### Monthly Informational Report

#### Albuquerque Fire Rescue

**December 2019**

**Page 1**

<table>
<thead>
<tr>
<th><strong>DECEMBER CALLS</strong></th>
<th><strong>TOTAL CALLS</strong></th>
<th><strong>TOP 5 FIRE CALLS</strong></th>
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**January - December**

**2018 - 109,816**

**2019 - 105,526**

#### EMS Statistics & Response by Code

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#### Top 5 Fire Calls

- Alarms
- Structure Fires
- Smokes Outside
- Outside Fire
- Vehicle Fire

#### Total Medical Calls

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### EMS Statistics

- Total Cardiac Arrests with CPR: 50
- ROSC Prior to Transport: 9
- AAS Ride in Assists: 139
- AFR Transports: 63
- Bariatric Unit: 0
- COA Emp. / Family Critical Patient: 14
- Delay of AAS Level Zero: 14
- BLs Units: 11
- ECMO: 0
- CPAP Administration: 20
- Io Attempts Successful: 63
- Io Attempts Unsuccessful: 58
- Lucas Device Application: 54

### Medical Calls

- Sick: 1,077
- Unknown: 663
- Falls: 792
- Overdose & Poisoning: 590
- MVA: 635
UNIT RESPONSES DECEMBER 2019

RESPONSE TIMES

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**ALS Calls**
Advanced Life Support Charlie-Echo codes only.

**BLS Alphas**
Basic Life Support Alpha codes only.

**BLS Bravos**
Basic Life Support Bravo codes only.

The time from when a 911 call is received until information is gathered and the call is dispatched.

The time a station is alerted until the apparatus is en route.

The time from apparatus in en route to arrival at the incident.

The sum of above times for all calls.

***TOTAL INCIDENTS PER UNIT***
## UNIT RESPONSES DECEMBER 2019

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</table>
**SIGNIFICANT EVENTS**

12/2 - **Residential Fire**: AFR responded to the 300 block of Jardin Plaza NE in fire district 13 for reports of a residential fire. Engine 15 arrived to find smoke from the front of the duplex and made entry for fire attack. Crews quickly knocked down the fire and prevented spread to the adjacent home.

12/6 - **Residential Fire**: AFR was dispatched to the 500 block of Grove NE in fire district 5 for reports of fire on the roof. Crews arrived to find the source of the smoke was a floor heater and quickly extinguished the fire. Two dogs were rescued with one needing resuscitation from smoke inhalation.

12/7 - **Vehicle Fire**: AFR crews were dispatched to the 1100 block of Broadway Blvd. NE for a semi-truck fire in fire district 13. The occupant was able to self extricate and the fire was extinguished with a hose line and master stream.

12/15 - **Apartment Fire**: AFR responded to the 1100 block of Chelwood Blvd. NE for reports of smoke from the first floor of a two story apartment complex in fire district 8. The fire was found to have originated in the kitchen from food on the stove and was extinguished. The occupants self evacuated with minor injuries and was transported to the hospital.

12/24 - **Residential Fire**: Crews were called out to the 6200 block of Signal NE in fire district 20 for reports of a residential fire. Crews arrived to find a vacant home with heavy smoke and flame. The fire was found to have originated in the basement and defensive tactics were employed that had the fire under control within 15 minutes. No injuries were reported.

12/28 - **Residential Fire**: AFR was dispatched to the 5900 block of Palo Verde Dr. NW for reports of a residential fire in fire district 22. Crews located a fire originating from the chimney and spreading to the adjacent walls. The fire was quickly extinguished preventing further damage.

