

GATEWAY CENTER AT GMC

District 6 Neighborhood and Providers
August 19, 2021



ONE
ALBUQUE
RQUE

WELCOME

Meeting Purpose and Intended results:

Continued dialogue with D6 leaders to present and gather additional information to shape day-to-day functions including trauma-informed design, bed capacity, phasing up, and resource navigation.

TODAY'S TEAM

- Erin Engelbrecht: Facilitator, Assistant Chief of Staff, Mayor's Office
- Maria Wolfe: Facilitator, Public Safety ECHO Coordinator
- Doug Heller: Architect
- Carol Pierce: FCS Director
- Cristy Hernandez: Gateways Administrator
- Lisa Huval: FCS Deputy Director
- Doug Chaplin: Operations Manager
- Gilbert Ramirez: Deputy Director
- Myra Segal: Senior Policy Advisor
- Alicia Manzano: Mayor's Liaison – Strategic Partnerships
- Bobby Sisneros: Planning Manager

AGENDA

- 4:00 PM Introductions, Agenda, Ground Rules
- 4:15 Administrative Policies Overview
- 4:25 Trauma informed design
- 4:40 *-Discussion on trauma-informed design*
- 4:45 Scenarios - Bed Capacity & Phasing
- 5:00 *-Discussion on bed capacity*
- 5:30 Resource Navigation
- 5:40 *-Discussion on resource navigation*
- 5:55 Next Steps & Wrap-up
- 6:00 PM Meeting Ends

GROUND RULES

Ground Rules:

- Be present (cell phones off or on vibrate)
- Treat each other with dignity and respect
- Respect others' opinions even if you disagree
- Speak for yourself, not others
- Step up – Step back
- Help us stay on topic – use Parking Lot for off topic input/questions
- Ask for clarification when needed
- All voices count, all opinions matter
- Only one conversation at a time, avoid side talk.

Additional Zoom Norms:

- Please be on camera as a way to be present
- Raise your hand if you wish to speak
- You have the option to add comments to the chat box.
- Treat the chat the same way you'd communicate face-to-face and follow above guidelines.

Laying the Foundation

- Voters approved \$14m Bond
- Town Hall
180 community attendees
- Online Survey
Over 3,000 participants
- Lived-Experience Focus Groups
- Gibson Medical Center Purchase April 2021
- ~20 Community Input Meetings Since April, 2021
Previous D6 meeting July 26th
- Online feedback form for Operations Plan in process

WHERE WE ARE NOW

Incorporating Input From Community Meetings

- Feedback form online
- Scheduled community meetings – more are welcome
- Continued business outreach
- UNM Neighborhood Impact Study

ADMINISTRATIVE POLICIES IN DEVELOPMENT

*Gateway Center will Occupy ~10-15%
of Gibson Health Hub*

- Trauma-Informed Design
- Bed Capacity for Families & Individual Adults
- Resource Navigation

TRAUMA INFORMED DESIGN

- 3 R's of Trauma Informed Design of Physical Environment
 - *Realizing*
 - *Recognizing*
 - *Responding*

Preliminary
architectural
rendering of a
Gateway
sleeping area
for individual
adults



FEEDBACK ON TRAUMA INFORMED DESIGN

Q&A on content (5 minutes)

BED CAPACITY: PRINCIPLES

- Balance human scale with meaningful impact on Albuquerque's unhoused population
- Learn what works nationally as well as locally
- Best use of public funds

THE NEED

- 2021 PIT – ~1,567 per night
- Wellness-2 sheltering 174 children today
- ~500 unsheltered/night

Centrally located shelters at capacity

PHASING

PRELIMINARY THOUGHTS

Not implement all at one time

- **Phase in families**
- **Phase in adults**

PHASING AND EVALUATION

Learn from Phase 1 implementation

- Data analysis
- Interviews
- Identify elements to
 - Continue,
 - Modify
 - Replicate
- Inform roll-out of Phase 2

SCENARIOS

Fully Phased-In		
Scenario	Families	Adult Individuals
1	50	250
2	25	100
3	Your Ideas	Your ideas

FEEDBACK ON SCENARIOS & PHASING

- Q&A on content
- What is your feedback on scenario 2?
- What are your thoughts on how we should phase in scenario 2?
- What alternative scenarios (#3) for bed capacity would you recommend?

Fully Phased-In		
Scenario	Families	Adult Individuals
1	50	250
2	25	100
3	Your Ideas	Your ideas

PRINCIPLES

- Balance human scale with meaningful impact
- Learn what works nationally as well as locally
- Best use of public funds
- Phased approach and evaluation

(30 minutes total)

RESOURCE NAVIGATION: WRAPAROUND SERVICES

Case management (connect with medical and behavioral health* services)

- Housing navigation
- Integrate de-escalation and trauma informed services with operations staff

*Behavioral health includes mental health and substance use

PHASE 1: GATEWAY RESOURCE NAVIGATION

- **Referral Process In** from community agencies
- **Referral Process Out** to local service providers
- **Highly skilled staff**
- **Trauma-informed and client centered**
- **Assessment** as appropriate

An aerial night view of a city, showing a dense grid of lights from buildings and streets, with some larger structures and parks visible. The background is a dark, hazy sky.

FEEDBACK ON RESOURCE NAVIGATION

Q&A on content (5 minutes)

STAY CONNECTED

cabq.gov/gateway

GatewayInput@cabq.gov