

February 2011

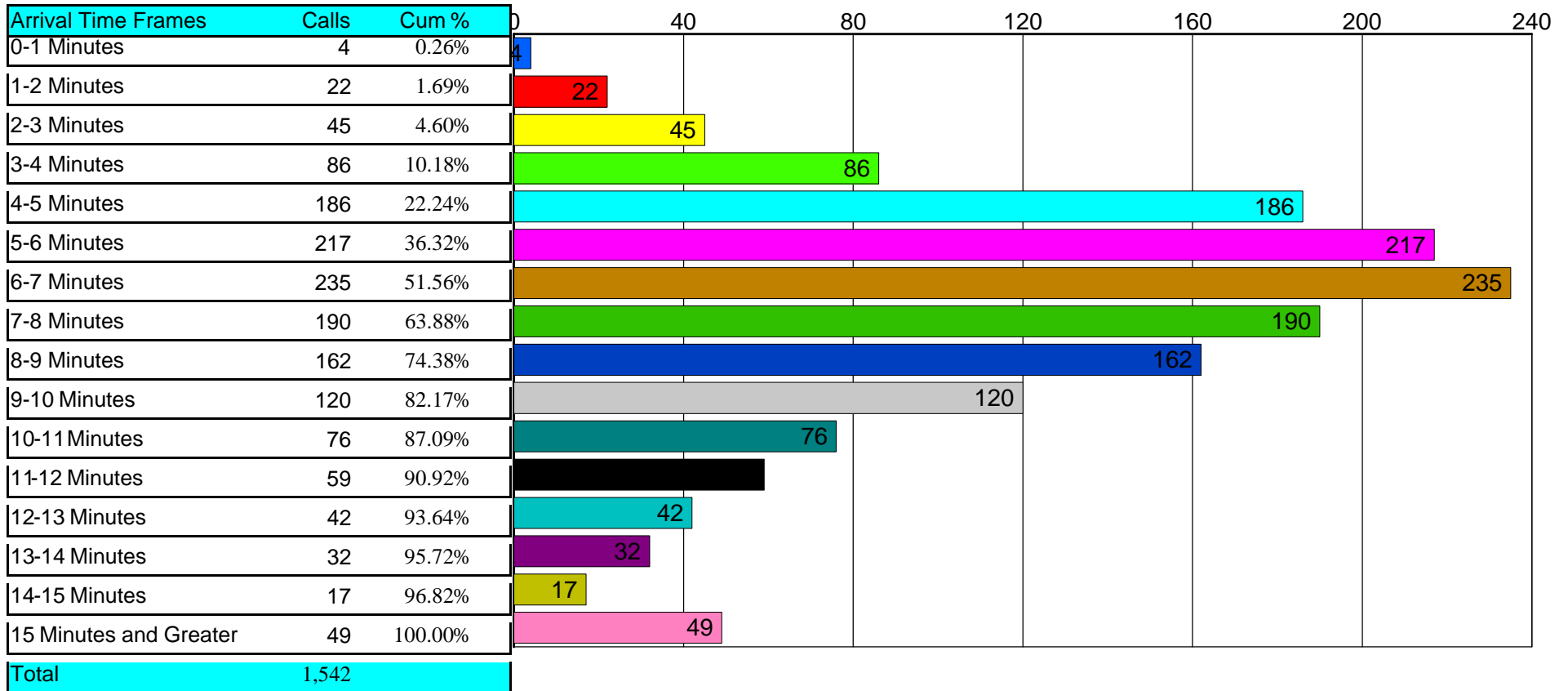
Albuquerque Ambulance Service

City

Items	Count
Calls	1,542
Meets	1,267
Does not Meet	275
Percent Reliability	82.17%
90% of Calls Arrived Within	11:41
Average of Calls Arrived Within	7.48

Priority 1 City

Goal: 10 Minutes or less response 90% of the time



Response time calculated from Call Taken date and time to At Scene date and time.

