CITY OF ALBUQUERQUE

Civilian Police Oversight Agency

Finding Letters of the CPOA

The CPOA Executive Director's findings in each case are listed below. The citizens were notified of the August 2025 findings. If applicable, these findings will become part of the officer's file.

145-24	**061-25**	**062-25**	**063-25**	**065-25**
066-25	**074-25**	**081-25**	**082-25**	**087-25**

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 20, 2025

Via Certified Mail

Re: CPC # 145-24

COMPLAINT:

On 05/14/2024, M submitted a complaint about an incident that occurred on 05/12/2024. Mr. M said he was pulled over because his license plate was not displayed. He stated that he felt uncomfortable, like a victim, because the officer didn't call for a supervisor after he requested one. Mr. M I said the officer handcuffed him, which made him very nervous, and towed his vehicle, which was unnecessary and caused considerable inconvenience. Mr. M said the officer "did too much."

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer S

Other Materials: city ordinance 8-5-2-4

Date Investigation Completed: January 13, 2025

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

FINDINGS

Policies Reviewed: 1.1.5.A.4

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer. ☑

2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer. ☐

3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur. ☐

Policies Reviewed: 2.82.4.C.4 & 2.48.4.A.1.a

4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training. ☑

5. **Sustained Violation Not Based on Original Complaint**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur. ☐

6. **Administratively Closed**. Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile. ☐

Additional Comments:

1.1.5.A.4 Mr. M l did not have a plate on his vehicle, which prompted the traffic stop. The evidence showed that Officer S was professional with Mr. M . At times Officer S needed to become more stern as Mr. M l became argumentative. Not providing leniency, when Mr. M l asserted it had been provided by other agencies was not unprofessional. When Mr. M l did not agree with the situation he wanted a supervisor, however Officer S was an acting supervisor that day and a lieutenant in the area command was not available.

2.82.4.C.4 Mr. M l wanted a ride because he lived too far to walk. APD policy specifies individuals consent to be searched and transported in handcuffs in the back of the vehicle, with their property in the front seat, primarily for officer safety concerns.

2.48.4.A.1.a Mr. M ; registration was expired due to no insurance and he admitted to the officer he had no insurance. He could not demonstrate to the officer he previously held insurance. Per City Ordinance and APD policy a vehicle is towed by whatever tow company is on the city's rotation when the vehicle is not insured.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

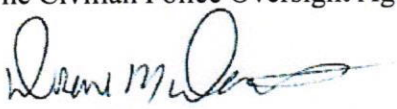
1) A policy was misapplied in the evaluation of the complaint;
2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints may be re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Chief of Police or any matter relating to the Chief's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter. Include your CPC number.

If you have a computer available, we would greatly appreciate your completing our client survey form at http://www.cabq.gov/cpoa/survey. There was a delay in the issuance of findings due to multiple staff changes including investigators and the Director along with a high volume of investigations and reviews to process. Thank you for your patience and participation in the process of civilian oversight of the police.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 11, 2025

Via Email

Re: CPC # 061-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 4/9/25, W sent a complaint to the CPOA for an incident on 3/30/25 at 1130. Ms. W reported trying to file a missing person's report, which Officer D was uninterested in. She reported Officer D was rude, condescending, and refused to help. Officer D advised he could not assist because the involved estranged from them in 2021. She called the missing persons unit, spoke to an unidentified detective, who agreed a report should have been taken and investigated. At his suggestion, she called dispatch back, again got Officer D, who had the same attitude. She called the missing persons unit back and left a sergeant a message. The sergeant advised a detective would call, make a report, and enter them into NCIC. A detective called and was hostile, refused to take a report or enter them into NCIC

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Officer D

Other Materials: Email communications, NM State Statute 29-15-02

Date Investigation Completed: August 4, 2025

FINDINGS

Policies Reviewed: 1.1.5.A.1 & 1.26.10.F.3

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.	☑
2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.	☐
3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.	☐
4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.	☐
5. **Sustained Violation Not Based on Original Complaint**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.	☐
6. **Administratively Closed**. Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.	☐

Additional Comments:

1.1.5.A.1: It was determined that Officer D treated Ms. W with respect, courtesy, and professionalism when he spoke with her.

