

Civilian Police Oversight Agency

Finding Letters of the CPOA

The CPOA Executive Director's findings in each case are listed below. The following notifications of the findings were provided to the citizen(s) during March 2026. If applicable, these findings will become part of the officer's file.

051-25	071-25	073-25	077-25	078-25
079-25	080-25	083-25	088-25	092-25
093-25	100-25	154-25	215-25	239-25
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271-25				

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 5, 2026

Via Email

Re: CPC # 051-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 3/24/25, M G submitted a complaint to the CPOA for an incident on 3/8/25 at 1106 hours. M reported that he was speeding and was stopped at the Sunport by Officer C, who cited him despite having a crying child and being late for a flight. M reported not having an issue with the ticket. Still, he was a physician aware of the crime situation and believed other crimes required APD's attention. He reported that Officer C did not explain the differences of paying the citation and requesting a court date, leaving him uninformed of his choices. He reported that Officer C never informed him that by agreeing to pay the citation he admitted guilt and the situation was the definition of coercion because he was in a hurry, and chose to agree to pay the citation, which he later read.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer C

Other Materials: Email communications & State of New Mexico Uniform Traffic Citation

Date Investigation Completed: July 14, 2025

FINDINGS

Policies Reviewed: 2.41.4.A.2.a

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

Additional Comments:

2.41.4.A.2.a: It was determined that Officer C did explain all options to the driver, M per SOP.

Investigator Note:

It should be noted that after a review of the OBRD Videos, the Investigator did not observe any coercion from Officer C toward M , per the complaint

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

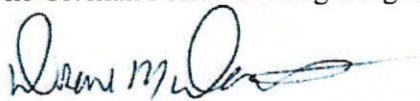
- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints may be re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Chief of Police or any matter relating to the Chief's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter. Include your CPC number.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. There was a delay in the issuance of findings due to multiple staff changes including investigators and the Director along with a high volume of investigations and reviews to process. Thank you for your patience and participation in the process of civilian oversight of the police.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 5, 2026

Via Email

Re: CPC # 071-25

COMPLAINT:

PO Box 1293

A [A] submitted a telephone complaint to the CPOA on 04/16/2025, reporting that she had called and spoke with a male 911 dispatcher who had no empathy for her. She reported that the dispatcher was rude and didn't care how she felt as a victim.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Telecommunication Operator H

Other Materials: Email Communications, SOPA documents, & 911 recordings.

Date Investigation Completed: July 15, 2025

FINDINGS

Policies Reviewed: 1.1.5.A.1 (Conduct)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



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4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



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Additional Comments:

1.1.5.A.1: Based on the evidence, it was determined that Telecommunication Operator H did treat A (A) with respect, courtesy, and professionalism during his phone interaction with her and did not violate the policy in question.

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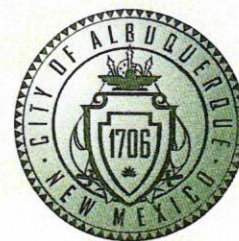
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 5, 2026

Via Email

Re: CPC # 071-25

COMPLAINT:

PO Box 1293

A [A] submitted a telephone complaint to the CPOA on 04/16/2025, reporting that an officer did not properly investigate an incident she was involved in. She reported having to ask the officer if he was going to document her injuries, get her side of the story, and she was not provided any information concerning a restraining order. Additionally, Ms. A [A] reported that the officer didn't speak to her daughter or document anything.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer W

Other Materials: Email Communications, SOPA documents, & 911 recordings.

Date Investigation Completed: July 15, 2025

FINDINGS

Policies Reviewed: 2.78.4.A.2.b (Domestic Abuse Investigations)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

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Additional Comments:

2.78.4.A.2.b: OBRD Video confirmed that during Officer W's interaction with Ms. A, she did not ask Officer W for his name, a card or information concerning a restraining order. Based on the evidence, Officer W conducted an investigation to determine who the predominant aggressor was in a domestic dispute pursuant to APD SOP and determined that it was Ms. A. There were calls from both sides each accusing the other. Ms. A left before she could be provided a packet. Minor children are typically not interviewed other than for child abuse investigations.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 5, 2026

Via Email

Re: CPC # 071-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

A A submitted a telephone complaint to the CPOA on 04/16/2025, reporting that the Sergeant called Ms. A and informed her that they were sorry, that the other involved individual had been spoken to, and that the incident was going to be dropped, and that nothing was going to happen because both individuals had advised that they had been hit by the other. Ms. A reported that the sergeant was not the judge and questioned how he knew the case would be dropped.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant L

Other Materials: Email Communications, SOPA documents, & 911 recordings.

Date Investigation Completed: July 15, 2025

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

Policies Reviewed: **General Order 1.1.5.A.4**

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

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Additional Comments:

1.1.5.A.4- Based on the evidence, it was determined that Sergeant L told Ms. A he did not think the case would go anywhere. He was referring to her being the alleged offender, so it appeared that he used that as a de-escalation technique, as noted by Sergeant L in his interview. His actions were not a violation of policy.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:


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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 9, 2026

Via Email

Re: CPC # 073-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 04/18/2025, W D submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 04/17/2025 at 2300 hours at 1205 Dickerson Drive Southeast. Ms. D reported that she called the police anonymously regarding a noise complaint, but the dumb officers (two males) made contact with her anyway and called her by name. The neighbors got quiet, and Ms. D asked the officers why they used her name when she had called in anonymously due to safety concerns about the neighbors making noise. Ms. D reported that it was a violation of her privacy and safety. Ms. D reported that the officers were dismissive and said they could not do anything because it was private property, leaving the property unaddressed.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Officer L

Other Materials: video submitted by complainant

Date Investigation Completed: August 5, 2025

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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Policies Reviewed: 1.1.5.A.4 Personnel Code of Conduct

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

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Additional Comments:

The OBRD recordings showed Officer L contacted Ms. D. Officers did not disclose Ms. D's identity to others. Officer L was trying to confirm the correct location. Officer L's actions were consistent with department policy and the city's process for responding to noise complaints, including the limitations on enforcement when complaints were submitted anonymously (City of Albuquerque Environmental Health Department, n.d.). Officer L explained the department's limitations in the situation.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

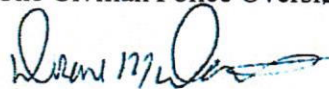
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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 6, 2026

Via Email

1

Re: CPC # 077-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 04/22/2025, Ms. L submitted a telephone complaint to the Civilian Police Oversight Agency (CPOA) staff regarding an incident that occurred on 04/16/2025 at 2100 hours at the Target on Paseo Del Norte. Ms. L reported that her vehicle was illegally seized and towed after a male officer instructed her to exit the vehicle, even though she had informed the officer that the documents confirming her ownership of the vehicle were in the glove compartment. The officer advised her that he could not search the glove compartment because he did not have consent from the owner of the vehicle. Ms. L reported that the vehicle was sealed and that the Albuquerque Police Department (APD) was refusing to provide her with the location of the vehicle or any other information

