

ALBUQUERQUE FIRE RESCUE | ANNUAL REPORT 2022



ALBUQUERQUE FIRE RESCUE ALBUQUE RQUE



ANNUAL REPORT

2022

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ALBUQUERQUE FIRE RESCUE EXECUTIVE STAFF



GENE GALLEGOS
FIRE CHIEF

The mission of Albuquerque Fire Rescue is to serve the community by providing all hazards planning, prevention, and response that promotes public safety and trust, while ensuring the safety and well-being of its firefighters.

Under the direction of the Fire Chief, Albuquerque Fire Rescue fulfills its mission through the coordinated effort of six divisions, each managed by a Deputy Chief who oversees subordinate programs. The six divisions are Human Resources and Training, Planning and Logistics, Emergency Services, Communication and Technical Services, Field Operations and Fire Marshal's Office.



SANTOS GARCIA

DEPUTY CHIEF
HUMAN RESOURCES &
TRAINING



DEPUTY CHIEF PLANNING & LOGISTICS

NATHANIEL MEISNER



DEPUTY CHIEF EMERGENCY SERVICES



DEPUTY CHIEF COMMUNICATION & TECHNICAL SERVICES



JIMMY MELEK
DEPUTY CHIEF
FIELD OPERATIONS



DEPUTY CHIEF FIRE MARSHAL FIRE MARSHAL'S OFFICE

The Albuquerque Fire Rescue Executive staff operates from an administrative building located within the Fire Training Academy with the exception of the Fire Marshal's Office which is located in downtown Albuquerque.

FIRE MARSHAL'S OFFICE

INSPECTIONS DIVISION

All personnel in the inspections office are now IFSAC inspector I, II, and have ICC accreditation. Lt. Albert Herren retired in late 2022 after spending 16 years of his career in FMO. Our office successfully handled several larger inspections and events this year such as 4th of July tent inspections and illegal firework responses, 145 APS school inspections, Netflix production locations in Albuquerque, 50th Annual Balloon Fiesta inspections and fire safety monitoring, and inspections of recent legal cannabis businesses to name a few. Our office was also busy working to adopt the 2021 International Fire Code and constructing the new City Ordinance.

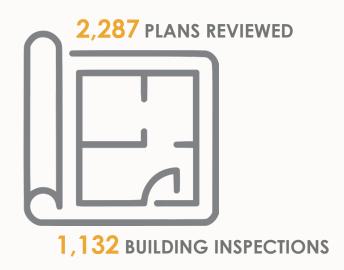
Our office successfully took the elevator inspection program that was under building/planning and implemented it into the FMO inspections office. We are working with BRYCER, to ensure all elevators in our jurisdiction are regularly inspected and safe for the public.

PLANS CHECKING

The Plans Checking Division worked closely with the architects, engineers, and contractors of the new Presbyterian 10-story tower. This was the first high-rise Albuquerque has seen built in over 20 years. Through an open line of communication and ongoing preliminary inspections and plan review, we were able to make this 3-year project run seamlessly. This project introduced us to some of the new state-of-the-art life safety systems used in today's high rises. The Presbyterian tower was able to pass its fire final inspection and obtain their certificate of occupancy in November 2022.

Throughout the years it has been known that the Albuquerque International Sunport needed to be protected by a fire sprinkler system. Through several renovations and alterations, the airport has kept its projects to less than 50% of the total square footage which has not required them to bring the whole airport up to code. Over the last 3 years, we have had meetings to resolve the life safety concern at the airport. This year the Plans Checking Division started preliminary review meetings for the new 85-million-dollar project that will cover Albuquerque International Sunport's security checkpoint and concession areas. The new project will provide suppression to about 70% of the existing airport. Meetings with the City of Albuquerque Aviation Department were conducted recently and we have a plan of action in place to have a fire sprinkler system installed in 100 % of the airport by December 2026.





ADAPT (Abandoned and Dilapidated Abatement Property Team)

Trespass and Litter Control Program

In response to heightened concerns of vagrancy, trespassing and littering on undeveloped parcels of private property throughout the City, ADAPT launched its Trespass and Litter Control ("TLC") Program designed to identify and address nuisance undeveloped parcels of private land that are the frequent location of unauthorized encampments. Once a property has been identified, ADAPT will work with its owner to clear out any unauthorized encampments and take steps to prevent such encampments from returning such as installing fencing and "No Trespassing" signage.

ADAPT, Joint Terrorism Task Force and Homeland Security Emergency Management

In addition to integrating the JTTF's resources into ADAPT, all ADAPT personnel are receiving training to conduct Risk Assessments. This allows for more Risk Assessments to be conducted throughout the community and expands ADAPT's capability to make its property's facilities safer. Driver Mike Schum has been selected to serve as the JTTF Task Force Officer and will receive training to function as a Weapons of Mass Destruction (WMD) Assistant Coordinator with the FBI JTTF. This will allow AFR to have an internal WMD subject matter expert that can bring back department trainings and financial resources to enhance AFR's operational coordination and community safety.

Crime Prevention Through Environmental Design (CPTED)

ADAPT's personnel began the certification process for earning the CPTED Professional Designation (CPD) and is on track to obtain the CPD by the first quarter of 2023. Through this training, personnel have developed an advanced skill set in the area of crime prevention and also received professional recognition from peers and other professionals in the Crime Prevention Through Environmental Design industry. This training provided ADAPT with the knowledge base to effectively formalize the City's CPTED Standards into an easily accessible code format.

