



Draft Minutes
Coordinated Street Outreach (CSO) Committee
3:30 – 5:00 pm
August 27th, 2020

Committee Purpose – *The purpose of the committee is to establish a shared approach to conducting street outreach among workgroup members. The workgroup defines street outreach as the process of connecting and building trust with people experiencing homelessness where they are, with the goal of helping each person meet his or her immediate needs for survival, and helping each person to achieve wellbeing, belonging and connection according to their own understanding.*

Meeting Purposes:

1. To bring all meeting participants up to speed with current information with updates
2. To address system gaps and unmet needs with high impact strategies within the first 60 days of meeting
3. To address and identify our philosophies, limitations and potential to meet the needs of our community members experiencing homelessness.

Attendees:
Xochitl Campos Biggs (FCS), Commissioner James Collie (BerCo), Dr. Denise Lin (UNM-Psych), Christine Barber (Street Safe), Celina Lopez (FCS), Reed Russell (AHCH), Kevin Santry (AHCH), Yvette Ramirez Ammerman (consultant) Roman Seaburgh (NMCEH), Rachel McHugh (Rape Crisis), Jodie Jepson (Heading Home), Mark Clark (BernCo), Sebastien Adamachek (CFS) , Bill Wagner (Centro Savila), Catalina Barraza (VA Assist), Jessica Delgado (Hopeworks), Stephanie Chavez, Kashif Muhammed (BernCo), Yvette Ramirez Ammerman (consultant)

Agenda Items:	Discussion/NEEDS/GAPS	High Impact Strategies:
1) Welcome and Introductions: Xochitl Campos-Biggs, Commissioner Collie, and Dr. Denise Lin	All attendees were welcomed by co-chairs, introduced themselves and indicated their organizational affiliation.	
2) Role of Yvette Ramirez Ammerman	Xochi introduced Yvette Ramirez Ammerman, M.Ed, formerly with UNM and currently contracting with CABQ. She has considerable experience working with homeless-serving agencies and individuals, and will be assisting all the committees with organization, logistics and accountability. Yvette reviewed the “Meeting Principles” stated on the Agenda.	
3) The state of coordination: a. Gaps b. Needs c. Strategies	1) Co-chair Xochitl Campos Biggs noted this group meets weekly, is highly coordinated and has a history of excellent communication between outreach providers – even more so during COVID. They have a draft document outlining their strategically formed interdisciplinary/inter-agency outreach teams, they a shared philosophy of care and common understanding of best practices and uses shared	High Impact Strategy All participants will need to review and add items for a (semi) final *Coordinated Street Outreach Agreement document to be presented at an upcoming meeting.

	<p>outcomes and evaluation tools. (*see Coordinated Street Outreach Agreement)</p> <p>2) Major Themes Re: Needs, Gaps:</p> <p>Housing Vouchers or COVID Hotels are not a solution. We need a diversity of housing options for progressive engagement with special populations, (est. 10% of Individuals Experiencing Homelessness by Urban Institute Report) including individuals with:</p> <ul style="list-style-type: none"> -brain injuries -evictions -felony records -violent behaviors -chronic and acute mental health issues -actively/consistently substance using -sex workers <p>Other Gaps:</p> <ul style="list-style-type: none"> -LGBTQI -families -youth -precariously-housed <p>Need for improved discharge planning for individuals transitioning from the following:</p> <ul style="list-style-type: none"> -out of foster care -out of jails/prisons -out of acute care hospitals -out of drug/alcohol treatment & recovery facilities <p>Question of how to capture and honor Faith-based outreach services.</p> <p>Data Collection and Usage – Need shared HMIS report (Kevin Santry?); increasing coordination and avoiding duplication using technology (right folks to services at the right time).</p> <p>Important to focus on function rather than job titles (as there is significant variation between definitions of “outreach” and “case management”, for example.)</p> <p>3) Referrals to Youth Housing Continuum: <u>Committee Purpose-</u> To recommend proposed solutions to address the housing needs of youth ages (18-25) in Bernalillo County.</p> <ul style="list-style-type: none"> -Critical Time Team Centro Savila -Jodie Jepson, Heading Home -Rachel McHugh, Rape Crisis -Roman Seaburgh, NMCEH 	<p>High Impact Strategies:</p> <p>Project-based Supportive Housing with on-site case management and more intensive services.</p> <p>Additional Permanent Supportive Housing Units</p> <p>High Impact Strategies:</p> <p>Intensive “case management” meeting people ‘where they are’</p> <ul style="list-style-type: none"> -who provides? -need additional? -coordination? -what else? <p>Central Dispatch? -working/not working</p> <p>Referred to Youth Housing Continuum</p>
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	Q: What happens with youth who cannot return home?	
4) Current direction – collective goals	-Look at each provider and who they serve or don't serve (i.e., individuals deemed too "complex" have been banned from various homeless serving agencies)	-How to capture this information? -Coordinated Street Outreach Agreement?
5) Who are we missing?	-UNM Connections program w/127 women -Crossroads w/122 women -YDI representation -Youth court -VA -VA representative needed to attend Thursday weekly outreach meetings	
Other:	Parking Lot: <ul style="list-style-type: none"> • HopeWorks was originally coordinating a monthly meeting, but stopped meeting during COVID response. • Update on Built for Zero 	Lisa Huval would provide update

Next Meeting: Sept. 10th, 3:30-5:30 pm