1. AFR crews rescue and revive an unconscious canine from a house fire.
2. AFR Ladder 17 participated in the 2019 Twinkle Light Parade.
3. This MVA involved a vehicle fire and extrication, 7 AFR units responded.
4. Squad 2 crew extricates one patient from a vehicle accident.
5. While clearing another call, Station 4 crews came upon this MVA with minor injuries.
6. Engine 14 was struck by another vehicle on I-40 while on a call. Only minor injuries were reported.
1. AFR members make and serve dinner at the Westside Emergency Housing Center.
2. AFR teamed up with APD and JC Penny helping children shop for presents.
3. Station 5 crew dressed as Santa and delivered presents to kids at Plaza Feliz Childhood Development Center.
4. AFR members helped give presents to children from Cuidando Los Niños for Christmas.
5. NM Mortgage lenders donate stuffed animals to AFR who will use these to help children in the community involved in stressful and difficult incidents.
6. AFR FMO members bought and handed out presents to kids from the Western Trail Early Head Start Program for the 7th year in a row.
7. AFR crew giving children a fire safety class and station tour led by Firefighter Kieth (Pancho) Quiñones who has been assigned at Station 1 for 18 years.

1. City leaders celebrate the completion of Albuquerque’s 9/11 memorial at Station 20 honoring AFR members that helped with rescue efforts.
2. AFR EMS Captain Stephanie Perea speaking about the Lifesaver program for a press conference at Station 7.
3. ABQ Mayor Tim Keller paired up with AFR HEART Driver Jacob Gray during home visits to patients in need of alternative medical resources to better understand how this program is benefitting our citizens.
4. AFR station 4 was recognized during the NM Bowl for rescuing a person from a flood channel during a flash flood earlier this year.
Firefighter Adrian Martinez has been a member of AFR since August of 2016, graduated from the 89th Cadet Class, and has an Associate Degree in Fire Science. Adrian is currently assigned to Engine 5 on C Battalion where he has spent most of his early career. Engine 5 is historically one of the busiest Engine Companies in AFR and can be a great place for a new firefighter to gain valuable experience. Prior to joining AFR Adrian served as an active member of the United States Army from 2009-2013 at the 2nd Battalion 75th Ranger Regiment. While serving as an Army Ranger Adrian was deployed 3 times to Afghanistan. From 2013-2017 Adrian continued his service in the Army Reserves serving the N.M. Army National Guard. Adrian served our country heroically and continues serving our community with his honorable work ethic that is an example for all our members. He does his job with consistent, selfless dedication without needing recognition for his stellar continuous service on every call or task given. Thank you Firefighter Adrian Martinez for your commitment to our Country, our community and to AFR.

Captain Andrew West has been a member of AFR since 2010, graduated from the 78th Cadet Class and has an Associate Degree from the U.S. Air Force. Andrew has served in the the USAF for the past 13 years, 10 of those as a ParaRescueman. Andrew is currently an E-6 Tech Sergeant with the NM Air National Guard and has been deployed overseas 3 separate times while serving as a ParaRescueman. In 2017 Andrew participated in the Bataan Memorial Death March at White Sands Missile Range and took 1st place in the ultra competitive Military Heavy Division. While in AFR Andrew began his career as a Paramedic and after floating to several stations as a rookie, he was promoted to Driver in 2012 to Rescue 16. In 2016 he was promoted to Paramedic Lieutenant and has been assigned to Stations 13, 4 and 9. Andrew was recently promoted to Captain in July of 2019 and assigned to Squad 2 on A Battalion. Captain West has helped implement the AFR Podcasts which has been instrumental in educating our members and helping with continuing education and licensure of all AFR personnel. Andrew’s integrity, positive attitude and commitment to making our department better for its members and the community makes him a value to all. Thank you Captain Andrew West for your commitment to AFR and the community.

Albuquerque Fire Rescue would like to Congratulate Driver Pat Baca on his retirement. Pat has served AFR and the community for 21 years and was a member of the 59th Cadet Class. For the past 13 years Pat has been an Inspector in the Fire Marshals Office. Thank you Pat for your service and commitment to AFR and the community.
It is with great sadness that we share the passing of District 1 Albuquerque City Councilor Ken Sanchez. A Final Visitation and Mass was held at Civic Plaza on January 6, 2020. AFR was honored to help celebrate Ken’s life and work that has made such an impact on not only our department but the entire city of Albuquerque.