FIRE INVESTIGATIONS DIVISION

The Fire Investigations Division has added much needed personnel to the resource pool of certified law enforcement officers and fire investigators. Two members will join the resource pool in December 2022. An additional two members were approved in 2022 and will be added to the resource pool in 2023. The Fire Investigations Division continues to maintain a clearance rate that is higher than the national average as compared to all agencies and cities as reported to the FBI's Uniform Crime Reporting (URC) program.

The Fire Investigations Division participated in several community service events. AFR partnered with Locker 505 Clothing Bank for the annual Socktober event and collected approximately 12,000 pairs of socks. Members of the division along with other AFR personnel donated Christmas presents to approximately 50 children for the annual Singing Arrow Community Center Christmas Event. The presents were delivered from Santa himself with the help of AFR firefighters.

CRIME REDUCTION ON PROPERTIES

19 PROPERTIES COMPLETED THE ADAPT PROGRAM

100 COMPLETED INVESTIGATIONS



27.2% CLEARANCE RATE

HUMAN RESOURCES AND TRAINING DIVISION

TRAINING ACADEMY

The AFR Training Academy processed the 98th and 99th Cadet Classes graduating a total of 49 Cadets. Through our Professional Development program, we hosted a total of 9 State courses totaling 102 people from all over New Mexico and hosted 8 AFR Driver/Officer courses totaling 70 people.

Two significant changes to our training facility included the additions of a smoke training building and a new burn building. Thanks to our State Legislators we were able to fund these projects with capital outlay money. These structures are much more advanced than our aging training tower and offer several new features that can offer our firefighters the best training opportunities available

Our Media Studio produced dozens of training and recruitment videos for 2022 that are published to our YouTube account and added to our online Target Solutions website where our members complete their required annual training. A few of our larger scale incidents were also featured through our YouTube account and are responsible for a significant amount of new subscribers.

PUBLIC AFFAIRS OFFICE

Our Recruiting Division created a new AFR interactive recruitment website to streamline and modernize the application process. We increased additional staffing by one recruiter (Suppression Driver) to help assist with coordinating and attending recruitment events. One of the programs new to our recruitment strategy is the AFR High School Ambassador Program that assigns one of our firefighters to a high school as a representative of AFR that can be a students direct link to our department. These ambassadors routinely visit and engage with students interested in a career as a firefighter. We have removed the requirement of college credit hours or military experience in our application process in order to increase our candidate pool.

Our PIO Division was busy as usual with maintaining our five social media platforms, planning and attending several events throughout the year and working with our media partners to ensure the most accurate and up to date information is provided. Our social media accounts have seen a steady rise of subscribers and we are always striving to increase the quality of our content. Monthly and Annual Reports are also created within this division and are available to the public at cabq.gov/fire/reports.

Our office designed and sold a total of approximately 1,300 t-shirts in 2022 to raise money for three different charities this year; American Lung Association Fight for Air Stair Climb, Childhood Cancer Awareness Month and the 9/11 Memorial Stair Climb.

246 TARGET SOLUTIONS HOURS ASSIGNED

49 CADETS
GRADUATED



50 TRAINING VIDEOS PRODUCED



AFF 244 President Tittmann, Deputy Chief Romero and members from FMO and the field participated with our annual Childhood Cancer Awareness Month visit to UNMH and helped the PAO division raise money to donate to the UNMH Pediatric Hematology and Oncology clinic.

FIELD OPERATIONS DIVISION

WILDLAND

Throughout 2022 our division administered training and qualified 49 AFR personnel to the FFT2 level as well as trained and certified 25 AFR personnel in advanced wildfire suppression tactics. Our division hosted multiple courses to include (2) AFR Engine Academies, S-212 Chainsaw Course, (2) Cadet Wildland Weeks, and multiple Wildland Command Courses and administered FireWatch training to over 50+ OpenSpace volunteers.

Our division members finalized the specifications for the "Heavy 3" Type 3 Engine we plan on adding to our wildland apparatus fleet. We also assisted BCFD with the creation and completion of the Bernalillo County Community Wildfire Protection Plan. AFR Wildland members participated as panelists for the 2022 EPRI Climate READi Conference. Our members worked over 100 days to help with wildfires both in and out of the state. We deployed resources to 10 multi-agency wildfire incidents to include Calf Canyon / Hermit's Peak – NM, Los Padres – CA, Fairview – CA, Texas IA – TX, Minto Lakes – AK, Sugarloaf – WY and RMA Aviation IA – WY.

HEAVY TECHNICAL RESCUE

8,166 person hours of technical rescue training completed by AFR members in 2022. The dedication of HTR members to go above and beyond to complete many hours of training in addition to minimum requirements is the reason our Technical Rescue Task Force is able to execute complicated technical rescue incidents safely, effectively, and efficiently.

In 2022 HTR has forged working relationships with our partners in the city, community, and neighbors. This has helped us develop a diverse program that is capable of Tower rescue, turbine rescue, Animal rescue, swift and flood water rescue, wilderness rescue and many other unique disciplines that require us to take immediate actions for life safety. This is not possible without the support of our partners and thus why our relationships are our accomplishment.

HAZMAT

For 2022, HAZMAT Special Ops trained 52 new cadets to hazmat operations and 14 personnel to HAZMAT Technicians which is the highest level of training for hazardous materials. WIPP purchased 7 new Accurads personal radiation devices (PRD), and 8 more new Level A suits. HAZMAT members attended radiation training with FBI, APD, REACTS, and other local departments to help maintain continuity with each other. 2022 was the first year for AFR to provide personnel to be part of balloon fiesta/summer fest PRND (Preventive Radiological/Nuclear Detection) team in which we walk amongst the crowd detecting for any radiation. Throughout the year, AFR HAZMAT teams maintained their licensure while also attending EMS and suppression refreshers as well as emergencies.