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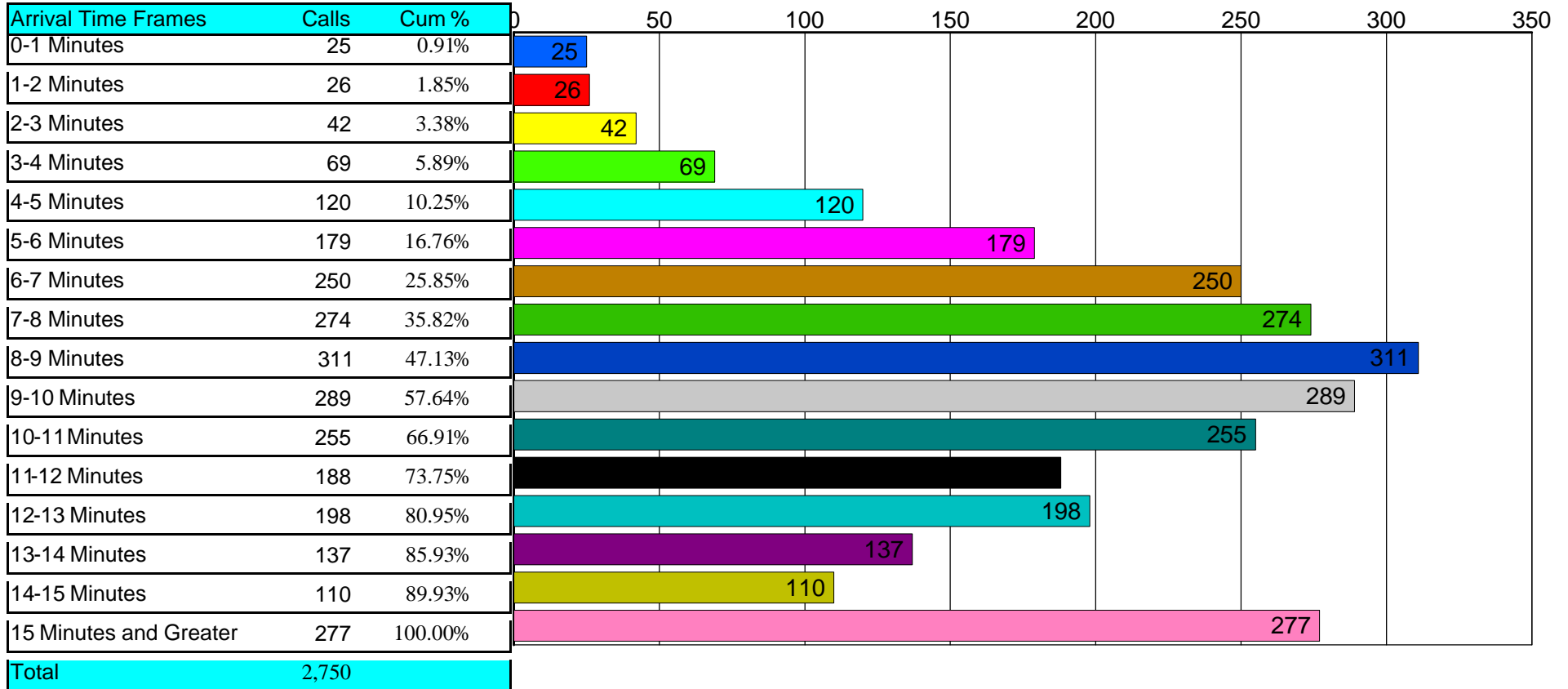
Albuquerque Ambulance Service

City

Items	Count
Calls	2,750
Meets	2,473
Does not Meet	277
Percent Reliability	89.93%
90% of Calls Arrived Within	15:02
Average of Calls Arrived Within	9.81

Priority 2

Goal: 15 Minutes or less response 90% of the time



Response time calculated from Call Taken date and time to At Scene date and time.

