

**Westside Emergency Housing Center (WEHC) Protocol for Receiving COVID19-tested Patients from Hospitals**

**Referrals Accepted: 8 a.m.-8 p.m.**  
*Does not apply to patients with housing options*



**Hospital staff discusses overnight shelter options with patient:**

- Westside Emergency Housing Center (WEHC)
- Other shelter
- Motel voucher
- Sleep rough

Hospital contacts **City EOC** (Emergency Operations Center) **244-8636 (8am-8pm)**

**Provides info:**

- ER Physician contact #
- Hospital contact info
- Patient name
- Overnight shelter preference

*If discharged to the street, ER contacts AHCH Street Medicine at 414-0653 - provides callback number, patient name & sleep location.*

**Dr. to Dr. consult**  
 WEHC Physician calls ER Dr. to discuss case **PRIOR** to transfer

As appropriate, WEHC physician arranges for overnight location

**Hospital tracks COVID19-tested homeless discharges. Coordinates follow up through WEHC Medical Director**

Patient experiencing homelessness in Emergency Department

Patient not COVID19 symptomatic & not tested

- Admit or Discharge per hospital protocol
- Upon discharge provide WEHC bus stop locations (QR code)
- Further info - Heading Home (595-6402)

COVID19 Symptoms & Test Specimen Collected

Admitted as Inpatient

Hospital protocol

Discharge of COVID-tested homeless inpatients - proceed with above protocol to assure care coordination

Discharge from ED with pending or positive COVID19 test

Does patient have additional health issues beyond COVID symptoms/testing?

Yes

No