



05-15-16 04:26 RCVD

Official Use ONLY: Date/Time Received: 6-13-16 Received by: [Signature] CPE #: 10114 Assigned to: _____

Civilian Police Oversight Agency (CPOA) Albuquerque Police Department Complaint or Commendation Form

This form can be hand-delivered to the CPOA office located at the Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102
Fax: 505-924-3775
Email: cpoa@cabq.gov
Mail: CPOA, P.O. Box 1293
Albuquerque, NM 87103
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department. In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form, please contact the CPOA at 505-924-3770.

I want to file a: Complaint **Commendation** Interested in Mediation? Yes No I need more Information

Information about you:

First: _____ Last: _____ Middle: _____

Home: () _____ Cell/Work _____ Best time to Call? 10:00 AM

Email: _____ red Language ENGLISH Date of Birth: _____

Street: _____ Apt: _____

City: _____ State: NM Zip Code: _____

Optional: This section is for statistical purposes only.

Gender: _____ Other _____ Race/Ethnicity: _____

Sexual Orientation: _____ Homosexual/Bisexual/Other: _____

Do you have a Mental Illness _____

Do you struggle with homelessness _____

Information about the incident:

Date: 6/1/16 Time: 4:30 AM/PM (AM)

Address/Location: _____ Street _____ City _____ State _____ Zip Code _____

Information about the Albuquerque Police Department employee(s) involved:

Name: OFFICER Mccracken (spelling) Man/I.D. #: _____

Name: Dillon McCracken Man/I.D. #: _____

Are you submitting this form for someone else? Yes **NO** Did you witness this incident? Yes No

Name of the person you are submitting this form for: _____ Phone: () _____

Additional Witness:

Name: _____ Phone () _____

Address:

Street _____ Apt. _____ City _____ State _____ Zip Code _____

STATEMENT

JWD 220-16

Briefly summarize what happened (attach additional pages or documents if needed).
It is important to provide as much information as possible describing the incident in full detail including:
location, date, time, officer/employee(s) involved, and witnesses.
If names are not known, please include a detailed description of the officer(s) involved.

ON JUNE 1, 2016 I VISITED MY FRIEND AT THE ADDRESS
GIVEN ON THE REVERSE PAGE. A TENANT'S TOY CHEHUATUA DOG UNLEASHED
ATTACKED MY SERVICE DOG 5 DAYS PRIOR. I SAW THE PROPERTY OWNER
(POINTED OUT TO ME) AND ASKED IF I COULD SPEAK
WITH HIM ABOUT THIS INCIDENT. I TOLD HIM ABOUT THE DOG
UNLEASHED ATTACKING MY SERVICE DOG THAT WAS LEASHED.
HE WAS AN ARMS LENGTH AWAY POINTING AND TOLD ME TO
GET OFF HIS PROPERTY AND NEVER TO SHOW MY FACE OR MY
SERVICE DOG ON HIS PROPERTY AGAIN OR ELSE
I WAS SO SHOOK UP I LEFT IMMEDIATELY. I SAW A
POLICE CAR IN MY REARVIEW.

MY FRIEND WENT OUT TO TALK TO THE POLICE OFFICER WHO
SUGGESTED I FILE A POLICE REPORT. I TRIED TODAY AT THE
CIBOLA LOOP. OFFICER MC CRACKEN WAS POLITE, PROMPT COMPASSION
ATE AND AN EXCELLENT LISTENER. I AM ALLOWED TO VISIT MY FRIEND
AND AM NEW HERE TO NEW MEXICO. THE POLICE ARE ABLE TO BE
SUPPORTIVE.

What outcome are you seeking?

THE ABILITY TO VISIT MY FRIEND AT THE ADDRESS
WHERE THE INCIDENT OCCURRED AND TO FEEL SAFE AND NOT
THREATENED

The information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.
I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.
I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.