6598 TOTAL HTR TRAINING HOURS ASSIGNED



EMERGENCY SERVICES DIVISION

RECORDS MANAGEMENT DIVISION

Our office conducted an in-depth analysis of AFR's emergency medical transport financial records in order to provide accurate forecasting for FY24. This lengthy process will help AFR better understand the revenue generated by EMS transport and how to apply that best to improving EMS programs and service delivery.

Our office has onboarded new billing specialist in 2022. Our new billing specialist will help improve the process of billing for services at AFR. A total of 2,406 false alarm calls were billed as well as \$648,859.00 in AFR transports.

QUALITY ASSURANCE / 78

Massimo is sponsoring a field study using cerebral pulse oximeters (CPOX) in the Albuquerque metro area. The 20 busiest cardiac arrest AFR response stations were issued devices. These devices measure oxygen in the brain and possibly will provide valuable data points for patients in cardiac arrest. CPOX devices are deployed on every medical cardiac arrest as early as possible but to not hinder "normal" care. AFR participated in another study with a piece of equipment called a pupilometer. Both of these studies will help advance prehospital care without impacting patient care to obtain the data. With the high call volume at AFR, we are a perfect partner to help obtain information and data that will benefit many patients in the future.

AFR's Medical Director implemented a program where paramedics that are new to AFR or newly trained by AFR undergo a credentialing process. A packet of study material is given to paramedics and then Quality Assurance Officers assist Dr. Pruett in evaluating these paramedics as part of the credentialing process. Over the past year, the process was improved and paramedics are able to start their new role in the field confident that they are up to speed with local EMS guidelines and AFR expectations.

HEART

The "Heartbeats" program celebrated one year anniversary. To date, the HEART BEATS stroke discharge program has received over 286 referrals for service. HEART is currently working with 61 patients in the program. Early data from this program is showing that it is reducing the readmission of stroke patients to hospitals after they have been discharged home.

After having to go virtual because of the pandemic, AFR HEART's Be Brave classes resumed in person training at Senior facilities across the city. In addition to the fall prevention program successes, there were hundreds of hardware installs and home modifications made for citizens of Albuquerque to reduce their risk of falling in their homes.







HEALTH AND WELLNESS OFFICE

Our division hosted a Behavioral Health Seminar on November 3, 2022, "Rescue and Recovery: Connecting Fire fighters to Renewal Resources". A total of 27 AFR Peer Support Team members and 22 Clinicians attended. (pictured top right)

Under the leadership of the Behavioral Health Director and Health and Wellness Lieutenant. the AFR Health and Wellness program expanded to include behavioral health followups for cadets and probationary firefighters over the course of their first year with AFR. In addition to these services for new firefighters, the division saw an increase in veteran firefighters accessing services from our BH Direction, H&W LT, or MAP and EAP programs.

SAFETY OFFICE

The Safety Office oversees annual firefighter physicals, annual SCBA mask and fitness assessments, ladder and hose testing and working to keep our members safe and informed in the event of a COVID-19 exposure or positive test. The AFR COVID Response by the Health and Safety Office included completing the required NM OSHA COVID positive reporting within 4 hours of notification that a member was positive. This included notifying NM OSHA of the positive test date, the members demographics, their last date at work, contact tracing of any additional members exposed to the positive member including all demographics the state requests and the location of contact tracing. Documenting the positive test for the CABQ Risk Management for future possible WC claims and completing the paperwork for the claim. The HSO worked hand in hand with the EMS BC to complete these requirements, 24/7 365.

EMS TRAINING

AFR EMS training completed in seat CEs for the first time in 2 years because of the pandemic. In addition to in the seat training, EMS training provided MOTU (Mobile Training Unit) training at each fire station, reducing out of service time for firefighters needing "in the seat training" for their EMT and Paramedic licenses.

Training staff led two EMT Basic classes for AFR and Albuquerque Police Department officers. In addition to this training, AFR continues to provide other training to new employees with Albuquerque Community Safety Department.



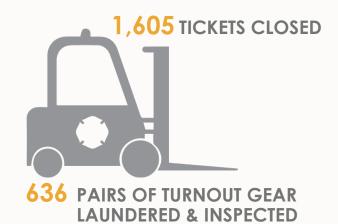




PLANNING AND LOGISTICS DIVISION

LOGISTICS

Logistics goals are to always provide necessary equipment for AFR stations and Divisions to utilize. In order to address these needs and adhere to our fiscal responsibilities, logistics has expanded the loaner tool program. Specifically tools for yard maintenance. Stations can now request several items to assist them for a short period of time such as blowers, weed eaters, sprayers, hedge trimmers etc. Logistics also has 4ft, 6ft, and 10ft ladders as loaners to assist in cleaning inside of stations as needed. Logistics will continue to grow this program as it evolves. Logistics had several positions vacated in the last year. We now have all the positions filled and will be addressing a much needed organization and restructuring regarding inventory management and standardization. These changes will continue to build on logistics efficiency and ability to provide AFR will essential supplies and equipment in a timely manner.



FLEET

Our Fleet Division has been busier than ever seeing an increase of over 200 work orders as well as a rise in preventative maintenances in 2022. Members from this division are also instrumental in the process of obtaining new apparatus that includes planning the features that best serve our fire department and making visits to the manufacturing facilities for final approval.

