Attack with Dr. Pruett
- Created MoTU training calendar
- Reworked EMT-B/I CPR schedule
- Prepared EMS bags and additional supplies for Paramedic skill labs for EMS day
- Prepared EMS bags and additional supplies for Paramedic scenarios for EMS day
- Prepared SimMan manikins for EMS day
- Prepared new feed-back manikins for EMS day
- Created daily rosters for EMS day
- Began EMS Refresher consisting of split curriculum for EMTs and Paramedics

**EMS CE Day Paramedics**

- 09:00-12:00 ACLS
- 12:00-13:00 Professionalism in EMS (Chief Jaramillo)
- 13:00-13:30 Lunch
- 13:30-16:30 ACLS (includes new virtual reality training)

Continued on next page.



- 16:30-17:00 Cardiac Scenario
- 17:00-17:30 Neuro Scenario

## EMS CE Day Basics/Intermediates

- 09:00-10:00 Capnography
- 10:00-12:00 BLS/ILS – Medications
- 12:00-13:00 Professionalism in EMS (Chief Jaramillo)
- 13:00-13:30 Lunch
- 13:30-14:30 Trauma Scenarios
- 14:30-15:00 When Animals Attack
- 15:00-15:30 Blast Injuries
- 15:30-16:30 Fractures & Splinting
- 16:30-17:30 Pediatric Jeopardy
- Broadcasted 11 days of EMS CE training to EMT-Basics and EMT-Intermediates via DTEN Boards, from 0830-1730 Mon-Thurs
- Instructed 11 days of Paramedic CEs for 64 paramedics, including BLS and ACLS
- Lt Duree completed all requirements and teaching sessions to become a certified ACLS and BLS American Heart Association Instructor
- Emailed out rosters daily for EMS day to attending company officers
- Uploaded daily rosters into X-drive and into NM EMS Portal
- Uploaded AHA rosters, tests and evaluations daily into X-drive
- Observed 2 teach backs by Lt. Routson for his AHA ACLS Instructor Certification
- Prepared Mobile Training Unit truck for use in May
- Created five EMS CE activities to be delivered via Target Solutions for the month of April
- Recorded and produced specialty podcasts with Dr. Pruet focusing on case studies for CE's
- Recorded new Cerebral Oximetry procedure with Dr. Braude
- Performed maintenance on studio equipment
- Identified malfunctioning D10 boards at station 5 and station 2, returned those, worked with tech to provide stations 5 and 2 a work around for daily CE's
- Training additional personnel on studio equipment and flow for EMS CE's
- Currently waiting on the replacement boards from DTEN to arrive and we will re install when they are available
- Created Back Up Recordings for all CEs and loaded onto YouTube
- Uploaded next set of CE lectures to Soundcloud and YouTube
  - \* Dr. Matt Gunderson – Pediatric Seizures
  - \* Carmen Tittmann – Recognizing Depression
- Paramedic School
- Coordinated Clinical Compliance requirements
- Led several study sessions
- Assisted with AFR/CNM Fast-Track Hybrid P-school:
  - \* Trauma assessment
  - \* Needle decompression
  - \* Cricothyrotomy
  - \* Nasal/digital/bougjie/trauma intubations
  - \* Ventilators

- \* CPR practice and test-outs
- \* Formative medical assessments
- \* Tested students out on direct orotracheal intubation and pleural decompression
- \* Introduced EJs
- \* Practiced IVs and IOs
- Continued to track down Fast-Track p-school textbooks
- Updated inventory in EMS closet
- Contacted potential Paramedic preceptors for upcoming UNM Paramedic internships
- Reconciled CNM lab schedule with Telestaff
- Finalized shelving specs for p-school lab room and placed order
- Gathered and labeled AFR's copies of CNM p-school text books for classroom placement
- Verified that AFR CNM students showed all required clinical shifts in FISDAP, built corresponding Outlook calendar for EMS academy cadre so they could also view those shifts



AFR launched NEW virtual reality training during paramedic refresher, where students experience advanced cardiac life support scenarios.



