

GIBSON HEALTH HUB

September 20, 2021



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**WELCOME AND
THANK YOU FOR
BEING HERE**

GUIDELINES FOR DISCUSSION

Ground Rules:

- Be present (cell phones off or on vibrate)
- Treat each other with dignity and respect
- Respect others' opinions even if you disagree
- Speak for yourself, not others
- Step up – Step back
- Help us stay on topic – use Parking Lot for off topic input/questions
- Ask for clarification when needed
- All voices count, all opinions matter
- Only one conversation at a time, avoid side talk.

Additional Zoom Norms:

- Please be on camera as a way to be present
- Raise your hand if you wish to speak
- You have the option to add comments to the chat box.
- Treat the chat the same way you'd communicate face-to-face and follow above guidelines.

AGENDA

5:00 – 5:10 p.m. Welcome & Introductions

5:10 – 5:30 p.m. Presentation on Gateway
Center at Gibson Health Hub

5:30 – 6:20 p.m. Feedback & Discussion

6:20 – 6:30 p.m. Wrap-up and next steps

TODAY'S OBJECTIVES

- Provide an update on the Gateway Center at Gibson Health Hub
- Hear your feedback and answer your questions

GIBSON HEALTH HUB



GIBSON HEALTH HUB VISION

To provide health services to the surrounding community that promote healing and recovery, including but not limited to primary care services, inpatient treatment, behavioral health services, and shelter and services for people without homes.

CURRENT TENANTS AT GIBSON HEALTH HUB

Behavioral Health Services

- Haven Behavioral Health
- Turquoise Lodge
- Zia Community Health

Employment

- NM Dept. of Vocational Rehabilitation (employment training/services for individuals with disabilities)

Medical Care

- AMG (long term acute care)
- Fresenius Medical Care (dialysis and kidney services)
- Optum (endoscopy and gastroenterology)

Other

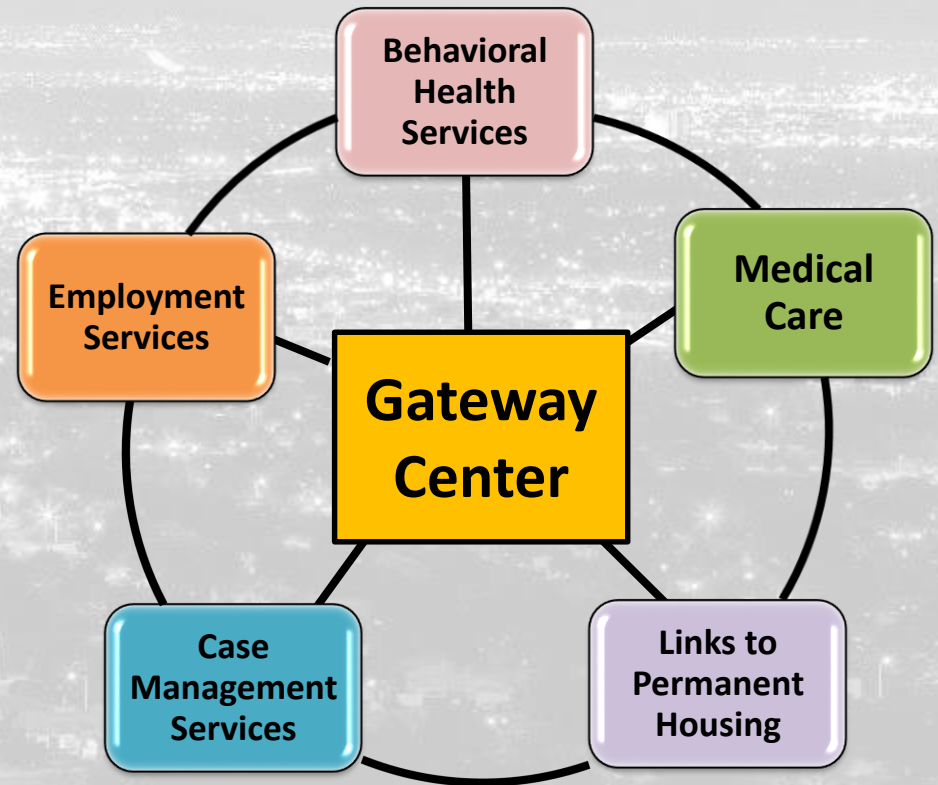
- Blue Stone
- Gibson Enterprises

THE GATEWAY CENTER AT GIBSON HEALTH HUB

The Gateway Center at Gibson Health Hub will promote healing and recovery for people without homes by providing safe, dignified emergency shelter with robust services that help Gateway Center guests exit to stable, permanent housing and other community resources.