A total of 10 apparatuses were put into service in 2022 including 1 Rescue, 8 support vehicles and 1 new mobile pump testing trailer. In addition to the in-service apparatus, 14 apparatus orders were made to include 3 Pumpers, 1 Ladder, 6 Rescues, and 4 support vehicles.

463 MAINTENANCE SERVICES COMPLETED



CIP

The CIP Division is constantly busy with repairs, updates, and new construction with 22 fire stations and several Support Division structures/offices. Station 4 received significant security upgrades to assist in the neighboring Coronado park issues as well as improved fencing at Station 7. Station 3 had a new roof installed and new HVAC units were repaired/replaced at stations 3, 14, 20 and 21. Station 5 had an alteration to house the personnel for Medic 12 as well as the new apparatus. A total of 3 new bunk spaces were added Station 5 as well as significant improvements added for firefighter safety. Station 16 had an addition of 4 new bunkrooms to replace the previous community bunkroom. Purchased a new uninterruptible power system for the 911 center.

A new live burn building was purchased and constructed on the Fire Academy facility. This 2 story multi-use facility will assist the training division in multiple beneficial ways. Significant improvements were made to old Fire Station 9 which in 2023, will become the new home of the HEART Division.



912 WORK ORDERS COMPLETED

COMMUNICATIONS AND TECHNICAL SERVICES DIVISION

TECH SERVICES

All run types and CAD build-outs have been completed and we are currently finishing CAD design and uploading P1 to the mobile data terminals for the Motorola P1 CAD provisioning.

Early this year, our division implemented the MACH Dispatch alerting system, every station has an alerting board which gives crews a visual display of the incident with all the pertinent information they are responding to. AFR units are now dispatched on a single radio channel for all dispatches. We have also implemented a new translator app for field units to better treat and serve non English speaking patients.



ALARM ROOM

Our division added an additional dispatcher to the alarm room to handle the increase in call volume. We have improved the supervisory oversight for the alarm Lieutenants by decreasing the time they spend dispatching and redirected them to monitoring and screening for errors or mistakes in addition to being the main point of contact to the field and outside agencies.

The Alarm Room has also worked with ACS to provide MDT training, radio functions and overall scene safety for all of their responders. Alarm dispatchers assist with dispatching calls and field all radio transmissions for ACS throughout the day. The Alarm Room will continue to assist in day to day functions to help ACS grow and ensure they can function adequately by providing continuing education for all responders.





DEPUTY CHIEF

Ferando, Kevin J Garcia, Santos C Melek, James A Romero, Kristopher S

CAPTAIN

Baca, Orlando Christian, Kyle S Gallegos, Gabriel Hackett, Jason P. Hearon, Douglas H Nail, Chance A Romero, Alejandro A Ruscetti, Jeffery T Sauer, Brandon Tittmann, Miguel B Velasquez, Dominic D

PARAMEDIC LIEUTENANT

Cruz, Cristian G Garcia, Geoffrey B Garcia, Leon A Johnson, Tiffany M Land, Cory Michael LaPrise, Tyler Marquez, Jerrid Martin, Jerry W
Martinez, Manuel G
Reeves, Jared A
Saiz, Victoria A
Van Meir, Shannon M
Zanon, Thomas A

LIEUTENANT

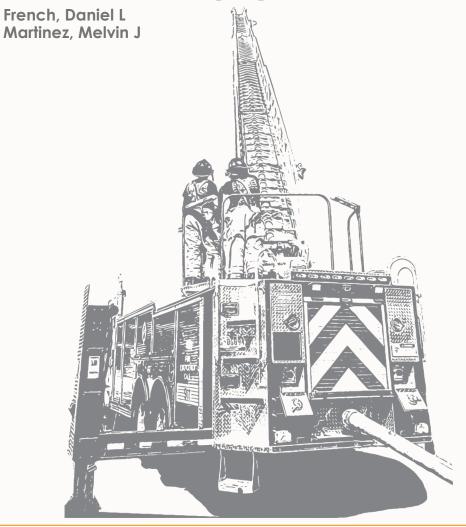
Auge, David E
Bischoff, Randy A
Brandow, Erin K
Fraley, Joe M.
Garcia, Javier A.
Guzman, Jenna L
Jinzo, Benito S
Martinez, Martin Mateo
McPeek, Clint J

Meyers, David J Montes, Jose L Nelson, Steven J Northup, Christopher J Palma, Fabian Rodriguez, Rogelio Romero, Joshua M Segura, Michael R Solis, Miguel A

BATTALION CHIEF

Charlton, Jason C McCoy, Martin M Perry, Ryan C Roumpf, John P

PARAMEDIC CAPTAIN



DRIVER

Amend, Craig A
Burns, Sean T
Chaleunphonh, Douang
Cordova, Dylan M
Coshenet, Lucas I
Cox, Christopher D
Foster, Joseph D
Garcia, Adam M
Garcia, Robert M
Gentry, Travis C
Hendrickson, Erik R
Hernandez, Angel J
Hernandez, Karina
Jaramillo, Javier R

Jim, Sean
Lucero III, Jesse
Martinez, Adrian R
Montoya, Gerrid A
Nguyen, Thien N
Pittman, Conrad Michael
Romero, Joshua
Ryan, Dustin A
Sears, Orrin T
Shockley, Garrett W
Tindel, Forrest J
Vigil Jr, Joseph L
Zamora, Diego