AFR Fire Chief Paul Dow and Retirees Association President Kerry Horton presented the family of Ken Sanchez with a Resolution of Condolence plaque and a firefighter helmet in appreciation for all Ken Sanchez has done for AFR over the years. AFR Driver Jose Chavez drove the Last Call Engine for the procession to Mt. Calvary Cemetery. Our AFR Color Guard presented the colors before Mr. Sanchez was laid to rest. Councilor Sanchez had a passion for firefighting and was proud of the service to community that our members display every day on every call. Because of that passion, Ken was one of our biggest champions in helping our department succeed and he will be greatly missed.

Obituary:

Albuquerque City Councilor, District 1, Ken Sanchez, age 63, life-long resident of Albuquerque passed away, Wednesday, January 01, 2020. Ken is survived by his daughter, Jaclyn Sanchez-Zamora and husband, Juaquin Zamora; his son, Christian Arias Sanchez and his brother, Steven Arias; his fiancee, Cynthia Martinez and her daughter, Ashley; his sister, Linda Sanchez and husband, John Miaris; his brother, Gilbert Sanchez Jr and wife, Morayma; his grandchildren, Natalie Zamora and Kenneth Zamora; his niece, Tamara Sanchez; his nephews, Jonathan Sanchez, Gilbert Sanchez III and John Michael Sanchez; his aunts, Bea Garcia and family, and Cecil Ford and family; his uncles, Orlando Sanchez and wife, Dellie and family, Lorenzo Sanchez and family, Willie Garcia and wife, Tina and family; his fiancee’s parents, Matias and Connie Martinez and family; as well as many cousins and dear friends. He was preceded in death by his parents, Gilbert and Frances Sanchez. Ken was a graduate of West Mesa High School, Class of ’74. He was the proud operator of Ken’s Photography; proud owner and operator of Gilbert Sanchez Income Tax and Accounting Service. He began his political career as Bernalillo County Commissioner from 1996-2002, and has served as Albuquerque City Councilor, with the help of his Policy Analyst, Elaine Romero, from 2005-present.

“Councilor Sanchez has always been a strong supporter of AFR, public safety, and was a great friend of the fire service and our firefighters.”

-Fire Chief Paul Dow
ALBUQUERQUE FIRE RESCUE SPECIAL RECOGNITION

PHILIP L. HALL

Home remodeler Philip L. Hall, 22, of Albuquerque, N.M., was inside his apartment April 29, 2018, when he heard his neighbor scream for help and saw her 2-year-old great grandson, Kierre Caldwell-Smith, trapped between a burning tent and a fence. Wearing only shorts, Hall exited his first-floor window and quickly scaled two 6-foot, chain-link fences. With his course blocked by growing and spreading flames, Hall then scaled two more fences to bring himself closer to Kierre, albeit on the opposite side of the fence. While standing on debris near the fence and pulling the top of the fence toward him, Hall reached over the fence and grasped Kierre's arm. Hall then lost his grip and Kierre fell into the flames. Hall leaned over the fence farther, extending his upper body into the flames to grasp the boy and lift him over the fence and carry him to safety. Kierre suffered severe burns to 55 percent of his body and was hospitalized for nearly three months. He continues to recover. Hall was hospitalized and underwent rehabilitation for nearly four months for treatment of second- and third-degree burns to more than 55 percent of his body. He recovered.

