



Coordinated Street Outreach (CSO) Committee

**3:30 – 5:00 pm
December 17th, 2020**

Minutes

Committee Purpose – *The purpose of the committee is to establish a shared approach to conducting street outreach among workgroup members. The workgroup defines street outreach as the process of connecting and building trust with people experiencing homelessness where they are, with the goal of helping each person meet his or her immediate needs for survival, and helping each person to achieve wellbeing, belonging and connection according to their own understanding.*

Meeting Purposes:

1. To bring all meeting participants up to speed with current information with updates
2. To address system gaps and unmet needs with high impact strategies within the first 60 days of meeting
3. To address and identify our philosophies, limitations and potential to meet the needs of our community members experiencing homelessness.

Meeting Participation Principles:

- Past Progress – Many diverse, and respected voices have contributed to where we are today.
- Preparation - All background materials, minutes and project updates should be read, prior to meetings.
- Contribution – Every voice is elicited, uninterrupted, and heard.
- Distraction - Mute cell phones, avoid side-conversations, stay on-topic.
- Transparency – Acknowledge mistakes, provide upward feedback, seek differing opinions.

Co-Chairs: Xochitl Campos Biggs (CABQ-FCS), Commissioner James Collie, (Bernalillo County), Dr. Denise Lin (UNM)
Attendees: Xochitl Campos Biggs (FCS), Commissioner James Collie (BernCo), Celina Lopez (CABQ-FCS), Alexandra Paisano (NMCEH), Sebastien Adamczyk (CABQ-FCS), Carol Brusca (Heading Home), Christine Barber (StreetSafe), Laura Norman (CABQ Consultant), Kashif Muhammad (BernCo), Lisa Huval (CABQ-FCS), Kevin Santry (AHCH), Isaiah Curtis (CABQ), Jessica Delgado (Hopeworks), Delores Gomez (BCBS), Evelyn Kuhn (Community Mbr),

Item & Individual:	Discussion: Needs /Gaps
Welcome and intros of new participants Comm Collie; Minutes approval and Public Comment Xochitl Campos Biggs	<ol style="list-style-type: none"> 1) Co-Chair Commissioner James Collie welcomed all, and new people introduced themselves. 2) Minutes of 12.3.20 - one change recommended per received member edit: Laura Norman shared that this sentence (Kevin Arthun had sent a memo to the co-chairs requesting this and other process clarification) will be changed to this sentence (Kevin Arthun had sent a memo to the co-chairs asking about all the

	<p>process steps from beginning to end.). The minutes were then approved as amended.</p> <ol style="list-style-type: none"> 3) Public Comment – none 4) The scheduled 12.31 meeting is canceled, with next meeting Jan 7, 2021 <p><i>CSO Subcommittee Matrix:</i> Xochitl Campos Biggs shared screen and matrix document (also referred to as flowsheet or excel spreadsheet), as a visual way of documenting the processes and work. What are action steps, lead entity, and projected costs to realize the 4 high-impact strategies? This committee is in the action phase of the collaborative, and each organization/person will need to take a piece and shape it, then bring it back to the committee. There is no committee budget – no money to work with. The committee is to identify solutions to the gaps/needs, then present these solutions to the umbrella HCC where ultimate funding direction would be given.</p> <p>First High Impact Strategy, the Street Outreach Agreement: Christine Barber asked for clarification regarding the status. Xochitl Campos Biggs reported that there is draft and there was a meeting with edits/changes made. <u>This updated version of the agreement will be sent with minutes and agenda to members, prior to the next meeting, for review. Matrix will be updated to reflect this status.</u> In terms of timeframe, Christine Barber recommended both a signed date, and a goal end date. As street outreach is ever-changing, should revisit this agreement for any needed edits approximately every 6 months.</p> <p>Conduct a Survey of Outreach Providers: <u>This has also been completed, at no cost. Survey results will also be sent out with minutes and agenda to members, prior to the next meeting, for review. Matrix will be updated to reflect this status.</u> Will bring this information to a future meeting to review also.</p> <p>Kashif Muhammad said he would encourage additional outreach providers to attend this meeting, such as YDI.</p> <p>Model of Coordination: Christine Barber asked whether <u>the item “educate community groups and organizations on people experiencing homelessness in an effort to decriminalize homelessness”</u> should be a strategy on its own. Evelyn Kuhn pointed out that a new APD Department to separate behavioral issues from criminal issues is being created, and this could be coordinated with that. Lisa Huval asked the group to think in terms of action steps around this strategy, while keeping in the context of coordinated street outreach. The committees must stay within the focused scope given them by the HCC. <u>Following discussion by the group, there was consensus to move it to a fifth high-level strategy.</u></p> <p>Street Outreach Coordinator or Coordinator Team: No new specifics for matrix mentioned on this strategy.</p>
Next steps:	<p><u>Updated matrix (flowsheet) will be sent to members with previously-referenced documents, when minutes and agenda are sent. Commissioner Collie asked all members to reflect on it and bring any suggestions to the next meeting.</u></p> <p>Xochitl Campos Biggs shared that she is leaving the City of Albuquerque to take another position, making today her last CSO meeting. She thanked everyone and expressed that she had learned much, and enjoyed the work. The committee wished her well! Lisa</p>

	Huval said that she will step into Xochitl's role for this committee, at least in the short term.
	Next Meeting: January 7th, 2021

Core Documents:

CABQ: ABQ Street Outreach Agreement Draft 3-2-20, Street Outreach Report,
<https://www.cabq.gov/family/partner-resources/meeting-minutes-agendas/homeless-coordinating-council>
BernCo: Non and MCT Responses, **UNM:**