PARAMEDIC DRIVER

Armijo, Patrick D.
Barlow, Scott A
Clark, Jeffrey D
Fontaine, Landon P
Gallardo, Benjamin M
Garza, Eric M
Hanna, Jonathan M
Herrera, Jarred
Hill, Ryan S

Langmead, Ryan M McGrath, Robert P Menapace, Nicholas R Mondragon, Jose R Nandino, Pedro A O'Hea, Kyle P Pharies, Matthew G Pleil-Pino, Gabriel A Torres, Katrina M

AFR CIVILIAN MEMBERS

Carpenter, Jonathan Chavez, Charles D Estrada, Vianae Lopez, Dionicio H Mayer, Maximillian Olona, Breanna L.A. Romero, Ashley S Leenann Sandoval, Raquel M SCBA System Technician
Construction Worker II
Accounting Asst.
Construction Worker III
Lead Mechanic
Fiscal Supervisor
Sr Personnel/Labor Rel Office
Accounting Asst.

FIREFIGHTER 2C

Aime, Meredith
Allen, Zachary Tyler
Apodaca, Andrew Jerold
Autry, Lisa M
Baca, Noah Christian
Barela, Cruzito
Borrego, Gabriel
Bourque, Christian Stuart
Bustos III, Robert Edmund
Butzier, Matthew
Camacho, Derek J
Davis, Jordan E
Davy, Gavin Blain
Dragstrem, Benjamin
Dugger, Alanna

Feely, John R
Ferando, Parker D
Fernandez, Rolando Raul
Franklin, Christopher John
Gonzales, Travis
Hagerty, Joseph M
Hawton, Patrick R
Hedgecock, Elijah River
Hernandez, Enrique
Louis Jr, Gary Joseph
Martinez, Isaac
Martinez, Loren
Montoya, Carlos Jacob
Murphy, Marshall
Nicholishen. Stefan Lucas

Ortega, James David
Paul, Jordan P
Pedrotty, Augustus L
Pugh, John P
Rodriguez, Daniel Alexander
Runner, James Teague
Sedillo, Izaiah
Sedillo, Izaiah
Sedillo, Joshua Cruz
Southard, Jesse
Souza, Joshua Stephen
Trujillo, Nicholas Sean
Villarreal, Dominic Andres
Weston, Diego J

BATTALION CHIEF

Kim, Chad S O'brien, Kevin P

CAPTAIN

Archibeque, Dominic Martinez, Ramon A Ortega, Alberto R Weaver, David A

LIEUTENANT

Benavidez, Ronald L Cheney, Justin M Fetty, Levi T Gonzales, Greg L Herren, Albert F Korpan, Michael J Lopez, Joseph A Ortega, Eduardo Puariea, Karla P Romero, Melissa B Schuetze, Michael A Valerio, Patrick J Valles, Jason L

DRIVER

Baca, Gilbert L
Brown, Robert G
Lopez, Marco A
Macias, Sammy N
Padilla, Victor J
Pavatt, Laura J
Quintana, Matthew A

FIREFIGHTER

Butler, Paul J Giardetti, Mark R

AFR CIVILIAN MEMBERS

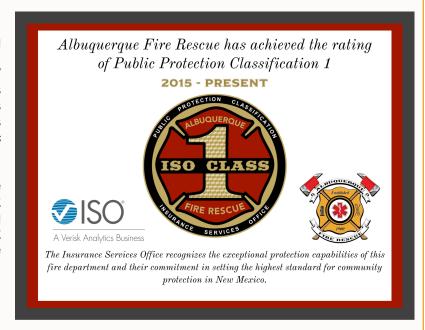
Flores, Cecilia M Valdez-Payan, Lisa

Thank you for your dedicated service to Albuquerque Fire Rescue and good luck on your future endeavors!

ISO & ACCREDITATION

ISO

ISO Insurance Service Office (ISO) creates ratings for fire departments and their surrounding communities. The ratings calculate how well-equipped fire departments are to extinguish fires in their community. The ISO provides this score, often called the "ISO fire score," to homeowner's insurance companies. The insurers then use it to help set homeowners insurance rates. The more well equipped your fire department is to put out a fire; the less likely your house is to burn down. In addition, that makes your home or business less risky, and therefore less expensive to insure. An ISO fire score, also referred to as a Public Protection Classification (PPC), is a score from 1 to 10 that indicates how well-protected your community is by the fire department. Albuquerque Fire Rescue was evaluated in 2020, and AFR was notified that its ISO Class 1 status was awarded. The new PPC score AFR received was a 92.50, surpassing the previously held Class 1 score of 90.17. AFR meet with representatives from Verisk in early 2022, the agency that determines ISO rating and reviewed AFR for its continued ISO 1 classification. AFR will be reassessed by Verisk in 2024 for the next review cycle. This is an incredible achievement and demonstrates the professionalism of this department and its members