THE GATEWAY CENTER

Part of a comprehensive, community system that provides individuals with supports that link them with health care, employment and permanent housing



COMMUNITY OUTREACH

Date	Community Group
4/19/21	Community Meeting at GMC
4/27/21	Parkland Hills Neighborhood Meeting
4/28/21	Trumbull Neighborhood Meeting
6/3/21	Elder Homestead Neighborhood Meeting
6/7/21	D6 community and Provider Meeting
6/10/21	Community Input Via Zoom
6/12/21	Community Input at GMC Education Building
6/15/21	Siesta Hills N.A. Meeting
6/22/21	Conditional Use Meeting
7/26/21	D6 leadership on Ops Plan
8/12/21	GHH Tour
8/19/21	D6 Leadership on Admin Plan
8/30/21	Indivisible Forum on Gateway Center

~500 participants to date!

COMMUNITY OUTREACH

Full Draft Operations Plan &
Administrative Policies available at:

www.cabq.gov/gateway

OVERNIGHT CAPACITY

- Ramp up in phases to serve approximately 25 families and 100 adults on a nightly basis.
- Goal to begin operating winter 2022.
- Each phase will be evaluated to inform rollout of subsequent phases

GATEWAY SERVICES

- Help guests transition to a safe, stable exit destination within 90 days.
- Connect guests to resources and supports that they need to maintain housing, increase their income and that promote well-being
- Space for other community partners to connect with guests and provide services

SAFETY & SECURITY

- Community members who live and work in the surrounding neighborhoods
- Other Gibson Health Hub tenants and customers
- Gateway Center residents

SAFETY & SECURITY

- Embed Trauma Informed Design and Crime Prevention through Environmental Design principles
- On site 24/7 professional security, provided by a private security firm and City personnel
- Weapons will not be allowed
- All staff will be trained in de-escalation

SAFETY & SECURITY

- Public safety district around the Gateway Center, which will be a concentrated, coordinated effort among City Departments that addresses public safety
- The Solid Waste Department will clean and remove trash daily from areas surrounding the Gateway Center

SAFETY & SECURITY

- Road audit of Gibson and collector streets to assess the best design and potential interventions for ultimate street safety will be available November 1, 2021.
- Speed study on Gibson to assess current conditions and create interventions that ensure the proper speed limit is set and enforced will be available in mid-October 2021.

SAFETY & SECURITY

- Encampments will not be allowed on the Gibson Health Hub property.
- City staff responsible for addressing encampments will have offices at the Gibson Health Hub.
- This team will monitor the ¼-mile radius from Gibson Health Hub daily for encampments on public or private property.

TRANSPORTATION

- Shuttle system with clear, safe and well designed, pick up and drop off points at Gateway Center will be available
- Case managers and other services staff will provide & help guests access transportation
- City recognizes need to increase bus service

GOOD NEIGHBOR AGREEMENT

The City of Albuquerque intends to enter into a Good Neighbor Agreement with the Elder Homestead, Parkland Hills, Siesta Hills, South San Pedro and Trumbull Neighborhood Associations.

GOOD NEIGHBOR AGREEMENT

Will Include:

- A phone number where residents can report any issues related to the Gateway Center
- A community dispute resolution process
- A Neighborhood Advisory Committee

WHAT'S NEXT

- City has submitted a Conditional Use application to provide overnight shelter at Gibson Health Hub.
- Conditional Use Hearing – Sept. 21st
- Continued community outreach & engagement



Stay Connected:

cabq.gov/unhoused

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