Behind the scenes of AFR Studios with Deputy Chief Jaramillo and Lt. McGee.

## OPERATIONS

### WILDLAND

- The Wildland Division hosted several wildland classes during the month of April.
  - \* Wildland Engine Academy consisting of: S-211, Portable Pumps and Water Use, and PMS-419, Engine Operator.
  - \* The UTV Operators Course – the course focuses on OHV operation and safety and is geared towards those individuals participating in our Rapid Extrication Module (REM) teams.
  - \* The S-131 Advanced Wildland Firefighter Type I Course – course includes topics on operational leadership, communications, LCES, and tactical decision making.
- The AFR Wildland Task Force responded to multiple outside fires this month due to severe fire weather conditions. AFR crews have done a tremendous job keeping these fires under control. Red Flag Warnings will likely continue into early-mid July, after which we will hopefully experience our monsoon season. The National Oceanic and Atmospheric Administration (NOAA) predicts that New Mexico will experience average to above average monsoons this year.
- AFR deployed REM 1 to Arizona and has a rescue on scene in Ruidoso.



### HTR

- Airboat Class
  - \* AFR, BCFD, and APD conducted a joint airboat pilot course. Three members from AFR and two from APD begin their pilot training. Each trainee will need an additional 40 hours of pilot time in order to complete their training. Once they complete the training, they will be able to support search and rescue operations on the Rio Grande River. Expect to see our boats and our pilots training with various crews on the river this spring and summer. AFR would like to extend a special thanks to Instructors Officer Brain Shannon from APD and Division Chief Josh Ellis from BCFD for making the course a success.
- Flood channel Refresher
  - \* All AFR shifts have completed their annual arroyo/flood channel rescue refresher. This refresher ensures that crews are prepared to respond to various rescue sites along the diversion channels in Albuquerque. Crews focus on rescue techniques, rope systems, personal protective equipment, safety, and patient care. The Heavy Technical Rescue Division will be making changes to the units who respond to sites at the Menaul, Osuna, El pueblo, and Alameda Divisions. An updated SOG outlining the changes will be out soon. In preparation for the monsoon season, Albuquerque Fire Rescue wants to remind everyone of the dangers of the arroyos, fast moving water and debris can become deadly.
- NMFTA Rope Credentials
  - \* AFR HTR program continues its relationship with the New Mexico Firefighter Training Academy. AFR instructors will be teaching alongside NMFFTA instructors to ensure consistency with State sponsored courses. Rope Rescue students will now receive third party Pro-Board and IFSAC certifications upon class completion.





**HAZMAT**

- The AFR HazMat Coordinator facilitated a technical decontamination refresher for Hazmat Stations 13 and 17. The refresher focused on gross decontamination after a hazardous materials spill or release. AFR has and will continue to improve the decontamination techniques being utilized.
- The AFR HazMat Coordinator conducted hazardous materials training for the most recent APD cadet class. Being that APD officers are often first on scene to hazardous materials events, this training will assist them with their on-scene decision making and working with other responders to provide accurate information early on in an event.
- All of the new RKI Carbon Monoxide monitors have been re-calibrated. The calibration of the monitors ensures that the equipment is working properly and provides an accurate carbon monoxide reading.