1.26.10.F.3: It was determined that Officer D conducted the initial investigation and determined that the reported adult and child missing persons did not meet the Missing Persons Information and Reporting Act criteria.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

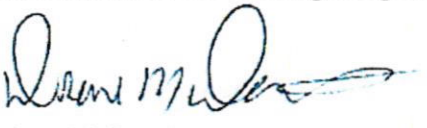
1) A policy was misapplied in the evaluation of the complaint;
2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at http://www.cabq.gov/cpoa/survey. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 11, 2025

Via Email

Re: CPC # 061-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 4/9/25, W sent a complaint to the CPOA for an incident on 3/30/25 at 1130. Ms. W reported trying to file a missing person's report, which Officer D was uninterested in. She reported Officer D was rude, condescending, and refused to help. Officer D advised he could not assist because the involved estranged from them in 2021. She called the missing persons unit, spoke to an unidentified detective, who agreed a report should have been taken and investigated. At his suggestion, she called dispatch back, again got Officer D, who had the same attitude. She called the missing persons unit back and left a sergeant a message. The sergeant advised a detective would call, make a report, and enter them into NCIC. A detective called and was hostile, refused to take a report or enter them into NCIC

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Detective S

Other Materials: Email communications, NM State Statute 29-15-02

Date Investigation Completed: August 4, 2025

FINDINGS

Policies Reviewed: 1.26.10.B.1

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.	☑
2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.	☐
3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.	☐

Policies Reviewed: 1.1.5.A.1

4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.	☑

Policies Reviewed: 2.8.5.B

5. **Sustained Violation Not Based on Original Complaint**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.	☑
6. **Administratively Closed**. Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.	☐

Additional Comments:

1.1.5.A.1: It was determined that although Detective S argued with Ms. W and they talked over each other on the phone, it did not rise to the level of misconduct. Statements alleged were either not made or occurred, but not in the manner or context as alleged.

1.26.10.B.1: It was determined that Detective S was not assigned to investigate Ms. W claims as they did not meet the criteria for a "missing person." The individuals were not appropriate to enter into NCIC based on the criteria.

2.8.5.B: It was determined that Detective S did not activate his OBRD prior to attempting to contact Tony via telephone. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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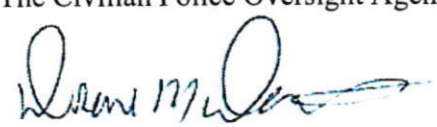
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 11, 2025

Via Email

Re: CPC # 062-25

COMPLAINT:

On 04/09/2025, U . submitted an online complaint to the CPOA regarding an incident that occurred on 04/09/2025 at 1245 hours at 2811 Charleston Northeast. Mr. U . reported that his vehicle had an expired registration and was parked in front of his parents' residence. Mr. U . reported that the officer stole his license plate, put a sticker on his windshield, and issued him a citation. Mr. U ı believed the officer acted outside his purview and the law by removing the plate. Mr. U ı reported that the officer ripped the plate from his car, leaving part of the plate behind.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: No Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: PSA G

Other Materials: Email Communications, nmonesource.com, amlegal.com, & SOPs.

Date Investigation Completed: July 29, 2025

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

FINDINGS

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.	☐

Policies Reviewed: 1.1.5.C.2 (Misconduct)

2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.	☑
3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.	☐
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Additional Comments:

It was determined that PSA G acted officiously when she seized the license plate without consent or the authority to do so. The focus is on the ***abuse their lawful authority*** aspect of the policy. A PSA can enforce parking violations on public and private property, which allows them the limited authority to issue a City of Albuquerque parking citation for a parking violation in accordance with City ordinances. In addition, a PSA may deem a vehicle abandoned, affix an Abandoned Vehicle Notification sticker on it, and later tow it (1.78.6.D). The seizing or otherwise taking possession of the property of another can typically only be completed by sworn personnel with consent, probable cause, or a warrant, or for safekeeping in instances such as conducting an inventory search or found property. PSA G was unprofessional and aggressive during the removal of the plate, but there was no evidence observed or presented that indicated he damaged the paint on the vehicle. The CPOA recommends a 16 hour suspension for the policy infraction. A policy recommendation was also made to the department.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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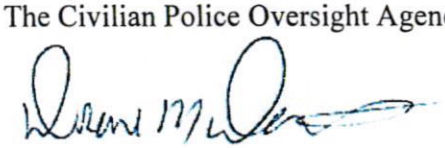
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 11, 2025

Via Email

Re: CPC # 062-25

COMPLAINT:

On 04/09/2025, U submitted an online complaint to the CPOA regarding an incident that occurred on 04/09/2025 at 1245 hours at 2811 Charleston Northeast. Mr. U reported that his vehicle had an expired registration and was parked in front of his parents' residence. Mr. U reported that the officer stole his license plate, put a sticker on his windshield, and issued him a citation. Mr. U believed the officer acted outside his purview and the law by removing the plate. Mr. U reported that the officer ripped the plate from his car, leaving part of the plate behind.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: No Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: PSA C

Other Materials: Email Communications, nmonesource.com, amlegal.com, & SOPs.

Date Investigation Completed: July 29, 2025

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

FINDINGS

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.	☐

Policies Reviewed: 1.1.5.C.2 (Misconduct)

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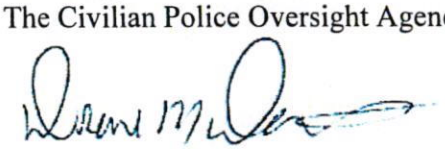


Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 6, 2025

Via Email

Re: CPC # 063-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

· S submitted an online complaint to the Civilian Police Oversight Agency (CPOA) on 04/10/2025, reporting that an officer, Sergeant L had used a curse word when he told her to shut up, sit down, or he would handcuff her and for her to not ask any more questions.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant L

Other Materials: Email Communications

Date Investigation Completed: July 23, 2025

FINDINGS

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.	☐

Policies Reviewed: 1.1.5.A.5

2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.	☑
3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.	☐
4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.	☐
5. **Sustained Violation Not Based on Original Complaint**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.	☐
6. **Administratively Closed**. Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.	☐

Additional Comments:

A review of the OBRD recordings was completed and showed Sergeant L cursing at Ms. S while telling her to shut up, sit down, or he would place her in handcuffs. Sergeant L used the F word extensively during his interaction with Ms. S . Sergeant L had also cursed at another citizen he encountered when he first arrived at the scene. He used the F-bomb repeatedly throughout the call with multiple individuals, even while the situation was sedate with the individuals.

The CPOA recommends the presumptive of a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

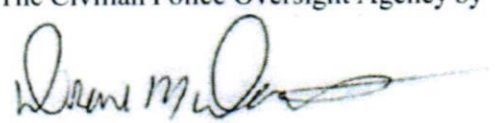
1) A policy was misapplied in the evaluation of the complaint;
2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at http://www.cabq.gov/cpoa/survey. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 11, 2025

Via Email

Re: CPC # 065-25

COMPLAINT:

On 04/10/2025, E submitted a complaint via telephone to the Civilian Police Oversight Agency (CPOA) staff regarding an incident that occurred on 04/10/2025 at 1000 hours at . Ms. E reported that the officers did not give a shit and refused to assist her. Ms. E reported that the female officer was hostile and had an aggressive demeanor, and did not respond to Mr. C when he asked her what her problem was. Mr. C asked the officers for their information, but they did not provide it.

