

Recommended Procedures for Insect Infestation in Multi-unit Housing

Upon receipt of a complaint of insect infestation in a unit the following steps should be taken:

Apartments:

- Contact a licensed pest control operator and schedule an inspection of the unit and any unit adjoining.
- Upon confirmation of insect infestation:
 - Treatment should be scheduled for any unit with an active infestation
 - Tenants should be provided with a Treatment Preparation Checklist
 - If a tenant is not cooperative with these steps you may wish to make reasonable arrangements to aid in the process.
 - Follow-up inspections/treatments should be scheduled for two weeks post treatment.
 - Inspections/Treatments should continue every two weeks until the pest control operator has reported that there is no bed bug activity in the unit.
 - It is recommended that in the case of cockroaches treatment be kept on a monthly schedule once the infestation is controlled.

Hotel/Motel:

- Contact a licensed pest control operator and schedule an inspection of the unit and any unit adjoining.
- Upon confirmation of insect infestation:
 - Treatment should be scheduled for any unit with an active infestation
 - In the case of bed bugs:
 - If guests are to be moved; follow the Protocol for Moving Residents sheet.
 - Once guests check out, the room should not be rented until pest control has cleared it of infestation.

Employees who have entered into bed bug infested units should be provided the Bed Bug Exposure checklist.

DO NOT attempt to treat the infestation on your own. Applying over the counter pesticides can interfere with the process of the pest control operator and lead to over-exposure to pesticides.



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