



Coordinated Street Outreach (CSO) Committee
3:30 – 5:00 pm
September 10th, 2020
Approved Minutes

Committee Purpose – *The purpose of the committee is to establish a shared approach to conducting street outreach among workgroup members. The workgroup defines street outreach as the process of connecting and building trust with people experiencing homelessness where they are, with the goal of helping each person meet his or her immediate needs for survival, and helping each person to achieve wellbeing, belonging and connection according to their own understanding.*

Meeting Purposes:

1. **To bring all meeting participants up to speed with current information with updates**
2. **To address system gaps and unmet needs with high impact strategies within the first 60 days of meeting**
3. **To address and identify our philosophies, limitations and potential to meet the needs of our community members experiencing homelessness.**

Meeting Participation Principles:

- Past Progress – Many diverse, and respected voices have contributed to where we are today.
- Preparation - All background materials, minutes and project updates should be read, prior to meetings.
- Contribution – Every voice is elicited, uninterrupted, and heard.
- Distraction - Mute cell phones, avoid side-conversations, do not stray off-topic.
- Transparency – Acknowledge mistakes, provide upward feedback, seek differing opinions.

<i>Co-Chairs: Xochitl Campos Biggs (DFCS), Commissioner James Collie, (Bernalillo County), Dr. Denise Lin (UNM)</i>
<i>Attendees: Attendees: Xochitl Campos Biggs (FCS), Commissioner James Collie (BernCo), Dr. Denise Lin (UNM-Psych), Christine Barber (Street Safe), Celina Lopez (FCS), Reed Russell (AHCH), Kevin Santry (AHCH), Yvette Ramirez Ammerman (consultant) Roman Seaburgh (NMCEH), Rachel McHugh (Rape Crisis), Jodie Jepson (Heading Home), Mark Clark (BernCo), Sebastien Adamczyk (CFS), Bill Wagner (Centro Savila), Catalina Barraza (VA Assist), Jessica Delgado (Hopeworks), Stephanie Chavez, Kashif Muhammed (BernCo), Evelyn Kuhn, Dennis Plummer (Heading Home), Quinn Donnay (FCS), Commissioner-elect Adriann Barboa (BernCo), Carol Brusca (Heading Home)</i>

Individual:	Discussion: Needs /Gaps	Action Items: High Impact Strategies
Welcome and introductions Commissioner Collie and Denise Lin, Xochitl Campos Biggs	1) Co-Chairs: Xochitl Campos Biggs (DFCS), Commissioner James Collie, (Bernalillo County), Dr. Denise Lin (UNM) welcomed participants.	

Approval of previous minutes	2) Approved	
Framework Outline approved by HCC:	<p>Carol Pierce shared information on the ‘Outline for Coordinated Community-wide Framework’:</p> <ol style="list-style-type: none"> 1) Overview-why services and housing are both necessary to address homelessness; # of people homeless (adults and youth) 2) Services (info comes from Homeless Service System, and Coordinated Street Outreach Committees) <ol style="list-style-type: none"> a. Needs/Gaps b. High Impact Strategies to Address Needs/Gaps c. Include locations for services (info comes from Gateway/Facilities Committee) 	<p>Entered link to all agendas and committees: https://www.cabq.gov/council/events/homeless-coordinating-council-meeting</p>
<p>3) Report on Youth Outreach discussion in Youth Housing Continuum Committee -Q & A Quinn Donnay</p>	<p>In the previous meeting the Coordinated Street Outreach Committee had expressed numerous concerns relating to homeless youth, outreach to them and continuum of care. In response the CSO co-chairs invited Quinn Donnay, co-chair of the Youth Housing Continuum Committee to report on the work of that committee and address cross-pollination of services. She provided an overview of the system for 17-25 year-olds.</p> <ul style="list-style-type: none"> - These youths are largely underserved and undercounted, the ‘system’ is characterized by inadequate data for youth exiting the systems below. We do know about of youths in the following sectors: <ul style="list-style-type: none"> o juvenile justice o behavioral health o foster care - But do not have a grasp of the true needs. <p>What we do know:</p> <ul style="list-style-type: none"> - There are 16 Youth Shelter beds between New Day, Youth and Family Services (YDI). These are only for the above “systems-involved youth’ limiting options for ‘Street Youth’ – non-systems involved. - Transitional Living with YDI is with Casa Hermosa a 24/7 group living option, with younger youth. Difficult to manage. - New Day has a mixed facility next to the youth shelter with only 6 apartments. Scattered site model with many different properties. Cluster model with many apartments. - Casa Q serving the LGBTQ+ youths with a capacity of 10. 	

	<p>New Day staff notes they do ‘pop-up’ events in addition to street outreach, and information sharing. Also assisted by adults who identify youths in need. Primary strategy is food to create a connection.</p> <p>Commissioner-elect Barboa suggested the need for a drop-in center for youth.</p> <p>There is not enough street outreach to youth.</p>	
<p>4) Connection and stabilization for individuals with chronic and acute mental health issues.</p>	<p>Xochitl moderated a conversation about the ‘art of connection’ for people with acute and chronic mental health needs. Dr. Lin indicated the following;</p> <ul style="list-style-type: none"> - People who come into the psychiatric hospital with complex needs, mental health issues along with mental health needs, may have been banned from service providers due to violent or acute mental health needs or brain injuries. - It is tough to find supports for folks who’ve been banned, yet UNMH cannot find a place for these individuals to go. - A map is needed to identify all components of outreach. <p>Carol from ABQ Street Connect works with UNMH which has created a list of the top 30 utilizers to assist individuals being connected to services. Celina Lopez and Sebastian Adamczyk from FCS and APD call Street Connect.</p> <p>Another gap mentioned, was the problem of HIPAA – how do we overcome the information gap?</p> <p>Carol receives referrals from the Emergency Dept. with a severely disabling issue. Otherwise the call is sent to APD. Currently only have 2 navigators per 30 individuals.</p>	
<p>1) Next steps and closing Xochitl Campos Biggs</p>	<p>COVID-19 has created an opportunity to expand coordination among providers in the form of a weekly coordination meeting. Providers identified a need of more funding to increase expansion of coordination and a coordination system.</p> <p>Kevin Santry, from Albuquerque Healthcare for the Homeless, noted that we need more information about what everyone is doing; who they are affiliated with, how are they funded, their hours of operation, their geographic scope, and their limitations.</p>	<p>High Impact Strategy: CSO survey of Outreach Providers:</p> <p>https://www.surveymonkey.com/r/9Y6NKNR</p>

Core Documents:

CABQ: ABQ Street Outreach Agreement Draft 3-2-20, Street Outreach Report, <https://www.cabq.gov/family/partner-resources/meeting-minutes-agendas/homeless-coordinating-council>

BernCo: Non and MCT Responses

UNM:

Next Meeting will be held, September 24th, 3:30 pm-5pm.