

City of Albuquerque
Department of Family & Community Services
Division of Health and Human Services

Services for Fiscal Year 2017

**Request for Information (RFI) from Agencies and Individuals for Supportive Services for
Individuals Receiving Substance Abuse Outpatient Treatment**

RFI Number: RFI-DFCS-16-01

Overview: This fiscal year, New Mexico Medicaid expanded to cover substance abuse outpatient treatment and assessment services. As such, the monies previously allocated in the City of Albuquerque's General Fund for substance abuse treatment services are available to provide other support services to individuals receiving outpatient substance abuse treatment to improve their ability to be successful in treatment. The City of Albuquerque is soliciting information from potential partners as well as from interested citizens and organizations about what types of supportive services that are most needed to improve the success of persons engaged in behavioral health treatment. The City of Albuquerque also seeks to integrate the treatment of mental health and substance abuse for individuals with co-occurring disorders. The City will spend up to \$2,000,000 annually on one or more support service areas.

Background: The City of Albuquerque's Division of Health and Human Services has operated the Albuquerque Metropolitan Central Intake and the City's substance abuse treatment network voucher program for over 20 years. Since 1990, the City of Albuquerque's Division of Health and Human Services has worked to develop comprehensive substance abuse treatment systems to assist low- to moderate-income clients in need of treatment. These programs have provided standardized and monitored treatment protocols and have strengthened treatment services in the community. Clients receive intake assessments; an array of treatment modalities and treatment support services for comprehensive care; and qualified clinical supervision.

Under Medicaid expansion, treatment services that once required funding by the City are now available utilizing federal and state dollars, though the City expects to continue to provide vouchers to individuals who are not Medicaid-eligible and meet existing income requirements. In keeping with its commitment to ensure the success of clients' substance abuse treatment services, the City of Albuquerque seeks to provide other supportive services to individuals receiving outpatient substance abuse treatment to improve their ability to be successful in treatment.

Information Solicited: The Department of Family and Community Services is requesting feedback on the following questions:

- Which social services have the greatest potential to improve the outcomes of individuals seeking assessment and treatment for substance dependence?

- What evidence indicates the potential of these services to improve outcomes in conjunction with substance abuse treatment? *Please provide links to supplemental evidence if possible.*
- How can support services help to integrate care for individuals with co-occurring mental health and substance abuse disorders?
- How should outcomes for individuals seeking treatment for substance dependence be defined and measured?
- What specific sub-populations might benefit most from the particular support services you've listed? Are there estimates for the number of individuals in each of these sub-populations in Albuquerque?
- How do you recommend implementing these services? Are there providers you recommend within or outside of Albuquerque?
- How much do these services typically cost on a per-person served basis?
- What information would be useful to the City of Albuquerque if it chose to draft a more detailed procurement solicitation for support services for individuals in substance abuse treatment?
- Should the City consider any innovative strategies in payment for or administration of substance abuse treatment and/or supportive services that could improve outcomes for served individuals?
- Is there anything else the City should consider as it examines funding supportive services for individuals in substance abuse treatment?

Target Populations: Programs that may be supported, in whole or in part, with funding stemming from information provided in response to this RFI must be targeted to residents of Albuquerque, whose annual family incomes are at or below 80 percent of the median family income for the Albuquerque Metropolitan Statistical Area (MSA) as established by the U.S. Department of Housing and Urban Development, unless otherwise specified.

Instructions for Completing the RFI: Respondents can answer questions individually or provide a larger narrative that addresses the questions listed on supportive services for individuals in substance abuse treatment. The response, not including attachments, shall not exceed 13 typed, double-spaced, single-sided 8 1/2" x 11" pages. The narrative can address all or a selection of the questions above and include a clear understanding of the community conditions, as well as the specific population and its needs, to be addressed by the proposed supportive services, including gaps and overlaps in services and how this project will alleviate those gaps and/or overlaps. The responder should also include a rationale for the overall need for the services as well as their understanding of best practices to address the target population and the community needs.

Submission Instructions: The City of Albuquerque will only accept written responses. Please submit your written response to Ellen Braden, Community Outreach Coordinator via email at ebarden@cabq.gov no later than 5:00 PM MST on Friday, April 29, 2016.

Respondents may only make inquiries and request clarification concerning this RFI by written questions via e-mail. Responses to inquiries and clarification questions will be provided electronically to all interested parties on Monday, April 18, 2016.

Other Information: This RFI has been posted by April 1, 2016. Please note that this RFI is issued solely for the purpose of obtaining information. Nothing in this RFI shall be interpreted as a commitment on the part of the City of Albuquerque to enter a contract with any respondent or to make any procurement. By submitting a response, respondents agree that any cost incurred in responding to this RFI, or in support of activities associated with this RFI, shall be the sole responsibility of the respondent. The City of Albuquerque shall not be held responsible for any costs incurred by respondents in preparing their respective responses to this RFI.

Responses to this RFI may be reviewed and evaluated by any person(s) at the discretion of the City of Albuquerque, including independent consultants retained by the City now or in the future. The City of Albuquerque retains the right to request additional information from respondents and may, at its sole discretion, elect to request formal presentations from certain vendors and/or create a Request for Proposals which will include the detailed requirements and criteria for the procurement and be based, at least in part, on the responses received to this RFI. The City of Albuquerque may request further explanation or clarification from any and all respondents during the review process. All responses to this RFI will be public record under New Mexico's Inspection of Public Records Act, regardless of confidentiality notices set forth on such writings to the contrary.

Post Proposal Conference: There will be a post-proposal conference scheduled for May 24, 2016 to present information gathered from the RFI and to solicit public comment.