Signature

6/3/16

Date

OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: _____ Date: _____ Time Received: _____ AM / PM

Contreras, Michelle

JWD 221-16

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov
Sent: Wednesday, June 01, 2016 8:02 AM
To: Civilian Police Oversight Agency
Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

After 5:00 pm

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

State

ZIP Code

Gender

Gender - If "Other"

Race & Ethnicity

Race & Ethnicity - If "Other"

Sexual Orientation

Sexual Orientation - If "Other"

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

JWD221-16

Date & Time of the Incident

May 29, 2016 05:30 PM

Address or Location of the Incident

This incident took place at the Walmart on Academy and Wyoming in the parking lot in front of the store. Three officers were involved and one suspect. The third officer was Jerry Arnold along with Sargent James Edison and Officer Scott Maher.

Police Employee #1 - Name

Sargent James Edison

Police Employee #1 - ID or Badge Number

unknown

Police Employee #2 - Name

Scott Maher

Police Employee #2 - ID or Badge Number

unknown

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

wife watched the arrest from our truck.

Statement

At approximately 530 p.m. I walked out of Walmart and saw a young man standing next to some vending machines and a trash can with a bottle of charcoal lighter fluid and a box of matches. He had just tried to light one of the matches from the box, but the wind blew it out. I could hear him complaining about the wind blowing out the matches. He was mumbling to himself and it appeared to be clear he had some kind of mental disorder. I went into to the store warn the store employees to call 911 and I described the before mentioned scene. I went back out and I think my presence scared the young man because he walked away moving in and out of parked cars and obstacles in the parking lot for about 10 minutes. Eventually he got into his car and tried to drive off. I got in my truck with my wife and followed. At this point APD arrived pulling him over in the parking lot. Sargent James Edison pulled up behind the vehicle and patrolman Scott Maher and Jerry Arnold pulled up on the front left side of the suspects vehicle. The suspect immediately opened his door and showed his hands to the three police. These police men could see he was scared. The policeman did a good job ensuring their safety by patting him down and having the suspect kneel with his hands behind his head. The policemen were all calm addressing the suspect speaking in gentle calm voices. They could see his fragile mental behavior. The suspect was weeping declaring that he wanted to kill himself and do the world a favor. The policeman just continued to comfort him and show respect demonstrating great deescalation skills to calm him down. Later the Sargent took my name and number and stated that they were going to find him some help. WELL DONE OFFICERS!!! My wife, witnessed the same incident.

What Outcome are you Seeking?

How about some recognition for these officers for the professional way they handled a mentally unstable suspect. After they secured the scene with the suspect making it safe for them and the individual, they discerned the low threat level with this incident and used their training effectively with the arrest and calming of the suspect. The demonstration of deescalation skills and respect for this individual who was emotionally unstable was touching. Their use of force was exactly at the level it needed to be.

Electronic Signature

Contreras, Michelle

JWD222-16

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov
Sent: Saturday, June 04, 2016 1:53 PM
To: Civilian Police Oversight Agency
Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

Street Address

City

State

ZIP Code

Gender

Gender - If "Other"

Race & Ethnicity

Race & Ethnicity - If "Other"

Sexual Orientation

Sexual Orientation - If "Other"

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Date & Time of the Incident

Jun 04, 2016 01:30 PM

Address or Location of the Incident

I-40 Westbound and 4th St

Police Employee #1 - Name

KC Morant

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

A Romero

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

My family and I were heading to the Botanical Gardens after eating lunch when our vehicle broke down around 1:30 in the afternoon just as we merged onto I-40 westbound at 4th street. Officer Morant pulled over only moments after we broke down. After he was unable to call a service aid to give us a ride, Officer Morant called Officer Romero and they helped load our 4 children in car seats into their vehicles and drove us home. As a very stressed mother, I was grateful not to be stranded in the heat with our children on a busy interstate.

What Outcome are you Seeking?

I just want to recognize these officers for their service and the aid rendered to my family! Please send them our thanks and take a moment to commend them on a job well done.