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: No Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Detective I

Other Materials: Email Communications, CSS photos, Target surveillance, SOP 2-48

Date Investigation Completed: August 6, 2025

1

FINDINGS

Policies Reviewed: 2.71.4.A.1

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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Additional Comments:

Ms. I [redacted] was the driver of a vehicle where an individual had been observed by Target loss prevention personnel allegedly shoplifting, exiting and returning to with merchandise. Detectives could not establish that Ms. I [redacted] was the registered owner of the car, therefore she could not grant permission for detectives to enter the glove box and review paperwork she claimed established ownership. Police resources identified a different owner, which detectives could not reach then. Paraphernalia was observed in plain view so the car was seized, sealed, and towed pending a search warrant. The car was not illegally seized as Ms. I [redacted] alleged. The evidence showed Ms. I [redacted] would reasonably have known where the car was towed. It was unknown how or to whom she reached out about the car as she did not participate in the investigative process.

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Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 6, 2026

To File

Re: CPC # 078-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mr. S reported that he had been parked on the corner of Texas Street and Central Avenue when an Albuquerque Police Department (APD) officer passed by him, turned around, got behind him, and called it a traffic stop. Mr. S also reported that he had been parked on the corner of Central Avenue and Texas Street for approximately four minutes when an Albuquerque Police Department (APD) officer passed by him, turned around, parked next to him, and called it a traffic stop. Mr. S reported that the officer told him he was speeding and failed to use his turn signal. Mr. S indicated that the officer did not have evidence of a violation and did not have probable cause to pull him over.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes
Complainant Interviewed: No Witness(es) Interviewed: N/A
APD Employee Interviewed: Yes
APD Employee Involved: Sgt. D
Other Materials: APD sop 2-41
Date Investigation Completed: August 11, 2025

FINDINGS

Policies Reviewed: 2.71.4.A.1

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

Additional Comments:

It was determined that Sergeant D conducted a traffic stop based on observed infractions. Sgt. D exercised officer discretion consistent with SOP 2.41.4.A.1.f, which guides officers to issue citations if warranted, but does not require a citation for every violation. The evidence did not support the allegation that Sergeant D failed to have a legitimate basis for the stop or acted contrary to Department policy.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

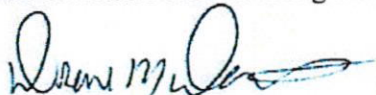
- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints may be re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Chief of Police or any matter relating to the Chief's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter. Include your CPC number.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. There was a delay in the issuance of findings due to multiple staff changes including investigators and the Director along with a high volume of investigations and reviews to process. Thank you for your patience and participation in the process of civilian oversight of the police.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 9, 2026

Via Email

Re: CPC # 079-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 4/22/25, J G submitted a complaint to the CPOA for an incident that day on Paseo Del Norte and Universe Blvd. Ms. G was followed and tailgated by an officer on a motorcycle. She drove through a yellow light, the officer drove through a red light as he followed, and then identified himself as an officer and activated his lights. She pulled over, he contacted her and requested her information, but did not give the reason for the stop. She called 242-COPS to ask for a Sgt., the officer advised it would be 25 minutes, she told him it was okay and that she would wait. The Sgt. arrived and the officer told him he had followed her to pull her over. She reported the officer used intimidation and aggression, tailgated her, and did not identify himself until she pulled into the parking lot.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: Email communications, Google Maps

Date Investigation Completed: August 19, 2025

FINDINGS

Policies Reviewed: 1.1.5.A.1 & 2.41.4.A.1

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

Policies Reviewed: 1.1.5.E.4

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

Additional Comments:

1.1.5.A.1: It was determined that Officer M treated Ms. G respectfully, courteously, and professionally during their interaction.

1.1.5.E.4: It was determined that Officer M operated his department-issued vehicle within policy as he "paced" Ms. G to determine her speed and followed through in order to effect the traffic stop.

2.41.4.A.1: It was determined that Officer M conducted the traffic stop in full uniform, driving a fully marked police motorcycle, and in a safe location that allowed for a safe exit and approach to the driver's vehicle. The evidence also showed that Officer M identified himself by name as an officer of the Department and advised the reason for Ms. G stop.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

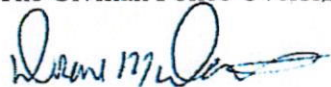
- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints may be re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Chief of Police or any matter relating to the Chief's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter. Include your CPC number.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. There was a delay in the issuance of findings due to multiple staff changes including investigators and the Executive Director along with a high volume of investigations and reviews to process. Thank you for your patience and participation in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

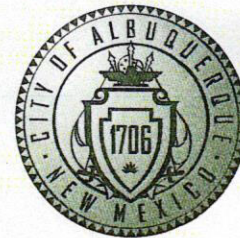
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 19, 2026

To File

Re: CPC # 080-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

R R : submitted an online complaint to the CPOA on 04/25/2025, reporting he had been in a physical altercation with his ex-girlfriend, Ms. H, who was employed as an APD dispatcher at the time. Mr. R : reported he was arrested with over seventeen armed officers pointing their weapons at him. He reported that officers did not take his statement and that Ms. H filed a false police report.
Mr. R : did not participate in the investigative process.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: No

APD Employee Interviewed: No

APD Employee Involved: Former Officer A

Other Materials: Email Communications, certified mail receipts, timecard., SOP 2-53

Date Investigation Completed: August 12, 2025

FINDINGS

Policies Reviewed: 1.1.6.A.1 (Conduct)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

Additional Comments:

1.1.6.A.1: It was determined that Officer A conducted an investigation that appeared not to have been influenced by Ms. H's employment as an APD Telecommunication Operator. There was no evidence that she filed a false police report. The evidence showed that neither the officers nor the detectives had aimed weapons at Mr. R ; and that Mr. R 's statement was taken. Officer A was no longer employed with the department for an interview.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 19, 2026

To File

Re: CPC # 080-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

R R : submitted an online complaint to the CPOA on 04/25/2025, reporting he had been in a physical altercation with his ex-girlfriend, Ms. H, who was employed as an APD dispatcher at the time. Mr. R : reported he was arrested with over seventeen armed officers pointing their weapons at him. He reported that officers did not take his statement and that Ms. H filed a false police report.
Mr. R : did not participate in the investigative process.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: No Witness(es) Interviewed: No

APD Employee Interviewed: No

APD Employee Involved: Detective G

Other Materials: Email Communications, certified mail receipts, timecard, APD SOP 2-53.