Neither Ms. E nor her witness, Mr. C , responded to numerous attempts to gain their participation in the investigative process.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: No Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer C

Other Materials: email communications

Date Investigation Completed: July 31, 2025

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

FINDINGS

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.	☐

Policies Reviewed: 1.1.5.A.4 Personnel Conduct

2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.	☑
3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.	☐
4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.	☐

Policies Reviewed: 2.8.5.A OBRD Recording

5. **Sustained Violation Not Based on Original Complaint**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.	☑
6. **Administratively Closed**. Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.	☐

Additional Comments:

1.1.5.A.4-It was determined, Officer C violated this policy as her use of profanity, refusal to repeat identifying information upon reasonable request, and the overall dismissive attitude observed during the encounter were all inconsistent with the Department's mandate that officers engage with the public in a manner that upholds public trust and reflects positively on the agency. The CPOA recommends a written reprimand.

2.8.5.A-It was determined, based on the preponderance of the evidence, that Officer C did not comply with SOP 2-8-5-A. Officer C deactivated her body-worn camera while the interaction with Mr. C was still ongoing, as evidenced by his continued requests for identifying information in the hallway and the fact that Officer W's OBRD continued to capture relevant audio and video. Officer C's decision to turn off her OBRD before the contact was fully concluded resulted in the failure to document the entirety of the encounter as required by department policy. The CPOA recommends an 8 hour suspension.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

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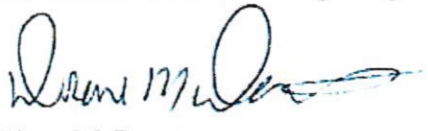
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 11, 2025

Via Email

Re: CPC # 065-25

COMPLAINT:

On 04/10/2025, E submitted a complaint via telephone to the Civilian Police Oversight Agency (CPOA) staff regarding an incident that occurred on 04/10/2025 at 1000 hours at 9125 Copper Avenue Northeast, #420. Ms. E reported that Officer W ripped a legal notice off her front door and stomped on it. Ms. E reported that the officers did not give a shit and refused to assist her. Officer W told Mr. C that he did not give a fuck. Mr. C asked the officers for their information, but they did not provide it.

Neither Ms. E nor her witness, Mr. Cortopassi, responded to numerous attempts to gain their participation in the investigative process.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: No Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer W

Other Materials: email communications

Date Investigation Completed: July 31, 2025

PO Box 1293
Albuquerque
NM 87103
www.cabq.gov

FINDINGS

Policies Reviewed: 1.1.5.A.4, 1.1.5.A.5, & 1.1.6.A.2-Personnel Conduct

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.	☑
2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.	☐
3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.	☐
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6. **Administratively Closed**. Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.	☐

Additional Comments:

1.1.5.A.4- It was determined, that Officer W did not use profanity or language that was derogatory, contemptuous, or disrespectful toward the complainant, nor did he engage in unprofessional conduct as alleged.

1.1.5.A.5-It was determined, that Officer W obtained information from the public in a generally professional, prompt, and courteous manner and acted upon it within the scope of his duties.

1.1.6.A.2-Regarding the allegation of Officer W refused to provide identifying information, it was confirmed that Mr. Cortopassi only requested Officer W's badge number at the time of the incident, which was provided to Mr. Cortopassi by Officer W.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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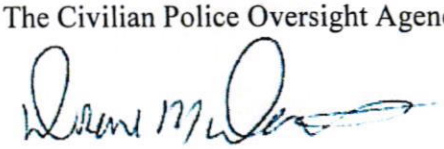
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 11, 2025

Via Email

Re: CPC # 066-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 04/11/2025, C submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 04/09/2025 at 1200 hours. Mr. C i reported that a PSA confiscated the license plate from his vehicle in front of his residence, put a sticker on his window, and issued him a citation for having the wrong plate. Mr. C indicated that the plate was registered to the vehicle. He reported that the PSA confiscated the plate but did not document doing so. He filed a report regarding the stolen plate. Mr. C i questioned the authority of a PSA to confiscate the plate and believed he was targeted. He also reported that the PSA told him that she was looking for a gun in a vehicle, and he questioned her integrity if this was true or not.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Police Service Aide J

Other Materials: Emails, SOP 1-78, Complainant Submitted Evidence

Date Investigation Completed: July 14, 2025

FINDINGS

Policies Reviewed: 1.1.6.A.1.a; Avoid behavior that may cast doubt on their integrity or honesty

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.	☑

Policies Reviewed: 1.1.5.C.2; not act officiously, abuse their lawful authority.