Mr. Hall was nominated by AFR for the Carnegie Medal. This medal, the highest honor for civilian heroism in the U.S. and Canada, is awarded to people who risk their lives while trying to save others from a life threatening situation. On December 16, 2019, Philip Hall was one of only eighteen individuals awarded this medal by the Carnegie Hero Fund Commission. Philip received a financial grant along with his medal.
DECEMBER UPDATES

- Currently construction is ahead of schedule.
- Concrete for the bay floors has been poured and rough in plumbing is complete.
- Median work on Menaul Blvld. NE is near completion for traffic access in and out of the property.
- Artists Don Kennell and Lisa Adler are creating a large scale phoenix sculpture that will be displayed at Station 9.
FIRE MARSHAL’S OFFICE

INSPECTIONS DIVISION

- 328 building inspections were completed this month.
- With the end of 2019, the Fire Marshal’s Office would like to say farewell and good luck to Inspector Patrick Baca. Inspector Baca spent the last 13 years inspecting and helping keep Albuquerque business’s safe. He brought a ton of knowledge and experience to the office which will be missed.
- Our office was able to fill a vacant Lieutenants position this month, with the addition of Inspector Sammy Lucero. Inspector Lucero has been a part of the Plans Checking Division for the last 5 years and brings with him an abundance of knowledge to our office. He has quickly settled in and taken over training of all new inspectors. He is an asset to this office and we are excited to welcome him in.
- With the introduction of the new data base system Onbase, the FMO office is no longer storing any paper files. All files are now stored online and accessing past inspections is quicker and more efficient.
- Working with Tech Services, FMO is purchasing 25 new iPads, which will replace all existing 2014 units. Faster, more up to date iPads will assist greatly in the efficiency of conducting inspections and sending permits to businesses.

PLANS CHECKING DIVISION

- Total Inspections - 129
- Total Plans Reviewed - 136
- Plans Checking’s bigger projects;
  - Netflix 5650 University (11,000sqft) Passed Final Inspection
  - Holiday Inn Express 10501 Copper (62,000sqft) Passed Final Inspection
  - Gruet Winery 800 Comanche (15,433sqft) Passed Final Inspection
- We have added Inspector Corey Phillips to the Plans Checking Division this month. He challenged the IFSAC Hazardous Awareness and Operations exam and passed. He has been accepted into the IFSAC Inspector 1 course held at the Fire Academy January 27, 2020.
- The Plans Checking Division plan reviews and inspections has averaged a 5-day turn around in December. Although this time of year is our slower season, this turn around still shows how hard the new Plans Checking Divisions personnel have been working to learn their new tasks of plans review, inspections, and answering code specific questions for contractors and architects.

ADAPT

- 13 Re-inspections were assigned and/or performed. 1 FMO inspection was performed. Currently ADAPT has had 28 properties that have been formally brought into the program, 10 have been cleared from the program and 18 are still in the program at different stages. 19 properties are being researched to possibly be brought into the program.
- Performed 2 Full ADAPT inspections with APD and/or Code Enforcement.
- Addressed 11 referrals from various city departments for possible dilapidated properties.
- ADAPT and APD are continuing to work with the Property Manager of the Rising Phoenix Apartments, addressing crime and dilapidation issues, while the Nuisance and Abatement Agreement (NAA) is being negotiated.
- ADAPT continues to work on a list of buildings that are structurally compromised and should have the list finished and posted at the beginning of the year.

Continued on next page.
AFR DIVISION UPDATES

• ADAPT is compiling a list, monthly, of structure fires for City Planning so they are aware of the damage to a property and that the damage is fixed correctly.

FIRE INVESTIGATIONS DIVISION
• 6 structure fires total
  • 1 undetermined
  • 3 Incendiary
  • 3 Accidental
• Four Investigators attended NFPA 1033 training and were able to test for and receive their CFEI (Certified Fire and Explosives Investigator) certification from NAFI (National Association of Fire Investigators).
• Sponsored a child to support DC Jaramillo’s efforts at the homeless shelter.
• Began working with DPS to reestablish our NCIC access in order to obtain necessary information for many of our incendiary cases.
• Closed out the year with a 42% clearance rate on all intentionally set fires.
• Started two new recruits through the testing process to attend APDs next academy.

HUMAN RESOURCES
HEALTH AND SAFETY
• Injuries: 9 for the Month of December, 80 YTD
• Physicals: 27 completed in December, 643 completed YTD.
• November Safety Board Message: “Holidays Got You Stressed?”