Date Investigation Completed: August 12, 2025

FINDINGS

Policies Reviewed: 1.1.6.A.1 (Conduct)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

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Additional Comments:

1.1.6.A.1: It was determined that Detective G conducted an investigation that appeared not to have been influenced by Ms. H's employment as an APD Telecommunication Operator. There was no evidence that she filed a false police report. The evidence showed that neither the officers nor the detectives had aimed weapons at Mr. R : and that Mr. R 's statement was taken.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:


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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 19, 2026

To File

Re: CPC # 080-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

R : submitted an online complaint to the CPOA on 04/25/2025, reporting he had been in a physical altercation with his ex-girlfriend, Ms. H, who was employed as an APD dispatcher at the time. Mr. R : reported he was arrested with over seventeen armed officers pointing their weapons at him. He reported that officers did not take his statement and that Ms. H filed a false police report.
Mr. R : did not participate in the investigative process.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: No Witness(es) Interviewed: No

APD Employee Interviewed: No

APD Employee Involved: Former Operator H

Other Materials: Email Communications, certified mail receipts, timecard.

Date Investigation Completed: August 12, 2025

FINDINGS

Policies Reviewed: 1.1.6.A.1 (Conduct)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

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Additional Comments:

1.1.6.A.1: It was determined that officers conducted an investigation that appeared not to have been influenced by Ms. H's employment as an APD Telecommunication Operator. There was no evidence that she filed a false police report. Mr. R 's statement was taken.

Operator H was no longer employed with the department for an interview.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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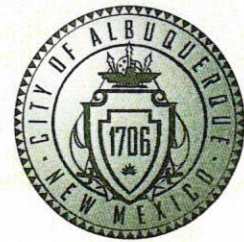
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 19, 2026

Via Email

Re: CPC # 083-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 04/25/2025, Tr y J submitted a telephone complaint to the Civilian Police Oversight Agency (CPOA) staff regarding an incident that occurred on 04/24/2025 at 1030 hours at Juan Tabo and Wyoming. Ms. reported that Officer R was discourteous and disrespectful and spoke to her disrespectfully and rudely after pulling her over for an illegal license plate cover. Officer R asked her to exit her vehicle to observe the violation. She agreed that the plate was illegible and Officer R told her she had two minutes to remove the cover and then told her to stop what she was doing while looking for the tools to remove the cover. Officer R got upset when she told him she was only doing what he asked. Ms. J reported that Officer R aggressively took the clipboard from her after

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: No

APD Employee Involved: Former Officer R

Other Materials: email communications

Date Investigation Completed: August 12, 2025

FINDINGS

Policies Reviewed: 1.1.5.A.1 Personnel Code of Conduct

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

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Additional Comments:

1.1.5.A.1-It was determined that the evidence, including the OBRD recording, does not support the allegations of discourtesy, disrespect, or unprofessional behavior by Officer R. The officer's conduct was consistent with department policy and procedure. The video evidence shows Officer R maintained professionalism and courtesy throughout the incident. Officer R did not participate in the investigation as he had already departed the department.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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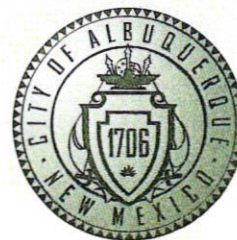
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 24, 2026

Via Email

Re: CPC # 088-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mr. L reported that he had interactions with officers regarding his trespassing. Officer A was being very aggressive and rude toward him. Mr. L reported that because Officer A made a comment of "Welcome to America," she was being racist because he is a minority. Mr. L reported that Officer A misused her authority, and made Mr. L feel very threatened by her presence because he had a hard time understanding and told him he could either leave or go to jail for trespassing and stated, "What's it going to be it's a yes or no reply."

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Officer A

Other Materials: Email Communications & APD SOP 1-4

Date Investigation Completed: August 7, 2025

FINDINGS

Policies Reviewed: 1.1.5.A.1; 1.1.5.A.2; 1.1.5.C.2

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

Additional Comments:

1.1.5.A.1 - A review of the OBRD videos confirmed that Officer A did not violate the policy in question. Officer A was at no time rude or aggressive while interacting with Mr. I

1.1.5.A.2 - A review of the OBRD videos confirmed that Officer A did not show any bias, prejudice or act in a discriminatory manner towards Mr. I. The OBRD video did confirm, Officer A did make the comment, "Welcome to America," but it did not show any maliciousness on Officer A's part or possess any racial meaning or undertones.

1.1.5.C.2 - A review of the OBRD videos confirmed that Officer A did not violate the policy in question or show Officer A act officiously and/or misuse her authority while interacting with Mr. I. At no time did Officer A conduct herself in a threatening or aggressive manner toward Mr. I.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints may be re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Chief of Police or any matter relating to the Chief's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter. Include your CPC number.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. There was a delay in the issuance of findings due to multiple staff changes including investigators and the Executive Director along with a high volume of investigations and reviews to process. Thank you for your patience and participation in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 24, 2026

Via Email

Re: CPC # 092-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mr. S reported that he was filing the complaint on behalf of his delivery driver, G N, who was stopped for no insurance on a fleet delivery vehicle. A written warning was issued for no evidence of registration, but Mr. N was not asked for the registration. Mr. S reported that the vehicle had a current registration tag, was registered and insured, and that proof of such was in the vehicle at all times. Mr. S reported that Mr. N was detained for thirty minutes, resulting in poor delivery times and customer complaints.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: Citations issued, screenshot provided by Officer M

Date Investigation Completed: August 20, 2025

FINDINGS

Policies Reviewed: 2.41.4.A.1.f Traffic Stops

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

Additional Comments:

Officer M had legitimate grounds for the stop based on a suspended registration per the MVD system. Officer M provided during the investigation what the system showed. Per the OBRD videos, Officer M asked for appropriate documents, including the proof of registration. The driver provided proof of insurance, but did not provide the proof of registration as required. Officer M used his discretion to issue a written warning rather than a citation. Officer M explained fleet vehicles usually had to send proof to MVD of insurance annually to avoid the registration from becoming suspended. Officer M was professional and explained the situation to the driver.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

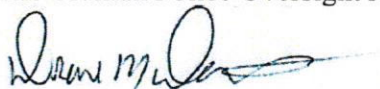
- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints may be re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Chief of Police or any matter relating to the Chief's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter. Include your CPC number.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. There was a delay in the issuance of findings due to multiple staff changes including investigators and the Executive Director along with a high volume of investigations and reviews to process. Thank you for your patience and participation in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 27, 2026

To File

Re: CPC # 093-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mr. L submitted an online complaint to the Civilian Police Oversight Agency on 05/05/2025, reporting that his daughter had been in a crash. When he had asked PSA H what the other driver had told him, PSA H advised Mr. L that she would need to review her OBRD recording to recall what the other driver had reported. He questioned why PSA H could not recall something told to her five minutes prior. Mr. L reported PSA H replied that she hadn't had anything to eat in seven hours, couldn't remember what the driver told her, and she would have to check her camera. Mr. L also reported that it had been over a month, and there was no record of the report being completed.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: PSA H

Other Materials: Email Communications

Date Investigation Completed: August 25, 2025

FINDINGS

Policies Reviewed: 2.16.5.C.1 (Reports)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

Policies Reviewed: 1.1.5.A.1

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

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Additional Comments:

1.1.5.A.1: It was determined that PSA H's response to J L , may have been construed as unprofessional by him, but did not rise to the level of misconduct. It should be noted that PSA H held herself accountable for her response toward Mr. L in her interview.