2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.	☑
3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.	☐
4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.	☐
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Additional Comments:

1.1.5.C.2:It was determined that PSA J acted officiously when she seized the license plate without consent or the authority to do so. The focus is on the ***abuse their lawful authority*** aspect of the policy. A PSA can enforce parking violations on public and private property, which allows them the limited authority to issue a City of Albuquerque parking citation for a parking violation in accordance with City ordinances. In addition, a PSA may deem a vehicle abandoned, affix an Abandoned Vehicle Notification sticker on it, and later tow it (1.78.6.D). The seizing or otherwise taking possession of the property of another can typically only be completed by sworn personnel with consent, probable cause, or a warrant, or for safekeeping in instances such as conducting an inventory search or found property.
1.1.6.A.1.a:It was determined that PSA J was truthful when she told Mr. C i that she was in the area looking for an abandoned vehicle. She never mentioned anything about looking for a firearm in a vehicle as reported by Mr. C , and there was no evidence that she targeted him specifically.
The CPOA recommends a 16 hour suspension for the policy infraction. A policy recommendation was also made to the department.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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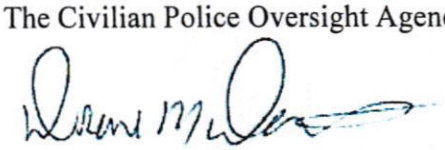
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 29, 2025

Via Email

Re: CPC # 074-25

COMPLAINT:

On 04/19/2025, : V submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 04/19/2025 at 0015 hours at Bridge and Central. Ms. V reported that the officer discriminated against her by towing her vehicle after she was told to move it and was only twenty seconds from her residence. Ms. V reported that three officers and a supervisor told her different things, refused to help her, and refused to listen to her.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Officer G

Other Materials: Email communications, city ordinance 8-5-2-4

Date Investigation Completed: August 14, 2025

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

FINDINGS

Policies Reviewed: 1.1.5.A.2 and 1.1.5.A.4

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.	☑
2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.	☐
3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.	☐
4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.	☐

Policies Reviewed: 1.1.6.C.1

5. **Sustained Violation Not Based on Original Complaint**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.	☑
6. **Administratively Closed**. Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.	☐

Additional Comments:

1.1.5.A.4 The lapel video recordings were reviewed, and they showed that Officer G acted professionally and courteously while interacting with the citizens on the scene. The videos also showed that many of the comments alleged were not said. Officer G obtained information from the public in a professional, prompt, and courteous manner, and he acted upon it properly and judiciously within the scope of his duties.

1.1.5.A.2 The evidence showed Officer G did not discriminate against anyone based on their color, religion, sex, national origin, age and/or disability, nor based on their veteran status, sexual orientation, and/or gender identity.

1.1.6.C.1 Officer G did not conduct an inventory search before having a vehicle towed and did not complete the tow sheet correctly. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by

Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 29, 2025

Via Email

Re: CPC # 074-25

COMPLAINT:

On 04/19/2025, V submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 04/19/2025 at 0015 hours at Bridge and Central. Ms. V reported that the officer discriminated against her by towing her vehicle after she was told to move it and was only twenty seconds from her residence. Ms. V reported that three officers and a supervisor told her different things, refused to help her, and refused to listen to her.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: Email communications, city ordinance 8-5-2-4

Date Investigation Completed: August 14, 2025

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

FINDINGS

Policies Reviewed: 1.1.5.A.2 and 1.1.5.A.4

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.	☑
2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.	☐
3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.	☐
4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.	☐
5. **Sustained Violation Not Based on Original Complaint**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.	☐
6. **Administratively Closed**. Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.	☐

Additional Comments:

1.1.5.A.4 The lapel video recordings were reviewed, and they showed that Officer M acted professionally and courteously while interacting with the citizens on the scene. The videos also showed that many of the comments alleged were not said. Officer M obtained information from the public in a professional, prompt, and courteous manner, and he acted upon it properly and judiciously within the scope of his duties.