PUBLIC INFORMATION OFFICER
This month our office had 13 media interviews/interactions. The PIO office attended, promoted, or helped coordinate the following events:
• Press conference at Station 7 for Lifesaver Training Program with Mayor Keller.
• Registering for Twinkle Light Parade and coordinating units to participate.
• Two Faces of AFR interviews and posts.
• Attend, photograph, and create social media posts for 5 Rescue apparatus “Push in Ceremonies” including R1, R6, R16, R19 and R22
• Coordinated Photography session of ECMO-1 and providers for EMS World Magazine Cover.
• Attended 4 Christmas events with AFR members for various charitable projects throughout the city.
• Coordinate and attend 9/11 memorial ribbon cutting at Station 20.

Social Media
• Instagram Posts- 29
• Facebook Posts- 38
• Twitter Posts- 29

Meetings
• 3 including Social Media Coordinators meeting, PIO Communications meeting with all City divisions at the Mayor’s Office, Twinkle Light Parade.
**AFR DIVISION UPDATES**

**DIGITAL MEDIA**
- App Development
  - Built by thefiredepartmentapp.com
  - DC Eakes in contact with vendor

**RECRUITMENT**
- Career Fair planned at AFR Academy Jan 29th and Feb 1st 2020
- Eldorado HS Career Health Fair
- NM Bowl Football Recruit Table
- CEC Paramedic Graduation
- Hand Shake 11 Colleges
  - “Open enrollment January 6 – February 29 2020”
- New Recruitment Post added weekly on social media

**COMMUNITY RISK REDUCTION**
- 2 SE Homicide Outreach
- 1 SW Outreach
- West Health Fair Fire Prevention Inflatable

**CRR App**
- Survey 123 on AFR server
- Light Duties Entering data for all of 2019
  - FMO
  - HEART

**RISK ASSESSMENTS**

**December**
5 assessments with 282 people assessed.

**January - December**
62 assessments with 37,547 people assessed.

**LIFESAVER TRAINING**

**December**
- CPR, Bleeding Control & Opiate Reversal
  - 2 Trainings 1) NM Department of Homeland Security and Management and 2) Trucking Association
  - 20 trained

**January - December 2019**
- 51 training sessions total, of these 28 were for COA employees
- 2,160 civilians and COA employees trained, of these 1,343 were COA employees
AFR DIVISION UPDATES

TRAINING AND COMMUNICATIONS

TECH SERVICES DIVISION

- Tech Services had 64 service requests submitted for the month of December.
- City IT has been working with Panasonic to create a new image for our CF-33 MDTs. According to Panasonic, this should help address the connectivity problem we have been experiencing for the past several months. This will be tested and should be rolled out in January.
- Starting in mid to late January, AFR will begin messaging through Telestaff. The memo was sent out and all members should have their information updated no later than Jan 10th.

ALARM ROOM

- 105,526 priority responses created January 1, 2019 – December 31, 2019. Decrease of 4,290 calls for the same time period last year
- 8,567 calls created in December. Decrease of 354 calls compared to December of 2018.
- Driver Ashley Paiz has completed her internship and is now a certified dispatcher
- Driver Zachary Trujillo has completed her internship and is now a certified dispatcher
- 7,924 or 95.7% of incoming 911 calls were answered under 14 seconds. Goal is 95%