2.16.5.C.1: It was determined that PSA H did submit the crash report in a timely manner and that it was delayed pending the records unit's approval, which was done on 04/17/2025.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

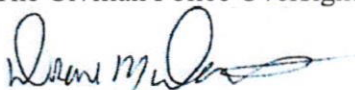
- 1) A policy was misapplied in the evaluation of the complaint;
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If you are not satisfied with the final disciplinary decision of the Chief of Police or any matter relating to the Chief's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter. Include your CPC number.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. There was a delay in the issuance of findings due to multiple staff changes including investigators and the Executive Director along with a high volume of investigations and reviews to process. Thank you for your patience and participation in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 30, 2026

Via Email

Re: CPC # 100-25

COMPLAINT:

PO Box 1293

Mr. T submitted a Civilian Police Oversight Agency reporting that he was harassed by Officer J. During the interview process Mr. T also reported Officer J had grabbed his penis while being patted down and clarified the harassment was Officer J contacting his supervisor.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: Yes

APD Employee Interviewed: No

APD Employee Involved: Officer J

Other Materials: Email Communications and SOPA court document.

Date Investigation Completed: August 22, 2025

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

Policies Reviewed: 1.1.6.A.1.b (Conduct)

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

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Additional Comments:

The evidence showed that Officer William J did pat down Mr. T during an investigative detention and inadvertently grabbed Mr. T penis while checking his front waistline and pockets through the outer clothing. This was unintentional. Mr. T laughed and Officer J apologized. It was also determined that Officer J had contacted Mr. T supervisor as part of his investigation. No form of harassment was identified by this. APD requires pat-downs of persons before they are placed in patrol vehicles, and Officer J followed policy. Both actions occurred, but they did not bring discredit to the department.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 23, 2026

Via Email

Re: CPC # 154-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 07/22/2025, C G submitted an online complaint to the CPOA regarding an incident that occurred on 07/22/2026 at 1730 hours at 12612 Copperwood Drive Northeast. Mr. G reported that APD officers entered his residence and conducted an illegal search and seizure after gaining access to the apartment from the landlord, Ancient Sky Properties, and JR (maintenance worker). Mr. G indicated that this occurred after he discovered what he believed to be illegal malware on his telephone.

EVIDENCE REVIEWED:

Video(s): N/A

APD Report(s): N/A

CAD Report(s): N/A

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: N/A

APD Employee Involved: Not Applicable

Other Materials: Email Communications

Date Investigation Completed: August 22, 2025

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

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Additional Comments:

This case was Administratively Closed because an investigation could not be conducted due to the lack of information provided in the submitted written complaint and by the complainant. An interview was initiated, but abruptly disconnected and the complainant could not be reached to continue the interview and did not call back. In addition, no evidence of the existence of the incident, misconduct, or policy violations in reference to this complaint investigation was discovered.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:


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Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 9, 2026

Via Certified Mail

Re: CPC # 215-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Ms. R reported that the officers did not take any action against the father regarding the false court documents or the restraining order violation. She later filed report 250076745 regarding the restraining order violation. Even though she requested different officers and a sergeant, Officer D and Officer P responded under the supervision of Sergeant M. She reported, *"I was informed that, per approval from the district attorney's office via Sergeant M, Anthony could only be charged for messaging me and not for orchestrating the police visit or causing emotional distress."* She reported that the actions of Officer I, Officer S, Officer D, Officer P, and Sergeant M represented an overreach, bias, and misconduct, which included failing to enforce the laws.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer D

Other Materials: Email Communications & court status

Date Investigation Completed: January 12, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.4

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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Additional Comments:

1.1.5.A.4: It was determined that Officer D was the backup officer and was not responsible for issuing any criminal summons. Officer D was not biased, nor did he display any misconduct.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 9, 2026

Via Certified Mail



Re: CPC # 215-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Officer Ivey continued to insist that he could enforce the order and stated, "he was there to enforce this order, and he wasn't going to be grabbing my child out of my arms." Ms. R requested a supervisor, and Officer I exited the residence to call a sergeant. Ms. R observed the child's father in a truck within one hundred yards of the residence in violation of a restraining order. She informed Officer S of the violation, and he informed her that it was acceptable because he was being escorted by the officers. She reported that the restraining order clearly said there were no exceptions, but the officer's disregard for it put her and the child at risk and caused significant emotional distress.

Ms. R reported that Sergeant M arrived on the scene, and his conduct was concerning.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer I

Other Materials: Email Communications & court status

Date Investigation Completed: January 12, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

Policies Reviewed: 1.1.6.C.1

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

Additional Comments:

1.1.6.C.1: It was determined that Officer I acted within the scope of his authority and did not violate APD policy. Officer I did not represent overreach, bias, or misconduct. Charges would not be filed for Anthony's presence near the residence since he was accompanied by officers for a possible custody exchange. Officer I observed a validated, stamped order.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

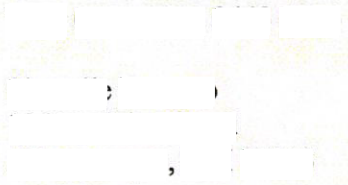
CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 9, 2026

Via Certified Mail



Re: CPC # 215-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Ms. R reported that the officers did not take any action against the father regarding the false court documents or the restraining order violation. She later filed report 250076745 regarding the restraining order violation. Even though she requested different officers and a sergeant, Officer D and Officer P responded under the supervision of Sergeant M. She reported, *"I was informed that, per approval from the district attorney's office via Sergeant M, A could only be charged for messaging me and not for orchestrating the police visit or causing emotional distress."*

She reported that the actions of Officer I, Officer S, Officer D, Officer P, and Sergeant M represented an overreach, bias, and misconduct, which included failing to enforce the laws.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer P

Other Materials: Email Communications and court case status

Date Investigation Completed: January 12, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.4

- 1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.
- 2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.
- 3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.
- 4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.
- 5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.
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Additional Comments:

1.1.5.A.4: It was determined that Officer P charged A for violating his restraining order by issuing him a criminal summons. Officer P was not biased nor did he display any misconduct.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 9, 2026

Via Certified Mail

Re: CPC # 215-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Officer Ivey continued to insist that he could enforce the order and stated, "he was there to enforce this order, and he wasn't going to be grabbing my child out of my arms." Ms. R requested a supervisor, and Officer I exited the residence to call a sergeant. Ms. R observed the child's father in a truck within one hundred yards of the residence in violation of a restraining order. She informed Officer S of the violation, and he informed her that it was acceptable because he was being escorted by the officers. She reported that the restraining order clearly said there were no exceptions, but the officer's disregard for it put her and the child at risk and caused significant emotional distress.