1.1.5.A.2 The evidence showed Officer M did not discriminate against anyone based on their color, religion, sex, national origin, age and/or disability, nor based on their veteran status, sexual orientation, and/or gender identity.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

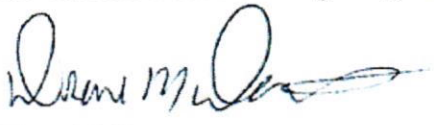
1) A policy was misapplied in the evaluation of the complaint;
2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at http://www.cabq.gov/cpoa/survey. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 29, 2025

Via Email

Re: CPC # 074-25

COMPLAINT:

On 04/19/2025, : V submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 04/19/2025 at 0015 hours at Bridge and Central. Ms. V reported that the officer discriminated against her by towing her vehicle after she was told to move it and was only twenty seconds from her residence. Ms. V reported that three officers and a supervisor told her different things, refused to help her, and refused to listen to her.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant R

Other Materials: email communications, city ordinance 8-5-2-4

Date Investigation Completed: August 14, 2025

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

FINDINGS

Policies Reviewed: 1.1.5.A.2 and 1.1.5.A.4

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.	☑
2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.	☐
3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.	☐

Policies Reviewed: 2.48.4.A.1.a

4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.	☑
5. **Sustained Violation Not Based on Original Complaint**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.	☐
6. **Administratively Closed**. Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.	☐

Additional Comments:

1.1.5.A.4 The lapel video recordings were reviewed, and they showed that Sergeant R acted professionally and courteously while interacting with the citizens on the scene. The videos also showed that many of the comments alleged were not said. Sergeant R obtained information from the public in a professional, prompt, and courteous manner, and he acted upon it properly and judiciously within the scope of his duties.

1.1.5.A.2 The evidence showed Sergeant R did not discriminate against anyone based on their color, religion, sex, national origin, age and/or disability, nor based on their veteran status, sexual orientation, and/or gender identity.

2.48.4.A.1.a City Ordinance and APD policy support that a vehicle should be towed for a lack of insurance, and officers have no determination of which tow yard responds, as it is based on a rotation basis.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

1) A policy was misapplied in the evaluation of the complaint;
2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
3) that the findings and recommendations were not consistent with the record evidence.

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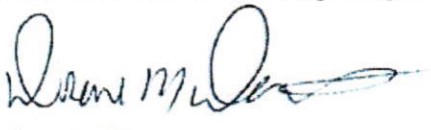
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 29, 2025

Via Email

Re: CPC # 081-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Ms. A reported that she had a disturbing encounter with Officer M on 04/13/2025 at 1432 hours at Ellison and Cottonwood. Ms. A was unsure if Officer M was comprehending what she was saying. Officer M was difficult to understand, seemed to be high-strung and in an altered state. Officer M informed Ms. A that her registration had expired and had been for a while. Officer M pointed at her license multiple times, asking if it was hers and if she lived at the listed address. Officer M. told her she would have to go to the MVD and have the issue corrected prior to the court date. Ms. A was issued 3 citations. Ms. A went to the MVD, where she was informed that her registration was not expired and her documents were valid.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: Email Communications, Traffic Citations, SOP 2.41

Date Investigation Completed: August 18, 2025

FINDINGS

Policies Reviewed: 1.1.5.A.1

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.	☑

Policies Reviewed: 1.1.6.C.1

2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.	☑
3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.	☐
4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.	☐
5. **Sustained Violation Not Based on Original Complaint**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.	☐
6. **Administratively Closed**. Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.	☐

Additional Comments:

1.1.5.A.1 - A review of the OBRD recordings was completed, and it was confirmed that Officer M was professional during his interaction with Ms. A Officer M did not display any signs of drug or alcohol impairment. There were also no signs of an altered state of mind. Officer M was alert, coherent, and responsive.