February 2011

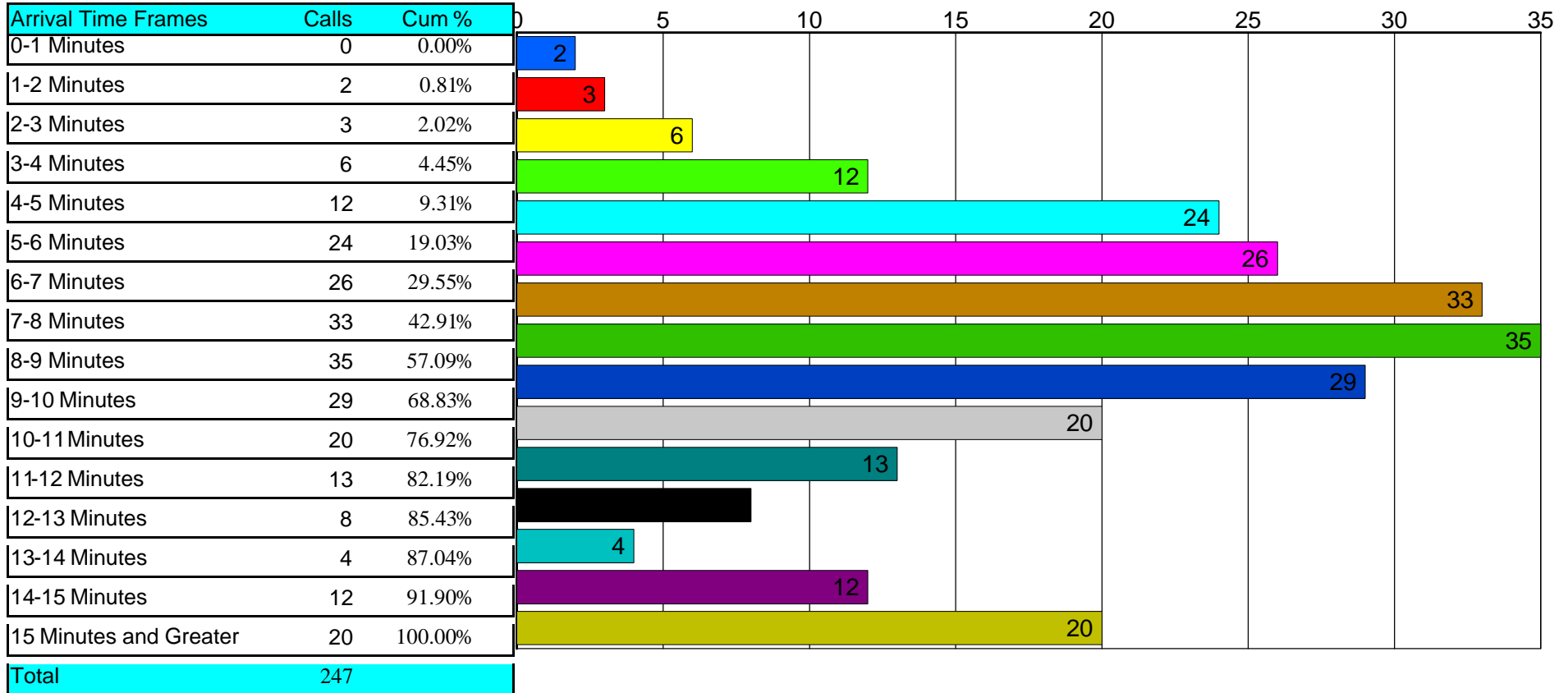
Albuquerque Ambulance Service

County

Items	Count
Calls	247
Meets	211
Does not Meet	36
Percent Reliability	85.43%
90% of Calls Arrived Within	14:36
Average of Calls Arrived Within	9.13

Priority 1 County

Goal: 13 Minutes or less response 90% of the time



Response time calculated from Call Taken date and time to At Scene date and time.