Ms. R reported that Sergeant M arrived on the scene, and his conduct was concerning.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer S

Other Materials: Email Communications and court case status

Date Investigation Completed: January 12, 2026

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

Policies Reviewed: 1.1.6.C.1

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

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Additional Comments:

1.1.6.C.1: It was determined that Officer S did tell S R that Anthony was allowed to be at the residence since he was following a police escort. Officer S did not represent overreach, bias, or misconduct and did not violate any APD policy.

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 9, 2026

Via Certified Mail

Re: CPC # 215-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

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Officer Ivey continued to insist that he could enforce the order and stated, *"he was there to enforce this order, and he wasn't going to be grabbing my child out of my arms."* Ms. R requested a supervisor, and Officer Ivey exited the residence to call a sergeant. Ms. R observed the child's father in a truck within one hundred yards of the residence in violation of a restraining order. She informed Officer S of the violation, and he informed her that it was acceptable because he was being escorted by the officers. She reported that the restraining order clearly said there were no exceptions, but the officer's disregard for it put her and the child at risk and caused significant emotional distress.

Ms. R reported that Sergeant M arrived on the scene, and his conduct was concerning.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant M

Other Materials: Email Communications and court case status

Date Investigation Completed: January 12, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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Policies Reviewed: 1.1.6.C.1

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Additional Comments:

1.1.6.C.1: It was determined that Sergeant M acted professionally and did not violate any APD policy. Sergeant M did not minimize the seriousness of the restraining order and did not take any legal action because there was none to take. Sergeant M did not represent overreach, bias, or misconduct.

He did call Ms. R after the incident, because she requested to speak with a sergeant.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 9, 2026

Via Email

Re: CPC # 239-25

COMPLAINT:

PO Box 1293

On 10/27/2025, Ms. M : submitted a complaint regarding an incident that occurred on 10/25/2025 at a smoke shop with Officer R. She called 242-COPS and requested to be contacted by a sergeant, who later called her, told her that he reviewed the OBRD recording, and believed that Officer R acted appropriately.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes
Complainant Interviewed: Yes Witness(es) Interviewed: N/A
APD Employee Interviewed: Yes
APD Employee Involved: Sergeant C
Other Materials: Email Communications
Date Investigation Completed: February 19, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.4

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

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Additional Comments:

The evidence showed Sergeant C did not violate any policies or procedures. He obtained information from the public in a professional, prompt, and courteous manner and acted upon it in a proper and judicious manner within the scope of his duties. Sergeant C called Ms. M : after reviewing Officer R's lapel video and informed her of her options for filing a complaint and informed her that he had not observed any policy violations.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 9, 2026

Via Email

Re: CPC # 239-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 10/27/2025, Ms. M : submitted a complaint regarding an incident that occurred on 10/25/2025 at a smoke shop. She reported that she heard Officer R and a security guard outside talking about "females showing ass". She went inside, and an incident ensued in which a cashier told her to leave the business. A cashier got Officer R's attention, at which time he approached her, grabbed her by the arm, and yanked on it. She told the officer to let her go, and he stated, "Shut the fuck up, you want to go jail." She indicated that she told Officer R to call his sergeant and that he did not ask for her identification and did not have probable cause.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer R

Other Materials: Email Communications

Date Investigation Completed: February 19, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.1 and 2.52.4.C.3

- 1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.
- 2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.
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- 5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.
- 6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

Additional Comments:

The OBRD showed Officer R did grab Ms. M : by the arm and turned her around to try to get her attention away from the argument occurring at the smoke shop when she did not pay attention to him calling out to her or tapping her back. He asked Ms. M : if she wanted to go to jail, but did not use any derogatory language as alleged. He did not use force on Ms. M , as it was not necessary. No evidence of the alleged inappropriate conversation between Officer R and the security guard could be located, and he denied having the conversation. In assessing the totality of the situation, other facts supported the preponderance that the inappropriate conversation alleged did not occur. The OBRD recordings showed Officer R treated Ms. M : with respect, courtesy, and professionalism during their interaction. Officer R's attempts to gain her attention were within policy. He had reason to speak with her, but the store did not ask for a formal trespass so she was allowed to leave.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 27, 2026

Via Email

[Redacted]

Re: CPC # 246-25

COMPLAINT:

PO Box 1293

Mr. D reported that Officer C pulled him over for not having a license plate and stated, "You know why I'm pulling you over, the same reason I pulled you over last time."

Albuquerque

Mr. D reported that Officer C opened his vehicle door without consent, placed a spike strip under his vehicle, and advised him that he did it so he would not run. He asked Officer D if he had his OBRD activated, but he did not respond. Officer C told him that his vehicle was going to be towed, but he later discovered that it had been seized.

NM 87103

Because an operator could not find a report, Mr. D believed that Officer C did not file the report in a timely manner. Mr. D reported that Officer C took extra steps to get him, went overboard, went too far, and did not do the right thing.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer C

Other Materials: Email Communications and any additional materials not listed above.

