



### Coordinated Street Outreach (CSO) Committee

3:30 – 5:00 pm

March 11, 2021

### Minutes

**Committee Purpose** – *The purpose of the committee is to establish a shared approach to conducting street outreach among workgroup members. The workgroup defines street outreach as the process of connecting and building trust with people experiencing homelessness where they are, with the goal of helping each person meet his or her immediate needs for survival, and helping each person to achieve wellbeing, belonging and connection according to their own understanding.*

**Meeting Purposes:**

1. To bring all meeting participants up to speed with current information with updates
2. To address system gaps and unmet needs with high impact strategies within the first 60 days of meeting
3. To address and identify our philosophies, limitations and potential to meet the needs of our community members experiencing homelessness.

**Meeting Participation Principles:**

- Past Progress – Many diverse, and respected voices have contributed to where we are today.
- Preparation - All background materials, minutes and project updates should be read, prior to meetings.
- Contribution – Every voice is elicited, uninterrupted, and heard.
- Distraction - Mute cell phones, avoid side-conversations, stay on-topic.
- Transparency – Acknowledge mistakes, provide upward feedback, seek differing opinions.

<b>Co-Chairs:</b> Dr. Denise Lin (UNM), Adriann Barboa (BernCo Commissioner), Lisa Huval (Dep Dir, CABQ-FCS)
<b>Attendees:</b> Alexandra Paisano (NMCEH), Sebastian Adamczyk (CABQ-FCS), Carol Brusca (Heading Home), Christine Barber (StreetSafe), Laura Norman (CABQ Consultant), Lisa Huval (CABQ-FCS), Jessica Delgado (HopeWorks), Dr. Denise Lin (UNM), Diana Lopez (YDI), Charlie Verpleogh (BernCo), Reed Russell (AHCH), Dolores Gomez (BCBS NM), Buck Sanchez (NMPCA), Jodie Jepson (Heading Home), Bill Wagner (CentroSavila), Trish Nogales (YDI), Comm Adriann Barboa (BernCo County)

Item & Individual:	Discussion/Action
Welcome and intros of new participants, minutes, Dr. Denise Lin	<ol style="list-style-type: none"> <li>1) Co-Chair Dr. Denise Lin welcomed all; introductions made to include new Co-Chair from Bernalillo County, Commissioner Adriann Barboa.</li> <li>2) Motion to approve minutes of 02.11.21 was made by Carol Brusca, seconded by Reed Russell. Motion to approve passed.</li> <li>3) <b>Framework High Impact Strategies:</b></li> </ol>

<p>Framework High Impact Strategies, Lisa Huval</p>	<p>a.) Lisa Huval shared screen with current, revised version of the <i>Street Outreach Coordinator Job Description</i>. This is the collective, shared vision of what this person will do. Committee reviewed and discussed. Comm Barboa asked if this person will be responsive to others beyond the organizational employer. Added into the Job Description that this person would coordinate and report back to CSO Committee and other relevant stakeholders. Job would start July 1, 2021; there is money in City budget to pay for this via contract with service provider. Lisa Huval said this job/contract would be under the amount procurement rules require for an RFP; still considering how to procure this collaborative position. Buck Sanchez shared that in Federal system there is a RFI process where interested vendors submit ideas; Lisa Huval confirmed this is a local option too.</p> <p>b.) <i>Street Outreach Agreement Updates</i>: Laura Norman reported that 2 signed Coordinated Street Outreach Agreements have been returned.</p> <p>c.) <i>Establish a model of coordination to increase street outreach to people in need of support outside of the standard hours of operation for most outreach providers</i>: Lisa Shared screen. Last meeting the discussion included Pelatia Trujillo offering to write a draft tool for surveying persons who are homeless, to gather their input on needs after hours/weekends. Lisa Huval has not yet followed up with her. Comm Barboa said that in previous meetings of CSO she heard that prior service provider attempts at after hours outreach services have not been helpful. Perhaps this issue was raised more by police officers? Maybe a survey of provider clients who are without homes could be done more informally? Carol Brusca shared that the clients she assists are acute and have high level of needs, therefore are checked on outside of typical business hours already. Christine Barber added that it is important to define what the needs are afterhours, whether it is police wanting to know where to take someone in need of immediate assistance, or whether it is someone in need of supplies, etc. Lisa Huval concurred, saying the need is what we don't specifically know. In related update, the Social Dispatch model is still alive, with AFR now taking the lead; <u>Reed Russell shared that there is a meeting on this topic next week, so he will report back at next meeting.</u> Service providers agreed to informally <u>survey clients over the next month about their after hours/weekends needs. Bring that information back to this committee at next meeting.</u></p> <p>4.) The <b>additional high-impact strategy</b> this committee wanted to add to the HCC Framework document was this: <i>Educate community groups and organizations about people experiencing homelessness in an effort to decriminalize homelessness</i>. Discussion followed as to whether this was within scope of this committee. Consensus was that it was appropriate and important, complementary to other high impact strategies. Lisa Huval will clarify how to add to next draft of HCC Framework document and how that information will flow. <u>Lisa Huval encouraged committee members to sign Coordinated Street Outreach Agreements and return; also encouraged all service providers with interest in and thoughts about the Coordinator position to call her to discuss.</u> Diana Lopez extended special recognition to new co-chair, Comm Adriann Barboa, who has experience in the issues addressed by CSO and was formerly employed at YDI.</p>
	<p><b>Next Meeting: Thursday, April 8, 2021</b></p>

**Core Documents:**

**CABQ:** ABQ Street Outreach Agreement Draft 3-2-20, Street Outreach Report,  
<https://www.cabq.gov/family/partner-resources/meeting-minutes-agendas/homeless-coordinating-council>  
**BernCo:** Non and MCT Responses, **UNM:**