1.1.6.C.1 - It was determined that Officer M failed to meet his roles and responsibilities while conducting a traffic stop for a red-light violation by not carefully checking the computer-aided dispatch system, the paper documents provided to him by Ms. A and the vehicle license plate number to confirm the information was correct and coincided with one another. Officer M also did not follow the procedure to obtain Ms. A ; phone number and email address to include in the State of New Mexico Uniform Traffic Citation. This led to inconveniences for Ms. A

The CPOA recommends an 8 hour suspension.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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3) that the findings and recommendations were not consistent with the record evidence.

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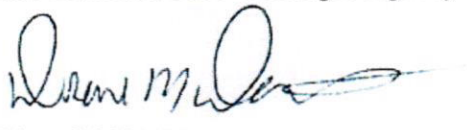
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 29, 2025

Via Email

Re: CPC # 082-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 04/25/2025, T submitted an online complaint to the CPOA regarding an incident that occurred on 02/05/2025. Ms. T reported that the police and CYFD were called regarding a welfare check on her son, who reported that his father had physically abused him. It was noted in the OBRD recording and the report that charges and a summons would be pursued, which never occurred.

Ms. T reported that her son was left in the care of another individual, who was present at the time of the abuse. Ms. T noted that the officers did not attempt to contact her, ask her permission regarding who her son was left in the care of, or inform her of the incident. Ms. T reported a lack of professionalism in neglecting her son's well-being and safety.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant P

Other Materials: Email Communications & Telestaff Snapshot.

Date Investigation Completed: August 12, 2025

FINDINGS

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer. ☐

2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer. ☐

3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur. ☐

4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training. ☐

Policies Reviewed: 2.16.5.C.1.b (Reports)

5. **Sustained Violation Not Based on Original Complaint**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur. ☑

6. **Administratively Closed**. Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile. ☐

Additional Comments:

2.16.5.C.1.b: It was determined that Sergeant P did not review or approve the submitted report within the required 3-work day time frame. Sergeant P did not recall or provide any proof that he had notified or gotten approval from a supervisor to delay the review or approval of the submitted report.
The CPOA recommends a verbal reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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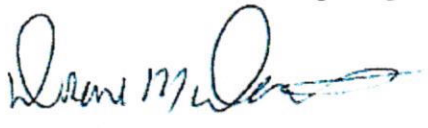
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 29, 2025

Via Email

T
actodd1990@gmail.com

Re: CPC # 082-25

COMPLAINT:

On 04/25/2025, T submitted an online complaint to the CPOA regarding an incident that occurred on 02/05/2025. Ms. T reported that the police and CYFD were called regarding a welfare check on her son, who reported that his father had physically abused him. It was noted in the OBRD recording and the report that charges and a summons would be pursued, which never occurred.

Ms. T reported that her son was left in the care of another individual, who was present at the time of the abuse. Ms. T noted that the officers did not attempt to contact her, ask her permission regarding who her son was left in the care of, or inform her of the incident. Ms. T reported a lack of professionalism in neglecting her son's well-being and safety.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer W

Other Materials: Email Communications & Telestaff Snapshot.

Date Investigation Completed: August 12, 2025

PO Box 1293
Albuquerque
NM 87103
www.cabq.gov

FINDINGS

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer. ☐

2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer. ☐

3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur. ☐

Policies Reviewed: 2.60.4.C.1.e (Preliminary & Follow-Up Investigations)

4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training. ☑

5. **Sustained Violation Not Based on Original Complaint**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur. ☐

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Additional Comments:

2.60.4.C.1.e: It was determined that Officer W was professional and conducted a proper investigation related to the incident. The officers conducted the appropriate interviews, and a CSS was utilized to photograph the reported injuries. Officer W consulted with the CYFD and confirmed that a safety plan was in place and that the child had been placed in the care of the approved individual. Ms. T was not contacted, but there was no requirement to do so. The CACU was consulted, and Officer W completed the documentation to summon the father for battery, but due to a clerical error in the routing of the documents, the summons was not issued. During the course of the investigation, the error had been identified and corrected by a supervisor in the Shield Unit, and the investigator was assured that the criminal summons would be sent and issued.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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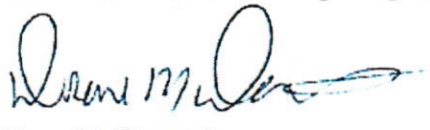
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 29, 2025