Date Investigation Completed: February 2, 2026

FINDINGS

Policies Reviewed: 1.1.5.C.2

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

Additional Comments:

A review of the OBRD recordings showed that Officer C kept his OBRD on for the entire duration. Officer C opened Mr. D's car door to speak with him and asked him to exit the vehicle, but Mr. D refused. Officer C did place spike strips under Mr. D's tires, but that was not a violation of any APD policy nor constituted misconduct since a supervisor provided authorization. Officer C didn't touch Mr. D or treat him rudely nor did Officer C escalate the situation. Officer C opened Mr. D's car door for safety reasons because Mr. D's windows could not roll down. Officer C submitted his report within policy time. Officer C had a history with Mr. D and took preventative steps based on his experience, but did not act officiously or abuse authority as alleged. Mr. D left the area as Officer C was conducting an inventory search of the vehicle, and Officer C didn't have an opportunity to tell Mr. D the vehicle was being seized after locating an indication of possible narcotics.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 11, 2026

Via Email

Re: CPC # 247-25

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

COMPLAINT:

On 11/05/2025, M V submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 10/29/2025 at 1830 hours at Charleston Street Northeast and Central Avenue. Mr. V reported that he was involved in a crash with a motorcycle, but the officers did not write a true, honest, and accurate report or diagram. He reported that Officer T wrote a false report against him because of his past. He felt that the officers were extremely biased towards him because of his criminal record.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer T

Other Materials: Email Communications & RTCC Video Footage

Date Investigation Completed: February 26, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.2 Conduct, & 2.16.5.B.5 Report Accuracy

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

Policies Reviewed: 2.8.5.A Mandatory Recording, & 2.82.4.C.3.a.i Pat-Down

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

Additional Comments:

1.1.5.A.2; It was determined that Officer T was not biased in her treatment of Mr. Vigil because of Mr. V's criminal history. She acted professionally at all times with him.

2.8.5.A; It was determined that Officer T violated APD Policy regarding mandatory OBRD recording. She forgot to activate her OBRD and missed approximately two minutes of video while riding in her police vehicle with a citizen.

2.16.5.B.5; It was determined that Officer T accurately described the motor vehicle traffic crash in her narrative on the New Mexico Uniform Traffic Crash report. Mr. V did report the speed of the motorcycle to the officers more than once, and RTCC video footage of the accident was viewed by Officer T which helped her to make determinations and drawings.

2.82.4.C.3.a.i; It was determined that Officer T violated APD policy when she failed to conduct a pat-down on a citizen who was placed in the rear of APD police vehicles at least twice. The CPOA recommends a written reprimand and a 40 hour suspension.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

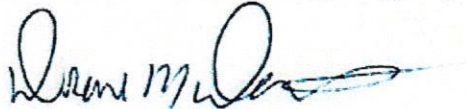
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Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

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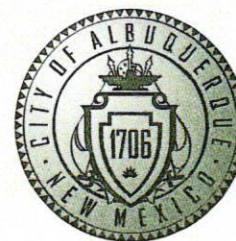
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 11, 2026

Via Email

Re: CPC # 247-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 11/05/2025, Mr. V submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 10/29/2025 at 1830 hours at Charleston Street Northeast and Central Avenue. Mr. V reported that he was involved in a crash with a motorcycle, but he felt that the officers were extremely biased towards him because of his criminal record.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer U

Other Materials: Email Communications & RTCC Video Footage

Date Investigation Completed: February 26, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.2 Conduct

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



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6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.1.5.A.2- It was determined that Officer U was not biased in his treatment of Mr. V because of Mr. V ; criminal history. Mr. V reported that he believed his criminal history had been run on the computer because he saw his picture appear on the monitor. Officer U explained that he entered Mr. V ; driver's license number into the CAD, which automatically populated his photo. He was unaware of any criminal history and denied treating him differently because of a history he did not know about. No evidence was submitted or reviewed indicating that Officer U was biased.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

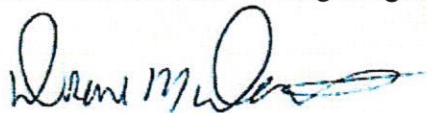
- 1) A policy was misapplied in the evaluation of the complaint;
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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 12, 2026

Via Email

Re: CPC # 248-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 11/10/2025, Mr. G : submitted a telephone complaint to the Civilian Police Oversight Agency staff regarding an incident that occurred on 10/19/2025 at 1509 hours. Mr. G : reported that he was improperly charged with harassment by Officer E. He advised that he only sent one text message to his ex-wife, whom he had a protection order against, which did not constitute harassment. He believed that they both should have been charged for exchanging text messages and that the Albuquerque Police Department just did whatever his ex-wife wanted.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer E

Other Materials: Email Communications

Date Investigation Completed: March 5, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.4

- 1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

- 2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

- 3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

- 4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

- 5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

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Additional Comments:

Officer E documented various contacts as provided by Mr. G [redacted] ex during the course of the investigation. Officer E attempted to obtain Mr. G [redacted] version of events, as was captured on OBRD, but Mr. G [redacted] did not answer the phone. Officer E did not violate any Albuquerque Police Department policies or procedures. Officer E obtained information from the public in a professional, prompt, and courteous manner, and she then acted upon it in a proper and judicious manner within the scope of her duties.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 27, 2026

Via Email

Re: CPC # 256-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 11/29/2025, Mr. B submitted a complaint regarding an incident on 09/17/2025. He said that Ofc. F treated him like a criminal and ignored the facts of what occurred. The Ofc. ignored his calls and messages for days and weeks and called him days later, prior to serving him, after refusing to listen to any of his facts for weeks. The Ofc's treatment was careless, harmful, and not respectful. The Ofc. took no notes, did not look into what he reported, and stated, "that's irrelevant" regarding the reporting of prior incidents. He indicated that bias occurred because he was the only Black individual, while everyone else involved was Latino. He said that the Ofc's violated his rights and allowed him to be falsely charged. He advised that he feared for his life because Ofc. F placed her hand on her gun.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer F

Other Materials: Email communications

Date Investigation Completed: March 26, 2026

FINDINGS

Policies Reviewed: 1.4.4.A.2.a

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

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Additional Comments:

It was determined that Officer F obtained information from the public in a professional, prompt, and courteous manner and acted upon it in a proper and judicious manner within the scope of her duties. Officer F's actions and decisions were based on the information that was provided to her during her investigation, which was relevant to that particular incident. There was no evidence to suggest the actions taken by Officer F were due to any bias as alleged by Mr. B. The evidence showed Officer F did not touch her weapon. Officer F called Mr. B, but was limited in what she could discuss due to the pending case.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 30, 2026

Via Email

Re: CPC # 260-25

COMPLAINT:

PO Box 1293

Mr. D reported that Sergeant H did not try to take his side, have any heart, or listen to him. Mr. D reported that his eye was twitching and looked like he wanted to do something. Mr. D reported that Sergeant H told him to file another complaint.

Albuquerque

Mr. D said he wanted to file complaints against both Sergeant H and Officer C because he was in fear for his life. He reported that the first time he had a run-in with Officer C, he got the better of him in a physical altercation. Mr. D felt that this was a joke to both Sergeant H and Officer C, and there would be no repercussions.

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Sgt. H now Lt. H

Other Materials: Email Communications and any additional materials not listed above.