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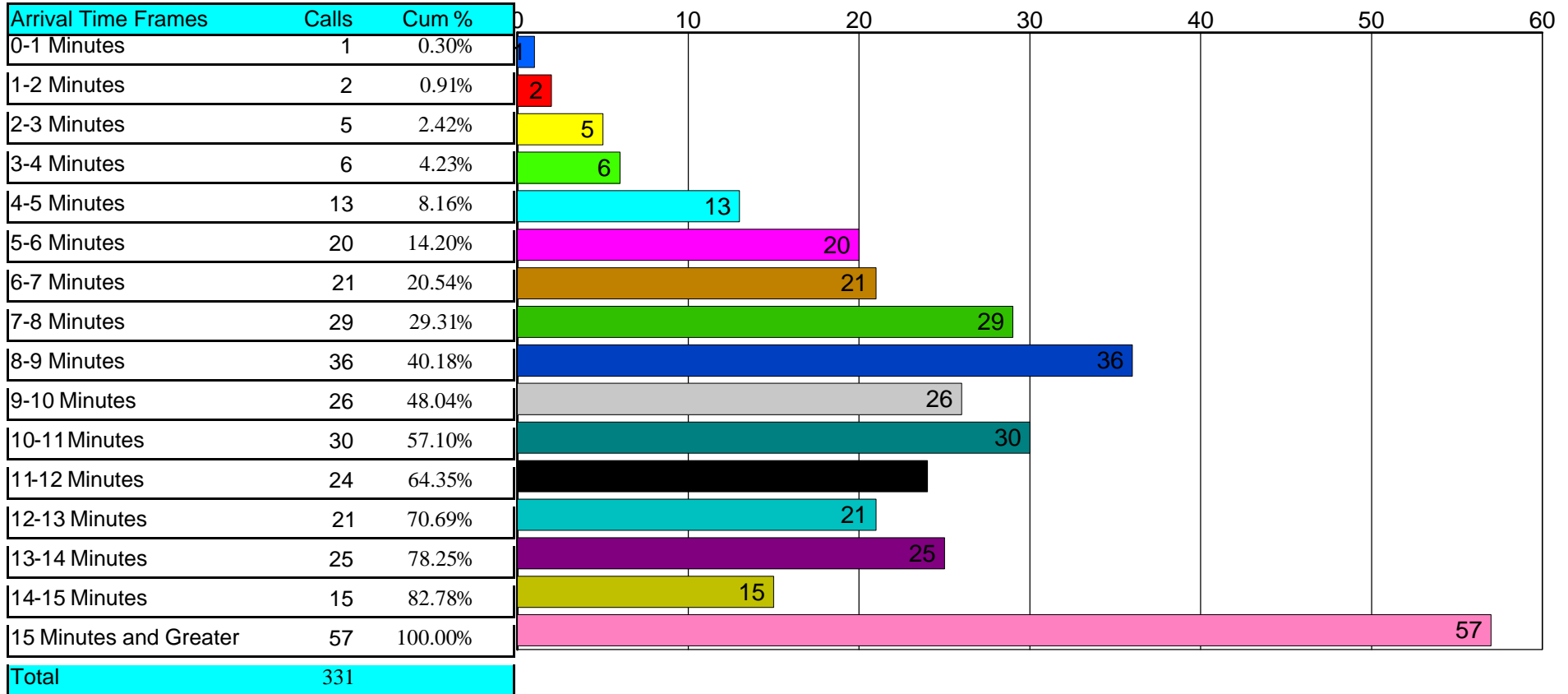
Albuquerque Ambulance Service

County

Items	Count
Calls	331
Meets	274
Does not Meet	57
Percent Reliability	82.78%
90% of Calls Arrived Within	17:39
Average of Calls Arrived Within	10.89

Priority 2

Goal: 15 Minutes or less response 90% of the time



Response time calculated from Call Taken date and time to At Scene date and time.

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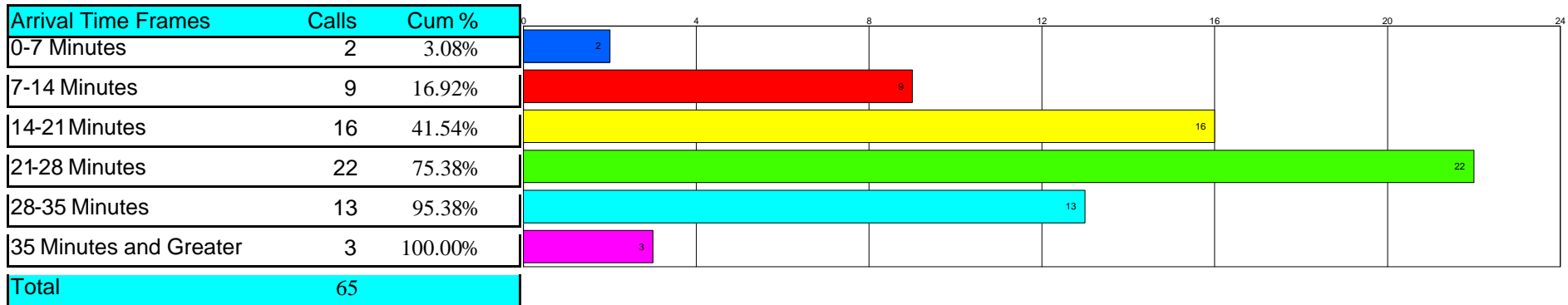
Albuquerque Ambulance Service

East Mountain

Items	Count
Calls	65
Meets	62
Does not Meet	3
Percent Reliability	95.38%
90% of Calls Arrived Within	31:38
Average Calls Arrived Within	22.10

East Mtns

Goal: 35 Minutes or less response 90% of the time



Response time calculated from Call Taken date and time to At Scene date and time.