Electronic Signature

JWD 222-14

JWD 223-16

Contreras, Michelle

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov
Sent: Monday, June 13, 2016 2:31 PM
To: Civilian Police Oversight Agency
Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

Yes

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Anytime after 7 a.m. and before 10 p.m.

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

State

ZIP Code

Gender

Gender - If "Other"

Race & Ethnicity

Race & Ethnicity - If "Other"

Sexual Orientation

Sexual Orientation - If "Other"

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Date & Time of the Incident

Jun 06, 2016 03:10 PM

Address or Location of the Incident

Police Employee #1 - Name

William Harris, CSI

Police Employee #1 - ID or Badge Number

709

Police Employee #2 - Name

Sgt. Wickline

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

Additional Witness

JWD 223-16

Statement

Citizen's home was broken into. She would like to commend Sgt. Wickline and CSI William Harris for going out of their way for being helpful and getting her a copy of the police report so she could get her medications, which were stolen from her home.

She would also like to like to say that Det. Megan Glynn #5259 and Officer Tanya LaForce #2600 are dedicated professionals who haven't forgotten to be human who helped get her possession of their belongings and arrested the individuals who broke into her home.

Took commendation by telephone on 6-13-2016 at 3:25 p.m. By Michelle Contreras

Administrative Assistant, Civilian Police Oversight Agency

What Outcome are you Seeking?

Would like to see the officers recognized in this matter.

Electronic Signature

by telephone - Michelle Contreras for citizen

Contreras, Michelle

JWD 224-16

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov
Sent: Friday, June 17, 2016 12:03 AM
To: Civilian Police Oversight Agency
Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

Street Address

City

State

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Address or Location of the Incident

Verizon Parking lot and McDonald's on Menaue

Police Employee #1 - Name

Rob Swessel



Police Employee #1 - ID or Badge Number
Police Employee #2 - Name
Police Employee #2 - ID or Badge Number
Are You Submitting this Form for Someone Else?
Yes
Submitting for Someone Else - if "Yes"

JWD 224-16

Did You witness this Incident?
No

Additional Witness
Statement

I am submitting this for my mother, She has been a resident of New Mexico for roughly 23 years. In April, Mom had a flat tire at the parking lot of Verizon and McDonald's on Menau. She did not carry a mobile phone so it is difficult for her to contact anyone for help. As my Mother described the incident, Officer Swessel stopped to help her change her tire. I know that my mother was extremely grateful for his help. Our family is also very grateful for Officer Swessel's help. Law Enforcement do not get enough credit for the hard work that you do each day and the service that you provide to our community.

I want to recognize Officer Swessel for his help. To him, this might have seemed like a small gesture. To my mother and our family, we really appreciate your help! The other good outcome is because of this incident, Mom has now gotten a mobile phone.

Thank you again for your help and support to not only our mother but the community.
What Outcome are you Seeking?
Recognition for Officer Swessel's efforts.
Electronic Signature

JWD 229-16

Contreras, Michelle

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov
Sent: Sunday, June 19, 2016 9:40 AM
To: Civilian Police Oversight Agency
Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:
 Commendation
Interested in Mediation?
 No
First Name

Last Name
Middle Name
Home Telephone
Cell or Work Telephone

Best Time to Call
Your E-Mail Address

Preferred Language
 English

Date of Birth
Street Address
City
State
ZIP Code
Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?
 No

Do You Struggle with Homelessness?
 No

Were you homeless at the time of this incident?
 No

Date & Time of the Incident
 Jul 19, 2016 03:00 AM

Address or Location of the Incident
Police Employee #1 - Name
Police Employee #1 - ID or Badge Number
Police Employee #2 - Name



Police Employee #2 - ID or Badge Number
Are You Submitting this Form for Someone Else?
Submitting for Someone Else - if "Yes"
Did You Witness this Incident?
Additional Witness
Statement

JWD 225-16

I just wanted to send a brief message thanking the APD for assisting my 19 year old daughter. Early Sunday morning she left a friend's house on foot in an area that she did not know well enough. She was trying to get home and did not have her cell phone with her. She was finally able to flag down an officer that was able to assist her. He asked her name and address so that he could get her home. He remained calm and reassured her that he would get her home safe and that she would be fine. Unfortunately, she did not get the officer's name; however, I did want to send a "thank you" to the officer that was so kind in helping my daughter. Please keep up the good work that you are doing.