Date Investigation Completed: March 6, 2026

FINDINGS

Policies Reviewed: 1.1.5.C.2

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



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Additional Comments:

It was determined that Mr. D initially brought up the previous complaint he had made against Officer C. Officer C identified violations of the law for lack of registration or insurance. Mr. D continues to violate the law by not having valid insurance or registration, and Officer C is within the scope of his duties to enforce the law. Lt. H informed Mr. D of such. Lt. H had to leave for another call and told Mr. D that they had given him a big break. It was determined that Lt. H told Mr. D that he could file another complaint, which did not violate any APD policy. There is no evidence of officiousness or abuse of authority.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police



CIVILIAN POLICE OVERSIGHT AGENCY

March 30, 2026

Via Email

Re: CPC # 260-25

COMPLAINT:

PO Box 1293

Mr. D reported that he had previously filed a complaint (246-25) against Officer C. Mr. D reported that Officer C approached while he was parked in his vehicle and mentioned on at least two occasions that he knew Mr. D had filed a complaint and stated, "Yeah, you went to file a complaint on me." Mr. D immediately called 911 and 242-COPS. Officer C told him that he would continue pulling him over, and Mr. D could continue filing complaints.

Albuquerque

NM 87103

Officer C asked Mr. D if he wanted him to call a sergeant to get it over with; Mr. D said yes. Sergeant H also mentioned the previously filed complaint and told Mr. D "Go file another complaint." In addition, Mr. D reported that Officer C also left with his driver's license.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer C

Other Materials: Email Communications and any additional materials not listed above.

Date Investigation Completed: March 6, 2026

FINDINGS

Policies Reviewed: 1.1.5.C.2

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

Additional Comments:

It was determined that Mr. D initially brought up the previous complaint he had made against Officer C. Officer C did not open Mr. D door and conducted a lawful vehicle stop based on the observation of no license plate. Further investigation during the traffic stop showed Mr. D did not have insurance. Mr. D continues to violate the law by not having valid insurance or registration, and Officer C is within the scope of his duties to enforce the law. It was addressed with the supervisor to log a retained ID at the substation rather than to leave it at a business, even though Officer C knew Mr. D would return to the business, as he had, since his car was still there.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

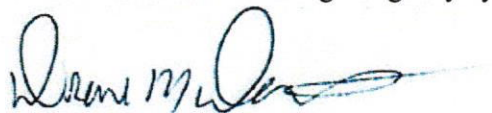
- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

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If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 23, 2026

To File

Re: CPC # 263-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 12/08/2025, S J submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 12/06/2025 at "7:30" at "Albuquerque." Mr. J reported that Officer G would not let him have his scheduled visit with his child and insisted that he knew more about the parenting plan than "we" did. Officer G stated, "that apd is above cyfd and the judges signed orders." Mr. J reported that Officer G believed his badge kept him above the law and that the officer's misinformation caused him to miss his visitation.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer G

Other Materials: Email Communications

Date Investigation Completed: March 10, 2026

FINDINGS

Policies Reviewed: 2.104.4.A.1.a; Custody Disputes

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



Policies Reviewed: 1.1.5.A.4; Public Welfare

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.1.5.A.4; It was determined that Officer G did tell Mr. J [redacted] that he knew more about the parenting plan than Mr. J [redacted]. He also told Mr. J [redacted] that APD was above CYFD in interpreting the signed agreements and that he knew the law. However, Officer G did not say that he was above any judges or signed orders issued by the courts. Officer G explained that he had experience with safety plans and custody disputes and that Mr. J [redacted] was fundamentally mistaken about the elements of the current twenty-one-day safety plan. He simply tried to explain the suspended visitation to him.

2.104.4.A.1.a; It was determined, with clear and convincing evidence, that Officer G did not interfere with the child's custody. Ms. K [redacted] R [redacted] the child's mother, provided him with a copy of a twenty-one-day safety plan that CYFD put in place a couple of days earlier. The document showed that the visits were suspended until a hearing on the matter. Mr. J [redacted] thought that the document did not alter his visitations and that Officer G should have told Ms. R [redacted] to bring the child for the regular visits.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

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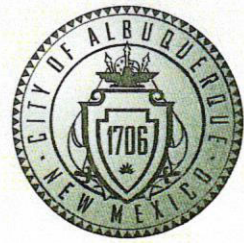
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 20, 2026

Via Email

Re: CPC # 264-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 12/08/2025, K W submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 11/12/2025. K. W reported that she and H W were involved in an altercation with H. W ; ex-boyfriend (M C , and the police were called. She felt it was predefined and prejudiced because the officers treated her and her sister differently than the person who battered her. She alleged they "Were the same kind o ' which she described as Hispanic and in their thirties. K. W alleged that she was never given the opportunity to press charges against Mr. C and Officer K failed to conduct a thorough investigation. She reported that she suffered traumatic injuries and somehow Officer K charged her with a battery.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Officer K

Other Materials: Email Communications

Date Investigation Completed: March 11, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.2: Personnel Code of Conduct

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



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Additional Comments:

1.1.5.A.2- It was determined that Officer C was not prejudiced or had any predetermined opinions about which direction the investigation would go. No evidence was submitted or reviewed indicating that this occurred.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 20, 2026

Via Email

Re: CPC # 264-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 12/08/2025, K [redacted] W [redacted] submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 11/12/2025. K. W [redacted] reported that she and H [redacted] W [redacted] were involved in an altercation with H. W [redacted] ex-boyfriend (M [redacted] C [redacted]), and the police were called. Based on her concussed memory, the police arrived, took statements from H. W [redacted] and Mr. C [redacted] and arrested Mr. C [redacted] for battery and aggravated assault against H. Willard. She felt it was predefined and prejudiced because the officers treated her and her sister differently than the person who battered her. She alleged they "Were the same kind o [redacted]" which she described as Hispanic and in their thirties.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Officer C

Other Materials: Email Communications

Date Investigation Completed: March 11, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.2 & 1.1.5.A.1 Personal Code of Conduct

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



Policies Reviewed: 2.60.4.C.1.e; I ry and Follow-Up Investigations

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



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Additional Comments:

1.1.5.A.2; It was determined that Officer K was not prejudiced or had any predetermined opinions about which direction the investigation would go. No evidence was submitted or reviewed indicating that this occurred.

1.1.5.A.1- After reviewing the OBRD Video of Officer K and Ms. K W phone call, there was no intimidation or harassment as alleged.