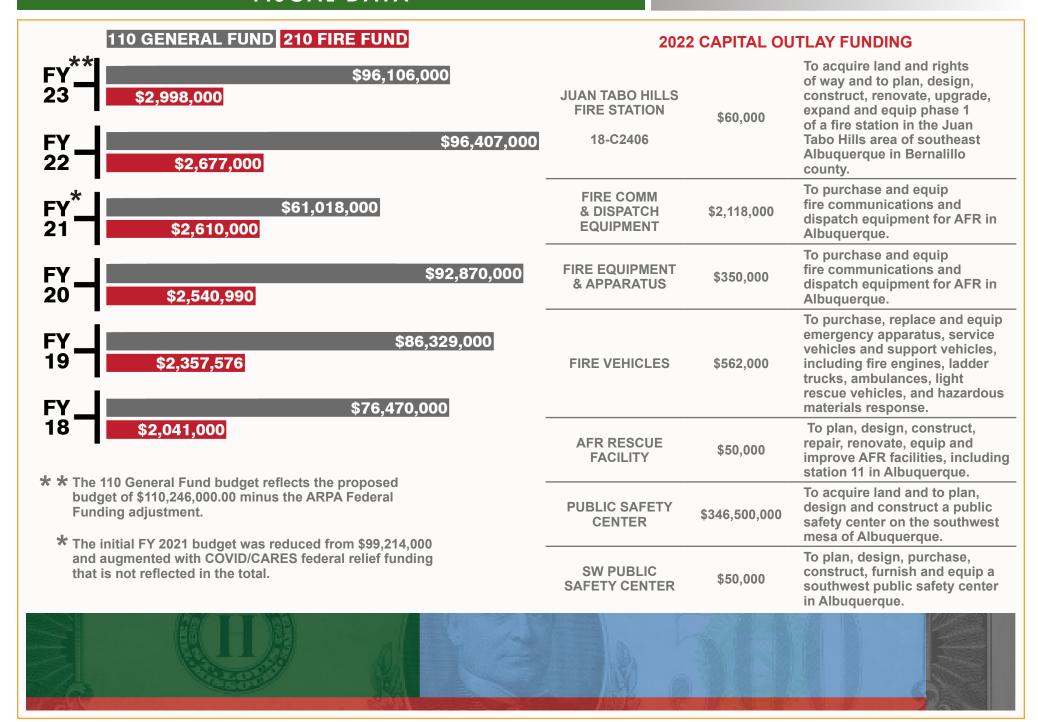
ACCREDITATION

Accreditation is an international recognition of achievement and is an all-hazard, quality improvement model based on risk analysis and self-assessment that promotes the establishment of community-adopted performance targets for fire and emergency service agencies. It shows to your community that your agency continually self-assesses, looks for opportunities for improvement, and is transparent and accountable through third party verification and validation. Accredited agencies are often described as being community-focused, data-driven, outcome-focused, strategic-minded, well organized, properly equipped, and properly staffed and trained.

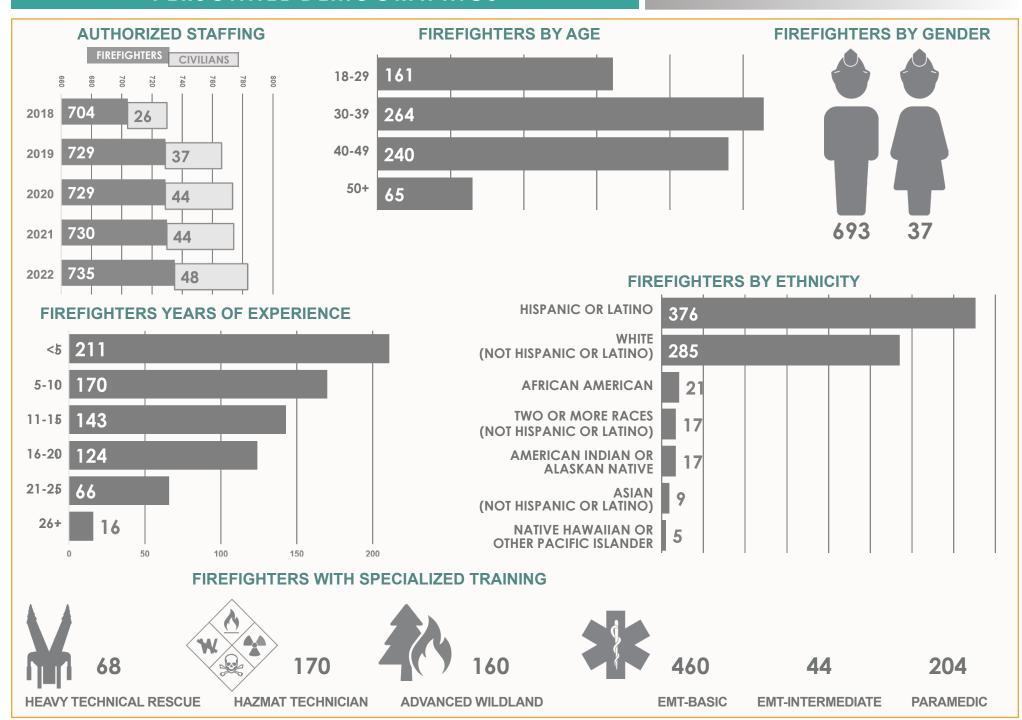
In August of 2022 AFR's Accreditation team successfully updated the 2020-2026 Strategic Plan, Community Risk/ Standards of Cover document, and the Self-Assessment Manuel to make the department ready to start the Peer Review process to achieve accredited status. AFR officially declared for accreditation in September of 2022 and in November of the same year a peer team was on site for a week conducting document review and a department assessment. The peer team concluded that AFR was dedicated to self-assessment and continuous quality improvement and were recommended to sit before the Commission of Fire Accreditation International in February of 2023 to become an International Accredited agency. There are only 308 accredited agencies between US and Canada and AFR is one of only two departments in the state of New Mexico to reach accredited status.