What Outcome are you Seeking?
None
Electronic Signature

Thanking the APD
for assisting my daughter
I did not get the officer's name
however, I did want to send a "thank you" to the officer that was so kind in helping my daughter.

Thanking the APD
for assisting my daughter
I did not get the officer's name
however, I did want to send a "thank you" to the officer that was so kind in helping my daughter.

Contreras, Michelle

JWD 226-16

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov
Sent: Wednesday, June 22, 2016 11:57 PM
To: Civilian Police Oversight Agency
Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:
Commendation
Interested in Mediation?

No
First Name

Last Name

Middle Name
Home Telephone

Cell or Work Telephone
Best Time to Call
Your E-Mail Address

Preferred Language
English

Date of Birth
Street Address

City

State

ZIP Code

Gender
Race
Ethnicity
Sexual Orientation

Do You Have a Mental Illness?
Do You Struggle with Homelessness?
Were you homeless at the time of this incident?
Date & Time of the Incident

Jun 22, 2016 09:00 PM
Address or Location of the Incident

Police Employee #1 - Name
Police Employee #1 - ID or Badge Number
Police Employee #2 - Name
Police Employee #2 - ID or Badge Number



Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

A friend of mine, _____, called because her husband (who she is separated from), failed to return their children to her after his visitation ended. The officers who responded were very helpful and courteous in getting the children returned to their mother. They gave her some advice to help her should the husband fail to what he is supposed to.

The youngest child is 14 months old and has serious health issues. I asked a question about the father failing to give the baby his medicine. They instructed her to get documentation on how the failure to give the medicine is adversely affecting the baby's health. They also recommend that they obtain written documentation of where and when the kids will be picked up and dropped off.

I will talk to _____ tomorrow to get at least the name of the officer who wrote the report. In the meantime I wanted to thank the officers for their kindness. The 4 year old said she wants to be a police officer.

What Outcome are you Seeking?

A word of thanks.

Electronic Signature

JWD 226-16

[Faint, illegible text]

[Faint, illegible text]

[Faint, illegible text]

Contreras, Michelle

JWD 227-16

From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov
Sent: Tuesday, June 28, 2016 12:18 AM
To: Civilian Police Oversight Agency
Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

any

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

State

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Jun 27, 2016 07:00 AM

Address or Location of the Incident

JWD 227-16

Police Employee #1 - Name

Didn't catch name- Female Officer

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

None

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

I was in intense back pain and couldn't move or get out of bed. I called 911 and an ambulance was sent. My front door was locked and EMT couldn't get key from office. They had to break my front door down which is what I was deathly afraid of happening- I don't live in the most crime-free apt. complex. Now adding to the intense agony that I was in from my back, I was now crushed to see my front door kicked in.

I was at such a low point, but your officer began speaking to me right away reassuring me that it would be okay. unfortunately all I could hear was what I thought were the empty platitudes of another apathetic civic servant. But she didn't let me brush it off. She looked me again in the eye and reassured me not to worry about this, just worry about your back and getting better, I'll take care of this. I wanted to believe her but the cynic in me said I would not be happy when I got home from the hospital. I could not have been more wrong. I was released from the hospital a few hours later and came home to find a brand new door on my apartment and everything was just as I had left it. I wish I knew the Officer's name so I could thank her myself. Please tell her that she really made a positive difference in someone's life who was having a really bad day.

Sincerely.

What Outcome are you Seeking?

Nothing, just well wishes for the Officer who helped me in a time of need

Electronic Signature