



THE UNIVERSITY OF
NEW MEXICO.



Homeless Coordinating Council

Virtual Meeting Via Zoom Video Conference

Tuesday, November 8, 2022, 10:00am-11:30am

Chair, Dr. Douglas Ziedonis, The University of New Mexico
Vice Chair, Robert McKenrick, VA New Mexico Health Care System

Commissioner Debbie O'Malley, Bernalillo County
County Manager Julie Morgas Baca, Bernalillo County
President Garnett S. Stokes, The University of New Mexico
Mayor Tim Keller, City of Albuquerque
Councilor Pat Davis, City of Albuquerque
Councilor Isaac Benton, City of Albuquerque

Zoom Information:

Please click the link below to join the webinar:

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Minutes

1) Call to Order

Dr. Doug Ziedonis, UNM, called the meeting to order at 10:10a.m.

2) Approve the November 8, 2022, HCC Meeting Agenda

No modifications to the agenda.

3) Introductions and Announcements

A. Introductions/Designees

Sanjeev Arora, Director of Project Echo/UNM-HSC

Elizabeth Clewett, Chief of Staff, Project Echo/UNM-HSC

Sonya Smith, NM Department of Veteran Services

4) **Approval of the August 9 & September 13, 2022 HCC Meeting Minutes**

Minutes approved without objection.

5) **Public Comment**

A. See below instructions for submitting written comments and signing up to provide live comments.

6) **Discussion/Updates/Presentations**

A. **Project Echo** – Sanjeev Arora & Elizabeth Clewitt (Powerpoint – 15 minutes)

- Dr. Arora's presentation will focus on the following: what is Echo, what we are doing around the world, and how Echo can be a methodology and a tool to reduce homelessness in New Mexico. Echo started in 2001 working with a patient who had difficulties getting treatment. He learned from the experience that the knowledge was not available and not accessible. Project Echo was launched to bring treatment to everyone in New Mexico. In 2003, the Echo model was launched using technology to share knowledge, best practices, develop outcomes for hepatitis patients; outcomes included improve community health. Echo could also be used as a tool to improve systems. For homelessness in New Mexico, Echo model could be backbone. The model would offer technology and coordination support and running Echo projects. Echo can help with build for zero implementation. An example would be if an Echo project was set up for 60-90 minutes with each of stakeholders participating in all teach and all learning community to collaborate and bring back knowledge to organizations and create solutions. Have done this with public safety in downtown Albuquerque in the Nob Hill area. The VA has adopted the Echo model. (15-minute power point presentation)
- Carol Pierce proposed a place to begin with a wellness family shelter. Data shows 38% of families have been housed, but can do better with the Echo model. How can we get to 50%?
- Julie Morgas Baca added support for Carol Pierce's suggestion to start with the wellness shelter.
- Adriann Barboa asked about the public safety outcomes from the City.
- Carol Pierce responded that Maria Wolfe is the key facilitator.
- Dr. Arora added that the public safety model has different stakeholders. Feedback has included that Echo has led to improving the situation but more needs to be done.
- Adriann Barboa commented that if we did this in a deeper level, I would only want to do it if we considered substance use disorder, addiction treatment needs.
- Dr. Arora agreed that would need a dedicated facility to deal with substance use. Stakeholders are critical here and have to commit simultaneously including primary care.
- Carol Pierce added that the wellness is a good start and can identify systemic pieces we have not been able to impact.
- Dr. Arora concluded by supporting Carol Pierce's and Adriann Barboa's comments. One of the core principles is sharing best practices and don't assume it includes all. Echo can help with facilitation but also work with Built for Zero; consider other stakeholders like apartment owners.

B. **New Mexico Department of Veteran Services** – Secretary Sonya Smith, Robin Wilson, Dianne Mourning Brown, Theresa Figueroa

- Sonya Smith has worked with Echo. We are at infancy state and keep restarting. Homeless veterans are part of community. Will work on things to add to the conversation. This type of collaboration is needed and do know there is an opportunity because we need the data. This is Secretary Smith's last week.

C. **HCC Retreat**

- Chair Ziedonis presented draft of survey questions, added to chat. Chair requested feedback on questions included on survey.
- Carol Pierce suggested starting with what do we want to accomplish with the end in mind. This will drive who will participate in the retreat and may want to take a look at collective documents that our sub-committees created. This will also help in developing outcomes.
- Adriann Barboa added that we should see what has been done and would like that to be part of the agenda. Suggested that a group could work on the agenda.
- Chair Ziedonis pointed out that government relations could be a topic and might be added to next meeting due to timing. Modify the document which will be put in a survey and sent to group. Can include

facilitators from UNM and have work product at the end. A small work group could also be added to include facilitator.

- Rodney Mcnease agreed with January timing and suggested pulling together the pieces that has been done. Consider how do we build on those pieces which can be part of the pre-work. Agreed that a whole day would be long. Would be helpful to have a solid agenda and facilitator.
- Chair Ziedonis asked for edits of the survey and included facilitators. Volunteered Carol Pierce, Julie Morgas Baca, and Rodney Mcnease. Requested edits to the document and send to Cindy Mason with due date on same day. Will go out this week to review. Ask Emily and Cindy for admin support.
- Julie Morgas Baca suggested sending it out soon to get small group's work started.
- Carol Pierce will pull core documents and should be sent out with survey, by close of business tomorrow.
- Robert McKenrick emphasized need for facilitators.

D. New Mexico VA Health Care System, Homelessness Services – Jill Turner (Powerpoint – 20 Minutes)

- My team placed 99% of veterans we are responsible for. Mark Mariglia is the program coordinator for veteran health care; listed programs and eligibility for veterans in powerpoint. Every veteran has social worker in every primary care as part of support services. Provided additional list of internal and external partners.

E. NM Department of Veteran Services – Secretary Sonya Smith

Diane Mourning Brown – have worked with the VIC and look forward to working with everyone

F. Last Comments

- Chair Ziedonis requested last comments, Dr. Arora suggested adding to the retreat having a parallel track to take something to the legislature on the substance abuse piece and a mental health same day service will help the project achieve success much faster. Suggested agenda item for Dec. 13, Carol Pierce or Julie or others could put something on Dec. 13 agenda and lead discussion.
- Dr. Arora will self-fund. Asked council to agree to use model, include community solutions and have their buy in. Dr. Arora agreed to bring resources from Echo Institute to establish program.
- Carol Pierce asked what Dr. Arora what do you mean by community solutions?
- Dr. Arora answered that community solutions has done many times and have an effective model. They need to know that all stakeholders are vetted in their solution and will bring staff.
- Carol Pierce commented that it is a conversation that needs to have and starting something sooner than later would be good.
- Chair Ziedonis can propose two ideas to Dr. Arora and meet at two different meetings to consider how might this work? Carol Pierce could reach out to Elizabeth Clewitt regarding Project Echo training

G. Committee Updates

- Chair Ziedonis asked for updates, no updates on committees.
 - Housing
 - Youth Housing Continuum
 - Gateway/Facilities
 - Homeless Service System
 - Multi-Governmental Legislation
 - Coordinated Street Outreach

7) Announcement of the next HCC Meeting

A. Tuesday, December 13, 2022 10:00 a.m. – 11:30 a.m.

8) Adjourn Meeting adjourned at 11:35am