## Community Dialogues on Mental Health – Greater Albuquerque Region

### ACTION TEAM #1
**RECOMMENDED ACTION REPORT**
**DATE:** April 14, 2015

**Team Lead:** AFD Chief Dave Downey  
**Team Members:** Jim Ogle, Tom Gagliano, Sherry Pabich, APD CIT Detectives

<table>
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<th>Recommended Action #1</th>
<th>Provide CIT Training to ABQ Fire Department paramedics. Consider offering CIT training to private paramedic first responders.</th>
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| **RECOMMENDED SOLUTION** | Train all ABQ Fire Department staff — 650 – 670 individuals in a 1-day Crisis Intervention Team (CIT) to help first responders react appropriately to situations involving mental illness or developmental disability.  
Implementation includes 25-30 students per session — consisting of 20-25 representatives from each station, and 4-5 individuals in support roles of various ranks and assignments.  
Additionally, the 90-minute NAMI In Your Own Voice module, where families share their personal stories, will be integrated into the training. |
| **STATUS** | Training Division determining scheduling and costs |
| **COSTS** | Anticipated costs to be $75,000 |
| **IMPLEMENTATION TIMELINE** | July 2015 – December 2016 |
| **OTHER CONSIDERATIONS** |  
- Will be one of the first Fire Departments in the country to have all personnel trained in CIT  
- Training has been developed by Dr. Rosenbaum and APD Detective Tinney for what may be offered to other first responders around the country once AFD training is concluded  
- Review EMS protocols for patient navigation options  
- Recommend 911 Call Triage – This change may require an ordinance revision. If passed, a savings of $125,000/year would be realized.  
  - Current Response Cost: 250,000 (4 responders + apparatus)  
    Based on 2,500 calls/year that do not need such a high use of resources  
  - EMS Response Change: 2 responders dispatched in a SUV type truck would cut costs in half  
- Addition cost savings could be realized by proactively addressing chronic 911 callers – individuals who have called 12 or more times/year. Cost to respond to chronic 911 callers over the past 3 years is $213,000. |