Via Email

Re: CPC # 082-25

COMPLAINT:

On 04/25/2025, T submitted an online complaint to the CPOA regarding an incident that occurred on 02/05/2025. Ms. T reported that the police and CYFD were called regarding a welfare check on her son, who reported that his father had physically abused him. It was noted in the OBRD recording and the report that charges and a summons would be pursued, which never occurred.

Ms. T reported that her son was left in the care of another individual, who was present at the time of the abuse. Ms. T noted that the officers did not attempt to contact her, ask her permission regarding who her son was left in the care of, or inform her of the incident. Ms. T reported a lack of professionalism in neglecting her son's well-being and safety.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer S

Other Materials: Email Communications & Telestaff Snapshot.

Date Investigation Completed: August 12, 2025

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

FINDINGS

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer. ☐

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3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur. ☐

Policies Reviewed: 2.60.4.C.1.e (Preliminary & Follow-Up Investigations)

4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training. ☑

5. **Sustained Violation Not Based on Original Complaint**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur. ☐

6. **Administratively Closed**. Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile. ☐

Additional Comments:

2.60.4.C.1.e: It was determined that Officer S was professional and assisted his recruit, Officer W, in conducting a proper investigation related to the incident. The officers conducted the appropriate interviews, and a CSS was utilized to photograph the reported injuries. Officer W consulted with the CYFD and confirmed that a safety plan was in place and that the child had been placed in the care of the approved individual. Ms. T was not contacted, but there was no requirement to do so. The CACU was consulted, and Officer W completed the documentation to summon the father for battery, but due to a clerical error in the routing of the documents, the summons was not issued. During the course of the investigation, the error had been identified and corrected by a supervisor in the Shield Unit, and the investigator was assured that the criminal summons would be sent and issued.

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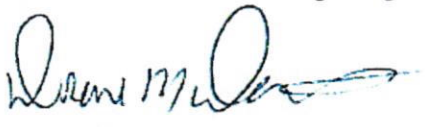
3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at http://www.cabq.gov/cpoa/survey. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE

CIVILIAN POLICE OVERSIGHT AGENCY

August 29, 2025

Via Email

Re: CPC # 087-25

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 04/30/2025, G submitted a complaint via telephone to the CPOA staff regarding an incident that occurred on 04/30/2025 at 0900 hours. Ms. G reported that Officer O-A failed to appear for court on 04/30/2025 at 0900 hours at the Bernalillo County Metropolitan Court regarding case T-4-CR-2025001335.

EVIDENCE REVIEWED:

Video(s): N/A APD Report(s): N/A CAD Report(s): N/A

Complainant Interviewed: Yes Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Officer O-A

Other Materials: Email Communications & Court Case Detail Report.

Date Investigation Completed: August 20, 2025

FINDINGS

1. **Unfounded**. Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.	☐

Policies Reviewed: 2.76.4.F.1 (Court)

2. **Sustained**. Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.	☑
3. **Not Sustained**. Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.	☐
4. **Exonerated**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.	☐
5. **Sustained Violation Not Based on Original Complaint**. Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.	☐
6. **Administratively Closed**. Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.	☐

Additional Comments:

2.76.4.F.1: It was determined that Officer O-A failed to appear for court on 04/30/2025 at 0900 hours as required.
The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

1) A policy was misapplied in the evaluation of the complaint;
2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
3) that the findings and recommendations were not consistent with the record evidence.

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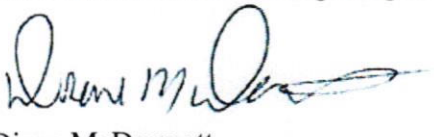

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