**EMERGENCY SERVICES****RECORDS MANAGEMENT**

- Learning the new NFORS data analysis resource and looking for ways to implement the information to benefit the department.
- Training new members of the QI/QA cadre on CQI procedures.
- Developing training for Battalion Chiefs to increase compliance with report writing.
- Increasing and developing additional material to contribute to the Lt. Certification Class.
- In the process of implementing NEMSIS Version 2 Vault to retain access to legacy data from ImageTrend Version 2. This allows AFR to maintain compliance with our record retention schedule.
- Assisting with data for CPSE credentialing
- Provided Bernalillo Count's Department of Behavioral Health Services- Harm Reduction (DBHS) with data revolving around Naloxone administration. The efforts are aimed at reducing environmental and public nuisance harms and promote an overall safe community. With the data, DBHS collaborated with the GIS Department to develop a naloxone response layer to the Needle Mapping page.
- Assisting Fire Investigations Division in developing a new program designed to track the frequency and location of outside/trash/dumpster fires throughout the city.
- RMS Monthly Trainings (April- Recording Benchmark Times and eProperty Releases)
- Assisted with COVID-19 vaccinations and medical monitoring at several different sites
- Continuing to trend data revolving around Naloxone Administration, Overdoses, and EMS death response
- Assisting Safety Officer with processing COVID-19 exposures
- Tracking EMS COVID-19 Data for the EOC
- Completing Monthly RMS Statistics
- Completing Monthly QI/QA Metrics

- Contributing AFR's monthly data to the New Mexico Systems of Care STEMI Program
- Contributing AFR's monthly NFIRS response data to the State
- Contributing AFR's monthly response data to NMSTARS
- Contributing AFR's monthly response to Fire Cares

**HEART**

- Continued work with the Repeat Patient Program
  - \* Currently 25 clients either assigned or enrolled with a HEART provider.
- Continued work with the Fall Prevention Program
  - \* 11 client's awaiting home modification.
  - \* 34 home modification installation visits completed in the month of March and 29 through April so far.
  - \* Lt. Valerio-Hirschfeld is hoping to continue the "BE BRAVE" Fall Recovery class as things open from their COVID-19 restrictions.
- Recovery Peer Support
  - \* Still a new program that needs adjustment. Working on solidifying the documentation aspects and transitioning to a greater focus on DOH referrals (a large amount cross over with AFR patients and they are easier to get in contact with).
  - \* Currently have 20 people enrolled with the two CPSWs. There is another 64 assigned to the CPSWs, who are awaiting contact.
- Homebound COVID Vaccination
  - \* Completing our second wave of clients this Thursday, 15 clients. This will be our first with the J&J vaccine.
  - \* Next week, completing 11 2nd doses of Pfizer doses, and hopefully another 15 J&J.
- Field unit leave behind Narcan
  - \* Early stages of determining a process for field units to be able to leave Narcan Nasal Spray for patients, or family members of patients, in need.
  - \* Possible partnership with the Bernalillo County Community Health Council or with Bernie Lieving, The Lieving Group. TBD.
- Created the HEART BEATS (Basic Education And Transition for Strokes) stroke discharge program
  - \* Still awaiting our first referral for the UNM Lovelace Rehabilitation Hospital
  - \* Looking at possible expansion options for the program in the future.
- Always looking for ways to strengthen the internal HEART documentation process.
- Jake and Wrigley have started making visits to clients at their homes.
  - \* Seeing good results and positive interactions.
- Uber Health Rides with HEART.
  - \* From November and through March, HEART has provided 338 rides.
  - \* 228 of the rides were completed in the month of March alone.
  - \* We are projecting greater than 300 rides for the month of April.

**MEDICAL DIRECTOR**

- Assist HEART team in coordinating new HEART BEATS program with UNM
- Involved in leave behind Narcan discussions with HEART and other community partners
- Communicating RMS opiate statistics with poison control and DOH
- Coordinate ultrasound special skill training for 78 cadre
- Developing podcasts based on case studies from educational AFR calls
- Re-starting mobile ECMO program and training
- Helping to facilitate cerebral oximetry research project with Dr. Braude
- Helping with mobile training unit scenarios for EMT-Bs

**PHARMACY**

- New EMS bag distribution with job aid on TS.
- Annual (in person) controlled substance inspection city wide conducted
- Transitioning to I Gel airway
- LP15 new purchases being processed

