



Coronavirus Information Update for Restaurants and Retailers

The City of Albuquerque continues to monitor COVID-19 (coronavirus) and its impact on our community.

The New Mexico Department of Health is the lead agency for the statewide coronavirus response. Community members are encouraged to visit <https://cv.nmhealth.org> for the latest COVID-19 information.

At this time, we wish to remind our partners that your facility can help prevent the continued spread of this respiratory illness in our community by following current public health orders and COVID-19 Safe Practices. In the coming months, these actions will also prevent the common cold and flu.

- Adhere to maximum occupancy limits per the State's Public Health Order.
- Utilize signage to communicate occupancy limits and encourage customers to wear face coverings.
- Arrange workplace to provide for 6 feet of distance between individuals:
 - Utilize signs, props and/or floor decals to support 6-foot social distancing, including one-way aisle traffic and separate entry/exit.
- Close common areas where personnel are likely to congregate.
- Ensure all employees have face coverings or masks and wear them in the workplace at all times when in the presence of others.
- Train all employees on daily cleaning and disinfecting protocol, hygiene, and respiratory etiquette (e.g., covering coughs).
- Maintain a schedule of stringent daily cleaning and sanitizing.
 - Once every two hours (or more frequently), clean and disinfect high-touch items such as doors, fitting rooms and credit card terminals.
 - Clean and sanitize reusable items such as menus and condiment containers left on tables after each use. If items cannot be cleaned and sanitized after each use, offer single-use items.
- Make handwashing, sanitizer, and other hygiene support available to employees.
Note: The use of gloves is not a substitute for frequent handwashing.
- Screen employees before they enter the workplace each day. Send employees home who are experiencing symptoms related to COVID-19 and direct them to obtain free testing through the NM Department of Health.
- Prohibit employees with known close contact to a person who is lab-confirmed to have COVID-19 to return to work until authorized by the NM Department of Health.
Note: NM Department of Health is offering free testing to all essential employees.

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- Establish safety protocols to allow for contactless curbside pickup and home delivery wherever possible.
- Discontinue self-service stations or use of common utensils/dispensers, including salad bars, buffets and beverage and coffee stations.
- Prohibit the refilling of customer-supplied, reusable containers (e.g. coffee cups and water bottles).
- To support contact tracing, retain a daily log for at least four weeks including the date, name, and phone number or email address of all customers and employees who enter the establishment.
- Discontinue gaming areas and other such areas of the restaurant.
- Ensure the facility is free of pest droppings and evidence of pests.
 - Continue services you may have discontinued (for example, pest control services, trash and recycling services).

For additional information on COVID-19, required safe practices and employee health, please refer to the following resources:

Centers for Disease Control and Prevention (CDC)
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Occupational Safety and Health Administration (OSHA)
<https://www.osha.gov/SLTC/covid-19/>

The State of New Mexico
<https://www.newmexico.gov/>

COVID-19 Safe Practices
<https://cv.nmhealth.org/covid-safe-practices/>

City of Albuquerque – Coronavirus Information
<https://www.cabq.gov/coronavirus-information>

We thank you for your continued partnership and support as we work together to keep our citizens safe and healthy at this unprecedented time.