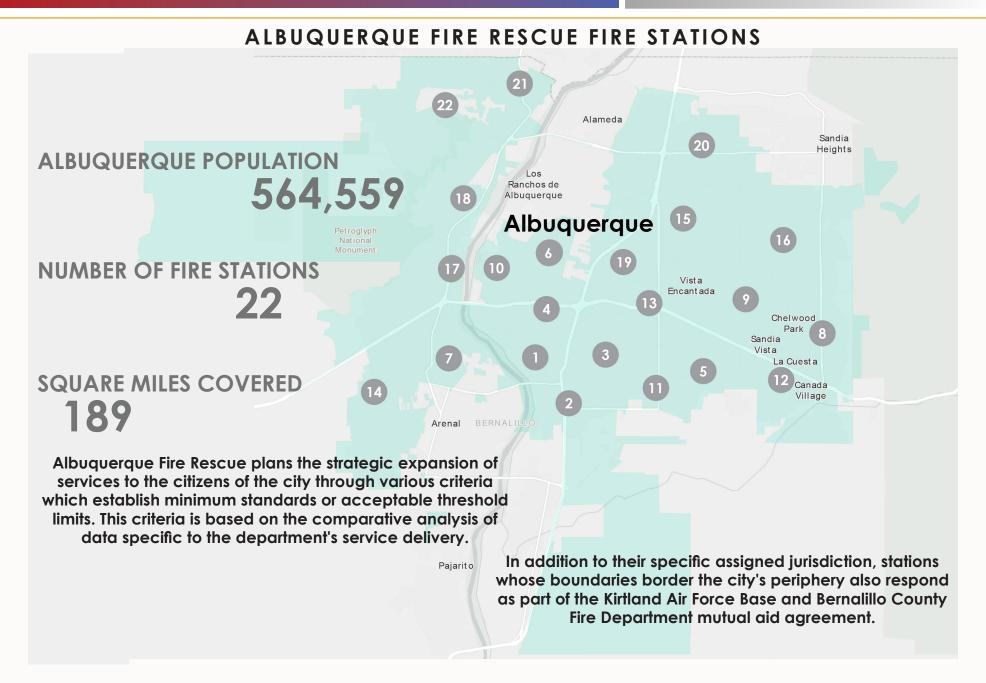
FISCAL DATA



PERSONNEL DEMOGRAPHICS



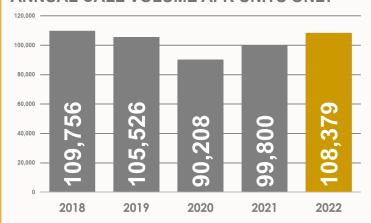
EMERGENCY RESPONSE STATIONS



EMERGENCY RESPONSE CALL VOLUME

In order to improve our response efficiency, AFR, Albuquerque Ambulance, Albuquerque Community Safety, and City Security split up specific calls for service starting in May 2020. This reduced the total number of AFR responses. While the AFR Alarm Room dispatched 137,546 calls in 2022, our AFR firefighters responded to 108,379 of those. The reduced call volume translates into improved response times and increased availability for other emergencies.

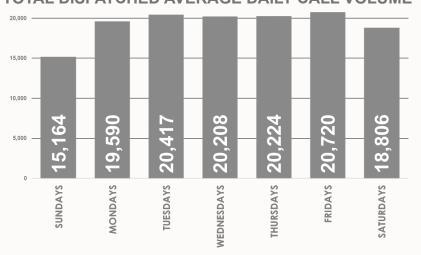
ANNUAL CALL VOLUME AFR UNITS ONLY



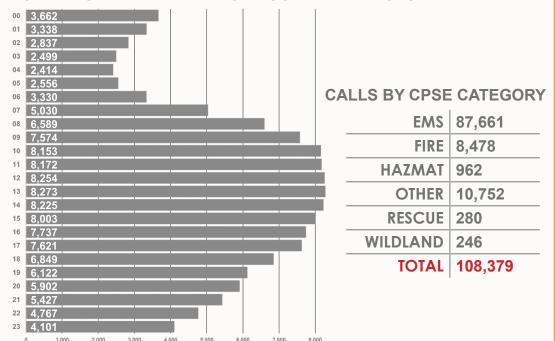




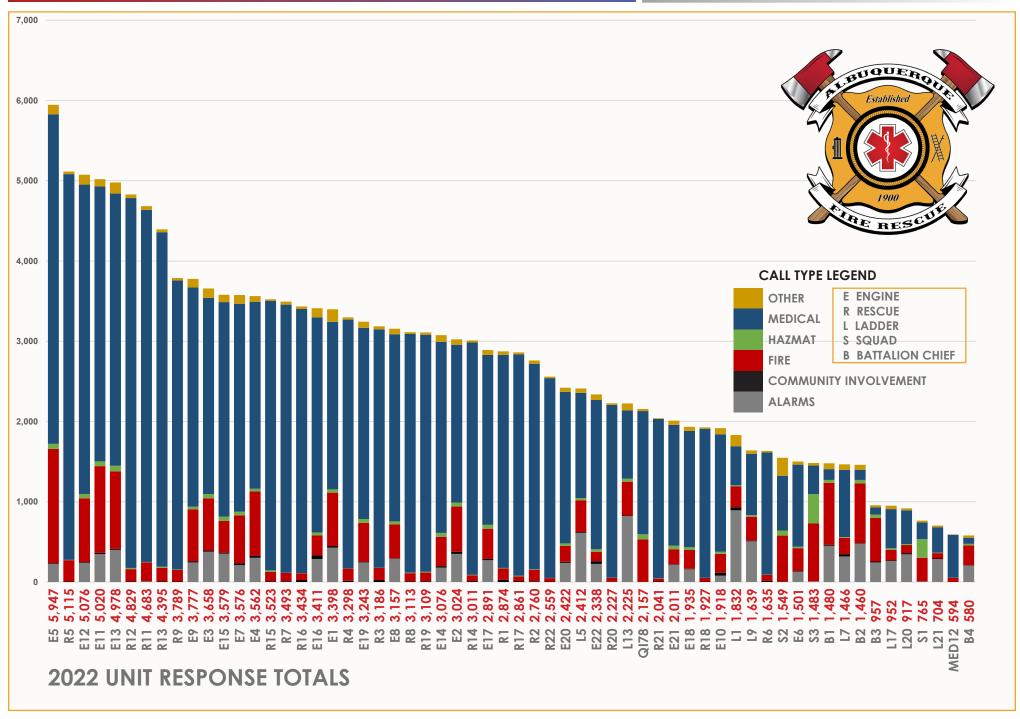
TOTAL DISPATCHED AVERAGE DAILY CALL VOLUME