**EMERGENCY SERVICES DIVISION PROJECTS**

- The Emergency Services Division continues to manage COVID-19 Guidelines for AFR. This also includes managing exposures and contact tracing when there are positives.
- BC Ortiz is serving as the Operations Section Chief in the EOC for COVID-19 management. This includes coordinating transport for individuals that are under suspicion or COVID positive that are unable to isolate at home.
- BC Ortiz continues to manage the COVID-19 guidelines for AFR, including vaccine tracking for members. To date, all AFR members have had access to a COVID-19 vaccine, and 342 sworn members have elected to receive the vaccine.
- Coordination with local NMDOH office to support medical standby and vaccine administration at POD locations across Albuquerque.
- Working with APD on Behavioral Health response and transportation improvements.
- Participating in 988 planning calls for the State of NM.
- DC Jaramillo is teaching "Professionalism in EMS" daily for the duration on EMS CEs
- Assisting FCS in resolving transportation issues at night from the WEHC.
- Many members of the Emergency Services Division are contributing to CPSE.
- DC Jaramillo is chairing the steering committee for the EMS Corps program for NM youth to become EMT-Basics. This is a partnership with CYFD and UNM EMS Academy.

**PLANNING & LOGISTICS****FLEET**

- Check-It Tickets for April 2021
  - \* Open 285
  - \* Closed 122

- Work Order Turnaround Report
  - \* 92 (57% being closed within 24 hrs.)
- PM Compliance Report
  - \* 42 PM's Completed
- After Hours Call Outs
  - \* 9 (6 Repaired, 3 Spared out)
- Ladder 9 ordered-Pierce- expected Fall 2021
- HUD E19 and one other Pumper- Ferrara Ordered Expected 5/2021
- HUD R11- Braun- In service 5/6/21
- R21 Rescue remount- In service 5/6/21
- Brush 16 Ordered- Ferrara. Expected 6/2021
- Squad 1 Ordered- Ferrara. Expected late summer 2021
- 6 fleet/CIP F-250 service trucks ordered 6/2021
- 2 rescue remounts ordered-Braun 11/2021
- 2 new rescues ordered- Braun 11/2021
- 2 Additional F-150 Battalions ordered 6/2021

**LOGISTICS**

- Tickets/Requests Submitted
  - \* Total submitted - 256
  - \* Resolved - 242
  - \* Pending - 15
- Bunker Gear Laundering
  - \* Total number of sets laundered and returned - 37
  - \* Primary sets turned in for laundering - 20
  - \* Secondary sets laundered and restocked - 17
  - \* Flash hoods laundered - 40
  - \* Sets of gear repaired (primary and secondary) and returned - 19
  - \* Sets of gear still out pending repairs - 3
  - \* Sets of wildland gear laundered - 6
- General Information
  - \* Logistics Accounting Assistant new hire began working April 26th.
  - \* New chainsaws, K12's and PPV's ordered for all frontline ladders.
  - \* K12 wood blades issued to all ladder companies.
  - \* AFR surplus equipment to local fire departments.
  - \* Councilor Sena toured Logistics facility.
  - \* All Scott X3 Pro SCBA's tested and assembled, will be delivered in May.
  - \* 300+ fabric face coverings issued to field personnel.
  - \* Repaired four frontline chainsaws in house.

**CAPITAL IMPROVEMENT PROJECTS – CIP**

- Tickets/Request Submitted - 72
  - \* Reported to DMD/In Process - 12
  - \* Resolved - 29
  - \* Reviewed Requests/Reported/Pending - 43
- Projects
  - \* Station 4-bathroom remodel has begun.



- \* Aerated and fertilized all stations and facility lawn.
- \* Installed murphy beds at the Alarm Room.
- \* Station 18 table refinished.
- \* Assisted in all of the station moves for the bids. Moved bunker gear racks from Station 4 to Station 17.
- \* New table for Station 18 installed.
- \* Additional upgrades at Station 18.

**FIRE CHIEF** PAUL W. DOW



Congratulations to Gene Gallegos on his promotion to Interim Fire Chief for Albuquerque Fire Rescue. His continued leadership and dedication to the firefighters of this department will ensure a smooth transition and positive future for AFR.



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