



Homeless Services System

11:00 – 12:00

December 15th, 2020

Minutes

Meeting Participation Principles:

- Past Progress – Many diverse, and respected voices have contributed to where we are today.
- Preparation - All background materials, minutes and project updates should be read, prior to meetings.
- Contribution – Every voice is elicited, uninterrupted, and heard.
- Distraction - Mute cell phones, avoid side-conversations, stay on-topic.
- Transparency – Acknowledge mistakes, provide upward feedback, seek differing opinions.

Co-Chairs: Quinn Donnay (DFCS), Commissioner Charlene Pyskoty (Bernalillo County), Rodney McNease (UNM)

Attendees: Lisa Huval (FCS), Laura Norman (CABQ consultant), Cate Reeves (NMPCA), Nicole Taylor (CABQ City Council Policy Analyst), Deandra Cole (Downtown Block by Block Ambassadors), Margarita Chavez Sanchez (BernCo), Christina Apodaca (Santa Barbara Martineztown NA), Beth Brownwell (Stronghurst NA), Doreen McKnight (Wells Park NA), Mike Prando (Wells Park NA), Reed Russell (AHCH), Brother Nick (Good Shepherd Ctr), Greg Morris (HopeWorks), Steve Johnson (New Day), Quinn Donnay (DFCS), Rodney McNease (UNM)

Individual:	Discussion/Action
Welcome and Introductions, approval of minutes, Quinn Donnay	1) Minutes from 12.1.20 were approved. Introductions followed. Meeting today is 1 hour, vs. usual 1.5 hrs.
Rodney McNease and Margarita Chavez Sanchez, System update & Gibson Medical Center update	2.) City is moving to purchase Gibson Medical Center, Quinn Donnay announced. Also, Quinn Donnay shared that HopeWorks has come to the City and expressed interest in moving one of this Committee’s high-impact strategies forward. They are interested in having the North Downtown facility located on their current Wells Park (3 rd and Mountain) campus. This is in conversation stages only regarding a potential collaboration. Greg Morris feels that it is important not to duplicate services, and HopeWorks provides many of the services mentioned to be provided at gateway centers. Would like to see an overnight component built as close to their day center as possible; this will mitigate a lot of the neighborhood walking. This would be part of their vision to build out campus and bring improvements. Hope Village is a 42-unit Permanent Supportive Housing (PSH) project under construction and is distinct from shelter; on same campus. Christina Apodaca asked about the overnight component

capacity to which Quinn Donnay answered not-to-exceed 100, with make-up being single men and single women.

3.)Rodney McNease began the next topic of discussion, which is current system of behavioral health/substance use services and how this relates to possible Gibson Medical Center purchase. Margarita Chavez Sanchez provided an overview of the local services provided by County:

- *CARE Campus*: While some may know the CARE Campus as the MATS Campus, it is being rebranded to CARE. It is growing to meet broader needs and fill gaps in behavioral health services. CARE campus is in same general area/that part of the City as Gibson building. On the CARE Campus are the following -
- *PIT Program* provides overnight sobering services for 20 and is mostly utilized by persons who are homeless. It alleviates pressure on ERs and first responders and takes those who are publicly intoxicated. Construction is underway and capacity will increase.
- *10-day social model detox program*. Medical staff/UNM provide care; it is not a medical model, but it provides medical enhancements. Program also includes case management.
- *Supportive Aftercare Program*, which is a 6-month residential program in apartments on campus. Open to men and women. 100 hours a week of programming provided. Within this program is *Mariposa Milagro*, a program for women who are pregnant or post-partum and experiencing substance use disorders. UNM collaborates. The women can live on site with their babies.
- The newest program opened about one year ago - the *Crisis Stabilization Unit* which offers a maximum of 14-day stay for up to 16 clients (the 16 client limit is due to Federal IMD regulations). Case management provided here, and client needs are high.
- The current detox floor is being renovated and expanded and will have an *observation/assessment unit* added where up to 60 clients can stay up to 24 hours; will absorb the PIT program here. The *new detox floor* will serve 48 when complete, to include some several semi-private rooms.
- An *outpatient behavioral health clinic* is being built on campus and will address a gap in the continuum. It will feature a drop-in, living room model/peer-based program.

Rodney McNease added that UNM is expanding its crisis services in collaboration with the County, planning a *crisis triage center* next to and working in tandem with existing Psychiatric Emergency Services on UNM Campus. It will also have a 16-bed limit due to IMD regulations. This program will be able to accept first responder drop offs and will feature a living room/peer run model.

All the programs mentioned above are for age 18 and over. Margarita Chavez Sanchez said that the County contracts with other agencies to provide care for under 18. There is brainstorming underway (to move forward potentially post-covid) for how to enhance services for 18 to 24 year olds in transition to help them be more successful via tailored programming. Rodney McNease said UNM does serve children through other programs, but not through this new crisis triage center for adults.

	<p>Steve Johnson mentioned that when their/New Day’s drop-in center comes on line, it will be within walking distance of the CARES Campus.</p> <p>4.) Rodney McNease opened up discussion regarding the Gibson Medical Center; reminding committee to keep in mind creating bridges and connectivity with these programs. Quinn Donnay offered preliminary thinking from City that much of Gibson is already set for medical services, since it is a hospital – so, are there any gaps in the medical or medical assisted realm such as substance use disorders. Health clinic for broad populations, not just people who are without homes? Rodney pointed out that knowing which populations will be served/could be served there is important, so a committee conversation could be more targeted. Quinn Donnay shared that the building is very large, 5 floors. Another 2 story office building is there on campus. Gibson already houses Turquoise Lodge and Haven Hospital.</p> <p><u>Rodney McNease recommended that an outline be created prior to the next meeting to structure discussion.</u> Committee members were asked to give this thought before next meeting. There was consensus to cancel Dec 29 meeting and meet again Jan 12.</p>
Next Meeting:	<ul style="list-style-type: none"> • Jan. 12th, 2021

Core Documents:

CABQ: Focus Group – People With Lived Experience, Gateway Center Site Ranking Report, Gateway Center Online Survey Report, Gateway Center Public Input Session, Changing the Story document, Assessing Shelter Capacity Report (Barbara Poppe and Stephen Metreaux report), Gateway Concepts document, Medical Respite Community Needs Assessment

UNM: UNM Hospitals 2020 Community Health Needs Assessment

BernCo: Bernalillo County Healthcare Task Force Recommendations: 2014