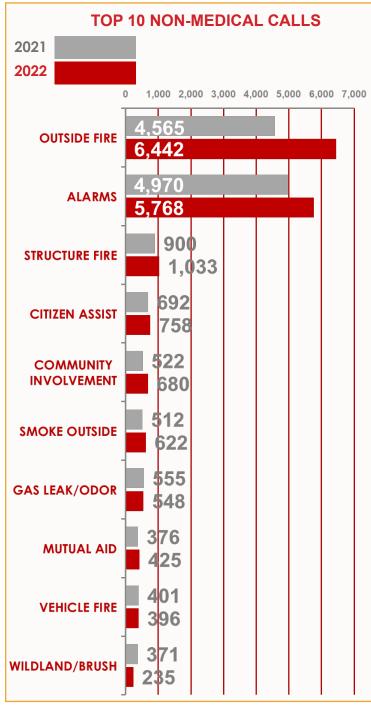
TOTAL DISPATCHED AVERAGE HOURLY CALL VOLUME



EMERGENCY RESPONSE UNIT RESPONSES



EMERGENCY RESPONSE NON-MEDICAL CALLS



STRUCTURE FIRES 1,033 CIVILIAN DEATHS 3 CIVILIAN INJURIES 10 FIREFIGHTER INJURIES ON-SCENE 29 WILDLAND/BRUSH FIRES 235 ARSON DIVISION INVESTIGATIONS 100 NATURAL ACCIDENTAL 14 UNDETERMINED 34

INCENDIARY

OTHER

FIRE ALARMS 5,768

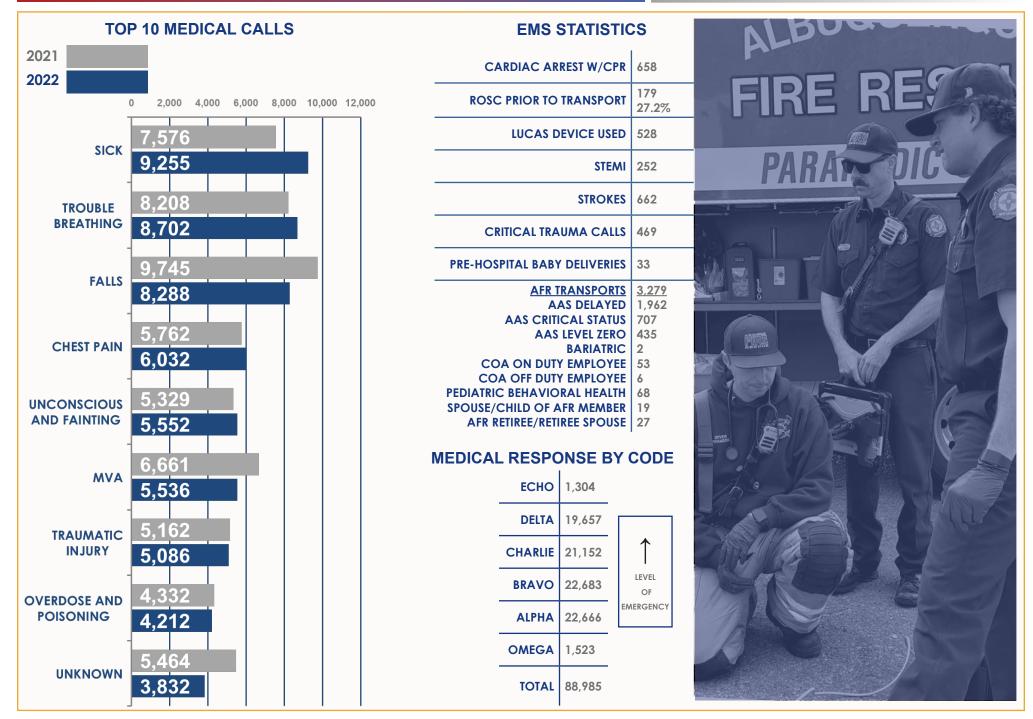
42 9

FIRE RESPONSE BY CODE

ECHO	130	
DELTA	893	
CHARLIE	147	1
BRAVO	6,671	LEVEL OF
ALPHA	660	EMERGENCY
TOTAL	8,501	



EMERGENCY RESPONSE MEDICAL CALLS



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- @abqfire
- abqfirerescue
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- Albuquerque Fire Rescue

To learn more about us or how you can have a career with Albuquerque Fire Rescue scan the qr code or visit our website to learn more about our department!