2.60.4.C.1.e-There was a preponderance of evidence supporting a sustained violation for failing to ensure that all tasks necessary for this investigation were completed. Officer K's documentation of the video did not match an objective review. Additionally, Officer K misquoted Ms. K W in two police reports. The CPOA recommends an 8 hour suspension.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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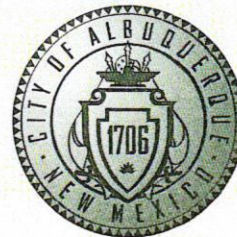
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 27, 2026

Via Email

Re: CPC # 266-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 12/08/2025, E M : submitted a telephone complaint to the Civilian Police Oversight Agency (CPOA) staff regarding an incident that occurred on 11/07/2025 at around 1700 hours at 4529 Greene Avenue Northwest. Ms. M : reported that Officer M purposely provided her with the wrong information on how to file charges. He did not handle the call well, provided her with inaccurate information, and spoke with her for only 30 seconds. He did not help her, purposely lied, did not act as a good community liaison, and was not very skilled in mediation. She indicated that she believed the officer was a child (impersonating an officer) and was the boyfriend of the individual who reported the incident.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: n/a

Date Investigation Completed: March 12, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.4

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

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Additional Comments:

A review of the evidence showed Officer M spoke with all parties involved in a professional, prompt, and courteous manner and acted properly and judiciously within the scope of his duties. Officer M gave Ms. M : multiple opportunities to further explain her side of the incident, but she refused and indicated she did not want to say anything to harm the girls. She minimized the physical exchange even after Officer M and Ms. M 's father encouraged her to be forthright. When she called later Officer M explained the situation regarding charges and that in a domestic incident only one party receives charges based on establishing a primary aggressor. Officer M tried to be realistic with her based on what he knew from his experience. Officer M gave her encouraging words during the call in an attempt to alleviate her stress about the incident to which Ms. M : expressed gratitude at the time. Ms. M : clarified she did not think the officer was involved romantically with either of the girls, her fiancé, who was not there made the comment. Ms. M : never asked for a supervisor's intervention.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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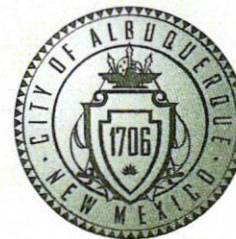
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 27, 2026

Via Email

Re: CPC # 267-25

COMPLAINT:

PO Box 1293

On 12/10/2025, J A submitted a telephone complaint to the CPOA regarding incident 250098861 that occurred on 11/25/2025. He reported that the crash report had not been completed, and an officer arrived, said, "It's a civil matter," asked no questions or took notes, and left.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: PSA I

Other Materials: Email Communications & Time Cards.

Date Investigation Completed: March 12, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

Policies Reviewed: 2.16.5.C.1 (Reports)

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

Additional Comments:

2.16.5.C.1: It was determined that PSA I did not create or submit the associated crash report by the end of his shift as required and had not notified or received permission from a supervisor to delay the completion and submission of the report. The late report created a delayed approval and the ability to release the report. Based on the disciplinary policy the CPOA recommends a verbal reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 27, 2026

Via Email

Re: CPC # 267-25

COMPLAINT:

PO Box 1293

J A reported that crash report #2500988961 had not been completed and that the crash had occurred on 11/25/2025. He reported he called APD Records several times, and it was not ready until he obtained a copy on 12/13/2025.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer S

Other Materials: Email Communications and copies of timecards.

Date Investigation Completed: March 12, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

Policies Reviewed: 2.16.5.C.1.b (Reports)

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

Additional Comments:

2.16.5.C.1.b: It was determined that Officer S, as an acting supervisor, approved PSA I's report on 12/11/2025 after having been requested to approve other reports by PSA I's actual supervisor. PSA I submitted the report late. PSA I's supervisor was on leave; Officer S approved the report when she saw that it needed approval.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

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The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police



CIVILIAN POLICE OVERSIGHT AGENCY

March 27, 2026

Via Email

Re: CPC # 269-25

COMPLAINT:

PO Box 1293

Ms. M : reported that she was battered, and the responding officers did not make an arrest. Ms. M : believed that the officers did not want to address the situation, were being inconsiderate of her circumstances, and were reluctant to make an arrest because it might be near the end of their shift.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer H

Other Materials: Email Communications, SOP 2-80

Date Investigation Completed: March 18, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.4

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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Additional Comments:

A review of the OBRD recordings showed that Officer H spoke with all the subjects at the dispatched location. Ms. M told Officer H that she wanted to press charges against Mr. L, and Officer H issued Mr. L a summons to appear for battery charges. Officer H was professional with all parties. There was no evidence to suggest that Officer H did not want to fulfill his responsibilities. Officer H did not arrest the male subject due to the alleged battery occurring outside his presence. APD SOP 2-80 provides that a criminal summons is issued in lieu of custodial arrest when it is misdemeanor charges and when the officer did not witness the incident, but has probable cause a crime occurred. A custodial arrest was not appropriate given the circumstances, but has the same end result of the individual needing to appear before a judge for the allegation. Officer G made no investigative decisions. Sgt. M was not present at the scene, did not make investigative or arrest decisions and his role was simply to sign off on the summons and report.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 27, 2026

To File

Re: CPC # 271-25

COMPLAINT:

PO Box 1293

Ms. A indicated that she was on her period when she was arrested and that she was improperly searched by multiple male personnel on the scene and at the Prisoner Transport Center (PTC) when female personnel were available.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: No

APD Employee Interviewed: No

APD Employee Involved: Officer R

Other Materials: Email Communications, SOP 2-80 and 2-82

Date Investigation Completed: March 3, 2026

FINDINGS

Policies Reviewed: 2.71.4.C.5.b.vii

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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Additional Comments:

It was determined that Officer R searched V one time when she was placed under arrest and prior to placing her in his patrol vehicle. V never asked for a female officer to search her. There was no high-fiving as the complainant alleged. There was some chuckling in response to her unabashed outburst. Both SOP 2-82 and 2-80 require personnel to perform searches whenever someone is placed in the back of the patrol car and when processed for arrest. The number of searches was subjected to was less than reported, performed consistent with policy, and required by the circumstances.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:


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CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

March 27, 2026

To File

Re: CPC # 271-25

COMPLAINT:

PO Box 1293

Ms. A indicated that she was on her period when she was arrested and that she was improperly searched by multiple male personnel on the scene and at the Prisoner Transport Center (PTC) when female personnel were available.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: No

APD Employee Interviewed: No

APD Employee Involved: Officer V

Other Materials: Email Communications, SOP 2-80 and 2-82

Date Investigation Completed: March 3, 2026

FINDINGS

Policies Reviewed: 2.71.4.C.5.b.vii

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Additional Comments:

It was determined that Officer V had searched V : two times, once when she was placed in his patrol vehicle and the second time when she was transferred into the custody of the PTC. V : did not ask for a female officer to search her. There was no high-fiving as the complainant alleged. There was some chuckling in response to her unabashed outburst. Both SOP 2-82 and 2-80 require personnel to perform searches whenever someone is placed in the back of the patrol car and when processed for arrest. The number of searches was subjected to was less than reported, performed consistent with policy, and required by the circumstances.

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