TRAINING AND PROFESSIONAL DEVELOPMENT

- 2019 -2020 Paramedic Class
  - The current class average is 86% after completing the Medical Block
  - Students completed the Cardiac Block with an 89% Class Average
  - All Students obtained their Pre-Hospital Trauma Life Support (PHTLS) Certification
  - Driver Arvizio, Driver Cruz and Captain Perea also obtained their PHTLS Certifications
- 92nd Cadet Class
  - All 18 members promoted to FF 1/C December 22
- 93rd Lateral Cadet Class
  - 10 currently assigned to the field
  - 7th Month Evaluations completed
- 94th Cadet Class
  - 39 members currently assigned to the field
- 95th Cadet Class
  - 45 individuals scheduled to begin the 95th Cadet Class on January 6th including 10 veterans
- Currently 49 FF 2/C assigned to the Field
- 9 Podcasts and PowerPoints with voiceover were created for EMS CEs
- Completed Lifesaver training for 12 employees of the NM Trucking Association
- Formulated plan with CABQ Employee Learning Center, to train the remaining 4,000 city employees in 2020
- Reviewed and approved multiple AED records on Pulse Point
- Provided CPR/First Aid training to 40 staff members of Heading Home

Continued on next page.

Clip from the “Thank You” video created by FF Kyle O’hea and Lt. John McGee, demonstrating the use of the manikin with the LUCAS device.
AFR DIVISION UPDATES

- Hosted two CNM to U Events, which provided AFR members with the opportunity to easily acquire transfer credits for the in-house professional development and promotional qualifications
- Assisted Driver Schum with sizing of ballistic vests for the department
- Assisted with modifying Veteran’s Affairs (VA) Agreement for Cadets
- Collected, printed and filed required documentation for re-licensure packets
- Finalized EMS Credentialing for employees who renew in 2020
- Created a 2019 review of ISO requirements for Firefighters, Drivers and Officers
- Met with Health Scholars to discuss partnering with AFR for the development and use of Virtual Reality EMS Scenarios
- Currently in preliminary stages of developing Day 1 Suppression Refresher Curriculum, to begin in March of 2020
- In the process of updating and removing old files in Target Solutions File Center
- 14 member tested, 9 certified for Driver’s Certification
- Participated in Press Conference for Lifesaver Training

OPERATIONS

The Special Operations Division met to discuss and plan the training calendar for 2020. Schedule for Hazmat, Heavy Technical Rescue and Wildland classes for the year will be coming out in a memo in the near future.

AFR Special Events coordinated resources to provide support at both the Old Town Holiday Stroll and the annual Twinkle Light parade. AFR apparatus were decorated and participated in the parade bringing home an award for the second consecutive year.

HAZMAT

- A Hazardous Materials Technician Course, December 2 – 13th was taught by AFR Lt. Cordero, Lt. Jaquez, Captain Basile and Captain Rogers. The course is an 80 hour on hazardous materials response, students will be able to describe and perform the duties of a technician level responder assigned to respond to hazardous materials and weapons of mass destruction incidents as outline in National Fire Protection Association (NFPA) 472, Standard for Competence of Responders to Hazardous Materials/Weapons of Mass Destruction Incidents.

EMERGENCY SERVICES

- Emergency Services staff recorded a podcast with UNMH physicians about our Mobile ECMO program for EMS World.
- The Emergency Services Division delivered toys and served dinner at the Westside Emergency Housing Center over the holidays.
- Participated in a presentation for City Council regarding cardiac arrest, the Lucas Device, and ECMO.

AFR and UNMH ECMO team members will be featured in EMS World Magazine in February as well as a podcast.
AFR DIVISION UPDATES

PLANNING AND LOGISTICS

FLEET
Monthly number of work requests and apparatus repaired:
- Pending 88
- Open 8
- Closed 32

FACILITIES
Work Orders through the Department of Municipal Development: 30
- Completed: 7
- Pending: 23
- Work Orders entered through SharePoint
  - 33 CIP SharePoint requests

LOGISTICS
New Equipment/Supplies:
- Turnout boots and gear on order.
- Still waiting for pelican box lights
- Ordered equipment for 95th cadet class

Equipment Repair:
- 1 Hurst Power plant
- 1 chain saw

SCBA Service Requests:
- SCBA/Cascade repair requests: 26

New Fleet Facility Update
- Permits have been issued and construction on the building has started.

FIRE CHIEF PAUL W. DOW